

## FinalProjectCode

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```
library(psych)
library("reshape2")
library(tidyverse)
library(caret)
library(randomForest)
library(ROCR)
library(Boruta)
library(rpart)
library(rattle)
library(tree)
library(corrplot)

InsData = read.csv("InsuranceDataTrain.csv")
InsDataTest = read.csv("InsuranceDataTest.csv")

# check the structure of the features
str(InsData)

## 'data.frame':    5822 obs. of  86 variables:
## $ CustomerSubtype      : int  33 37 37 9 40 23 39 33 33 11 ..
##
## $ NbHouses              : int  1 1 1 1 1 1 2 1 1 2 ...
## $ AvgSizeHousehold      : int  3 2 2 3 4 2 3 2 2 3 ...
## $ AvgAge                : int  2 2 2 3 2 1 2 3 4 3 ...
## $ CustomerMainType      : int  8 8 8 3 10 5 9 8 8 3 ...
## $ RomanCatholic         : int  0 1 0 2 1 0 2 0 0 3 ...
## $ Protestant            : int  5 4 4 3 4 5 2 7 1 5 ...
## $ OtherReligion         : int  1 1 2 2 1 0 0 0 3 0 ...
## $ NoReligion            : int  3 4 4 4 4 5 5 2 6 2 ...
## $ Married               : int  7 6 3 5 7 0 7 7 6 7 ...
## $ LivingTogether        : int  0 2 2 2 1 6 2 2 0 0 ...
## $ OtherRelation         : int  2 2 4 2 2 3 0 0 3 2 ...
## $ Singles               : int  1 0 4 2 2 3 0 0 3 2 ...
## $ HouseholdNochildren   : int  2 4 4 3 4 5 3 5 3 2 ...
## $ HouseholdWithchildren : int  6 5 2 4 4 2 6 4 3 6 ...
## $ HighLevelEducation     : int  1 0 0 3 5 0 0 0 0 0 ...
## $ MediumLevelEducation  : int  2 5 5 4 4 5 4 3 1 4 ...
## $ LowerLevelEducation   : int  7 4 4 2 0 4 5 6 8 5 ...
## $ HighStatus            : int  1 0 0 4 0 2 0 2 1 2 ...
## $ Entrepreneur          : int  0 0 0 0 5 0 0 0 1 0 ...
## $ Farmer                : int  1 0 0 0 4 0 0 0 0 0 ...
## $ MiddleManagement      : int  2 5 7 3 0 4 4 2 1 3 ...
```

```

## $ SkilledLabourers           : int  5 0 0 1 0 2 1 5 8 3 ...
## $ UnskilledLabourers         : int  2 4 2 2 0 2 5 2 1 3 ...
## $ SocialclassA               : int  1 0 0 3 9 2 0 2 1 1 ...
## $ SocialclassB1              : int  1 2 5 2 0 2 1 1 1 2 ...
## $ SocialclassB2              : int  2 3 0 1 0 2 4 2 0 1 ...
## $ SocialclassC               : int  6 5 4 4 0 4 5 5 8 4 ...
## $ SocialclassD               : int  1 0 0 0 0 2 0 2 1 2 ...
## $ RentedHouse                : int  1 2 7 5 4 9 6 0 9 0 ...
## $ HomeOwners                 : int  8 7 2 4 5 0 3 9 0 9 ...
## $ X1car                      : int  8 7 7 9 6 5 8 4 5 6 ...
## $ X2cars                     : int  0 1 0 0 2 3 0 4 2 1 ...
## $ Nocar                      : int  1 2 2 0 1 3 1 2 3 2 ...
## $ NationalHealthService      : int  8 6 9 7 5 9 9 6 7 6 ...
## $ PrivateHealthInsurance     : int  1 3 0 2 4 0 0 3 2 3 ...
## $ Income.30                  : int  0 2 4 1 0 5 4 2 7 2 ...
## $ Income30.45.000            : int  4 0 5 5 0 2 3 5 2 3 ...
## $ Income45.75.000            : int  5 5 0 3 9 3 3 3 1 3 ...
## $ Income75.122.000           : int  0 2 0 0 0 0 0 0 0 1 ...
## $ Income.123.000             : int  0 0 0 0 0 0 0 0 0 0 ...
## $ AverageIncome              : int  4 5 3 4 6 3 3 3 2 4 ...
## $ PurchasingPowerClass       : int  3 4 4 4 3 3 5 3 3 7 ...
## $ PrivateThirdPartyInsurance  : int  0 2 2 0 0 0 0 0 0 2 ...
## $ ThirdPartyInsuranceFirms    : int  0 0 0 0 0 0 0 0 0 0 ...
## $ ThirdPartyInsuraneAgriculture : int  0 0 0 0 0 0 0 0 0 0 ...
## $ CarPolicies                : int  6 0 6 6 0 6 6 0 5 0 ...
## $ DeliveryVanPolicies         : int  0 0 0 0 0 0 0 0 0 0 ...
## $ MotorcycleScooterPolicies   : int  0 0 0 0 0 0 0 0 0 0 ...
## $ LorryPolicies              : int  0 0 0 0 0 0 0 0 0 0 ...
## $ TrailerPolicies            : int  0 0 0 0 0 0 0 0 0 0 ...
## $ TractorPolicies            : int  0 0 0 0 0 0 0 0 0 0 ...
## $ AgriculturalMachinesPolicies : int  0 0 0 0 0 0 0 0 0 0 ...
## $ MopedPolicies              : int  0 0 0 0 0 0 0 3 0 0 ...
## $ LifeInsurances              : int  0 0 0 0 0 0 0 0 0 0 ...
## $ PrivateAccidentPolicies     : int  0 0 0 0 0 0 0 0 0 0 ...
## $ FamilyAccidentPolicies      : int  0 0 0 0 0 0 0 0 0 0 ...
## $ DisabilityInsurancePolicies : int  0 0 0 0 0 0 0 0 0 0 ...
## $ FirePolicies               : int  5 2 2 2 6 0 0 0 0 3 ...
## $ SurfboardPolicies          : int  0 0 0 0 0 0 0 0 0 0 ...
## $ BoatPolicies               : int  0 0 0 0 0 0 0 0 0 0 ...
## $ BicyclePolicies            : int  0 0 0 0 0 0 0 0 0 0 ...
## $ PropertyInsurancePolicies   : int  0 0 0 0 0 0 0 0 0 0 ...
## $ SocialSecurityInsurancePolicies : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbPrivateThirdPartyInsurance : int  0 2 1 0 0 0 0 0 0 1 ...
## $ NbThirdPartyInsuranceFirms  : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbThirdPartyInsuranceAgriculture : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbCarPolicies              : int  1 0 1 1 0 1 1 0 1 0 ...
## $ NbDeliveryVanPolicies       : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbMotorcycleScooterPolicies : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbLorryPolicies            : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbTrailerPolicies          : int  0 0 0 0 0 0 0 0 0 0 ...

```

```
## $ NbTractorPolicies      : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbAgriculturalMachinesPolicies : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbMopedPolicies        : int  0 0 0 0 0 0 0 1 0 0 ...
## $ NbLifeInsurances        : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbPrivateAccidentPolicies : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbFamilyAccidentsPolicies : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbDisabilityInsurancePolicies : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbFirePolicies          : int  1 1 1 1 1 0 0 0 0 1 ...
## $ NbSurfboardPolicies     : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbBoatPolicies          : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbBicyclePolicies        : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbPropertyInsurancePolicies : int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbSocialSecurityInsurancePolicies: int  0 0 0 0 0 0 0 0 0 0 ...
## $ NbMobileHomePolicies     : int  0 0 0 0 0 0 0 0 0 0 ...
```

*# summarize columns to see possible values and observe if any scaling is needed*

```
summary(InsData)
```

```
## CustomerSubtype      NbHouses      AvgSizeHousehold      AvgAge
## Min.   : 1.00      Min.   : 1.000      Min.   :1.000      Min.   :1.000
## 1st Qu.:10.00      1st Qu.: 1.000      1st Qu.:2.000      1st Qu.:2.000
## Median :30.00      Median : 1.000      Median :3.000      Median :3.000
## Mean   :24.25      Mean   : 1.111      Mean   :2.679      Mean   :2.991
## 3rd Qu.:35.00      3rd Qu.: 1.000      3rd Qu.:3.000      3rd Qu.:3.000
## Max.   :41.00      Max.   :10.000      Max.   :5.000      Max.   :6.000
## CustomerMainType      RomanCatholic      Protestant      OtherReligion
## Min.   : 1.000      Min.   :0.0000      Min.   :0.000      Min.   :0.00
## 1st Qu.: 3.000      1st Qu.:0.0000      1st Qu.:4.000      1st Qu.:0.00
## Median : 7.000      Median :0.0000      Median :5.000      Median :1.00
## Mean   : 5.774      Mean   :0.6965      Mean   :4.627      Mean   :1.07
## 3rd Qu.: 8.000      3rd Qu.:1.0000      3rd Qu.:6.000      3rd Qu.:2.00
## Max.   :10.000      Max.   :9.0000      Max.   :9.000      Max.   :5.00
##      NoReligion      Married      LivingTogether      OtherRelation
## Min.   :0.000      Min.   :0.000      Min.   :0.0000      Min.   :0.00
## 1st Qu.:2.000      1st Qu.:5.000      1st Qu.:0.0000      1st Qu.:1.00
## Median :3.000      Median :6.000      Median :1.0000      Median :2.00
## Mean   :3.259      Mean   :6.183      Mean   :0.8835      Mean   :2.29
## 3rd Qu.:4.000      3rd Qu.:7.000      3rd Qu.:1.0000      3rd Qu.:3.00
## Max.   :9.000      Max.   :9.000      Max.   :7.0000      Max.   :9.00
##      Singles      HouseholdNochildren      HouseholdWithchildren      HighLevelEducation
## Min.   :0.000      Min.   :0.00      Min.   :0.0      Min.   :0.000
## 1st Qu.:0.000      1st Qu.:2.00      1st Qu.:3.0      1st Qu.:0.000
## Median :2.000      Median :3.00      Median :4.0      Median :1.000
## Mean   :1.888      Mean   :3.23      Mean   :4.3      Mean   :1.461
## 3rd Qu.:3.000      3rd Qu.:4.00      3rd Qu.:6.0      3rd Qu.:2.000
## Max.   :9.000      Max.   :9.00      Max.   :9.0      Max.   :9.000
## MediumLevelEducation      LowerLevelEducation      HighStatus      Entrepreneur
## Min.   :0.000      Min.   :0.000      Min.   :0.000      Min.   :0.000
```

##	1st Qu.:2.000	1st Qu.:3.000	1st Qu.:0.000	1st Qu.:0.000	
##	Median :3.000	Median :5.000	Median :2.000	Median :0.000	
##	Mean :3.351	Mean :4.572	Mean :1.895	Mean :0.398	
##	3rd Qu.:4.000	3rd Qu.:6.000	3rd Qu.:3.000	3rd Qu.:1.000	
##	Max. :9.000	Max. :9.000	Max. :9.000	Max. :5.000	
##	Farmer	MiddleManagement	SkilledLabourers	UnskilledLabourers	
##	Min. :0.0000	Min. :0.000	Min. :0.00	Min. :0.000	
##	1st Qu.:0.0000	1st Qu.:2.000	1st Qu.:1.00	1st Qu.:1.000	
##	Median :0.0000	Median :3.000	Median :2.00	Median :2.000	
##	Mean :0.5223	Mean :2.899	Mean :2.22	Mean :2.306	
##	3rd Qu.:1.0000	3rd Qu.:4.000	3rd Qu.:3.00	3rd Qu.:3.000	
##	Max. :9.0000	Max. :9.000	Max. :9.00	Max. :9.000	
##	SocialclassA	SocialclassB1	SocialclassB2	SocialclassC	
##	Min. :0.000	Min. :0.000	Min. :0.000	Min. :0.000	
##	1st Qu.:0.000	1st Qu.:1.000	1st Qu.:1.000	1st Qu.:2.000	
##	Median :1.000	Median :2.000	Median :2.000	Median :4.000	
##	Mean :1.621	Mean :1.607	Mean :2.203	Mean :3.759	
##	3rd Qu.:2.000	3rd Qu.:2.000	3rd Qu.:3.000	3rd Qu.:5.000	
##	Max. :9.000	Max. :9.000	Max. :9.000	Max. :9.000	
##	SocialclassD	RentedHouse	HomeOwners	X1car	X2cars
##	Min. :0.000	Min. :0.000	Min. :0.000	Min. :0.00	Min. :0.000
##	1st Qu.:0.000	1st Qu.:2.000	1st Qu.:2.000	1st Qu.:5.00	1st Qu.:0.000
##	Median :1.000	Median :4.000	Median :5.000	Median :6.00	Median :1.000
##	Mean :1.067	Mean :4.237	Mean :4.772	Mean :6.04	Mean :1.316
##	3rd Qu.:2.000	3rd Qu.:7.000	3rd Qu.:7.000	3rd Qu.:7.00	3rd Qu.:2.000
##	Max. :9.000	Max. :9.000	Max. :9.000	Max. :9.00	Max. :7.000
##	Nocar	NationalHealthService	PrivateHealthInsurance	Income.30	
##	Min. :0.000	Min. :0.000	Min. :0.000	Min. :0.000	
##	1st Qu.:1.000	1st Qu.:5.000	1st Qu.:1.000	1st Qu.:1.000	
##	Median :2.000	Median :7.000	Median :2.000	Median :2.000	
##	Mean :1.959	Mean :6.277	Mean :2.729	Mean :2.574	
##	3rd Qu.:3.000	3rd Qu.:8.000	3rd Qu.:4.000	3rd Qu.:4.000	
##	Max. :9.000	Max. :9.000	Max. :9.000	Max. :9.000	
##	Income30.45.000	Income45.75.000	Income75.122.000	Income.123.000	
##	Min. :0.000	Min. :0.000	Min. :0.0000	Min. :0.0000	
##	1st Qu.:2.000	1st Qu.:1.000	1st Qu.:0.0000	1st Qu.:0.0000	
##	Median :4.000	Median :3.000	Median :0.0000	Median :0.0000	
##	Mean :3.536	Mean :2.731	Mean :0.7961	Mean :0.2027	

