



# Nicholas Ivaniuc

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## PROFESSIONAL SUMMARY

Versatile Repair Tech with talents in performing regular upgrades, troubleshooting system failures and repairing computers. Excellent problem-solving and analytical skills with the ability to manage several different tasks at once.

Fluent in English and skilled at building connections with customers to promote products. Excellent communication skills combined with analytical and attentive nature. Knowledgeable about keeping optimal stock levels and merchandising items to drive sales.

## SKILLS

- Ability to diagnose and troubleshoot
- Multitasking abilities
- Collaboration
- Complaint resolution
- Creative problem solving
- Flexible & Adaptable

## WORK HISTORY

### REPAIR TECHNICIAN

08/2020 to 03/2021

Winston Neil | Conyers, GA

- Conducted diagnostic procedures to determine root cause of customer problems and provide accurate repair recommendations.
- Implemented preventive maintenance measures to decrease emergent issues.
- Updated and installed new software on desktop and laptop computers to maintain latest technology.
- Tested and installed motherboards, LCD's, WLAN units, and microphones on laptops for customers.

### RETAIL SALES ASSOCIATE

01/2017 to 06/2017

Lolly Amons | Nantucket, MA

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Improved operational efficiencies while managing customers requests, store inventory, transactions, new purchase orders and pricing needs.
- Energized and motivated in performing sales floor activities including merchandising and selling.
- Displayed merchandise by arranging in appealing and orderly way to boost sales.

## EDUCATION

No Degree | Full Stack Software Development  
Georgia Tech Coding Bootcamp, Atlanta, GA