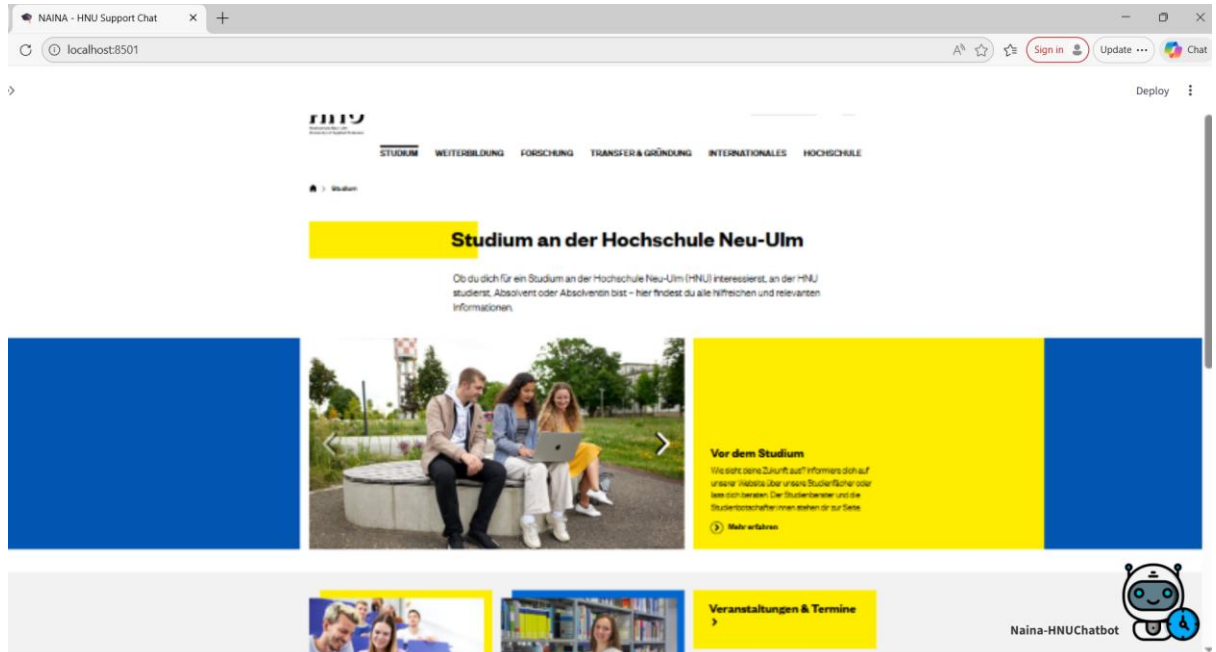
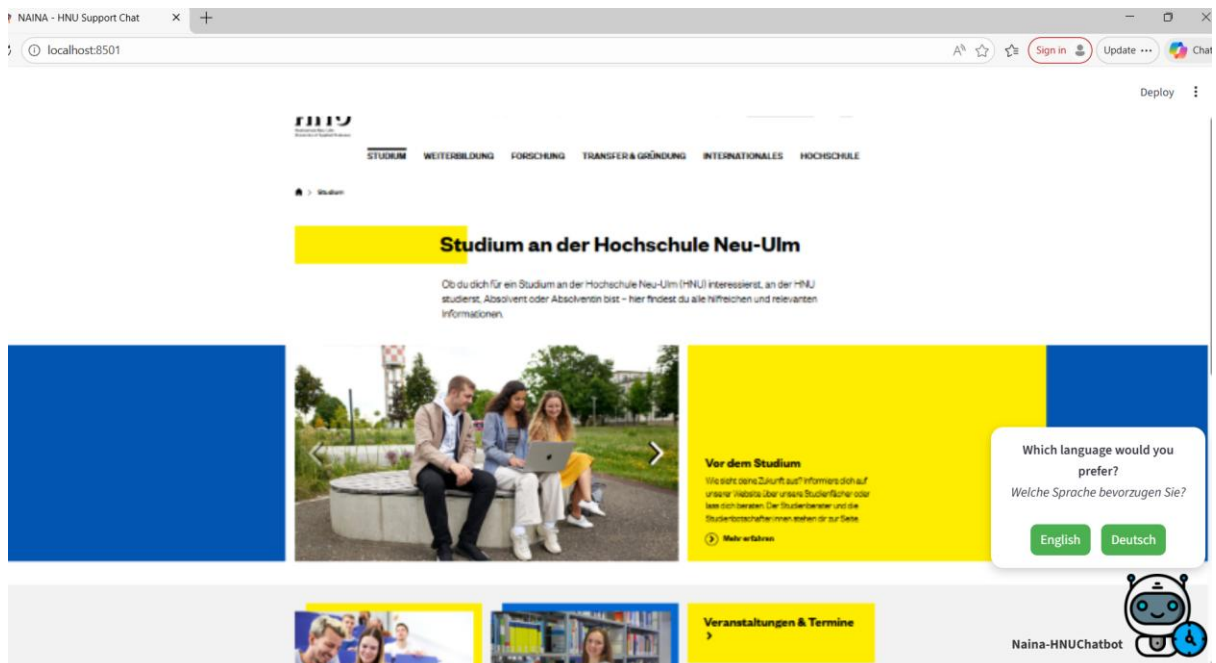


