## MARKET BASKET INSIGHTS

#### **Problem Statement:**

The problem is to analyze customer purchase data to discover associations bet ween products, understand buying patterns, and extract insights to improve marketing and sales strategies.

#### Design Thinking Process:

**Empathize**: Understand the business and customer needs, gather data on sales a nd customer transactions.

**Define**: Define the problem and objectives, such as increasing cross-selling, optimizing product placement, or improving inventory management.

**Ideate:** Generate ideas on what kind of associations might exist and how they can be used to achieve the objectives.

**Prototype:** Prepare the dataset and choose appropriate tools and algorithm for analysis.

Test: Apply association analysis techniques and evaluate their effectiveness.

Implement: Translate insights into actionable strategies and monitor their im
pact on sales and customer behavior.

#### Phases of Development:

Data Collection: Gather transaction data, including information on products, customers, and purchase history.

#### Data Preprocessing:

- Handle missing data, outliers, and duplicates.
- Convert data into a suitable format for association analysis.
- Encode categorical variables.
- Remove irrelevant or infrequent items to reduce noise.

#### **Association Analysis Techniques:**

• Use algorithms like Apriori or FP-growth to discover frequent itemsets and association rules.

- Set appropriate support and confidence thresholds to filter out relevan t rules.
- Generate association rules that reveal item co-occurrence patterns.

#### Interpretation:

- Examine the discovered association rules, which may include items that tend to be bought together.
- Identify strong and actionable rules based on high confidence and lift values

#### **Business Implications:**

- Implement strategies like bundling products frequently bought together.
- Optimize store layouts based on product associations.
- Create targeted marketing campaigns.
- Enhance inventory management to ensure product availability for frequently associated items.
- Monitor changes in customer behavior and adapt strategies accordingly.

#### Documentation:

 Maintain clear documentation of the entire process, including data sour ces, preprocessing steps, analysis results, and business actions taken.

#### **Dataset**

File name: Assignment-1 Data

List name: retaildata

File format: . xlsx

Number of Row: 522065

Number of Attributes: 7

BillNo: 6-digit number assigned to each transaction. Nominal.

Itemname: Product name. Nominal.

Quantity: The quantities of each product per transaction. Numeric.

Date: The day and time when each transaction was generated. Numeric.

Price: Product price. Numeric.

CustomerID: 5-digit number assigned to each customer. Nominal.

Country: Name of the country where each customer resides. Nominal

## Data Preprocessing:

• Data Collection: Gather transaction data, typically in the form of a dataset with rows representing transactions and columns representing it ems

- Data Cleaning: Remove duplicates, missing values, and irrelevant information. Ensure consistent formatting and encoding of items.
- Data Transformation: Convert data into a suitable format, like a binary matrix where rows are transactions, and columns are items with 1s and 0 s representing presence or absence.
- **Support Threshold:** Set a minimum support threshold, which determines how frequent an itemset must be to be considered in the analysis. This helps in reducing the size of the itemset space.

## **Association Analysis Techniques:**

This is a classic algorithm for finding frequent itemsets. It uses a level-wise approach to iteratively discover itemsets with higher support.

- **FP-Growth Algorithm**: This is another frequent itemset mining algorithm that uses a tree structure to efficiently discover frequent itemsets without the need for multiple database scans.
- Association Rule Generation: After identifying frequent itemsets, association rules are generated. These rules consist of an antecedent (if) and a consequent (then) part. For example, "If a customer buys item A, then they are likely to buy item B."
- Confidence and Lift: These metrics help assess the strength of association rules. Confidence measures how often the rule is correct, while lift measures the significance of the rule's performance compared to random chance.
- **Pruning and Post-Processing:** Remove redundant or less interesting rules to keep the analysis focused on valuable insights.
- Visualization: Use data visualization techniques like heatmaps, scatter plots, or network graphs to represent associations and make them more i nterpretable.

