NIYIRERA Yannick

Nyamirambo, Kigali, Rwanda

+250788769140

Niyannick121@gmail.com

Date: 12 November 2024

Customer Service

MTN RWANDA

Kigali- Rwanda

Subject: Request for Internet Connection Migration

Dear MTN Customer Service Team,

I am writing to request the relocation of my existing internet connection (HOME CONNECT) from my current address in Nyamirambo to my new address located near Radio Maria in Kibagabaga. My Account No:1020786520

Due to a recent change in residence, I kindly request that my internet service be transferred to the following address:

New Address:

Kibagabaga, near Radio Maria, Kigali, Rwanda

Please let me know the requirements and charges, if any, associated with this transfer. I am hopeful this process can be completed as soon as possible to ensure continued service without interruption.

Thank you for your assistance. I look forward to your prompt response.

Best regards,

NIYIRERA Yannick

+250788769140

Niyannick120@gmail.com