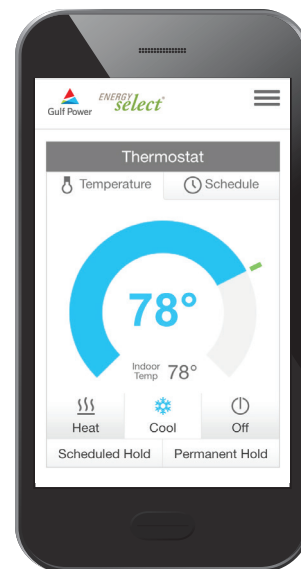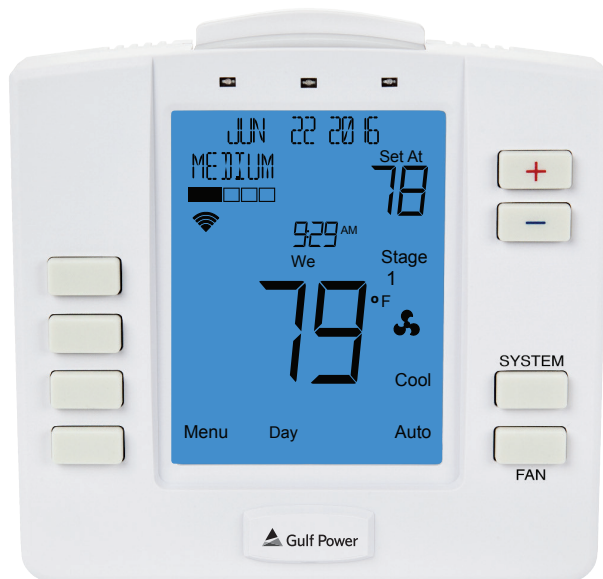# ENERGY select®

Quick Tips
DirectLink

Gulf Power

Access Online Programming (Portal Log In)

1. Go to: **esportal.gulfpower.com**

2. Enter your **Username** and **Password**, then select **Log In**.

Please sign in

Username:

Password:

☐ Remember Me   Forgot Password?

Log in

3. Select **Settings** in the portal menu bar to update your **User Information**, choose your **Program Schedule Type**, or change your **Password**.

🏠 Home   ⚙ Settings   ❓ Help

General Settings

Please verify a few settings

Email

example123@emaildomain.com

Mobile Phone

Schedule Type

WEEKDAY-WEEKEND ⌄

Actions

Change Password   ❯

4. For additional information and to view the complete **Customer User Guide**, Select **Help** in the portal menu bar.

Important: Devices must be connected to the Internet via your secure home Wi-Fi network in order to communicate and receive programming. For detailed instructions on how to connect the devices to your network, see the **Home Wi-Fi Network Configuration Guide** located in the **Help** section.

**Questions?** Give us a call at **1-877-655-4001**.

Online Programming (Cooling & Heating)

Configure Programming Schedule

1. From the Home Screen, select the desired mode, **Heat** or **Cool**, and then Select **Schedule.**
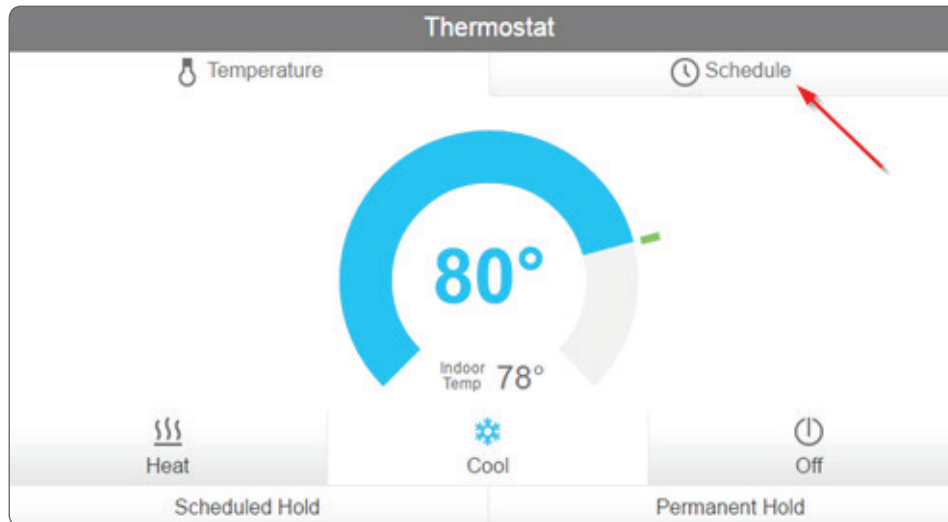
2. You can configure your schedule based on **Price Response, Time of Day** or a combination of both.

