

Jasmine Eberhardt

Knoxville, TN

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Outgoing Customer Service professional with 4+ years experience in a fast paced, customer based environment. I am detail-oriented and attentive with proficiency in building rapport and having knowledgeability.

Work Experience

Cashier/Sales Associate

New York & Company - Knoxville, TN

September 2018 to Present

Process freight, tag and hang items, process returns, conduct transactions, count register at close.

Cashier/Customer Service

Sephora inside JCPenny - Knoxville, TN

October 2018 to January 2019

Assist customers with transactions, answer questions they may have concerning products, apply product to customer's face and color match them.

Crossover Cashier

CVS Health - Farragut, TN

December 2017 to December 2018

Assist with customer transactions on the front end of the store and in the pharmacy.

Sales Representative

T-Mobile - Knoxville, TN

November 2017 to June 2018

Maintain vast knowledge of plans and services. Assist with customer concerns.

Stower

AMAZON DISTRIBUTION CTR - Chattanooga, TN

June 2017 to August 2017

Responsible for stocking inventory onto shelves into respective bins for customers to purchase such said items online. Self motivated, self starting while keeping up productive pace throughout shift to maintain hourly quota.

Inventory Specialist

RGIS Inventory - East Ridge, TN

June 2016 to June 2017

Count inventory at select retail and grocery chains while meeting production rate.

Order Processor

KENCO LOGISTIC SERVICES
December 2016 to March 2017

Meet with fellow employees at office and transport to the allotted location. Once at store we count the merchandise that is for sale and damaged into our system to match with the company's inventory records.

Data Entry Clerk

Advance Financial - Hixson, TN
January 2016 to March 2016

Issue loans, operate register, count down drawer at end of shift, make customer calls

Packer

Integrity Staffing Solutions - Chattanooga, TN
November 2015 to January 2016

Pack, meet quota, practice safety standards while on job

Pharmacy Technician

Walmart
October 2014 to November 2015

Use company system to complete customer orders that material handlers picked, get them packaged and ready for delivery. Maintain neat and tidy work station, find other work related tasks to do when work has slowed down.

Packer

Integrity Staffing Solutions - Chattanooga, TN
July 2014 to September 2014

Pack customer orders in small, medium, and large parcel. Work in fast paced environment, meet nightly rate of one hundred percent production.

POS Associate

Kohl's
September 2013 to June 2014

Operate cash register, conduct sales transactions, offer reward cards/credit, maintain clean sales floor, keep dressing rooms neat and tidy, place clothing on racks

Cashier

Y-Cap Thrift Shop - East Ridge, TN
January 2013 to August 2013

Stock the floor, accept donations, operate register

Cashier

Toys 'R Us - Hixson, TN
October 2012 to January 2013

Keep assigned work station neat and tidy, operate cash register, clean the departments and dressing rooms, meet sales goals, and assist customers in everyday transactions. I signed customers up for credit applications.

Education

Bachelor's of Science in Environmental Science

University of Tennessee-Knoxville - Knoxville, TN

August 2017 to May 2019

High School Diploma

Chattanooga School for the Arts and Sciences

May 2017

Associate's of Science in General Studies

Chattanooga State Technical Community College - Chattanooga, TN

August 2012 to May 2016

Skills

Retail (5 years), Conflict Resolution (5 years), Teamwork (5 years), Data Entry (3 years), Microsoft Office (10+ years), Customer Service (5 years), Food Prep, Team Member, Food Service, Inventory, Fast learner

Additional Information

Professional Skills

Time management: Advanced

Ability to work under pressure: Advanced

Communication: Advanced

Knowledgeability: Advanced

Adaptability: Advanced

Manufacturing: Intermediate

Retail and Sales: Advanced

Microsoft Word: Advanced

Microsoft Powerpoint: Advanced