

# Shared Responsibility Model diagram

CUSTOMER = RESPONSIBILITY FOR THE SECURITY IN THE CLOUD

AWS = RESPONSIBILITY FOR THE SECURITY OF THE CLOUD



<https://aws.amazon.com/compliance/shared-responsibility-model/>

# Shared Responsibility Model for IAM



You

- Infrastructure (global network security)
- Configuration and vulnerability analysis
- Compliance validation

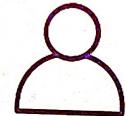
- Users, Groups, Roles, Policies management and monitoring
- Enable MFA on all accounts
- Rotate all your keys often
- Use IAM tools to apply appropriate permissions
- Analyze access patterns & review permissions

## IAM Section – Summary



- **Users:** mapped to a physical user, has a password for AWS Console
- **Groups:** contains users only
- **Policies:** JSON document that outlines permissions for users or groups
- **Roles:** for EC2 instances or AWS services
- **Security:** MFA + Password Policy
- **AWS CLI:** manage your AWS services using the command-line
- **AWS SDK:** manage your AWS services using a programming language
- **Access Keys:** access AWS using the CLI or SDK
- **Audit:** IAM Credential Reports & IAM Access Advisor

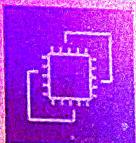
# Shared Responsibility Model for EC2



- Infrastructure (global network security)
- Isolation on physical hosts
- Replacing faulty hardware
- Compliance validation

- Security Groups rules
- Operating-system patches and updates
- Software and utilities installed on the EC2 instance
- IAM Roles assigned to EC2 & IAM user access management
- Data security on your instance

## EC2 Section – Summary



- **EC2 Instance:** AMI (OS) + Instance Size (CPU + RAM) + Storage + security groups + EC2 User Data
- **Security Groups:** Firewall attached to the EC2 instance
- **EC2 User Data:** Script launched at the first start of an instance
- **SSH:** start a terminal into our EC2 Instances (port 22)
- **EC2 Instance Role:** link to IAM roles
- **Purchasing Options:** On-Demand, Spot, Reserved (Standard + Convertible + Scheduled), Dedicated Host, Dedicated Instance

# Shared Responsibility Model for EC2 Storage



- Infrastructure
- Replication for data for EBS volumes & EFS drives
- Replacing faulty hardware
- Ensuring their employees cannot access your data

- Setting up backup / snapshot procedures
- Setting up data encryption
- Responsibility of any data on the drives
- Understanding the risk of using EC2 Instance Store

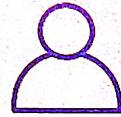
# EC2 Instance Storage - Summary

- **EBS volumes:**
  - network drives attached to one EC2 instance at a time
  - Mapped to an Availability Zones
  - Can use EBS Snapshots for backups / transferring EBS volumes across AZ
- **AMI:** create ready-to-use EC2 instances with our customizations
- **EC2 Image Builder:** automatically build, test and distribute AMIs
- **EC2 Instance Store:**
  - High performance hardware disk attached to our EC2 instance
  - Lost if our instance is stopped / terminated
- **EFS:** network file system, can be attached to 100s of instances in a region
- **EFS-IA:** cost-optimized storage class for infrequent accessed files
- **FSx for Windows:** Network File System for Windows servers
- **FSx for Lustre:** High Performance Computing Linux file system

# ELB & ASG – Summary

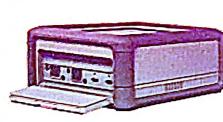
- High Availability vs Scalability (vertical and horizontal) vs Elasticity vs Agility in the Cloud
- Elastic Load Balancers (ELB)
  - Distribute traffic across backend EC2 instances, can be Multi-AZ
  - Supports health checks
  - 4 types: Classic (old), Application (HTTP – L7), Network (TCP – L4), Gateway (L3)
- Auto Scaling Groups (ASG)
  - Implement Elasticity for your application, across multiple AZ
  - Scale EC2 instances based on the demand on your system, replace unhealthy
  - Integrated with the ELB

