

Building	calls	Total waiting time	average waiting time per call	unCompleted calls	certificate
B1	a	11292	112.92	0	273222105-
B1	b	1784243.640	1784.243	936	4324248456-
B1	c	1839360.312	1839.360	958	4661856714-
B1	d	1841698.497	1841.698	950	4710515050-
B2	a	5094	50.94	0	219027263-
B2	b	1783292.640	1783.292	963	4320884027-
B2	c	1838077.312	1838.0773	958	4648024671-
B2	d	1840551.497	1840.551	950	4706636763-
B3	a	2696	26.96	0	35565927-
B3	b	552029.717	552.029	124	1995784702-
B3	c	545104.075	545.104	116	2001534856-
B3	d	514576.679	514.576	61	1854736858-
B4	a	1739	17.39	0	71005004-
B4	b	183184.608	183.184	16	586046594-
B4	c	188167.570	188.167	3	569826915-
B4	d	175376	175.376	0	591518454-
B5	a	1162	11.62	0	84351194-
B5	b	32229	32.229	0	30575593-
B5	c	31791	31.791	0	19216710-
B5	d	32238	32.238	0	30575593-