#### Discovered association rules and their business implications:

Discovering association rules from market basket data like this can help businesses understand relationships between products in customer transactions. Association rules typically have the format "If {antecedent}, then {consequent}" and are based on the support,. confidence, and lift metrics. Here's how you might interpret the discovered association rules and their implications:

- **High Support Rules**: Rules with high support indicate that the combinati on of items in the antecedent and consequent frequently occurs together This implies a strong association between these items.
- **High Confidence Rules**: High confidence indicates that when the antecedent items are in the basket, there's a high likelihood of the consequent items also being in the basket.
- **High Lift Rules:** Lift measures how much more likely it is for the consequent to be bought when the antecedent is purchased, compared to when it's bought without the antecedent.A lift greater than 1 suggests a positive association.

## **Business implications:**

- **Product Placement:** Retailers can use these rules to optimize the placement of products in the store. If products frequently bought together are placed close to each other, it can increase sales.
- **Pricing Strategies:** Knowing which products are commonly purchased together can inform pricing strategies. For example, bundling two associated products might attract more sales.
- **Customer Segmentation**: Understanding the association rules can help in customer segmentation. Retailers can target specific customer groups with tailored promotions based on their common purchase patterns.
- **Cross-selling and Upselling**: By identifying associations, businesses can effectively cross-sell and upsell products. For instance, if a customer adds a. laptop to their cart, a suggestion for a laptop bag or accessories can be made.
- Market Expansion: If an association rule suggests that a certain combination of products is popular in one country but not in another, it can inform market expansion strategies.

