

Architecture

# Restaurant Rating Prediction

**Nitesh Kumar Pandey**

## Document Version Control

Date Issued	Version	Description	Author
17-Dec-22	v1	first draft	Nitesh Kumar Pandey

## Contents

Document Version Control	2
1 Introduction	3
1.1 Why this Low-Level Design Document?	3
1.2 Scope	4
1.3 Constraints	4
1.4 Risks	4
1.5 Out of Scope	4
2 Technical specifications	5
2.1 Dataset	5
2.1.1 Dataset overview	5
2.1.2 Input schema	6
2.2 Predicting Rating	7
2.3 Logging	7
3 Technology stack	8
4 Proposed Solution	8
5 Model training/validation workflow	9
6 User I/O workflow	10
7 Exceptional scenarios	11
8 Performance	11

## Abstract

Whenever we go for a food application to order some the 1st thing that comes to our mind is that we order food where we get quality food. To accomplish that, whether the restaurant can provide quality food or not, is we first look for the restaurant rating and what other customers have mentioned about the restaurant food. Bengaluru is the IT capital of India. Most of the people here are dependent mainly on the restaurant food as they don't have time to cook for themselves. With such an overwhelming demand for restaurants, studying the demography of a location has become important. In the world of rising new technology and innovation, the industry is advancing with the role of Artificial Intelligence. Machine learning algorithms can help early detection of the disease and improve the quality of life. This study demonstrates how different Regression algorithms can forecast the rating of restaurants so that one user can make a real decision whether to buy food from the restaurant or not as per their ratings. Different regression algorithms such as Linear Regression, Decision Tree, Random forest, etc have been tested and compared to predict the better outcome of the model.

## 1 Introduction

### 1.1 Why this Low-Level Design Document?

The basic idea of analyzing the Zomato dataset is to get a fair idea about the factors affecting the aggregate rating of each restaurant, the establishment of different types of restaurant at different places, Bengaluru being one such city has more than 12,000 restaurants with restaurants serving dishes from all over the world. With each day new restaurants opening the industry hasn't been saturated yet and the demand is increasing day by day. In spite of increasing demand, it however has become difficult for new restaurants to compete with established restaurants. Most of them serve the same food. Bengaluru is the IT capital of India. Most of the people here are dependent mainly on the restaurant food as they don't have time to cook for themselves. With such an overwhelming demand for restaurants, it has therefore become important to study the demography of a location. What kind of food is more popular in a locality. Does the entire locality love vegetarian food? If yes, then is that locality populated by a particular set of people for eg. Punjabis , Marwaris, Gujaratis who are mostly vegetarian. This kind of analysis can be done using the data, by studying different factors.

This project shall be delivered in two phases:

Phase 1: All the functionalities with PyPi packages.

Phase2: Integration of UI to all the functionalities.

### 1.2 Scope

This software system will be a Web application. This system will be designed to predict the rating of the restaurant based on the input by the user.

### 1.3 Constraints

The restaurant rating prediction application must be user-friendly, as automated as possible and users should not be required to know any of the workings.

### 1.4 Risks

Document specific risks that have been identified or that should be considered.

### 1.5 Out of Scope

Delineate specific activities, capabilities, and items that are out of scope for the project.

