# PGR-AI Testing after version upgrade

1. Create

- Payment Search - http://localhost:8221/pgr-ai-services/v1/request/\_create?tenantId=pg.citya

curl --location 'http://localhost:8221/pgr-ai-services/v1/request/\_create?tenantId=pg.citya' \

--header 'sec-ch-ua-platform: "macOS"' \

--header 'Referer: https://niuatt.niua.in/upyog-ui/citizen/pgrai/fileGrievance/acknowledgement' \

--header 'User-Agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10\_15\_7) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/139.0.0.0 Safari/537.36' \

--header 'Accept: application/json, text/plain, \*/\*' \

--header 'sec-ch-ua: "Not;A=Brand";v="99", "Google Chrome";v="139", "Chromium";v="139"' \

--header 'Content-Type: application/json;charset=UTF-8' \

--header 'sec-ch-ua-mobile: ?0' \

--data-raw '{"service":{"tenantId":"pg.citya","serviceCode":"StrayAnimals","serviceType":"Animals","inputGrievance":"street ","additionalDetail":{},"source":"web","address":{"landmark":"jk","city":"Delhi","pincode":"110045","locality":{"code":"JLC476","name":"JLC476"},"geoLocation":{"latitude":28.582450505970876,"longitude":77.08089972629764,"additionalDetails":{}}}},"workflow":{"action":"APPLY","verificationDocuments":[]},"RequestInfo":{"apiId":"Rainmaker","authToken":"71624b73-24cd-479b-b7a6-8295edd31e38","userInfo":{"id":811,"uuid":"f789d679-352d-4aec-8198-4d61af1e0566","userName":"8010012414","name":"OWNER","mobileNumber":"8010012414","emailId":"cghvjbnk@gmail.com","locale":null,"type":"CITIZEN","roles":[{"name":"Citizen","code":"CITIZEN","tenantId":"pg"}],"active":true,"tenantId":"pg","permanentCity":null},"msgId":"1756967093826|en\_IN","plainAccessRequest":{}}}'

Response:  
{

"responseInfo": {

"apiId": "Rainmaker",

"ver": **null**,

"ts": **null**,

"resMsgId": "uief87324",

"msgId": "1756967093826|en\_IN",

"status": "successful"

},

"ServiceWrappers": [

{

"service": {

"active": **true**,

"citizen": {

"id": 811,

"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

"id": **null**,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "f789d679-352d-4aec-8198-4d61af1e0566",

"active": **true**

},

"id": "132eb530-a0fd-42e1-b316-c0f21c5dfc09",

"tenantId": "pg.citya",

"serviceCode": "StrayAnimals",

"serviceRequestId": "PG-PGR-2025-09-08-000242",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": **null**,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": **null**,

"plotNo": **null**,

"id": "c7ac582d-7887-432d-83d6-32ff97a9815f",

"landmark": "jk",

"city": "Delhi",

"district": **null**,

"region": **null**,

"state": **null**,

"country": **null**,

"pincode": "110045",

"additionDetails": **null**,

"buildingName": **null**,

"street": **null**,

"locality": {

"code": "JLC476",

"name": "JLC476",

"label": **null**,

"latitude": **null**,

"longitude": **null**,

"children": **null**,

"materializedPath": **null**

},

"geoLocation": {

"latitude": 28.582450505970876,

"longitude": 77.08089972629764,

"additionalDetails": {}

}

},

"auditDetails": {

"createdBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"lastModifiedBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"createdTime": 1757306075116,

"lastModifiedTime": 1757306075116

},

"priority": **null**,

"serviceType": "Animals",

"inputGrievance": "street "

},

"workflow": {

"action": "APPLY",

"assignes": **null**,

"comments": **null**,

"verificationDocuments": []

}

}

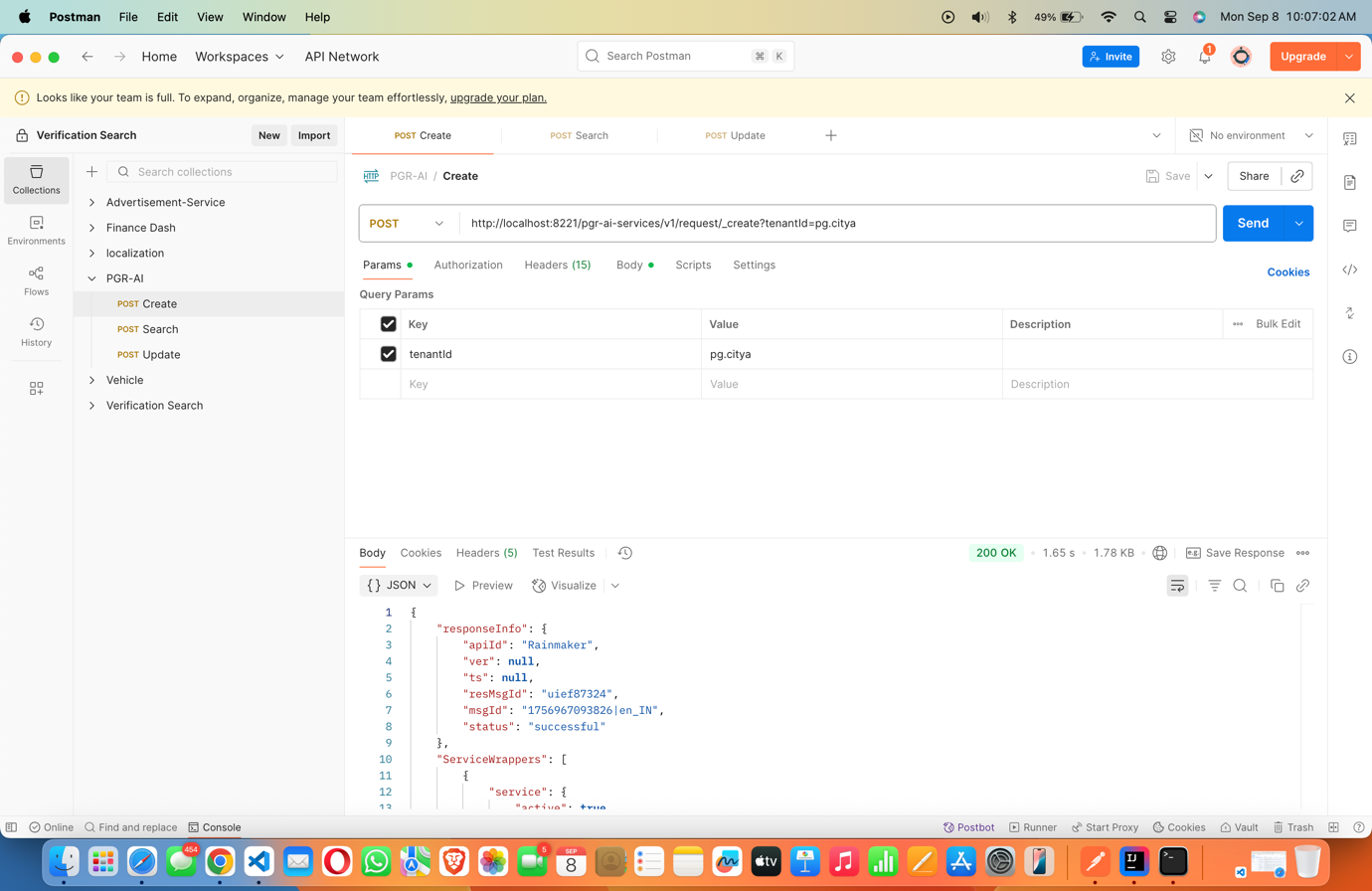
],

"complaintsResolved": 0,

"averageResolutionTime": 0,

"complaintTypes": 0

}



From env via port forward:  
  
Response:  
{

"responseInfo": {

"apiId": "Rainmaker",

"ver": null,

"ts": null,

"resMsgId": "uief87324",

"msgId": "1757307240942|en\_IN",

"status": "successful"

},

"ServiceWrappers": [

{

"service": {

"active": true,

"citizen": {

"id": 811,

"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "f789d679-352d-4aec-8198-4d61af1e0566",

"active": true

},

"id": "b3867c23-ba25-4d62-881f-57e1b3da4a8e",

"tenantId": "pg.citya",

"serviceCode": "NoStreetlight",

"serviceRequestId": "PG-PGR-2025-09-08-000243",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "37f96158-4961-473d-8f0e-14012926801c",

"landmark": "jhk",

"city": "Delhi",

"district": null,

"region": null,

"state": null,

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": "JLC476",

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.59007967996168,

"longitude": 77.22568354701662,

"additionalDetails": {}

}

},

"auditDetails": {

"createdBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"lastModifiedBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"createdTime": 1757307241475,

"lastModifiedTime": 1757307241475

},

"priority": null,

"serviceType": "StreetLights",

"inputGrievance": "street light"

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": []