# Shared Responsibility Model for S3



- Infrastructure (global security, durability, availability, sustain concurrent loss of data in two facilities)
  - Configuration and vulnerability analysis
  - Compliance validation
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- S3 Versioning
  - S3 Bucket Policies
  - S3 Replication Setup
  - Logging and Monitoring
  - S3 Storage Classes
  - Data encryption at rest and in transit

# AWS Snow Family for Data Migrations



Snowcone

Snowball Edge

Snowmobile

	Snowcone & Snowcone SSD	Snowball Edge Storage Optimized	Snowmobile
Storage Capacity	8 TB HDD 14 TB SSD	80 TB usable	< 100 PB
Migration Size	Up to 24 TB, online and offline	Up to petabytes, offline	Up to exabytes, offline
DataSync agent	Pre-installed		
Storage Clustering		Up to 15 nodes	

# Snow Family – Edge Computing

- Snowcone & Snowcone SSD (smaller)
  - 2 CPUs, 4 GB of memory, wired or wireless access
  - USB-C power using a cord or the optional battery
- Snowball Edge – Compute Optimized
  - 104 vCPUs, 416 GiB of RAM
  - Optional GPU (useful for video processing or machine learning)
  - 28 TB NVMe or 42TB HDD usable storage
- Snowball Edge – Storage Optimized
  - Up to 40 vCPUs, 80 GiB of RAM, 80 TB storage
  - Object storage clustering available
- All: Can run EC2 Instances & AWS Lambda functions (using AWS IoT Greengrass)
- Long-term deployment options: 1 and 3 years discounted pricing

# Amazon S3 – Summary

- Buckets vs Objects: global unique name, tied to a region
- S3 security: IAM policy, S3 Bucket Policy (public access), S3 Encryption
- S3 Websites: host a static website on Amazon S3
- S3 Versioning: multiple versions for files, prevent accidental deletes
- S3 Replication: same-region or cross-region, must enable versioning
- S3 Storage Classes: Standard, IA, IZ-IA, Intelligent, Glacier (Instant, Flexible, Deep)
- Snow Family: import data onto S3 through a physical device, edge computing
- OpsHub: desktop application to manage Snow Family devices
- Storage Gateway: hybrid solution to extend on-premises storage to S3

# Databases & Analytics Summary in AWS

- Relational Databases - OLTP: RDS & Aurora (SQL)
- Differences between Multi-AZ, Read Replicas, Multi-Region
- In-memory Database: ElastiCache
- Key/Value Database: DynamoDB (serverless) & DAX (cache for DynamoDB)
- Warehouse - OLAP: Redshift (SQL)
- Hadoop Cluster: EMR
- Athena: query data on Amazon S3 (serverless & SQL)
- QuickSight: dashboards on your data (serverless)
- DocumentDB: "Aurora for MongoDB" (JSON – NoSQL database)
- Amazon QLDB: Financial Transactions Ledger (immutable journal, cryptographically verifiable)
- Amazon Managed Blockchain: managed Hyperledger Fabric & Ethereum blockchains
- Glue: Managed ETL (Extract Transform Load) and Data Catalog service
- Database Migration: DMS
- Neptune: graph database



## Other Compute - Summary

- **Docker:** container technology to run applications
- **ECS:** run Docker containers on EC2 instances
- **Fargate:**
  - Run Docker containers without provisioning the infrastructure
  - Serverless offering (no EC2 instances)
- **ECR:** Private Docker Images Repository
- **Batch:** run batch jobs on AWS across managed EC2 instances
- **Lightsail:** predictable & low pricing for simple application & DB stacks

# Lambda Summary

- Lambda is Serverless, Function as a Service, seamless scaling, reactive
- **Lambda Billing:**
  - By the time run x by the RAM provisioned
  - By the number of invocations
- **Language Support:** many programming languages except (arbitrary) Docker
- **Invocation time:** up to 15 minutes
- **Use cases:**
  - Create Thumbnails for images uploaded onto S3
  - Run a Serverless cron job
- **API Gateway:** expose Lambda functions as HTTP API

