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- You can travel on e-ticket sent on SMS along with any one of the prescribed ID in original. Please do not print the ERS unless extremely necessary. This Ticket will be valid with an ID proof in original. If found traveling without original ID proof, passenger will be treated as without ticket and charged as per extent Railway Rules.
- Only confirmed/RAC/Partially confirmed E-ticket is valid for travel. Fully Waitlisted E-ticket is invalid for travel if it remains fully waitlisted after preparation of chart and the refund of the booking amount shall be credited to the account used for payment for booking of the ticket. Travelling on a fully waitlisted e-ticket is illegal.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar.
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund. Details available on <http://contents.irctc.co.in/en/eticketCancel.html>

|   |   |   |
|---|---|---|
| Travel_Type: CV   | Journey_Type: Return                            | Booking_Type: Normal/Via Route          |
| PNR No.: 6628091118   | Train No. & Name: 12505/NORTHEAST EXP           | Quota: General                          |
| Transaction ID: 100004588052849   | Date & Time of Booking: 16-Nov-2023 14:31:45 PM | Class Of Travel: 3A                     |
| From: KAMAKHYA(KYQ)   | Date of Journey: 23-Dec-2023                    | To: ANAND VIHAR TRM(ANVT)               |
| Boarding: KAMAKHYA(KYQ)   | Date of Boarding: 14-Jun-0029                   | Scheduled Departure: 23-Dec-2023 12:40* |
| Resv. Up to: ANAND VIHAR TRM(ANVT)                                      | Scheduled Arrival: 21:50                        | Adult :02 Child :00 Senior :00          |
| Passenger Mobile No: 8979666127   | Distance: 1856 KM                               |   |
| Passenger Address:-Defence Travel System c/o CDA (DTS),New Delhi-110066 |   |   |

#### FARE DETAILS:

|   |                        |            |  |
|---|------------------------|------------|--|
| 1 | Ticket Fare **         | Rs. 3960.0 | Rupees Three Thousand Nine Hundred Sixty Only                      |
| 2 | IRCTCService Charges # | Rs. 35.4   | Rupees Thirty Five and Four Paise Only                             |
| 3 | Total##                | Rs. 3995.4 | Rupees Three Thousand Nine Hundred Ninety Five and Four Paise Only |

\*\* Inclusive of GST - Rs/- 188 Only

# Service Charges per e-ticket irrespective of number of passengers on the ticket.

#### PASSENGER DETAILS:

| SNO. | Name            | Age | Sex    | Concession code | Booking Status/Current Status/Coach No/Seat No |
|------|-----------------|-----|--------|-----------------|--|
| 1    | Sanjib Kumar Si | 35  | Male   |                 | CNF/CNF/ B1/ 49/ LB                            |
| 2    | Anjali Singha   | 34  | Female |                 | CNF/CNF/ B1/ 52/ LB                            |

#### AGENT DETAILS:

|   |  |                                       |                              |  |                         |
|---|--|---------------------------------------|------------------------------|--|-------------------------|
| Principal Agent : PCDA Travel   |  |                                       | Corporate Name : PCDA Travel |  |                         |
| Agent Name : PCDA Travel  |  | Email ID : helpdesk@pcdatravel.gov.in |                              |  | Phone No : 011-26700300 |
| Address : Defence Travel System c/o CDA (DTS), East Block 10, Level 1, R.K. Puram, New Delhi-110066 |  |                                       |                              |  |                         |

#### Note:

|   |            |
|---|------------|
| Amount Deductible from IRLA*                                      | Rs. 2235.0 |
| *This is an approximate amount calculated at the time of Booking. |            |

#### IMPORTANT:

- For details, rules and terms & conditions of E-Ticketing services, please visit [www.irctc.co.in](http://www.irctc.co.in).
- Departure time and Arrival Time printed on this ERS and VRM sent through mail are liable to change. Please check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
- There are amendments in certain provision of Refund Rules. Refer Amended Refund Rules w.e.f. 12-Nov-2015. (Details available on [www.irctc.co.in](http://www.irctc.co.in) under heading Refund Rules at the bottom)
- The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The SMS/ERS along with valid ID card of any one the passenger booked on e-ticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display SMS/ERS due to any eventuality(loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.
- E-ticket cancellations are permitted through [www.irctc.co.in](http://www.irctc.co.in) by the user.
- PNRs having fully waitlisted status will be dropped and the names of the passengers on such tickets will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart.
- Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b) A.C.FAILURE, (c) TRAVEL IN LOWER CLASS. This original certificate i

**RESTRICTED**

, Internet Ticketing Centre, IRCA Building, State fund.

