# **Motivated Misspecification**

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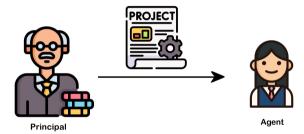
How does a project manager motivate a worker to exert effort?

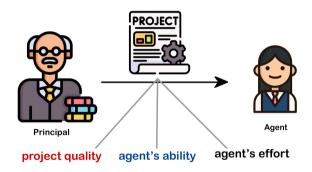
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- ► Monetary incentives (e.g., Holmström 1979)
  - give a bonus for good performance
- ▶ Informational incentives (e.g., Ely & Szydlowski 2020)
  - reveal information over time to induce incremental effort

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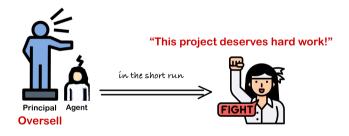
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  - reveal information over time to induce incremental effort
- ► This paper: Perception Manipulation
  - influence how to interpret observations





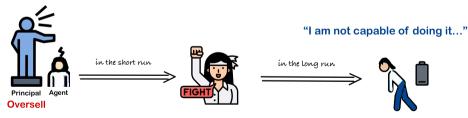
# **Key Tension**

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- ▶ Initially, high expectation stimulates effort by inflating perceived return to effort
- ► However, high expectation can backfire in the long run by triggering misinference
  - over time, agent notices outputs are not as high as expected
  - ⇒ agent thus doubts her own ability to do this job
  - ⇒ potentially demotivate agent's effort



## Question

How should the principal set the agent's expectations in the first place?



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- Perception: learning model to interpret observations
- Misperception: learning under a misspecified model
- Principal's manipulation strategy determines agent's perception
- What type of misperception would arise in a certain environment?

## Main Results

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- ▶ If principal is sufficiently impatient, he oversells project quality
- Otherwise, output function matters
  - production features sufficient statistic: manipulation cannot affect long-run effort
  - ② ability-laden production: principal oversells ⇒ makes agent overly optimistic
  - $\textbf{ 0} \ \ \text{quality-laden production: principal undersells} \Rightarrow \text{makes agent overly pessimistic}$

# Related Literature: Misspecified Learning

- ► Original concepts: Nyarko (1991), Esponda & Pouzo (2016)
- ► Techniques to analyze asymptotic properties: Fudenberg, Romanyuk & Strack (2017), Bohren & Hauser (2021), Esponda & Pouzo (2021), Heidhues, Kőszegi & Strack (2021), Esponda, Pouzo & Yamamoto (2021), Fudenberg, Lanzani & Strack (2021,2023), Frick, lijima & Ishii (2023)
- ► Implications of misspecified learning: Andreoni & Mylovanov (2012), Bohren (2016), Heidhues, Köszegi & Strack(2018, 2023), Frick, lijima & Ishii (2020), Ba & Gindin (2023), Gagnon-Bartsch & Bushong (2022), He (2022), Köszegi, Loewenstein & Murooka (2022), Levy, Razin & Young (2022)
- ► Model selection: He & Libgober (2020), Montiel Olea, Ortoleva, Pai & Prat (2022), Ba (2023), Fudenberg & Lanzani (2023)

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- → Frame the learning model (i.e., how to interpret observations)

# Agenda

- Model
- 2 Immediate Effect and Long-Run Effect
- Applications
  - Mentorship
  - Abusive Relationship
- Extensions
  - Sophisticated Agent
  - Short-Run Incentives

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## Model

- ► Time horizon: t = 0, 1, 2, 3...
- ► Players: Principal & Agent
- ▶ True project quality is  $Q \in [q, \bar{q}]$ ; true agent's ability is  $A \in \mathbb{R}$
- lacktriangle Principal: influences agent's perceived project quality  $ilde{q} \in [q, ar{q}]$  at t=0
  - ullet principal is  $\mathit{truth} ext{-}\mathit{telling}$  if  $ilde{q}=\mathit{Q}$
  - ullet principal is overselling if  $ilde{q}>Q$
  - ullet principal is *underselling* if  $ilde{q} < Q$
- ▶ Agent: exerts **effort**  $e_t \ge 0$  in each period

