NIYADA THOMAS

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# Objective

Seeking employment in the field of sports that will allow me to cultivate my experience, elevate my expectations for personal development, while contributing to the company’s success.

# Education

## bachelor of science Degree | 08/2016 – present | florida state university, tallahassee, fl

* Major: Communications Media
* Minor: Editing, Writing and Media

## associates degree | May 2016 | tallahassee community college, tallahassee, Fl

* Major: Broadcast Media

# Skills & Abilities

Enthusiastic about knowledge of sports and the sports industry

Comfortable with public speaking and on-camera interviews

Strong organizational, time management, verbal and written communication skills

Positive attitude, team player, hard worker and dedicated to excellence

Proficient in Microsoft Office and social media savvy

# Experience

## tier 1 iphone operating system (ios) advisor | apple, inc. | 02/2017 – present

* Responsible for answering and resolving advanced product technical-support questions received from customers.
* Ensures call resolution in a timely manner.
* Maintains the highest standards of quality and ensures complete customer satisfaction with every interaction.
* Provides suggestions and options to the customers based on their needs.

## youth sports production anchor | generation nexxt | 05/2015 – present

* Provides administrative support and back-up to the production team.
* Conducts field interviews with coaches and players.
* Facilitates communication with schools and organizations via phone and emails.
* Gathers materials and information applicable to the production process.
* Participates in community events for youth athletes.

## youth news anchor | antioch missionary baptist church | 08/2013 – 07/2014

* Presented youth events and other church activities in a manner that was clear, engaging, and meaningful on screen.
* Participated in promotional youth activities including public appearances.
* Assisted in the writing and coordination of the media presentation.

Video clip <https://www.youtube.com/watch?v=cVx61-RyOY0>

## decisions are forever – teenage pregnancy awareness campaign | oic of south florida | 08/2013

* Portrayed a female character in the teen awareness commercial.
* Experienced the On-Set environment.
* Able to receive and deliver direction from other.

Video clip <https://www.youtube.com/watch?v=hJjQiNryvzo>