

CONTACT

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- Bengaluru – 560043, Karnataka

EDUCATION

- 1988
M.Com.
Karnatak University
- 1983
B.Com.
MES. College, Malleshwaram,
Bengaluru

CERTIFICATION

- CAIIB (Certified Associate of the Indian Institute of Bankers) –**
Awarded by the Indian Institute of Bankers (IIB), Feb'1998

CORE COMPETENCIES

- Strategic Planning & Execution
- Regulatory Compliance & Risk Management
- Financial Analysis & Reporting
- Leadership & Team Development
- Customer Relationship Management (CRM)
- Operational Efficiency
- Process Optimization
- Market Penetration & Business Growth
- Crisis Management & Problem Solving
- Training, Mentoring & Staff Development

SOFT SKILLS

- Effective Communication
- Team Collaboration
- Leadership & Motivation
- Emotional Intelligence
- Adaptability

PERSONAL DETAILS

Date of Birth: 1st August 1962
Languages Known: English, Kannada, Telugu

G Ananda

Veteran Banking Leader
Ex-Assistant General Manager,
Canara Bank
39+ Years Experience



JOB OBJECTIVE

Displayed a robust career spanning **nearly four decades** of experience in the **Banking** Industry, focusing on **strategic initiatives** and **organizational success**. Targeting a challenging role in a dynamic organization leveraging expertise in **cross-functional collaboration**, **team building**, and achieving organizational objectives.

PROFILE SUMMARY

- Banking professional with rich experience** in Lower, Middle, and Top Management roles at **SyndicateBank and Canara Bank**, specializing in **General Banking, Marketing, Vigilance and Learning & Development**.
- Worked as **Assistant General Manager at Canara Bank**, Circle Office, Hubballi showcasing strong **leadership, strategic planning, and organizational management** skills.
- Delivered **exceptional banking services** across **rural, semi-urban, urban, and metropolitan centers**, showcasing adaptability and operational excellence.
- Guided **branch operations** at **Sahibabad** during the **demonetization period**, ensuring **smooth execution** and **zero customer complaints**, displaying strong **strategic planning** and **regulatory compliance** capabilities.
- Recognized for **outstanding performance** and **consistent high ratings**, contributing to the **growth and success** of both organizations.
- Known for **effective communication, team collaboration**, and the capability to foster a **high-performance culture** within cross-functional teams.
- Gained **360-degree exposure to banking operations** through diverse assignments across various units such as **Branch Banking, Regional Offices, Vigilance, Circle Office and Head Office** functions.
- Proven record of **mentoring and developing teams**, leading to enhanced **employee engagement** and alignment with **corporate goals**.

WORK EXPERIENCE

Aug'2020
to
Jul'2021

Canara Bank, Circle Office, Hubballi
Assistant General Manager
Responsibilities:

- Spearheaded multiple strategic functions including Management Information Planning & Development, Profit Planning & Customer Service Section, Marketing Section, Balance Sheet & Internal Control & Inspection Follow-up Section.
- Directed cross-functional teams to implement customer service improvements and internal process optimizations, contributing to enhanced service delivery and efficiency.
- Guided planning, budgeting, and execution of targeted marketing campaigns, aligning them with regional customer behavior trends and organizational goals.
- Ensured regulatory compliance and robust internal controls across all functional areas, mitigating risk and enhancing governance.
- Provided leadership and mentorship to staff, fostering a performance-oriented and learning-driven work environment.
- Drove organizational profitability and customer retention through customer-centric strategies.

Achievements:

- Achieved an increase in customer satisfaction scores within one year, driven by enhanced service delivery mechanisms & grievance redressal.
- Led the Marketing Section to exceed regional / circle revenue targets through data-driven promotional campaigns.
- Commended by senior management for exemplary leadership, process ownership, and consistent delivery on KPIs.

Jan'1982 to
Jul'2021

**SyndicateBank
Growth Path:**

- Assistant General Manager – Circle Office, Hubballi, Karnataka (Aug'2020 to Jul'2021)
- Chief Manager – Unit Head, Vigilance Unit, Udupi, Karnataka (May'2017 to Jun'2020)
- Chief Manager – Branch Head, Sahibabad, Ghaziabad (May'2016 to May'2017)
- Senior Branch Manager – Hiriadka Branch, Karnataka (May'2013 to May'2016)
- PS to GM – CO PSCD, Bangalore (Jul'2010 to May'2013)
- Manager (Bancassurance) – various locations (May'2004 to Jul'2010)
- Assistant Manager – Perdoor Branch, Udupi District, Karnataka (Sep'2003 to Apr'2004)
- Assistant Manager – Kemmannu Branch, Udupi District, Karnataka (Jul'2001 to Aug'2003)
- Assistant Manager – Muddanur Branch, Andhra Pradesh (May'1997 to Jun'2001)
- Assistant Manager – Rly. Kodur Branch, Andhra Pradesh (Jun'1996 to May'1997)
- Stenographer – HO Manipal & Zonal Office, Bangalore (Jan'1982 to Jun'1996)