}

}

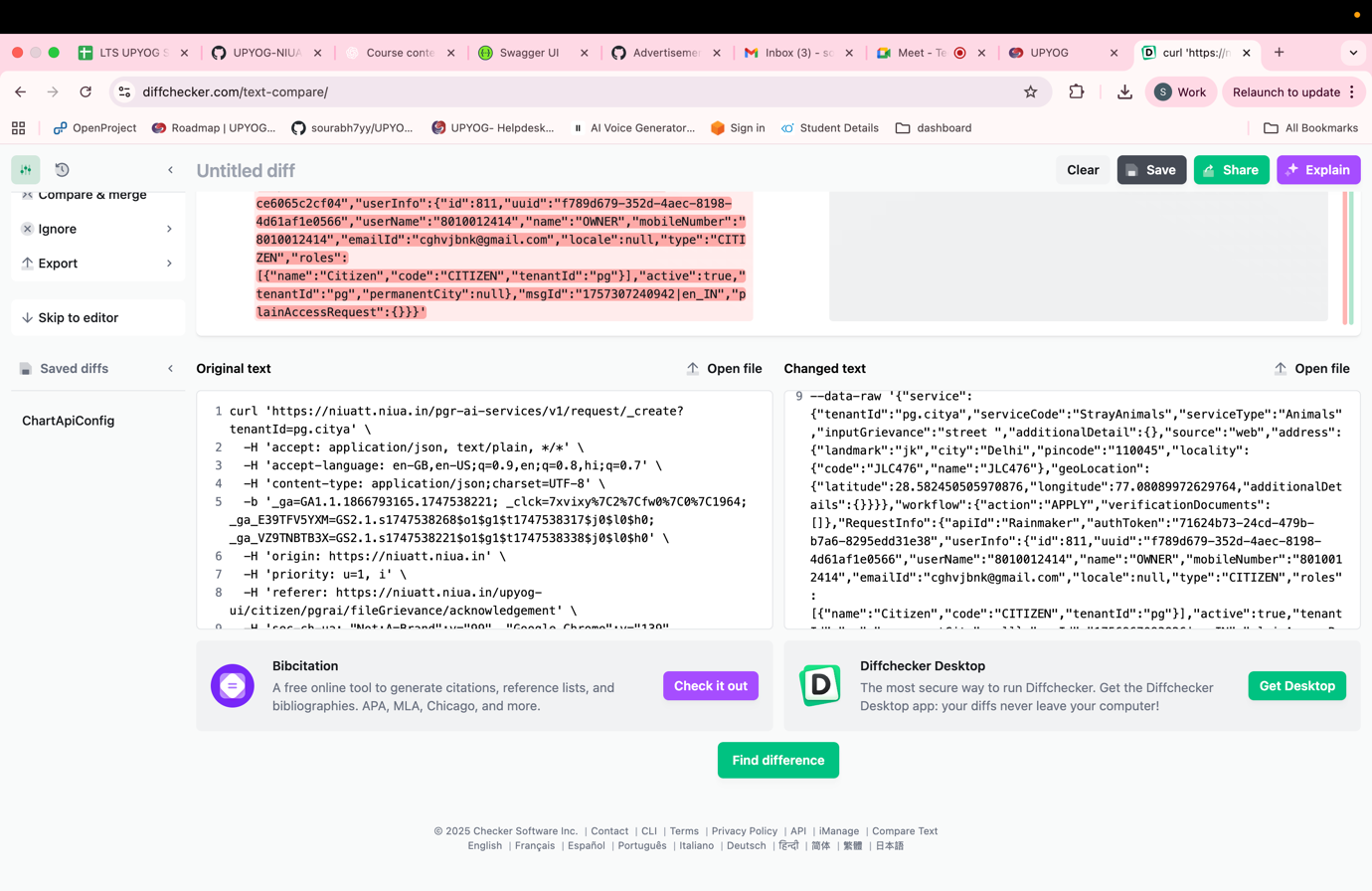
],

"complaintsResolved": 0,

"averageResolutionTime": 0,

"complaintTypes": 0

}



2. Search

Request Payload: http://localhost:8221/pgr-ai-services/v1/request/\_search?tenantId=pg.citya&limit=50&offset=0&\_=1757305489340

curl --location 'http://localhost:8221/pgr-ai-services/v1/request/\_search?tenantId=pg.citya&limit=50&offset=0&\_=1757305489340' \

--header 'accept: application/json, text/plain, \*/\*' \

--header 'accept-language: en-GB,en-US;q=0.9,en;q=0.8,hi;q=0.7' \

--header 'content-type: application/json;charset=UTF-8' \

--header 'origin: https://niuatt.niua.in' \

--header 'priority: u=1, i' \

--header 'referer: https://niuatt.niua.in/upyog-ui/citizen/pgrai/myGrievance' \

--header 'sec-ch-ua: "Not;A=Brand";v="99", "Google Chrome";v="139", "Chromium";v="139"' \

--header 'sec-ch-ua-mobile: ?0' \

--header 'sec-ch-ua-platform: "macOS"' \

--header 'sec-fetch-dest: empty' \

--header 'sec-fetch-mode: cors' \

--header 'sec-fetch-site: same-origin' \

--header 'user-agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10\_15\_7) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/139.0.0.0 Safari/537.36' \

--header 'Cookie: \_ga=GA1.1.1866793165.1747538221; \_clck=7xvixy%7C2%7Cfw0%7C0%7C1964; \_ga\_E39TFV5YXM=GS2.1.s1747538268$o1$g1$t1747538317$j0$l0$h0; \_ga\_VZ9TNBTB3X=GS2.1.s1747538221$o1$g1$t1747538338$j0$l0$h0' \

--data-raw '{"RequestInfo":{"apiId":"Rainmaker","authToken":"20e5a426-b1a5-4078-84ce-ea7ec65ceffa","userInfo":{"id":811,"uuid":"f789d679-352d-4aec-8198-4d61af1e0566","userName":"8010012414","name":"OWNER","mobileNumber":"8010012414","emailId":"cghvjbnk@gmail.com","locale":null,"type":"CITIZEN","roles":[{"name":"Citizen","code":"CITIZEN","tenantId":"pg"}],"active":true,"tenantId":"pg","permanentCity":null},"msgId":"1757305489340|en\_IN","plainAccessRequest":{}}}'

Response :  
  
{

"responseInfo": {

"apiId": "Rainmaker",

"ver": null,

"ts": null,

"resMsgId": "uief87324",

"msgId": "1757305489340|en\_IN",

"status": "successful"

},

"ServiceWrappers": [

{

"service": {

"active": true,

"citizen": {

"id": 1764,

"userName": "9527522658",

"name": "अनिल मुहित्य",

"type": "CITIZEN",

"mobileNumber": "9527522658",

"emailId": null,

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "b921b7ef-c075-4812-8e4e-51e8ecaa1c26",

"active": true

},

"id": "27762f13-ef38-436f-8cff-6141c1147e23",

"tenantId": "pg.citya",

"serviceCode": "StreetLightNotWorking",

"serviceRequestId": "PG-PGR-2025-09-07-000241",

"accountId": "b921b7ef-c075-4812-8e4e-51e8ecaa1c26",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGATLME",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "d3de45e1-c71d-4d1d-b1ce-74c85d2283a1",

"landmark": "Anuman Mandeer",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "421201",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 0.0,

"longitude": 0.0,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"lastModifiedBy": "4b73b3e7-6662-4d30-b4c1-1872c1c43c0e",

"createdTime": 1757241437841,

"lastModifiedTime": 1757305613113

},

"priority": null,

"serviceType": "StreetLights",

"inputGrievance": "मेरे यहां पर light नहीं आ रही।"

},

"workflow": {

"action": "ASSIGN",

"assignes": [

"046f5d2d-f936-427e-84fb-0fc8dfe97eee"

],

"comments": "sdf",

"verificationDocuments": null

}

},

{

"service": {

"active": true,

"citizen": {

"id": 811,

"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "f789d679-352d-4aec-8198-4d61af1e0566",

"active": true

},

"id": "5fbc74cf-dd87-41c1-b698-9104995b688c",

"tenantId": "pg.citya",

"serviceCode": "StrayAnimals",

"serviceRequestId": "PG-PGR-2025-09-04-000237",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "d81cc46a-6e63-4383-98a9-80aa64e8529d",

"landmark": "jk",

"city": "Delhi",

"district": null,

"region": null,

"state": null,

"country": null,

"pincode": "110045",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.582451,

"longitude": 77.0808997,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"lastModifiedBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"createdTime": 1756967129413,

"lastModifiedTime": 1756967129413

},

"priority": null,

"serviceType": "Animals",

"inputGrievance": "street "

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": null

}

},

{

"service": {

"active": true,

"citizen": {

"id": 811,

"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "f789d679-352d-4aec-8198-4d61af1e0566",

"active": true

},

"id": "418ebabe-6ce2-4631-8c4c-26ae3996efd4",

"tenantId": "pg.citya",

"serviceCode": "StrayAnimals",

"serviceRequestId": "PG-PGR-2025-09-04-000236",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "d4a66abd-bb72-4f26-9be6-f2d8a82e28cc",

"landmark": "jk",

"city": "Delhi",

"district": null,

"region": null,

"state": null,

"country": null,

"pincode": "110045",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.582451,

"longitude": 77.0808997,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"lastModifiedBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"createdTime": 1756967095387,

"lastModifiedTime": 1756967095387

},

"priority": null,

"serviceType": "Animals",

"inputGrievance": "street "

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": null

}

},

{

"service": {

"active": true,

"citizen": {

"id": 811,

"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "f789d679-352d-4aec-8198-4d61af1e0566",

"active": true

},

"id": "98f70819-7e97-48e4-bbb0-124b69fe38ac",

"tenantId": "pg.citya",

"serviceCode": "NoStreetlight",

"serviceRequestId": "PG-PGR-2025-08-25-000235",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

"applicationStatus": "RESOLVED",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "1ee1bb45-ccc8-4bca-a2f3-55a14b94c420",

"landmark": "hjk",

"city": "Delhi",

"district": null,

"region": null,

"state": null,

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.590082,

"longitude": 77.2256905,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"lastModifiedBy": "240e8a1d-a734-44a9-9222-fb5d853b6512",

"createdTime": 1756113459294,

"lastModifiedTime": 1756113662991

},

"priority": null,

"serviceType": "StreetLights",

"inputGrievance": "street light"

