CV

# Name : Nisha G.Wankhade

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# Objective:

* An astute professional with 2.3 years of Windows server 2016 experience in Grafana,servicenow and Monitoring.
* Excellent communication and interpersonal skills.

# Professional Preface:

* An energetic self-motivated team member with hands on experience in Maintaining current operating systems and patch versions that comply with vendor requirements.
* Excellent ability to communicate at different levels of abstraction for describing technical solutions and resolving issues to clients.
* Hands on experience in Monitoring tools like Grafana,servicenow,paladin.
* Having knowledge on Active directory user management.
* Expert In Installing, Configuration And Troubleshooting Windows O. S’s.

# Organizational Experience:

* Currently working with **ATOS India pvt Ltd**, Pune as Senior Associate Engineer from July 2023 to till date.

# Academic Details:

* Completed **B.E** from **Prof Ram meghe indtitute of technology and research badnera.**

# Professional Experience:

***Currently working Atos India Pvt LTD since May 23th 2022 to till date.***

# Roles and Responsibilities: -

* Maintain and support Servers running on Windows 2016 & 2019.
* Monitoring Grafana Tool and dashbords, servicenow
* Handle customer calls issue and take action according to solve issue ASAP
* Handle Incidents and change management ,creating change to silence the alerts
* Creating and Managing Virtual Machines
* Managing and Maintaining Active Directory.
* Reboot Activity of Application servers, patching troubleshooting.
* Monitoring server health CPU, Memory, Disk clean up activity and Monitoring servers alerts.
* Working on Installing, Configuration Windows O. S’s.
* Disk expansion ,partition activity.
* Creating and reverting snapshots.
* Health Check for VMs
* Handling backup failure issues.
* Performing incident, change and problem management and attending CAB meeting
* Working on health checking dashboards(Grafana/paladin)
* Handling Robotic process automation

# Achievements:

* Received multiple recognitions from Customer

# Personal Details:

**Date of Birth :** 09-June-2000

**Marital Status :** Unmarried

**Nationality :** Indian

**Language Known :** English, Marathi and Hindi.

# Declaration:

I declare that the above particulars are true, correct and complete to the best of my knowledge. I am also confident of my ability to work in a team.

# Nisha G.Wankhade