

Come build the future with us

Amazon

[Overview](#) [Reviews](#) [Jobs](#) [Salaries](#) [Interviews](#) [Benefits](#) [Photos](#)

Amazon Cloud Support Engineer Interview Questions

Updated 8 Jun 2022

Cloud Support Engineer

Found **256** of over **41.5T** interviews

Interviews at Amazon

Experience



Positive 63%
Negative 18%
Neutral 19%

Getting an Interview



Applied online 45%
Recruiter 30%
Employee Referral 13%

[More](#)

Interviews for Top Jobs at Amazon

[Software Development Engineer \(2615\)](#)

[Software Engineer \(2339\)](#)

[Area Manager \(1099\)](#)

[Warehouse Associate \(760\)](#)

[See more interviews for top jobs](#) 



Your trust is our top concern, so companies can't alter or remove interviews.

19 Aug 2021

Cloud Support Engineer Interview

Anonymous Employee in Seattle, WA

✓ Accepted Offer

— Neutral Experience

— Average Interview

Application

I applied through an employee referral I interviewed at Amazon (Seattle, WA) in Aug 2021

Interview

First a tech assessment that you complete at home

Second tech/behavioural interview

[Continue Reading](#)

Interview Questions

where does the browser save the cache
where does the os save the cache
does router save the cache
how many ips does the subnet of 255.255.255.0
how many of those can be used
where does the nat gateway reside in private and public subnet
your application crashed, what can you check (think system metrics like CPU)
web server is not able to access the server, it can reach the same server in the same VPC, network wise every
(think app logs)
how to check historical CPU - HTOP
how to check size of files in a linux directory
what are inodes
what is forward and reverse proxy server
what is DHCP
what happens when you type in browser www.amazon.com
how to update auto scaling group? can it be done without downtime? (think update template template)
how can you have dependencies installed on the 1000 instance (think AMI)
OSI model
describe any 2 layers of the OSI model
which 2 layers are is amazon responsible for

what is blue green deployment? compare with rolling/canary deployment
how does rollback deployment happen in blue/green? how does rollback happen in canary deployment?
customer wants suggestion on how many environments do they need
cust env passes validations in test env but fails in prod
cust env passes validations in all other env but fails in prod
what is continuous integration and continuous delivery
what is the difference between continuous delivery and continuous deployment
how do you set up ansible? how does ansible know which hosts to target

[↳ Answer Question](#)

118 people found this interview helpful



Helpful



Share

8 Jun 2022

Cloud Support Engineer I Interview

Anonymous Interview Candidate in Herndon, VA

No Offer

Neutral Experience

Neutral Experience

 Difficult Interview

Application

I applied online. I interviewed at Amazon (Herndon, VA) in Jun 2022

Interview

Deployment/Devops. I was expecting and prepared for leadership principles because recruiter told me that's be about. He basically asked whatever was on the resume. It was difficult for me because I wasn't prepar

[Continue Reading](#)

Interview Questions

Why AWS and Amazon ?

Why deployment ?

Why, like, what's the benefit of using Ansible?

What's one thing that makes Ansible different from any other tool for example, Chef, Puppet or anything like

Is Ansible agent or agentless ?

What does it use to communicate with the host ?

How does Ansible interact with the servers?

What have you automated so far in terms of that, like what have you configured on the host using Ansible pla

You mentioned Docker what is Docker like if you want to generalize it, and how would you go about defining

Is Docker container itself or container runtime ?

Why would you use Docker? Over a virtual machine, and even an example?

Let's say I have like okay, I have a Docker image in Docker Hub. And I want to, like use that image to start a Dc
your local laptop or an EC two instance what command would we use?

If I want to create an image Docker image. What command would I use?

What's the difference between Docker build and Docker Compose?

For example, let's say you have X number of Docker containers running on a machine right and maybe an inst
or server or whatever. How would you check those containers like what command would you use ?

Let's say there was seven containers running on a machine out of those two stops for some reason. And some
hey, can we check what happened to those two containers? Like what can you do from here to see why those
stopped?

Let's say paint shop for whatever reasons. And someone asks you like hey, can we check what happened ther
approach ?

I was checking resume and it also says that you have experience with Eks elastic Kubernetes service. Yes. Like
to begin with ?