},

"workflow": {

"action": "RESOLVE",

"assignes": null,

"comments": "jk",

"verificationDocuments": null

}

},

{

"service": {

"active": true,

"citizen": {

"id": 811,

"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "f789d679-352d-4aec-8198-4d61af1e0566",

"active": true

},

"id": "2a0841f1-ad65-4895-a0fa-460919995348",

"tenantId": "pg.citya",

"serviceCode": "NonSweepingOfRoad",

"serviceRequestId": "PG-PGR-2025-08-19-000234",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "7041ed60-d3c8-4219-b664-179131fa2219",

"landmark": "fdg",

"city": "Delhi",

"district": null,

"region": null,

"state": null,

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.589836,

"longitude": 77.2256031,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"lastModifiedBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"createdTime": 1755586349470,

"lastModifiedTime": 1755586349470

},

"priority": null,

"serviceType": "Garbage",

"inputGrievance": "garbage"

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

{

"id": "1c016768-f831-4523-ad71-f898bf2d01ff",

"documentType": "Photo1",

"fileStoreId": "847af236-15e3-4cc1-b82f-1f37e15946d1",

"documentUid": null,

"additionalDetails": null

}

]

}

},

{

"service": {

"active": true,

"citizen": {

"id": 811,

"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "f789d679-352d-4aec-8198-4d61af1e0566",

"active": true

},

"id": "05b906a9-f10d-4638-9512-34e0c512d00a",

"tenantId": "pg.citya",

"serviceCode": "NoStreetlight",

"serviceRequestId": "PG-PGR-2025-08-18-000233",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "722a0f41-baff-484a-9f6c-e31c340ef0af",

"landmark": "jknm",

"city": "Delhi",

"district": null,

"region": null,

"state": null,

"country": null,

"pincode": "110045",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.582416,

"longitude": 77.0808871,

"additionalDetails": null

}

},

"auditDetails": {

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"landmark": "landmark shopper",

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"createdTime": 1754993903459,

"lastModifiedTime": 1754993903459

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"priority": null,

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"inputGrievance": "पिछले एक महीने से मेरे घर के सामने गड़बड़ हो रखा है।"

},

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"additionalDetails": null

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"priority": null,

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"verificationDocuments": null

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"doorNo": null,

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"district": null,

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"priority": null,

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"inputGrievance": "कचरा फैला हुआ है"

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"workflow": {

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"priority": null,

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"workflow": {

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"comments": null,

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"city": null,

"district": null,

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"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

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"label": null,

"latitude": null,

"longitude": null,

"children": null,

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"additionalDetails": null

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"inputGrievance": "streetlight"

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"city": null,

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"children": null,

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"additionalDetails": null

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"documentUid": null,

"additionalDetails": null

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"additionalDetails": null

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"additionDetails": null,

"buildingName": null,

"street": null,

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"children": null,

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"serviceCode": "NoStreetlight",

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"code": "CITIZEN",

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"serviceCode": "WaterLoggedRoad",

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"pincode": null,

"additionDetails": null,

"buildingName": null,

"street": null,

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"name": null,

"label": null,

"latitude": null,

"longitude": null,

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"inputGrievance": "water "

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"serviceRequestId": "PG-PGR-2025-07-10-000217",

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"buildingName": null,

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"children": null,

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"documentUid": null,

"additionalDetails": null

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"tenantId": "pg",

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"active": true

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"tenantId": "pg.citya",

"serviceCode": "RequestSprayingOrFoggingOperation",

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"doorNo": null,

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"district": null,

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"buildingName": null,

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"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

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"geoLocation": {

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"longitude": 77.2256198,

"additionalDetails": null

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"serviceRequestId": "PG-PGR-2025-07-10-000215",

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"rating": null,

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"city": null,

"district": null,

"region": "South East Delhi",

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"additionalDetails": null

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"createdTime": 1752125699530,

"lastModifiedTime": 1752125763712

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"inputGrievance": "street light not working"

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"comments": "sdf",

"verificationDocuments": null

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"tenantId": "pg.citya",

"serviceCode": "StreetLightNotWorking",

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"landmark": "Beoli",

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"district": null,

"region": "",

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"additionalDetails": null

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"lastModifiedTime": 1751787896920

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"priority": null,

"serviceType": "StreetLights",

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"additionalDetails": null

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"serviceRequestId": "PG-PGR-2025-07-06-000213",

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"landmark": "Beoli",

"city": null,

"district": null,

"region": "",

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"lastModifiedBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

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"lastModifiedTime": 1751787889286

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"priority": null,

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},

"workflow": {

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"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

}

]

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},

{

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"name": "देव अग्रवाल",

"type": "CITIZEN",

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"emailId": null,

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"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

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"active": true

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"serviceCode": "OverflowingOrBlockedDrain",

"serviceRequestId": "PG-PGR-2025-06-26-000212",

"accountId": "274c423e-ad72-41ad-a58c-d020bfe0445d",

"rating": null,

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"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "201301",

"additionDetails": null,

"buildingName": null,

"street": null,

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"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

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"code": "CITIZEN",

"tenantId": "pg"

}

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"landmark": "India Habitat Center",

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"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "110077",

"additionDetails": null,

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"street": null,

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"name": null,

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"documentUid": null,

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"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

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"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

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"tenantId": "pg",

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"active": true

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"tenantId": "pg.citya",

"serviceCode": "NoStreetlight",

"serviceRequestId": "PG-PGR-2025-06-26-000210",

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"rating": null,

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"city": null,

"district": null,

"region": "South East Delhi",

"state": "Delhi",

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

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"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

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"additionalDetails": null

}

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"documentUid": null,

"additionalDetails": null

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{

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"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

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"serviceRequestId": "PG-PGR-2025-06-26-000209",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

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"source": "web",

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"doorNo": null,

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"landmark": "mnhr",

"city": null,

"district": null,

"region": "South East Delhi",

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"country": null,

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"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

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"longitude": 77.2256826,

"additionalDetails": null

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"createdTime": 1750921317986,

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"priority": null,

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"inputGrievance": "street light"

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"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

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"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

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"active": true

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"serviceCode": "StreetLightNotWorking",

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"rating": null,

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"doorNo": null,

"plotNo": null,

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"city": null,

"district": null,

"region": "South East Delhi",

"state": "Delhi",

"country": null,

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"additionDetails": null,

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"street": null,

"locality": {

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"name": null,

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"children": null,

"materializedPath": null

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"longitude": 77.2257417,

"additionalDetails": null

}

},

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"createdTime": 1750918365523,

"lastModifiedTime": 1750918485260

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"priority": null,

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"inputGrievance": "street light not working"

},

"workflow": {

"action": "ASSIGN",

"assignes": [

"046f5d2d-f936-427e-84fb-0fc8dfe97eee"

],

"comments": "asidj",

"verificationDocuments": null

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{

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"name": "abhijeet",

"type": "CITIZEN",

"mobileNumber": "7033145533",

"emailId": "",

"roles": [

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"id": null,

"name": "Water Tanker Vendor",

"code": "WT\_VENDOR",

"tenantId": "pg"

},

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

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],

"tenantId": "pg",

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"active": true

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"tenantId": "pg.citya",

"serviceCode": "RequestSprayingOrFoggingOperation",

"serviceRequestId": "PG-PGR-2025-06-26-000207",

"accountId": "bba4f350-a9b1-47cc-878d-5b2ab46061cd",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "2b92366e-424d-41fd-b5de-70a29065c8b6",

"landmark": "The arbitrary printer",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "110033",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

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"longitude": 0.0,

"additionalDetails": null

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"createdTime": 1750915550168,

"lastModifiedTime": 1750915550168

},

"priority": null,

"serviceType": "Mosquitos",

"inputGrievance": "आपके क्षेत्र में बहुत सारे मच्छर हैं।"

},

"workflow": {

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"comments": null,

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"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

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]

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{

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"type": "CITIZEN",

"mobileNumber": "7033145533",

"emailId": "",

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"name": "Water Tanker Vendor",

"code": "WT\_VENDOR",

"tenantId": "pg"

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{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

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"serviceCode": "NoWaterSupply",

"serviceRequestId": "PG-PGR-2025-06-26-000206",

"accountId": "bba4f350-a9b1-47cc-878d-5b2ab46061cd",

"rating": null,

"additionalDetail": {},

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"source": "web",

"address": {

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"doorNo": null,

"plotNo": null,

"id": "f4df1bc6-d79b-44ce-b092-3b764ba969ff",

"landmark": "स्पोर्ट्स कॉम्प्लेक्स",

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"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "110075",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

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"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

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"longitude": 0.0,

"additionalDetails": null

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"lastModifiedTime": 1750915107685

},

"priority": null,

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"inputGrievance": "घर में पानी नहीं आ रहा"

},

"workflow": {

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"comments": null,

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"documentType": "Photo1",

"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

}

]

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"emailId": "",

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"code": "WT\_VENDOR",

"tenantId": "pg"

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{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

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"serviceRequestId": "PG-PGR-2025-06-26-000205",

"accountId": "bba4f350-a9b1-47cc-878d-5b2ab46061cd",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

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"landmark": "",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "",

"additionDetails": null,

"buildingName": null,

"street": null,

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"name": null,

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"latitude": null,

"longitude": null,

"children": null,

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"geoLocation": {

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"longitude": 0.0,

"additionalDetails": null

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"lastModifiedBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"createdTime": 1750914834765,

"lastModifiedTime": 1750914834765

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"priority": null,

"serviceType": "Others",

"inputGrievance": "User inquired about the status of their application registered on their mobile number."