2a. To program by the **Price Response** settings, select each **Pricing Tier box** that you would like to activate.
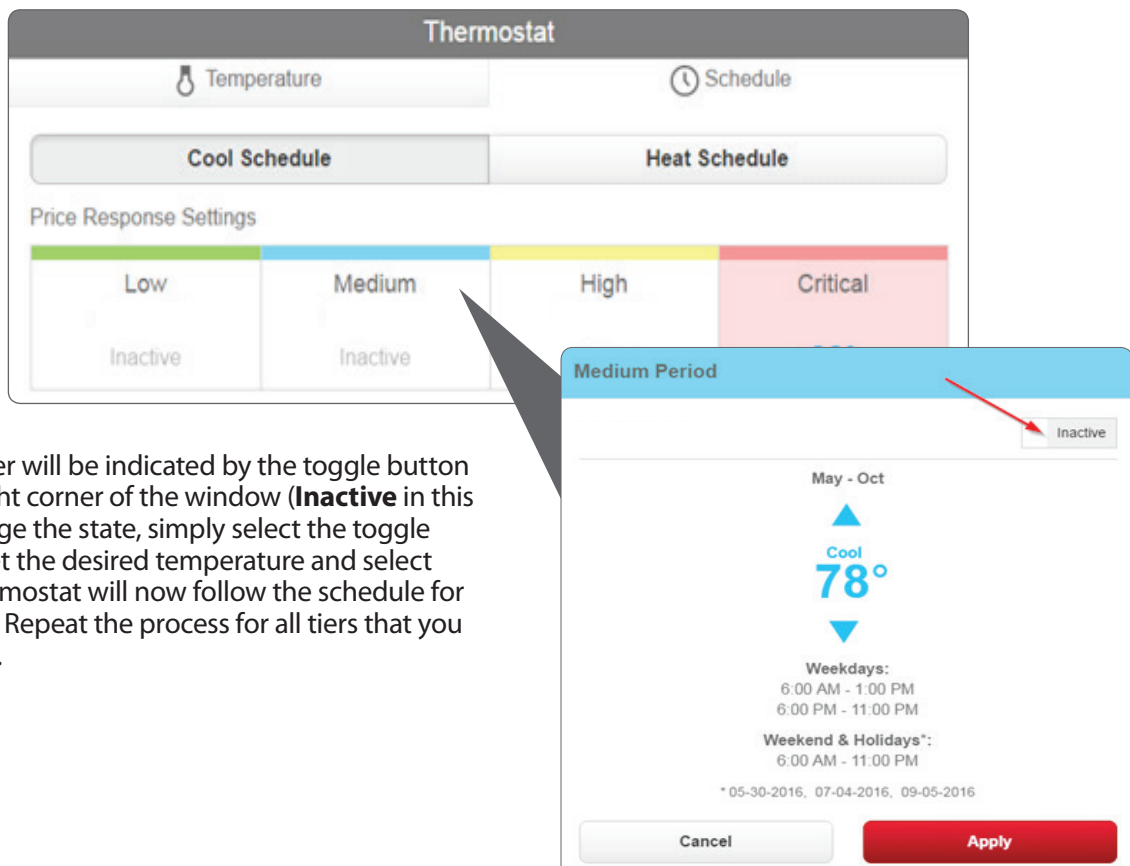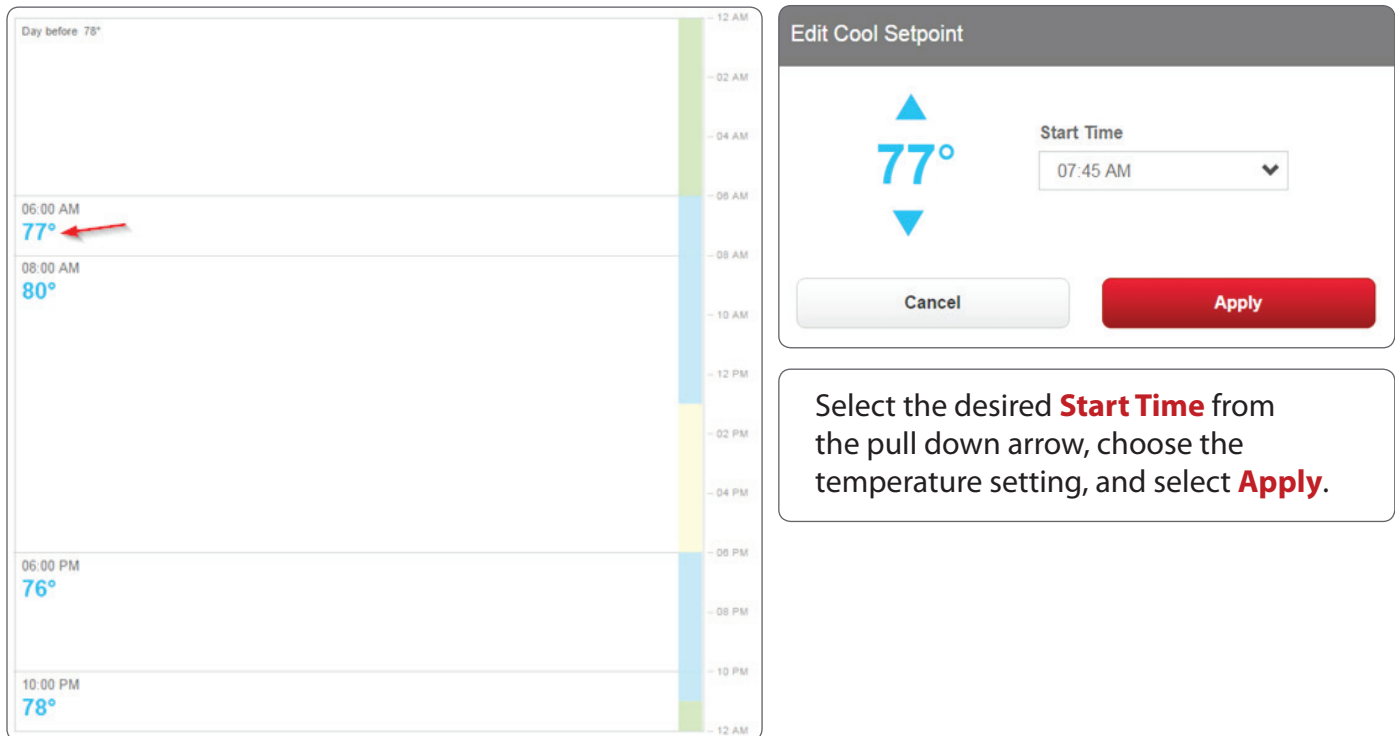