UI Images of Naina- HNU chatbot

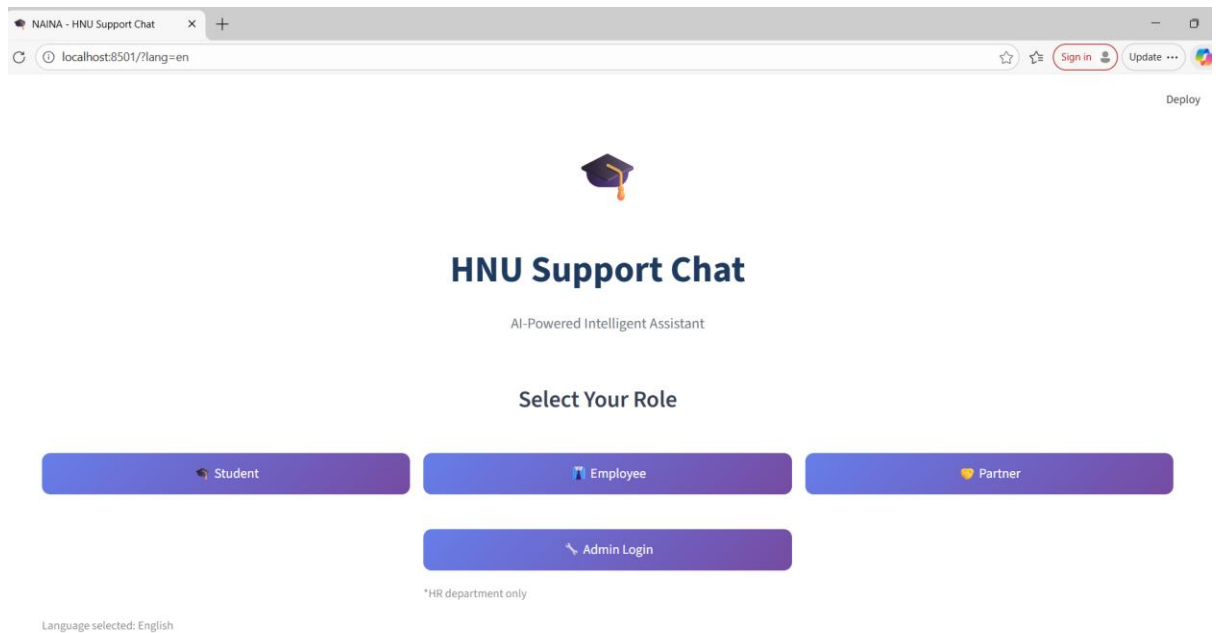
1) Main landing page:



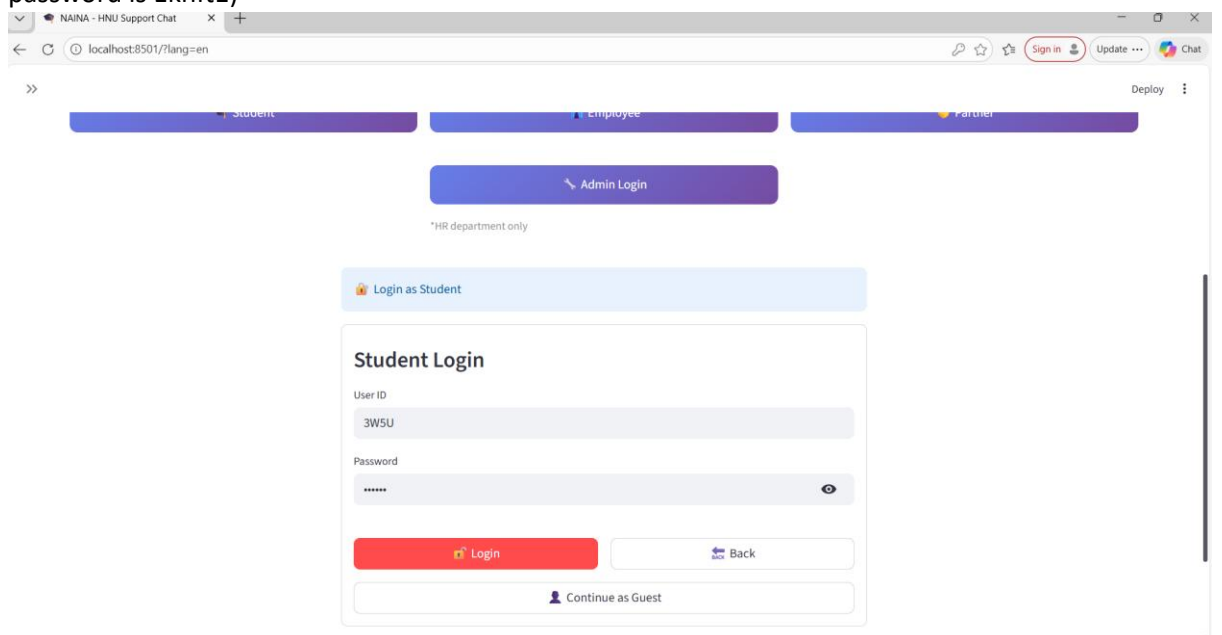
2) Double-Click on chatbot icon:



