

Richard Hobson

Information and risk DLP engineer

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Work Experience

Information and risk Security Operations

Morgan Stanley - New York, NY

January 2017 to June 2017

Information and risk Security Operations level 3

- Gather requirements for Onboarding security products/Platforms
- Sync with Project managers to track deliverables of project
- Project tracking utilizing JIRA
- Utilize Service Now to track tickets
- Create and submit TCM's - Time Change Management request (request for updates or maintenance to security platforms/products in production environment)

Security Platforms

- Avecto
- Tanium
- Cybereason
- MIR (Mandiant incident response)
- Fireeye
- Encase
- Symantec -ATP (Antivirus Protection)
- Symantec - SEE (Endpoint Encryption)
- Symantec - SEP (Endpoint protection)

Gather requirements for Onboarding security products/Platforms

Sync with Project managers to track deliverables of project

Project tracking utilizing JIRA

Utilize Service Now to track tickets

Updating /maintaining security platforms in production environments

Add new users to security platforms

Remove user's in security platforms using Active Directory

Utilizing Active Directory

Rotational weekend on call.

Security Engineer

Morgan Stanley - New York, NY

January 2015 to June 2017

- Assist in the design and deployment of additional Data Loss Prevention solutions to include Endpoint DLP and DLP for Data at Rest.

- Work with Data Loss analysts to create and refine monitoring rules in support of data management policies.
- Utilize Data Loss Prevention tools to prepare comprehensive reports on enterprise data loss volume and distribution.
- Assist in the creation and maintenance of extensive documentation and procedures related to Data Loss Prevention system management and maintenance.

- Evaluate security platform products
- POC environments
- Using virtual machine and physical machines
- Learn how it works from front end and backend
- Create a report on findings of the platform
- List details of the pros and cons of the security platform
- Gather requirements for Onboarding security products/Platforms
- Create informational product page for security platforms
- Gather requirements from Security Engineering and Stakeholders to

Assist clients

Catholic Guardian Society and Home Bureau - New York, NY
September 2012 to June 2015

in achieving their personal outcomes and provide personal care

- Provide In home Patient Care for developmentally disabled
- Document patient behaviors and assist with treatment modalities
- Assist patients in carrying out basic daily activities

Executive Technology Services

DELL - New York, NY
October 2011 to September 2012

System Analyst Consultant

- Assessed system performance and recommended performance solutions for MAC, DELL, and Lenovo laptops and desktops
- Identified, diagnosed and resolved service desk tickets, providing clients timely technical support
- Monitored, tracked and reported weekly status updates on system performance to project team
- Developed key processes and solutions that influenced the design and test of applications

IT Help Desk Consultant

Abyssinian Development Corporation - New York, NY
May 2010 to September 2011

- Managed relationships between users and tech team while providing daily support for email, applications and software
- Diagnosed, troubleshoot, and resolved 8+ high priority Help Desk tickets daily per SLA
- Documented user issues using online management tools software like JIRA, and provided daily status updates
- Performed Quality Assurance (QA) testing on software and systems to identify any bugs or issues and discussed with management areas of improvement
- Helped transfer help desk requests from e-mail to web-based systems

Education

Associate in Technology

Monroe College - Bronx, NY

September 2014 to December 2019

Certifications/Licenses

Network+ Certification

Security+ Certification