RAJAT ITTAN

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SOFTWARE ENGINEERING PROFESSIONAL

PROFILE SUMMARY

- **Over 5 plus years** of experience with a vast array of knowledge in many front and backend languages, responsive frameworks, databases, and best coding practices.
- Delivering effective communication skills to appropriately inform various levels of the organization and team members in a timely manner.
- Stay abreast of trends and changes in technology like **Java, Spring, Spring Boot, JPA, REST API Integration, Oracle,** etc. along with some new technologies including microservices and DevOps.
- Basic understanding of **AWS Cloud framework** and some AWS services like ELB, EC2, Lambda, S3 etc.
- Skilled at analyzing existing systems against IT and business strategies and making well-defined design recommendations and execution plans to accomplish project goals.
- Capable of developing fast and highly scalable products using latest Java and JavaScript frameworks.
- Adept in working together the development team, ensuring adherence to best development practices, and maintaining stable and scalable codebases.
- Technical acumen in designing and developing products with appropriate security measures.
- Excellent communication, problem solving & analytical skills to overcome challenges and made high-impact decisions using experience-backed judgment, strong work ethics and irreproachable integrity.

> *Skill Set:* ❑ System Needs Assessment ❑ Application Design & Development ❑ Technical Support
> ❑Client Engagement ❑Agile Methodology

TECHNICAL SKILLS

Technologies	Java, J2SE/J2EE, HTML5, CSS3, JavaScript, Ajax, jQuery, Bootstrap, JSON.
Frameworks	Spring core, Spring MVC, Spring boot, Spring data JPA, API designing
IDE	IntelliJ Idea, Eclipse, Spring Tool Suite, Visual Studio
OS Platforms	Windows (XP, 7, 8, 8.1), Unix, Linux.
Database	Oracle, MySQL
Servers	Apache Tomcat, WebLogic Server
Tools	Amdocs Clarify Suite v8.2, HP Quality Centre 11.00, Energy (OBS Tool), UR web tool, Soap UI. Putty, FileZilla, Toad, SQL Developer, Maven, API Designer, GOCD pipeline, Postman, Swagger, Jenkins, JIRA, GIT, SVN, Trello.

EMPLOYMENT HISTORY

Senior Software Engineer ▶ HCL Technologies, Noida, India (5 years 6 months)　　　　**22nd May 2019 - Present**

Key Deliverables

- Design, implement, test, and deliver highly scalable products.
- Master development process, culture, and code base, and then improve it.
- Operate effectively in the hybrid engineering model, design and execute the necessary work to ensure quality.
- Work closely with a team of engineers, user experience experts and performance engineers toss build new features which our customers will love, adopt, and use while keeping our trusted platform stable and scalable.
- Develop test strategies, design automation frameworks, and write unit/functional tests (Junits/Mockito) to drive up code coverage and automation metrics.

EDUCATION & TRAINING

Education, Percentage	Year
B.Tech in **Computer Science and Engineering** from Guru Tegh Bahadur Institute of Technology, 79.67%	2015
12th from Mira Model School, Delhi, 81.4%	2011
10th from Mira Model School, Delhi, 77.7%	2009

PROJECTS HANDLED

***HCL Technologies* – Radial PTF Team** || *Client:* **Radial, Inc. – US Ecommerce company**
Description: Worked as a Full-time resource with individual role in PTF Dev Team (Radial) with hands on experience on following applications in Radial PTF ecosystem –

- **Enterprise Interactive Voice Response** – Developed Springboot API using Spring Data JPA for CRUD operations on different store configurations and their OMS names for various store vendors like ROM, V9, Colehaan, etc.
- **Event Bridge** – Understanding of event bridge application in terms of integration touch points, feature sets and technology stacks along with implementation of Event bridge user stories and Oracle Db changes.
- **Radial Connect Integration Service** – Understanding the integration for Hugo Boss client and worked with Senior Technical Manager for some user stories of Hugo Boss phase 3 changes.
- **PayPal Chargeback Service** – Basic understanding of the service and have gone through integration requirements with PayPal Dispute APIs and technical design. Implemented Springboot REST APIs for chargebacks/disputes.

Technologies & Tools Used: Java (JDK 7,8), J2EE, Spring, Spring boot, Spring Data JPA, Microservices and API designing, Oracle, Linux, OAuth2, Postman, XML, JSON, GIT.

***Sopra Steria* - Solution Development and Support International** || *Client:* **Orange Business Services ||** *Domain:* **Telecom and Media**
Description: Service Assurance to ensure that services offered over networks meet a pre-defined service quality level for an optimal subscriber experience by OBS. It is part of Incident and Change Management System (ICMS).

Technologies & Tools Used: Java (JDK 7,8)/J2EE, Struts 2, Oracle 11G, Unix, Linux, web services, AJAX, jQuery, HTML5, CSS3, Bootstrap, JSON, Amdocs Clarify Suite 8.2, API designing (Spring boot, Spring data, JPA).

Component: Flip, Eticket management, Mitro and EBonding
- ✓ **FLIP**- Web based ticketing application that allows Customer Care representatives to log clients' issues CISCO, SITA and for internal applications.
- ✓ **Eticket**- Web based application used by direct outhouse user; no intermediate.
- ✓ **Ebonding**- Medium to interlink applications with different interfaces through EAI tool.

EXTRAMURAL ENGAGEMENTS & ACHIEVEMENTS
- Bagged "Customer Delight" award from our client Orange Business Services.
- Bagged best performance award 'Applause' in the Quality Delivery for Multipart Installation REST API in Sopra Steria.
- Won first position in "Robo Soccer" at Tryst 15 Fest in IIT Delhi.

TRAININGS
- Six weeks Industrial Training at Air India for the project "Implementation of Air India network".
- Institutional Training in Java (J2SE/J2EE) from Ducat, Noida.

PERSONAL DOSSIERS

Date of Birth: 26th Jan 1993 | *Linguistic Abilities*: English, Hindi, and Punjabi | *Address:* 20 A/4-B, Tilak Nagar, New Delhi-110018