

## **Preventive Maintenance**

**SAP Maintenance Training** 



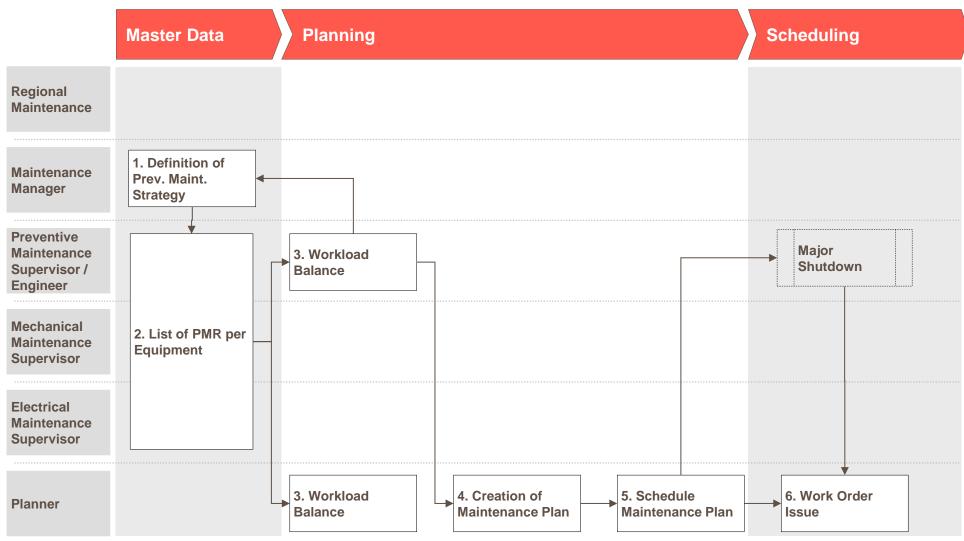
### **Objectives of the Module**

 Understand what are the prerequisites before the preventive maintenance program can be set up in SAP

 Understand which components in SAP are used for preventive maintenance and how they work:



### **Process Map**



### **Process Overview**

Process Objectives	Preventive Maintenance are cost-effective maintenance tasks carried out at predetermined intervals to check the current physical condition, to reduce probability and/or impact of a failure in operation, or to maintain a desired level of performance of an equipment  The objective of this process is to establish a systematic approach to implement, control and update the Preventive Maintenance program.  This process intends to establish a homogeneous standard system in Holcim to assess it and evaluate the Preventive Maintenance flow in practice and in SAP PM.  The main elements of the assessment of the Preventive Maintenance are:  • Task lists: definition of the sequence of maintenance tasks and resources for work planning and scheduling.  • Work load balance: establishing a constant preventive tasks work load taking account the frequency and the risk profile.  • Maintenance Strategies: definition of the rules and general scheduling information for preventive maintenance activities.  • Maintenance Items: the objects to identify the maintenance tasks required at regular interval.  • Maintenance Plans: specification of the dates, sequences and tasks to be performed upon maintenance objects.
Key Inputs	<ul> <li>SAP Master data</li> <li>Preventive Maintenance Activities definition (manufacturers manuals, existing PMRs, equipment history, FMEAs)</li> </ul>
Key Outputs	<ul> <li>Adequate # of PM02 Work Orders (created automatically) for different disciplines of PM (Inspection, Lubrication, Condition Monitoring, etc.)</li> </ul>
Process Indicators	<ul> <li>KPI: PMR % (K4) and PMR efficiency (K5)</li> <li>SPI: PMR Not performed (S5) PM02 manual call ratio (S11)</li> </ul>
Process Owner	HGRS Cement Excellence Manufacturing – Maintenance



## **Process Step Description**

#	Step Name	Input	Description of Step	Output
1	Definition of Prev. Maint. Strategy	<ul><li>Packages</li><li>Hierarchy</li><li>RMSO</li></ul>	<ul> <li>Definition of the general scheduling information for the PMRs. With the packages it will define the when and the frequency of generation of the maintenance calls.</li> <li>Definition of the PMR to be implemented</li> </ul>	Preventive Maintenance Strategy
2	List of PMR per Equipment	Data from manufacturers manuals     FMEAs     Existing PMRs     Equipment history     Maintenance strategy	Definition of activities designed to minimize the risk of unplanned failures	<ul> <li>Task list</li> <li>Operations</li> <li>Duration</li> <li>Workforce requirements</li> <li>Recommended Frequency</li> <li>Materials</li> <li>Services</li> </ul>
3	Workload balance	Task lists	Task lists distribution through time and based on recommended frequency and risk profile in order not to have weekly workload peaks.	PMRs Master Schedule
4	Creation of Maintenance Plan	PMRs Master Schedule     Maintenance Strategy     Task list	Elaboration of the Maintenance Plan which specifies the dates, sequences, and tasks to be performed upon maintenance objects.	Maintenance Item     Maintenance Plan
5	Schedule Maintenance Plan	Maintenance Plan	Launch the maintenance plan for work order creation upon the specific details defined in the maintenance plan being schedule     Setup deadline monitoring	System setup for PM02 Work Orders generation
6	Work Order Issue	Deadline monitoring for PM02 Work Orders	Release the work orders through Deadline Monitoring	Automatic release of PM02 Work Orders



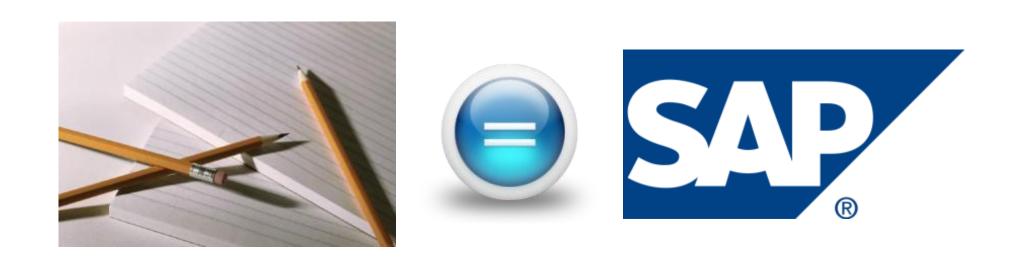
# RACI matrix (Responsible, Accountable, Consulted, Informed)

