Ideation Phase

Define the Problem Statements

Date	21-6-2025
Team ID	LTVIP2025TMID47723
Project Name	Strategic Product Placement Analysis: Unveiling Sales Impact with Tableau
Maximum Marks	Visualization 2 marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

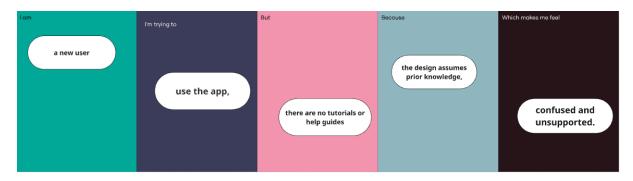
A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service

l am	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying to	List their outcome or "job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way – what bothers them most?	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists – what needs to be salved?	Describe the reason the problems or barriers exist
which makes me feel	customer's point of	Describe the emotions the result from experiencing the problems or barriers

Example1:



Example2:



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me fee
Problem statement 1	A College student	Submit my assignment on time,	The website is not loading properly	the server is down	Frustrated and anxious
Problem statement 2	A new user	Use the app,	There are no turtorials or help guides	The design assumes prior knowledge	Confused and unsupported.