# Deployment - Summary

- **CloudFormation:** (AWS only)
  - Infrastructure as Code, works with almost all of AWS resources
  - Repeat across Regions & Accounts
- **Beanstalk:** (AWS only)
  - Platform as a Service (PaaS), limited to certain programming languages or Docker
  - Deploy code consistently with a known architecture: ex, ALB + EC2 + RDS
- **CodeDeploy** (hybrid): deploy & upgrade any application onto servers
- **Systems Manager** (hybrid): patch, configure and run commands at scale
- **OpsWorks** (hybrid): managed Chef and Puppet in AWS

## Developer Services - Summary

- **CodeCommit:** Store code in private git repository (version controlled)
- **CodeBuild:** Build & test code in AWS
- **CodeDeploy:** Deploy code onto servers
- **CodePipeline:** Orchestration of pipeline (from code to build to deploy)
- **CodeArtifact:** Store software packages / dependencies on AWS
- **CodeStar:** Unified view for allowing developers to do CI/CD and code
- **Cloud9:** Cloud IDE (Integrated Development Environment) with collab
- **AWS CDK:** Define your cloud infrastructure using a programming language

# Global Applications in AWS - Summary

- Global DNS: Route 53
  - Great to route users to the closest deployment with least latency
  - Great for disaster recovery strategies
- Global Content Delivery Network (CDN): CloudFront
  - Replicate part of your application to AWS Edge Locations – decrease latency
  - Cache common requests – improved user experience and decreased latency
- S3 Transfer Acceleration
  - Accelerate global uploads & downloads into Amazon S3
- AWS Global Accelerator
  - Improve global application availability and performance using the AWS global network

# Global Applications in AWS - Summary

- **AWS Outposts**

- Deploy Outposts Racks in your own Data Centers to extend AWS services

- **AWS WaveLength**

- Brings AWS services to the edge of the 5G networks
- Ultra-low latency applications

- **AWS Local Zones**

- Bring AWS resources (compute, database, storage, ...) closer to your users
- Good for latency-sensitive applications

## Integration Section – Summary

- **SQS:**
  - Queue service in AWS
  - Multiple Producers, messages are kept up to 14 days
  - Multiple Consumers share the read and delete messages when done
  - Used to decouple applications in AWS
- **SNS:**
  - Notification service in AWS
  - Subscribers: Email, Lambda, SQS, HTTP, Mobile...
  - Multiple Subscribers, send all messages to all of them
  - No message retention
- **Kinesis:** real-time data streaming, persistence and analysis
- **Amazon MQ:** managed message broker for ActiveMQ and RabbitMQ in the cloud (MQTT, AMQP.. protocols)

# Monitoring Summary

- CloudWatch:
  - Metrics: monitor the performance of AWS services and billing metrics
  - Alarms: automate notification, perform EC2 action, notify to SNS based on metric
  - Logs: collect log files from EC2 instances, servers, Lambda functions...
  - Events (or EventBridge): react to events in AWS, or trigger a rule on a schedule
- CloudTrail: audit API calls made within your AWS account.
- CloudTrail Insights: automated analysis of your CloudTrail Events
- X-Ray: trace requests made through your distributed applications
- AWS Health Dashboard: status of all AWS services across all regions
- AWS Account Health Dashboard: AWS events that impact your infrastructure
- Amazon CodeGuru: automated code reviews and application performance recommendations

# VPC Closing Comments

- VPC – Virtual Private Cloud
- Subnets – Tied to an AZ, network partition of the VPC
- Internet Gateway – at the VPC level, provide Internet Access
- NAT Gateway / Instances – give internet access to private subnets
- NACL – Stateless, subnet rules for inbound and outbound
- Security Groups – Stateful, operate at the EC2 instance level or ENI
- VPC Peering – Connect two VPC with non overlapping IP ranges, nontransitive
- Elastic IP –fixed public IPv4, ongoing cost if not in-use