```

## 3rd Qu.:5.000 3rd Qu.:4.000 3rd Qu.:1.0000 3rd Qu.:0.0000
## Max. :9.000 Max. :9.000 Max. :9.0000 Max. :9.0000
## AverageIncome PurchasingPowerClass PrivateThirdPartyInsurance
## Min. :0.000 Min. :1.000 Min. :0.0000
## 1st Qu.:3.000 1st Qu.:3.000 1st Qu.:0.0000
## Median :4.000 Median :4.000 Median :0.0000
## Mean :3.784 Mean :4.236 Mean :0.7712
## 3rd Qu.:4.000 3rd Qu.:6.000 3rd Qu.:2.0000
## Max. :9.000 Max. :8.000 Max. :3.0000
## ThirdPartyInsuranceFirms ThirdPartyInsuranceAgriculture CarPolicies
## Min. :0.00000 Min. :0.00000 Min. :0.00
## 1st Qu.:0.00000 1st Qu.:0.00000 1st Qu.:0.00
## Median :0.00000 Median :0.00000 Median :5.00
## Mean :0.04002 Mean :0.07162 Mean :2.97
## 3rd Qu.:0.00000 3rd Qu.:0.00000 3rd Qu.:6.00
## Max. :6.00000 Max. :4.00000 Max. :8.00
## DeliveryVanPolicies MotorcycleScooterPolicies LorryPolicies
## Min. :0.00000 Min. :0.0000 Min. :0.000000
## 1st Qu.:0.00000 1st Qu.:0.0000 1st Qu.:0.000000
## Median :0.00000 Median :0.0000 Median :0.000000
## Mean :0.04827 Mean :0.1754 Mean :0.009447
## 3rd Qu.:0.00000 3rd Qu.:0.0000 3rd Qu.:0.000000
## Max. :7.00000 Max. :7.0000 Max. :9.000000
## TrailerPolicies TractorPolicies AgriculturalMachinesPolicies
## Min. :0.00000 Min. :0.00000 Min. :0.00000
## 1st Qu.:0.00000 1st Qu.:0.00000 1st Qu.:0.00000
## Median :0.00000 Median :0.00000 Median :0.00000
## Mean :0.02096 Mean :0.09258 Mean :0.01305
## 3rd Qu.:0.00000 3rd Qu.:0.00000 3rd Qu.:0.00000
## Max. :5.00000 Max. :6.00000 Max. :6.00000
## MopedPolicies LifeInsurances PrivateAccidentPolicies
## Min. :0.000 Min. :0.0000 Min. :0.00000
## 1st Qu.:0.000 1st Qu.:0.0000 1st Qu.:0.00000
## Median :0.000 Median :0.0000 Median :0.00000
## Mean :0.215 Mean :0.1948 Mean :0.01374
## 3rd Qu.:0.000 3rd Qu.:0.0000 3rd Qu.:0.00000
## Max. :6.000 Max. :9.0000 Max. :6.00000
## FamilyAccidentPolicies DisabilityInsurancePolicies FirePolicies
## Min. :0.00000 Min. :0.00000 Min. :0.000
## 1st Qu.:0.00000 1st Qu.:0.00000 1st Qu.:0.000
## Median :0.00000 Median :0.00000 Median :2.000
## Mean :0.01529 Mean :0.02353 Mean :1.828
## 3rd Qu.:0.00000 3rd Qu.:0.00000 3rd Qu.:4.000
## Max. :3.00000 Max. :7.00000 Max. :8.000
## SurfboardPolicies BoatPolicies BicyclePolicies
## Min. :0.0000000 Min. :0.00000 Min. :0.00000
## 1st Qu.:0.0000000 1st Qu.:0.00000 1st Qu.:0.00000
## Median :0.0000000 Median :0.00000 Median :0.00000
## Mean :0.0008588 Mean :0.01889 Mean :0.02525
## 3rd Qu.:0.0000000 3rd Qu.:0.00000 3rd Qu.:0.00000

```

```

## Max. :3.000000 Max. :6.00000 Max. :1.00000
## PropertyInsurancePolicies SocialSecurityInsurancePolicies
## Min. :0.00000 Min. :0.00000
## 1st Qu.:0.00000 1st Qu.:0.00000
## Median :0.00000 Median :0.00000
## Mean :0.01563 Mean :0.04758
## 3rd Qu.:0.00000 3rd Qu.:0.00000
## Max. :6.00000 Max. :5.00000
## NbPrivateThirdPartyInsurance NbThirdPartyInsuranceFirms
## Min. :0.000 Min. :0.00000
## 1st Qu.:0.000 1st Qu.:0.00000
## Median :0.000 Median :0.00000
## Mean :0.403 Mean :0.01477
## 3rd Qu.:1.000 3rd Qu.:0.00000
## Max. :2.000 Max. :5.00000
## NbThirdPartyInsuranceAgriculture NbCarPolicies NbDeliveryVanPolicies
## Min. :0.00000 Min. :0.0000 Min. :0.00000
## 1st Qu.:0.00000 1st Qu.:0.0000 1st Qu.:0.00000
## Median :0.00000 Median :1.0000 Median :0.00000
## Mean :0.02061 Mean :0.5622 Mean :0.01048
## 3rd Qu.:0.00000 3rd Qu.:1.0000 3rd Qu.:0.00000
## Max. :1.00000 Max. :7.0000 Max. :4.00000
## NbMotorcycleScooterPolicies NbLorryPolicies NbTrailerPolicies
## Min. :0.00000 Min. :0.000000 Min. :0.00000
## 1st Qu.:0.00000 1st Qu.:0.000000 1st Qu.:0.00000
## Median :0.00000 Median :0.000000 Median :0.00000
## Mean :0.04105 Mean :0.002233 Mean :0.01254
## 3rd Qu.:0.00000 3rd Qu.:0.000000 3rd Qu.:0.00000
## Max. :8.00000 Max. :3.000000 Max. :3.00000
## NbTractorPolicies NbAgriculturalMachinesPolicies NbMopedPolicies
## Min. :0.00000 Min. :0.000000 Min. :0.00000
## 1st Qu.:0.00000 1st Qu.:0.000000 1st Qu.:0.00000
## Median :0.00000 Median :0.000000 Median :0.00000
## Mean :0.03367 Mean :0.006183 Mean :0.07042
## 3rd Qu.:0.00000 3rd Qu.:0.000000 3rd Qu.:0.00000
## Max. :4.00000 Max. :6.000000 Max. :2.00000
## NbLifeInsurances NbPrivateAccidentPolicies NbFamilyAccidentsPolicies
## Min. :0.00000 Min. :0.000000 Min. :0.00000
## 1st Qu.:0.00000 1st Qu.:0.000000 1st Qu.:0.00000
## Median :0.00000 Median :0.000000 Median :0.00000
## Mean :0.07661 Mean :0.005325 Mean :0.006527
## 3rd Qu.:0.00000 3rd Qu.:0.000000 3rd Qu.:0.00000
## Max. :8.00000 Max. :1.000000 Max. :1.00000
## NbDisabilityInsurancePolicies NbFirePolicies NbSurfboardPolicies
## Min. :0.000000 Min. :0.0000 Min. :0.0000000
## 1st Qu.:0.000000 1st Qu.:0.0000 1st Qu.:0.0000000
## Median :0.000000 Median :1.0000 Median :0.0000000
## Mean :0.004638 Mean :0.5701 Mean :0.0005153
## 3rd Qu.:0.000000 3rd Qu.:1.0000 3rd Qu.:0.0000000
## Max. :2.000000 Max. :7.0000 Max. :1.0000000

```

```
## NbBoatPolicies      NbBicyclePolicies NbPropertyInsurancePolicies
## Min.      :0.000000 Min.      :0.00000 Min.      :0.000000
## 1st Qu.:0.000000 1st Qu.:0.00000 1st Qu.:0.000000
## Median :0.000000 Median :0.00000 Median :0.000000
## Mean    :0.006012 Mean    :0.03178 Mean    :0.007901
## 3rd Qu.:0.000000 3rd Qu.:0.00000 3rd Qu.:0.000000
## Max.    :2.000000 Max.    :3.00000 Max.    :2.000000
## NbSocialSecurityInsurancePolicies NbMobileHomePolicies
## Min.      :0.00000 Min.      :0.00000
## 1st Qu.:0.00000 1st Qu.:0.00000
## Median :0.00000 Median :0.00000
## Mean    :0.01426 Mean    :0.05977
## 3rd Qu.:0.00000 3rd Qu.:0.00000
## Max.    :2.00000 Max.    :1.00000

# Check number of rows and columns in each of the Train data and Test data
dim(InsData)

## [1] 5822 86

dim(InsDataTest)

## [1] 4000 86

# check the possible values in Target column #86 (NbMobileHomePolicies)
unique(InsData$NbMobileHomePolicies)

## [1] 0 1
```

This is the Dependent variable with possible values 0 or 1

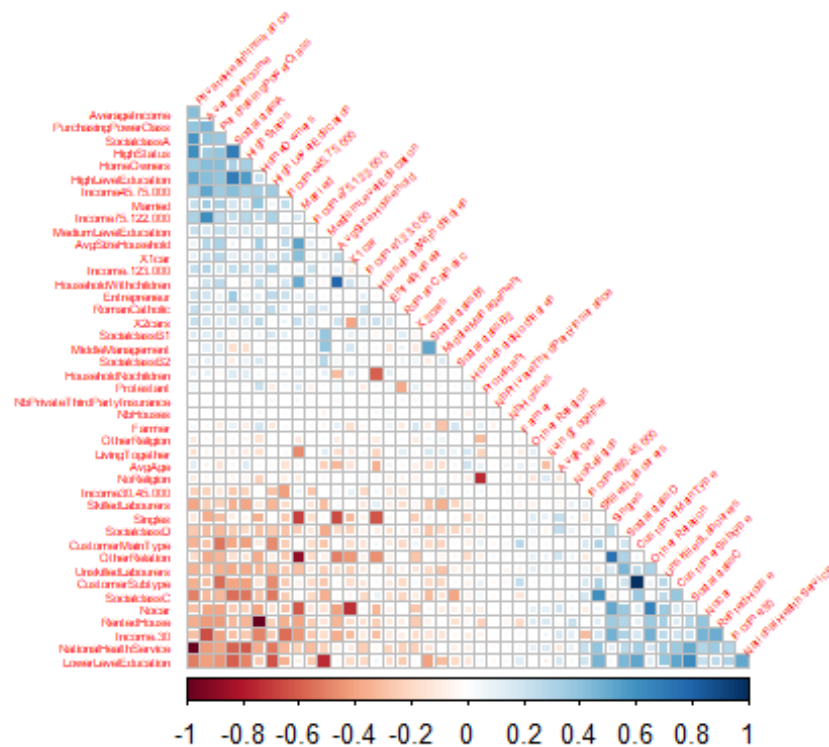
Check the Correlation Matrix. Since the number of attributes is large, we will check the Attributes related to insurance product purchase first, then check the rest.

