

Gaurav Walia

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Personal Data:

Father's Name: Sh. Vinod Walia

DateOfBirth: 28th March 1985

Sex: Male.

Nationality: Indian.

MaritalStatus: Married.

TITLE

Reliance Retail Ltd

Audits, Analytics, Loss Prevention, Risk management, Budgeting, Inventory Management.

Assist General Manager for Reliance Retail.

OBJECTIVE

To work in an organization which provides for an opportunity to showcase my skills in a way that is mutually beneficial, and in the process contribute my might to the cause of the organization.

PROFESSIONAL EXPERIENCE

Risk Management, Advance analytics, Profit protection, Loss prevention, Inventory Management, Shrinkage control, Online business, Budgeting having a rich experience of over 16 years across various retail formats like: Online business, Fashion & Lifestyle, Grocery, Specialty etc and Industries like: Retail, Warehouse, Manufacturing, FC etc.

Focusing on Audits to mitigate the risks, Process audit, Compliance Audit, Concurrent Audits, Proactive approach for profit protection, Analytics, Inventory Audits, Quality Audit, Mystery audit & Budgeting

Six Sigma Green Belt

LANGUAGES KNOWN

English, Hindi, (Read, write and speak)

CORE COMPETENCIES

- **Six Sigma Green Belt**, DMAIC (Define, Measure, Analyse, Improve, Control) to review the process for achieving organizational goal with cost effective and in efficient manner.
- Comprehensive exposure in managing audits and analytics for **3500+ stores** and past experience in managing **team more than 95 People**, as well as ensuring optimum utilization of resources and maximum cost savings,
- Proactively identify the risk and analyse **exceptional data** which help to take decision-making and problem-solving for an organization.
- **Design, Develop & Implemented standard procedures and audits**
- Strong business acumen with an in-depth ability, taking up the new client & services and service up-gradations.
- Conduct & Manage Audits with team planning, **Process audit, compliance check, Mystery audits, Inventory audit, Concurrent audit and Quality audit**
- Advance analytics skill and data driven, for **Root cause of losses** and identify the insights to share recommendations with stake holders for minimizing the risks.
- Setup of Loss Prevention activities in **Business for over 50+ Sites Pan India**.
- **Investigation techniques**, Loss Prevention, Asset protection, Problem solving and Security requirements.
- Loss prevention (**Inventory, Cash & Statutory**) and investigation with the help of Security equipment's and data available for stores.
- Demonstrated abilities in managing team operations and cementing **healthy relationships** with the clients towards accomplishment of business as well as corporate goals and securing repeat business.
- An enterprising leader with the ability to **motivate** personnel towards achieving organizational objectives and adhering to industry's best practices

PROFESSIONAL SYNOPSIS

- **Analyse and identify risks in business and process** to identify the root cause and Gaps.
- Assesses and analyses exception reports, in the areas of **process, Inventory and assets**.
- Well versed with **modern Auditing systems** with skills in streamlining procedures, achieving financial discipline, and enhancing the overall efficiency of the organization.
- Manages **investigations** (internal/externals), **security budgets, training and safety** programs.
- Giving **Monthly/Quarterly presentations to business team** on performance across key retail indices like Process adherence, Investigations, Article accuracy, Losses, Backstock, ABC analysis, Cash Audits.
- Setup of Loss prevention activities **in different Business**
- Educate and **trained** store team members in programs and methods for protecting inventory, cash, and employee safety.
- **Data Visualization** Experience: Interactive data visualizations using a variety of visualization tools
- Help Business to **achieve bottom line** with continues **improvement in processes** and recommendations with analysis of facts available.
- Investigations and loss control through different data available like: CCTV & Systems.
- **Proactive approach** for data analytics to control losses.
- Proven expertise in maintaining discipline of audits **both manually and on computerized systems** with according to accounting principles.
- Demonstrated abilities in completing **Audit assignments with in time budgets** and calendar schedules while handling multiple tasks.
- Distinction of carrying out **Statutory, Cash, Internal & Concurrent Audits** of SMEs & Private Limited companies,
- Retail, Manufacturing and warehouses. Prepare **system generated Exception reports** with the help of IT team with use cases on risk identification and investigations.

Areas of Expertise

- Risk Management
- Process Audits
- Inventory management & Audits
- Loss Prevention and Profit protection
- Asset Management & Audit
- Project Management
- Report development with IT team
- Problem analysis and Resolution
- Training and Development

EDUCATION PROFILE

PGDBM in Retail	IILM Institute Gurgaon	2008
B.Com	Kurukshetra University	2005
12 th	Gita Niketan Senior Secondary school, Kurukshetra	2002
10 th	Gita Niketan Senior Secondary school, Kurukshetra	2000

Industry Expertise

- Retail
- Warehousing
- Manufacturing FMCG

Major Projects

- Project undertaken on Accuracy of count during Audits in Retail formats
- Warehouse audit in WMS environment.
- Design & Implement of retail process related to audits in warehouses and retail formats
- Market analysis and Customer Profile for new format of Books & stationery

COMPUTER PROFICIENCY

- Conversant with MSOffice & Windows
- Familiar with Internet Operation
- ERP – SAP, Genesys etc
- Tablue

Major Brands worked with

- | | | |
|-----------------------|-------------------------|----------------------|
| • Future Group | • Mark & spencer Retail | • Raymonds |
| • Aditya Birla retail | • Spencer | • Hypercity |
| • Zara | • Eureka Forbes | • Auchan Hypermarket |
| • Reliance Retail | • DLF Brands | |

CAREER HIGHLIGHTS

- Since March 2019 till date working with Reliance Retail Ltd
 - AGM Loss Prevention (Process audits, Advance Analysis & Investigations)
 - Chief Manager Loss Prevention (Audits, exception reporting & analysis)
 - Senior Manager Shrinkage management for all formats (Root cause analysis)
- Since 2013 to Feb 2019 working with New Haribhakti Business Services as
 - Zonal Head for Audits in Inventory and assets.
 - Regional Head
- Since 2008 to 2013 working with Future group as different roles.
 - Backend Operations, Warehouse audit service head, Deputy Zonal Head

I here by declare that all the details mentioned above are true to the best of my knowledge.

Place: **Mumbai**

Gaurav Walia