#	Step Name	Plant Manager	Maintenance Manager	Preventive Maintenance Superv. / Eng.	Mechanical Maintenance Supervisor	Electrical Maintenance Supervisor	Planner <sup>2</sup>
1	Definition of Prev. Maintenance Strategy	C, I	A 1	C, I	I	I	I
2	List of PMR per Equipment		А	R	R	R	C, I
3	Workload Balance		A	R	C, I	C, I	R
4	Creation of Maintenance Plan			A	C, I	C, I	R
5	Schedule Maintenance Plan			A	C, I	C, I	R
6	Work Order Issue			A	I	I	R

<sup>&</sup>lt;sup>1</sup> Input Head of Regional Maintenance

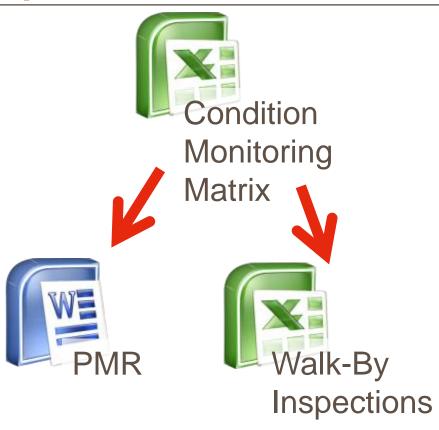
<sup>&</sup>lt;sup>2</sup> Planning function may be covered by supervisor

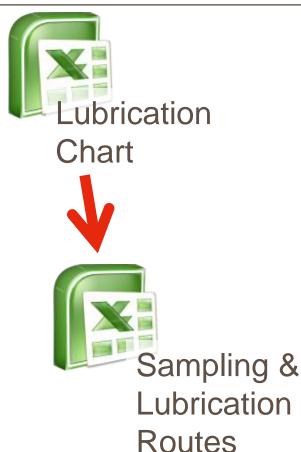
# The way maintenance is performed in the field does not depend on SAP



SAP only supports the maintenance team to perform their maintenance tasks but does not influence them!

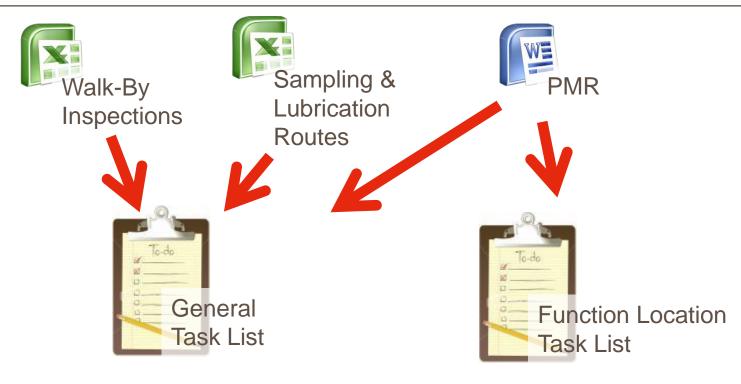
# Before the preventive maintenance program is implemented in SAP all documents need to be ready





Including Work Load Balancing

# Task lists contain all information about work that is performed on a recurrent basis



Non object specific tasks e.g. lubrication routes

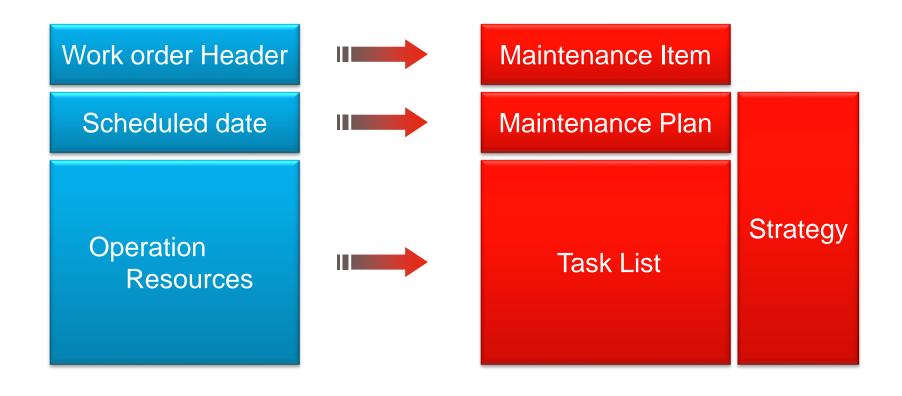
Object specific tasks e.g. PMR on VRM

Use DMS to attach Excel/Word documents to operations





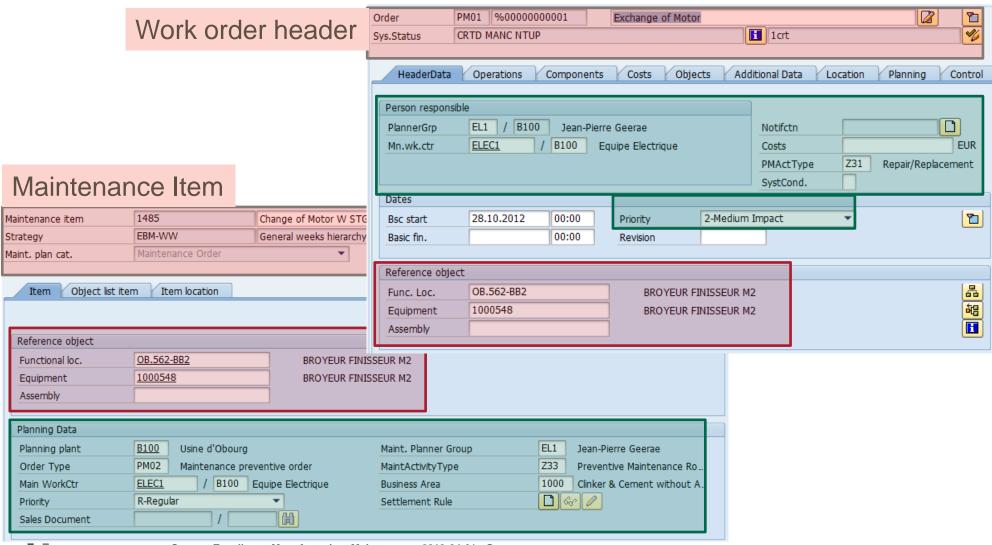
## In the PM module the same components are available as in a corrective work order