## 2 Technical specifications

### 2.1 Dataset

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
1	url	address	name	online_order	book_table	rate	votes	phone	location	rest_type	dish_liked	cuisines	approx_cost	reviews	menu_items	listed_in	listed_in(city)				
2	https://www.zomato.com/bangalore/restaurant/942-21st-N-Jalsa		Yes	Yes	4.1/5	775	080	Banashankari	Casual Dining	Pasta, Luncheon	North Indian		800	['Rated 4.0']	Buffet	Banashankari					
3	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	4.1/5	787	080 41714	Banashankari	Casual Dining	Momos, Chinese	North Indian		800	['Rated 4.0']	Buffet	Banashankari					
4	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	3.8/5	918	+91 96634	Banashankari	Cafe	Casual Dining	Churros, Mexican		800	['Rated 3.0']	Buffet	Banashankari					
5	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		No	No	3.7/5	88	+91 96200	Banashankari	Quick Bite	Masala Dosa	South Indian		300	['Rated 4.0']	Buffet	Banashankari					
6	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		No	No	3.8/5	166	+91	Basavana	Casual Dining	Panipuri	North Indian		600	['Rated 4.0']	Buffet	Banashankari					
7	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	3.8/5	286	+91	Basavana	Casual Dining	Onion Rings	North Indian		600	['Rated 3.0']	Buffet	Banashankari					
8	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		No	No	3.6/5	8	+91	Mysore	Casual Dining		North Indian		800	['Rated 5.0']	Buffet	Banashankari					
9	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	Yes	4.6/5	2556	080	Banashankari	Casual Dining	Farmhouse Pizza	Cafe		600	['Rated 5.0']	Cafes	Banashankari					
10	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	4.0/5	324	+91	Banashankari	Cafe	Pizza, Mocktail	Cafe, Italian		700	['Rated 3.0']	""RATED\n I had been to this place with one of my friends, it's a ve						
11	e are a bit things ter service w		['Rated 4.0']	['RATED\n nTop floor no outdoor though th				a nice pla	['Rated 1.0']	['RATED\n we had n	it turned	['Rated 3.0']	""RATED\n parking fe		it was litt			Cafes	Banashankari		
12	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	4.2/5	504	+91	Banashankari	Cafe	Waffles, F	Cafe, Mexican		550	['Rated 4.0']	Cafes	Banashankari					
13	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	4.1/5	402	080	Banashankari	Cafe	Waffles, F	Cafe		500	['Rated 4.0']	Cafes	Banashankari					
14	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	Yes	4.2/5	150	+91 97421	Banashankari	Cafe	Mocktails, Cafe	Italian		600	['Rated 1.0']	Cafes	Banashankari					
15	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	Yes	4.2/5	164	+91 97316	Banashankari	Cafe	Coffee, S	Cafe, Chinese		500	['Rated 4.0']	Cafes	Banashankari					
16	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		No	No	4.0/5	424	080 49577	Banashankari	Cafe	Sandwich, Cafe	Conti		450	['Rated 2.0']	Cafes	Banashankari					
17	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	3.8/5	918	+91 96634	Banashankari	Cafe	Casual Dining	Churros, Mexican		800	['Rated 3.0']	Cafes	Banashankari					
18	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	3.8/5	90	080	Banashankari	Cafe	Garlic Bre	Cafe		650	['Rated 2.0']	Cafes	Banashankari					
19	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	3.9/5	133	+91	Banashankari	Cafe	Momos, N	Cafe, Fast		800	['Rated 1.0']	Cafes	Banashankari					
20	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	3.8/5	144	080	Banashankari	Cafe	Pasta, Gel	Chinese, C		700	['Rated 3.0']	Cafes	Banashankari					
21	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		No	No	3.9/5	93	+91 88847	Banashankari	Cafe	Cheese M	Cafe, Italian		300	['Rated 4.0']	Cafes	Banashankari					
22	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	3.1/5	13	+91 98805	Banashankari	Cafe	Cafe, Chin			400	['Rated 5.0']	Cafes	Banashankari					
23	https://www.zomato.com/bangalore/restaurant/1112-Nex-San-Churri		Yes	No	3.0/5	62	+91	Banashankari	Cafe	Burgers, C	Cafe, Fren		400	['Rated 2.0']	Cafes	Banashankari					

#### 2.1.1 Dataset overview

The dataset consists of a table with 51717 records and 17 features.

- **url**: contains the URL of the restaurant on the zomato website.
- **address**: contains the address of the restaurant in Bengaluru
- **name**: contains the name of the restaurant
- **online\_order**: whether online ordering is available in the restaurant or not
- **book\_table**: table book option available or not
- **rate**: contains the overall rating of the restaurant out of 5
- **votes**: contains the total number of ratings for the restaurant as of the above-mentioned date
- **phone**: contains the phone number of the restaurant
- **location**: contains the neighborhood in which the restaurant is located
- **rest\_type**: restaurant type
- **dished\_liked**: dishes people liked in the restaurant
- **cuisines**: food styles, separated by comma
- **approx\_cost(for two people)**: contains the approximate cost for a meal for two people
- **reviews**: list of tuples containing reviews for the restaurant, each tuple consists of two values, rating and review by the customer
- **menu\_item**: contains a list of menus available in the restaurant

- listed\_in(type): type of meal
- listed\_in(city): contains the neighborhood in which the restaurant is listed

### 2.1.2 Input schema

Feature name	Null/Required
Restaurant Type	Required
Book Table Facility	Required
No. of Votes	Required
Online order Facility	Required
Cuisines	Required
Cost for Two People	Required
Location	Required

## 2.2 Predicting Rating

- The system presents the set of inputs required from the user.
- The user gives the required information.
- The system then predicts that the rating of the restaurant given the above inputs.