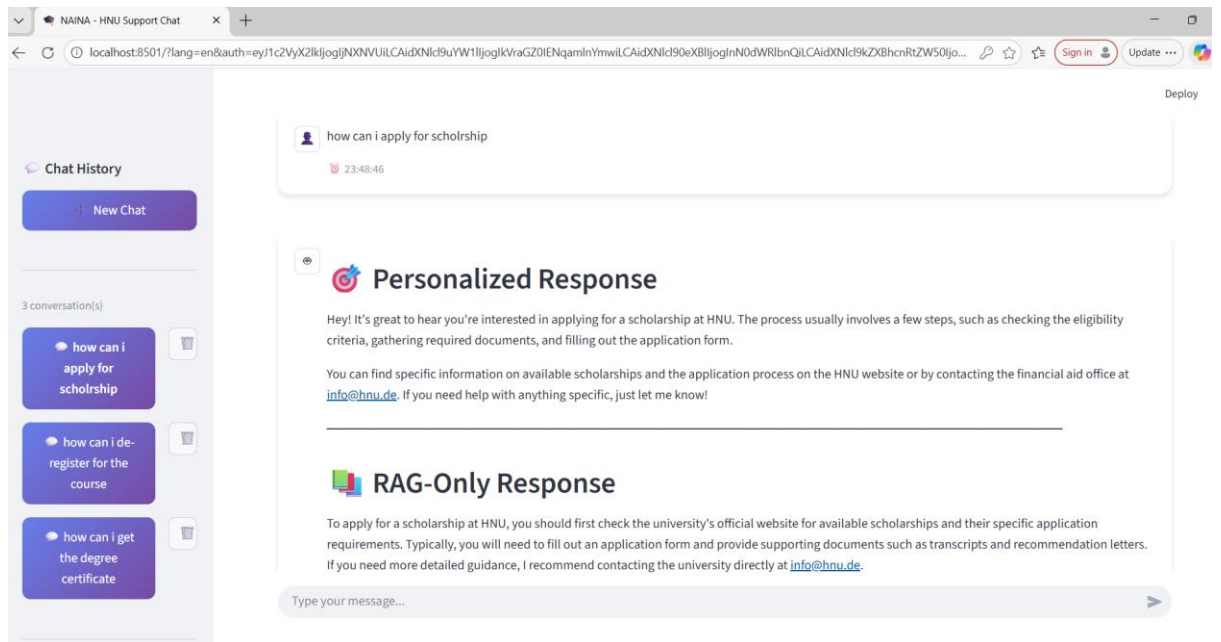
3) Selecting English as option and got login page for student/employee and partners:



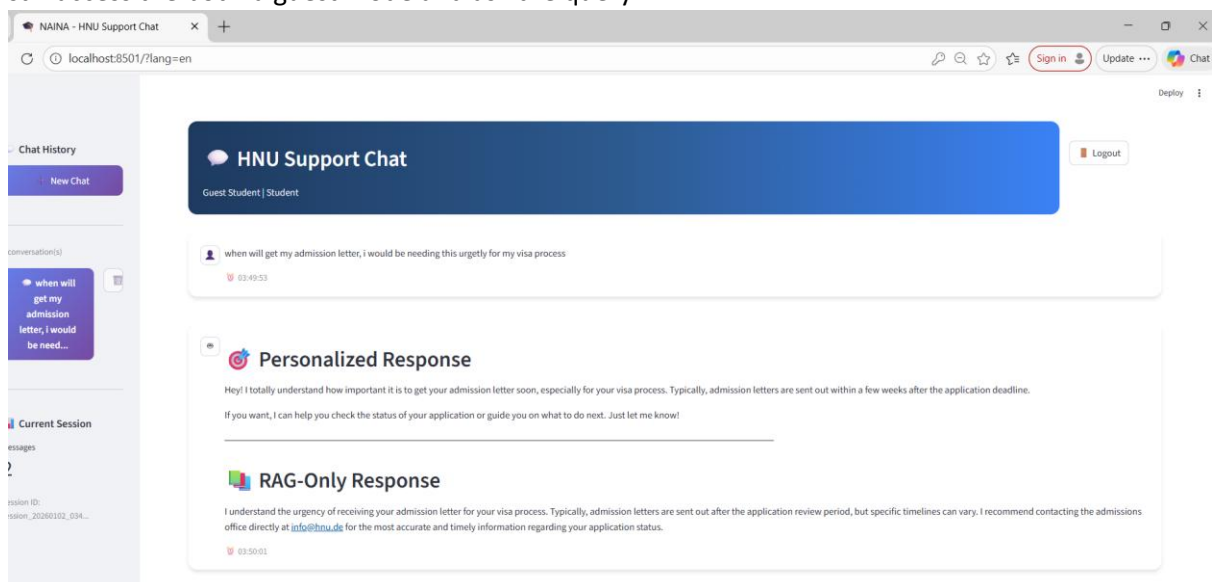
- 4) Selecting student and entering credentials from students.xlsx (example user id is 3W5U and password is Ekhft1)



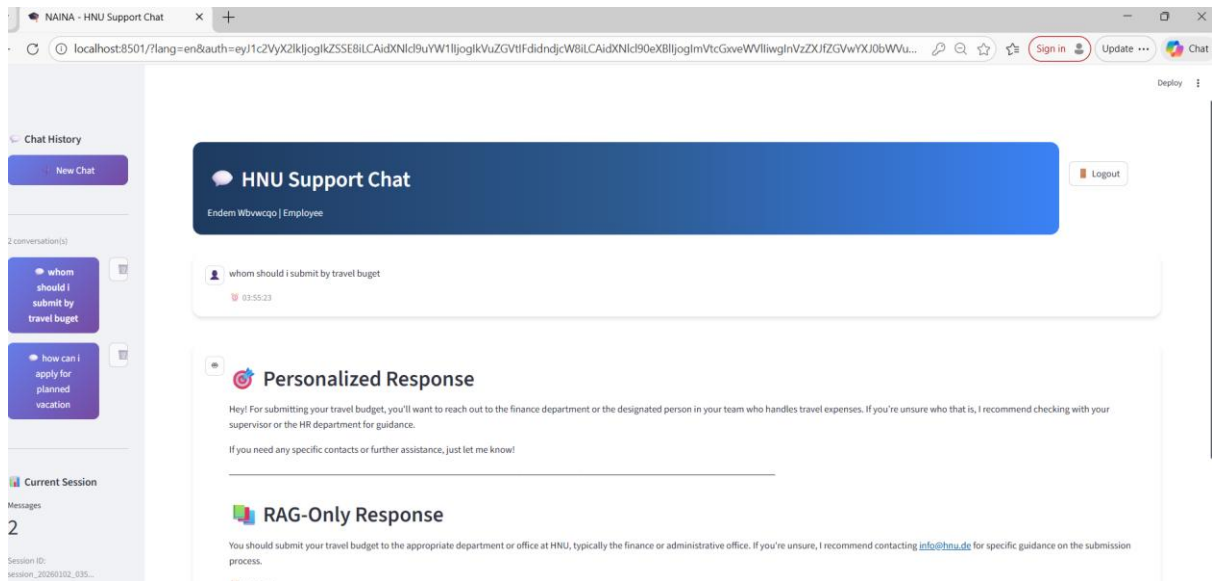
- 5) After clicking on Login, chat page will appear. Here user can enter the query and see the response. Here personalized response is the one which is based on thesis and other Rag response is a baseline response:



