

Nithin Sanju Doradla

Email: nithin.doradla@gmail.com

Contact: +91 8341242898

Summary

- Proficiency in working Health care Projects.
- Handling the Maintenance of Internal Tool – HiLIT, tracking system to monitor the adverse events.
- Efficient Customer Interaction
- Involved in daily Scrum Meetings and responsible in handling the Tool.
- Handling high volume of tickets/issues in JIRA received from Client/Customer.
- Excellent in Java

Work Experience**Vitrana [Virtuous Transactional Analytics Private Limited], Bangalore, IN**

July 2021 to April 2022

As Technical Support Analyst

Alexion Project:

- ◆ Handled the Testing scenarios during multiple releases of HiLIT Application.
- ◆ Handled multiple requests/tickets received from Alexion Client about requirement changes/Issues in Application and tested those changes.

Wipro Limited, Bangalore, IN

June 2019 to July 2021

As Associate Consultant

Security Operations:

- ◆ Worked as L1 Support Engineer and handled high volume calls/tickets related to Multiple issues.
- ◆ Handled many requests from users in which New Internal URLs requested by users which needs to be verified and allowed from Firewall end.

RSA Team:

- ◆ Configured many devices in RSA and handled high volume calls/tickets related to authentication part.

Network Operations:

- ◆ L1 Support Engineer for network team managing all Network related issues for Geo Locations (US, UK, ME, APAC)
- ◆ Handling tasks includes Upgrading IOS to all Network devices and configuring devices of Cisco Model.
- ◆ Handling high volume calls/tickets related to Network.

Nithin Sanju Doradla

Email: nithin.doradla@gmail.com

Contact: +91 8341242898

Academic Profile

Course	Name of the Institution	University / Board	Year of Passing Out	Percentage / CGPA
BTech (CSE)	Geethanjali Institute of Science of Technology, Nellore	JNTU (Anantapur)	2019	8.34(CGPA)
Intermediate (MPC)	Sri Chaitanya Junior College, Nellore	Board of Intermediate – AP	2015	95.6%
SSC	Sri Sarada English Medium High School, Nellore	Board of Secondary Education - AP	2013	9.5(CGPA)

Technical Skills

- Programming Languages : C, Java
- Web Development : HTML
- Database : MySQL

Strengths

- Logical Thinker
- Excellent in Coding (Java)
- Adaptable and Excellent Team player
- Good Communicator

Online Training & Workshops

- 6-week certified online training on “Web Development” from 15-December-2017 to 25-January-2018 in Internshala.
- Attended a 2-phase certified workshop “Google Android Developer Fundamentals” conducted by APSSDC at Geethanjali Institute of Science and Technology.
- Attended an industrial visit to Virtusa Polaris, Chennai in January 2018.
- Attended a 2-day workshop on Java programming in November 2017.

Other Interests

- Listening Music, Travelling
- Cricket, 3D Art

Personal Information

- Father’s Name : D.V. Subbarao
- Date of Birth : 2nd August 1998
- Marital Status : Single
- Address : Flat No-507, Sri Vengamamba Residency, Nagendra Nagar, Settigunta Road, Nellore-524002.
- Languages Known : English, Telugu, Hindi (Beginner)

Place: Nellore

Date:

(NITHIN SANJU DORADLA)