# Jupyter Notebook:

```
import pandas as pd
      import numpy as np
      #for viz
      import matplotlib.pyplot as plt
      import seaborn as sns
      %matplotlib inline
      #to avoid warning
      import warnings
      warnings.filterwarnings('ignore')
      #to display all feature if the number increase
      pd.set option('display.max columns', None)
data=pd.read_excel('C:\\Users\\ELCOT\\Downloads\\archive11\\Assignment-1_Data
.xlsx')
import os
os.getcwd()
'C:\\Users\\ELCOT'
data
        BillNo
                                            Itemname
                                                      Quantity
0
        536365
                 WHITE HANGING HEART T-LIGHT HOLDER
                                                             6
1
        536365
                                WHITE METAL LANTERN
                                                             6
2
                     CREAM CUPID HEARTS COAT HANGER
                                                             8
        536365
3
        536365 KNITTED UNION FLAG HOT WATER BOTTLE
                                                             6
                     RED WOOLLY HOTTIE WHITE HEART.
4
        536365
                                                             6
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522059 581587
                        PACK OF 20 SPACEBOY NAPKINS
                                                            12
522060 581587
                        CHILDREN'S APRON DOLLY GIRL
                                                             6
                       CHILDRENS CUTLERY DOLLY GIRL
                                                             4
522061 581587
                    CHILDRENS CUTLERY CIRCUS PARADE
                                                             4
522062 581587
522063 581587
                       BAKING SET 9 PIECE RETROSPOT
                      Date Price CustomerID
                                                       Country
0
       2010-12-01 08:26:00
                             2.55
                                      17850.0 United Kingdom
1
       2010-12-01 08:26:00
                             3.39
                                      17850.0 United Kingdom
2
       2010-12-01 08:26:00
                                      17850.0 United Kingdom
                             2.75
3
       2010-12-01 08:26:00
                             3.39
                                      17850.0 United Kingdom
4
       2010-12-01 08:26:00
                                      17850.0 United Kingdom
                             3.39
                                           . . .
```

```
522059 2011-12-09 12:50:00
                            0.85
                                     12680.0
                                                      France
522060 2011-12-09 12:50:00
                            2.10
                                     12680.0
                                                      France
522061 2011-12-09 12:50:00
                            4.15
                                     12680.0
                                                      France
522062 2011-12-09 12:50:00
                            4.15
                                     12680.0
                                                      France
522063 2011-12-09 12:50:00
                            4.95
                                     12680.0
                                                      France
[522064 rows x 7 columns] Apriori Algorithm:
# Display basic information about the dataset
print("Number of rows and columns:", data.shape)
print("\nData Types and Missing Values:")
print(data.info())
print("\nFirst few rows of the dataset:")
print(data.head())
Number of rows and columns: (522064, 7)
Data Types and Missing Values:
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 522064 entries, 0 to 522063
Data columns (total 7 columns):
                Non-Null Count
    Column
                                 Dtype
     -----
                -----
                                 ----
0
    BillNo
                522064 non-null object
    Itemname
1
                520609 non-null
                                 object
2
    Ouantity
                522064 non-null
                                 int64
3
    Date
                522064 non-null datetime64[ns]
4
    Price
                522064 non-null float64
5
    CustomerID 388023 non-null float64
    Country
                522064 non-null object
dtypes: datetime64[ns](1), float64(2), int64(1), object(3)
memory usage: 27.9+ MB
None
First few rows of the dataset:
  BillNo
                                               Quantity
                                                                       Date
                                     Itemname
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0 536365
           WHITE HANGING HEART T-LIGHT HOLDER
                                                      6 2010-12-01 08:26:00
1 536365
                          WHITE METAL LANTERN
