**KUGAN SUBRAMANIAM, CSM®, SAFe® Agilist  
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480-275 0938 (C)**

* 20+ years of experience in all phases of **Software** and **Project Management** **Life cycles** and **Operations Management.** Software development using **Agile Methodologies** (**Certified Scrum Master**®)
* 10+ years’ experience in Org wide **Long Range Planning**, **Budgeting** and **Resource management**, **Vendor Management**, **Third Party Life Cycle Management,** **Procurement**, **Contract creation/renewal**, **Security Management**, **On-boarding** etc.,
* 10+ years of experience implementing large scale, x-org, and enterprise wide projects. (**SAFe® Agilist**)
* 10+ years of multiple **Group Leader** and **Engineering Manager** Experience
* As Sr. **Technical PM** for American Express, responsible for **End to End Project Management** that includes **Budgeting**, **Forecasting**, **Sizing**, **SDLC lifecycle and Scaled Agile Program Implementation** for the different value streams.
* 2+ years of experience delivering products for **Compliance**, **Credit Risk** and **Fraud prevention** in Financial Industry
* As **Integration Engineer** at Ocotillo Site Automation led LEAN initiatives in resolving Factory issues.
* As **Technology Transfer Lead**, helped startup 3 different factories in 5 Major Process technologies.
* Highly regarded by peers for **X- domain integrated automation expertise**.
* Effective **Crisis Manager** with ability to **lead** **technical teams** and quickly resolve crisis events.
* Received multiple Department and Organization level **awards**
* Regular participant in Information Technology and FSM mentorship programs as both **Mentor** and **Mentee**.

EDUCATION

**MBA (**Technology Science and Engineering), WP Carey, ASU – May 2009.

**M. Eng** (Software Engineering) Ira A Fulton, ASU – Dec 2009.

**Bachelor of Engineering** (Comp.Science), Madurai Kamaraj University, India – May 1995.

REFERENCE

Available on Request.

EMPLOYMENT

**Oct 2015 till Date IntraEdge Contractor at American Express**

### Sr. Technical Project Manager (Manage 2 Testers, 1 Architect and 15 Engineers)

* As the Sr. Technical Project Manager of an X-Function, X-Organization delivery team for Global Risk Technology organization in the **Risk & Information Management** Business unit working on **Big Data Platform**, I manage Financial Gateway work-stream that provides financial data via Third Party Integration for **Credit Decision**, **Risk Mitigation** and **Compliance.**
* For all Third Party Vendor applications, I manage the **Third Party Life Cycle Management** and **Technical Due Care** review. Ensure the Vendor product meets the TLM Process requirements, Engagement Model, Interaction Process Flows, SLA and the Roles and Responsibilities are defined and agreed upon. I own reviewing and signing of MSA and SOW as the Tech SME. Ensure the Vendor Product meets the **Compliance, Risk and Fraud** requirements of the organization.
* Responsible for ensuring the capability requirements of the organization is met by the Vendor and if need be push for Customization to ensure maximum Customer Experience.
* I am accountable for defining the right **architecture** and then getting the approval from **Risk, Compliance and Info Sec** before greenlighting the project for implementation.
* As the E2E Technical PM, I own the complete SDLC **Agile** Implementation. Integration includes **REST & SOAP** with the Vendor and REST API for all internal consumers. Our internal FW is implemented using Big Data Platform and **Apache CAMEL** for Workflow creation.
* Ensure our deliverables are meeting the GRT org level CI/CD requirements using **Jenkins / Nexus / SonarQube**

**Dec ‘12 to Oct 2015: Intel Custom Foundry.**

### Title: Project/Program Manager – Technical

### Role: Intel Custom Foundry (ICF) Operations Systems Lead:

### ICF Content Management Project Lead: As the chair of the Content Management working group, my responsibilities includes prioritizing requirements, providing impact analysis to IT to deliver the project, architecting/approving the solution, conducting map-days for execution of the projects and production release followed by support and sustaining.

* **SPEED POR DB Systems Lead**: Work with Enterprise IT to adopt SPEED (Plan of Record Application) to Intel Custom Foundry’s requirements of a POR DB to track Product and Platform Data.

### MDM Project Lead: Defined the Charter for Master Data Management within Foundry and kicked off the Project for MDM to optimize and remove redundant data sources within the Organization.

### ICF Systems Architecture Lead: Manage systems requirements of ICF and define a Roadmap with IT and track the project to completion. Reporting Framework, Enterprise Data Warehouse (Teradata) HR Data, Competitive Analysis, BPMS Tool(BP Logix) integration and Customer Offering and Pricing are a few of the ICF org projects that I architected and implemented. Owned Third Party Management for BP Logix. As projects run by the ICF Operations team, weekly updates to the ICF Staff members and GM are the norm.

### Role: Intel Foundry Service Core Services Manager:

### IFS Service Lead for the Intel Foundry Core Service Applications. Engineering Manager of a team of Business Analysts and System Analysts and drove IT to Build, Support and sustain these services that are used by both Internal and External Foundry Customers.

**Jan ‘12 till Dec 2012: Enterprise-IT-Engineering.**

**Title: Project/Program Manager - Technical**

### Role: IT-EIE/B2B Operations Group Lead: Engineering Manager of 25 engineer team.

### File Transfer Service Manager: Work with Enterprise customers in provisioning their Secure File Transfer needs. Own the Enterprise SFT instance, supporting 15+ and growing enterprise customers and Contract negotiations.

### Operations Lead: As a Staff member reporting to executive members, working on standardizing Process, Monitors and Support structure across the group.

**April ’01 till Dec 2011: FSM - IT - Factory Automation.**

### Role: Technical Domain and Operations Lead:

### Domain transfer lead for P1260, P1264, P1266, P1268 and P1270 process technology transfer from LTD to Virtual Factory.

### Managing Product Installation to ensure 100% VF Plan of Record Matching (POR) for each technology transfer to enable Run-the-Lot (RTL), Level 1D (L1D) and factory ramp milestones.

### Role: Staff Integration Engineer:

### Led the Ocotillo site Procurement team for HW/SW. Managed multiple suppliers (DELL, IBM/Lenovo)

### With extensive knowledge of cross-domain integrated automation systems, provide Crisis Management

### Resolve critical factory issues using many of the A3 structure and framework tools and techniques like Model based Problem Solving, 5Why, Direct Observation and 7 Step problem solving.

### Role:Project Lead:

### Technical Project Lead for Chandler Factory-12/Factory-32 Single Environment Project – Led early engagement and path finding for the Fab12/Fab32 Single Environment Project – Received Divisional Recognition Award for successful completion of the Project with minimum downtime to both the Factories running Production Volume of Wafers.

### OSA Central Deployment Organization at Fab12 ensuring timely deployment of new capabilities and enabling 100% VF Plan of Record (POR) matching. Played a major role in defining CDO (Change Deployment Objective) processes and direction to the virtual factory.