# VPC Closing Comments

- **VPC Endpoints** – Provide private access to AWS Services within VPC
- **PrivateLink** – Privately connect to a service in a 3<sup>rd</sup> party VPC
- **VPC Flow Logs** – network traffic logs
- **Site to Site VPN** – VPN over public internet between on-premises DC and AWS
- **Client VPN** – OpenVPN connection from your computer into your VPC
- **Direct Connect** – direct private connection to AWS
- **Transit Gateway** – Connect thousands of VPC and on-premises networks together

## Section Summary: Security & Compliance

- Shared Responsibility on AWS
- Shield: Automatic DDoS Protection + 24/7 support for advanced
- WAF: Firewall to filter incoming requests based on rules
- KMS: Encryption keys managed by AWS
- CloudHSM: Hardware encryption, we manage encryption keys
- AWS Certificate Manager: provision, manage, and deploy SSL/TLS Certificates
- Artifact: Get access to compliance reports such as PCI, ISO, etc...
- GuardDuty: Find malicious behavior with VPC, DNS & CloudTrail Logs
- Inspector: find software vulnerabilities in EC2, ECR Images, and Lambda functions

## Section Summary: Security & Compliance

- **Config:** Track config changes and compliance against rules
- **Macie:** Find sensitive data (ex: PII data) in Amazon S3 buckets
- **CloudTrail:** Track API calls made by users within account
- **AWS Security Hub:** gather security findings from multiple AWS accounts
- **Amazon Detective:** find the root cause of security issues or suspicious activities
- **AWS Abuse:** Report AWS resources used for abusive or illegal purposes
- **Root user privileges:**
  - Change account settings
  - Close your AWS account
  - Change or cancel your AWS Support plan
  - Register as a seller in the Reserved Instance Marketplace

# AWS Machine Learning - Summary

- Rekognition: face detection, labeling, celebrity recognition
- Transcribe: audio to text (ex: subtitles)
- Polly: text to audio
- Translate: translations
- Lex: build conversational bots – chatbots
- Connect: cloud contact center
- Comprehend: natural language processing
- SageMaker: machine learning for every developer and data scientist
- Forecast: build highly accurate forecasts
- Kendra: ML-powered search engine
- Personalize: real-time personalized recommendations
- Textract: detect text and data in documents

# Billing and Costing Tools



- Estimating costs in the cloud:
  - Pricing Calculator
- Tracking costs in the cloud:
  - Billing Dashboard
  - Cost Allocation Tags
  - Cost and Usage Reports
  - Cost Explorer
- Monitoring against costs plans:
  - Billing Alarms
  - Budgets

## Account Best Practices – Summary

- Operate multiple accounts using Organizations
- Use SCP (service control policies) to restrict account power
- Easily setup multiple accounts with best-practices with AWS Control Tower
- Use Tags & Cost Allocation Tags for easy management & billing
- IAM guidelines: MFA, least-privilege, password policy, password rotation
- Config to record all resources configurations & compliance over time
- CloudFormation to deploy stacks across accounts and regions
- Trusted Advisor to get insights, Support Plan adapted to your needs
- Send Service Logs and Access Logs to S3 or CloudWatch Logs
- CloudTrail to record API calls made within your account
- If your Account is compromised: change the root password, delete and rotate all passwords / keys, contact the AWS support
- Allow users to create pre-defined stacks defined by admins using AWS Service Catalog

# Trusted Advisor – Support Plans

## 7 CORE CHECKS

### Basic & Developer Support plan

- S3 Bucket Permissions
- Security Groups – Specific Ports Unrestricted
- IAM Use (one IAM user minimum)
- MFA on Root Account
- EBS Public Snapshots
- RDS Public Snapshots
- Service Limits

## FULL CHECKS

### Business & Enterprise Support plan

- Full Checks available on the 5 categories
- Ability to set CloudWatch alarms when reaching limits
- Programmatic Access using AWS Support API

