

# Anthony Voorhees

## **Service Engineer - W. Gross Point Rd**

Wheeling, IL

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2244430244

Authorized to work in the US for any employer

## Work Experience

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### **Service Engineer**

W. Gross Point Rd - Niles, IL

January 2017 to Present

Repaired and maintained printing and finishing equipment in all aspects of mechanical and electrical means. Many of the machines were old and had no manuals so the repairs were thinking outside the box and using my skills to diagnose and repair the products. I worked on everything from Printing presses to bindery equipment such as shrink wrappers, heat tunnels, die cutters, paper cutters, and conveyor systems. I also worked on their forklifts. Wherever they needed me they sent me to repair whatever needed to be done.

DMG MORI  
2400 HUNTINGTON BLVD.  
HOFFMAN ESTATES, IL  
847-593-5400

### **Sales associate**

2014 to 2017

Took part in training in DMG Mori headquarters in California for proper customer interaction and company policy. Spent my time at the United States showroom headquarters in Hoffman Estates speaking directly with owners and operators of the machines our company built to look through wiring and mechanical diagrams to find the correct part for their particular machine. It was a Monday through Friday hourly job with which I learned a lot of customer interaction and skills to provide great service and quality to the clients.

SAKURAI GRAPHIC SYSTEMS  
1700 BASSWOOD RD  
SCHAUMBURG, IL 60173  
847-490-9400

### **Service Technician**

2006 to 2014

Printing press manufacturer. They manufactured two different kinds of printing presses. Offset and Cylinder Screen.

- Worked on the machinery in the field to install, repair or train the customer on the operation of running the machinery
- Used high voltage (208-480VAC) voltage all of the way down to control voltage (24VDC).
- Packaged and prepared machinery for shipment throughout the US or Internationally.
- Performed all duties assigned by management.
- Would travel up to two weeks all over the US and abroad to meet on the customer sites to resolve any issue that may have been going on on the machinery.

ACCURATE PRINTING REPAIR AND SALES  
157 EISENHOWER LN  
LOMBARD, IL 60148  
630-495-1444

### **Technician**

2004 to 2006

- A small printing machine distributor
- Interacted with owners and higher managers on a regular basis.
- This was a mainly mechanical position as I worked on older equipment to resolve the issues.
- I would also rebuild older printing machines from the frame up to full operation. Like new condition.

## Education

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### **Associates in Arts**

Spoon River College - Macomb, IL

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Carl Sandburg College - Galesburg, IL