## Information Structure

- lacktriangle Common prior belief on agent's ability  $\pi_0$
- ► Only principal knows the true project quality *Q*
- ▶ Project output at time t:  $y_t = Y(e_t, Q, A) + \epsilon_t$ 
  - $e_t \geq 0$ : agent's **effort** exerted at time t
  - $Q \in [q, \bar{q}]$ : true project quality
  - $A \in \mathbb{R}$ : true agent's ability
  - $\epsilon_t \sim N(0, \sigma_\epsilon^2)$ : random noise i.i.d. across periods

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  - $\epsilon_t \sim N(0, \sigma_{\epsilon}^2)$ : random noise i.i.d. across periods
- ► Agent's learning dynamics: learns only about her own ability
  - fixes her perceived project quality at  $\tilde{q}$
  - learns about her own ability upon output observations in a Bayesian manner

# Stage-Game Payoffs

- ▶ Principal:  $u_t^P = y_t$
- - $c(e_t) \ge 0$ : the cost of effort

Assumptions:  $Y(\cdot), c(\cdot)$  are twice continuously differentiable, and

- three contributors to output:  $Y_e, Y_q, Y_a > 0$
- $m{ ilde{ extbf{9}}}$  decreasing marginal product and increasing marginal cost of effort:  $Y_{ee} \leq 0, c_{ee} > 0$
- ullet mean output varies flexibly:  $\lim_{a\to -\infty}Y(e,q,a)=-\infty, \lim_{a\to \infty}Y(e,q,a)=\infty$
- effort and project quality are complements:  $Y_{eq} > 0$

# Agent's Payoff and Strategy

Myopic agent

$$U_t^A(e_t; \tilde{q}, \pi_{t-1}) = E[Y(e_t, \tilde{q}, a) | \pi_{t-1}] - c(e_t)$$

 $e(\tilde{q},\pi)$ : agent's effort strategy

- perceived project quality is  $ilde{q}$
- belief on her own ability is  $\pi$

Forward-looking principal

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$$\bullet e_1 = e(\tilde{q}, \pi_0) \Rightarrow y_1 | e_1 \sim N(Y(e_1, Q, A), \sigma_{\epsilon}^2) \Rightarrow \pi_1$$

$$e_2 = e(\tilde{q}, \pi_1) \Rightarrow y_2 | e_2 \sim N(Y(e_2, Q, A), \sigma_{\epsilon}^2) \Rightarrow \pi_2$$

Forward-looking principal

$$\bullet e_1 = e(\tilde{q}, \pi_0) \Rightarrow y_1 | e_1 \sim N(Y(e_1, Q, A), \sigma_{\epsilon}^2) \Rightarrow \pi_1$$

#### For tractability

Principal weighs the immediate and long-run payoff

$$U^P(\tilde{q}; Q, \pi_0, \gamma) = (1 - \gamma)U_1 + \gamma U_{\infty}$$

- immediate payoff:  $U_1 = E[Y(e_1, Q, a)|\pi_0]$
- long-run payoff:  $U_{\infty} = E[Y(e_{\infty},Q,a)|\pi_0]$ 
  - long-run (stable) state: Berk-Nash Equilibrium (Esponda & Pouzo, 2016)
- $\gamma \in [0,1]$ : weight assigned to long-run payoff
- $m{\check{q}} \in [q,ar{q}]$ : principal's manipulation strategy

# Long-Run Stable State: Berk-Nash Equilibrium

#### Definition (Berk-Nash Equilibrium)

A pair of effort strategy and belief on ability  $(e_{\infty}, \pi_{\infty})$  is a Berk-Nash eqm if

- $oldsymbol{0} e_{\infty} = e^*( ilde{q},\pi_{\infty})$
- $m{artheta} \ \pi_{\infty} \in \Delta(\Theta(e_{\infty}))$  where  $\Theta(e_{\infty}) = \operatorname{argmin}_{a' \in \mathbb{R}} K(f, f_{a'})$
- lacktriangle Effort  $e_{\infty}$  is optimal under belief on ability  $\pi_{\infty}$  and perceived project quality  $ilde{q}$
- 2 Belief  $\pi_{\infty}$  assigns probability 1 among ability levels that yield a perceived output distribution "closest" to the true output distribution
  - true output distribution:  $f(y|e_{\infty}) \sim N(Y(e_{\infty},Q,A),\sigma_{\epsilon}^2)$
  - perceived output distribution:  $f_{a'}(y|e_{\infty}) \sim N(Y(e_{\infty}, \tilde{q}, a'), \sigma_{\epsilon}^2)$
  - "distance" between distributions is measured by Kullback-Leibler divergence

