

# Nived Mahendran

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## Profile Summary

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Results-driven Implementation Support Associate with proven expertise in Linux server administration, achieving 99.9% uptime in production environments. Eager to leverage skills in cloud infrastructure and automation tools to drive operational efficiency. Experienced in 24/7 rotational shifts and incident management.

## Experience

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### Implementation Support Associate

June 2023 – Present

Xeoscript Technologies, Mannuthy, Kerala

- Managed Linux (RHEL/CentOS) servers, maintaining 99.9% uptime across all systems.
- Implemented and maintained infrastructure components, including DNS, DHCP, and basic load balancer configurations.
- Developed shell scripts for routine task automation and monitoring.
- Performed troubleshooting of hardware components (CPU, storage drives, memory).
- Currently learning Ansible for configuration management.
- Provided 24/7 technical support in rotational shifts, managing incidents and preparing basic RCA documents.

## Technical Skills

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- **Operating Systems:** Linux (RHEL/CentOS), basic virtualization concepts
- **Infrastructure:** DNS, DHCP, NTP, Apache, nginx, Load Balancers (basic knowledge)
- **Infrastructure as Code:** Terraform, YAML
- **Networking:** Basic understanding of VLAN, NAT, ARP, firewall concepts
- **Database:** Basic knowledge of MySQL, NoSQL, PostgreSQL
- **Programming:** Python, Object Oriented Programming, Logical Operators, Shell scripting
- **Containerization:** Docker, Dockerfile, Docker Compose
- **Container Orchestration:** Kubernetes, pods
- **DevOps Tools:** Jenkins, CI/CD pipelines
- **Configuration Management:** Ansible (Modules, Playbooks)
- **Version Control:** Git, Rebase

## Education

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- **B.Tech in Mechatronics** Aug 2019 – May 2023  
*Ponnaiyah Ramajayam Institute of Science and Technology (PRIEST), Thanjavur*
- **Diploma in Mechatronics** Aug 2013 – May 2016  
*Nettur Technical Training Foundation, Malappuram*

## Certifications

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- **Learning Linux for LFCA Certification Specialization** by LearnQuest      Completed Nov 2023
- **DevOps Mastery Specialization** by KodeKloud      Oct 2024 – Present