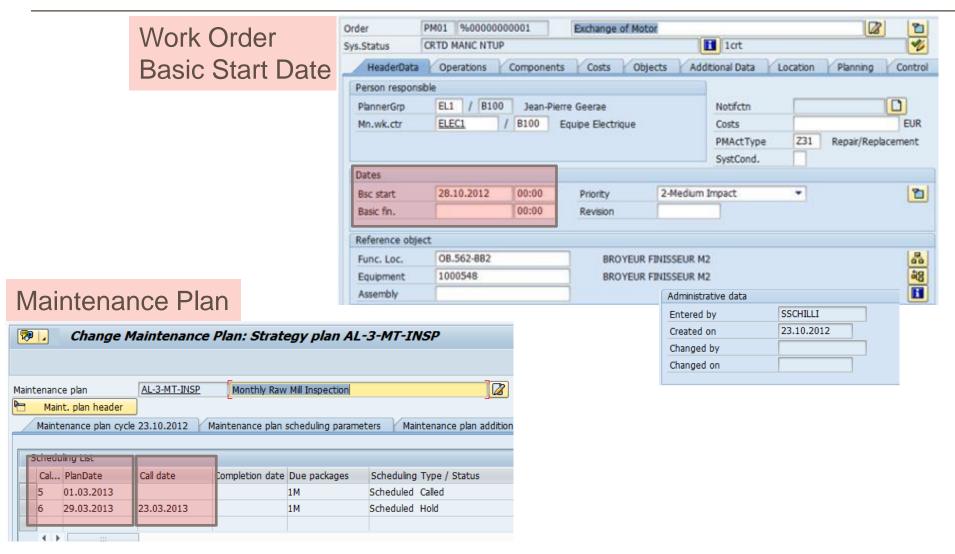
Work Order

Preventive Maintenance module

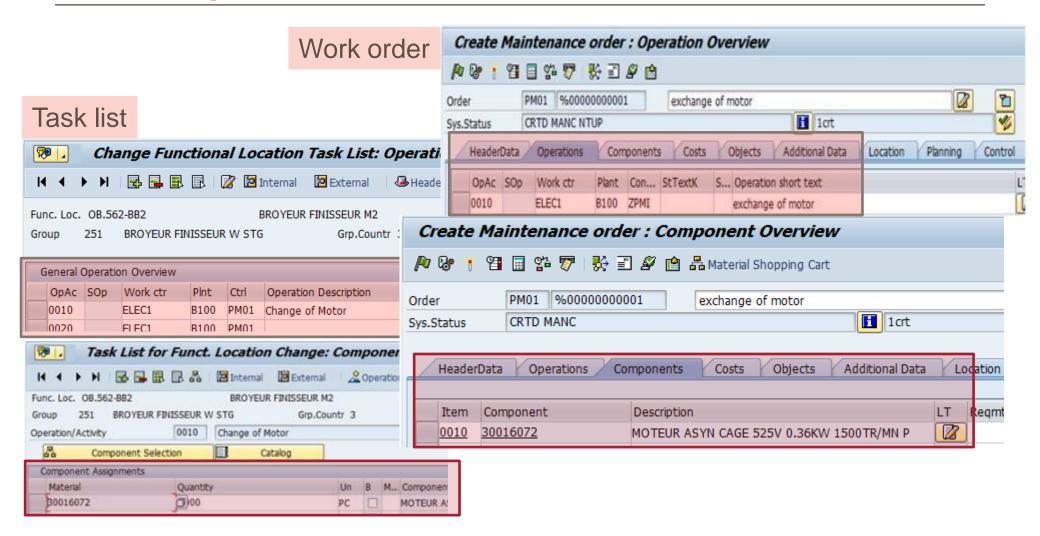
# Maintenance item corresponds to the work order header



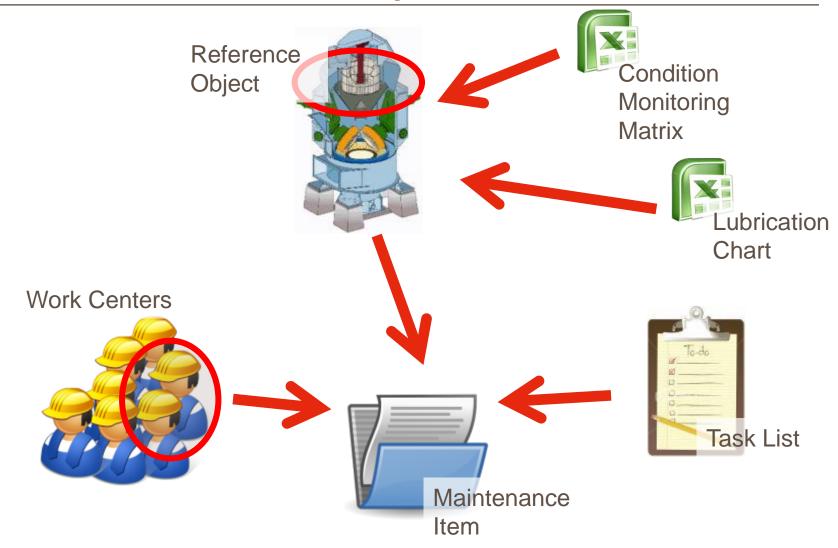
# Maintenance plan corresponds to the basic start date



# Task lists corresponds to work order operations and components



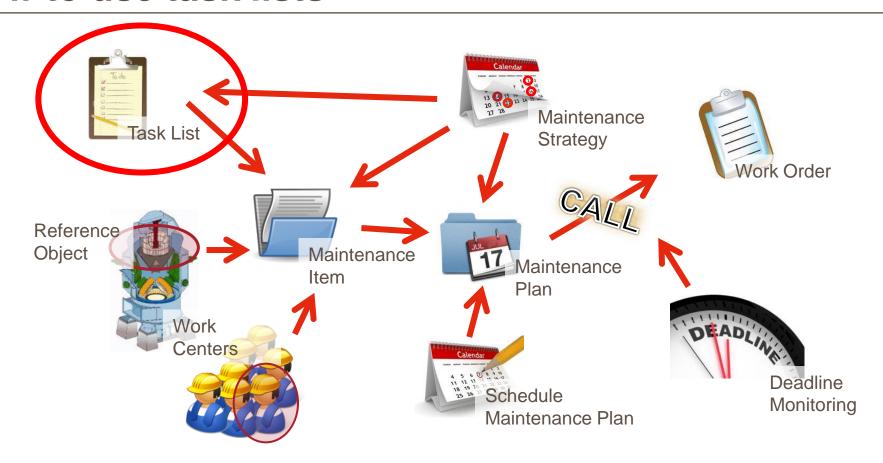
## The maintenance item defines where and by whom the tasks defined in the task list should be planned and executed



## The maintenance plan defines when a maintenance item should be executed and a call generates the work order



#### How to use task lists



### Groups and group counters help to organize task lists



Follow naming conventions, as every plant can see all task list of the region, therefore start the group names always with the plant code.