# Equilibrium of the Manipulation Game

A pair of manipulation strategy and effort strategy  $( ilde{q}^*,e^*)$  such that

Principal chooses agent's perceived project quality

$$\tilde{q}^* \in \operatorname*{argmax}(1-\gamma) E[Y(\underline{e_1},Q,a)|\pi_0] + \gamma E[Y(\underline{e_\infty},Q,a)|\pi_0]$$

Agent exerts her myopically optimal effort

$$e^*(\tilde{q}, \pi_{t-1}) \in \operatorname*{argmax}_{e \geq 0} E[Y(e_t, \tilde{q}, a) | \pi_{t-1}] - c(e_t),$$

given her perceived project quality  $ilde{q}$  and belief  $\pi_{t-1}$  about ability at time t

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Complete info: agent knows true project quality Q and her true ability A

$$e^{FB}=e^*(Q,A)$$

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## Proposition (Correct Learning)

If principal is truth-telling, then agent eventually

- learns her own ability correctly
- exerts her first-best effort

#### Benchmark

Complete info: agent knows true project quality Q and her true ability A

$$e^{FB}=e^*(Q,A)$$

If principal is truth-telling, then stable state replicates the benchmark

### Proposition (Correct Learning)

For any true state, prior belief, signal precision  $(Q, A, \pi_0, \sigma_{\epsilon}^2) \in [\underline{q}, \overline{q}] \times \mathbb{R} \times \Delta(\mathbb{R}) \times \mathbb{R}_{++}$ , if  $\tilde{q} = Q$ , then  $\pi_{\infty} = \delta_A$  and  $e_{\infty} = e^{FB}$ 

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Can principal induce higher effort by manipulating perceived project quality?

#### Preview of Main Results

A threshold on the weight that principal assigns to long-run welfare:  $\hat{\gamma} \in [0,1]$ 

- ▶ Principal is impatient  $(\gamma < \hat{\gamma})$ : overselling
- Principal is sufficiently patient  $(\gamma > \hat{\gamma})$ : depend on output function  $Y(\cdot)$

This holds true for any true state (Q,A), prior belief  $\pi_0$ , signal precision  $\sigma^2_\epsilon$ 

## Immediate Effect ( $\gamma = 0$ )

$$e_1 = e^*(\tilde{q}, \pi_0)$$

Effort and product quality are complements ( $Y_{eq} > 0$ )

 $\Longrightarrow$  Overselling stimulates agent's immediate effort (e\_1 strictly increases in  $ilde{q}$ )

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#### Proposition (Immediate Effect of Manipulation)

Principal oversells the project if he only cares about immediate welfare  $(\gamma=0)$ 

$$K(f, f_{a'}) = \frac{[Y(e_{\infty}, \tilde{q}, a') - Y(e_{\infty}, Q, A)]^2}{2\sigma_{\epsilon}^2}$$

▶ Unique  $\tilde{a} \in \mathbb{R}$ : agent's **perceived mean output** matches **actual mean output** 

$$Y(e_{\infty}, \tilde{q}, \tilde{a}) = Y(e_{\infty}, Q, A)$$

• this is the unique ability level that minimizes  $K(f, f_{a'})$ :

$$\Theta(e_{\infty}) = \operatorname*{argmin}_{a' \in \mathbb{R}} \mathcal{K}(f, f_{a'}) = \{\widetilde{a}\}$$

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- lacktriangle Stable belief on ability degenerate at ability  $ilde{a}$ :  $\pi_{\infty}=\delta_{ ilde{a}}$ 
  - ullet in the long run, agent concludes with certainty that her own ability is  $ilde{a}$

$$\underbrace{Y(e_{\infty},\tilde{q},\tilde{a})}_{\text{perceived mean output}} = \underbrace{Y(e_{\infty},Q,A)}_{\text{actual mean output}}$$

