

NISHI SHEEBA

AUTOMATION/MIDDLEWARE ENGINEER

Vancouver, BC | P: +1 (778) 522-3109 | E: nishisheeba196@gmail.com | L: www.linkedin.com/in/nishi-sheeba-89243b18b

OBJECTIVE:

Seeking a role in Automation Engineering where I can apply over 3 years of experience in middleware services and infrastructure automation using Ansible. Focused on building reliable, scalable automation pipelines that reduce manual effort, accelerate deployments, and improve system consistency. Eager to drive innovation through scripting, orchestration, and continuous improvement in DevOps environments.

SKILLS:

Automation & DevOps: Ansible, Jenkins, Docker, GitHub, Scripting (Bash/Python), Visual Studio Code (VS Code)

Middleware: Oracle WebLogic, Oracle Enterprise Manager, Tomcat

Collaboration: Jira, Confluence, ServiceNow, Scrum, Kanban, Slack

WORK EXPERIENCE:

Tata Consultancy Services, Chennai, India | System Engineer

June 2021 – August 2024

- Supported middleware operations during a critical project transition from a third-party vendor, ensuring service continuity, smooth knowledge transfer, and system stability across production and non-production environments.
- Maintained and optimized WebLogic and Tomcat servers, contributing to incident resolution, performance tuning, and overall service reliability in an Agile environment.
- Worked in rotational shifts to provide 24/7 production support, ensuring rapid response to issues, proactive monitoring, and consistent uptime.
- Collaborated closely with cross-functional teams including application developers, QA engineers, and infrastructure teams to resolve issues and implement automation solutions.
- Earned Red Hat Certified Specialist in Ansible Automation, improving team efficiency through infrastructure as code (IaC), automated deployments, and repeatable configuration management.
- Contributed to the DevOps automation team, where responsibilities included:
 - Automating SSL certificate renewal and deployment across 400+ Linux servers using Ansible playbooks, reducing manual workload and deployment errors.
 - Designing and maintaining server health monitoring templates to track CPU, memory, disk space, and service uptime, reducing downtime and enhancing system reliability.
- Honored twice as "Star Performer of the Month" and featured on the company's "Wall of Fame" for technical excellence and team impact.
- Promoted employee engagement as part of the Recreation Committee, organizing internal events, celebrations, and team-building activities.

EDUCATION:

Bachelor of Engineering – Velammal Institute of Technology

Aug 2017 – Apr 2021 | CGPA: 8.0

INTERESTS:

Art: Passionate about art in all forms, including visual arts, music, and literature