

**From:** CloudForge Helpdesk (CloudForge Support) support@cloudforge.com  
**Subject:** Re: [CloudForge Support] Storage questions  
**Date:** February 7, 2019 at 2:40 PM  
**To:** James Small jsmall@pbsbiotech.com

CH

##- Please type your reply above this line -##

Your request ([#21846](#)) has been updated. Reply to this email or click the link below:  
<http://help.cloudforge.com/hc/requests/21846>

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**CloudForge Helpdesk (CloudForge Support)**

Feb 8, 4:10 AM IST

Hi James,

Here i provide you the answers for the questions,

- 1, Attached screenshot.
2. CollabNet will maintain a backup every 10 minutes to all Data on multiple servers, but makes no claim about the accuracy and reliability of these backups.
3. yes, you can get by checkout to the last revision or specific revision of svn repository

Thanks

Vimal

Attachment(s)

[pbsbiotech1.PNG](#)

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**James Small**

Feb 8, 1:22 AM IST

[EXTERNAL EMAIL]

Hello,

I'm an administrator at the 'pbsbiotech' Domain, as jamessmall. I have some questions about storage:

1. When I log in, I'm brought to the Dashboard. This page

<https://help.cloudforge.com/hc/en-us/articles/215259423-Storage-Quota> indicates that I should see my total space used in my 'homepage' but I don't see it anywhere. Can you tell me how much space we have used, and how much space we have left? And how can I check this myself?

2. Do you do off-site backups? If so, how often?

3. Do you support assisting us in getting a local copy of everything that you're storing for us, including release notes? Or is all that included if I were to just download the latest commit of our SVN and git repositories?

Thank you,

James Small  
Engineer

[cid:CE0C4D6B-A300-496C-9AA9-B0AB864E4AC3]

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