#### Lemma (Attribution Error)

Agent eventually underestimates her ability (  $ilde{a} < A$  ) if principal oversells (  $ilde{q} > Q$  )

$$Y(e_{\infty}, \tilde{q}, \tilde{a}) = Y(e_{\infty}, Q, A)$$
 perceived mean output actual mean output

#### Lemma (Attribution Error)

Agent eventually underestimates her ability ( $ilde{a} < A$ ) if principal oversells ( $ilde{q} > Q$ )

#### The stable state is self-confirming

- lacktriangle Agent perceives project quality as  $ilde{q}$  and concludes that her ability is  $ilde{a}$
- ▶ Under such perception, she exerts the myopically optimal effort  $e_{\infty} = e^*(\tilde{q}, \tilde{a})$ , which yields an output distribution that matches her perceived output distribution

# Long-Run Effect ( $\gamma = 1$ ): Stable Effort

$$e_{\!\infty}=e^*( ilde{q}, ilde{a})$$

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$${\color{red}e_{\!\infty}}=e^*({\color{gray} ilde{q}},{\color{gray} ilde{a}})$$

$$e_{\infty}'(\tilde{q}) = \underbrace{\frac{\partial e^*(\tilde{q}, \tilde{a})}{\partial \tilde{q}}}_{ ext{direct effect}} + \underbrace{\frac{\partial e^*(\tilde{q}, \tilde{a})}{\partial \tilde{a}} \frac{\partial \tilde{a}}{\partial \tilde{q}}}_{ ext{indirect effect}}$$

# Dual Effects of Manipulation on Stable Effort

$${\color{red}e_{\!\infty}}=e^*(\widetilde{q},\widetilde{a})$$

$$e_{\infty}'(\tilde{q}) = \underbrace{\frac{\partial e^{*}(\tilde{q}, \tilde{a})}{\partial \tilde{q}}}_{(+)} + \underbrace{\frac{\partial e^{*}(\tilde{q}, \tilde{a})}{\partial \tilde{a}}}_{(?)} \underbrace{\frac{\partial \tilde{a}}{\partial \tilde{q}}}_{(-)}$$

# Ability and Effort Are Substitutes ( $Y_{ea} < 0$ )

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#### Lemma (Self-Reinforcing Learning)

If  $Y_{ea} \leq$  0, stable effort  $e_{\infty}$  strictly increases in perceived project quality  $ilde{q}$ 

▶ Heidhues & Kőszegi & Strack (2018): (exogenously) overconfident agent

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- ▶ Heidhues & Kőszegi & Strack (2018): (exogenously) overconfident agent
- ► Endogenize overconfidence: when ability and effort are substitutes, overconfidence stimulates effort in both short and long run

# Ability and Effort Are Complements $(Y_{ea}>0)$

$$e_{\infty}'( ilde{q}) = \underbrace{rac{\partial e^{*}( ilde{q}, ilde{a})}{\partial ilde{q}}}_{(+)} + \underbrace{rac{\partial e^{*}( ilde{q}, ilde{a})}{\partial ilde{a}}}_{(+)} \underbrace{rac{\partial ilde{a}}{\partial ilde{q}}}_{(-)}$$

How stable effort varies with agent's perceived quality  $\tilde{q}$  is undetermined a priori

- Sufficient Statistic: Y(e, q, a) = V(e, S(q, a)) where  $V_S > 0$  and  $V_{eS} > 0$ 
  - project quality and ability are not jointly identifiable

#### Examples

- ► Cobb–Douglas production function:  $Y(e, q, a) = ae^{\beta}q^{\alpha}$ 
  - $S(q,a) = aq^{\alpha}$
- ► CES production function:  $Y(e, q, a) = \phi \left[ \alpha_1 e^{\beta} + \alpha_2 q^{\beta} + \alpha_3 a^{\beta} \right]^{\frac{1}{\beta}}$ 
  - $S(q,a) = \alpha_2 q^{\beta} + \alpha_3 a^{\beta}$

