


Sachin Laxman Nimgale

" Windows System Support Engineer With Helpdesk support DI1&DI2 Remote Support Engineer "



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 9049361187

Current Designation: System Support Engineer

Current Company: I-Source Infosystems Pvt. Ltd.

Current Location: Pune

Pref. Location: Pune

Functional Area: Engineering - Hardware & Networks

Role: System Administrator / Engineer

Industry: Hardware & Networking

Key Skills: Desktop L2, Citrix, oracle dba, software testing tool, Selenium, Desktop troubleshooting, Outlook, tcpip, network troubleshooting, routing, eigrp, rip etc., ftp user creation, print server handling, desktop, AD, wi-fi Access points,

Total Experience: 2 Year(s) 0 Month(s)

Annual Salary: Rs 2.5 Lakhs

Expected CTC: Not Mentioned

Highest Degree: B.Tech/B.E.

Notice period: 1 Months

Work Experience

I-Source Infosystems Pvt. Ltd. (Current Employer)

System Support Engineer | Aug 2015

Notice Period : 1 Months

Isource Infosystems Pvt Ltd,Shivajinagar Pune

System Support Executive | Aug 2015 To Aug 2017

Work on Windows Active directory,User Profile Creation, Assign Proxy ,Permissions, File &data sharing,Assigning Print permissions,Handling Citrix Xen App &xen Center For Server related issues, Ftp User creation And Troubleshoot Problem,Giving Remote support for Outlook ,Thunderbird,And Vpn Related Problems,Instalation of SAP Client and Troubleshoot Diff related Problems,Managing Datacenter Related Differant Vender As per Problems Occur In datacenter

Education

Undergraduates ( Full Time )

B.Tech/B.E. (Computers)

savitribai phule pune univercity pune | in 2015

IT Skills

Skill Name	Version	Last Used	Experience
ORACLE DBA	10g & 11g	2014	6 Months
CCNA, Hardware & Networking		2012	6 Months
? Oracle certified 1ZO-051 Oracle Databa	10g	2014	

Knowledge of QTP software for software			
Active Directory	2008&2012	2017	2 Years
Outlook Configuration	2010,2013	2017	2 Years
windows citrix xen App&Xen Center6.5	6.5	2017	2 Years
Troubleshoot Print Server Related Problm	2008	2017	2 Years
SSL VPN		2017	2 Years
SELENIUM		2017	

### Language Known

Language	Proficiency	Read	Write	Speak
ENGLISH	Proficient	✓	✓	✓
HINDI	Expert	✓	✓	✓
MARATHI	Expert	✓	✓	✓

### Projects

#### SMS Banking System

collage | Offsite | Full Time | from Jun 2014 to Apr 2015

Ahmednagar

Skill Used: Java,oracle databse ,

Team Size: 4

Role : Database Architect/DBA

Role Description: To design project views and Database

Project Details: To develop application software for Banking purpose for customer enquiry details

### Other Details

#### Personal Detail

Date of Birth: 19 Nov 1989

Gender: Male

Marital Status: Single/unmarried

#### Address:

AT POST ADAWAD,TAL.-CHOPADA,DIST.-JALGAON  
411011

Home Town: kasaba peth pune

#### Desired Job Details

Job Type: Permanent

Employment Status: Full Time

#### Work Authorization

US Work Status: Not Mentioned

Countries:

#### Affirmative Action

Category: OBC- Non-Creamy

Physically Challenged: No

### Attached Resume

Curriculum Vitae [HYPERLINK: <http://curriculum-vitae.in/>]

Nimgale Sachin Laxman

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Mobile: - 09049361187,07588686317,

#### OBJECTIVE: -

To obtain full time position in Hardware, Computer Network & Servers with growth and learning opportunities in supportive, challenging work environment that would take advantage of my job experience.

#### PROFILE SUMMERY:-

- \* Having 3 year 2 Months of IT experience in System Support Executive Engineer (Data center Support Engineer) and Onsite Network Support Engineer.
- \* Basic Knowledge of Active-Directory, Citrix, DNS, DHCP, FTP, VPN, Mail-Server, VMware, Wifi Access Point support, Basic Switching configuration.
- \* Experienced in Configuration and applying services to related Windows Server.
- \* Basic Knowledge of Networking and Wifi Network Support.
- \* Basic Knowledge of Symantek Netbackup.
- \* Ability to work proactively in 24x7 on-call customer facing environment.

#### TECHNICAL SKILLS:-

- \* Operating System : - Windows Server 2008R2/ Windows 7, 8, 8.1.
- \* Remote support Tool : -Putty, Ammy-Admin, Team-viewer, Lync, Manage Engine Service Desk, Packet Shaper ,VNC Server, Opmanager,

#### ACADEMIC QUALIFICATION:-

- \* Bachelor Of Engineer in Information Technology from Pune University In 2015
- \* Three Year Diploma in Information Technology from Government polytechnic Jalgaon in 2010.