},

"workflow": {

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"comments": null,

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"id": "272b5314-1a8c-4fbc-900f-9b79c2c71651",

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"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

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{

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"mobileNumber": "7033145533",

"emailId": "",

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"name": "Water Tanker Vendor",

"code": "WT\_VENDOR",

"tenantId": "pg"

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{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

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"uuid": "bba4f350-a9b1-47cc-878d-5b2ab46061cd",

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"serviceRequestId": "PG-PGR-2025-06-26-000204",

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"landmark": "India Habitat Center",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "110077",

"additionDetails": null,

"buildingName": null,

"street": null,

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"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

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"additionalDetails": null

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"lastModifiedBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"createdTime": 1750914781170,

"lastModifiedTime": 1750914781170

},

"priority": null,

"serviceType": "StreetLights",

"inputGrievance": "Streetlight not working in my area for the last three days."

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

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"id": "1fe75ab8-72bc-4395-a98b-18982c5b2fbf",

"documentType": "Photo1",

"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

}

]

}

},

{

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"id": 2819,

"userName": "7827070610",

"name": "Billy",

"type": "CITIZEN",

"mobileNumber": "7827070610",

"emailId": null,

"roles": [

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"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

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"serviceRequestId": "PG-PGR-2025-06-26-000203",

"accountId": "d31cf92a-a24f-4f06-a7c0-3eb132706ae6",

"rating": null,

"additionalDetail": {},

"applicationStatus": "RESOLVED",

"source": "web",

"address": {

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"doorNo": null,

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"landmark": "मंदिर",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "11007",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

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"longitude": 0.0,

"additionalDetails": null

}

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"auditDetails": {

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"lastModifiedBy": "240e8a1d-a734-44a9-9222-fb5d853b6512",

"createdTime": 1750912949420,

"lastModifiedTime": 1750913094946

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"priority": null,

"serviceType": "Garbage",

"inputGrievance": "घर के बाहर कचरा नहीं उठाया जा रहा है"

},

"workflow": {

"action": "RESOLVE",

"assignes": null,

"comments": "resolved",

"verificationDocuments": null

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"active": true,

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"id": 1764,

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"name": "अनिल मुहित्य",

"type": "CITIZEN",

"mobileNumber": "9527522658",

"emailId": null,

"roles": [

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"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

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"serviceCode": "NoStreetlight",

"serviceRequestId": "PG-PGR-2025-06-25-000202",

"accountId": "b921b7ef-c075-4812-8e4e-51e8ecaa1c26",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "023d91fe-969b-4af1-850c-44e9f7fbb847",

"landmark": "साई मंदिर",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "421201",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

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"geoLocation": {

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"longitude": 0.0,

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"createdTime": 1750863402617,

"lastModifiedTime": 1750863402617

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"priority": null,

"serviceType": "StreetLights",

"inputGrievance": "मेरे यहां पर दो तीन दिन से लाइट नहीं आ रही है।"

},

"workflow": {

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"assignes": null,

"comments": null,

"verificationDocuments": [

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"documentType": "Photo1",

"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

}

]

}

},

{

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"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

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"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

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"active": true

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"id": "e8b2af2a-115b-4e91-a00e-ab68d474f023",

"tenantId": "pg.citya",

"serviceCode": "NoStreetlight",

"serviceRequestId": "PG-PGR-2025-06-24-000201",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

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"address": {

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"doorNo": null,

"plotNo": null,

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"landmark": "nankdi",

"city": null,

"district": null,

"region": "South East Delhi",

"state": "Delhi",

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.590077,

"longitude": 77.2257058,

"additionalDetails": null

}

},

"auditDetails": {

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"createdTime": 1750746865769,

"lastModifiedTime": 1750746865769

},

"priority": null,

"serviceType": "StreetLights",

"inputGrievance": "street light "

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

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"documentType": "Photo1",

"fileStoreId": "f858922e-e73d-45b8-833e-d8e8e80df2f2",

"documentUid": null,

"additionalDetails": null

}

]

}

},

{

"service": {

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"citizen": {

"id": 811,

"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

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{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

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"id": "1e6b2efa-df0a-42fd-b8d2-c6ddbad1d942",

"tenantId": "pg.citya",

"serviceCode": "RequestSprayingOrFoggingOperation",

"serviceRequestId": "PG-PGR-2025-06-24-000200",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

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"source": "web",

"address": {

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"doorNo": null,

"plotNo": null,

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"landmark": "ladnmark",

"city": null,

"district": null,

"region": "South East Delhi",

"state": "Delhi",

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

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"geoLocation": {

"latitude": 28.590057,

"longitude": 77.225774,

"additionalDetails": null

}

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"auditDetails": {

"createdBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"lastModifiedBy": "240e8a1d-a734-44a9-9222-fb5d853b6512",

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"lastModifiedTime": 1750742656775

},

"priority": null,

"serviceType": "Mosquitos",

"inputGrievance": "too much mosquito in my area"

},

"workflow": {

"action": "RESOLVE",

"assignes": null,

"comments": "resolved\n",

"verificationDocuments": null

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"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

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"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

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],

"tenantId": "pg",

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"id": "37f260f1-f03e-4fcd-a66d-93c543b34661",

"tenantId": "pg.citya",

"serviceCode": "NonSweepingOfRoad",

"serviceRequestId": "PG-PGR-2025-06-24-000199",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

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"address": {

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"doorNo": null,

"plotNo": null,

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"landmark": "jnkml",

"city": null,

"district": null,

"region": "South East Delhi",

"state": "Delhi",

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

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"geoLocation": {

"latitude": 28.590114,

"longitude": 77.2257395,

"additionalDetails": null

}

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"auditDetails": {

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"createdTime": 1750742224392,

"lastModifiedTime": 1750742224392

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"priority": null,

"serviceType": "Garbage",

"inputGrievance": "garbage pada hai"

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

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"id": "b1bedef3-b506-4874-a829-d17b62a111a5",

"documentType": "Photo1",

"fileStoreId": "1e8f68da-20dc-4097-ad55-ddb3bd4bbf66",

"documentUid": null,

"additionalDetails": null

}

]

}

},

{

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"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

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"tenantId": "pg.citya",

"serviceCode": "NonSweepingOfRoad",

"serviceRequestId": "PG-PGR-2025-06-24-000198",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

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"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "acd4032b-36a4-4daa-acaf-7816eefdcd3c",

"landmark": "sfdgg",

"city": null,

"district": null,

"region": "South East Delhi",

"state": "Delhi",

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.59004,

"longitude": 77.2257109,

"additionalDetails": null

}

},

"auditDetails": {

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"createdTime": 1750741140266,

"lastModifiedTime": 1750741140266

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"priority": null,

"serviceType": "Garbage",

"inputGrievance": "garbage lying on the road"

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

{

"id": "3d58b0d0-1402-438b-a238-bdc3f7c2ad79",

"documentType": "Photo1",

"fileStoreId": "eb5bcb62-4727-497f-aae0-ff61784e8be1",

"documentUid": null,

"additionalDetails": null

}

]

}

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{

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"id": 811,

"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

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"serviceRequestId": "PG-PGR-2025-06-24-000197",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

"applicationStatus": "RESOLVED",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "6b5ec330-ac0e-414f-8158-6f438112239b",

"landmark": "sd",

"city": null,

"district": null,

"region": "South East Delhi",

"state": "Delhi",

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.590028,

"longitude": 77.2256958,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "f789d679-352d-4aec-8198-4d61af1e0566",

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"createdTime": 1750739986803,

"lastModifiedTime": 1750740177608

},

"priority": null,

"serviceType": "Garbage",

"inputGrievance": "jnkm"

},

"workflow": {

"action": "RESOLVE",

"assignes": null,

"comments": "resolved\n",

"verificationDocuments": null

}

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{

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"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

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"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

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"tenantId": "pg",

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"serviceCode": "StreetLightNotWorking",

"serviceRequestId": "PG-PGR-2025-06-24-000196",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

"applicationStatus": "RESOLVED",

"source": "web",

"address": {

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"doorNo": null,

"plotNo": null,

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"landmark": "dekhi",

"city": null,

"district": null,

"region": "South East Delhi",

"state": "Delhi",

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.590122,

"longitude": 77.2257642,

"additionalDetails": null

}

},

"auditDetails": {

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"createdTime": 1750739550666,

"lastModifiedTime": 1750740268828

},

"priority": null,

"serviceType": "StreetLights",

"inputGrievance": "street light in my area is not wokring"

},

"workflow": {

"action": "RESOLVE",

"assignes": null,

"comments": "resolved",

"verificationDocuments": null

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},

{

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"active": true,

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"id": 1764,

"userName": "9527522658",

"name": "अनिल मुहित्य",

"type": "CITIZEN",

"mobileNumber": "9527522658",

"emailId": null,

"roles": [

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"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "b921b7ef-c075-4812-8e4e-51e8ecaa1c26",

"active": true

},

"id": "21cf1e59-405d-4eef-96ee-cb1957d72e01",

"tenantId": "pg.citya",

"serviceCode": "ShortageOfWater",

"serviceRequestId": "PG-PGR-2025-06-23-000195",

"accountId": "b921b7ef-c075-4812-8e4e-51e8ecaa1c26",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "60c1b0f1-a417-4837-b082-99af71fbbd5c",

"landmark": "गणेश मंदिर",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "421201",

"additionDetails": null,

"buildingName": null,

"street": null,

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"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 0.0,

"longitude": 0.0,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"lastModifiedBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"createdTime": 1750692942143,

"lastModifiedTime": 1750692942143

},

"priority": null,

"serviceType": "WaterandSewage",

"inputGrievance": "पानी कम आ रहा है।"