Always start with the plant code :

AE-WBI

ΑE

For Walk By Inspection use WBI:

AE-WBIM

Mechanical WBI:

AE-3BMM

Raw Ball mill Mechanical inspection:

within a group.

Group counters are organize different task lists



Functional Location Task Lists get their group automatically as the reference is the functional location.

# Recommendation of task list and maintenance item usage

Conditio	n Monitoring Techniques	Example	Level for Work Order	Task List	Code
	Greasing route	All routes with greasing and quantity of grease	Area/Line	General Task List	LUB
Lubrication	Oil and grease replacement	Fixed time replacement of oil for small GB - No oil analysis performed	Equipment	General Task List	OIL
	Oil Sampling & Analysis	Sampling analysis of oil of main equipment	Area/Line	General Task List	OIL
	Walk By inspection	Maintenance walk by inspection	Area/Line	General Task List	WBI
	Vibration route	All routes used for Vibration analysis with data collector	Area/Line	General Task List	VIB
	Thermography	Routes for thermography analysis	Area/Line	General Task List	THM
	EMD	Either static of Dynamic measurements	Functional location Level 5 / Equipment	General Task List	EMD
Condition Monitoring	NDT	VT, PT, MT, UT, E Current	Functional location Level 5	General or Functional Location Task List	NDT
Monitoring	Equipment specifc measurement	Shell test, lead wire, Run out etc	Functional location Level 5	General or Functional Location Task List	Equipment HAC in 2 digits
	Downtime Inspection	Visual inspection, calibration, cleaning, replacement, adjustment or services	Functional location Level 5 / Equipment	General or Functional Location Task List	Equipment HAC in 2 digits
	Wear mesurement	Liners, thickness, elegation, hardness	Functional location / Equipment	General or Functional Location Task List	Equipment HAC in 2 digits



# Operations organize your task list – a small exercise

#### Situation

#### Pressure Transmitters

- There are 120 pressure transmitters in you plant
  - 5 in the crusher area
  - 70 in the raw mill area
  - 10 in the kiln area
  - 35 in the cement mill area

#### **PMR**

#### Routines on Pressure Transmitters

- Once per day production checks all of them on a WBI if the pressure is within the limits
- One per week maintenance checks all of them on a WBI and writes down the actual values, together with other task
- Once per year a all transmitters need to be calibrated by maintenance. 1 person needs 2 days for it: on the first day he calibrates the first half on the second day the second half.

#### Exercise

#### How would you organize this within SAP

- What documents are needed?
- How do organize your task lists?
- Discuss with your neighbor (5 minutes)
- Discussion in the plenum



### Operations organize your task list – a small exercise

### Solution

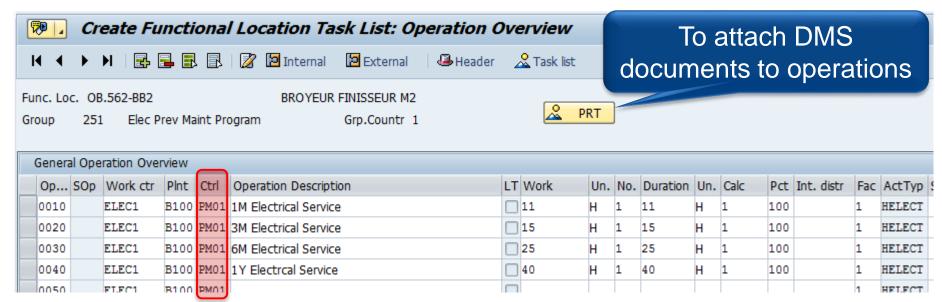
### A recommendation

- Production WBI not organized in SAP
- Maintenance WBI checks are organized in routes by area → using general task lists using 1 task list with 1 operation per route. Each task list is linked to the corresponding area.
- Calibration organized with 1 task list with 2 operations, one for the first day and one for the second day. Linked to functional location of the raw mill area as there is the largest amount of transmitters. An alternative for the link to the functional location would be a link to an auxiliary cost center lie the electrical work shop, which would be finally transferred to Clinker Production / Cement Grinding work centers with the split of 70% / 30%.

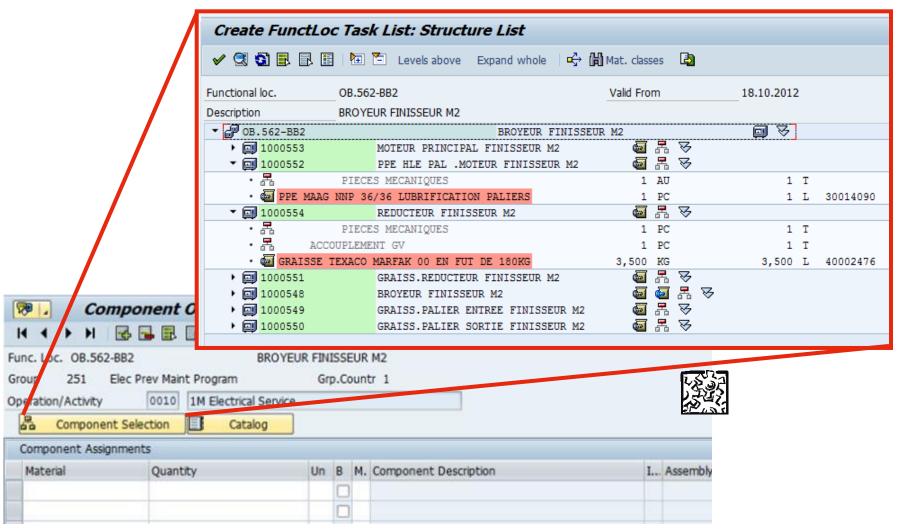


# Use task list operations for major steps. Task list instructions to be attached via DMS to the operation

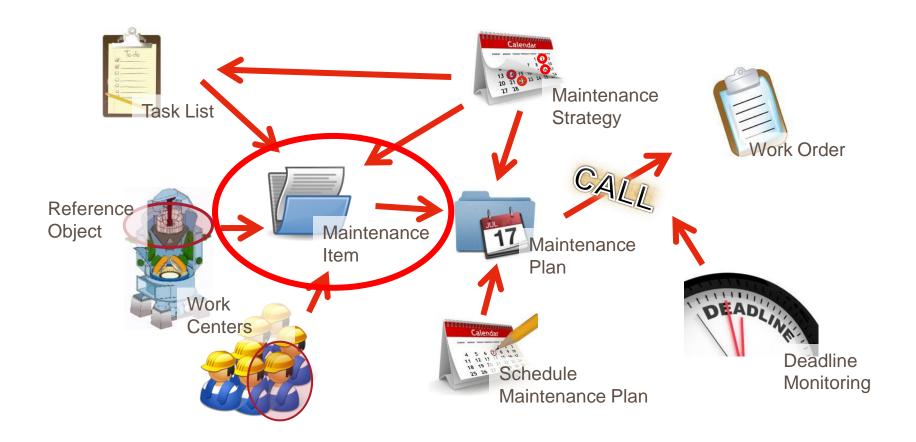
- The operations are expressed in such way they describe the frequency, and the function
- The personnel (work center) needed and the duration of the executions is also defined in this step
- Purchase request for service can be created using ControlKey PM02 or PM03 like in a work order