```
#create correlation matrix
corInsData=cor(InsData[,c(44:86)], use="complete.obs")

## The below returns a nice looking correlation matrix with highly correlated
variables other than the diagonal attributes
corrplot(corInsData, method = 'square', order = 'FPC', type = 'lower', diag =
FALSE,tl.cex=0.4, tl.srt=45)
```







Here we can also find highly correlated variables that logically mean the same. We will keep one of each from the list below:

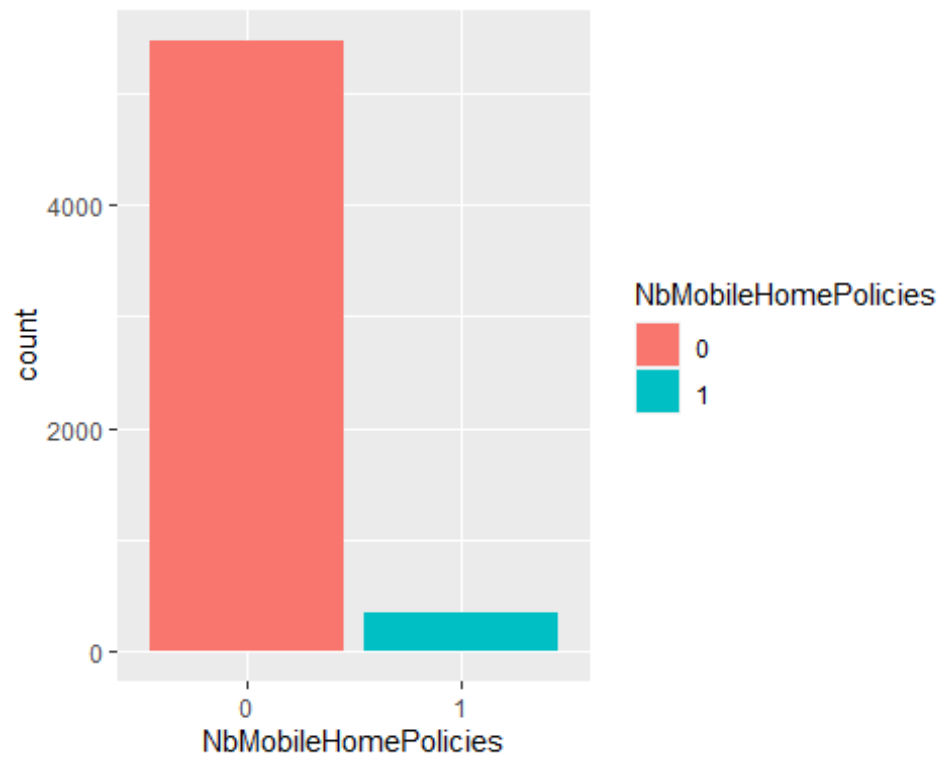
OtherRelation v.s. Married  
 Singles v.s. Married  
 RentedHouse v.s. HomeOwners  
 HouseholdNoChildren v.s. HouseholdWithChildren  
 CustomerMainType v.s. CustomerSubType

```
# check next the correlation among all attributes after removing the highly c
orrelated attributes above
InsDataCut = subset(InsDataCut, select = -c(OtherRelation, Singles, RentedHou
se, HouseholdNoChildren, CustomerMainType))
InsDataTestCut = subset(InsDataTestCut, select = -c(OtherRelation, Singles, R
entedHouse, HouseholdNoChildren, CustomerMainType))

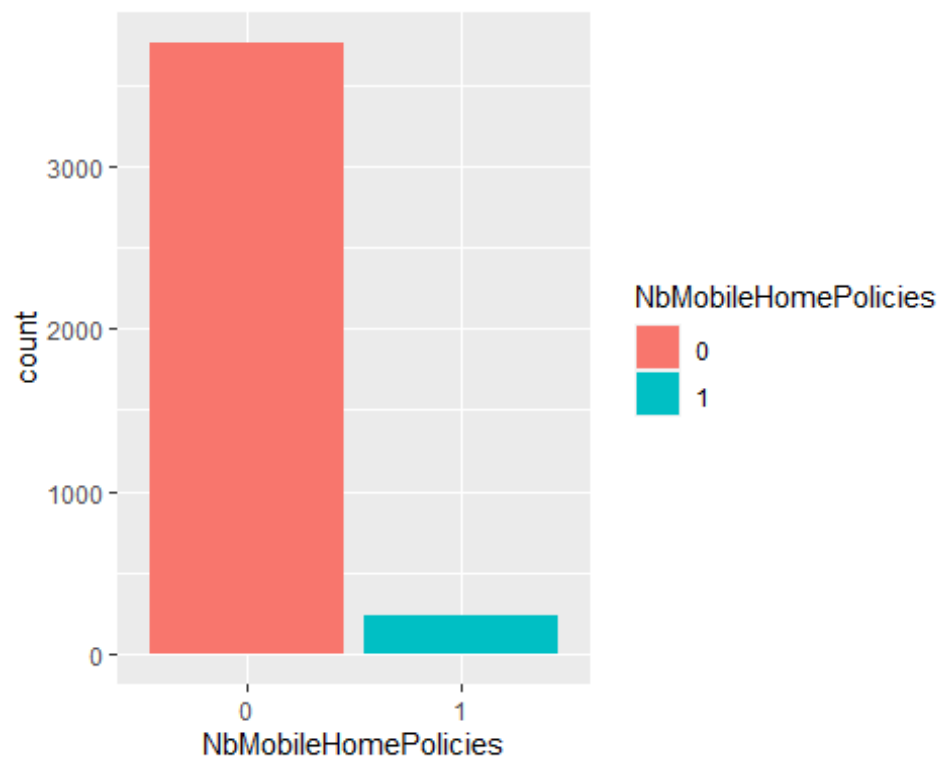
#create correlation matrix
corInsData2=cor(InsDataCut, use="complete.obs")

## The below returns a nice looking correlation matrix with highly correlated
variables other than the diagonal attributes
corrplot(corInsData2, method = 'square', order = 'FPC', type = 'lower', diag
= FALSE, tl.cex=0.4, tl.srt=45)
```





```
ggplot() +  
  geom_bar(data=InsDataTestIM, aes(NbMobileHomePolicies, fill=NbMobileHomePol  
icies))
```



We have imbalanced data as number of 0's in target class are much higher than 1's. But if we check the % of 1's to 0's in each of the Training and Test datasets, they seem similar.

**\*\* We might try to undersize the sample data having 0's to be close to those having 1's**

```
InsDataIM %>%
  group_by(NbMobileHomePolicies) %>%
  summarize(count = n())

## # A tibble: 2 × 2
##   NbMobileHomePolicies count
##   <fct>                <int>
## 1 0                      5474
## 2 1                      348

# 348 v.s. 5474 (~6.3%)

InsDataTestIM %>%
  group_by(NbMobileHomePolicies) %>%
  summarize(count = n())

## # A tibble: 2 × 2
##   NbMobileHomePolicies count
##   <fct>                <int>
## 1 0                      3762
## 2 1                      238

# 238 v.s. 3762 (~6.3%)

# We will read an edited version of the data where the 0 rows have been diminished to have somewhat balanced data

InsDataIM = read.csv("InsuranceDataTrainIM.csv")
InsDataTestIM = read.csv("InsuranceDataTestIM.csv")

# Check number of rows and columns
dim(InsDataIM)

## [1] 1851    86

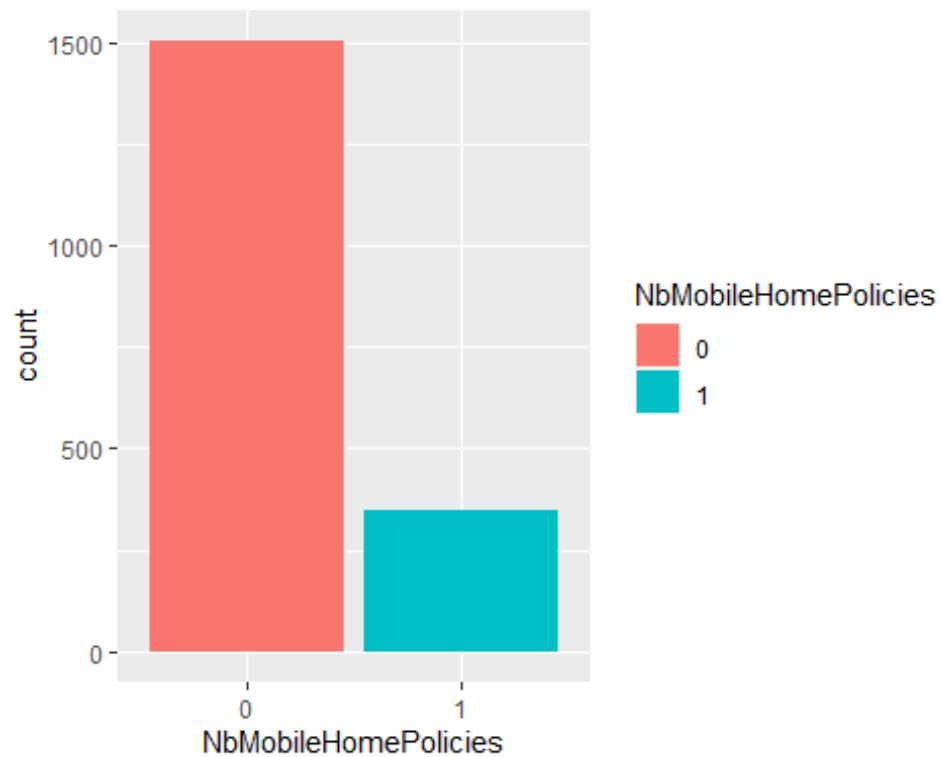
dim(InsDataTestIM)

## [1] 1188    86

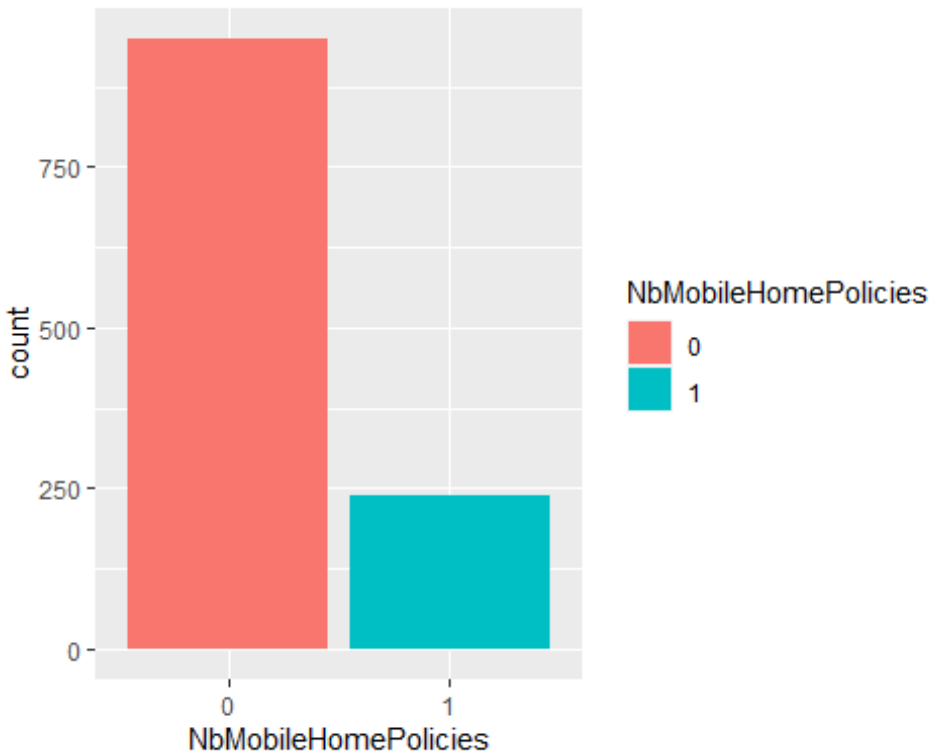
# factor the dependent attribute
InsDataIM$NbMobileHomePolicies = as.factor(InsDataIM$NbMobileHomePolicies)
InsDataTestIM$NbMobileHomePolicies = as.factor(InsDataTestIM$NbMobileHomePolicies)

# To check if the dataset is balanced, count the number of observations we have for Targets 0 and 1
```

```
# 1 has insurance for mobile home  
# 0 does not have insurance for mobile home  
ggplot() +  
  geom_bar(data=InsDataIM, aes(NbMobileHomePolicies, fill=NbMobileHomePolicies))
```



```
ggplot() +  
  geom_bar(data=InsDataTestIM, aes(NbMobileHomePolicies, fill=NbMobileHomePolicies))
```



Now we have prepared several datasets: Original Full Dataset (InsData, InsDataTest)  
 Dataset without the Highly correlated Variables (InsDataCut, InsDataTestCut) Dataset  
 treated the imbalanced data (InsDataIM, InsDataTestIM)

We will try 2 algorithms for Prediction: Random Forest and Logistic Regression We will  
 start with the Random Forest, testing it on each of the 3 datasets above:

```
# factor the dependent attribute
InsData$NbMobileHomePolicies = as.factor(InsData$NbMobileHomePolicies)
InsDataTest$NbMobileHomePolicies = as.factor(InsDataTest$NbMobileHomePolicies)

set.seed(71)
rf <- randomForest(NbMobileHomePolicies~., data=InsData, ntree=500)
print(rf)