# AWS Support Plans Pricing

- Basic Support: free

Developer	Business	Enterprise On-Ramp	Enterprise
Greater of \$29.00  - or -  3% of monthly AWS charges	Greater of \$100.00  - or -  10% of monthly AWS charges for the first \$0-\$10K  7% of monthly AWS charges from \$10K--\$80K  5% of monthly AWS charges from \$80K--\$250K  3% of monthly AWS charges over \$250K	Greater of \$5,500.00  - or -  10% of monthly AWS charges	Greater of \$15,000.00  - or -  10% of monthly AWS charges for the first \$0-\$150K  7% of monthly AWS charges from \$150K--\$500K  5% of monthly AWS charges from \$500K--\$1M  3% of monthly AWS charges over \$1M

# AWS Basic Support Plan

- Customer Service & Communities - 24x7 access to customer service, documentation, whitepapers, and support forums.
- AWS Trusted Advisor - Access to the 7 core Trusted Advisor checks and guidance to provision your resources following best practices to increase performance and improve security.
- AWS Personal Health Dashboard - A personalized view of the health of AWS services, and alerts when your resources are impacted.

# AWS Developer Support Plan

- All Basic Support Plan +
  - Business hours email access to Cloud Support Associates
  - Unlimited cases / 1 primary contact
- 
- Case severity / response times:
    - General guidance: < 24 business hours
    - System impaired: < 12 business hours

# AWS Business Support Plan (24/7)

- Intended to be used if you have production workloads
- Trusted Advisor – Full set of checks + API access
- 24x7 phone, email, and chat access to Cloud Support Engineers
- Unlimited cases / unlimited contacts
- Access to Infrastructure Event Management for additional fee.
- Case severity / response times:
  - General guidance: < 24 business hours
  - System impaired: < 12 business hours
  - Production system impaired: < 4 hours
  - Production system down: < 1 hour

# AWS Enterprise On-Ramp Support Plan (24/7)

- Intended to be used if you have production or business critical workloads
- All of Business Support Plan +
- Access to a pool of Technical Account Managers (TAM)
- Concierge Support Team (for billing and account best practices)
- Infrastructure Event Management, Well-Architected & Operations Reviews
- Case severity / response times:
  - Production system impaired: < 4 hours
  - Production system down: < 1 hour
  - Business-critical system down: < 30 minutes

# AWS Enterprise Support Plan (24/7)

- Intended to be used if you have mission critical workloads
- All of Business Support Plan +
- Access to a designated Technical Account Manager (TAM)
- Concierge Support Team (for billing and account best practices)
- Infrastructure Event Management, Well-Architected & Operations Reviews
- Case severity / response times:
  - ...
  - Production system impaired: < 4 hours
  - Production system down: < 1 hour
  - Business-critical system down: < 15 minutes

# Billing and Costing Tools – Summary



- **Compute Optimizer:** recommends resources' configurations to reduce cost
- **Pricing Calculator:** cost of services on AWS
- **Billing Dashboard:** high level overview + free tier dashboard
- **Cost Allocation Tags:** tag resources to create detailed reports
- **Cost and Usage Reports:** most comprehensive billing dataset
- **Cost Explorer:** View current usage (detailed) and forecast usage
- **Billing Alarms:** in us-east-1 – track overall and per-service billing
- **Budgets:** more advanced – track usage, costs, RI, and get alerts
- **Savings Plans:** easy way to save based on long-term usage of AWS
- **Cost Anomaly Detection:** detect unusual spends using Machine Learning
- **Service Quotas:** notify you when you're close to service quota threshold

# Advanced Identity - Summary

- IAM
  - Identity and Access Management inside your AWS account
  - For users that you trust and belong to your company
- Organizations – manage multiple AWS accounts
- Security Token Service (STS) – temporary, limited-privileges credentials to access AWS resources
- Cognito – create a database of users for your mobile & web applications
- Directory Services – integrate Microsoft Active Directory in AWS
- IAM Identity Center – one login for multiple AWS accounts & applications