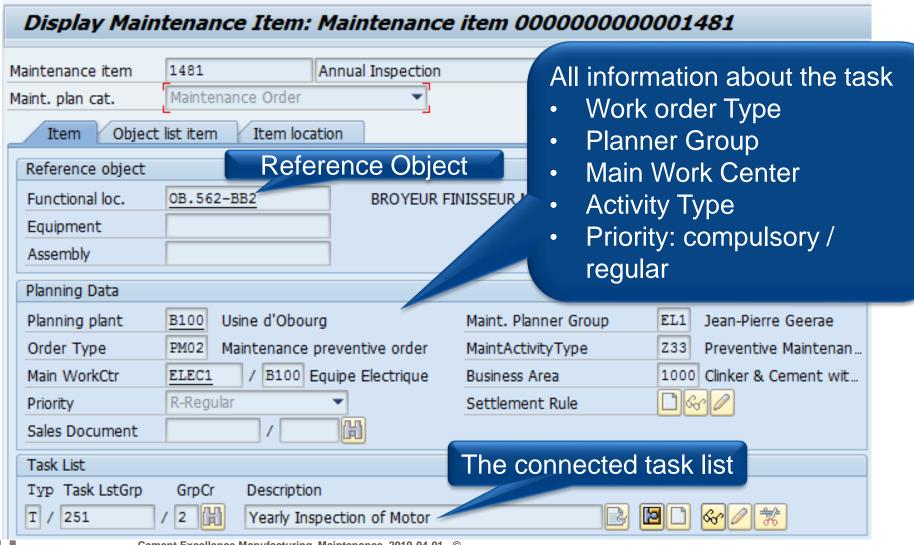
# Components can also be assigned to each operation: Can be used for corrective maintenance standard procedure



#### How to use maintenance items

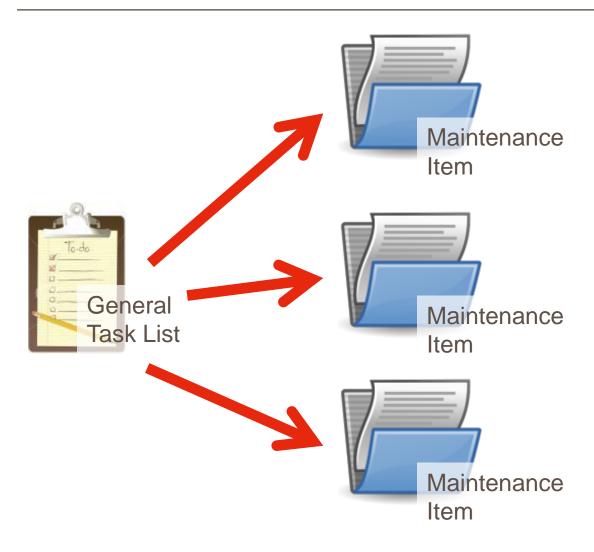


## The maintenance item contains all managerial information about the tasks



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## A general task list can be linked to various maintenance items



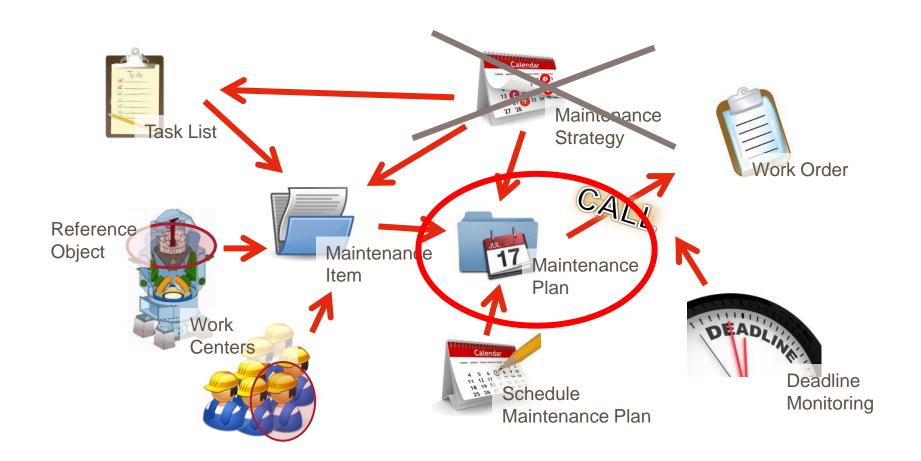
#### Example:

The task list contains the information about the PMR (calibration) of a weight belt feeder.

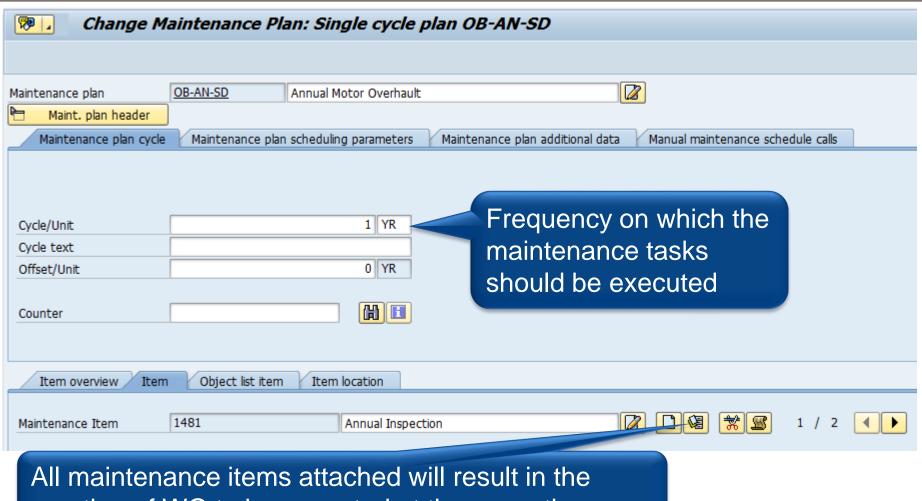
For each weight belt feeder a maintenance item is created.

