PROFESSIONAL SUMMARY

Detail-focused Data Analyst/Systems Engineer with extensive knowledge in databases, process validation and business requirements analysis. Proven to understand customer requirements and translate into actionable project plans. Dedicated and hard-working with passion for Big Data.

#### **EDUCATION** O

Bachelor of Science | Computer Information Systems, Minor in Business

2017 - 2022

## Mount Royal University, Calgary, AB

- Recognized on Dean's List in 2019 & 2021
- Awarded Jason Lang Scholarship in 2021
- Overall GPA: 3.4 / 4 GPA

#### WORK HISTORY (

#### SYSTEMS ENGINEER / BI DEVELOPER

January 2020 to January 2021

## TC Energy (formerly TransCanada Pipelines) | Calgary, Alberta

- Involved in gathering business requirements, writing specifications and test scripts on multiple project lifecycles
- Created Power Bi Dashboards linked with Amazon RedShift Database to display live incident, demand and time allocation metrics which enabled upper management to track employee resources
- Resolved over 300 day to day business unit problems primarily related to SAP Projects with exposure to ServiceNow - educating employees on troubleshooting and problem-solving protocols
- Pinpointed company wide SAP PPM issue, updated the conflicting script and software packaging, released this fix company wide – estimated cost saving of \$200,000.
- Live application support to identify, mitigate and test software bugs in Java,
  VBA and within SAP Project Systems
- Developed tables, views, triggers and advanced query's using SQL
- Proposed technical feasibility solutions for new system designs and suggested options for performance improvement of technical components

#### **DATA ANALYST**

May 2019 to September 2019

### Petrotranz | Calgary, AB

- Developed Mobile application using Power Apps to track customer feature requests
- Created Power Bi Dashboards to display internal metrics, and current bug fixes along with their development status
- Collaborated with team members in creating business requirements and wireframes following HCI principles and UX design

- Assisted with soliciting customer feedback activities including planning, gathering and analyzing feedback, directly communicated, and engaged with customers in person
- Researched RESTFUL API's and utilized within new solution
- Updated organizational systems and subsystems to improve and streamline data collection

#### SKILLS

- Programming Languages: Java |
   CSS | HTML | JavaScript |
   Bootstrap | MySQL | Node.JS |
   Bash Scripting | PHP
- Agile/Scrum, Waterfall Methodology
- HCI Principles & UX Design
- MS Visio, MS Excel, MS Projects, MS Office
- Project Management

- Technologies: ServiceNow | Jira |
  SAP | PowerBi | Azure DB |
  MongoDB | API's | AWS Redshift
- Infrastructure: Azure, AWS,
  VMware, Windows, MacOS and
  Linux
- Strong Interpersonal and Communication Skills
- Software Testing, Validation, Deployment

# **CERTIFICATIONS** O

- Microsoft Azure Data fundamentals ICT 903 From the University of Calgary
- Advanced Google Analytics Certification

### WEBSITE/PORTFOLIO O

https://nitinw1.github.io/