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

{

"id": "85954255-f161-45e9-823c-cfa3eb0eab4f",

"documentType": "Photo1",

"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

}

]

}

},

{

"service": {

"active": true,

"citizen": {

"id": 1764,

"userName": "9527522658",

"name": "अनिल मुहित्य",

"type": "CITIZEN",

"mobileNumber": "9527522658",

"emailId": null,

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

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"uuid": "b921b7ef-c075-4812-8e4e-51e8ecaa1c26",

"active": true

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"id": "c0cb0a5e-ec98-4ea1-a2ae-9f30266392d4",

"tenantId": "pg.citya",

"serviceCode": "ShortageOfWater",

"serviceRequestId": "PG-PGR-2025-06-23-000194",

"accountId": "b921b7ef-c075-4812-8e4e-51e8ecaa1c26",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "d1d41c5c-7258-4a85-8cc8-8e76dc3cdca9",

"landmark": "Anuman Mandir",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "421201",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 0.0,

"longitude": 0.0,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"lastModifiedBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"createdTime": 1750692593376,

"lastModifiedTime": 1750692593376

},

"priority": null,

"serviceType": "WaterandSewage",

"inputGrievance": "दो तीन दिन से पानी नहीं आ रहा।"

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

{

"id": "2e9e1983-96c3-4c57-871f-c3f589e0d967",

"documentType": "Photo1",

"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

}

]

}

},

{

"service": {

"active": true,

"citizen": {

"id": 1764,

"userName": "9527522658",

"name": "अनिल मुहित्य",

"type": "CITIZEN",

"mobileNumber": "9527522658",

"emailId": null,

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "b921b7ef-c075-4812-8e4e-51e8ecaa1c26",

"active": true

},

"id": "c25eea55-b695-4563-9f68-86d50942d7fb",

"tenantId": "pg.citya",

"serviceCode": "NoWaterSupply",

"serviceRequestId": "PG-PGR-2025-06-23-000193",

"accountId": "b921b7ef-c075-4812-8e4e-51e8ecaa1c26",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "daa733f9-a52b-43d4-92c9-e6dc913feddc",

"landmark": "Anuman Manjir",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "421201",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 0.0,

"longitude": 0.0,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"lastModifiedBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"createdTime": 1750689709502,

"lastModifiedTime": 1750689709502

},

"priority": null,

"serviceType": "WaterandSewage",

"inputGrievance": "दो तीन दिन से पानी नहीं आता."

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

{

"id": "588780bd-5f50-4d1d-ae3b-3d508c2d4557",

"documentType": "Photo1",

"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

}

]

}

},

{

"service": {

"active": true,

"citizen": {

"id": 811,

"userName": "8010012414",

"name": "OWNER",

"type": "CITIZEN",

"mobileNumber": "8010012414",

"emailId": "cghvjbnk@gmail.com",

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "f789d679-352d-4aec-8198-4d61af1e0566",

"active": true

},

"id": "fa4c4a2e-454f-41c5-9e05-fe3f5b25db46",

"tenantId": "pg.citya",

"serviceCode": "StreetLightNotWorking",

"serviceRequestId": "PG-PGR-2025-06-23-000192",

"accountId": "f789d679-352d-4aec-8198-4d61af1e0566",

"rating": null,

"additionalDetail": {},

"applicationStatus": "RESOLVED",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "904647a3-0b5d-421a-b8c7-dad8457e854d",

"landmark": "mandir",

"city": null,

"district": null,

"region": "South East Delhi",

"state": "Delhi",

"country": null,

"pincode": "110003",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "JLC476",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 28.590043,

"longitude": 77.2257118,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "f789d679-352d-4aec-8198-4d61af1e0566",

"lastModifiedBy": "240e8a1d-a734-44a9-9222-fb5d853b6512",

"createdTime": 1750676442564,

"lastModifiedTime": 1750676811539

},

"priority": null,

"serviceType": "StreetLights",

"inputGrievance": "street light not wotrk"

},

"workflow": {

"action": "RESOLVE",

"assignes": null,

"comments": "resolved",

"verificationDocuments": null

}

},

{

"service": {

"active": true,

"citizen": {

"id": 1793,

"userName": "6376526334",

"name": "Ramal Singh",

"type": "CITIZEN",

"mobileNumber": "6376526334",

"emailId": null,

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "4435179e-6ae6-4670-b275-5d16c9a41865",

"active": true

},

"id": "e8b5c47a-aa8d-439a-835b-2ba17b78016d",

"tenantId": "pg.citya",

"serviceCode": "NoWaterSupply",

"serviceRequestId": "PG-PGR-2025-06-20-000191",

"accountId": "4435179e-6ae6-4670-b275-5d16c9a41865",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "0b8ef040-aa5f-46c6-9564-75a042b18c64",

"landmark": "सेव मंदिर",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "345031",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 0.0,

"longitude": 0.0,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"lastModifiedBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"createdTime": 1750430834474,

"lastModifiedTime": 1750430834474

},

"priority": null,

"serviceType": "WaterandSewage",

"inputGrievance": "पानी की समस्या"

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

{

"id": "39e9f9c2-bf54-41bc-b045-672629f3b11c",

"documentType": "Photo1",

"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

}

]

}

},

{

"service": {

"active": true,

"citizen": {

"id": 1793,

"userName": "6376526334",

"name": "Ramal Singh",

"type": "CITIZEN",

"mobileNumber": "6376526334",

"emailId": null,

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "4435179e-6ae6-4670-b275-5d16c9a41865",

"active": true

},

"id": "0263f6f8-3f25-4cf0-acca-2af855fd3e22",

"tenantId": "pg.citya",

"serviceCode": "NoWaterSupply",

"serviceRequestId": "PG-PGR-2025-06-20-000190",

"accountId": "4435179e-6ae6-4670-b275-5d16c9a41865",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "3cf7607c-c38e-4faf-af86-bc07df317e64",

"landmark": "मंडी",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "345031",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 0.0,

"longitude": 0.0,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"lastModifiedBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"createdTime": 1750430718171,

"lastModifiedTime": 1750430718171

},

"priority": null,

"serviceType": "WaterandSewage",

"inputGrievance": "पानी नहीं आ रहा है।"

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

{

"id": "2137b539-baa5-4047-9477-11f49073d4cf",

"documentType": "Photo1",

"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

}

]

}

},

{

"service": {

"active": true,

"citizen": {

"id": 1792,

"userName": "9024530008",

"name": "अमित",

"type": "CITIZEN",

"mobileNumber": "9024530008",

"emailId": null,

"roles": [

{

"id": null,

"name": "Citizen",

"code": "CITIZEN",

"tenantId": "pg"

}

],

"tenantId": "pg",

"uuid": "78746ff7-2685-4993-8cca-fc6578e498c8",

"active": true

},

"id": "1e1aa375-c3d5-4a38-b835-72e68df597c8",

"tenantId": "pg.citya",

"serviceCode": "GarbageNeedsTobeCleared",

"serviceRequestId": "PG-PGR-2025-06-20-000189",

"accountId": "78746ff7-2685-4993-8cca-fc6578e498c8",

"rating": null,

"additionalDetail": {},

"applicationStatus": "PENDINGFORASSIGNMENT",

"source": "web",

"address": {

"tenantId": "pg.citya",

"doorNo": null,

"plotNo": null,

"id": "7105671e-f720-4950-9212-97c0888b9480",

"landmark": "Inserium",

"city": null,

"district": null,

"region": "",

"state": "",

"country": null,

"pincode": "1014",

"additionDetails": null,

"buildingName": null,

"street": null,

"locality": {

"code": "",

"name": null,

"label": null,

"latitude": null,

"longitude": null,

"children": null,

"materializedPath": null

},

"geoLocation": {

"latitude": 0.0,

"longitude": 0.0,

"additionalDetails": null

}

},

"auditDetails": {

"createdBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"lastModifiedBy": "b71fb331-542f-4ec0-a3e5-4ae63c28c6ba",

"createdTime": 1750429469218,

"lastModifiedTime": 1750429469218

},

"priority": null,

"serviceType": "Garbage",

"inputGrievance": "बहुत सारा कचरा फैला हुआ है।"

},

"workflow": {

"action": "APPLY",

"assignes": null,

"comments": null,

"verificationDocuments": [

{

"id": "e639605c-0a02-4a27-a843-1ceea3aaa3a9",

"documentType": "Photo1",

"fileStoreId": "21bba1ac-99de-499d-919e-aafa0d7dba5d",

"documentUid": null,

"additionalDetails": null

}

]

