

# Backend Requirements

## CHICX WhatsApp Bot Integration Checklist

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### API Access

- ☐ REST or GraphQL?
- ☐ API base URL (staging + production)
- ☐ Authentication method (API key / OAuth / JWT?)
- ☐ Rate limits?
- ☐ Postman collection or Swagger docs?
- ☐ Test/sandbox credentials

### Customer APIs

- ☐ Get customer by phone number
- ☐ Get customer by email
- ☐ Create new customer
- ☐ Get customer saved addresses

### Product APIs

- ☐ Get all products (paginated)
- ☐ Get product by ID
- ☐ Search products by name/keyword
- ☐ Filter products by category
- ☐ Check inventory/stock status
- ☐ Get product variants (size, color, SKU)
- ☐ Bulk export available? (CSV/JSON)
- ☐ Last modified timestamp on products?

### Order APIs

- ☐ Create order
- ☐ Get order by ID
- ☐ Get orders by customer
- ☐ Get order status
- ☐ Cancel order

### Cart APIs

- ☐ Who manages cart - us or backend?
- ☐ If backend: Add / Remove / Get cart APIs

## Webhooks

- ☐ Webhooks on order status change?
- ☐ Events: placed, confirmed, shipped, delivered, cancelled
- ☐ Webhook payload format / sample
- ☐ How to register our webhook URL?

## Ownership Clarification

Feature	Us	Backend	Notes
Cart management	?	?	
Payment (Razorpay)	-	Yes	Backend handles
Shipping (Shiprocket)	-	Yes	Backend handles
Customer creation	?	?	
Inventory deduction	?	?	On order or payment?

## Contact Details

Bot Team: \_\_\_\_\_  
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Backend Team: \_\_\_\_\_  
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*Fill during kickoff call with backend team*