##
## Call:
## randomForest(formula = NbMobileHomePolicies ~ ., data = InsData, ntree = 500)
##
## Type of random forest: classification
## Number of trees: 500
## No. of variables tried at each split: 9
##
## OOB estimate of error rate: 6.85%
## Confusion matrix:
## 0 1 class.error
```

```
## 0 5413 61 0.01114359
## 1 338 10 0.97126437
```

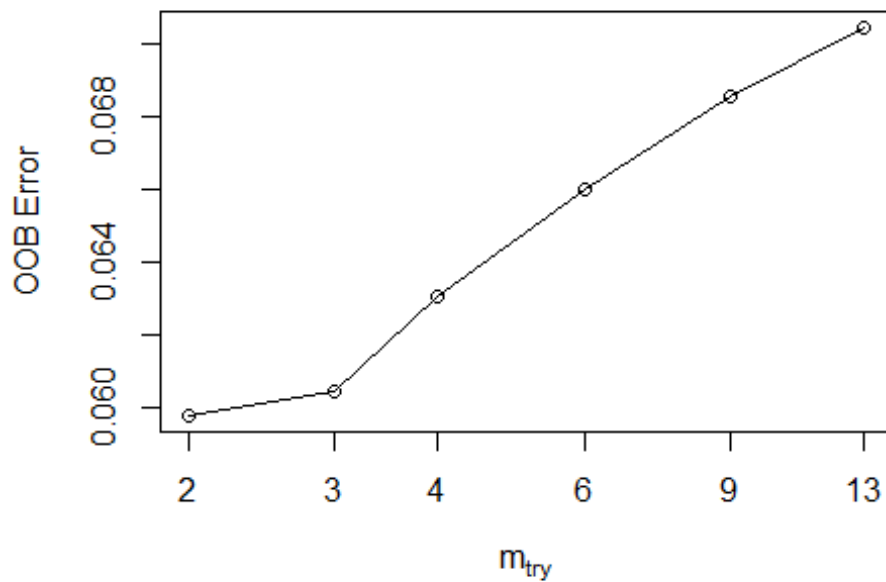
*#If a dependent variable is a factor, classification is assumed, otherwise regression is assumed.*

check results

Find the optimal mtry value. Select mtry value with minimum out of bag(OOB) error. Two important input parameters for random forest: 1- Number of trees used in the forest (ntree) 2- Number of random variables used in each tree (mtry)

```
set.seed(71)
# search for the best mtry value
mtry <- tuneRF(InsData[,c(1:85)],InsData$NbMobileHomePolicies, ntreeTry=500,
               stepFactor=1.5,improve=0.01, trace=TRUE, plot=TRUE)

## mtry = 9 OOB error = 6.85%
## Searching left ...
## mtry = 6 OOB error = 6.6%
## 0.03759398 0.01
## mtry = 4 OOB error = 6.3%
## 0.04427083 0.01
## mtry = 3 OOB error = 6.05%
## 0.04087193 0.01
## mtry = 2 OOB error = 5.98%
## 0.01136364 0.01
## Searching right ...
## mtry = 13 OOB error = 7.04%
## -0.1781609 0.01
```



```
best.m <- mtry[mtry[, 2] == min(mtry[, 2]), 1]
print(mtry)
```

```
##      mtry  OOBError
## 2.00B    2 0.05977327
## 3.00B    3 0.06046032
## 4.00B    4 0.06303676
## 6.00B    6 0.06595672
## 9.00B    9 0.06853315
## 13.00B   13 0.07042254
```

```
print(best.m)
```

```
## [1] 2
```

In this case, mtry = 2 is the best mtry as it has least OOB error. However, when running the model with mtry = 2, there were no True positives classified. After trying each mtry value, we noticed that the default = 9, was selecting the most true positives with OOB error 6.8, so we kept this value.

```
set.seed(71)
rf <- randomForest(NbMobileHomePolicies~., data=InsData, mtry=9, importance=TRUE, ntree=500)
print(rf)
```

```
##
```

```
## Call:
```

```
## randomForest(formula = NbMobileHomePolicies ~ ., data = InsData, mtr
```





```

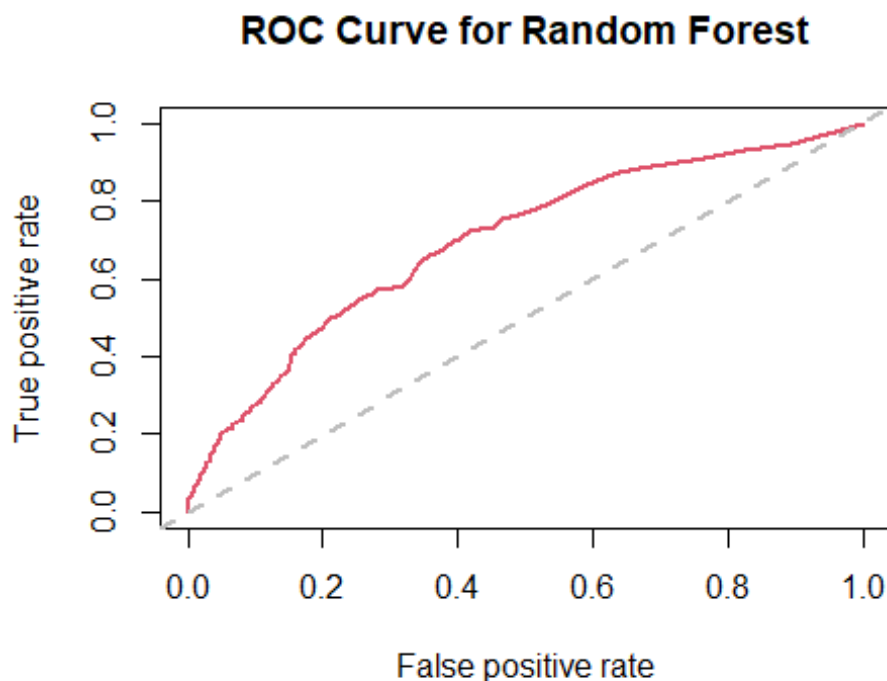
pred1R=predict(rf,type = "prob", newdata=InsDataTest[,c(1:85)])

perfR = prediction(pred1R[,2], InsDataTest$NbMobileHomePolicies)
# 1. Area under curve
auc = performance(perfR, "auc")
auc

## A performance instance
## 'Area under the ROC curve'

# 2. True Positive and Negative Rate
pred3R = performance(perfR, "tpr", "fpr")
# 3. Plot the ROC curve
plot(pred3R,main="ROC Curve for Random Forest",col=2,lwd=2)
abline(a=0,b=1,lwd=2,lty=2,col="gray")

```



This means that the proportion of test samples correctly classified as Purchasing Caravan Insurance (true positive) is greater than the proportion of the sample incorrectly classified as Purchasing Caravan Insurance (false positives)

Another nice way to show feature selection based on random forest, using library(Boruta)

```

boruta <- Boruta(NbMobileHomePolicies~., data = InsData, doTrace = 2, maxRuns
= 20)

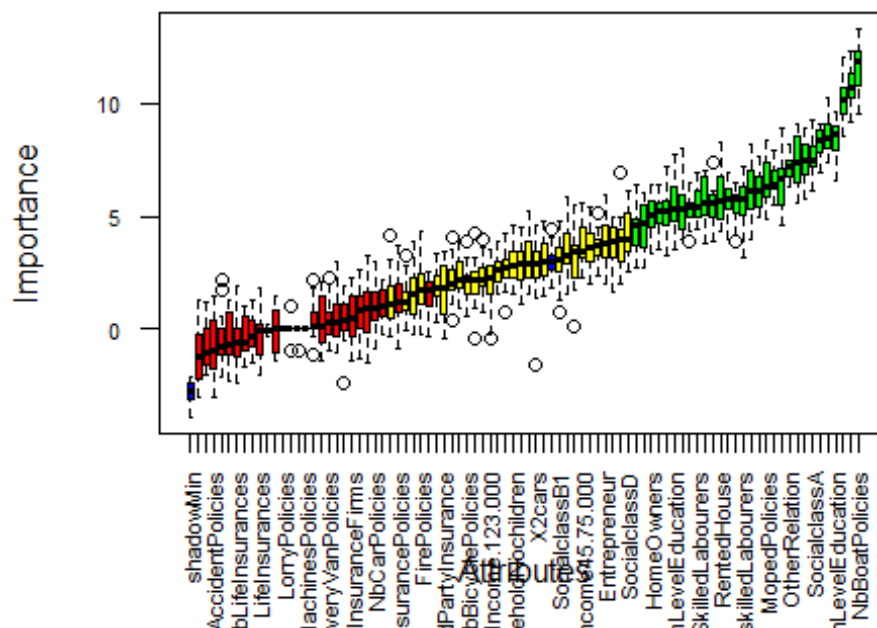
## 1. run of importance source...
## 2. run of importance source...

```

```
## 3. run of importance source...
## 4. run of importance source...
## 5. run of importance source...
## 6. run of importance source...
## 7. run of importance source...
## 8. run of importance source...
## 9. run of importance source...
## 10. run of importance source...
## 11. run of importance source...
## 12. run of importance source...
## 13. run of importance source...
## 14. run of importance source...
## After 14 iterations, +1.2 mins:
## confirmed 26 attributes: AverageIncome, BoatPolicies, CustomerMainType, CustomerSubtype, HighLevelEducation and 21 more;
## rejected 20 attributes: AgriculturalMachinesPolicies, DeliveryVanPolicies, LifeInsurances, LorryPolicies, MotorcycleScooterPolicies and 15 more;
## still have 39 attributes left.
## 15. run of importance source...
## 16. run of importance source...
## 17. run of importance source...
## 18. run of importance source...
## After 18 iterations, +1.3 mins:
## confirmed 4 attributes: AvgSizeHousehold, Income75.122.000, UnskilledLabourers, X1car;
## rejected 6 attributes: FamilyAccidentPolicies, NbCarPolicies, NbDeliveryVanPolicies, NbFamilyAccidentsPolicies, NbHouses and 1 more;
## still have 29 attributes left.
## 19. run of importance source...
print(boruta)
```

```
## Boruta performed 19 iterations in 1.359412 mins.
## 30 attributes confirmed important: AverageIncome, AvgSizeHousehold,
## BoatPolicies, CustomerMainType, CustomerSubtype and 25 more;
## 26 attributes confirmed unimportant: AgriculturalMachinesPolicies,
## DeliveryVanPolicies, FamilyAccidentPolicies, LifeInsurances,
## LorryPolicies and 21 more;
## 29 tentative attributes left: AvgAge, BicyclePolicies, CarPolicies,
## DisabilityInsurancePolicies, Entrepreneur and 24 more;

plot(boruta, las = 2, cex.axis = 0.7)
```



After 20 iterations: 22 attributes confirmed important, those are listed below.