- Sufficient Statistic: Y(e, q, a) = V(e, S(q, a))
  - $V_S > 0, V_{eS} > 0$

- ightharpoonup e.g., Y(e,q,a)=qae
  - S(q, a) = qa

- Sufficient Statistic: Y(e, q, a) = V(e, S(q, a))
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- **2** Ability-Laden: Y(e, q, a) = V(e, S(q, a), a)
  - $\bullet \ \ V_S>0, \, V_{a}>0, \, V_{eS}>0, \, V_{ea}\leq 0$

- e.g., Y(e, q, a) = qae
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- e.g., Y(e, q, a) = qae + a
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- **3** Quality-Laden: Y(e, q, a) = V(e, S(q, a), q)
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  - $V_S > 0, V_q > 0, V_{eS} > 0, V_{eq} \le 0$
  - jointly exclusive but not exhaustive

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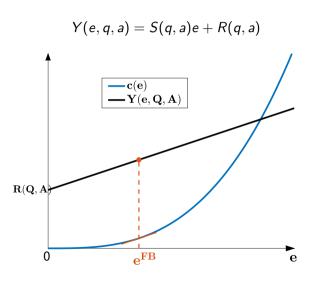
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- common marginal incentive

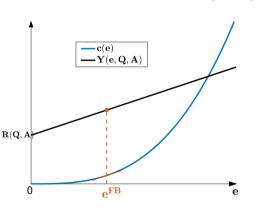
## Long-Run Effect

#### Proposition (Long-Run Effect of Manipulation)

- If the production features a sufficient statistic, then  $e_{\infty} = e^{FB}$
- 2 If the production is ability-laden, then  $e_{\infty}>e^{FB}$  if principal is overselling
- ullet If the production is quality-laden, then  $e_{\infty}>e^{FB}$  if principal is underselling



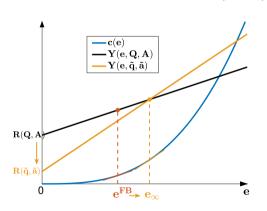
$$Y(e,q,a) = S(q,a)e + R(q,a)$$



To stimulate stable effort

- higher perceived marginal return to effort
- $oldsymbol{\circ}$  perceived mean output = actual mean output

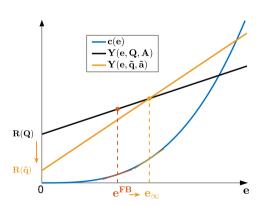
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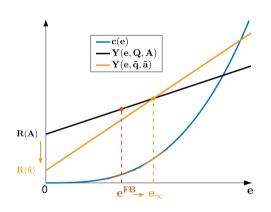
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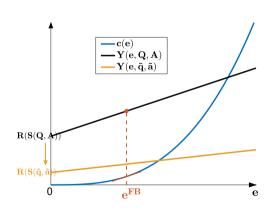
- ▶ Quality-laden: R(q, a) = R(q)
  - ullet undersell the project to decrease R(q)

$$Y(e,q,a) = S(q,a)e + R(q,a)$$



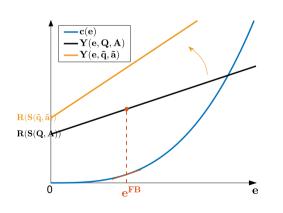
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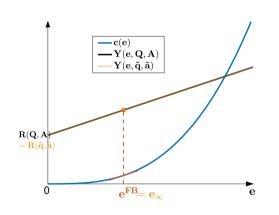
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#### Theorem (Determination of Manipulation)

For any true state, prior belief, signal precision  $(Q, A, \pi_0, \sigma_\epsilon^2)$ 

- If production features a sufficient statistic
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### Agenda

- Model
- 2 Immediate Effect and Long-Run Effect
- 3 Applications
  - Mentorship
  - Abusive Relationship
- 4 Extensions
  - Sophisticated Agent
  - Short-Run Incentives

#### Mentorship

$$y_t = Y(e_t, q, a) + \epsilon_t$$

- ► e.g., lab advisor (principal) graduate student (agent)
  - y: findings from a long-term research project
  - q: value/potential of the research question
  - a: ability of the mentee and/or her coworkers
  - e: mentee's effort
- Assume return to mentee's effort increases with her ability and question value

