

Citizen AI – Intelligent Citizen Engagement Platform

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Abstract:

Citizen AI is an intelligent citizen engagement platform built using IBM Granite model on Hugging Face and Gradio UI. It provides real-time query handling for citizens, aiming to improve digital governance, helpline support, and user experience. The chatbot responds to user queries in natural language with accuracy and efficiency.

Features:

- AI-powered chatbot using IBM Granite
- Real-time query resolution
- Gradio web-based interface
- Scalable for governance & citizen services

Technology Stack:

Python, Hugging Face Transformers, IBM Granite Model, Gradio, Google Colab

Demo Video:

[Click here to watch the demo](#)

Conclusion:

This project demonstrates how AI can be applied in real-world governance and citizen engagement. By integrating IBM Granite with an interactive UI, Citizen AI improves accessibility, reduces response time, and enhances citizen service experience.