                                                      6 2010-12-01 08:26:00
               CREAM CUPID HEARTS COAT HANGER
2 536365
                                                      8 2010-12-01 08:26:00
3 536365
          KNITTED UNION FLAG HOT WATER BOTTLE
                                                      6 2010-12-01 08:26:00
4 536365
               RED WOOLLY HOTTIE WHITE HEART.
                                                      6 2010-12-01 08:26:00
  Price CustomerID
                            Country
0
   2.55
            17850.0 United Kingdom
  3.39
            17850.0 United Kingdom
1
2
            17850.0 United Kingdom
   2.75
3
            17850.0 United Kingdom
   3.39
4
            17850.0 United Kingdom
   3.39
```

```
#Check Missing Values
print("Missing Values:")
print(data.isnull().sum())
#Drop Rows with Missing Values
data.dropna(inplace=True)
Missing Values:
BillNo
                   0
Itemname
                1455
Quantity
Date
                   0
Price
                   0
CustomerID
              134041
Country
                   0
dtype: int64
# Convert dataframe into transaction data
transaction_data = data.groupby(['BillNo', 'Date'])['Itemname'].apply(lambda
x: ', '.join(x)).reset_index()
#Drop Unnecessary Columns
columns_to_drop = ['BillNo', 'Date']
transaction_data.drop(columns=columns_to_drop, inplace=True)
# Save the transaction data to a CSV file
transaction data path = 'C:\\Users\\ELCOT\\Downloads\\archive11\\transaction
data.csv'
transaction_data.to_csv(transaction_data_path, index=False)
# Display the first few rows of the transaction data
print("\nTransaction Data for Association Rule Mining:")
print(transaction data.head())
transaction_data.shape
Transaction Data for Association Rule Mining:
  WHITE HANGING HEART T-LIGHT HOLDER
                                               WHITE METAL LANTERN
1
               HAND WARMER UNION JACK
                                         HAND WARMER RED POLKA DOT
2
        ASSORTED COLOUR BIRD ORNAMENT
                                         POPPY'S PLAYHOUSE BEDROOM
3
             JAM MAKING SET WITH JARS RED COAT RACK PARIS FASHION
4
             BATH BUILDING BLOCK WORD
                                                               None
                                2
                                                                      3
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0
  CREAM CUPID HEARTS COAT HANGER
                                  KNITTED UNION FLAG HOT WATER BOTTLE
1
                             None
                                                                   None
2
        POPPY'S PLAYHOUSE KITCHEN
                                     FELTCRAFT PRINCESS CHARLOTTE DOLL
3
  YELLOW COAT RACK PARIS FASHION
                                          BLUE COAT RACK PARIS FASHION
                             None
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3	None	None	None	None	None	None	None	None	None	None	None	None	
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4	None	None	None	None	None	None	None	None	None	None	None	None	
0	100	101	None	103	104	105	106	107	108	109	110	111	\
1	None	None	None	None	None	None	None	None	None	None	None	None	
2	None	None	None	None	None	None	None	None	None	None	None	None	
3	None	None	None	None	None	None	None	None	None	None	None	None	
4	None	None	None	None	None	None	None	None	None	None	None	None	
0	None	None	114	None	116	117	118	None	None	None	None	None	\
1	None	None	None	None	None	None	None	None	None	None	None	None	
2	None	None	None	None	None	None	None	None	None	None	None	None	
3	None	None	None	None	None	None	None	None	None	None	None	None	
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0	124	125	126	127	128	129	130	131	132	133	134	135	\
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2	None	None	None	None	None	None	None	None	None	None	None	None	
3	None	None	None	None	None	None	None	None	None	None	None	None	
4	None	None	None	None	None	None	None	None	None	None	None	None	
0 1 2 3 4	None None None None None	233 None None None None	234 None None None None	235 None None None None	236 None None None None	237 None None None None	238 None None None None	239 None None None None	240 None None None None	241 None None None None	242 None None None None	243 None None None None	\
0	244	245	246	247	248	249	250	251	252	253	254	255	\
1	None	None	None	None	None	None	None	None	None	None	None	None	
2	None	None	None	None	None	None	None	None	None	None	None	None	
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0	256	257	258	259	260	261	262	263	264	265	266	267	\
1	None	None	None	None	None	None	None	None	None	None	None	None	
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0	280	281	None	283	284	285	286	287	288	289	290	291	\
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0	292	293	294	295	296	297	298	299	300	301	302	303	\
1	None	None	None	None	None	None	None	None	None	None	None	None	
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(18192, 544)
# Split the 'Itemname' column into individual items
items_df = transaction_data['Itemname'].str.split(', ', expand=True)
```

