

Purpose

Track, prioritize, and manage defects identified during UAT to ensure business requirements are met before sign-off.

Defect Log Template

| Defect ID | UAT Scenario ID | Process | Defect Title | Defect Description | Severity | Priority | Status | Raised By | Assigned To | Identified Date | Target Fix Date | Resolution Notes |
|-----------|-----------------|---------|--------------|--------------------|----------|----------|--------|-----------|-------------|-----------------|-----------------|------------------|
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Column Definitions

- Defect ID – Unique defect reference (e.g., DEF-UAT-012)
- UAT Scenario ID – Linked test scenario (e.g., UAT-IN-02)
- Process – Inbound / Putaway / Cycle Count / Replenishment / Picking
- Defect Title – Short summary of issue
- Defect Description – What failed vs expected behavior
- Severity – Business impact
- Critical / High / Medium / Low
- Priority – Fix urgency
- P1 / P2 / P3
- Status – Open / In Progress / Fixed / Retest / Closed
- Raised By – Business tester (Supervisor, Associate)
- Assigned To – IT / Vendor / Support Team
- Identified Date – Date defect found

- Target Fix Date – Expected resolution date
- Resolution Notes – Fix details / retest outcome

Defect Log Sample

| Defect ID | UAT Scenario ID | Process | Defect Title | Defect Description | Severity | Priority | Status | Raised By | Assigned To | Identified Date | Target Fix Date | Resolution Notes |
|-------------|-----------------|---------|---|--|----------|----------|--------|----------------------|-------------|-----------------|-----------------|-------------------------------------|
| DEF-UAT-004 | UAT-PU-03 | Putaway | Inventory updated before putaway confirmation | QOH updated before SKU scanned into location | High | P1 | Fixed | Warehouse Supervisor | IT Support | 10-Jan-2025 | 12-Jan-2025 | Validation rule corrected; retested |