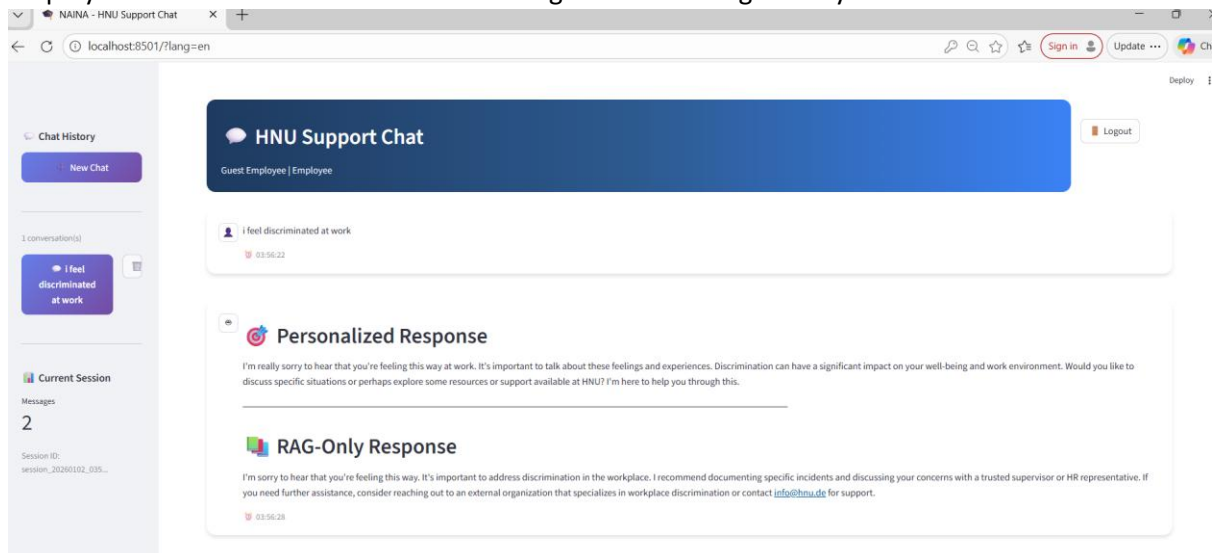
- 6) In reference to point 4 if student doesn't have credentials yet(prospective student), they can still access the bot via guest mode and ask the query



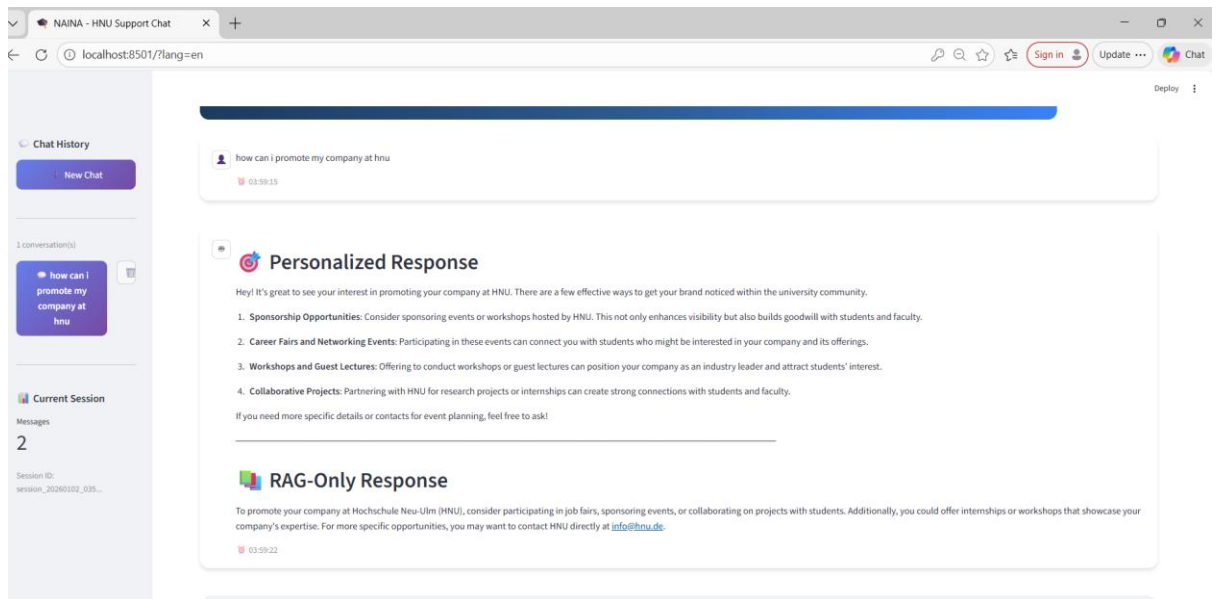
- 7) When clicked on employee using employee.xlsx and entering the credentials of ID as FRHO and password as Endem1 and clicking on login:



