Nitin Wadhwani

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PROFESSIONAL SUMMARY

Detail-focused Data Analyst/Business Intelligence Developer with extensive knowledge in databases, process validation and business requirements analysis. Proven to understand customer requirements and translate into actionable project plans. Dedicated and hard-working with passion for Big Data.

EDUCATION

Bachelor of Science | Computer Information Systems, Minor in Business

2017 - 2022

Mount Royal University, Calgary, AB
- Recognized on Dean's List in 2019 & 2021
- Awarded Jason Lang Scholarship in 2021
- Overall GPA: 3.4 / 4 GPA

WORK HISTORY

SYSTEMS ENGINEER / BI DEVELOPER   *January 2020 - January 2021*
TC Energy (formerly TransCanada Pipelines) | Calgary, Alberta
- Involved in gathering business requirements, writing specifications and test scripts on multiple project lifecycles
- Created Power Bi Dashboards linked with Amazon RedShift Database to display live incident, demand and time allocation metrics which enabled upper management to track employee resources
- Resolved over 300 day to day business unit problems primarily related to SAP Projects with exposure to ServiceNow - educating employees on troubleshooting and problem-solving protocols
- Pinpointed company wide SAP PPM issue, updated the conflicting script and software packaging, released this fix company wide – estimated cost saving of $200,000
- Live application support to identify, mitigate and test software bugs in Java, VBA and within SAP Project Systems
- Developed tables, views, triggers and advanced query's using SQL
- Proposed technical feasibility solutions for new system designs and suggested options for performance improvement of technical components

DATA ANALYST   *May 2019 - September 2019*
Petrotranz | Calgary, AB
- Developed Mobile application using Power Apps to track customer feature requests
- Created Power Bi Dashboards to display internal metrics, and current bug fixes along with their development status
- Collaborated with team members in creating business requirements and wireframes following HCI principles and UX design

- Assisted with soliciting customer feedback activities including planning, gathering and analyzing feedback, directly communicated, and engaged with customers in person
- Researched RESTFUL API's and utilized within new solution
- Updated organizational systems and subsystems to improve and streamline data collection

LEAD SERVER & BARTENDER   *May 2018 – Sept 2018*
Red Rock Trattoria | Waterton, AB
- Voted #1 Restaurant in Southern Alberta through excellent and fast guest service
- Trained new servers on guest service expectations, safety procedures, proper food handling and restaurant protocols
- Gratuity average 17-22% of net sales through providing excellent customer service

ASSISTANCE MANGER   *Dec 2015 – May 2018*
Scents Forever | Calgary International Airport
- Implemented plan to increase monthly revenue through sales target
- Conducting checks on; inventory, invoicing, and transfer of goods
- Demonstrated project management skills in overseeing 3 retail outlets
- Trusted to handle scheduling for all employees

SKILLS

- Programming Languages: Java | CSS | HTML | JavaScript | Bootstrap | MySQL | Node.JS | Bash Scripting | PHP
- Agile/Scrum, Waterfall Methodology
- HCI Principles & UX Design
- MS Visio, MS Excel, MS Projects, MS Office
- Project Management

- Technologies: ServiceNow | Jira | SAP | PowerBi | Azure DB | MongoDB | API's | AWS Redshift
- Infrastructure: Azure, AWS, VMware, Windows, MacOS and Linux
- Strong Interpersonal and Communication Skills
- Software Testing, Validation, Deployment

CERTIFICATIONS

- Microsoft Azure Data fundamentals ICT 903 – From the University of Calgary
- Advanced Google Analytics Certification

WEBSITE/PORTFOLIO

https://nitinw1.github.io/