

Andrea N Ankawi

From: gm global brand protection
Sent: Wednesday, July 11, 2018 7:58 AM
To: 'andy@eth0.spb.ru'
Subject: RE: [EXTERNAL] Re: Re: Re: AcDelco counterfeit product?[ATTACHMENT REMOVED]

Hi Andrey,

Thanks again for providing the requested information. Based upon the review of the images provided, the ACDelco spark plugs do not appear to be authentic parts. If you still require these parts you can review ACDelco's website (<http://www.acdelco.com/auto-parts-online.html>), which provides a list of online retailers that are recommended by ACDelco. Lastly, have the parts been returned and any chance the packaging for the spark plugs you purchased included an address of the sender you could share?

Thank you.

Andrea Ankawi
Investigator, Global Brand Protection Investigations
GM Global Security

GENERAL MOTORS

From: Andrey N. Prokofiev [mailto:andy@eth0.spb.ru]
Sent: Tuesday, July 10, 2018 12:55 PM
To: gm global brand protection <gm_global_brand_protection@gm.com>
Subject: [EXTERNAL] Re: Re: Re: AcDelco counterfeit product?[ATTACHMENT REMOVED]

From paypal

2018-07-10 19:49 GMT+03:00 gm global brand protection <gm_global_brand_protection@gm.com>:

Thank you, and the invoice would be great.

Andrea Ankawi

Investigator, Global Brand Protection Investigations
GM Global Security

GENERAL MOTORS

From: Andrey N. Prokofiev [mailto:andy@eth0.spb.ru]
Sent: Tuesday, July 10, 2018 12:46 PM
To: gm global brand protection <gm_global_brand_protection@gm.com>
Subject: [EXTERNAL] Re: Re: AcDelco counterfeit product?[ATTACHMENT REMOVED]

Also i can send you the invoice.

2018-07-10 19:42 GMT+03:00 gm global brand protection <gm_global_brand_protection@gm.com>:

Thank you Andrey for providing the requested information. Unfortunately, I was unable to open the last set of images you had provided. Could you please resend in either a Word, PowerPoint or individual JPEG attachments? Just to confirm, you purchased 200 units of these spark plugs?

Thank you.

Andrea Ankawi

Investigator, Global Brand Protection Investigations
GM Global Security

GENERAL MOTORS

From: Andrey N. Prokofiev [mailto:andy@eth0.spb.ru]

Sent: Tuesday, July 10, 2018 9:48 AM

To: gm global brand protection <gm_global_brand_protection@gm.com>

Subject: [EXTERNAL] Re: AcDelco counterfeit product?[ATTACHMENT REMOVED]

See additional images of the spark plugs in attach.

Please confirm or deny the authenticity of this product. Thx!

2018-07-09 23:01 GMT+03:00 Andrey N. Prokofiev <andy@eth0.spb.ru>:

I bought 200 qty pieces of this p/n on ebay.

Link to item: <https://www.ebay.com/itm/4-PCS-Spark-Plug-Iridium-ACDelco-Pro-41-110-12621258-NEW-OEM-made-in-USA/183150190972>

Seller confirm that this product is original ACDelco spark plug.

I attached few photos and one extra picture with my remark.

2018-07-09 22:47 GMT+03:00 gm global brand protection <gm_global_brand_protection@gm.com>:

Hi Andrey,

Thank you for the email. To better assist with your inquiry, I will need additional details of your purchase please. Did you only purchase one spark plug? Where was the part purchased from? If online, please provide the seller's name and link to the product listing. Could you also provide additional images of the spark plugs? Specifically, please capture the top part of the bottom tip to capture the inside of the plug. Additional images of the ACDelco packaging would also assist in our review. Once this information has been provided, I will share this with our product specialists for further review.

Thank you.

Andrea Ankawi

Investigator, Global Brand Protection Investigations
GM Global Security

GENERAL MOTORS

From: Andrey N. Prokofiev [mailto:andy@eth0.spb.ru]

Sent: Monday, July 09, 2018 7:23 AM

To: gm global brand protection <gm_global_brand_protection@gm.com>

Subject: [EXTERNAL] Acdelco counterfeit product?

I purchased the spark plug Acdelco p/n 41-110. I have a suspicion that the product is a counterfeit (see attach photos) What can you say about this?

--

Best Regards, Andrey











--

Best Regards, Andrey

--

Best Regards, Andrey N. Prokofiev
Jabber ID: andy@eth0.spb.ru
Email: andy@eth0.spb.ru

--

Best Regards, Andrey N. Prokofiev
Jabber ID: andy@eth0.spb.ru
Email: andy@eth0.spb.ru

--

Best Regards, Andrey N. Prokofiev
Jabber ID: andy@eth0.spb.ru
Email: andy@eth0.spb.ru