

To be involved in creative and constructive work that would not only satisfy my thirst for learning and serving organization but also boost my skills. This can prove to be beneficial for the company and the society as a whole.

WORK EXPERIENCE

Application Development Analyst Accenture

05/2021 - Present

Hyderabad

Senior System Engineer Infosys Ltd.

07/2020 - 05/2021

Hyderabad

Responsibilities

- Prioritize workload, providing timely and accurate resolutions.
- Assist in tracking and reporting progress toward business, operational, and/or programmatic goals and objectives.
- Assist in managing client expectations, internal and external deliverables and program timelines per the SOW.

System Engineer Infosys Ltd.

07/2018 - 07/2020

Responsibilities

- Represent the Production Support organization on company-wide project teams.
- Provide daily support with resolution of tickets and act as liaison to business and technical leads to ensure issues are resolved in timely manner.
- Responsible for Development, for any request made by client.
- Working effectively in an Agile/Scrum featured team environment.

EDUCATION

Master of Computer Application Birla Institute of Technology

06/2015 - 05/2018

CPI: 8.5

Bachelor of Computer Application C.S.J.M. University, Kanpur, U.P., India

07/2012 - 06/2015

Percentage: 72.27

TECHNICAL SKILLS

Hive Oozie VBA Python Hadoop Pig

Spark Shell scripting SQL

PROJECTS

Sam's Marketing (Hive | Oozie | Shell | Azure) (07/2018 - 02/2021)

- Project comes under wal-mart and we are supporting that project using hive, oozie and shell scripting.
- By analyzing the weekly and yearly data of different retailers system predicts the promos and occasions for wal-mart subscribers according to the previous purchase data of products.

Tickets Assignment(Python| PySpark | ML) (04/2020 - 06/2020)

- We create a process with python machine learning to forecast ticket assignment to different assignment groups.
- Tickets are assigned on the basis of Keywords in the description of tickets.

Sales Driver Analysis Dashboard (PySpark | ML) (03/2018 - 05/2018)

- We create a dashboard with the help of PySpark to forecast the sales. Whether it is going up or down.
- Dashboard helps business to take decisions based on sales.

CERTIFICATES

Microsoft Certified: Azure Fundamentals
(01/2021 - Present)

Microsoft Certified: Azure Data Fundamentals
(07/2021 - Present)