Nitin Wadhwani

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https://www.linkedin.com/in/nitin-wadhwani
https://nitinw1.github.io

EDUCATION

Bachelor of Computer Information Systems with a Minor in Business

Mount Royal University

Sept 2017 – April 2022

- Graduation Date: April 2022
- Recognized on Dean's list in 2019 & 2021 (Above 3.5 GPA)

Technical Skills

Programing & Problem Solving

Marketing & Business Communication

Data Analysis & Experience in SAP PPM

Languages: Java | CSS | HTML | JavaScript | Web Design and Development

| Bootstrap | MySQL | Node.JS | Bash

Scripting | PHP

MS Visio, MS Excel, MS Projects

Marketing & Business Communication

Data Analysis & Experience in SAP PPM

Web Design and Development

Agile methodology / Scrum Master

Experience with Git / GitHub and API's

Building Power Bi Dashboards & Power Apps

WORK EXPERIENCE

Systems Analyst Intern

Jan 2020 - Jan 2021

TC Energy (formerly TransCanada) - Major North American Energy Company

- Involved in gathering business requirements, writing specifications and test scripts on multiple project lifecycles.
- Created Power Bi Dashboards to display incident, demand and time allocation metrics for upper management.
- Resolved over 300 day to day business unit problems primarily related to SAP Projects with exposure to ServiceNow.
- Pinpointed a companywide SAP PPM issue, updated the conflicting script and software packaging, released this fix company wide estimated cost saving of \$200,000.

Business Analyst Intern

May 2019 – Sept 2019

Petrotranz- Software Company downtown Calgary implementing Energy Industry Solutions

- Built internal feature request Power App to track the process of customer feature requests
- Created Power Bi Dashboards to display internal metrics
- Collaborated with team members in creating business requirements and wireframes

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- Assisted with soliciting customer feedback activities including, planning, gathering feedback, analyzing feedback, directly communicated and engaged with customers in person, and hosted customer feedback events
- Conducted competitor research to identify and assess all the potential threats within the industry
- Presented learnings to business team on RESTFUL API's
- Researched and provided alternative solutions to improve internal processes

Lead Server & Bartender

May 2018 - Sept 2018

Red Rock Trattoria- Italian Fine Dining Establishment at Waterton Glacier Suites Hotel

- Voted #1 Restaurant in Southern Alberta through excellent and fast guest service
- Trained new servers on guest service expectations, safety procedures, proper food handling and restaurant protocols
- Gratuity average 17-22% of net sales through providing excellent customer service

Assistant Manager

Dec 2015 - May 2018

Scents Forever- Fragrance Retail Establishment at Calgary International Airport

- Implemented plan to increase monthly revenue through sales target
- Conducting checks on; inventory, invoicing and transfer of goods
- Demonstrated project management skills in overseeing 3 retail outlets
- Trusted to handle bank deposits at the end of each shift

Additional Courses / Certifications:

- Bike technician course and Certificate from the University of Calgary
- Google Analytics for Beginners course and Certificate
- Advanced Google Analytics course and Certificate
- Microsoft Azure Data fundamentals ICT 903 From the University of Calgary