
TAYLOR,
JULIAN



CAREER.J.TAYLOR@GMAIL.COM



CELL: (224) 766-6772

HIRE ME!

Dear Hiring Manager,

With a proven track record of successful achievements, I'm pleased to present my application for your consideration.

With a Bachelor's degree in Computer Information Systems, and hands-on experience using .Net languages to create and implement software applications, I'm confident I will be an asset to your organization.

I enjoy being challenged and working on projects that require me to work outside my comfort and knowledge set. Continuing to learn new languages and development techniques are important to me and the success of your organization.

My developing skills include:

- Highly skilled in designing, testing, and developing software
- Thorough understanding of data structures and algorithms
- Knowledgeable of back-end development best practices
- Hands-on software troubleshooting experience
- Proven track record of proper documentation for future maintenance and upgrades
- Aligning IT activities to the business
- Managing through effective communication
- Strong quantitative and qualitative analytical skills
- Data analysis, extraction, conversion, and validation
- Strong customer service and teamwork skills
- Markup languages – XML, HTML, and SGML

I have excellent communication skills and can liaise effectively with both clients and work colleagues. Other strong points include an ability to work as part of a team or individually, multi-task, prioritize and work to deadlines under pressure.

I'm available at any time and would appreciate the opportunity to meet with you and the staff. I'm thankful for your time and efforts.

Sincerely,

Taylor, Julian



Julian Taylor

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Website: <http://jtaylorportfolio.com/>

LinkedIn: <https://www.linkedin.com/in/julian-taylor-09599384/>

GitHub: <https://github.com/T-Julian>

EDUCATION

DeVry University

Bachelor of Science in Computer Information Systems

June 2017

Concentration – Business Continuity | Web Security | E-Commerce | Web Architecture

SUMMARY OF TECHNICAL SKILLS

Programming Languages

- C# .NET
- Java
- XHTML
- SGML
- XML
- HTML5
- XML
- Bootstrap
- CSS3
- JavaScript
- JQuery
- PHP
- Python
- AJAX

Systems

- Windows
- DOS
- Oracle
- GitHub
- Git
- MySQL
- FTP
- EDI

Software

- Microsoft Office (Excel, Word, Visio, Access, PowerPoint)
- Visual Studio
- Outlook
- Visual Basic

DEVRY SENIOR PROJECT

- Built a sample E-Commerce website for my senior project with DeVry University. This site includes several HTML pages - homepage, category listing, product detail, order form, blog, and contact page. This E-Commerce site also includes plugins from Owl Carousels, CSS animations, and Bootstrap Hover Dropdown. JavaScript includes Bootstrap JS components to help with settings of the carousels and animations. The HTML contact form uses Bootstrap framework and AJAX with PHP. Please click on the following link to view my sample E-Commerce website - <https://williamsspecialty.000webhostapp.com/>



TECHNICAL PROJECTS

- Built C# .NET programs capable of manipulating Excel Spreadsheets, managing files to an FTP, and allowing individual user access to copy, move, and delete files and folders in a synchronous manner.
- Built ASP .NET Web application for subject matter experts to review data classification tables. I received “Excellence in Action” award for creating and implementing this application. Subject matter experts liked the simplicity, clarity, lightweight, inexpensive and built-for-purpose nature of the web app.

RELEVANT COURSE WORK

Systems Development	Web development	Programming	System Concepts
Structured Analysis & Design	Web Interface Design	Object-Oriented	Logic & Design
Obj-Oriented Analysis & Design	Web App Development	C# Programming	Architecture & Operating Sys
Intro to SQL Database		Business App	Connectivity with Lab

EXPERIENCE

IT Quality Technician, Wolters Kluwer Inc., Riverwoods, Illinois

April 2014 – Present

Experience:

- .Net coding experience.
- Ability to understand and work with various forms of xml.
- Ability to quickly learn new things.
- Ability to experiment to arrive at successful problem solutions.
- Ability to work with minimal direction.
- Ability to read and follow instructions, or, lacking instructions ability to figure out how things work and document the processes.
- Taxonomy Knowledge
- Skills with planning, developing, launch and support of digital content.

Tasks performed:

- Checking data in and out of repositories.
- Xml validation to a standard DTD.
- Basic legal research on a variety of platforms.
- Data conversion to a standard format.
- Extraction of data from files.
- Comparison of data, both content and markup.