## 2.3 Logging

We should be able to log every activity done by the user.

- The System identifies at what step logging required
- The System should be able to log every system flow.
- Developers can choose logging methods. You can choose database logging/ File logging as well.
- The system should not be hung even after using so many loggings. Logging just because we can easily debug issues so logging is mandatory to do.

## 2.4 Deployment

✓ AWS



### 3 Technology stack

Front End	HTML
Backend	Python Flask
Deployment	AWS

### 4 Proposed Solution

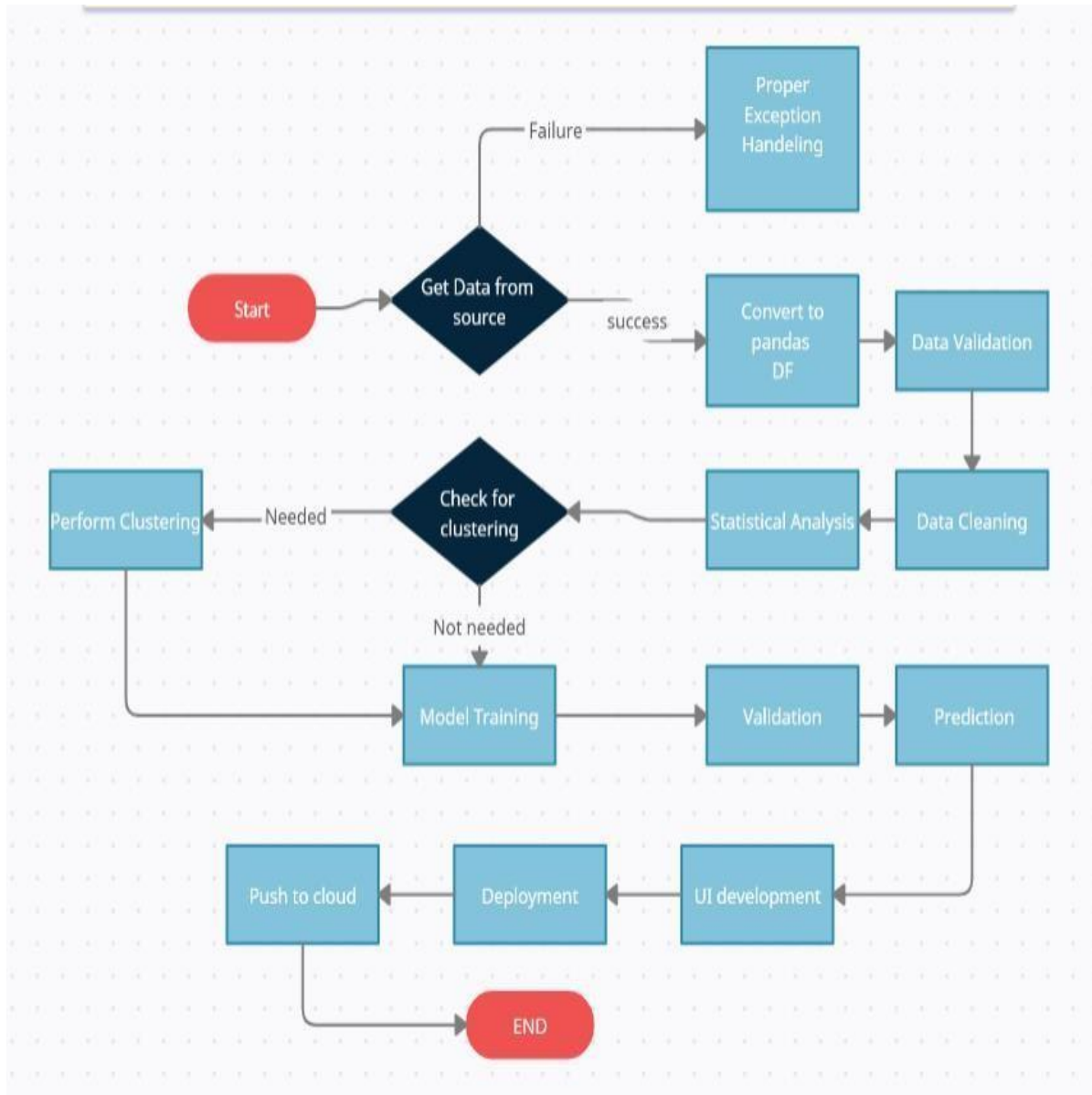
The proposed solution for this project is Machine learning algorithms that can be implemented to predict the rating of the restaurant. Considering various features like online order, book table, votes, rest type, cuisines, review as inputs from the web app, the implemented classification model will predict the output as a rating of the restaurant.

