# Nitin Wadhwani

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403-797-6221
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https://www.linkedin.com/in/nitin-wadhwani
https://nitinw1.github.io

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## *EDUCATION*

**Bachelor of Computer Information Systems Science w/ Minor in Business**

Mount Royal University                                                                       **Sept 2017 – April 2022**

- Graduation Date: April 2022
- Recognized on Dean's list in 2019 & 2021 (Above 3.5 GPA)

### *Technical Skills*

| | |
|---|---|
| Programing & Problem Solving | Marketing & Business Communication |
| Systems Analysis & Design | Data Analysis & Experience in SAP PPM |
| Languages: Java| CSS| HTML | JavaScript | Bootstrap | MySQL | Node.JS | Bash Scripting | PHP | Web Design and Development |
| | Experience using Agile methodology / Scrum Master |
| MS Visio, MS Excel, MS Projects | Building Power Bi Dashboards & Power Apps |

## *WORK EXPERIENCE*

**Systems Analyst Intern**                                                                       **Jan 2020 – Jan 2021**

TC Energy (formerly TransCanada) - Major North American Energy Company

- Involved in gathering business requirements, writing specifications and test scripts on multiple project lifecycles.
- Created Power Bi Dashboards to display incident, demand and time allocation metrics for upper management.
- Resolved over 300 day to day business unit problems primarily related to SAP Projects with exposure to ServiceNow.
- Pinpointed a companywide SAP PPM issue, updated the conflicting script and software packaging, released this fix company wide – estimated cost saving of $200,000.

**Business Analyst Intern**                                                                       **May 2019 – Sept 2019**

Petrotranz- Software Company downtown Calgary implementing Energy Industry Solutions

- Built internal feature request Power App to track the process of customer feature requests
- Created Power Bi Dashboards to display internal metrics
- Collaborated with team members in creating business requirements and wireframes

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- Assisted with soliciting customer feedback activities including, planning, gathering feedback, analyzing feedback, directly communicated and engaged with customers in person, and hosted customer feedback events
- Conducted competitor research to identify and assess all the potential threats within the industry
- Presented learnings to business team on RESTFUL API's
- Researched and provided alternative solutions to improve internal processes

**Lead Server & Bartender**                                                    **May 2018 – Sept 2018**

Red Rock Trattoria- Italian Fine Dining Establishment at Waterton Glacier Suites Hotel
- Voted #1 Restaurant in Southern Alberta through excellent and fast guest service
- Trained new servers on guest service expectations, safety procedures, proper food handling and restaurant protocols
- Gratuity average 17-22% of net sales through providing excellent customer service

**Assistant Manager**                                                            **Dec 2015 – May 2018**

Scents Forever- Fragrance Retail Establishment at Calgary International Airport

- Implemented plan to increase monthly revenue through sales target
- Conducting checks on; inventory, invoicing and transfer of goods
- Demonstrated project management skills in overseeing 3 retail outlets
- Trusted to handle bank deposits at the end of each shift

***Additional Courses / Certifications:***
- Bike technician course and Certificate from University of Calgary
- Google Analytics for Beginners course and Certificate
- Advanced Google Analytics course and Certificate