- In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules.
- Confirmed ticket can be cancelled up to thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.
- RAC/partially confirmed Ticket can be cancelled up to thirty minutes before scheduled departure of the train. However, refund will be granted as per provisions of extant Railway Refund Rule.
- In case of Train Cancellation on its entire run, full refund will be granted automatically by the System. However, if the train is cancelled partially on its run, passengers are required to file TDR within 72hrs from schedule departure of the train from the passenger's boarding station.
- Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.
- Contact us on: - 24\*7 Hrs Customer Support at 0755-6610661, 0755-4090600 or Mail To: care@irctc.co.in.
- Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to [www.ecatering.irctc.co.in](http://www.ecatering.irctc.co.in) or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
- FOR MEDICAL EMERGENCY/FIRST AID, CONTACT TICKET CHECKING STAFF/GUARD OR DIAL 138.(ALL India Passenger Helpline No. 138)
- PNR and train arrival/departure enquiry no. 139
- To report unsavory situation during journey, Please dial railway security helpline no. 182

### General Rules/ Information for E-ticket passengers

#### a) Status of E-tickets after Chart preparation :

1. Confirmed E ticket E-ticket where all passengers are confirmed.
2. Partially waitlist/Confirmed/RAC E ticket E-ticket where some passengers are confirmed/ RAC and other wait-listed.
3. Fully waitlisted E tickets E-ticket where all passengers are waitlisted.

#### b) Authorization to board the train :

1. Confirmed E ticket E-ticket where all passengers are confirmed.
2. Name of passengers with Partially Waitlisted /Confirmed/RAC will appear on the chart (including the waitlisted passengers in the partially waitlist ticket).

#### c) Cancellation and refund rules :

1. Confirmed E-ticket before chart preparation: E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent's account used for booking.
2. Confirmed E-ticket after chart preparation: Cancellation/ refund request received after preparation of chart are forwarded by IRCTC to concerned railway for manual processing. Refund amount received from concerned railway will be credited back to the respective agent's account used for booking by IRCTC.
3. Partially waitlisted E-ticket before chart preparation: E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent's account used for booking.
4. Partially waitlisted E-ticket after chart preparation: E-ticket cannot be cancelled online after chart preparation. Partially waitlisted e-ticket holder where part passengers have travelled and want to claim refund for passengers who have not travelled is required to send the original certificate issued by TTE / Conductor in lieu of the same to IRCTC after filing online refund request through the respective agent. The partially waitlisted e-ticket holder where no passengers have travelled and wants to claim refund is required to file online refund request through the respective agent. It would then be forwarded to concerned railway and refund received from Railways would be credited back electronically to the respective agent's account used for booking by IRCTC.
5. If the ticket is partially waitlisted/ Confirmed/ RAC at remote location chart preparation then E-ticket cannot be cancelled online. It is required to file refund request online for claiming refund through the respective agent. It would then be processed offline and refund received from Railways would be credited back electronically the respective agent's account used for booking by IRCTC.

#### d) Dynamic fare pricing :

Dynamic fare stands for the fare component which may be increased with the subsequent bookings in Premium special train.

1. No concession shall be applicable on this train.
  2. Only end to end, GN quota bookings will be applicable.
  3. Cancellation is not allowed. However, ticket can be cancelled and full refund is admissible if the train is cancelled by Indian Railways.
  4. For any reason, if berth cannot be given to passenger by Indian Railways on booked PNR, full refund shall be granted to the passenger through TDR.
  5. Agents will not be allowed to book tickets in trains with dynamic pricing.
- e) If train is cancelled, E-ticket can be cancelled online up to 3 days from the date of departure of the train through the respective agent's account used for booking.
- f) Bank charges, if any, will be payable extra.(For details of bank charges, kindly refer to Terms and Conditions on [www.irctc.co.in](http://www.irctc.co.in))
- g) The Compartment/ Cabin/ Coupe/ Coach/ Seat numbers for first AC and First class will be allotted at the time of chart preparation.
- h) The customer who has opted for auto-up gradation during booking of his/her e-ticket is requested to check the up-gradation chart before boarding the train.

#### i) IRCTC Service Charges (Excluding of GST) (not refundable):

| Class                | Service Charges |
|----------------------|-----------------|
| SL/2S                | Rs.15.0/-       |
| 1AC/2AC/3AC/CC/3E/FC | Rs.30.0/-       |

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