```
getSelectedAttributes(boruta, withTentative = F)
```

## [1] "CustomerSubtype"	"AvgSizeHousehold"	"CustomerMainType"
## [4] "Married"	"OtherRelation"	"Singles"
## [7] "HouseholdWithchildren"	"HighLevelEducation"	"MediumLevelEducation"
## [10] "LowerLevelEducation"	"HighStatus"	"MiddleManagement"
## [13] "SkilledLabourers"	"UnskilledLabourers"	"SocialclassA"
## [16] "SocialclassC"	"RentedHouse"	"HomeOwners"
## [19] "X1car"	"Nocar"	"NationalHealthService"
## [22] "PrivateHealthInsurance"	"Income.30"	"Income75.122.000"
## [25] "AverageIncome"	"PurchasingPowerClass"	"MopedPolicies"
## [28] "BoatPolicies"	"NbMopedPolicies"	"NbBoatPolicies"

If we compare with the features based on random Forest MeanDecreaseAccuracy, we notice similarity in the top 5 attributes: CustomerSubType, NbBoatPolicies, BoatPolicies, Married, SocialClassC, LowerLevelEducation

### We will build a 2nd Random Forest model after Treating the Imbalanced Data

```
InsDataIM$NbMobileHomePolicies = as.factor(InsDataIM$NbMobileHomePolicies)
InsDataTestIM$NbMobileHomePolicies = as.factor(InsDataTestIM$NbMobileHomePolicies)

set.seed(71)
rfIM <- randomForest(NbMobileHomePolicies ~ ., data = InsDataIM, ntree = 500)
print(rfIM)

##
## Call:
## randomForest(formula = NbMobileHomePolicies ~ ., data = InsDataIM, ntree = 500)
##              Type of random forest: classification
##              Number of trees: 500
## No. of variables tried at each split: 9
##
## OOB estimate of error rate: 19.72%
## Confusion matrix:
##      0  1 class.error
## 0 1426  77  0.05123087
## 1  288  60  0.82758621

#If a dependent variable is a factor, classification is assumed, otherwise regression is assumed.
```

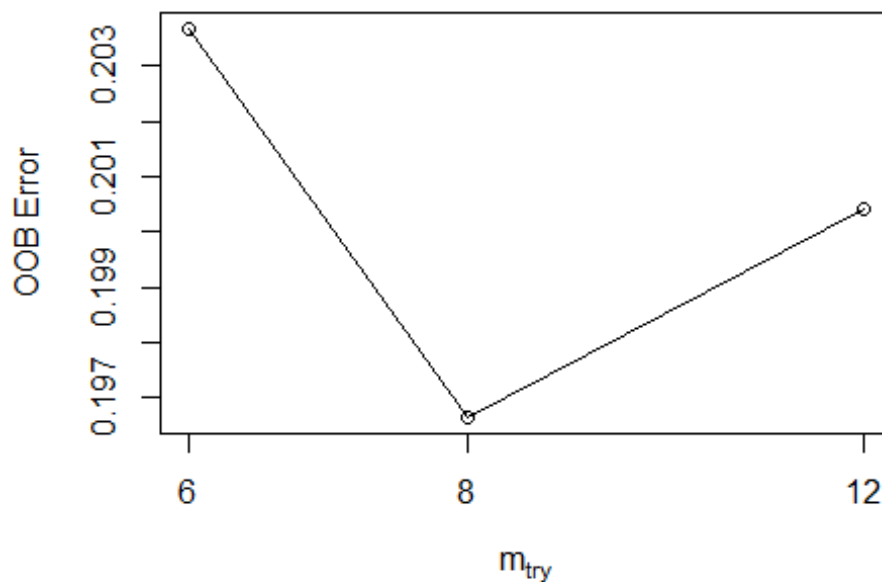
check results, we notice that by trying to balance the data “removed part of the 0’s from both training and test data” and also trying to keep only 1 of the variables that seem highly correlated (mainly whether they have a certain insurance type and the nb of insurance policies for that type). By doing the above the OOB estimate of error rate increased from 6.85% to 19.72% which might not sound good, but if we look at how much the True Positives matched in the confusion matrix, 66 out of the 137 it is much better than the first model.

Find the optimal mtry value. Select mtry value with minimum out of bag(OOB) error. Two important input parameters for random forest: 1- Number of trees used in the forest (ntree) 2- Number of random variables used in each tree (mtry)

The out-of-bag (OOB) error is the average error for each calculated using predictions from the trees that do not contain in their respective bootstrap sample. This allows the RandomForestClassifier to be fit and validated whilst being trained.

```
# remove the dependent variable and search for the best mtry value
mtry <- tuneRF(InsDataIM[,c(1:64)], InsDataIM$NbMobileHomePolicies, ntreeTry = 500,
              stepFactor = 1.5, improve = 0.01, trace = TRUE, plot = TRUE)
```

```
## mtry = 8   OOB error = 19.67%
## Searching left ...
## mtry = 6   OOB error = 20.37%
## -0.03571429 0.01
## Searching right ...
## mtry = 12  OOB error = 20.04%
## -0.01923077 0.01
```



```
best.m <- mtry[mtry[, 2] == min(mtry[, 2]), 1]
print(mtry)

##           mtry  OOBError
## 6.00B         6 0.2036737
## 8.00B         8 0.1966505
## 12.00B        12 0.2004322

print(best.m)

## [1] 8
```

In this case, mtry = 8 is the best mtry as it has least OOB error. However, when mtry = 12 it has more number of True Positives.

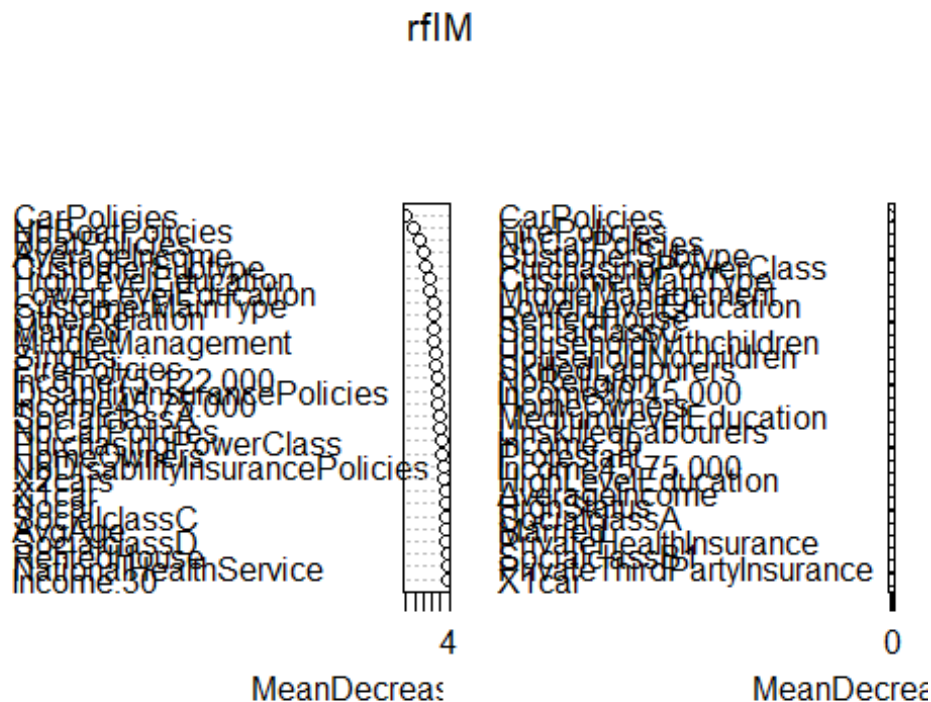
Build model again using mtry =12 value.

```
set.seed(71)
rfIM <- randomForest(NbMobileHomePolicies~., data=InsDataIM, mtry=12, importanc
```

```
e=TRUE,ntree=500)
print(rfIM)

##
## Call:
## randomForest(formula = NbMobileHomePolicies ~ ., data = InsDataIM,      m
try = 12, importance = TRUE, ntree = 500)
##              Type of random forest: classification
##              Number of trees: 500
## No. of variables tried at each split: 12
##
##              OOB estimate of  error rate: 20.1%
## Confusion matrix:
##      0  1 class.error
## 0 1416  87  0.05788423
## 1  285  63  0.81896552

#Evaluate variable importance
#importance(rf)
varImpPlot(rfIM)
```



Higher the value of mean decrease accuracy or mean decrease gini score , higher the importance of the variable in the model. In the plot shown above, Customer Sub Type is most important variable. Other Important Variables are: FirePolicies, CarPolicies, NbofCarPolicies, PurchasingPowerClass And also: NbBoatPolicies, BoatPolicies, Married, SocialClassC, LowerLevelEducation

Note: Mean Decrease Accuracy - How much the model accuracy decreases if we drop that variable. Mean Decrease Gini - Measure of variable importance based on the Gini impurity index used for the calculation of splits in trees.

If we look at the Confusion Matrix for the Treated imbalanced data and after using the best mtry value = 12, we get an OOB rate of 20.1% with an increased number of matching True Postivities of 63 out of 150.

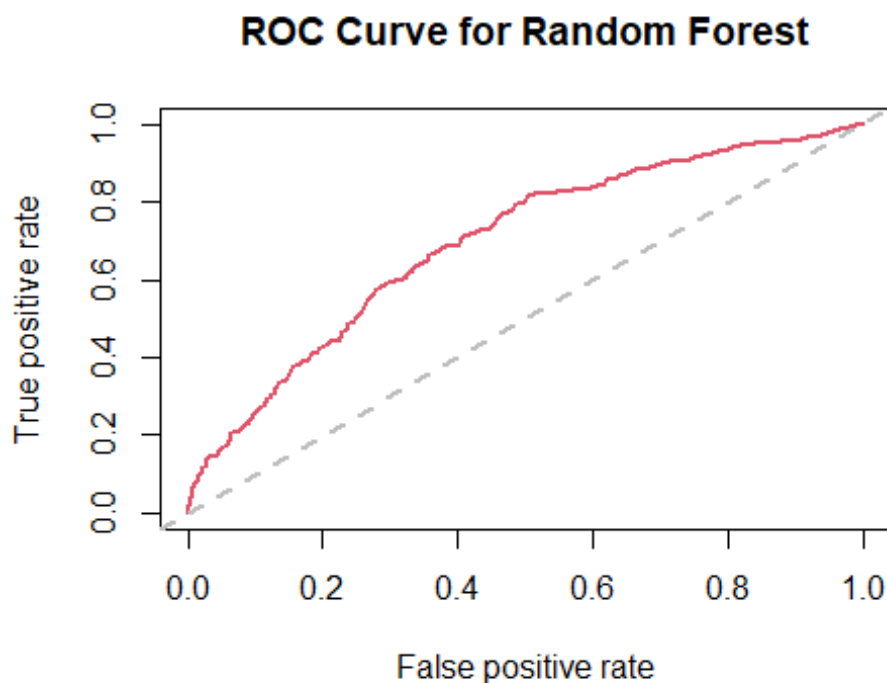
Prediction and Calculate Performance Metrics

```
pred1IM=predict(rfIM,type = "prob", newdata=InsDataTestIM[,c(1:85)])

perfIM = prediction(pred1IM[,2], InsDataTestIM$NbMobileHomePolicies)
# 1. Area under curve
aucIM = performance(perfIM, "auc")
aucIM

## A performance instance
## 'Area under the ROC curve'

# 2. True Positive and Negative Rate
pred3IM = performance(perfIM, "tpr","fpr")
# 3. Plot the ROC curve
plot(pred3IM,main="ROC Curve for Random Forest",col=2,lwd=2)
abline(a=0,b=1,lwd=2,lty=2,col="gray")
```





### We will build a third Random Forest model after removing the Highly Correlated Variables

```
InsDataCut$NbMobileHomePolicies = as.factor(InsDataCut$NbMobileHomePolicies)
InsDataTestCut$NbMobileHomePolicies = as.factor(InsDataTestCut$NbMobileHomePolicies)
```

```
set.seed(71)
rfCut <- randomForest(NbMobileHomePolicies~., data=InsDataCut, ntree=500)
print(rfCut)
```

```
##
## Call:
## randomForest(formula = NbMobileHomePolicies ~ ., data = InsDataCut,
## ntree = 500)
##              Type of random forest: classification
##              Number of trees: 500
## No. of variables tried at each split: 7
##
## OOB estimate of error rate: 6.68%
## Confusion matrix:
##      0  1 class.error
## 0 5424 50 0.009134088
## 1  339  9 0.974137931
```

*#If a dependent variable is a factor, classification is assumed, otherwise regression is assumed.*

check results, we notice that by trying to balance the data “removed part of the 0’s from both training and test data” and also trying to keep only 1 of the variables that seem highly correlated (mainly whether they have a certain insurance type and the nb of insurance policies for that type). By doing the above the OOB estimate of error rate decreased from 6.85% to 6.68% which means a better model is achieved.

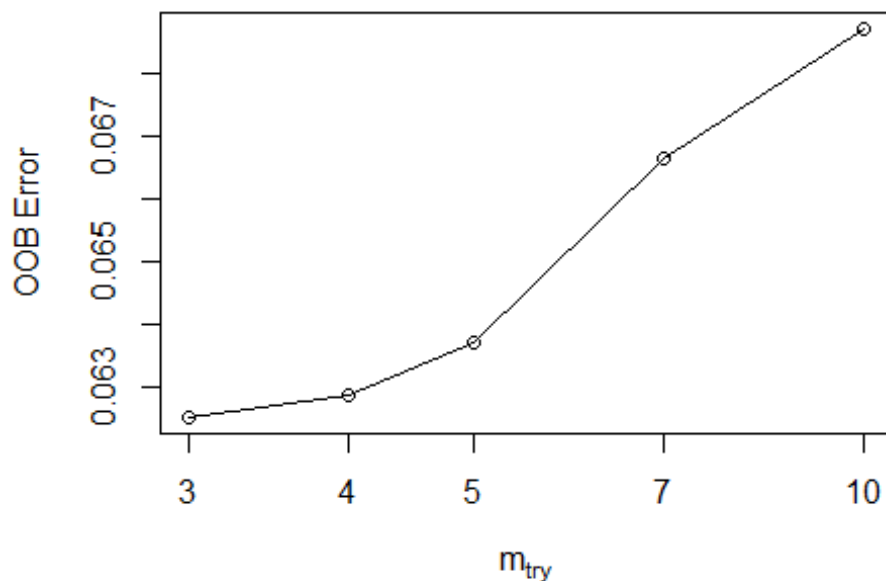
Find the optimal mtry value. Select mtry value with minimum out of bag(OOB) error. Two important input parameters for random forest: 1- Number of trees used in the forest (ntree) 2- Number of random variables used in each tree (mtry)

The out-of-bag (OOB) error is the average error for each calculated using predictions from the trees that do not contain in their respective bootstrap sample. This allows the RandomForestClassifier to be fit and validated whilst being trained.