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Expectation management strategies vary with nature of the project

## Mentorship: Question-Based Project

All work is directed toward a specific preregistered question

$$Y(e, q, a) = q(e + a + \psi ae)$$

- ▶ Value of research question is decisive in yielding research findings
- $lackbox{}\psi \geq 0$ : synergy of agent's ability and effort

## Mentorship: Question-Based Project

$$Y(e,q,a) = q(e+a+\psi ae) = S(q,a)\left(e+rac{a}{1+\psi a}
ight)$$

- $S(q, a) = q(1 + \psi a)$ : intrinsic motivation to study
- ► This type of research project is ability-laden

Mentor, regardless of his patience, should oversell value of the project

- ⇒ mentee underestimates her own ability
- $\Rightarrow$  humility raises mentee's perceived return to effort

$$S(\tilde{q}, \tilde{a}) > S(Q, A)$$

⇒ stimulates mentee's stable effort and promotes research advances

#### Mentorship: Ability-Based Project

Agent's ability is a dominant factor in determining research findings

$$Y(e,q,a) = a(e+q+\psi qe) = S(q,a)\left(e+rac{q}{1+\psi q}
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Patient mentor should undersell the project quality

- ⇒ reduce mentee's self-blaming for low outputs, boost her self-confidence
- $\Rightarrow$  overconfidence increases mentee's perceived return to effort

$$S(\tilde{q}, \tilde{a}) > S(Q, A)$$

⇒ stimulates mentee's stable effort and promotes research advances

## Abusive Relationship

$$Y = S(q, a)e + R(q)$$

- e.g., gaslighting in professional or intimate relationships
  - Y: individual wellbeing
  - q: individual's personal quality (e.g., sense of humor, sensibility, judgement)
  - a: potential of the relationship (e.g., how good the match is)
  - e: effort
  - S(q, a): attachment/affection to the relationship
- Individual's personal quality has an independent value beyond her relational benefit

### Abusive Relationship

$$Y = S(q, a)e + R(q)$$

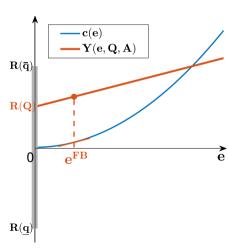
- Manipulative partner aims to extract excessive effort from the individual
- ► Emotional abuse tactics (e.g., blame-shifting, overprotection, neglect, isolation, and criticism) to manipulate how the individual perceives herself
- Manipulator erodes the individual's self-image by emotional abuse
  - ⇒ individual perceives the relationship to be vitally important
  - $\Rightarrow$  motivates unduly high sacrifice and sensitivity to the relationship

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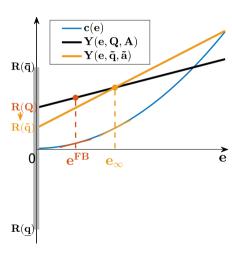
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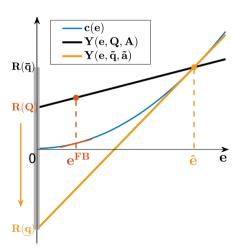
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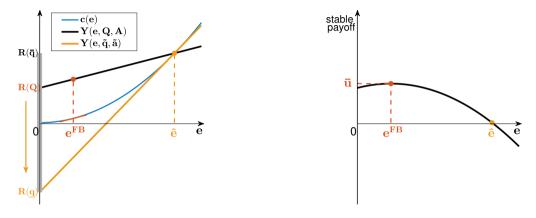


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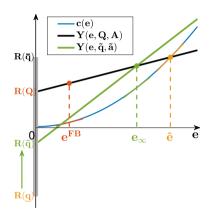
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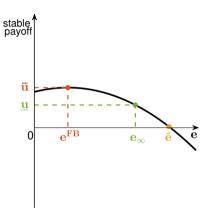




Truth-telling maximizes agent's stable payoff vs. Optimal manipulation minimizes it

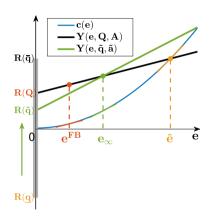
## Value of Outside Option

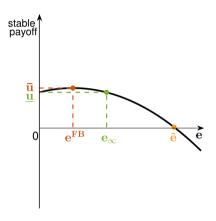




With an outside option  $\underline{u}$ , principal's manipulation strategy shifts towards truth-telling