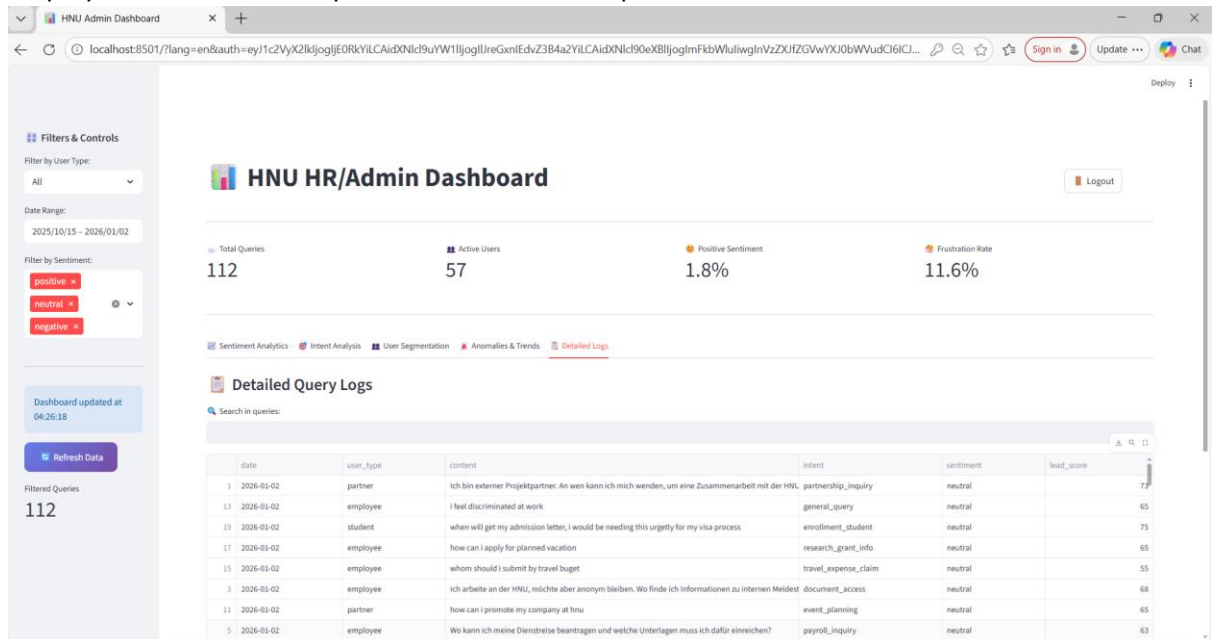
8) Employee can also chat with bot without using credentials to go anonymous



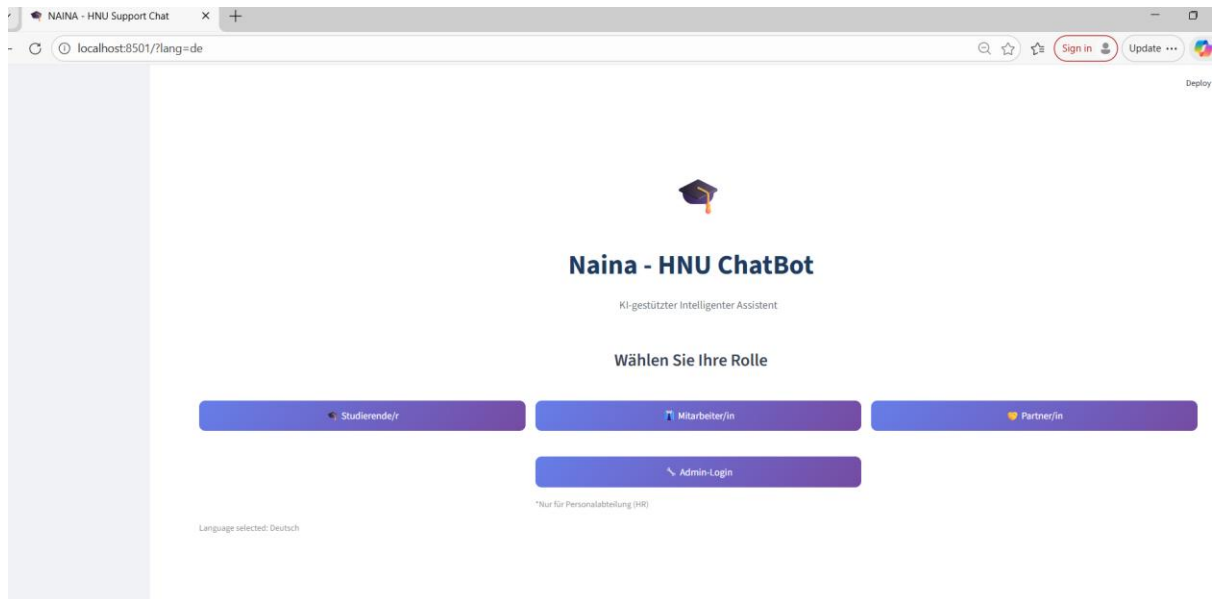
9) Partners do not need any credentials they can straight way use the bot by clicking on partner