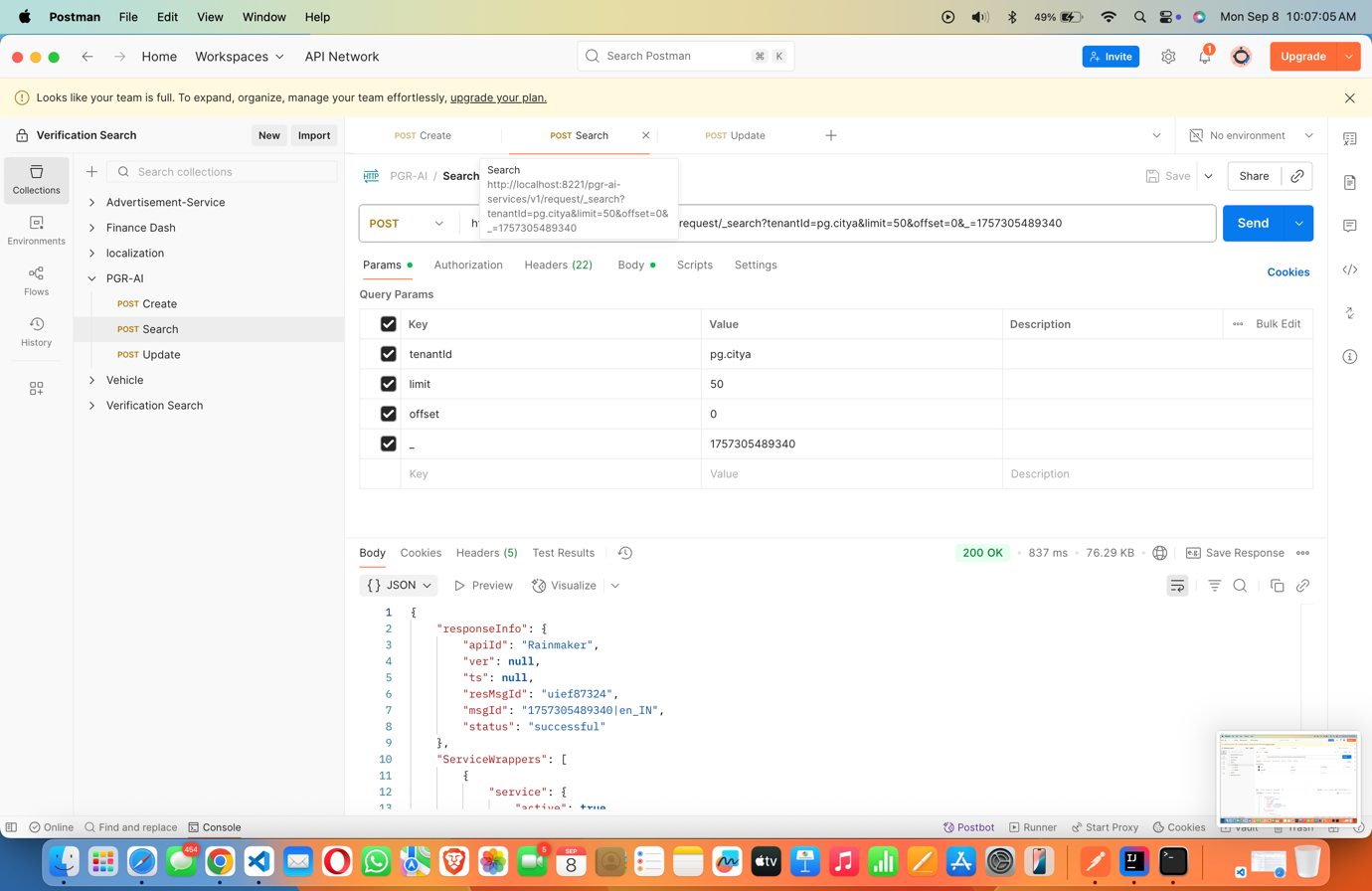
}

}

],

"complaintsResolved": 0,

"averageResolutionTime": 0,

"complaintTypes": 13}  


ON NIUATT

Request Payload:  
curl 'https://niuatt.niua.in/pgr-ai-services/v1/request/\_search?tenantId=pg.citya&limit=50&offset=0&\_=1757307432675' \

-H 'accept: application/json, text/plain, \*/\*' \

-H 'accept-language: en-GB,en-US;q=0.9,en;q=0.8,hi;q=0.7' \

-H 'content-type: application/json;charset=UTF-8' \

-b '\_ga=GA1.1.1866793165.1747538221; \_clck=7xvixy%7C2%7Cfw0%7C0%7C1964; \_ga\_E39TFV5YXM=GS2.1.s1747538268$o1$g1$t1747538317$j0$l0$h0; \_ga\_VZ9TNBTB3X=GS2.1.s1747538221$o1$g1$t1747538338$j0$l0$h0' \

-H 'origin: https://niuatt.niua.in' \

-H 'priority: u=1, i' \

-H 'referer: https://niuatt.niua.in/upyog-ui/citizen/pgrai/myGrievance' \

-H 'sec-ch-ua: "Not;A=Brand";v="99", "Google Chrome";v="139", "Chromium";v="139"' \

-H 'sec-ch-ua-mobile: ?0' \

-H 'sec-ch-ua-platform: "macOS"' \

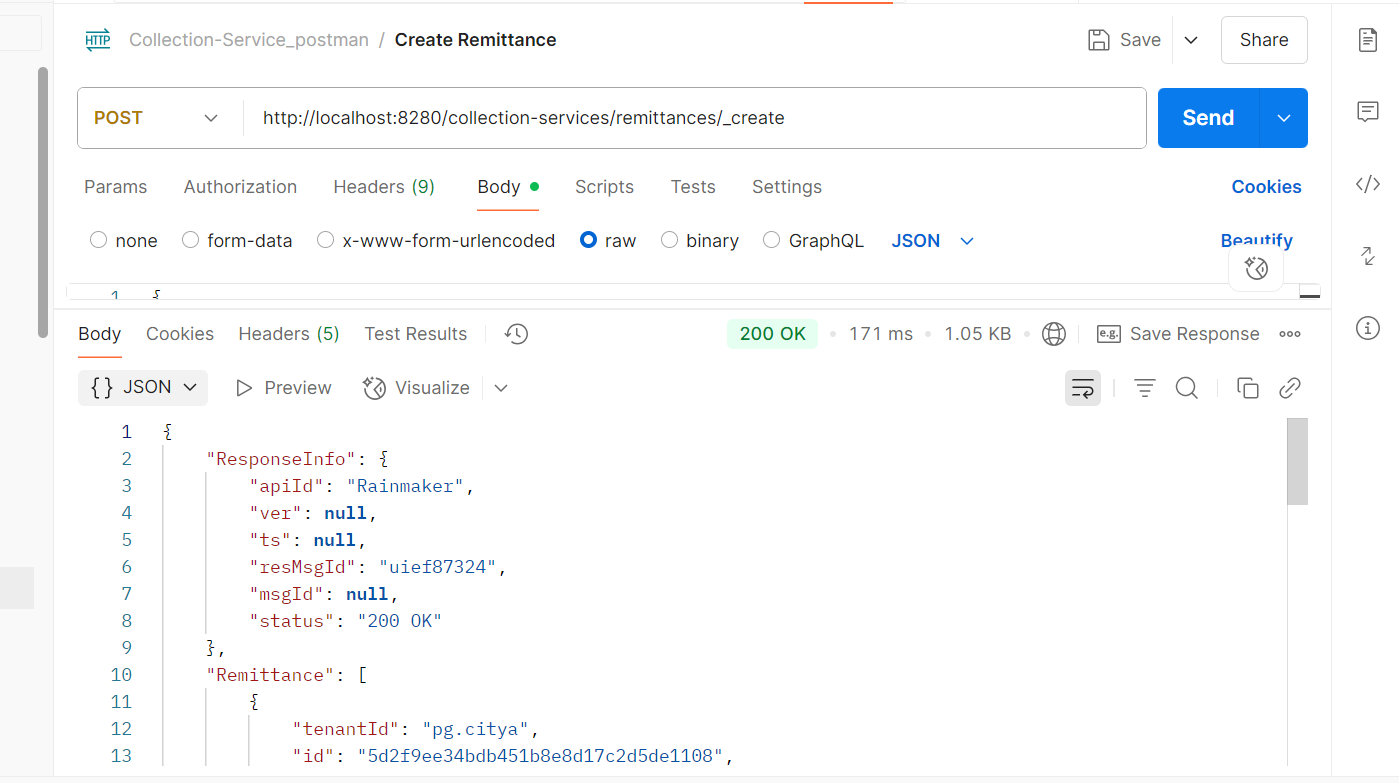
-H 'sec-fetch-dest: empty' \

-H 'sec-fetch-mode: cors' \

-H 'sec-fetch-site: same-origin' \

-H 'user-agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10\_15\_7) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/139.0.0.0 Safari/537.36' \

--data-raw '{"RequestInfo":{"apiId":"Rainmaker","authToken":"1b92bf93-5401-4999-bba3-ce6065c2cf04","userInfo":{"id":811,"uuid":"f789d679-352d-4aec-8198-4d61af1e0566","userName":"8010012414","name":"OWNER","mobileNumber":"8010012414","emailId":"cghvjbnk@gmail.com","locale":null,"type":"CITIZEN","roles":[{"name":"Citizen","code":"CITIZEN","tenantId":"pg"}],"active":true,"tenantId":"pg","permanentCity":null},"msgId":"1757307432675|en\_IN","plainAccessRequest":{}}}'



Response from environment:  
{

"ResponseInfo": {

"apiId": "Rainmaker",

"ver": null,

"ts": null,

"resMsgId": "uief87324",

"msgId": null,

"status": "200 OK"

