

# Nitin Wadhvani

225 Edgevalley Way  
Calgary, AB T3A 5E3  
403-797-6221  
nwadh527@mtroyal.ca  
<https://www.linkedin.com/in/nitin-wadhvani>  
<https://nitinw1.github.io>

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## EDUCATION

**Bachelor of Computer Information Systems with a Minor in Business, Co-operative Education**  
Mount Royal University **Sept 2017 – April 2022**

- Graduation Date: April 2022
- Recognized on Dean's list in 2019 & 2021 (Above 3.5 GPA)

## Technical Skills

Programing & Problem Solving	Marketing & Business Communication
Systems Analysis & Design	Data Analysis & Experience in SAP PPM
Languages: Java   CSS   HTML   JavaScript   Bootstrap   MySQL   Node.JS   Bash Scripting   PHP	Web Design and Development
MS Visio, MS Excel, MS Projects	Agile methodology / Scrum Master
	Experience with Git / GitHub and API's
	Building Power Bi Dashboards & Power Apps

## WORK EXPERIENCE

**Systems Analyst Intern** **Jan 2020 – Jan 2021**  
TC Energy (formerly TransCanada) - Major North American Energy Company

- Involved in gathering business requirements, writing specifications and test scripts on multiple project lifecycles.
- Created Power Bi Dashboards to display incident, demand and time allocation metrics for upper management.
- Resolved over 300 day to day business unit problems primarily related to SAP Projects with exposure to ServiceNow.
- Pinpointed a companywide SAP PPM issue, updated the conflicting script and software packaging, released this fix company wide – estimated cost saving of \$200,000.

**Business Analyst Intern** **May 2019 – Sept 2019**  
Petrotranz- Software Company downtown Calgary implementing Energy Industry Solutions

- Built internal feature request Power App to track the process of customer feature requests
- Created Power Bi Dashboards to display internal metrics
- Collaborated with team members in creating business requirements and wireframes

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- Assisted with soliciting customer feedback activities including, planning, gathering feedback, analyzing feedback, directly communicated and engaged with customers in person, and hosted customer feedback events
- Conducted competitor research to identify and assess all the potential threats within the industry
- Presented learnings to business team on RESTFUL API's
- Researched and provided alternative solutions to improve internal processes

## **Lead Server & Bartender**

**May 2018 – Sept 2018**

Red Rock Trattoria- Italian Fine Dining Establishment at Waterton Glacier Suites Hotel

- Voted #1 Restaurant in Southern Alberta through excellent and fast guest service
- Trained new servers on guest service expectations, safety procedures, proper food handling and restaurant protocols
- Gratuity average 17-22% of net sales through providing excellent customer service

## **Assistant Manager**

**Dec 2015 – May 2018**

Scents Forever- Fragrance Retail Establishment at Calgary International Airport

- Implemented plan to increase monthly revenue through sales target
- Conducting checks on; inventory, invoicing and transfer of goods
- Demonstrated project management skills in overseeing 3 retail outlets
- Trusted to handle bank deposits at the end of each shift

## ***Additional Courses / Certifications:***

- Bike technician course and Certificate from the University of Calgary
- Google Analytics for Beginners course and Certificate
- Advanced Google Analytics course and Certificate
- Microsoft Azure Data fundamentals ICT 903 – From the University of Calgary