Here we tried different algorithms such as Linear Regression, Random forest, Decision tree regressor etc.

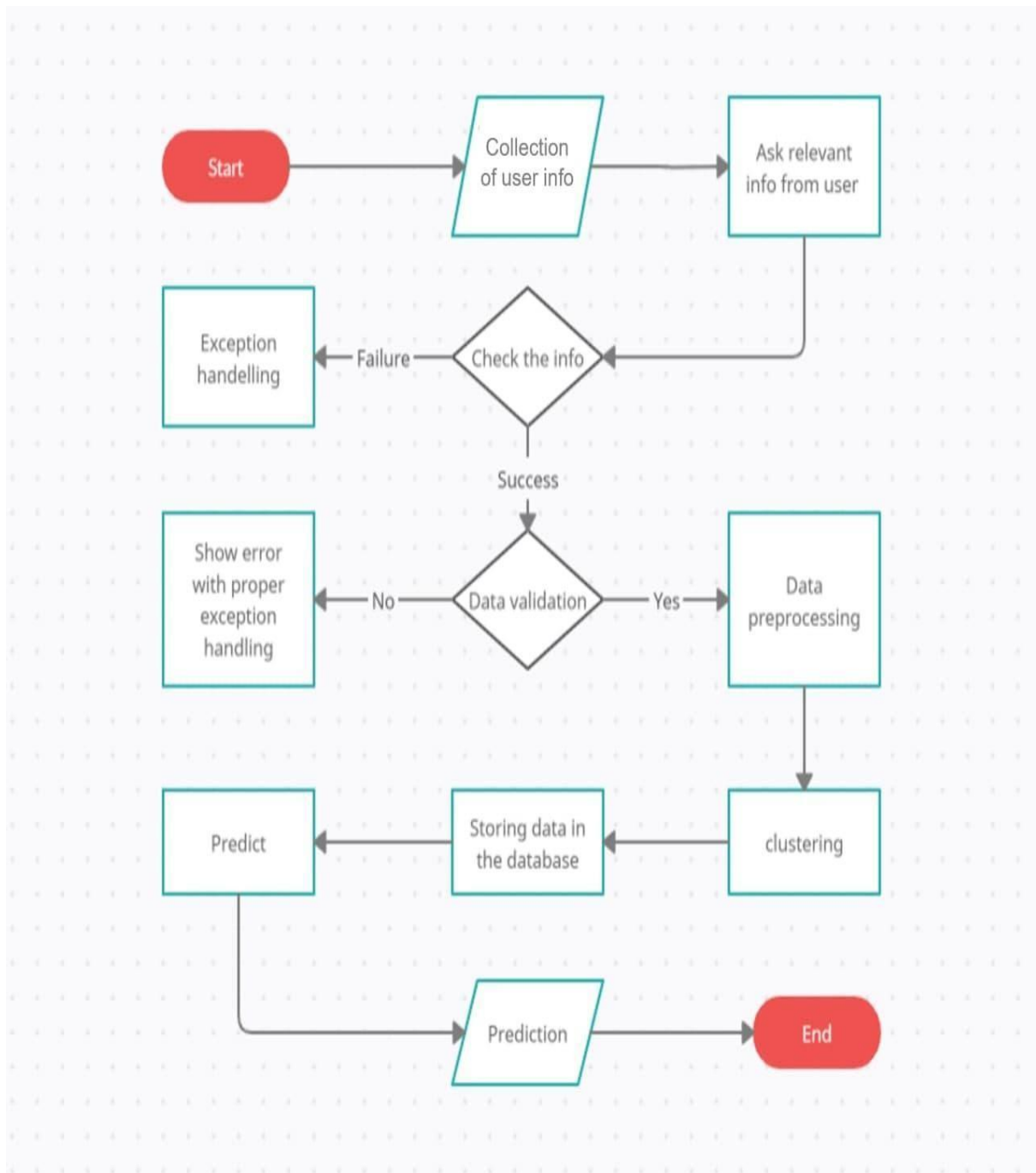
The final model with the highest accuracy (90%) turns out to be an Random Forest Regressor.



## 5 Model training/validation workflow



## 6 User I/O workflow



## 7 Exceptional scenarios

Step	Exception	Mitigation	Module
17 – Dec - 2022	1.1	First Draft	Nitesh Kumar Pandey

## 8 Performance

We can observe that the accuracy of the predicted output was seen at 90% using Random Forest Regressor.