Can you give me a brief overview of what Jenkins is and what it does?

What are the components of Jenkins ?

Does Jenkins have a concept of master slave if yes, do you know what it is?

Can you walk me through how would you? Let's say you write a code right and you want to push it to whatev

You mentioned GitHub GitLab only push updated code ?

Let's say you do this, but there is a conflict in the repo. How will you resolve it ?

Now, you mentioned your work with CloudFormation and TerraForm. Why do you prefer one over the other? Why would you use infrastructure code and what are the benefits of using that ?

What language do you use? To write your code?

What have you so far coded? Using cloud formation or TerraForm? Like any major project to undertake and why for that? If yes, can you please talk about it ?

Like what is the most ambitious thing you have done with IAC?

Any difficulty you face while writing this setup form template ?

Let's say we create a new branch because let's say two people are working on the same project, but don't have branches. How do you create a new branch?

Different deployment strategies one can take when they're deploying any application, or, you know, virtual machines, containers or anything like that.

But do you know what each of them mean? Like when we talked about rolling and versus blue and green? Key difference between those two?

familiar with Windows or Linux?

Personally, how do you connect to a Linux machine?

Let's say SSH is not working for some reason. How would you go over troubleshooting it?

What is the default port for SSH ?

Let's say the server is running straight because you go to AWS console and you can see your instance running better system is still not working any have also checked up the inbound rule is correct and security group is attached to instances in public subnet. Any commands you can run to check where might be the issue lying with this ?

you ping it you get a response right? What does that mean?

when you use ping does it only check network connectivity or does it check connectivity on a specific port?

What if you want to check connectivity on a certain website on a specific port, for example. You do Ping google and get response right? It means that you can communicate with Google as in your laptop from where you ran that command communicating with google.com Just fine. However, if you want to communicate with Google, let's say on port 8080 you check connectivity for that?

Let's say you create a website. Just for example, right? It's your own website, where you know you put in details and stuff. And it's hosted on, let's say www.yourname.com. Write your name means that can.com That's fine. When you get a response. We have been in this from your own laptop or computer whatever you use, right? It means connectivity is there however you want to communicate to your website on a specific port. For example, let's say port 8080 How would you check connectivity with your website on port 8080 Like what one would use?

the command you will use to check both connectivity. To check port is open or not.

[Answer Question](#)

2 people found this interview helpful

 Helpful  Share

What people are saying about Amazon



Referral and Opportunities

21d



Referral and Opportunities

22d



Referral and C

 works at **Amazon**


I am working in IC role in Amazon with 6 years of experience. Tech m offered me just 2 l increment whic...

 3  4 Comments



 works at **Amazon**

Hi Fishes, We do have several openings across Amazon. Please visit the site amazon.jobs. If you ar...

 1  2 Comments

 works at **Amaz**

Hi Guys, YOE: 3.6 how much should Job switch ?

 6  7 Comm

Join the conversation on **fishbowl**
BY **glassdoor**

27 May 2022

Cloud Support Engineer Interview

Anonymous Interview Candidate

 No Offer

 Positive Experience

 Difficult Interview

Application

I interviewed at Amazon

Interview

Very detailed. You have to really prepare and be ready to dig deep with your answers and show that you know it may demand of you.

Interview Questions

A lot of Linux and troubleshooting skills related questions

 [Answer Question](#)

Be the first to find this interview helpful

 Helpful  Share

19 May 2022

Cloud Support Engineer Interview

Anonymous Interview Candidate

 No Offer

✗ Negative Experience

✗ Difficult Interview

Application

I applied through a recruiter. I interviewed at Amazon in May 2022

Interview

Recruiter reached out, I applied. I passed the initial vetting process and the recruiter gave me a list of questions to study for the interview. None of them were asked during the interview, the questions were almost all de

[Continue Reading](#)

Interview Questions

What happens when you type in "amazon.com" to your web browser?

↳ [Answer Question](#)

What distinguishes a local IP address from a public IP address? Why can't a local IP address be accessed from default?

↳ [Answer Question](#)

Describe all the various HTTP requests and their functions.

↳ [Answer Question](#)

How would you secure a website beyond an SSL certification? How does SSL work?