If PMR that should be executed on various weight belt feeders are exactly the same, they can share the task list.

## How to use single cycle maintenance plans

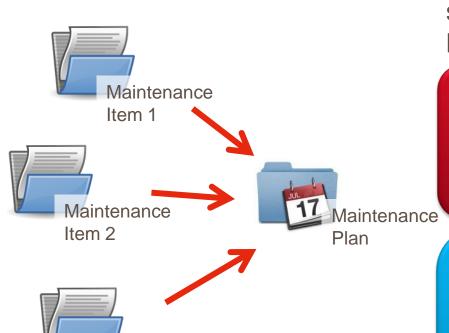


### A single cycle maintenance plan can manage reoccurring activities which do not interfere with other activities



creation of WO to be executed at the same time

# To avoid disadvantages, only 1 maintenance item should be assigned to 1 maintenance plan



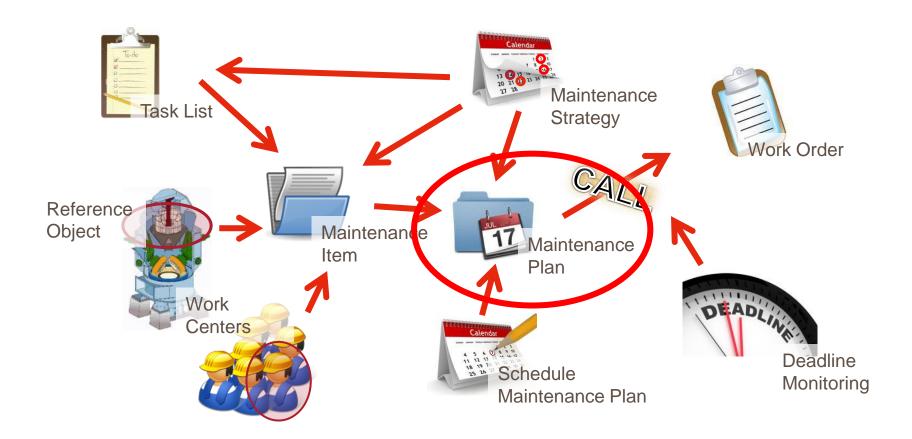
Maintenance

Item 3

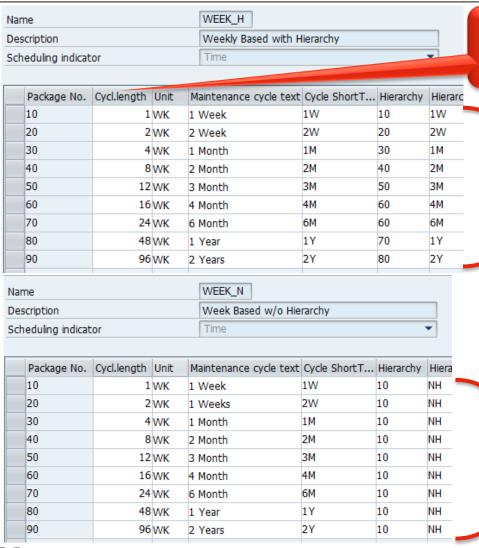
Advantages/Disadvantages of attaching several Maintenance Items to the same Maintenance plan:

- With 1 call several work orders can be created
- The number of maintenance plans can be reduced
- All work orders have the same basic start date
- Difficult to manage maintenance items as cycle length can not be separately managed
- If not properly managed work orders can be accidentally deleted

### How to use TIME BASED strategy plans



# A maintenance strategy is built up of maintenance packages which are either "linked" or not to each other



Packages are defined through their cycle length and hierarchy level

Packages are "linked" to each other → Hierarchy

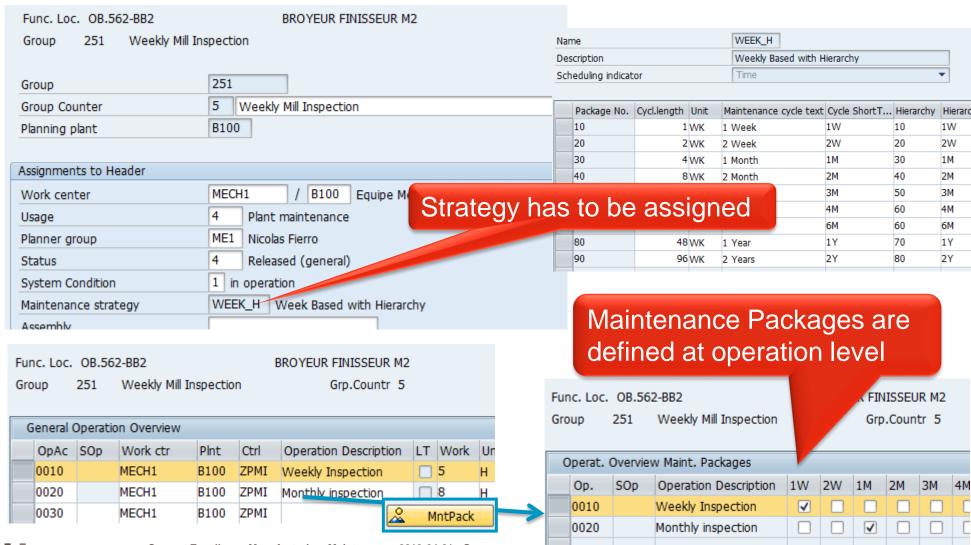
Packages are NOT "linked" to each other → NO Hierarchy

## In a strategy with hierarchy, for each cycle, only 1 Work Order gets generated. Work Orders with lower hierarchy are ignored

Stra	Strategy: WEEK_N Week Based w/o Hierarchy Without hierarch  Pk Cycle text 1 WK 2 WK 3 WK 4 WK 5 WK 6 WK 7 WK 8 WK 9 WK 10 WK 11 WK 12 WK 13 WK 14 WK 15 WK													rarchy		
Pk	Cycle text	1 WK	2 W/K	3 WK	4 WK	5 WK	6 WK	7 WK	8 WK	9 WK	10 W/K	11 WK	12 W/K	13 WK	14 W/K	15 WK
1	1 Week	1W	1W	1W	1W	1W	1W	1W	1W	1W	1W	1W	1W	1W	1W	1W
2	1 Weeks		2W		2W		2W		2W		2W		2W		2W	
3	1 Month				1M				1M				1M			
4	2 Month								2M							
5	3 Month												ЗМ			
-																
			T		T		T		T		T		T		T	
					V		V		V		V		V		V	