- Rudimentary analysis of xml for style.
- Scripted cleanup of xml files using various tools and methods.
- Data classification via classification software given set parameters, under the direction of subject matter experts.
- Write rules in the COGITO Studio proprietary languages that are applied on the cognitive and conceptual map of the texts built by the linguistic and semantic analysis.
- Collaborate with product management, editorial, and internal and external developers on automation solutions, enhancements, and new product development.
- Act as a technical information consultant between subject matter experts (lawyers, editorial), and production, product management and various internal technology resources as well as outside vendors and consultants.
- Work closely with editorial managers, product & project management, production resources and development teams through the planning, development and launch of new content libraries and customer facing platforms and enhancements.

Inside Technical Support Representative, PC Industries

Jan/2014 – Apr/2014

- Coordinate Technical on-site service with Field Technicians and customers via email and/or phone calls. Follow up to ensure timely scheduling for satisfactory delivery of service.
- Partner with Field Technicians onsite by providing valuable suggestions so as to help the technician resolve the issue on first call and reduce product replacement where not required.
- Update customers on the various stages of a customer request.
- Verify and correct pertinent information in database.
- Maintain workloads and meet the required requirements/deadlines/tasks, etc.
- Provide inbound phone, email, and service request support for technical issues.

Capabilities and Experience Required

- Experience with all Microsoft Products
- Very polished - professional demeanor, strong customer interaction in regards to technical issues.
- 2 to 5 years' experience in technical support or customer service with an emphasis on networking, database, desktop support, assembly language, visual basic, C++, C# and custom building computers.

Conversion Services – Content Associate II, Wolters Kluwer Inc., Riverwoods, Illinois

2004 – 2013

- Responsible for developing, writing and editing the in-depth technical copy for Wolters Kluwer products within the publishing environment.
- Gained more knowledge and trained others with: MS Word, Excel, PowerPoint, Access, Outlook, Visio, ACT!, Oracle, Windows XP/Vista, C#, .NET, Visual Basic.
- Created C# & .NET programs to minimize defects within daily workflow process.

Conversion Services – Content Associate I, Wolters Kluwer Inc., Riverwoods, Illinois

2001 – 2004

- Maintain a solid understanding of, and document, the procedures required for accurately maintaining master data to support business processes.



- Completing tasks related to converting data such as transferring data to and from vendors, text verification, running scripts and manipulating data based on product requirements.
- Excel within deadline-intensive environment, ensuring the accurate and on time completion of all projects.
- Performing tasks in an organized manner to meet pre-established daily deadlines.

Conversion Services – Content Associate, Wolters Kluwer Inc., Riverwoods, Illinois 2000 – 2001

- Test and validate data quality. Work collaboratively with vendors.
- Contacting and working with customers to achieve desired output.
- Responding in a timely manner to requests for support or assistance.
- Performing tasks in an organized manner to meet pre-established daily deadlines.

Facilities – Mail Room Clerk, Wolters Kluwer Inc., Riverwoods, Illinois 1998 – 2000

- Performed sorting, identifying and delivery of Inbound and Outbound mail.
Process various special distribution duties upon request.



TAYLOR, JULIAN

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REFERENCES

ELLEN KUKSUK

Senior Business Analyst, Manager
Wolters Kluwer
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Riverwoods, IL 60015
(847) 267-7344 | Ellen.Kuksuk@wolterskluwer.com

RELATIONSHIP

My previous Manager at Wolters Kluwer from 1998 – 2013

JUSTIN SCHMITZ

Content Acquisition, Manager
Wolters Kluwer
2700 Lake Cook Road
Riverwoods, IL 60015
(847) 267-2232 | Justin.Schmitz@wolterskluwer.com

RELATIONSHIP

My co-worker at Wolters Kluwer from 2005 – To present-day

NINA GEORGES

Technical Support Analyst, Manager
Wolters Kluwer
2700 Lake Cook Road
Riverwoods, IL 60015
(847) 267-7345 | Nina.Georges@wolterskluwer.com

RELATIONSHIP

My co-worker at Wolters Kluwer from 1998 – To present-day



TED TRAUTMANN

Editor-in-Chief – Content, Manager

Wolters Kluwer

2700 Lake Cook Road

Riverwoods, IL 60015

(847) 267-7266 | Ted.Trautmann@wolterskluwer.com

RELATIONSHIP

My current Manager at Wolters Kluwer from 2014 – To present-day

NEKI (NEHAL) SHAH

Technical Analyst

Wolters Kluwer

2700 Lake Cook Road

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(847) 267-2658 | Neki.Shah@wolterskluwer.com

RELATIONSHIP

My co-worker at Wolters Kluwer from 2005 – To present-day