```
# remove the dependent variable and search for the best mtry value
mtry <- tuneRF(InsDataCut[,c(1:59)], InsDataCut$NbMobileHomePolicies, ntreeTry=500,
              stepFactor=1.5, improve=0.01, trace=TRUE, plot=TRUE)

## mtry = 7  OOB error = 6.66%
## Searching left ...
## mtry = 5  OOB error = 6.37%
## 0.04381443 0.01
## mtry = 4  OOB error = 6.29%
```

```
## 0.01347709 0.01
## mtry = 3      OOB error = 6.25%
## 0.005464481 0.01
## Searching right ...
## mtry = 10     OOB error = 6.87%
## -0.09289617 0.01
```



```
best.m <- mtry[mtry[, 2] == min(mtry[, 2]), 1]
print(mtry)
```

```
##           mtry  OOBError
## 3.OOB      3 0.06252147
## 4.OOB      4 0.06286499
## 5.OOB      5 0.06372381
## 7.OOB      7 0.06664377
## 10.OOB     10 0.06870491
```

```
print(best.m)
```

```
## [1] 3
```

In this case,  $mtry = 3$  is the best  $mtry$  as it has least OOB error. However this didn't return any true positives. So we kept the  $mtry = 7$ .

```
set.seed(71)
rfCut <- randomForest(NbMobileHomePolicies~., data=InsDataCut, mtry=7, importance=TRUE, ntree=500)
print(rfCut)
```



Looking at the Confusion Matrix after taking the best mtry variable = 3 with lowest OOB error rate = 6.25% seems no True Positives were detected, so better to keep the default split at mtry = 7 with OOB rate 6.58 with 10 matching true positives.

### Prediction and Calculate Performance Metrics

```
pred1=predict(rfCut,type = "prob", newdata=InsDataTestCut[,c(1:59)])

perf = prediction(pred1[,2], InsDataTestCut$NbMobileHomePolicies)
# 1. Area under curve
auc = performance(perf, "auc")
auc

## A performance instance
## 'Area under the ROC curve'

# 2. True Positive and Negative Rate
pred3 = performance(perf, "tpr","fpr")

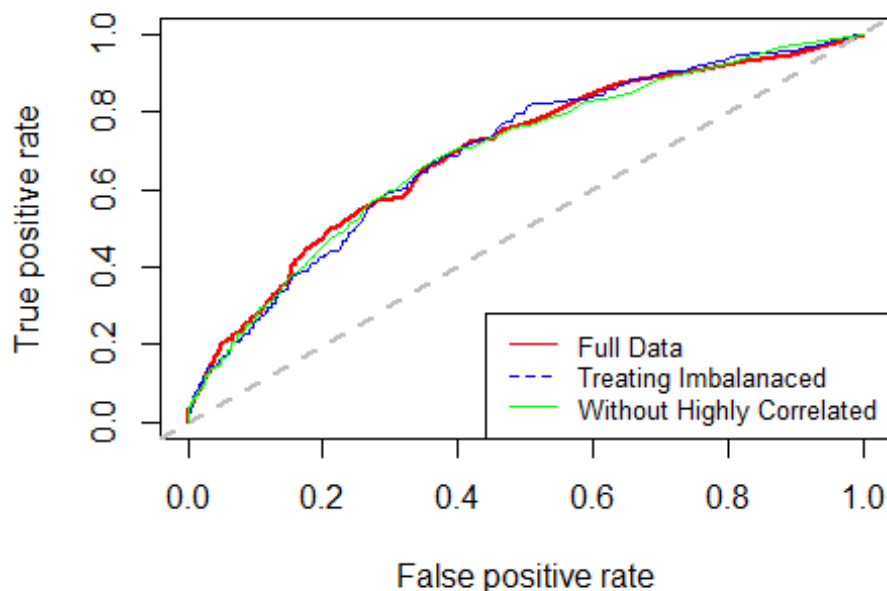
# 3. Plot the ROC curve
# add First curve
plot(pred3R,main="ROC Curve for Random Forest",lwd=2, col = "red")
abline(a=0,b=1,lwd=2,lty=2,col="gray")

# add second curve After treating imbalanced data
#plot(pred3,add = TRUE, colorize = TRUE,col=2,lwd=2)
lines(pred3IM@x.values[[1]], pred3IM@y.values[[1]], col = "blue")
#points(pred3IM@x.values[[1]], pred3IM@y.values[[1]], col="blue", pch="*")

# add 3rd curve After removing highly correlated variables
lines(pred3@x.values[[1]], pred3@y.values[[1]], col = "green")

# Add a Legend
legend("bottomright", legend=c("Full Data", "Treating Imbalanced", "Without
Highly Correlated"),
      col=c("red", "blue", "green"), lty=1:2, cex=0.8)
```

## ROC Curve for Random Forest



This means that the proportion of test samples correctly classified as Purchasing Caravan Insurance (true positive) is greater than the proportion of the sample incorrectly classified as Purchasing Caravan Insurance (false positives)

Now we will continue with the Prediction using Logistic Regression and try it on the Full Dataset + compare it with Random Forest.

```
lr.fits <- glm(NbMobileHomePolicies~.,data=InsDataIM, family=binomial)

lr.probs = predict(lr.fits, InsDataTestIM[,c(1:85)], type="response")
lr.pred = rep("No",4000)
lr.pred[lr.probs >.5]=" Yes"
table(lr.pred , InsDataTest$NbMobileHomePolicies)

##
## lr.pred    0    1
##    Yes   185   16
##    No   3577  222

# 16/238 = 7%

lr.pred=rep("No",4000)
lr.pred[lr.probs >.25]=" Yes"
table(lr.pred ,InsDataTest$NbMobileHomePolicies)
```

```
##
## lr.pred    0    1
##      Yes 1009   80
##      No   2753  158
```

# 80 / 238 = 34%

When using 50% as classifying probability, only 16 of the test observations are predicted to purchase insurance. Though the positive rate is ~7%. When using 25% as classifier, we get better results, we have 80 predicted to purchase insurance with a true positive rate of ~34%.

We also tried to apply Logistic Regression on the data that has Treated Imbalanced as well as removing highly correlated attributes with better number on true positives

```
InsDataIMCut = InsDataIM[,c(1:64,86)]
InsDataTestIMCut = InsDataTestIM[,c(1:64,86)]

lr2.fits <- glm(NbMobileHomePolicies~.,data=InsDataIMCut, family=binomial)

lr2.probs = predict(lr2.fits, InsDataTestIMCut[,c(1:64)], type="response")
lr2.pred = rep("No",1188)
lr2.pred[lr2.probs >.5]=" Yes"
table(lr2.pred , InsDataTestIMCut$NbMobileHomePolicies)
```

```
##
## lr2.pred    0    1
##      Yes   22   25
##      No   928  213
```

# 25/238 = 11%

```
lr2.pred=rep("No",1188)
lr2.pred[lr2.probs >.25]=" Yes"
table(lr2.pred ,InsDataTestIMCut$NbMobileHomePolicies)
```

```
##
## lr2.pred    0    1
##      Yes  193  124
##      No   757  114
```

# 124 / 238 = 52%

We notice the when using the cut of probability as 25% we got True Positive matching 52%

Calculate Performance Metrics

```
pred1LR=predict(lr2.fits, type = "response", newdata=InsDataTestIMCut[,c(1:64)])
```

```

perfLR = prediction(pred1LR, InsDataTestIMCut$NbMobileHomePolicies)
# 1. Area under curve
auc = performance(perfLR, "auc")
auc

## A performance instance
##   'Area under the ROC curve'

# 2. True Positive and Negative Rate
pred3LR = performance(perfLR, "tpr", "fpr")

# 3. Plot the ROC curve
# add First curve
plot(pred3R, main="ROC Curve for Random Forest", lwd=2, col = "red")
abline(a=0, b=1, lwd=2, lty=2, col="gray")

# add second curve After treating imbalanced data
# plot(pred3, add = TRUE, colorize = TRUE, col=2, lwd=2)
lines(pred3IM@x.values[[1]], pred3IM@y.values[[1]], col = "blue")
# points(pred3IM@x.values[[1]], pred3IM@y.values[[1]], col="blue", pch="*")

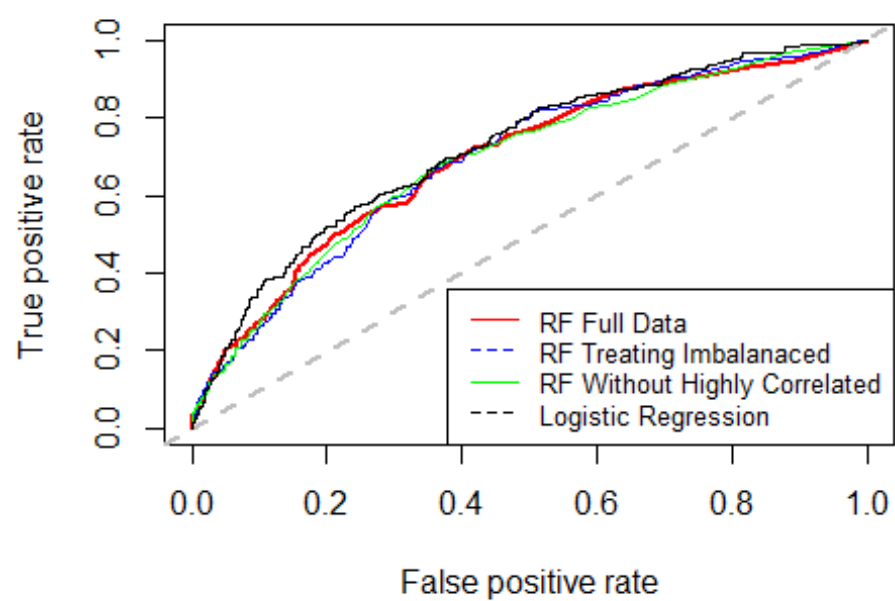
# add 3rd curve After removing highly correlated variables
lines(pred3@x.values[[1]], pred3@y.values[[1]], col = "green")

# add 3rd curve After removing highly correlated variables
lines(pred3LR@x.values[[1]], pred3LR@y.values[[1]], col = "black")

# Add a Legend
legend("bottomright", legend=c("RF Full Data", "RF Treating Imbalanced", "RF
Without Highly Correlated", "Logistic Regression"),
      col=c("red", "blue", "green", "black"), lty=1:2, cex=0.8)

```

**ROC Curve for Random Forest**





## Question 2: Customer segmentation with K-means Clustering and Heirarchial clustering algorithm

```
library('caret')

## Loading required package: ggplot2

## Loading required package: lattice

library('dplyr')

##
## Attaching package: 'dplyr'

## The following objects are masked from 'package:stats':
##
##   filter, lag

## The following objects are masked from 'package:base':
##
##   intersect, setdiff, setequal, union

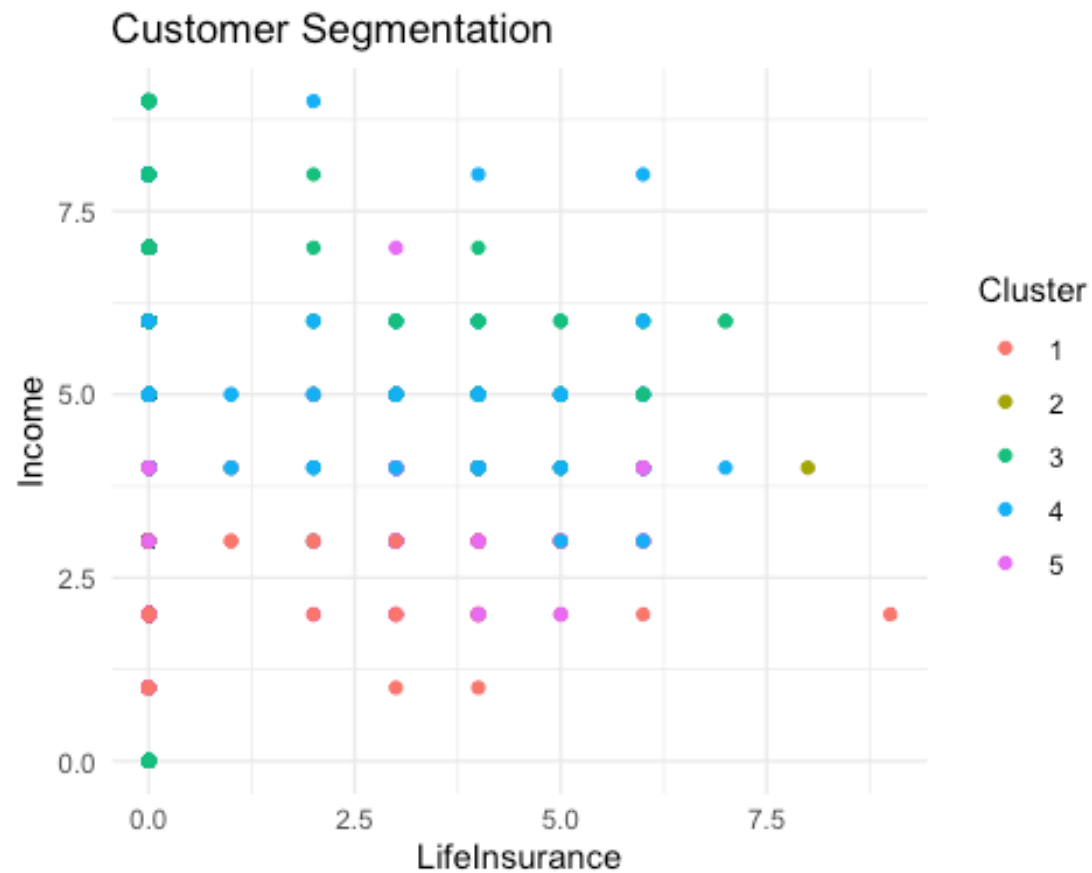
library(class)
train_data = read.csv("/Users/hadoop/Downloads/STAT515-005-Team2-FinalProject/Code/InsuranceDataTrain.csv", header = TRUE)

