

This Healthcare Service Agreement ("Agreement") is entered into on **March 1, 2025**, between **WellLife Hospital Pvt. Ltd.** ("Provider") and **MediAssist Insurance Ltd.** ("Client").

1. Purpose

The purpose of this Agreement is to outline the terms under which the Provider shall deliver inpatient and outpatient healthcare services to patients insured by the Client.

2. Compliance with Laws

Both parties agree to comply with all applicable healthcare laws and regulations, including **HIPAA, GDPR, and local data protection standards** for safeguarding patient information.

3. Confidentiality

All patient data, medical records, and related documents shall be treated as **confidential information**. The Provider shall not disclose such information to third parties except as required by law.

4. Data Processing & Security

The Provider shall implement encryption, access controls, and audit trails to ensure the security and integrity of Protected Health Information (PHI). Any data breach shall be reported to the Client within **72 hours**.

5. Service Scope

The Provider will:

1. Provide emergency care, inpatient treatment, and laboratory services.
 2. Maintain updated medical records.
 3. Submit claims data electronically to the Client.
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6. Payment Terms

The Client shall reimburse the Provider within **30 days** of invoice receipt. Late payments will incur an interest of **2% per month**.

7. Term & Termination

This Agreement shall remain valid for **one (1) year** from the effective date and may be renewed upon mutual consent. Either party may terminate this Agreement with **30 days' written notice**.

8. Liability

Each party shall be liable for its own acts and omissions. The Provider's total liability shall not exceed the amount paid by the Client during the last six months.

9. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of **India**.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date first written above.

Authorized Signatory:

WellLife Hospital Pvt. Ltd.

Authorized Signatory:

MediAssist Insurance Ltd.