The state of a tier will be indicated by the toggle button in the upper right corner of the window (**Inactive** in this image). To change the state, simply select the toggle button. Next, set the desired temperature and select **Apply**. The thermostat will now follow the schedule for that pricing tier. Repeat the process for all tiers that you wish to activate.

* Image shown represents the Medium Price Tier

2b. To configure the **Time of Day** settings, select one of the temperature settings on the Timeline.

Select the desired **Start Time** from the pull down arrow, choose the temperature setting, and select **Apply**.

(**Note**: When a **Price Response Tier** is **activated**, it will always **override** the **Time of Day** settings for that time period.)

Setting Holds (Temporary, Permanent, and Scheduled)

Temporary Hold (A Temporary Hold will remain in effect until your next programmed time period ends or a price tier changes.)

1. To set a **Temporary Hold**, click and drag, or slide the indicator within the **dial** to the desired temperature. When a **Temporary Hold** is in place, it will be indicated on the dial by the hand icon and the **Remove Temporary Hold** button will display below the dial. To remove the hold, select the **Remove Temporary Hold** button.
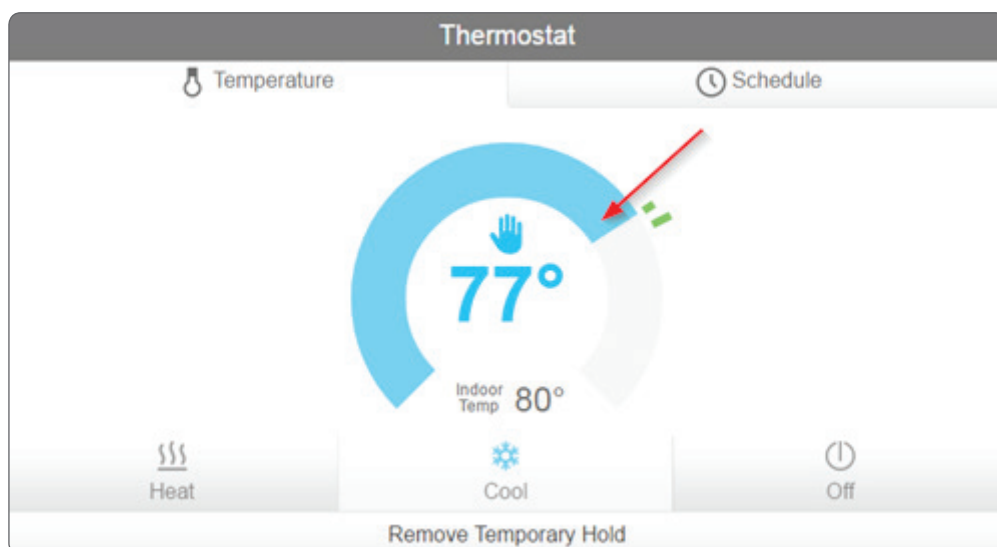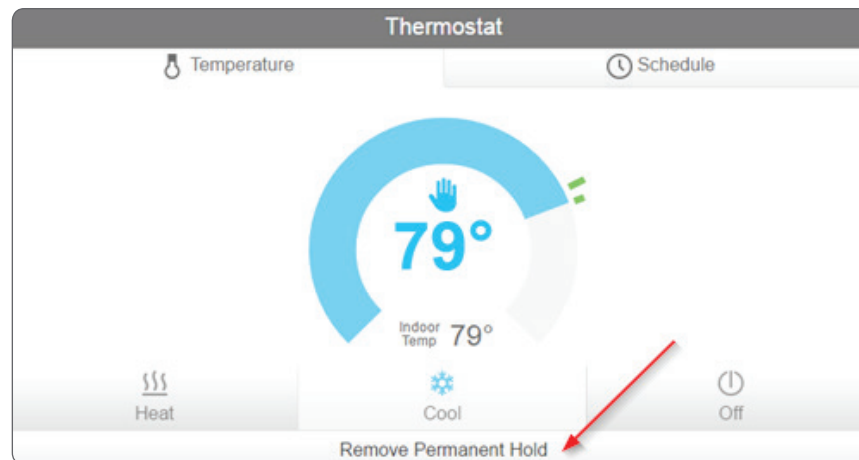
Online Programming (Cooling & Heating)

Permanent Hold (A Permanent Hold will remain in effect until you manually remove it.)