#Scale the data
scaled_data <- scale(train_data)

#Perform K-means clustering
k <- 5 # Number of clusters
kmeans_model <- kmeans(scaled_data, centers = k)

#Extract cluster assignments
cluster_assignments <- kmeans_model$cluster

#Plot the clusters
ggplot(data = train_data, aes(x = LifeInsurances, y = AverageIncome, color = as.factor(cluster_assignments))) +
  geom_point() +
  labs(title = "Customer Segmentation",
       x = "LifeInsurance",
       y = "Income",
       color = "Cluster") +
  theme_minimal()
```



```
distance_matrix <- dist(train_data, method = "euclidean")

#hierarchical clustering
hierarchical_model <- hclust(distance_matrix, method = "ward.D2")

#dendrogram
plot(hierarchical_model, main = "Hierarchical Clustering Dendrogram", xlab =
"Variables")
```

## Hierarchical Clustering Dendrogram

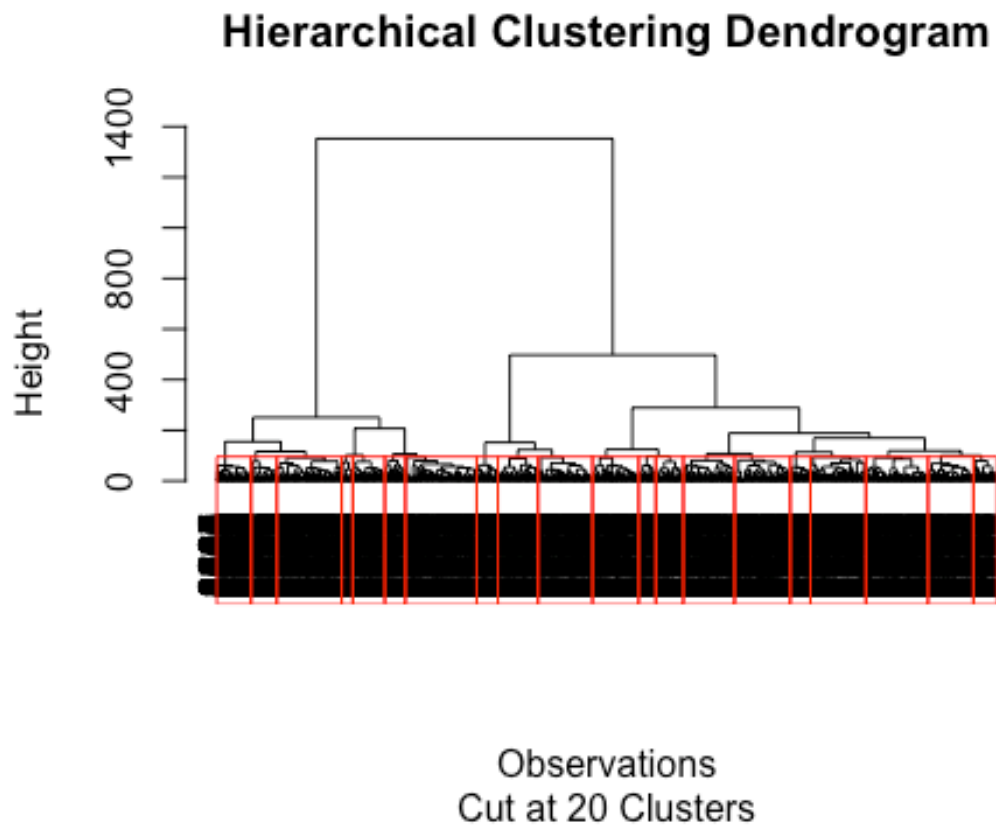


Variables  
hclust (\*, "ward.D2")

```
num_clusters <- 20 # Number of clusters
cluster_assignments <- cutree(hierarchical_model, k = num_clusters)

# Create a data frame with cluster assignments
data_with_clusters <- data.frame(train_data, cluster = as.factor(cluster_assignments))

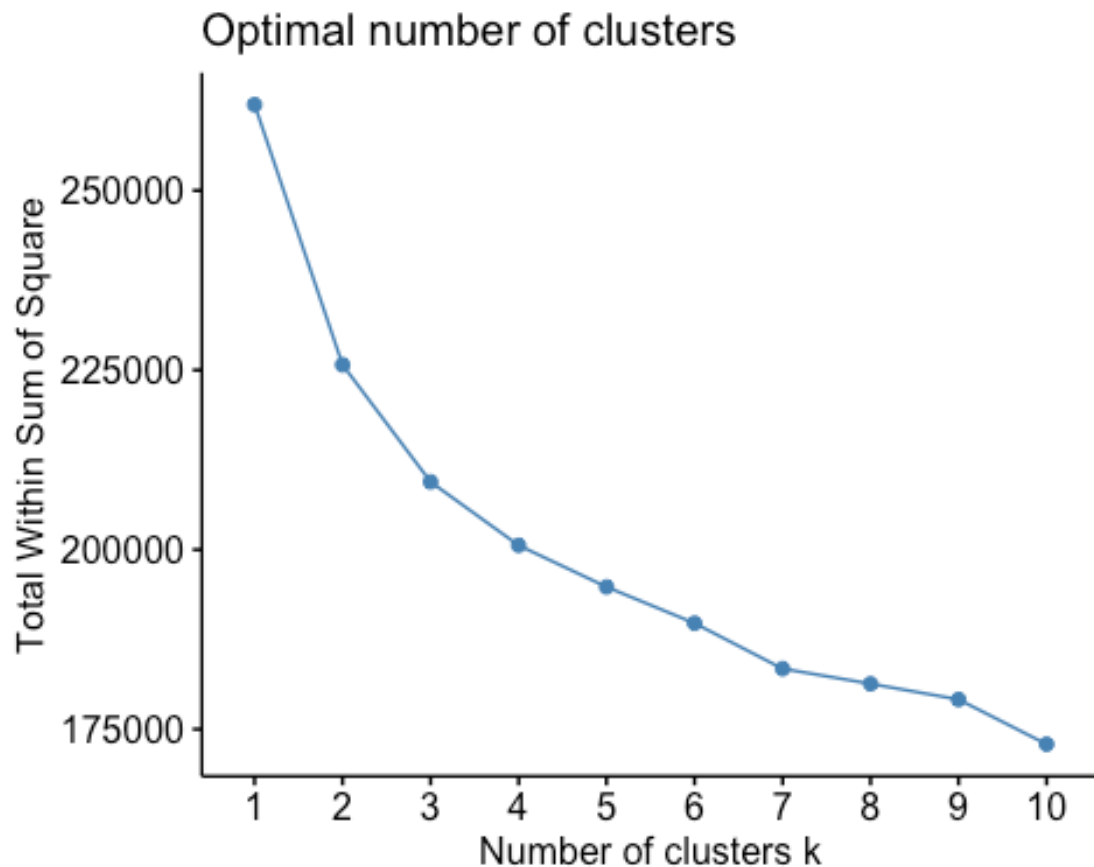
plot(hierarchical_model, hang = -1, main = "Hierarchical Clustering Dendrogram",
      xlab = "Observations", sub = paste("Cut at", num_clusters, "Clusters"))
rect.hclust(hierarchical_model, k = num_clusters, border = "red")
```



We do not have clear cluster separations in the above plots , so we went ahead and tried PCA dimensionality reduction alongside with K means Clustering algorithm

to find optimal K value

```
# Compute and plot the within-cluster sum of squares (WCSS) for different k values  
fviz_nbclust(pca_scores, kmeans, method = "wss", k.max = 10)
```



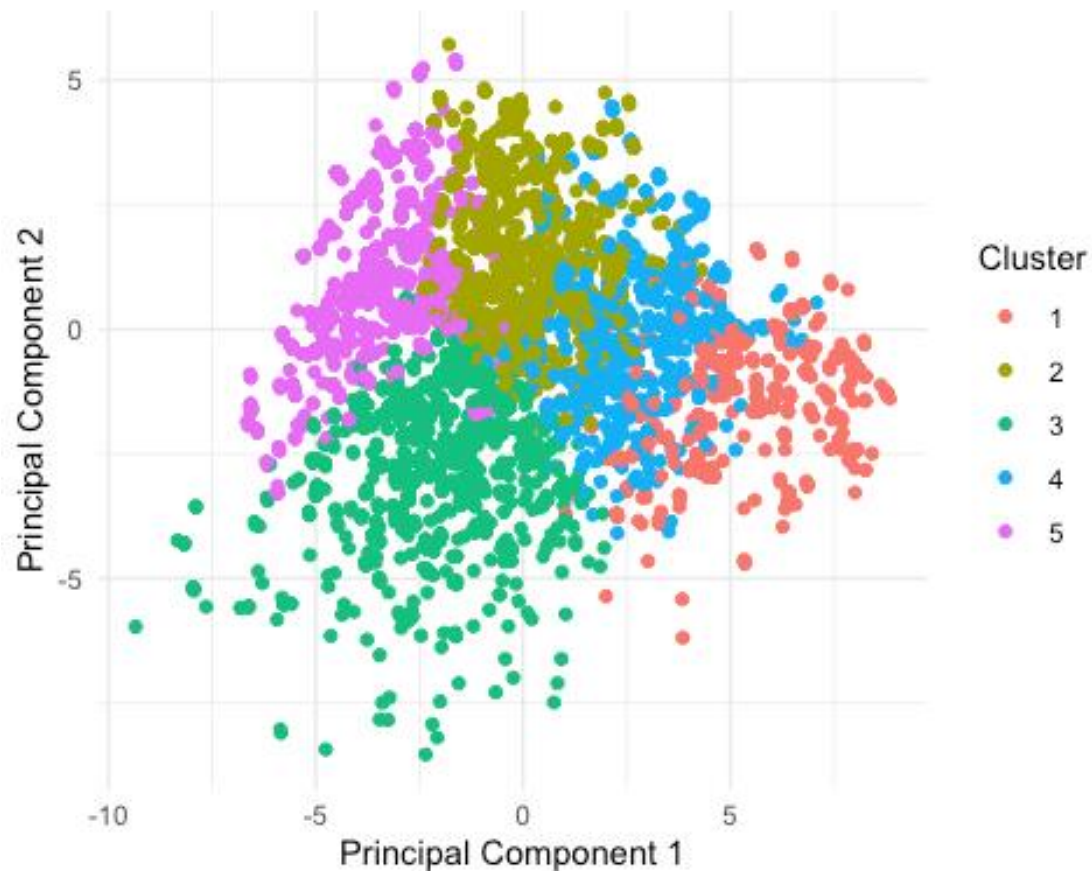
PCA + K-means clustering algorithm

```
# Set the number of clusters based on the "elbow" point
k <- 5

# Perform k-means clustering
kmeans_result <- kmeans(pca_scores, centers = k, nstart = 25)

# Add the cluster assignments to the PCA plot
pca_clusters <- as.data.frame(pca_scores)
pca_clusters$Cluster <- as.factor(kmeans_result$cluster)

# Plot the PCA plot with colored clusters
pca_plot_clusters <- ggplot(pca_clusters, aes(x = PC1, y = PC2, color = Cluster)) +
  geom_point() +
  labs(x = "Principal Component 1", y = "Principal Component 2", color = "Cluster") +
  theme_minimal()
pca_plot_clusters
```



Here we

can clearly see the separation between the clusters

Understand Customer Segmentation.