**Assistant General Manager – Circle Office, Hubballi, Karnataka
Aug'2020 to Jul'2021**

(This position transitioned to Canara Bank after the merger; refer to Canara Bank section for detailed responsibilities and achievements.)

**Chief Manager – Unit Head, Vigilance Unit, Udupi, Karnataka
May'2017 to Jun'2020**

Responsibilities:

- Headed the Vigilance Unit, ensuring compliance, ethical standards, and operational transparency across the organization.
- Conducted investigations, preventive vigilance inspections and reviews to detect, prevent, and report fraudulent activities.
- Designed and implemented staff training programs on compliance, ethics, and risk mitigation.
- Prepared analytical reports for senior management, highlighting key findings, actionable insights, and risk alerts.

Achievements:

- Reduced compliance violations through the implementation of a robust vigilance framework.
- Streamlined investigation procedures, reducing average resolution time.
- Recognized for upholding integrity and zero-tolerance policy towards misconduct.

**Chief Manager – Branch Head, Sahibabad, Ghaziabad
May'2016 to May'2017**

Responsibilities:

- Led branch operations with full responsibility for business growth, customer service, compliance, and profitability.
- Handled branch operations during the demonetization period with zero customer complaints, ensuring smooth cash management and regulatory compliance under high-pressure conditions.
- Implemented local marketing strategies and enhanced CASA mobilization.
- Strengthened credit appraisal and risk assessment processes, ensuring timely sanctioning and recovery.

**Senior Branch Manager – Hiriadka Branch, Karnataka
May'2013 to May'2016**

Responsibilities:

- Administered complete branch functions including retail banking, advances, recovery, cross-selling, and customer relationship management.
- Consistently achieved targets across all business verticals and improved operational metrics.

**PS to General Manager – CO PSCD, Bangalore
Jul'2010 to May'2013**

Responsibilities:

- Supervised high-level secretarial responsibilities, internal coordination, and MIS support for the General Manager.
- Facilitated inter-departmental communication and prepared strategy reports for executive-level meetings.

**Manager (Bancassurance) - Various locations
May'2004 to Jul'2010**

Responsibilities:

- Pioneered bancassurance initiatives including sourcing and servicing life and health insurance products.
- Coordinated with insurance partners (e.g., Bajaj Allianz Life, United India Insurance) to boost non-interest income.
- Trained branch staff on cross-selling techniques and compliance in insurance sales.

**Assistant Manager – Perdoor & Kemmannu Branches, Karnataka
Sep'2003 to Apr'2004 | Jul'2001 to Aug'2003**

Responsibilities:

- Managed all operational areas including cash, clearing, customer service, and administration.
- Strengthened service quality and built a customer base in rural and semi-urban locations.

Assistant Manager – Muddanur& Rly. Kodur Branches, Andhra Pradesh
May'1997 to Jun'2001 | Jun'1996 to May'1997

Responsibilities:

- Managed daily branch operations including customer accounts, compliance, security, and treasury functions such as government salary disbursements.
- Operated under high-pressure conditions during peak periods and built strong customer relationships, promoting financial inclusion in rural areas.

Stenographer – HO Manipal& Zonal Office, Bangalore
Jan'1982 to Jun'1996

Responsibilities:

- Provided administrative and clerical support to key departments such as Credit Policy, Customer Service, and Planning.
- Assisted in drafting circulars, maintaining compliance documentation, and inter-branch correspondence.

PART-TIME EXPERIENCE

**Oct'2021
to
May'2025**

Adjunct Faculty (Banking) - PGDBM Program
UNext Learning Pvt. Ltd., Bangalore

Responsibilities:

- Delivered PGDBM courses in Business Credit Assessment (BCA), Branch Operations and Complaints (BOC), and Financial Planning and Wealth Management (FPWM), integrating industry insights with academic content.
- Conducted sessions on NISM Mutual Funds and Depository Funds for two batches, provided targeted preparation for NISM certification exams through concept-based teaching and mock tests.