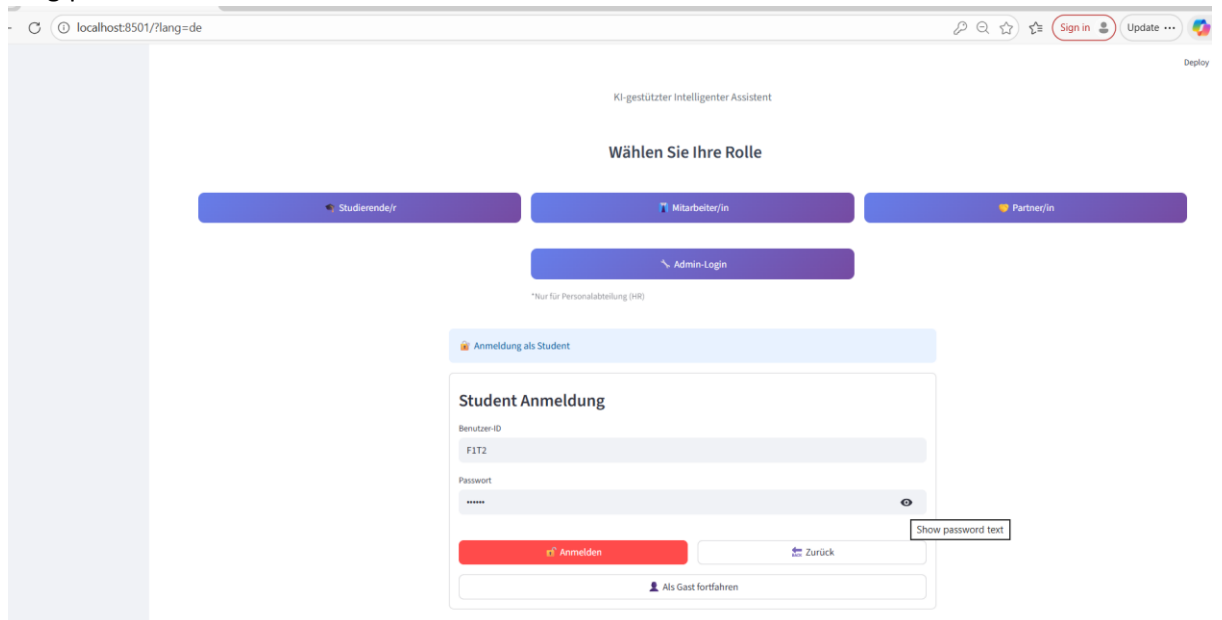
10) Clicking on admin to see the dashboard make sure to take the Department as HR from employee excel and the respective ID like 14FF and password



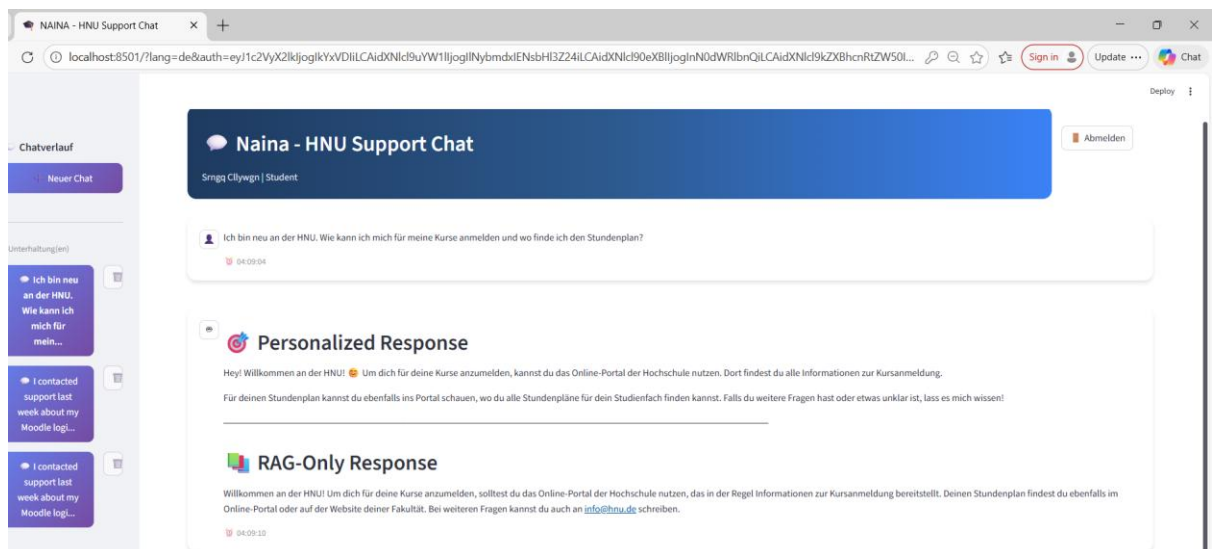
11) On clicking the Deutsch button, the login page appears