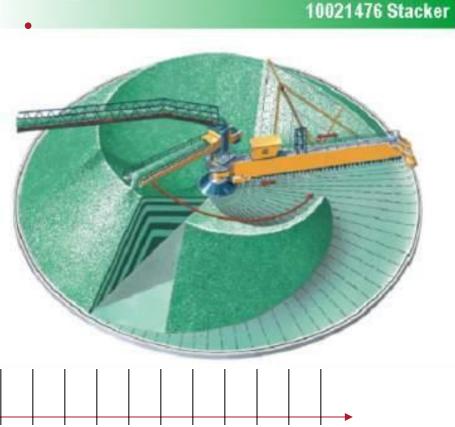
Stra	Strategy: WEEK_H Week Based with Hierarchy With hierarchy														erarchy	
Pk	Cycle text	1 WK	2 WK	3 WK	4 WK	5 WK	6 WK	7 WK	8 WK	9 WK	10 WK	11 WK	12 WK	13 WK	14 WK	15 WK
1	1 Week	1W		1W		1W		1W								
2	2 Week		2W				2W				2W				2W	
3	1 Month				1M											
4	2 Month								2M							
5	3 Month												ЗМ			
6	4 Month															

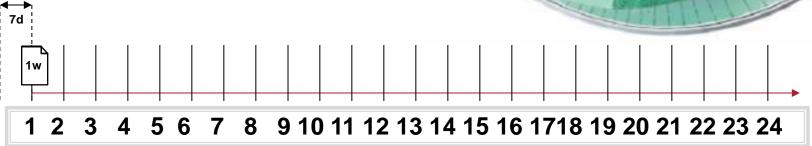
# A strategy has to be assigned to a task list in order to assign operations to maintenance packages



### Usage of hierarchy demonstrated through an example

 Consider a specific piece of equipment, certain maintenance tasks have to be carried out at weekly intervals.





**Weekly Maintenance Cycle** 



# If 2 tasks of a task list should be executed at the same time, only the one with the higher hierarchy level gets created

10021476 Stacker Some other tasks have to be carried out once every four weeks. 28d 8 9 10 11 12 13 14 15 16 1718 19 20 21 22 23 24

**Weekly Maintenance Cycle** 



### The same applies for more than 2 tasks

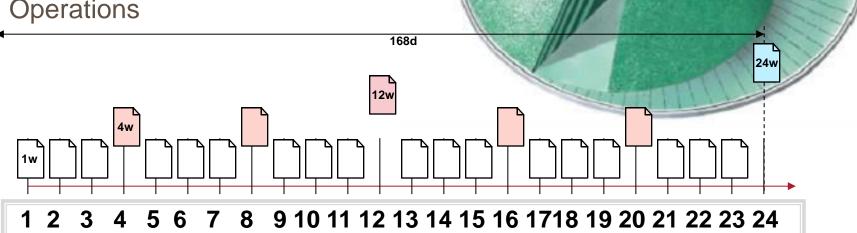
10021476 Stacker Some other tasks have to be carried out once every 12 weeks. 84d 9 10 11 12 13 14 15 16 1718 19 20 21 22 23 24



**Weekly Maintenance Cycle** 

### **Example: Time Based Plans**

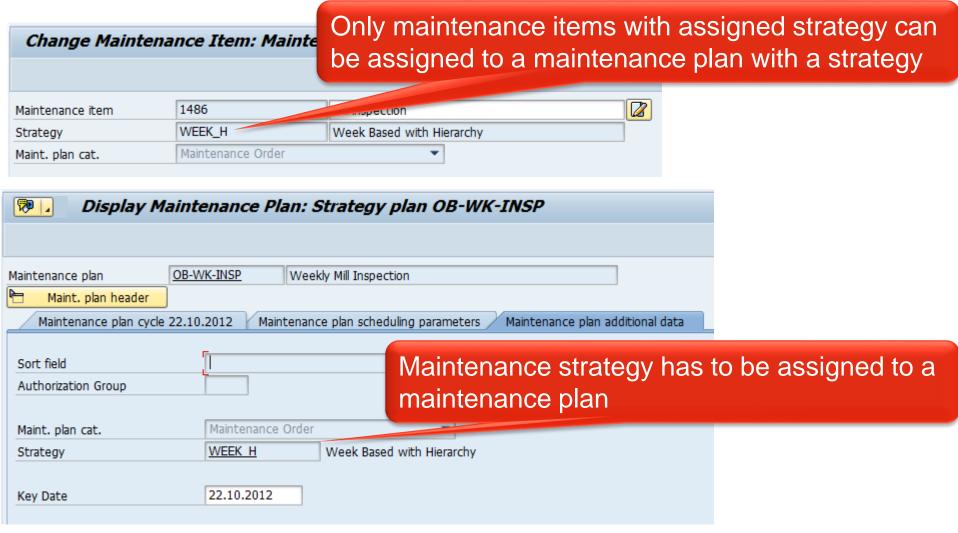
- And some other tasks have to be carried out once every 24 weeks.
- The Task List is the tool for preventive maintenance
- The purpose of the task list is to provide the Planned Order with its Operations



