

MARIEL D. ONTING



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SUMMARY

I'm a detail-oriented and curious individual who thrives in fast-paced environments. I enjoy learning new things and take pride in my ability to adapt quickly, communicate clearly, and stay organized. I am flexible and able to handle tasks independently or collaboratively, always seeking ways to improve processes. My background in engineering has strengthened my critical thinking, while my diverse experiences have enhanced my problem-solving and interpersonal skills.

WORK EXPERIENCE

- **Data Annotator and Content Moderator** 2021 - 2022
Freelancer
Responsible in assessing the content while labeling elements of data to produce an accurate and efficient annotation of data. Regularly monitoring user-generated content to ensure compliance.
- **Compliance Agent** 2022 - 2022
Freelancer
Ensures that the company complies with all legal regulations and ethical standards.
- **Customer Service Representative** 2022-2023
Telus International Philippines - Retail Account
Assists customers with concerns and give customers information about products and services.
- **Internship** 2023-2023
Dai-ichi Electronics Manufacturing Corporation
Responsible for mounting electronics components, wires and terminal lug to pcb using various machines. In-charge for SPL & Sound testing and outgoing speakers.
- **Customer Service Representative** 2023-2025
Cardinal Health International Philippines - Healthcare Account
Order placement for pharmacies and hospitals. Manages drop shipping logistics and addresses any order-related concerns.

EDUCATION

- **Technological University of the Philippines - Manila** 2019 - 2025
Bachelor of Science in Electronics Engineering
- **Polytechnic University of the Philippines - Manila** 2017 - 2019
Senior High School
Science, Technology, Engineering, and Mathematics Strand

ADDITIONAL INFORMATION

- **Technical Skills:** Python, R, GNU Octave, MATLAB, Anaconda, HTML, Cisco Packet Tracer, NI Multisim, Skywater130 (Skywater PDK), CAD, soldering, PCB assembly, SPL and sound testing, computer literacy, SAP, SFDC.
- **Soft skills:** Oral and written communication, critical thinking, time management, attention to detail, proactive and self-motivated, adaptability, flexibility, teamwork, problem-solving, organization.
- **Languages:** Filipino (Native), English (Fluent)
- **Certifications:** Civil Service Professional Eligibility