# 3) User Story

# Build "Order" Subject Area (Core Dims + Order Fact) in Warehouse

# **Summary**

This project focuses on building a curated data model for the Orders domain to support downstream analytics. The model includes three conformed dimensions (**Customer**, **Product**, **Country**) and one fact table (**Order**). It also specifies documented transformations from source to target, data quality rules, and a simple incremental loading approach.

# **Background / Context**

We receive three flat files from Sales/Ops:

- Customer: Customer\_ID, First, Last, Age, Country
- Order: Order ID, Item, Amount, Customer ID
- Shipping: Shipping\_ID, Status, Customer\_ID (customer-grain, duplicates per customer, no Order\_ID)

For this project, the focus is exclusively on the **Orders** domain (facts + core dims). Shipping data will be modeled separately.

### In Scope

- Curated schemas/tables for **d\_country**, **d\_product**, **d\_customer**, and **f\_order**.
- Deterministic transformations from source to target, including data cleansing for names and basic validations.
- A basic incremental loading strategy based on a CDC (Change Data Capture) timestamp.
- QA checks for row counts, foreign key integrity, and domain rules.

### **Business Requirements**

- To support country-level and customer-level aggregations for spend, transactions, and product mix.
- To enable analysis of product popularity by country and age band.
- To create stable, conformed dimensions for consistent slicing and dicing across various analyses.

# **Target Data Model**

### Fact: f\_order (order-line grain)

- **Grain**: One row represents a single order line (each record in the Order feed).
- **Keys**: order id (PK), customer id (FK), product id (FK), country id (FK).
- **Measures**: amount (numeric, must be > 0), quantity (default is 1 until a source quantity is provided).
- **Notes**: The country\_id is stamped at load time from the customer's record to conform with the d\_country dimension.

### Dim: d\_customer (customer grain)

- **Grain**: One row per customer (customer\_id from the source).
- Attributes: first\_name, last\_name, age, country\_id (FK).
- Cleansing: Name hygiene (map "leetspeak," strip disallowed symbols, trim, and collapse spaces). Age is validated to be between 10 and 100.

### Dim: d\_product (product grain)

- **Grain**: One row per distinct Item from the orders data.
- Attributes: product name (from Item).
- Placeholders: category, unit\_price (nullable, for future use).

### Dim: d\_country (country grain)

- **Grain**: One row per distinct country.
- Attributes: country\_name (must be unique).

**Shipping**: Shipping data is **not** joined to the order fact in this project. A separate customer-grain status structure will be designed.

# **Source** → **Target Requirements**

- **d\_country**: Populated with a distinct list of countries from Customer.Country.
- **d product**: Populated with a distinct list of items from Order.Item.
- d\_customer:
  - o customer id is taken directly from the source.
  - Name hygiene: Map 0→o, 1→i, 3→e, 4→a, 5→s, 7→t, @→a, !→i. Remove other punctuation except for space, apostrophe, and hyphen. Trim and collapse internal spaces.
  - o country\_id is populated via a lookup on d\_country using country\_name.

### • f\_order:

- o order\_id is taken from the source (and must be unique).
- customer\_id comes from the source and must resolve to an existing record in d customer.
- o product id is populated via a lookup on diproduct using product name.
- o country id is copied from the resolved customer's country id in d customer.

- $\circ$  amount must be > 0.
- o quantity is set to 1.

# **Data Quality & Validation Rules**

### Integrity

- PK uniqueness: order id and customer id must be unique.
- **FK coverage**: Every f\_order.customer\_id, product\_id, and country\_id must resolve to a valid record in its respective dimension table.

### **Domains**

- amount must be greater than 0.
- Names must conform to the post-cleaning whitelist of characters (letters, space, apostrophe, hyphen).

### **Row Parity**

- The f\_order row count should equal the number of valid orders in the source after business rule filtering.
- The d\_customer row count should equal the number of customers who pass the name and age rules.

### Join Stability

Joining f order to all three dimensions should not change the row count of f order.

### **Load Strategy**

- **Initial Load**: Perform a full load of all dimension tables first, followed by an upsert/merge for f order to prevent duplicates.
- Incremental (CDC time if present): Use a source "updated at" or watermark timestamp to pull only the changed rows. Perform upserts on the dimensions by natural key (customer\_id, product\_name, country\_name) and on the fact table by order\_id.

### **Acceptance Criteria**

- 1. **Tables exist** in the curated schema: d\_country, d\_product, d\_customer, f\_order.
- 2. **Row counts** are as expected:
  - f\_order count equals valid orders (after amount > 0 rule).
  - o d customer count equals customers passing all validation rules.
- 3. **No foreign key violations** occur when joining the fact table to its dimensions.
- 4. **Domain checks pass** (no negative/zero amounts; names are clean).

- 5. **Join stability**: COUNT(f\_order) equals COUNT(f\_order ⋈ d\_customer ⋈ d\_product ⋈ d\_country).
- 6. An incremental run successfully updates only the delta rows.

# **Dependencies / Assumptions**

- Access to raw data files in a landing zone (e.g., mdsdb).
- If CDC timestamps are unavailable, a simple, idempotent upsert is an acceptable substitute given the small data volume.
- There is no existing product catalog or price master table to leverage yet.

#### **Risks / Notes**

- "Item" is the only product identifier. If the naming changes upstream, it could create new, unintended product rows. A product master should be introduced in the future.
- The shipping data is **customer-grain**; it **must not** be joined directly to the f\_order table.

#### **Deliverables**

 Curated tables ready for analytics: xdsdb.d\_country, xdsdb.d\_product, xdsdb.d\_customer, xdsdb.f\_order.

#### **Test Scenarios**

- **PK/Unique**: Test that inserting a duplicate order\_id results in an update or is rejected, rather than creating a new row.
- **FK Coverage**: Intentionally remove a country from the dimension and confirm that the fact load flags an exception.
- Name Cleaning: Test that inputs like N!cole, L@rry, R0bert, Al1cia are correctly cleaned.
- Amount Rule: Inject an amount=0 or negative value and confirm it results in an exception.