

Nitin Wadhwani

225 Edgevalley Way
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<https://www.linkedin.com/in/nitin-wadhwani>
<https://nitinw1.github.io>

EDUCATION

Bachelor of Computer Information Systems Science w/ Minor in Business

Mount Royal University

Sept 2017 - Present

- Expected Graduation Date: Dec 2021
- Recognized on Dean's list in 2019 (Above 3.5 GPA)

Technical Skills

Programing & Problem Solving

Systems Analysis & Design

Languages: Java | CSS | HTML | JavaScript
| Bootstrap | MySQL

Marketing & Business Communication

Data Analysis

Web Development

Building Power Apps & Power Bi Dashboards

Sir Winston Churchill High School Graduate

Sept 2014 – June 2017

- Honor Roll of Academics 2015/2017
- Senior Football Player and City Champion 2015
- Wrestling Provincial & City Championships 2014

WORK EXPERIENCE

Systems Analyst Intern

Jan 2020 – Current

TC Energy (formerly TransCanada) - Major North American Energy Company

- Involved in gathering business requirements, writing specifications and test scripts on multiple project lifecycles.
- Created Power Bi Dashboards to display incident, demand and time allocation metrics for upper management.
- Resolved over 300 day to day business unit problems primarily related to SAP Projects with exposure to ServiceNow.
- Pinpointed a companywide SAP PPM issue, updated the conflicting script and software packaging, released this fix company wide – estimated cost saving of \$200,000.

Business Analyst Intern

May 2019 – Sept 2019

Petrotranz- Software Company downtown Calgary implementing Energy Industry Solutions

- Built internal feature request Power App to track the process of customer feature requests
- Created Power Bi Dashboards to display internal metrics
- Collaborated with team members in creating business requirements and wireframes

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- Assisted with soliciting customer feedback activities including, planning, gathering feedback, analyzing feedback, directly communicated and engaged with customers in person, and hosted customer feedback events
 - Conducted competitor research to identify and assess all the potential threats within the industry
 - Presented learnings to business team on RESTFUL API's
 - Researched and provided alternative solutions to improve internal processes

Server/Bartender

May 2018 – Sept 2018

Red Rock Trattoria- Italian Fine Dining Establishment at Waterton Glacier Suites Hotel

- Voted #1 Restaurant in Southern Alberta through excellent and fast guest service
- Trained new servers on guest service expectations, safety procedures, proper food handling and restaurant protocols
- Gratuity average 17-22% of net sales through providing excellent customer service
- ProServe Liquor Staff Training Certificate

Server

May 2018 – Sept 2018

Thirsty Bear Social- Sports Bar Establishment in Waterton

- Managed closing operations, including cash outs and making sure the bar is ready for the following day
- Gratuity averaged 16-21% of net sales though delivering fast and friendly service
- Averaged the highest server sales per shift through appropriately suggesting additional items to customers, therefore increasing restaurant sales

Assistant Manager

Dec 2015 – May 2018

Scents Forever- Fragrance Retail Establishment at Calgary International Airport

- Implemented plan to increase monthly revenue through sales target
- Conducting checks on; inventory, invoicing and transfer of goods
- Demonstrated project management skills in overseeing 3 retail outlets
- Trusted to handle bank deposits at the end of each shift

Bank of Montreal Representative

July 1st- July 15th 2014-2016

Calgary Stampede BMO Zone

- Supervised children of ages 6-14 in the Bank of Montreal Kid Zone
- Represented BMO Bank by advertising the benefits to new and existing customers

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Bike Technician and Sales Associate_
Sports Traders

Feb 2014 – Sept 2014

- Worked on all type of bikes did everything from services to bike overhauls
- Averaged 8-15 bikes worked on per day
- Qualified Bicycle Mechanic (Certificate from the University of Calgary)