Joseph Wong

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PROFESSIONAL SUMMARY

- Analyze business needs and implement technical requirement to archive company's objectives
- Effective leadership to lead in functional test planning and testing to project completion for organizational wide systems implementation and system group projects
- Experienced in variety of operating systems platforms, applications and peripherals
- Knowledge of what constitutes a cyber-security risk and the relationship to both threats and vulnerabilities along with the ability to identify systemic security issues.

PROFESSIONAL SKILLS

- Administer Microsoft Active Directory Users and Groups Accounts and Access Permissions
- Microsoft System Center Configuration Management - Microsoft SC Service Manager
- Built and administered Seagull Scientific - Bartender Automation and Brady Corp - Workstation Data Automation & Designer Suite Print Servers
- Utilize network security diagnostic tools and vulnerability analyzers
- Windows and Mac OS based Laptops & Desktops, Tablets & Smartphones (IOS & Android), Microsoft Office 365, Windows 10, Cisco VPN, and VMWare Fusion Virtual Machine
- Experienced in Dell Imaging Software & Dell KACE Systems Management
- Knowledge in network infrastructure devices operation and troubleshooting
- Set up and troubleshoot all major brands biomedical lab analysis equipment, lab imaging software, microscopes, lab freezer temperature sensors

WORK HISTORY

Rutgers Cancer Institute of NJ, New Brunswick, NJ　　　　　　　　　**April 2007-Present**
Application Support Analyst / User Support Specialist

- Administer Microsoft Server Active Directory OUs, Users and Groups
- Windows 10 Best Practice Security Settings, and Group Policies Security Baselines
- Expertise in troubleshoot and repair all major brands printers, scanners, fax machines
- Set up audio/visual equipment and utilize video conferencing software
- Clinical Applications: ARIA, GE-EMR, GE-IDX, SCM, SDM, OnCore, EndNote, Optimum, SAS, SPSS, Synapse, Impax
- Utilize encryption software included Dell Data Protection and Credant Encryption
- Utilize network security diagnostic tools included ManageEngine Log360 Event Analyzer, Quest Dell KACE K1000, Microsoft Baseline Security Analyzer, BeyondTrust - Retina CS & Network Community software, Microsoft Message Analyzer, NMAP Port Scan Utility to scans on Windows desktops and servers analyzing and identifying any missing service packs, security patches, common security misconfigurations, and systems/software vulnerabilities

University Behavioral HealthCare – UMDNJ, New Brunswick, NJ　　　**April 2000–March 2007**
User Support Specialist

- Create and administer network user and group accounts, assign files and Directories Access with Server Administrative Tools, Group Policy, Permissions and Rights
- Support PC and MAC hardware and peripherals includes iPhone, iPad, iMac, MacBook, Blackberry Phone, Blackberry Motion Tablet, Microsoft Windows based workstations and laptops
- Set up WiFi, Bluetooth, and VPN Access on wireless capable laptop and mobile devices

EDUCATION & CERTIFICATION

CompTIA Certified Advanced Security Practitioner (CASP CAS-003, 2018 Certification)

Union County College: Advanced Information Security Practitioner Certificate Program

American Institute of Medical Sciences & Education, Piscataway, NJ
Certified Neurology Diagnostic Technologist Program

Certified in HIPAA Compliance, Corporate Security Integrity, FERPA Data Confidentiality

Brookdale Community College*: A.A.S Degree Program in Computer Engineering; Website Management & Support*

Cybrary Educational Committee: CompTIA CASP CAS-002 Training

Cybrary Educational Committee: CompTIA Certified Security+ SY0-401 Training

Monmouth County Vocational Tech School*: Certified Computer Systems Technician*

References Upon Request