↳ [Answer Question](#)

6 people found this interview helpful

😊 Helpful ↗ Share

22 May 2022

Cloud Support Engineer Interview

Anonymous Interview Candidate

✗ No Offer

— Neutral Experience

✗ Difficult Interview

Application

I interviewed at Amazon

Interview

Stressful but It could have gone better if I knew what I was talking about from the beginning. Very nice people ready. I will get the job for sure.

Interview Questions

What is your hobbies day to day?

[↳ Answer Question](#)

Be the first to find this interview helpful



Helpful



Share

14 May 2022

Cloud Support Engineer Interview

Anonymous Employee



Accepted Offer



Positive Experience



Average Interview

Application

I applied online. I interviewed at Amazon

Interview

3 round Interview process

1 test basic customer problem solving of generic problem

[Continue Reading](#)

Interview Questions

OSI Model Python Basics Previous experience

[↳ Answer Question](#)

Be the first to find this interview helpful



Helpful



Share

13 May 2022

Cloud Support Engineer Interview

Anonymous Interview Candidate in Taipei

 No Offer Positive Experience Average Interview

Application

I applied online. I interviewed at Amazon (Taipei) in May 2022

Interview

They gave me a bunch of reading material regarding to the Network domain, and will test those in technical in for the OSI model, that appears the most in the interview.

Interview Questions

Explain the 7 layer OSI model to me.

[↳ Answer Question](#)

3 people found this interview helpful

 Helpful  Share

3 May 2022

Cloud Support Engineer Interview

Anonymous Interview Candidate in Dallas, TX

 No Offer Positive Experience Difficult Interview

Application

I applied through college or university. I interviewed at Amazon (Dallas, TX)

Interview

Online APT, Telephonic screening, On-site interview(Total 4 rounds out of which 2 were Technical round + 2 rounds)

[Continue Reading](#)

2 people found this interview helpful

 Helpful  Share

25 May 2022

Cloud Support Engineer Interview

Anonymous Interview Candidate in Seattle, WA

 No Offer

 Positive Experience

 Average Interview

Application

I applied online. The process took 2 weeks. I interviewed at Amazon (Seattle, WA) in May 2022

Interview

I applied for the CSE, I with Linux specialty.

[Continue Reading](#)

Interview Questions

- STAR format(Tell me about a time you dealt with a customer that was upset, tell me about a time you dealt with feedback, stuff like that)
- General Linux and networking knowledge. Nothing specific to AWS.

 [Answer Question](#)

1 person found this interview helpful

 Helpful  Share

16 May 2022

Cloud Support Engineer Interview

Anonymous Interview Candidate

 No Offer

 Negative Experience

 Average Interview

Application

I applied through other source. I interviewed at Amazon in May 2022

Interview

Poor management from Amazon in terms of interview scheduling and communication.

[Continue Reading](#)

Interview Questions

Signed NDA, so won't be able to disclose.

 [Answer Question](#)

Be the first to find this interview helpful

 Helpful  Share

 1 2 3 4 5 

Viewing 1 - 10 of 256 Interviews


Interviews > Cloud Support Engineer > Amazon

[RSS](#) [F](#)

Popular Careers with Amazon Job Seekers

<div>Warehouse Worker Career</div> <div>JobsSalariesInterviews</div>	<div>Software Engineer Career</div> <div>JobsSalariesInterviews</div>	<div>Del</div> <div>Job</div>
--	---	-------------------------------

Work at Amazon? Share Your Experiences



Amazon

Click to Rate

Start your review...

or

- Add Salary
- Add Interview
- Add Benefits

Glassdoor has millions of jobs plus salary information, company reviews, and interview questions from people on the inside making it easy to find a job that’s right for you.

Glassdoor

- About / Press
- Blog
- Grievance Officer - India

Community

- Help / Contact Us
- Guidelines
- Terms of Use
- Privacy & Cookies (New)
- Privacy Center
- Do Not Sell My Personal Information
- Cookie Consent Tool

Employers

- Get a FREE Employer Account
- Employer Centre
- Post a Job

Work With Us

- Advertisers
- Developers
- Careers

Download the App



India

▼

Browse by: Companies, Jobs, Locations

Copyright © 2008-2022, Glassdoor, Inc. "Glassdoor" and logo are registered trademarks of Glassdoor, Inc