},

"Remittance": [

{

"tenantId": "pg.citya",

"id": "4b4b24594eea4c46b2bc6d15aa5e97fe",

"referenceNumber": "REF-002",

"referenceDate": 1719400000000,

"voucherHeader": null,

"function": null,

"fund": null,

"remarks": null,

"reasonForDelay": null,

"status": "APPROVED",

"bankaccount": "000000000002",

"auditDetails": {

"createdBy": "1",

"createdTime": 1751271212403,

"lastModifiedBy": "1",

"lastModifiedTime": 1751271212403

},

"remittanceReceipts": [],

"remittanceDetails": [

{

"tenantId": "pg.citya",

"id": "33e64b334bde41f0845222febaac3a99",

"remittance": "4b4b24594eea4c46b2bc6d15aa5e97fe",

"chartOfAccount": "COA-002",

"creditAmount": 1000,

"debitAmount": 0

}

],

"remittanceInstruments": [

{

"tenantId": "pg.citya",

"id": "d5c59c519cd54813b7ff08be0b72d1c8",

"remittance": "4b4b24594eea4c46b2bc6d15aa5e97fe",

"instrument": "CHQ-1234567",

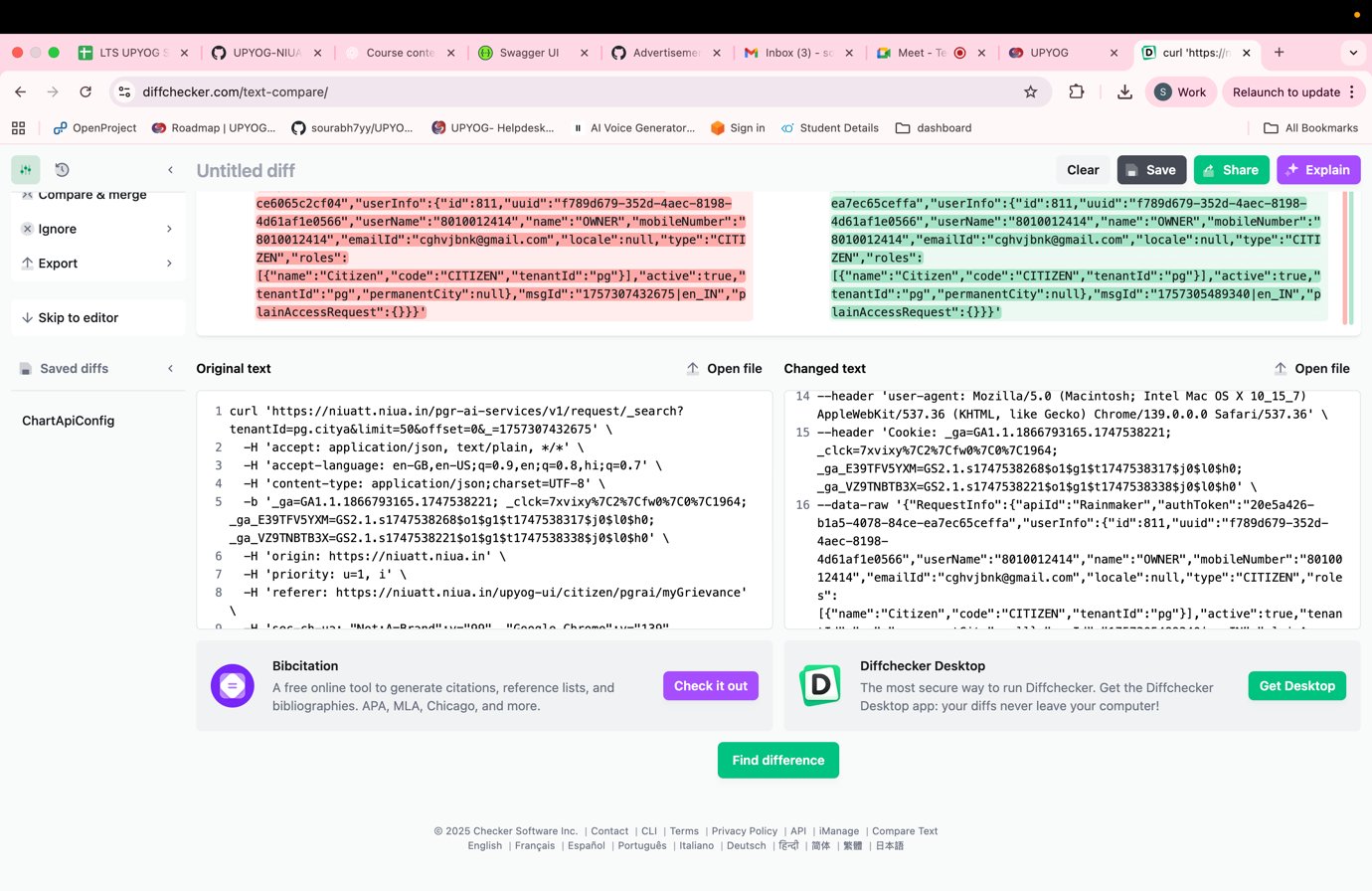
"reconciled": null

}

]

}

]

}  


3. Update  
  
Request payload:

curl 'http://localhost:8221/pgr-ai-services/v1/request/\_update' \

-H 'accept: application/json, text/plain, \*/\*' \

-H 'accept-language: en-GB,en-US;q=0.9,en;q=0.8,hi;q=0.7' \

-H 'content-type: application/json;charset=UTF-8' \

-b '\_ga=GA1.1.1866793165.1747538221; \_clck=7xvixy%7C2%7Cfw0%7C0%7C1964; \_ga\_E39TFV5YXM=GS2.1.s1747538268$o1$g1$t1747538317$j0$l0$h0; \_ga\_VZ9TNBTB3X=GS2.1.s1747538221$o1$g1$t1747538338$j0$l0$h0' \

-H 'origin: https://niuatt.niua.in' \

-H 'priority: u=1, i' \

-H 'referer: https://niuatt.niua.in/upyog-ui/employee/pgrai/complaint-details/PG-PGR-2025-09-08-000243' \

-H 'sec-ch-ua: "Not;A=Brand";v="99", "Google Chrome";v="139", "Chromium";v="139"' \

-H 'sec-ch-ua-mobile: ?0' \

-H 'sec-ch-ua-platform: "macOS"' \

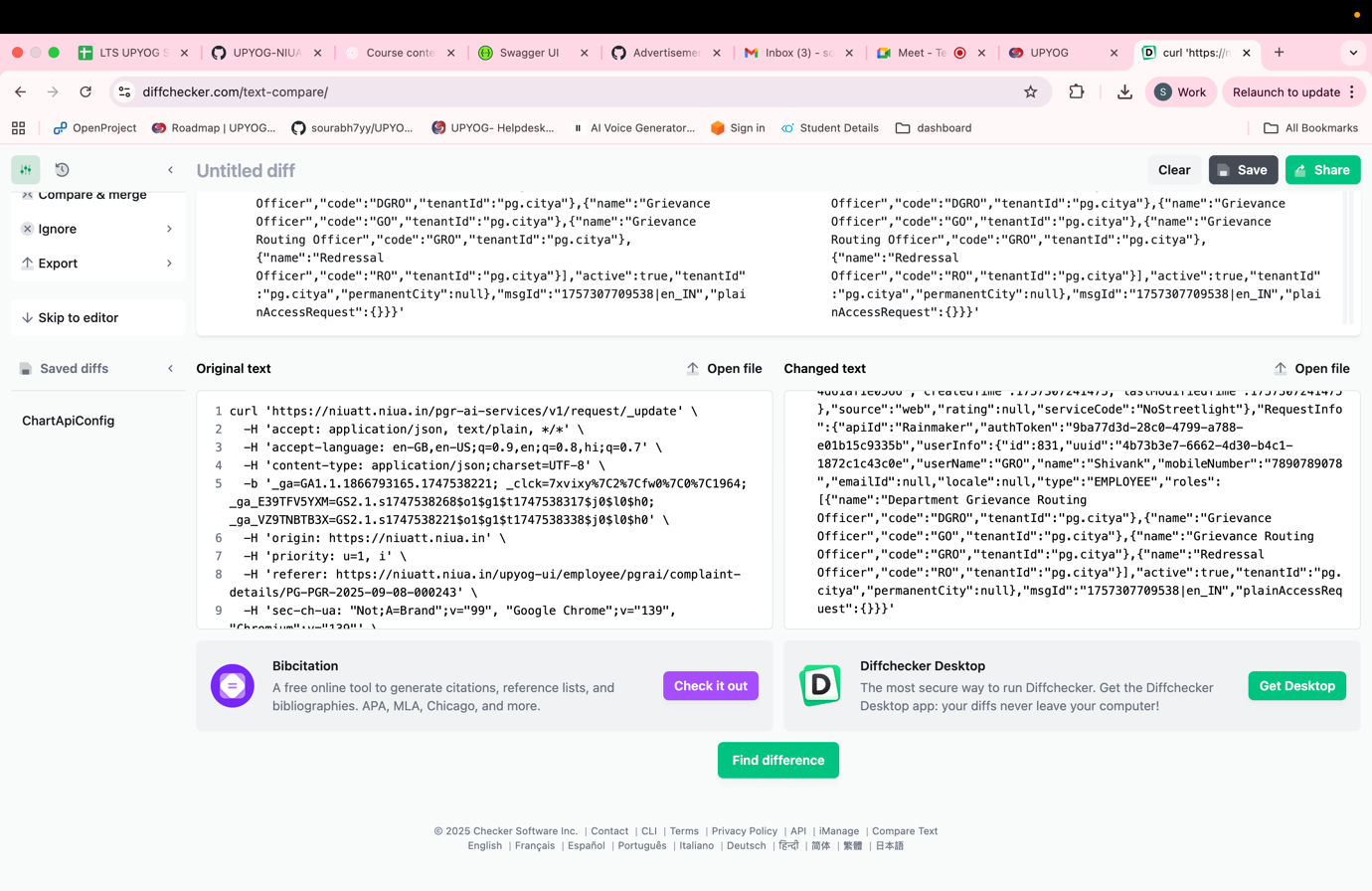
-H 'sec-fetch-dest: empty' \

-H 'sec-fetch-mode: cors' \

-H 'sec-fetch-site: same-origin' \

-H 'user-agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10\_15\_7) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/139.0.0.0 Safari/537.36' \

