

Nitin Wadhwani

225 Edgevalley Way
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<https://www.linkedin.com/in/nitin-wadhwani>

EDUCATION

Bachelor of Computer Information Systems Science w/ Minor in Business

Mount Royal University

Sept 2017 - Present

- Expected Graduation Date: May 2021

Technical Skills

Programming / Calculus

Systems Analysis and Design

Languages: Java | CSS | HTML | JavaScript
| Bootstrap | MySQL

Marketing & Business Communication

Data Analysis

Web Development

Building Power Apps & Power Bi Dashboards

Sir Winston Churchill High School Graduate

Sept 2014 – June 2017

- Honor Roll of Academics 2015/2017
- Senior Football Player and City Champion 2015
- Wrestling Provincial & City Championships 2014

WORK EXPERIENCE

Business Analyst Intern

May 2019 – Sept 2019

Petrotranz- Software Company downtown Calgary implementing energy industry solutions

- Built internal feature request Power App to track the process of customer feature requests
- Created Power Bi Dashboards to display internal metrics
- Collaborated with team members in creating business requirements and wireframes
- Assisted with soliciting customer feedback activities including, planning, gathering feedback, analyzing feedback, directly communicated and engaged with customers in person, and hosted customer feedback events
- Conducted competitor research to identify and assess all the potential threats within the industry
- Presented learnings to business team on RESTFUL API's
- Researched and provided alternative solutions to improve internal processes

Server/Bartender

May 2018 – Sept 2018

Red Rock Trattoria- Italian Fine Dining Establishment at Waterton Glacier Suites Hotel

- Voted #1 Restaurant in Southern Alberta through excellent and fast guest service

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- Trained new servers on guest service expectations, safety procedures, proper food handling and restaurant protocols
- Gratuity average 17-22% of net sales through providing excellent customer service
- ProServe Liquor Staff Training Certificate

Server

May 2018 – Sept 2018

Lakeside Chophouse- Fine Dining Establishment at the Bay Shore Inn Hotel

- Gratuity averaged 17-22% of net sales through being able to handle a fast-paced environment
- Averaged high number of sales through multi-tasking many tables/customers at once

Server

May 2018 – Sept 2018

Thirsty Bear Social- Sports Bar Establishment in Waterton

- Managed closing operations, including cash outs and making sure the bar is ready for the following day
- Gratuity averaged 16-21% of net sales though delivering fast and friendly service
- Averaged the highest server sales per shift through appropriately suggesting additional items to customers, therefore increasing restaurant sales

Assistant Manager

Dec 2015 – May 2018

Scents Forever- Fragrance Retail Establishment at Calgary International Airport

- Implemented plan to increase monthly revenue through sales target
- Conducting checks on; inventory, invoicing and transfer of goods
- Demonstrated project management skills in overseeing 3 retail outlets
- Trusted to handle bank deposits at the end of each shift

Bank of Montreal Representative

July 1st- July 15th 2014-2016

Calgary Stampede BMO Zone

- Supervised children of ages 6-14 in the Bank of Montreal Kid Zone
- Represented BMO Bank by advertising the benefits to new and existing customers

Bike Technician and Sales Associate_

Feb 2014 – Sept 2014

Sports Traders

- Worked on all type of bikes did everything from services to bike overhauls
- Averaged 8-15 bikes worked on per day
- Qualified Bicycle Mechanic (Certificate from the University of Calgary)