SolysAI Market Intelligence Report

Generated on: August 17, 2025 at 08:22 PM

Query: VIDA issues

# Executive Summary

Query Analysis: VIDA issues  
Generated on: August 17, 2025  
  
Key Insights:  
• Based on recent user feedback, several issues have been reported with the Hero Vida scooter <YouTube\_Comments\_Hero\_Vida>  
• These issues range from hardware problems like switch malfunctions and alloy wheel cracks to software glitches, including app connectivity problems and "limp home" mode activation <YouTube\_Comments\_Hero\_Vida>  
• Several recurring issues with the Hero Vida have been highlighted in user feedback over the past year

# Detailed Analysis

Based on recent user feedback, several issues have been reported with the Hero Vida scooter <YouTube\_Comments\_Hero\_Vida>. These issues range from hardware problems like switch malfunctions and alloy wheel cracks to software glitches, including app connectivity problems and "limp home" mode activation <YouTube\_Comments\_Hero\_Vida>.  
  
Several recurring issues with the Hero Vida have been highlighted in user feedback over the past year. These include hardware concerns, software problems, and service-related complaints <YouTube\_Comments\_Hero\_Vida>.  
  
Here's a breakdown of the issues:  
  
\* \*\*Hardware Issues:\*\* Some users have reported problems with the Hero Vida's physical components. Examples include switch malfunctions ^[1], handlebar and ignition switch quality issues <YouTube\_Comments\_Hero\_Vida>, alloy wheel cracks ^[1], and rainwater entering the boot space due to the split-seat design <YouTube\_Comments\_Hero\_Vida>.  
\* \*\*Software Issues:\*\* Glitches and unreliable performance of the Vida's software have also been reported. These include problems with the Vida app, such as difficulty logging in ^[1], and instances of the scooter going into "limp home" mode during rides <YouTube\_Comments\_Hero\_Vida>.  
\* \*\*Charging and Range:\*\* Some users have expressed concerns about the scooter's charging time, range, and accessibility of charging points <YouTube\_Comments\_Hero\_Vida>. One user reported a range of around 85 km and a charging time of 6.5 hours <YouTube\_Comments\_Hero\_Vida>.  
\* \*\*Service Issues:\*\* Dissatisfaction with Hero Vida's service has been a recurring theme. Some users reported that company service is not good and issues have not been resolved after multiple services <YouTube\_Comments\_Hero\_Vida>.  
\* \*\*Alloy Wheel Concerns:\*\* One user raised a serious concern about alloy wheel quality, referencing a death due to alloy breakage and alleging that Hero was silently replacing cracking alloys <YouTube\_Comments\_Hero\_Vida>.  
\* \*\*App Connectivity:\*\* Some users have had issues logging into the Vida app and report that it does not work when needed <YouTube\_Comments\_Hero\_Vida>.  
  
While some users report positive experiences with the Vida, noting good ride quality and features <YouTube\_Comments\_Hero\_Vida>, a significant number have reported notable problems. The sentiment analysis of 4611 YouTube comments shows 20.5% positive, 33.5% negative, and 46.0% neutral sentiment <YouTube\_Comments\_Hero\_Vida>. This mixed feedback suggests that while the Vida has potential, Hero needs to address these reported issues to improve customer satisfaction.

# Sources

1. Multiple Hero Vida V1 issues: Owners share their experiences

URL: https://www.team-bhp.com/news/multiple-hero-vida-v1-issues-owners-share-their-experiences

Summary: Charger Malfunction on Delivery: The charger wasn't working at delivery, and I tried to convince them that the AC charger only charges the bike ......

2. Known Bugs and Issues - Vida Health

URL: https://support.vida.com/hc/en-us/sections/360000366767-Known-Bugs-and-Issues

Summary: How do I report a bug or send feedback? Android Issues. Known Issues for Android · iOS Issues. Known Bugs about the iOS App · General Issues · Vida Health....

3. vida/dice frustration | SwedeSpeed - Volvo Performance Forum

URL: https://www.swedespeed.com/threads/vida-dice-frustration.672470/

Summary: VIDA + DiCE issues / other scanner options. Hello all, I recently bought an XC70 ('07) without realizing the depth of present safety issues....

4. Hero Vida Issue Escalation : r/indianbikes - Reddit

URL: https://www.reddit.com/r/indianbikes/comments/1j0bi22/hero\_vida\_issue\_escalation/

Summary: I am facing serious issues with service of Vida V1 pro. One of the batteries “warranty” seal was tampered with on second service and the service advisor is ......

5. Vida Scooter Issues and Service Experience - Facebook

URL: https://www.facebook.com/groups/vidausercommunity/posts/475372418753635/

Summary: Many people are complaining about various issue in vida scooter. i am also facing some problems but city agency people are picking up ......

6. YouTube Video PHTwOZnGNDQ (YouTube)

URL: https://www.youtube.com/watch?v=PHTwOZnGNDQ

Summary: User comments about Ola Electric from July 2025...

7. YouTube Video NWWIUdjyqdE (YouTube)

URL: https://www.youtube.com/watch?v=NWWIUdjyqdE

Summary: User comments about Ola Electric from July 2025...

8. YouTube Video 2b6Jr6YKKLo (YouTube)

URL: https://www.youtube.com/watch?v=2b6Jr6YKKLo

Summary: User comments about Ola Electric from July 2025...

9. YouTube Video EShs3nXwsyk (YouTube)

URL: https://www.youtube.com/watch?v=EShs3nXwsyk

Summary: User comments about Ola Electric from July 2025...

10. YouTube Video dQw4w9WgXcQ (YouTube)

URL: https://www.youtube.com/watch?v=dQw4w9WgXcQ

Summary: User comments about Ola Electric from July 2025...

11. YouTube Video EElFfy1LCcY (YouTube)

URL: https://www.youtube.com/watch?v=EElFfy1LCcY

Summary: User comments about Ather from July 2025...

12. YouTube Video dau4XKAKUlI (YouTube)

URL: https://www.youtube.com/watch?v=dau4XKAKUlI

Summary: User comments about Bajaj Chetak from July 2025...

13. YouTube Video 7n6Xmdmlh4k (YouTube)

URL: https://www.youtube.com/watch?v=7n6Xmdmlh4k

Summary: User comments about TVS iQube from July 2025...

14. YouTube Video olgQd\_01SFs (YouTube)

URL: https://www.youtube.com/watch?v=olgQd\_01SFs

Summary: User comments about Hero Vida from July 2025...

15. YouTube Video 7MybbX1flcE (YouTube)

URL: https://www.youtube.com/watch?v=7MybbX1flcE

Summary: User comments about Ampere from July 2025...

16. YouTube Video -kHGAxeLkFE (YouTube)

URL: https://www.youtube.com/watch?v=-kHGAxeLkFE

Summary: User comments about River Mobility from July 2025...

17. YouTube Video Sm60KCaqn\_4 (YouTube)

URL: https://www.youtube.com/watch?v=Sm60KCaqn\_4

Summary: User comments about Ultraviolette from July 2025...

18. YouTube Video 1ylTfEfBYS4 (YouTube)

URL: https://www.youtube.com/watch?v=1ylTfEfBYS4

Summary: User comments about Revolt from July 2025...

19. YouTube Video KjmhIz3KVIQ (YouTube)

URL: https://www.youtube.com/watch?v=KjmhIz3KVIQ

Summary: User comments about BGauss from July 2025...