

Refund Policy

No Refund for Physical or Intentional Damage

Refunds shall not be issued in cases where a product has been subjected to physical damage, misuse, or intentional harm.

This includes, but is not limited to, the following circumstances:

- Physical damage such as breakage, cracks, dents, burns, or exposure to liquids.
- Damage resulting from improper handling, unauthorized repairs, or unauthorized modifications.
- Wear and tear beyond normal usage or damage caused due to negligence.
- Damage caused intentionally or through misuse of the product in a manner inconsistent with its intended use.

Inspection and Verification

All refund requests are subject to inspection and verification to determine the cause and extent of the reported issue.

If physical or intentional damage is identified during the inspection process, the refund request shall be denied.

Policy Enforcement

Any verbal, written, or implied promise of a refund in cases involving physical or intentional damage shall be considered a violation of this policy unless explicitly approved through an authorized exception process.

Finality of Decision

Decisions regarding refund eligibility in cases involving physical or intentional damage shall be final.