

# Adonis R. Baybayan

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## Summary

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A seasoned business strategy and management professional with over 10 year's experience in workforce optimization, analysis in telecommunications, finance and the software development industry with key specialization in ASA and SL critical environments. Additional specialization in consulting engagements dealing with Anti-Money laundering, Counter Terrorist Funding and Anti Human Trafficking with expertise Information Security and Network Defense and key emphasis in information systems hardening. Looking to break into a Entry to mid level. I'm passionate about security and the underlying technology behind it.

## Strengths & Skills

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- Skilled at Threat and Vulnerability Assessment
- Knowledgeable with Log Collection and Analysis
- Capable of Completing Active Analysis Reports and Tracking
- Incident Responder Awareness & Experience
- Communication (Written and Verbal)
- Disaster Recovery
- Forensics and Intelligence Gathering
- Persistence and can use Restraint when Necessary
- End User Mobile Device Security
- End User Social Engineering
- Ethical Hacking
- Mobile Device Security Fundamentals
- SQL Injection
- Skilled in Packet Analysis
- Web Application Testing
- Security Consultation
- Technical Writing
- System Hardening
- Kali Linux
- OWASP/Burpsuite/Dirb
- Analytical/Organizational Skills
- Ability to convey technical skills verbally to a non-technical audience
- Experienced Trainer

## Certifications

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<i>Cisco Systems</i>	<i>San Jose, CA</i>
<b>Cisco Certified Network Administrator (Pending)</b>	Anticipated Examination Date: January 2019
<i>EC-Council</i>	<i>Centennial, CO</i>
<b>Certified Network Defender Certified</b>	Expiration Date: December 2021
<b>Certified Ethical Hacker Certified</b>	Expiration Date: December 2021
<b>Computer Hacking Forensics Investigator Certified</b>	Expiration Date: December 2021
<i>CompTIA</i>	<i>San Jose, CA</i>
<b>Security+ (SY0-501) Certified</b>	Expiration Date: December 2021
<b>Network+ (N10-007) Certified</b>	Expiration Date: December 2021

## Professional Experience

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<i>303 Software</i>	<i>Denver, CO</i>
<b>Resource Manager</b>	January 2018 – October 2018
<ul style="list-style-type: none"><li>• Vendor and contingent workforce manager that negotiated engagement pricing, strategized with director and C level management regarding enterprise capacity planning. Proficient and extremely knowledgeable with Agile and Waterfall environments.</li></ul>	
<i>Promontory Risk Review, an IBM company</i>	<i>Denver, CO</i>
<b>Resource Coordinator</b>	July 2016 – January 2018

- Prepared strategic planning for staffing projects specializing in AML/CTF (anti-money laundering, Combating Terrorist Funding). Optimized team configurations to maximize billability.
- Maintained access control for contingent staff.

#### *Comcast Communications*

*Denver, CO*

##### **Resource Manager**

June 2015 – April 2016

- Implemented incident management protocols for enterprise affecting events such as network outages with root causes originating from environmental or technical disasters.
- Coordinated with 3rd parties regarding outsourced forecasting needs, disaster recovery plans in the event of network outages
- Oversaw forecasting and staffing requirements and software platforms for Comcast Business Services and managed an accuracy of 99.8%
- Collaborated with routing and telephony teams for IVR design and behavior and best practices for data mining
- Streamlined Avaya CMS and implemented tier based call priority scheme resulting in a 20% increase in productivity

#### *Dish Network*

*Phoenix, AZ*

##### **Resource Manager (Promotion)**

October 2011 – May 2015

##### **Business Operations Specialist IV**

April 2008 – October 2011

- Managed multiple teams of workforce specialists from multiple states.
- Managed and Advised leadership regarding establishing and monitoring KPI's and Scorecards
- Created performance and development plans for up to 15+ direct reports.
- Real time monitoring and ad hoc reporting for multiple lines of business.
- Develop and maintained tools for contact center statistics analysis and reporting.
- Analyzed data for trends in attrition and recommended hiring actions accordingly

#### *E4E*

*Tempe, AZ*

##### **L2 Network Engineer**

February 2007 – March 2008

- Handled escalations regarding network configurations implementing Sonicwall UTM appliances.
- Integrated and configured Sonicwall appliances with CISCO devices
- Troubleshoot the following // VPN termination with various topologies // Wireless Implementations / IDS and IPS configurations // Networks spanning over large geographical areas // Content Filtering // SNMP implementations // DMZ security and design
- Performed vulnerability assessments on firewall and server configurations.
- Trained junior personnel on proprietary technologies and overall networking and security fundamentals and utilization and analysis of packet captures.
- Served as SME for escalated cases from other L2 engineers.

#### *2wire*

*Tempe, AZ*

##### **Network Engineer // Analyst // Trainer**

August 2005 – February 2007

- Troubleshooting 2wire branded routers and modems in the configuration of home and small office implementations // Troubleshooting TCP/IP and IP related issues.

## **Military Experience**

#### *US Navy*

*Atusigi, Japan*

##### **Aviation Machinist Mate (E-4)**

February 2001 – February 2005

- Served in a mission critical role and executed duties as a flight deck troubleshooter final checker
- Maintaining and servicing aircraft engine, fuel and associated systems
- Maintained responsibility over various mission critical aircraft
- Evaluating jet engine performance, using jet test cells for fixed turbojet engines

## **Education**

*LeaderQuest*

**Network Support Specialist Program, Certificate of Completion**

- CCNA (ICND 1 & 2) Course

**CHFI Program, Certificate of Completion**

**Information Systems Analyst Program, Certificate of Completion**

- CompTIA Security+ Course
- CompTIA Network+ Course

*Centennial, CO*

Graduation Date: January 2019

Graduation Date: December 2018

Graduation Date: December 2018

*Western International University*

**Bachelor of Science in Business Administration (70 Credits Earned)**

*Phoenix AZ*

September 2012 – May 2013

## **Awards**

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- Commendation from 7th fleet admiral for extraordinary efforts in operation IRAQI FREEDOM
- Armed Expeditionary Medal recipient
- Airman of the Quarter - Sea Control Squadron 21 (VS-21) "The Fighting Redtails"