#### PROFESSIONAL EXPERIENCE:-

- \* Former Employee Of I-source Info system Pvt Ltd. From August 2015 to 31 July 2017 As System Support Executive Site Endurance Technology Ltd Chakan .
- \* InterTouch Quadriga India Pvt Ltd, Borivali, Mumbai As Onsite Support Engineer.
- \* Currently Working With Nexus Computers Pvt Ltd, Mahim Mumbai. FMS Support Engineer Site RBI Shivajinagar Pune

#### WORKING EXPERIENCE:-

Project1 (August 2015-July 2017)

- \* Client : - Endurance Technologies Ltd. Chakan ( On side ) .
- \* Project : - Data-Center support.
- \* Role : - System Engineers.
- \* Team Size : - 5 Members

Project2 (August 2017- June 2018)

- \* Client : - Hyatt Regency Pune.
- \* Project : - Wi-Fi Network Support Engineer
- \* Role : - Onsite Support Engineer
- \* Team Size : - 4 Members

Project 3 (From June 2018)

- \* Client : - Reserve Bank Of India Shivajinagar Pune.
- \* Project : - Desktop and Server Support Engineer
- \* Role : - Field Management Support Engineer
- \* Team Size : - 1 Members

#### Roles & Responsibilities:-

- \* Monitoring and basic troubleshooting of all the equipment's at data center i.e. Power, Cooling, IBMS, Network, Active devices, switches, servers etc.
- \* Vendor management related to all of above (i.e. call logging, follow-up, attending till problem get resolved)
- \* Administering and managing the server with Windows, and Citrix virtual environment.
- \* Monitoring and managing server's performance for optimization.
- \* Manage active directory, group policy, Manage disk quota.
- \* Create Domain id and mail id of user, configure user profile.
- \* Manage Citrix application and troubleshooting, Manage Citrix virtual server's load.
- \* Manage Print Server. ( install new printer and deploy with policy )
- \* Manage and configure printer policy on Citrix application.
- \* Provide remote support for VPN user and outlook user, Manage inter network with WAN technologies.
- \* Providing Support For Wifi users and Troubleshoot Basic switches Problems.
- \* Working on TCP/IP protocol, Diagnose MPLS and internet Links.
- \* Trouble shooting and resolve issues related to laptops, desktop, Thin client software installations and configuration.
- \* Creating groups & users and providing them required permissions.
- \* Troubleshoots and resolves software, hardware, Windows-based operating system, and networking problems. Interact with the clients to resolve the queries, issues and problems within SLA.
- \* Taking new machine on the domain & installation of application software

#### Courses

- \* Networking (N+):
- + Basic Networking, Network Troubleshooting,
- + Installation & configuration of LAN.

- + Types of Networks- LAN,MAN,WAN.
- + Knowledge of Switches, Bridges, Routers, Hubs,
- + OSI Model.
- + IP Addressing.
- + Remote desktop.

\* CCNA

- + Routing.
- + Routing protocol.
- + Switching.

\* Oracle Certified DBA

\* DBA in Oracle 11G from Vipulla Technology Amirpeth,Hyderabad.

Oracle certified 1ZO-051 Oracle Database 11g :SQL Fundamental  
(Reg:267216486).

\* Software Testing

\* Have Done Softwarer Testing Course From Blend It Solution Akurdi Pune

PERSONAL DETAILS:-

Name : Nimgale sachin Laxman

Birth-Of-Date : 19-11-1989

Address : Flat No 22,D-Wing Krishna Heights,Kasaba Peth ,  
Landmark Near Gaonkos Maruti Mandir Pune

Pin code - 411011

Permement Address :Atpost Neharu Chowk ,Adawad Tal:Chopd Dist:Jalgaon

Pin: 425303

Nationality & Religion : Indian & Hindu

Mobile : +91 7588686317, 7249371434

Email Id : nimagale.sachin1989@rediffmail.com

Language Known : English, Hindi, Marathi.

Strength : Hard Working, Honesty, Responsible and Sincerity

Versatile nature

Hobbies : Social working, Playing Cricket, Participation In Cultural Activities.

Declaration:

I would be able to provide the total customer satisfaction and fulfill the delight need to the customer. Proficient well prepared and comfortable for high-end pressure to deliver. Able to come up to the deadlines and achieve the targets assigned. This is to confirm that the entire piece, parcels and part of information is true to the best of my knowledge.

Date:-

Place: - Pune

You're sincerely

(Nimgale Sachin Laxman)