CURRICULUM VITAE

NITHIN HARIDAS
Karumathil House
Mundathicode P O
Thrissur
PIN: 680601
Contact +918848571090, +919072339091
Email :   nithinkharidas@gmail.com

EXECUTIVE SUMMARY

- ➢ A budding professional with extensive conceptual knowledge in Information Technology.
- ➢ Proficient in finding and resolving malfunctions, using exceptional technical skills.
- ➢ Proactive and focused as a professional.
- ➢ Proficiency at grasping new technical concepts quickly & utilizing it in a productive manner.
- ➢ Strong attention to detail with ability to work in a team environment

SKILLS

- • **Operating System:** Windows
- • Expert skills in Subnetting.
- • Expert and comprehensive knowledge of: Network and Routing Protocols.
- • Knowledge in OSI Layers 1-7.
- • Expert skills and knowledge in network architectures and topologies.

WORK EXPERIENCE

- ➢ **ITC INFOTECH**
    - ▪ CLIENT: - **ITC LIMITED**
    - ▪ ROLE :- Administrator Others (Jr: IT Executive)
    - ▪ FROM :- 27/01/2020 TO :- 24-05-2021 (1 year 4 Months)

- • Providing remote support for field executives.
- • Providing remote support for ITC Calicut and Cochin Warehouse.
- • Monitoring and Maintenance of Storage servers (Dell).
- • Monitoring and Maintenance of Switches (Cisco).
- • Maintenance and troubleshooting of Office systems (Desktops and Laptops) and Printers.
- • Submit daily and monthly reports to the Reporting Manager.
- • Logging calls with service manager.
- • Asset management and procurement in Kerala region.
- • Co-ordination with vendors for IT purchase and AMC.
- • Experience in IBM Lotus Notes, Symantec Endpoint Protection, PGP Encryption tool. Cisco any connect VPN. Force point endpoint, Net APP Monitoring.

- ➢ **MINDSQUARE TECHNOLOGIES (INDIA) PVT LTD**
  - CLIENT: - **Reliance Industries Limited. (DDKG-1 RIG Project)**
  - ROLE :- Desktop Support Engineer
  - FROM :- 30/03/2018 TO :- 20/07/2019 (1 Year 3 Months)

- To monitor VSAT connectivity with the help of monitoring tools like OP-Manager and Net flow – Analyser.
- L1 level troubleshooting of rig routers and switches (cisco routers using putty).
- IP allocation and configuration to RIG users.
- Escalation of VSAT link connectivity issues and coordinating with vendors.
- Provide 24/7 technical & remote system assistance.
- Maintenance & troubleshooting of Real Time Operations Centre (RTOC).
- Configuration and maintenance of cisco IP phone (7940, 8831) using cisco unified manager.
- Submit daily and monthly reports to the Reporting Manager.
- Troubleshooting of Barco display wall, configuration and maintenance of Barco display wall templates.
- Antivirus installation and maintenance (Symantec)
- MFP printer installation
- Mapping drive and access control
- Troubleshooting and maintenance of Virtual reality centre.
- Daily and weekly System maintenance for emergency control room and crisis management room.

CERTIFICATIONS

- CCNA: Routing and switching certified. Cisco ID : **CSCO13269048**
- MCSA: **Transcript ID: 1215890 ; Access Code: ntndas8811**
- ITIL Foundation Certificate in IT Service Management. Certificate NO: **GR750554981NH**
- Hardware And Networking

ACADEMIC PROFILE

Sl. No	Course	Institution	Board/University	Year of Passing	Percentage / CGPA
1	B.Tech Computer Science & Engineering	Vidya Acadamy Of Science And Technology	Calicut University, Kerala	2016	6.2(CGPA)
2	Class XII	N.S.S.V.H.S.S Mundathicode	State Board, Kerala	2012	76%
3	Class X	N.S.S.V.H.S.S Mundathicode	State Board, Kerala	2010	89%

PERSONAL PROFILE

Name   : NITHIN HARIDAS
Father's Name   : HARIDASAN K
Present Address   : Karumathil House
                    Mundathicode P O
                    Thrissur PIN: 680601
Date of Birth   : 04/05/1995
Age   : 26
Gender   : Male
Marital Status   : Single
Nationality   : Indian
Languages Known   : English, Malayalam and Hindi

REFERENCES

- Ms. Nitha K P, Assistant Professor, Vidya Academy Of Science & Technology -- Phone: +919946742634

- Ms. Sangeeta Ghosh, Associate Manager, Mindsquare Technologies – Phone: +919830234164

- Ms. Janus James, HR ITC Ernakulam Branch – Phone: +918075708352