

# DOLORES A. ADAMS

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## EXPERIENCE

### NAVIGANT CONSULTING

Washington, DC

#### Senior Consultant – Banking, Insurance, and Capital Markets Group

November 2017 – Present

- Supports the development and deployment of an enhanced change management tool for a top five bank in an agile environment
- Specializes in test plan development, business requirement creation, data validation, and performance analysis to produce efficient risk identification and a robust controls environment
- Performs operational and compliance risk assessments and provides progress reports, root cause analyses, impact assessments, and process improvement recommendations to management

### MORGAN FRANKLIN CONSULTING

McLean, VA

#### Senior Consultant – Strategy, Finance, and Operations Group

August 2016 – October 2017

- Acted as project manager for a team of 8 consultants for the Finance Transformation of a Fortune 500 company
- Mapped processes and documented recommendations for improvements for over 20 cross-functional processes related to Procure-to-Pay, Human Capital and Financial Aid functions
- Reviewed the Sourcing & Procurement function, benchmarked to industry best practices, and provided project recommendations around the people, technology, data, and processes of the organization
- Performed SOX IT control testing for User Access and Change Management IT processes
- Assisted in facilitating workshops for strategic planning and service expansion; redesigned mission and vision
- Investigated large unbilled receivables balances for revenue recognition study; estimated impact of adjustments to consolidated revenue

### CREDIT SUISSE

New York, NY

#### MBA Summer Associate – Financial Institutions Group

July 2015 – August 2015

- Performed financial analysis and created comparable company models
- Researched and analyzed company business models and financial performance using Capital IQ, Factset, and Bloomberg programs

### LIBERTY MUTUAL INSURANCE

Boston, MA / London, UK

#### Business Analyst II – Global Reinsurance Strategy

July 2009 – May 2014

- Underwrote, priced, and administered company-wide reinsurance coverage to support \$300M portfolio of written premiums based out of the London, UK office
- Created business requirements for and acted as liaison between business and technical groups to implement a reinsurance underwriting system; designed graphical user interface in MS Excel
- Rotated through 3 groups performing financial reporting, gap analysis, and monthly/quarterly book close
- Modeled, analyzed and forecasted metrics that drove budgeting, forecasting and business decisions

### BRYANT PARK CAPITAL

New York, NY

#### Investment Banking Analyst

September 2008 – March 2009

- Provided senior management summary analyses of client financials on three debt financing deals
- Wrote articles on the market and macroeconomic environment

### LEHMAN BROTHERS, INC.

New York, NY

#### Investment Banking Summer Analyst

July 2008 – August 2008

- Supported M&A deal team by modeling and evaluating the sale of nine cogeneration power plants
- Assisted in building forecast model of future cash flows; produced comparable company analyses

## EDUCATION

### SIMON BUSINESS SCHOOL, UNIVERSITY OF ROCHESTER, MBA

2016

Concentrations: Finance and Competitive & Organizational Strategy; GPA 3.6/4.0

- 100% Scholarship Recipient; Consortium Fellow; Forte Foundation Fellow; Simon Leadership Fellow

### BARUCH COLLEGE OF THE CITY UNIVERSITY OF NEW YORK, BA

2009

Concentrations: Finance & Investments, English; GPA 3.6/4.0

- CUNY Honors Program; President of Baruch Women in Business

## ADDITIONAL INFORMATION

**Skills:** Microsoft Word, Outlook, Excel (Pivot Tables, Functions), PowerPoint, Access, and Visio; Hyperion Essbase

**Interests:** Travel, Cooking, Music

**Organizations:** MLT, Consortium, Forte Foundation