## Value of Outside Option





Manipulation is attenuated as agent improves her outside option (i.e., a higher  $\underline{u}$ )

## Isolation Facilitates Perception Manipulation

- ▶ If agent can quit, principal would manipulate agent but not too much
- Outside options restrict the extent to which principal can manipulate agent
- ▶ One role of isolation: make the agent unaware of/learn less about outside options

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Previously, agent fully trusts principal (e.g., naive audience vs. trusted authority)

Can principal manipulate a sophisticated agent's perception?

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Can principal manipulate a sophisticated agent's perception?

Uncertainty about the principal's type enables manipulation

► Ability-laden production

$$Y(e, q, a) = qae + a$$

- ▶ Principal privately knows project quality  $Q \in \{0,1\}$  and reports  $\tilde{q} \in \{0,1\}$ :
  - honest (H): always truth-telling ( $\tilde{q}=Q$ )
  - ullet manipulative (M): always overselling ( $ilde{q}=1)$
- ► Agent's prior on:
  - project quality being q = 1:  $p_q = 1/2$
  - ullet principal being honest:  $p_h \in [0,1]$
- ▶ Both players share the same prior on agent's ability:  $\pi_0 = U[0,2]$
- ► Cost function:  $c(e) = e^2/2$

Agent's myopically optimal effort is given by her expected project quality

Without any information from the principal

$$e^*(p_q, \pi_0) = p_q = 1/2$$

Agent's myopically optimal effort is given by her expected project quality

Without any information from the principal

$$e^*(p_a, \pi_0) = p_a = 1/2$$

After observing principal's report  $\tilde{q}=1$ 

$$e^*(p_q', \pi_0) = p_q' = \frac{p_q}{p_q + (1 - p_q)(1 - p_b)} = \frac{1}{2 - p_b}$$

- $\triangleright$  strictly increases in the perceived probability of meeting an honest principal  $p_h$ 
  - naive:  $p_h = 1 \implies p'_a = 1$
  - skeptic:  $p_h = 0 \implies p'_a = p_a = 1/2$
  - possibly honest:  $p_h > 0 \implies p'_q > p_q = 1/2$

- ▶ Agent is vulnerable to manipulation when she is uncertain about principal's type
- ▶ Sophistication level: affects the extent of manipulation, but not the direction
- Naivete makes forces involved stark

- ightharpoonup t=1
  - ullet principal sets agent's perceived project quality  $ilde{q}$
  - ullet agent exerts effort  $e_1=e^*( ilde{q},\pi_0)$
- ightharpoonup t = 2
  - agent observes the output  $Y_1 = Y(e_1, Q, A)$ , updates her ability belief to  $\pi_1$
  - ullet agent exerts effort  $e_2=e^*( ilde{q},\pi_1)$

Agent's posterior upon observing output in period 1 degenerates at  $\tilde{a}_1$ 

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Main results hold

▶ The simplified model captures the key tension in expectation management

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- ▶ Two periods of noiseless output observations suffice to detect manipulation
- Baseline model illustrates how manipulation persists over time
  - noisy observations enable manipulation in a long-term relationship
  - principal triggers misspecified learning which results in a self-confirming stable state

#### Future Work

- ► Break free from manipulation
  - forward-looking & sophisticated: experiment with models
- ► Include long-run consideration in communication
  - $\bullet \ \ cheap \ talk/signaling/bayesian \ persuasion + misspecified \ learning \\$
  - how much manipulation can be sustained by a specific communication protocol

#### Conclusion

- ▶ I propose a model of perception manipulation as a new approach to incentivize effort, and study how the form of misspecification is endogenously determined
- ▶ I identify three classes of output functions
  - sufficient statistics: manipulation cannot affect long-run effort
  - ability-laden: overselling stimulates long-run effort
  - quality-laden: underselling stimulates long-run effort
- Key mechanism
  - principal downplays contribution to output that is unaffected by agent's effort
  - agent misattributes output more to her effort and inflates her agency over the project

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