--data-raw '{"details":{"CS\_COMPLAINT\_DETAILS\_COMPLAINT\_NO":"PG-PGR-2025-09-08-000243","CS\_COMPLAINT\_DETAILS\_APPLICATION\_STATUS":"CS\_COMMON\_PENDINGFORASSIGNMENT","CS\_ADDCOMPLAINT\_COMPLAINT\_TYPE":"SERVICEDEFS.STREETLIGHTS","CS\_ADDCOMPLAINT\_COMPLAINT\_SUB\_TYPE":"SERVICEDEFS.NOSTREETLIGHT","CS\_COMPLAINT\_FILED\_DATE":"8-Sep-2025","ES\_CREATECOMPLAINT\_ADDRESS":["jhk","PG\_CITYA\_ADMIN\_JLC476","Delhi","110003"]},"workflow":{"action":"ASSIGN","assignes":["046f5d2d-f936-427e-84fb-0fc8dfe97eee"],"comments":"df","verificationDocuments":[]},"service":{"active":true,"citizen":{"id":811,"userName":"8010012414","name":"OWNER","type":"CITIZEN","mobileNumber":"8010012414","emailId":"cghvjbnk@gmail.com","roles":[{"id":null,"name":"Citizen","code":"CITIZEN","tenantId":"pg"}],"tenantId":"pg","uuid":"f789d679-352d-4aec-8198-4d61af1e0566","active":true},"id":"b3867c23-ba25-4d62-881f-57e1b3da4a8e","tenantId":"pg.citya","serviceCode":"NoStreetlight","serviceRequestId":"PG-PGR-2025-09-08-000243","accountId":"f789d679-352d-4aec-8198-4d61af1e0566","rating":null,"additionalDetail":{},"applicationStatus":"PENDINGFORASSIGNMENT","source":"web","address":{"tenantId":"pg.citya","doorNo":null,"plotNo":null,"id":"37f96158-4961-473d-8f0e-14012926801c","landmark":"jhk","city":"Delhi","district":null,"region":null,"state":null,"country":null,"pincode":"110003","additionDetails":null,"buildingName":null,"street":null,"locality":{"code":"JLC476","name":null,"label":null,"latitude":null,"longitude":null,"children":null,"materializedPath":null},"geoLocation":{"latitude":28.59008,"longitude":77.2256835,"additionalDetails":null}},"auditDetails":{"createdBy":"f789d679-352d-4aec-8198-4d61af1e0566","lastModifiedBy":"f789d679-352d-4aec-8198-4d61af1e0566","createdTime":1757307241475,"lastModifiedTime":1757307241475},"priority":null,"serviceType":"StreetLights","inputGrievance":"street light"},"audit":{"citizen":{"id":811,"userName":"8010012414","name":"OWNER","type":"CITIZEN","mobileNumber":"8010012414","emailId":"cghvjbnk@gmail.com","roles":[{"id":null,"name":"Citizen","code":"CITIZEN","tenantId":"pg"}],"tenantId":"pg","uuid":"f789d679-352d-4aec-8198-4d61af1e0566","active":true},"details":{"createdBy":"f789d679-352d-4aec-8198-4d61af1e0566","lastModifiedBy":"f789d679-352d-4aec-8198-4d61af1e0566","createdTime":1757307241475,"lastModifiedTime":1757307241475},"source":"web","rating":null,"serviceCode":"NoStreetlight"},"RequestInfo":{"apiId":"Rainmaker","authToken":"9ba77d3d-28c0-4799-a788-e01b15c9335b","userInfo":{"id":831,"uuid":"4b73b3e7-6662-4d30-b4c1-1872c1c43c0e","userName":"GRO","name":"Shivank","mobileNumber":"7890789078","emailId":null,"locale":null,"type":"EMPLOYEE","roles":[{"name":"Department Grievance Routing Officer","code":"DGRO","tenantId":"pg.citya"},{"name":"Grievance Officer","code":"GO","tenantId":"pg.citya"},{"name":"Grievance Routing Officer","code":"GRO","tenantId":"pg.citya"},{"name":"Redressal Officer","code":"RO","tenantId":"pg.citya"}],"active":true,"tenantId":"pg.citya","permanentCity":null},"msgId":"1757307709538|en\_IN","plainAccessRequest":{}}}'



ON NIUATT  
  
  
  
curl 'https://niuatt.niua.in/pgr-ai-services/v1/request/\_update' \

-H 'accept: application/json, text/plain, \*/\*' \

-H 'accept-language: en-GB,en-US;q=0.9,en;q=0.8,hi;q=0.7' \

-H 'content-type: application/json;charset=UTF-8' \

-b '\_ga=GA1.1.1866793165.1747538221; \_clck=7xvixy%7C2%7Cfw0%7C0%7C1964; \_ga\_E39TFV5YXM=GS2.1.s1747538268$o1$g1$t1747538317$j0$l0$h0; \_ga\_VZ9TNBTB3X=GS2.1.s1747538221$o1$g1$t1747538338$j0$l0$h0' \

-H 'origin: https://niuatt.niua.in' \

-H 'priority: u=1, i' \

-H 'referer: https://niuatt.niua.in/upyog-ui/employee/pgrai/complaint-details/PG-PGR-2025-09-08-000243' \

-H 'sec-ch-ua: "Not;A=Brand";v="99", "Google Chrome";v="139", "Chromium";v="139"' \

-H 'sec-ch-ua-mobile: ?0' \

-H 'sec-ch-ua-platform: "macOS"' \

-H 'sec-fetch-dest: empty' \

-H 'sec-fetch-mode: cors' \

-H 'sec-fetch-site: same-origin' \

-H 'user-agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10\_15\_7) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/139.0.0.0 Safari/537.36' \

--data-raw '{"details":{"CS\_COMPLAINT\_DETAILS\_COMPLAINT\_NO":"PG-PGR-2025-09-08-000243","CS\_COMPLAINT\_DETAILS\_APPLICATION\_STATUS":"CS\_COMMON\_PENDINGFORASSIGNMENT","CS\_ADDCOMPLAINT\_COMPLAINT\_TYPE":"SERVICEDEFS.STREETLIGHTS","CS\_ADDCOMPLAINT\_COMPLAINT\_SUB\_TYPE":"SERVICEDEFS.NOSTREETLIGHT","CS\_COMPLAINT\_FILED\_DATE":"8-Sep-2025","ES\_CREATECOMPLAINT\_ADDRESS":["jhk","PG\_CITYA\_ADMIN\_JLC476","Delhi","110003"]},"workflow":{"action":"ASSIGN","assignes":["046f5d2d-f936-427e-84fb-0fc8dfe97eee"],"comments":"df","verificationDocuments":[]},"service":{"active":true,"citizen":{"id":811,"userName":"8010012414","name":"OWNER","type":"CITIZEN","mobileNumber":"8010012414","emailId":"cghvjbnk@gmail.com","roles":[{"id":null,"name":"Citizen","code":"CITIZEN","tenantId":"pg"}],"tenantId":"pg","uuid":"f789d679-352d-4aec-8198-4d61af1e0566","active":true},"id":"b3867c23-ba25-4d62-881f-57e1b3da4a8e","tenantId":"pg.citya","serviceCode":"NoStreetlight","serviceRequestId":"PG-PGR-2025-09-08-000243","accountId":"f789d679-352d-4aec-8198-4d61af1e0566","rating":null,"additionalDetail":{},"applicationStatus":"PENDINGFORASSIGNMENT","source":"web","address":{"tenantId":"pg.citya","doorNo":null,"plotNo":null,"id":"37f96158-4961-473d-8f0e-14012926801c","landmark":"jhk","city":"Delhi","district":null,"region":null,"state":null,"country":null,"pincode":"110003","additionDetails":null,"buildingName":null,"street":null,"locality":{"code":"JLC476","name":null,"label":null,"latitude":null,"longitude":null,"children":null,"materializedPath":null},"geoLocation":{"latitude":28.59008,"longitude":77.2256835,"additionalDetails":null}},"auditDetails":{"createdBy":"f789d679-352d-4aec-8198-4d61af1e0566","lastModifiedBy":"f789d679-352d-4aec-8198-4d61af1e0566","createdTime":1757307241475,"lastModifiedTime":1757307241475},"priority":null,"serviceType":"StreetLights","inputGrievance":"street light"},"audit":{"citizen":{"id":811,"userName":"8010012414","name":"OWNER","type":"CITIZEN","mobileNumber":"8010012414","emailId":"cghvjbnk@gmail.com","roles":[{"id":null,"name":"Citizen","code":"CITIZEN","tenantId":"pg"}],"tenantId":"pg","uuid":"f789d679-352d-4aec-8198-4d61af1e0566","active":true},"details":{"createdBy":"f789d679-352d-4aec-8198-4d61af1e0566","lastModifiedBy":"f789d679-352d-4aec-8198-4d61af1e0566","createdTime":1757307241475,"lastModifiedTime":1757307241475},"source":"web","rating":null,"serviceCode":"NoStreetlight"},"RequestInfo":{"apiId":"Rainmaker","authToken":"9ba77d3d-28c0-4799-a788-e01b15c9335b","userInfo":{"id":831,"uuid":"4b73b3e7-6662-4d30-b4c1-1872c1c43c0e","userName":"GRO","name":"Shivank","mobileNumber":"7890789078","emailId":null,"locale":null,"type":"EMPLOYEE","roles":[{"name":"Department Grievance Routing Officer","code":"DGRO","tenantId":"pg.citya"},{"name":"Grievance Officer","code":"GO","tenantId":"pg.citya"},{"name":"Grievance Routing Officer","code":"GRO","tenantId":"pg.citya"},{"name":"Redressal Officer","code":"RO","tenantId":"pg.citya"}],"active":true,"tenantId":"pg.citya","permanentCity":null},"msgId":"1757307709538|en\_IN","plainAccessRequest":{}}}'