1. To set a **Permanent Hold**, select the **Permanent Hold** button, choose the desired temperature using the arrow keys and then **Apply**.
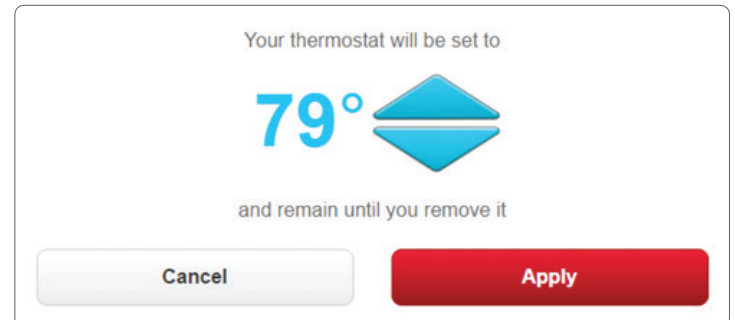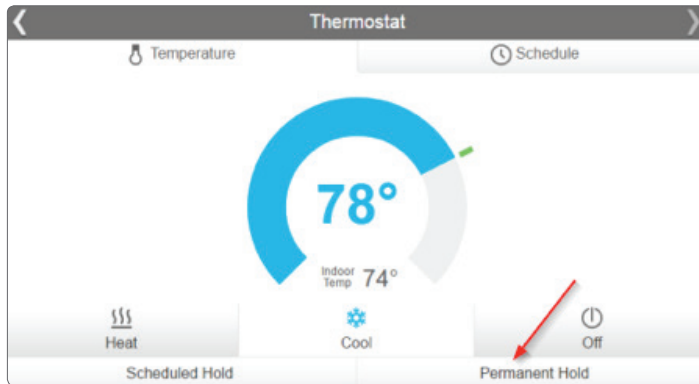
2. To remove the **Permanent Hold**, select **Remove Permanent Hold**.

Scheduled Hold (A Scheduled Hold will remain in effect until the date you selected for it to end.)

1. To set a **Scheduled Hold**, select **Scheduled Hold**. Use the up and down arrows to set the temperature and then select "**Or tell us when to remove it**". You will then be able to choose the desired date for the Hold to end.
   (Note: If you do not select an end date, the hold will activate as a **Permanent Hold** and will not change until you remove it).
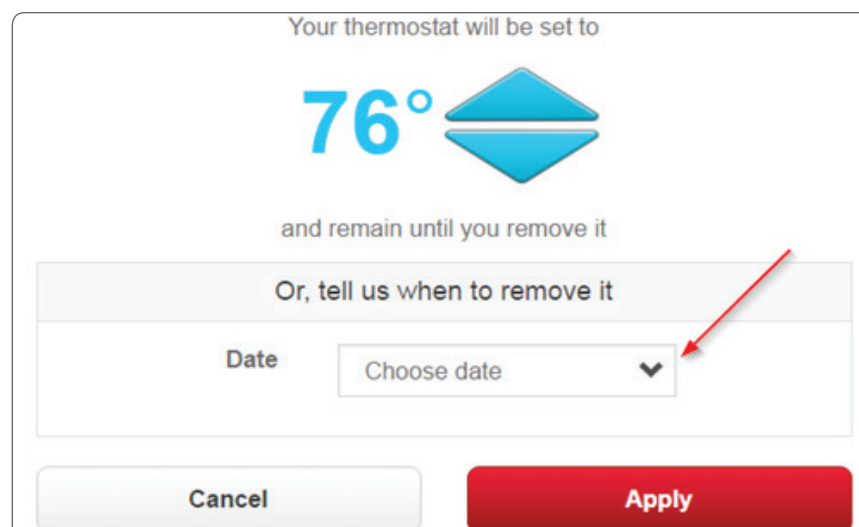
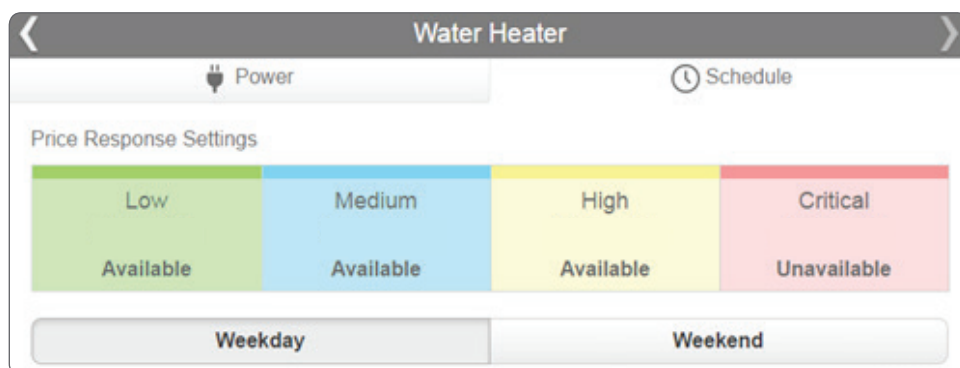# Online Programming (Water Heaters & Pool Pumps)