# Concatenate the original DataFrame with the new items DataFrame

```
transaction data = pd.concat([transaction data, items df], axis=1)
# Drop the original 'Itemname' column
transaction data = transaction data.drop('Itemname', axis=1)
# Display the resulting DataFrame
print(transaction_data.head())
                                                                       \
   WHITE HANGING HEART T-LIGHT HOLDER
                                                 WHITE METAL LANTERN
                                           HAND WARMER RED POLKA DOT
1
               HAND WARMER UNION JACK
2
        ASSORTED COLOUR BIRD ORNAMENT
                                           POPPY'S PLAYHOUSE BEDROOM
3
             JAM MAKING SET WITH JARS
                                        RED COAT RACK PARIS FASHION
             BATH BUILDING BLOCK WORD
4
   CREAM CUPID HEARTS COAT HANGER
                                     KNITTED UNION FLAG HOT WATER BOTTLE
0
1
                              None
        POPPY'S PLAYHOUSE KITCHEN
                                      FELTCRAFT PRINCESS CHARLOTTE DOLL
2
3
   YELLOW COAT RACK PARIS FASHION
                                            BLUE COAT RACK PARIS FASHION
4
                              None
                                                                     None
                                                                       5
   RED WOOLLY HOTTIE WHITE HEART.
                                           SET 7 BABUSHKA NESTING BOXES
1
                              None
2
           IVORY KNITTED MUG COSY
                                     BOX OF 6 ASSORTED COLOUR TEASPOONS
3
                              None
                                                                    None
4
                              None
                                                                    None
                                                                      7
   GLASS STAR FROSTED T-LIGHT HOLDER
                                                                   None
1
                                 None
                                                                   None
2
        BOX OF VINTAGE JIGSAW BLOCKS
                                        BOX OF VINTAGE ALPHABET BLOCKS
3
                                 None
                                                                   None
4
                                 None
                                                                   None
                           8
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                        None
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                        None
                                                   None
2
   HOME BUILDING BLOCK WORD
                              LOVE BUILDING BLOCK WORD
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2
   RECIPE BOX WITH METAL HEART
                                 DOORMAT NEW ENGLAND
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4	None	None	None	None									
0	40	41	42	43	A4	45	46	47	48	49	50	51	\
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3	None	None	None	None									
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0	100	101	None	103	104	105	106	107	108	109	110	111	\
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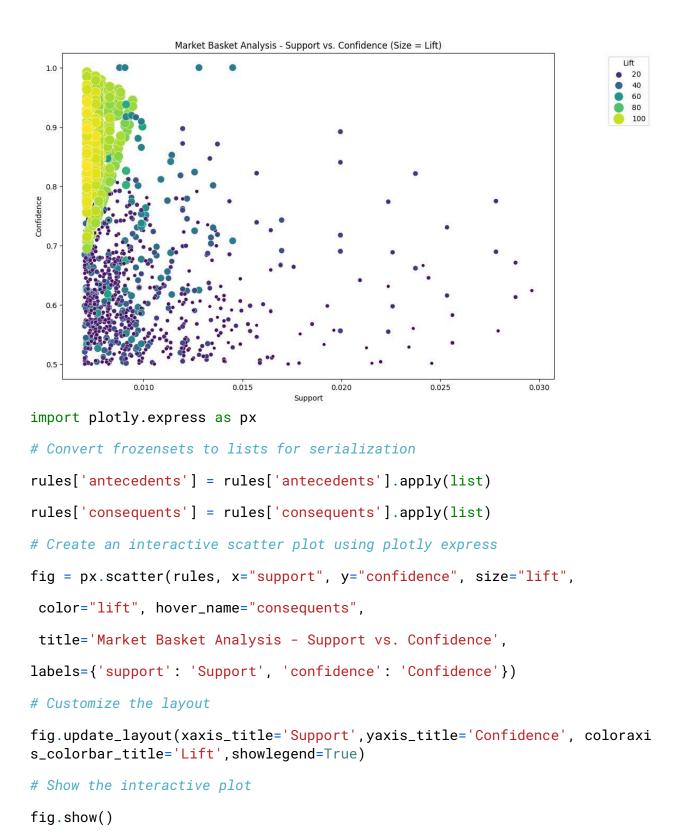
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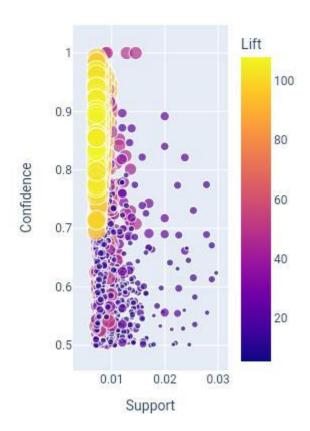
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# Convert items to boolean columns
df_encoded = pd.get_dummies(transaction_data, prefix='', prefix_sep='').group
by(level=0, axis=1).max()
# Save the transaction data to a CSV file
df encoded.to csv('transaction data encoded.csv', index=False)
# Load transaction data into a DataFrame
df_encoded = pd.read_csv('transaction_data_encoded.csv')
from mlxtend.frequent_patterns import apriori, association_rules
# Association Rule Mining
frequent_itemsets = apriori(df_encoded, min_support=0.007, use_colnames=True)
rules = association_rules(frequent_itemsets, metric="confidence", min_thresho
1d=0.5)
# Display information of the rules
print("Association Rules:")
print(rules.head())
Association Rules:
          Antecedents
                               consequents \
0
      (CHOCOLATE BOX RIBBONS)
                                   (6 RIBBONS RUSTIC CHARM)
  1 (60 CAKE CASES DOLLY GIRL DESIGN) (PACK OF 72 RETROSPOT CAKE CASES)
   2 2
         (60 TEATIME FAIRY CAKE CASES) (PACK OF 72 RETROSPOT CAKE CASES)
3 (ALARM CLOCK BAKELIKE CHOCOLATE)
                                       (ALARM CLOCK BAKELIKE GREEN)
```

```
4 (ALARM CLOCK BAKELIKE CHOCOLATE)
                                         (ALARM CLOCK BAKELIKE PINK)
Antecedent support consequent support support confidence
                                                        lift \
0
      0.012368
                   0.039193 \ 0.007036 \ 0.568889 \ 14.515044
      0.018525
                   0.054529 \ 0.010059 \ 0.543027 \ 9.958409
1
2
      0.034631
                   0.054529 \ 0.017315 \ 0.500000 \ 9.169355
3
                   0.042931 0.011379 0.663462 15.454151
      0.017150
4
                   0.032652 0.009125 0.532051 16.294742
      0.017150
Leverage conviction zhangs metric
0 0.006551 2.228676
                       0.942766
                       0.916561
1 0.009049 2.068984
2 0.015427 1.890941
                       0.922902
3 0.010642 2.843862
                       0.951613
4 0.008565 2.067210
                       0.955009
 import matplotlib.pyplot as plt
import seaborn as sns
# Plot scatterplot for Support vs. Confidence
plt.figure(figsize=(12, 8))
sns.scatterplot(x="support", y="confidence", size="lift", data=rules, hue=
"lift", palette="viridis", sizes=(20, 200))
plt.title('Market Basket Analysis - Support vs. Confidence (Size = Lift)'
plt.xlabel('Support')
plt.ylabel('Confidence')
plt.legend(title='Lift', loc='upper right', bbox_to_anchor=(1.2, 1))
```