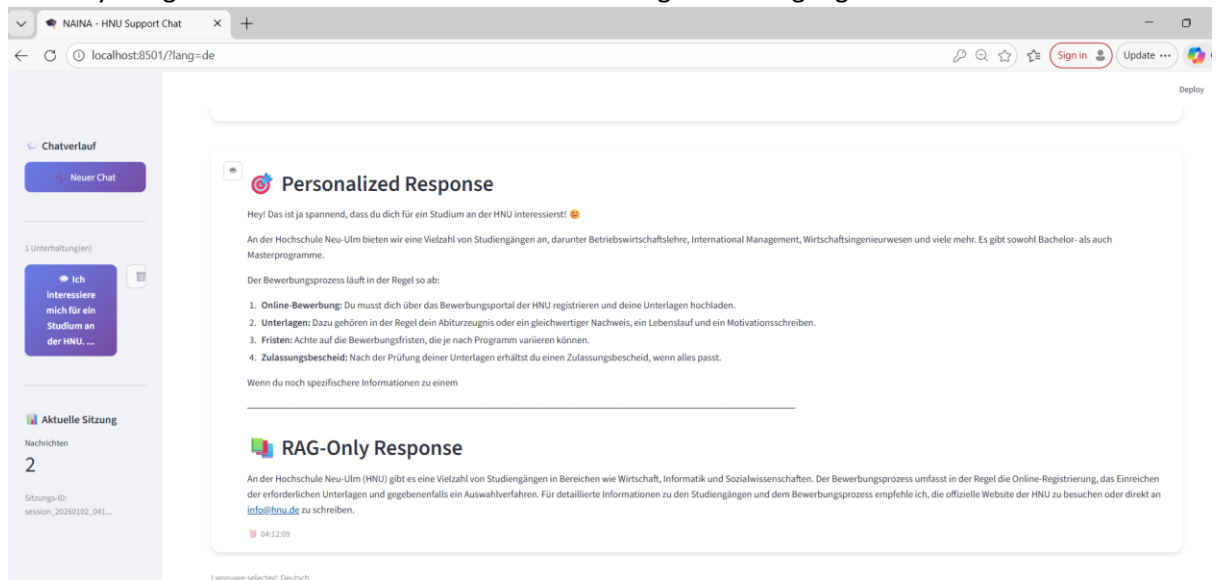
12) On clicking on studierende button and adding the credentials as ID F1T2 and password as Srngq1



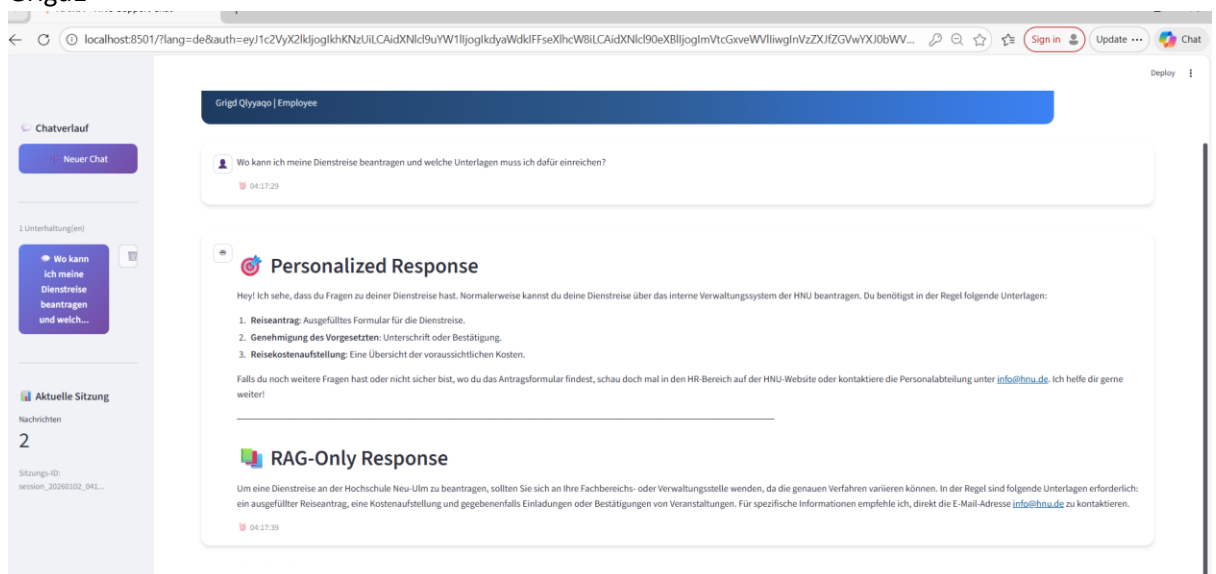
13) The chat page for student in german language will appear:



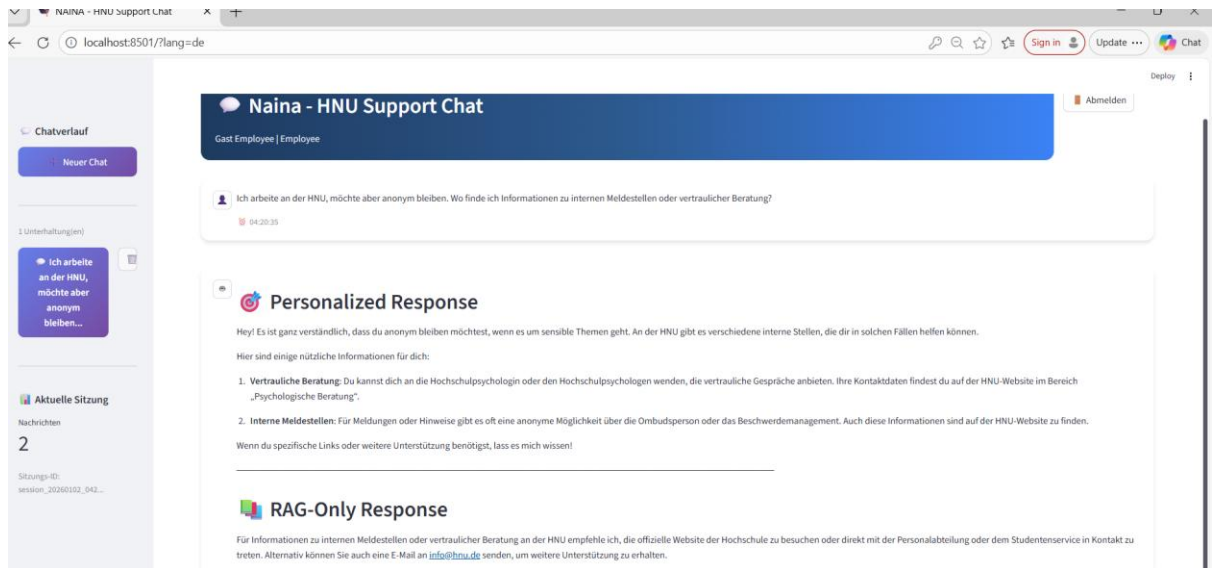
14) Similarly the guest mode will also work for students in german language