1. From the **Home Screen**, select **Schedule** to access the programming schedule page.
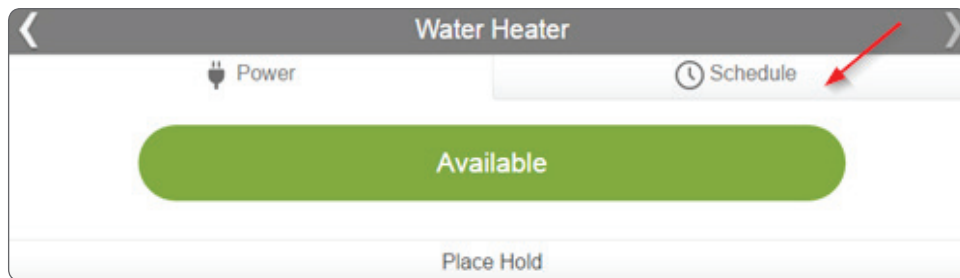
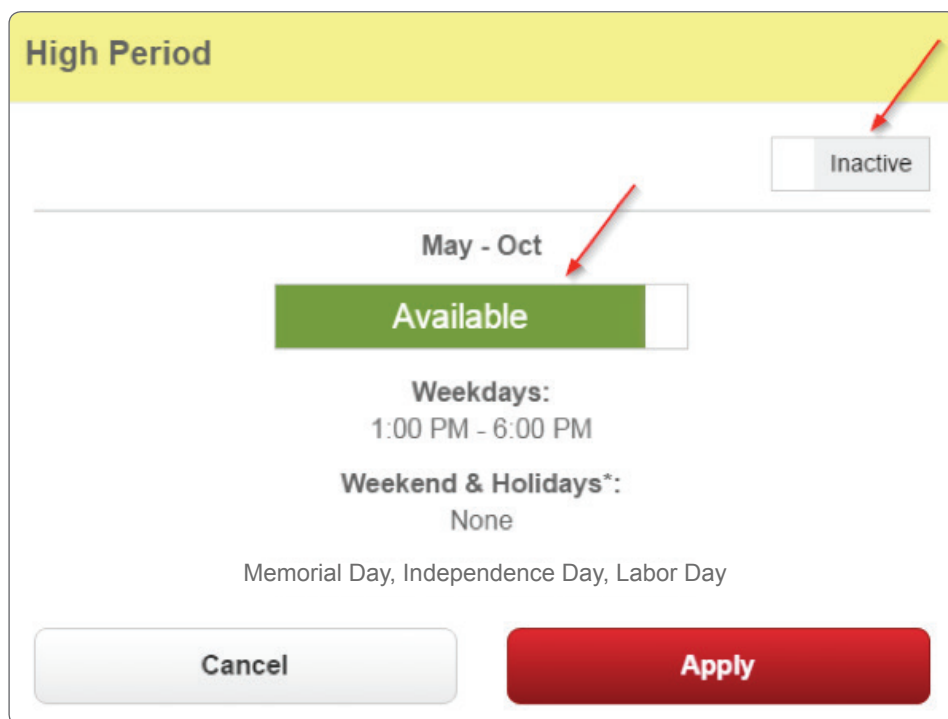| Water Heater	
Power	Schedule
Available	
Place Hold	

2. You can configure your schedule based on **Price Response**, **Time of Day** or a combination of both.

2a. To program by the Price Response settings, select each **Pricing Tier box** that you would like to activate.

| Water Heater			
Power		Schedule	
Price Response Settings			
Low	Medium	High	Critical
Available	Available	Available	Unavailable
Weekday		Weekend	

* Low Tier is Always Set to Available

The example shown in this image is for the **High Pricing Tier**. If the tier is Inactive, **Activate** it by selecting the **Inactive** toggle button. Next, select whether or not you would like for power to be **Available** to the device and then **Apply**. Repeat the process for all tiers that you wish to activate.