```
# Filter the data based on selected clusters
filtered_df <- pca_clusters[pca_clusters$Cluster %in% c("1", "4", "5"), ]

# Perform the merge using row indexes
merged_df <- merge(filtered_df, train_data[, 1:45], by.x = "row.names", by.y = "row.names")

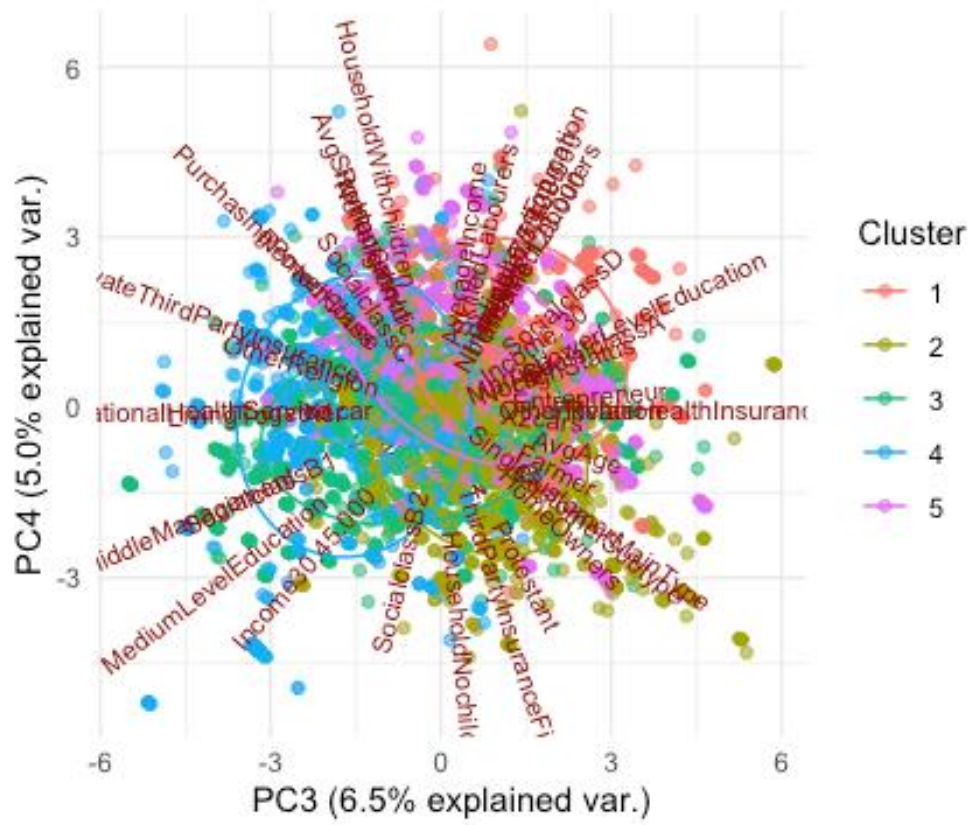
# Remove the ID column from the merged data frame
merged_df$row.names <- NULL

# Convert Cluster variable to character
merged_df$Cluster <- as.character(merged_df$Cluster)

# PC1 Vs PC2
p1 <- ggbiplot(pca_result, obs.scale = 1, var.scale = 1, groups = as.character(kmeans_result$cluster),
               ellipse = TRUE, circle = FALSE, alpha = 0.6) +
  scale_color_discrete(name = "Cluster") +
  labs(title = "PC1 vs PC2") +
  theme_minimal()
```



PC3 vs PC4





Question 3: Is there a relationship between buying a caravan insurance and having other insurance policy types?

```
library(ggplot2)
library(plotly)
data <- read.csv("InsuranceDataTrain.csv", header = TRUE)
data1 <- read.csv("InsuranceDataTest.csv", header = TRUE)
# create a data frame with rows 65 through 86

df <- data[,c(44:64, 86)]

# Split dataframe into two parts: the first 21 columns, and the 22nd column

x <- as.matrix(df[1:21])
y <- as.factor(df[,22])

# Perform chi-squared test for each column in `x` with respect to `y`
results <- apply(x, 2, function(x) chisq.test(x, y))

# View the results
results
## $PrivateThirdPartyInsurance
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 57.476, df = 3, p-value = 2.034e-12
##
##
## $ThirdPartyInsuranceFirms
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 3.9124, df = 6, p-value = 0.6885
```

```
##
##
## $ThirdPartyInsuraneAgriculture
##
##  Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 2.8469, df = 3, p-value = 0.4158
##
##
## $CarPolicies
##
##  Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 194.69, df = 5, p-value < 2.2e-16
##
##
## $DeliveryVanPolicies
##
##  Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 0.83309, df = 3, p-value = 0.8415
##
##
## $MotorcycleScooterPolicies
##
##  Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 23.685, df = 5, p-value = 0.0002496
##
##
```

```
## $LorryPolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 0.57305, df = 3, p-value = 0.9026
##
##
## $TrailerPolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 4.0259, df = 5, p-value = 0.5457
##
##
## $TractorPolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 3.9146, df = 4, p-value = 0.4177
##
##
## $AgriculturalMachinesPolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 1.3399, df = 4, p-value = 0.8546
##
##
## $MopedPolicies
##
```

```
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 12.87, df = 5, p-value = 0.02463
##
##
## $LifeInsurances
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 10.337, df = 9, p-value = 0.3239
##
##
## $PrivateAccidentPolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 0.83439, df = 6, p-value = 0.9911
##
##
## $FamilyAccidentPolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 14.442, df = 2, p-value = 0.000731
##
##
## $DisabilityInsurancePolicies
##
## Pearson's Chi-squared test
##
```

```
## data:  x and y
## X-squared = 7.9587, df = 4, p-value = 0.0931
##
##
## $FirePolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 140.39, df = 8, p-value < 2.2e-16
##
##
## $SurfboardPolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 6.9624, df = 2, p-value = 0.03077
##
##
## $BoatPolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 80.941, df = 6, p-value = 2.284e-15
##
##
## $BicyclePolicies
##
## Pearson's Chi-squared test with Yates' continuity correction
##
## data:  x and y
## X-squared = 4.0535, df = 1, p-value = 0.04408
```

```
##
##
## $PropertyInsurancePolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 5.5866, df = 6, p-value = 0.4711
##
##
## $SocialSecurityInsurancePolicies
##
## Pearson's Chi-squared test
##
## data:  x and y
## X-squared = 29.362, df = 4, p-value = 6.598e-06
# Create a data frame to store the results
result_table <- data.frame(Variable = colnames(x), p_value = sapply(results,
function(x) x$p.value), stringsAsFactors = FALSE)

# Define the p-value thresholds for low, medium, and high
p_value_thresholds <- c(0.01, 0.05)

# Group the results based on p-value thresholds
result_table$Group <- cut(result_table$p_value, c(0, p_value_thresholds, 1),
labels = c("High", "Medium", "Low"), right = FALSE)

# Display the result table
result_table
```

	Variable	p_value
## PrivateThirdPartyInsurance	PrivateThirdPartyInsurance	2.033526e-12
## ThirdPartyInsuranceFirms	ThirdPartyInsuranceFirms	6.885267e-01
## ThirdPartyInsuranceAgriculture	ThirdPartyInsuranceAgriculture	4.158361e-01

## CarPolicies 40	CarPolicies 3.888906e-
## DeliveryVanPolicies 01	DeliveryVanPolicies 8.415373e-
## MotorcycleScooterPolicies 04	MotorcycleScooterPolicies 2.495952e-
## LorryPolicies 01	LorryPolicies 9.025744e-
## TrailerPolicies 01	TrailerPolicies 5.456894e-
## TractorPolicies 01	TractorPolicies 4.176891e-
## AgriculturalMachinesPolicies 01	AgriculturalMachinesPolicies 8.545754e-
## MopedPolicies 02	MopedPolicies 2.462775e-
## LifeInsurances 01	LifeInsurances 3.239193e-
## PrivateAccidentPolicies 01	PrivateAccidentPolicies 9.911198e-
## FamilyAccidentPolicies 04	FamilyAccidentPolicies 7.309731e-
## DisabilityInsurancePolicies 02	DisabilityInsurancePolicies 9.310246e-
## FirePolicies 26	FirePolicies 1.965861e-
## SurfboardPolicies 02	SurfboardPolicies 3.077105e-
## BoatPolicies 15	BoatPolicies 2.283642e-
## BicyclePolicies 02	BicyclePolicies 4.408044e-
## PropertyInsurancePolicies 01	PropertyInsurancePolicies 4.710528e-
## SocialSecurityInsurancePolicies 06	SocialSecurityInsurancePolicies 6.598398e-
##	Group
## PrivateThirdPartyInsurance	High
## ThirdPartyInsuranceFirms	Low
## ThirdPartyInsuraneAgriculture	Low
## CarPolicies	High

```
## DeliveryVanPolicies          Low
## MotorcycleScooterPolicies    High
## LorryPolicies                Low
## TrailerPolicies              Low
## TractorPolicies              Low
## AgriculturalMachinesPolicies Low
## MopedPolicies                Medium
## LifeInsurances               Low
## PrivateAccidentPolicies      Low
## FamilyAccidentPolicies       High
## DisabilityInsurancePolicies  Low
## FirePolicies                 High
## SurfboardPolicies            Medium
## BoatPolicies                 High
## BicyclePolicies              Medium
## PropertyInsurancePolicies    Low
## SocialSecurityInsurancePolicies High
```

```
# Sort the result_table by p-value in ascending order
```

```
result_table_sorted <- result_table[order(result_table$p_value), ]
```

```
# Reorder the levels of the "Variable" factor variable
```

```
result_table_sorted$Variable <- factor(result_table_sorted$Variable,
                                       levels = result_table_sorted$Variable)
```

```
# Print the sorted result_table
```

```
result_table_sorted
```

```
##                                     Variable      p_val
ue
## CarPolicies                        CarPolicies 3.888906e-
40
## FirePolicies                       FirePolicies 1.965861e-
26
## BoatPolicies                       BoatPolicies 2.283642e-
15
## PrivateThirdPartyInsurance          PrivateThirdPartyInsurance 2.033526e-
12
```



## SocialSecurityInsurancePolicies	SocialSecurityInsurancePolicies	6.598398e-06
## MotorcycleScooterPolicies	MotorcycleScooterPolicies	2.495952e-04
## FamilyAccidentPolicies	FamilyAccidentPolicies	7.309731e-04
## MopedPolicies	MopedPolicies	2.462775e-02
## SurfboardPolicies	SurfboardPolicies	3.077105e-02
## BicyclePolicies	BicyclePolicies	4.408044e-02
## DisabilityInsurancePolicies	DisabilityInsurancePolicies	9.310246e-02
## LifeInsurances	LifeInsurances	3.239193e-01
## ThirdPartyInsuraneAgriculture	ThirdPartyInsuraneAgriculture	4.158361e-01
## TractorPolicies	TractorPolicies	4.176891e-01
## PropertyInsurancePolicies	PropertyInsurancePolicies	4.710528e-01
## TrailerPolicies	TrailerPolicies	5.456894e-01
## ThirdPartyInsuranceFirms	ThirdPartyInsuranceFirms	6.885267e-01
## DeliveryVanPolicies	DeliveryVanPolicies	8.415373e-01
## AgriculturalMachinesPolicies	AgriculturalMachinesPolicies	8.545754e-01
## LorryPolicies	LorryPolicies	9.025744e-01
## PrivateAccidentPolicies	PrivateAccidentPolicies	9.911198e-01
##	Group	
## CarPolicies	High	
## FirePolicies	High	
## BoatPolicies	High	
## PrivateThirdPartyInsurance	High	
## SocialSecurityInsurancePolicies	High	
## MotorcycleScooterPolicies	High	

## FamilyAccidentPolicies	High
## MopedPolicies	Medium
## SurfboardPolicies	Medium
## BicyclePolicies	Medium
## DisabilityInsurancePolicies	Low
## LifeInsurances	Low
## ThirdPartyInsuraneAgriculture	Low
## TractorPolicies	Low
## PropertyInsurancePolicies	Low
## TrailerPolicies	Low
## ThirdPartyInsuranceFirms	Low
## DeliveryVanPolicies	Low
## AgriculturalMachinesPolicies	Low
## LorryPolicies	Low
## PrivateAccidentPolicies	Low

```
# Create the plot using line plot with the original axes
```

```
p <- ggplot(result_table_sorted, aes(x = Variable, y = p_value, group = Group
, color = Group)) +
  geom_line() +
  geom_point(size = 3) +
  labs(title = "Chi-squared Test Results",
       x = "Variable",
       y = "p-value",
       color = "Group") +
  theme(axis.text.x = element_text(angle = 45, hjust = 1),
        legend.position = "top") +
  ylim(c(-0.5, 1))
```

```
# Convert the ggplot object to an interactive plotly object
```

```
p <- ggplotly(p)
```

```
# Display the interactive plot
```

```
p
```

Chi-squared Test Results

