

Ryan Slocum

Host/Sales Representative, Hard Rock Cafe, Yankee Stadium

New York, NY 10128

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(716) 353-6737

A self motivated employee who is looking for full time work in Manhattan as a entry level recruiter.

Work Experience

Host/Sales Representative

Hard Rock Cafe, Yankee Stadium - Bronx, NY

March 2018 to Present

- Deliver high quality customer service to all patrons.
- Cross-trained in other fields of work of service such as bussing tables, and running food.
- Demonstrated in-depth knowledge of menu items including food and drink, as well as store merchandise
- Generated and logged sales of merchandise at "Rock Shop" using POS software.

Recruiter/Personal Representative

TEMPOSITIONS GROUP OF COMPANIES - New York, NY

September 2017 to December 2017

- Schedule interviews of candidates that are qualified to teach children.
- Onboard temporary substitute teachers to place into schools as needed.
- Interview potential substitute teachers.
- Assign candidates to schools based on their experience and skills.
- Answer phone calls and assist the candidate or client with their request.

Certified Umpire

WESTERN NEW YORK UMPIRES ASSOCIATION

February 2014 to August 2017

- Competency in league and county rules and enforce them appropriately during games.
- Maintain professionalism in high stress situations.
- Prioritized the ability to stay focused and make quick, precise calls.
- Handled the patience and knowledge on how to handle frustrated coaches and fans.

Children's Ranger Coach

HOLIDAY VALLEY RESORT - New York, NY

December 2008 to August 2017

Instruct children, aging from three to twelve, on proper downhill skiing techniques, whilst enhancing leadership and team building skills.

- Incorporate both hill and safety training into each lesson.
- Utilize creative thinking and problem solving skills to develop innovative methods for instructions.

Human Resources Intern

ALLEGANY CO-OP INSURANCE COMPANY - Cuba, NY

June 2016 to December 2016

Continuously research Human Resources laws and policies and update internal materials appropriately.

- Come up with creative, new ideas to present to management.
- Create new documents such as Policies/Procedures, and Job Descriptions.
- Implement a new YMCA Corporate-Plus Match benefit for all employees to participate in.
- Survey current employees to receive feedback to improve the company.

Education

Bachelor of Science in Business Administration in Business Administration

SUNY UNIVERSITY AT BUFFALO - Buffalo, NY

August 2015 to February 2017

Associate of Science in Business Administration in Business Administration

SUNY GENESEE COMMUNITY COLLEGE - Arcade, NY

July 2013 to February 2015

Skills

Excel, Microsoft Office, Outlook., Powerpoint, Customer Service

Additional Information

SKILLS - Microsoft Office suite proficiency including Word, Powerpoint, Excel, and Outlook.

- Good written skills including proper grammar.