High Period

Inactive

May - Oct

Available

Weekdays:
1:00 PM – 6:00 PM

Weekend & Holidays*:
None

Memorial Day, Independence Day, Labor Day

Cancel   **Apply**

Questions? Give us a call at **1-877-655-4001**.

2b. To configure the **Time of Day** settings, click on one of the time periods shown on the **Timeline**.
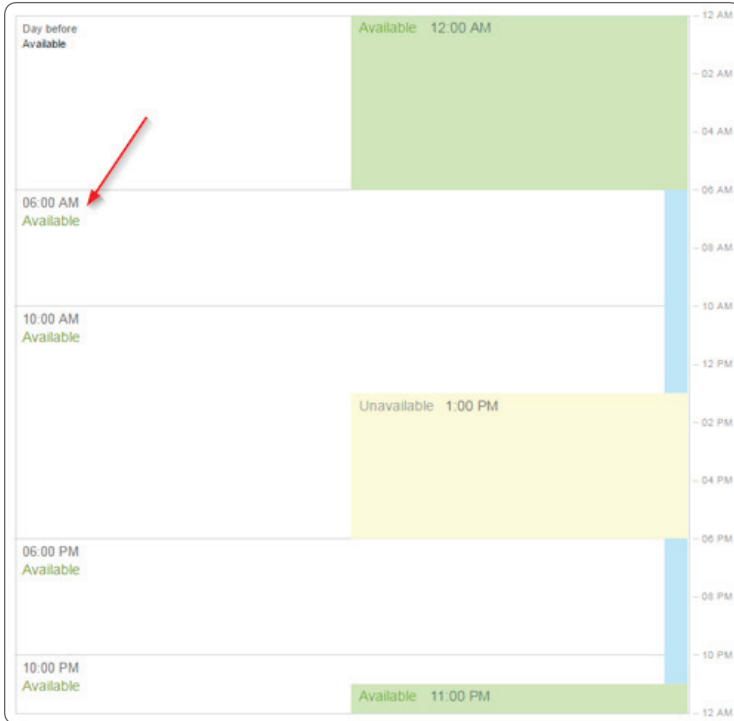
Select a start time and then whether or not you would like for the device to have power Available during that **Time of Day** period.

Note: When a **Price Response Tier** is **activated**, it will always **override** the **Time of Day** settings for that time period.

Setting Holds (Water Heaters & Pool Pumps)

To set a **Temporary**, **Permanent** or **Scheduled Hold**, select the **Place Hold** button.

Temporary & Permanent Hold

1. To set a **Temporary Hold**, select the **Until your schedule changes** radio button and then **Apply**.
   To set a **Permanent Hold**, select the **Until you remove it** radio button and then **Apply**.

Scheduled Hold

1. To set a **Scheduled Hold**, select the **Until a specific date/time** radio button, choose an end date, and then **Apply**.

Setting & Removing Hold for Water Heater And Pool Pump From the Thermostat

1. At the thermostat, press the **Menu** button, then **Energy**, **Select**, **Next**, and **Select** again. This will activate a **Temporary Hold** for **ALL** water heater and pool pump devices.

2. To **Remove** the **Hold** from the thermostat, repeat the same button sequence listed above.

Price Periods

☀ May - October		❄ November - April	
Weekdays		**Weekdays**	
Low	11 p.m. - 6 a.m.	Low	11 p.m. - 5 a.m.
Medium	6 a.m. - 1 p.m. 6 p.m. - 11 p.m.	Medium	5 a.m. - 6 a.m. 10 a.m. - 11 p.m.
High	1 p.m. - 6 p.m.	High	6 a.m. - 10 a.m.
Weekends & Holidays (Memorial Day, Independence Day, Labor Day)		**Weekends & Holidays** (Thanksgiving Day, Christmas Day, New Year's Day)	
Low	11 p.m. - 6 a.m.	Low	11 p.m. - 6 a.m.
Medium	6 a.m. - 11 p.m.	Medium	6 a.m. - 11 p.m.
High	NONE	High	NONE

Critical price periods are not predetermined and will only go into effect when the demand for electricity is extremely high. Critical price periods will not exceed 1 percent of the hours in any calendar year.