plt.show()



# Market Basket Analysis - Support vs. Cor



```
import networkx as nx
import matplotlib.pyplot as plt
import plotly.graph_objects as go

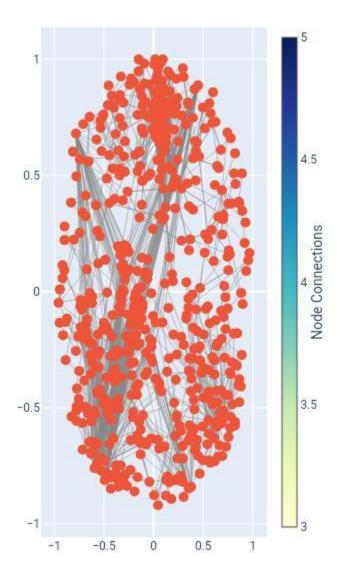
# Create a directed graph
G = nx.DiGraph()

# Add nodes and edges from association rules
for idx, row in rules.iterrows():
    G.add_node(tuple(row['antecedents']), color='skyblue')
    G.add_node(tuple(row['consequents']), color='orange')
    G.add_edge(tuple(row['antecedents']), tuple(row['consequents']), weight=row['support'])

# Set node positions using a spring Layout
pos = nx.spring_layout(G)
```

```
# Create an interactive plot using plotly
edge_x = []
edge_y = []
for edge in G.edges(data=True):
    x0, y0 = pos[edge[0]]
    x1, y1 = pos[edge[1]]
    edge_x.append(x0)
    edge_x.append(x1)
    edge_x.append(None)
    edge_y.append(y0)
    edge_y.append(y1)
    edge y.append(None)
edge_trace = go.Scatter(
    x=edge_x, y=edge_y,
    line=dict(width=0.5, color='#888'),
    hoverinfo='none',
    mode='lines')
node_x = []
node_y = []
for node in G.nodes():
    x, y = pos[node]
    node_x.append(x)
    node_y.append(y)
node_trace = go.Scatter(
    x=node_x, y=node_y,
    mode='markers',
    hoverinfo='text',
    marker=dict(
        showscale=True,
        colorscale='YlGnBu',
        size=10,
        colorbar=dict(
            thickness=15,
            title='Node Connections',
            xanchor='left',
            titleside='right'
        )
    )
)
# Customize the layout
layout = go.Layout(
    showlegend=False,
    hovermode='closest',
    margin=dict(b=0, l=0, r=0, t=0),
)
```

# # Create the figure fig = go.Figure(data=[edge\_trace, node\_trace], layout=layout) # Show the interactive graph fig.show()



### Conclusion

Based on the results of these calculations can be used as a recommendation for retail owne rs to arrange the arrangement of product catalogs and take strategic steps to improve prod uct marketing. By utilizing the association rules which are discovered as a result of the anal yses, the retailer can apply effective marketing and sales promotion strategies, he will be ab le increase customer engagement and improve customer experience and identify customer behavior.