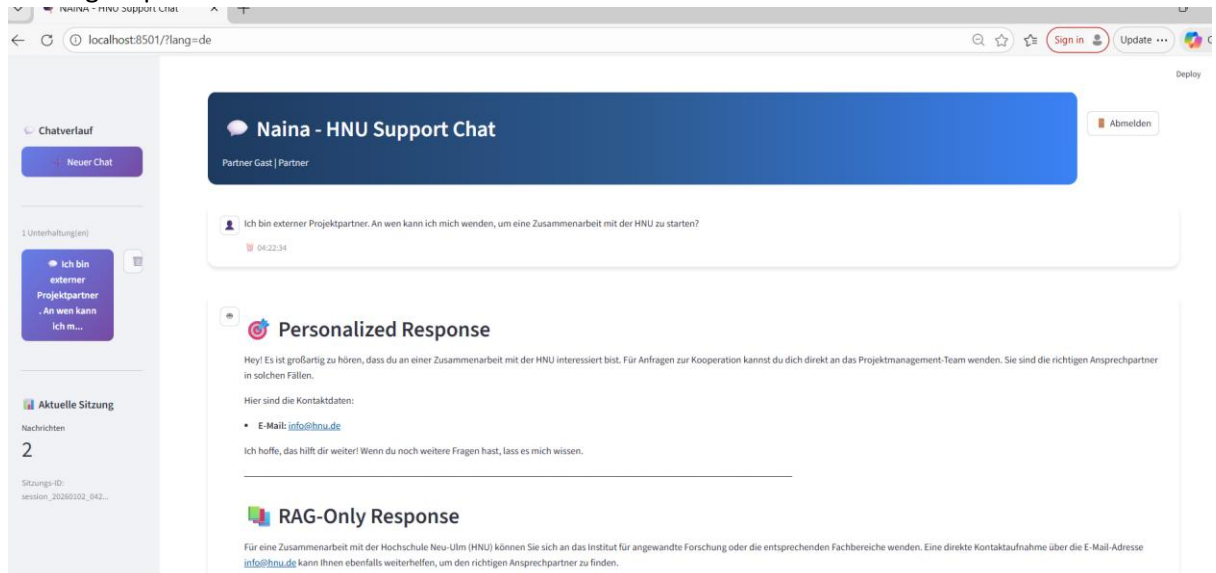
15) Clicking on Mitarbeiter(employee) and using the credentials ID as HJ75 and password as Grigd1



16) Guest mode for employee in german after clicking on mitarbeiter:



17) Clicking on partner:



18) Admin dashboard in german Clicking on admin to see the dashboard make sure to take the Department as HR from employee excel and the respective ID like 14FF and password

HNH Admin Dashboard

localhost:8503/?lang=de&auth=eyJ1c2VyX2lkjogJlE0RkYlCAidXNld9uYW1lJjogJlreGxmEdvZ384a2YlCAidXNld90eXBlljogJlFkbWludWludCIGC...

Filter & Steuerelemente

Nach Benutzertyp filtern: Alle

Datumsbereich: 2025/10/15 - 2026/01/02

Nach Stimmung filtern: Positiv, Neutral, Negativ

Dashboard aktualisiert um 09:54:42

Daten aktualisieren

Gefilterte Abfragen: 112

HNH HR/Admin Dashboard

Abmelden

Gesamtanfragen: 112 Aktive Benutzer: 57 Positive Stimmung: 1.8% Frustrationsrate: 11.6%

Stimmungsanalyse Absichtsanalyse Benutzersgmentierung Anomalien & Trends Detaillierte Protokolle

Detaillierte Abfrageprotokolle

In Abfragen suchen:

	date	user_type	content	intent	sentiment	lead_score
1	2026-01-02	partner	Ich bin externer Projektpartner. An wen kann ich mich wenden, um eine Zusammenarbeit mit der HNH	partnership_inquiry	neutral	73
13	2026-01-02	employee	I feel discriminated at work	general_query	neutral	65
19	2026-01-02	student	when will get my admission letter, i would be needing this urgently for my visa process	enrollment_student	neutral	75
17	2026-01-02	employee	how can i apply for planned vacation	research_grant_info	neutral	65
15	2026-01-02	employee	whom should i submit by travel budget	travel_expense_claim	neutral	55
3	2026-01-02	employee	Ich arbeite an der HNH, möchte aber anonym bleiben. Wo finde ich Informationen zu internen Meldes	document_access	neutral	68
11	2026-01-02	partner	how can i promote my company at hnu	event_planning	neutral	65
9	2026-01-02	employee	Wo kann ich meine Dienstreise beantragen und welche Unterlagen muss ich dafür einreichen?	payroll_inquiry	neutral	63

19) Incorrect data notification

NAINA - HNH Support Chat

localhost:8501/?lang=de

Wählen Sie Ihre Rolle

Studierende/in Mitarbeiter/in Partner/in Admin-Login

*Nur für Personalabteilung (HR)

Anmeldung als Employee

Employee Anmeldung

Benutzer-ID: HTSL

Passwort: *****

Anmelden Zurück

Als Gast fortfahren

Ungültige Benutzer-ID oder Passwort