**Weekly Maintenance Cycle** 

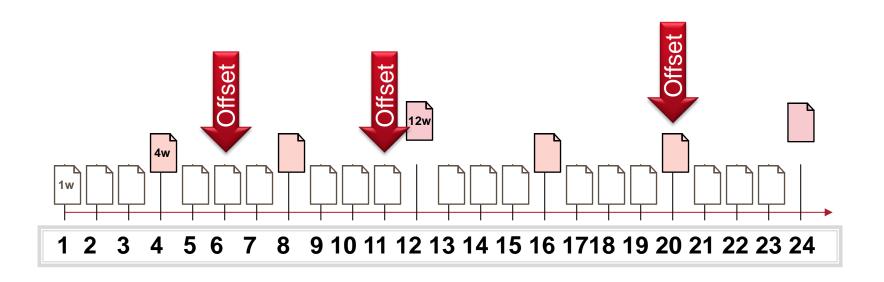
10021476 Stacker

## Only task lists with assigned strategy can be assigned to maintenance items with the same strategy



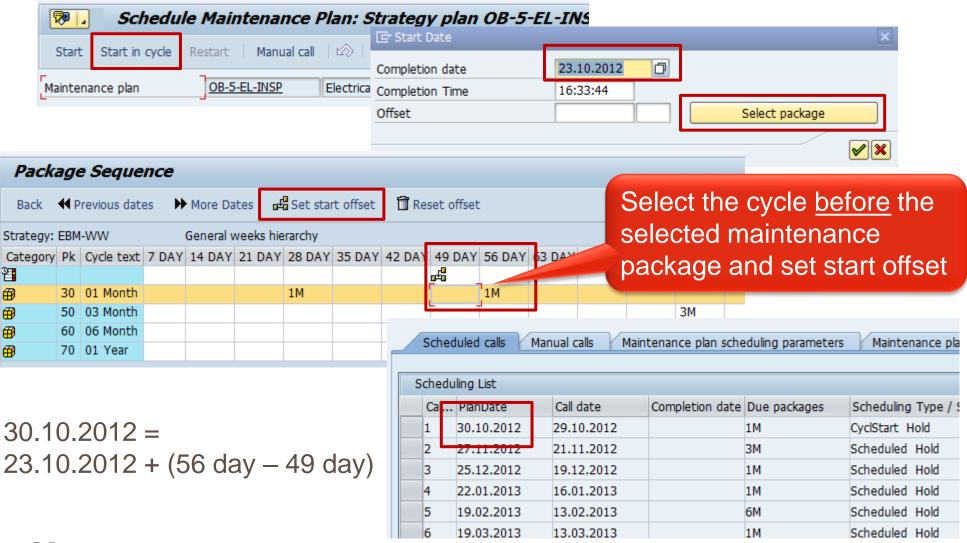
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## A maintenance strategy plan can be started anywhere within the cycle

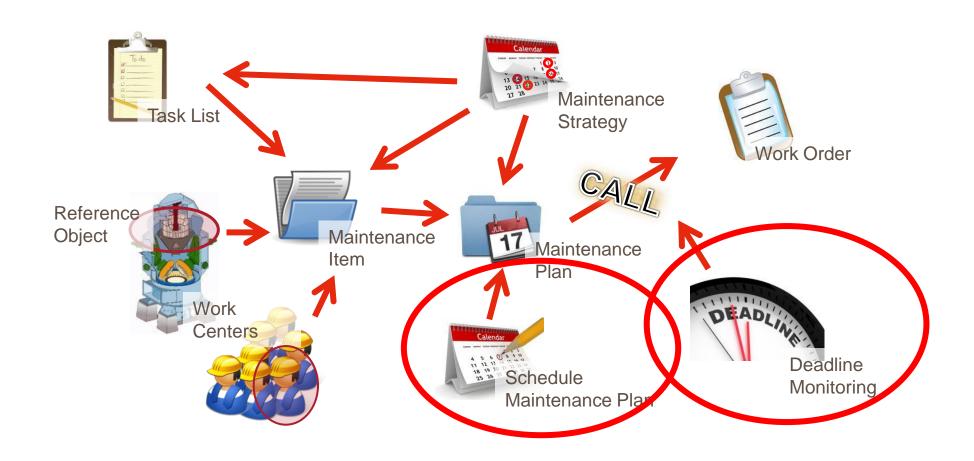




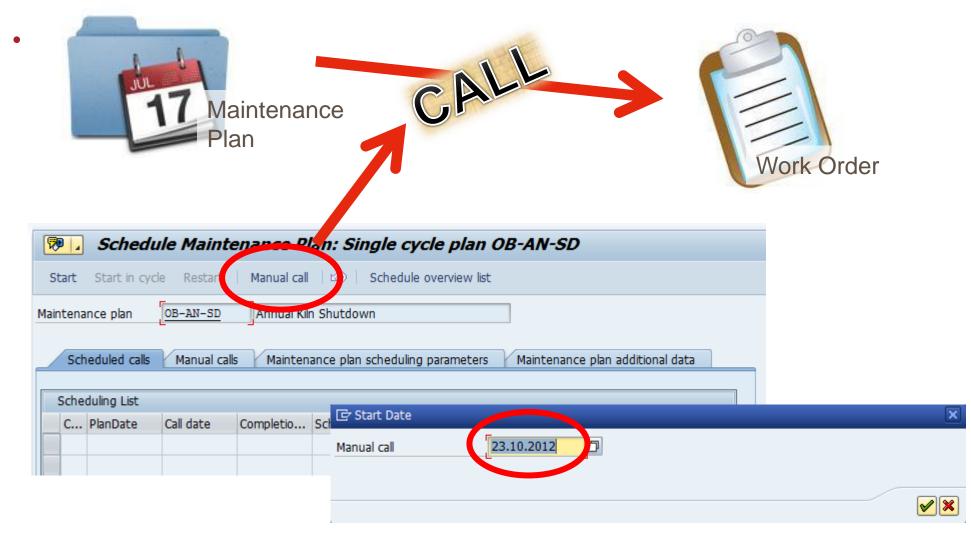
# To start anywhere inside the strategy plan an offset has to be set when the maintenance plan is scheduled



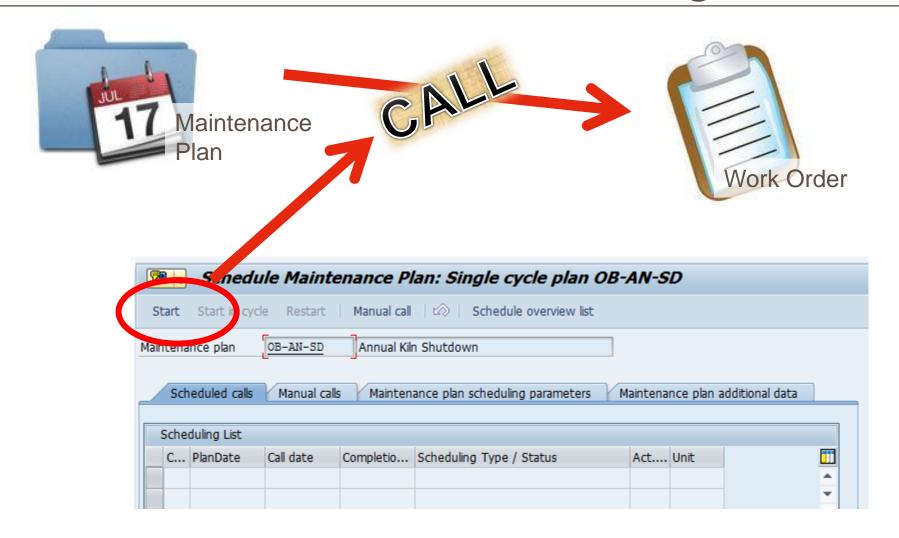
## How to schedule a maintenance plan and how to use deadline monitoring



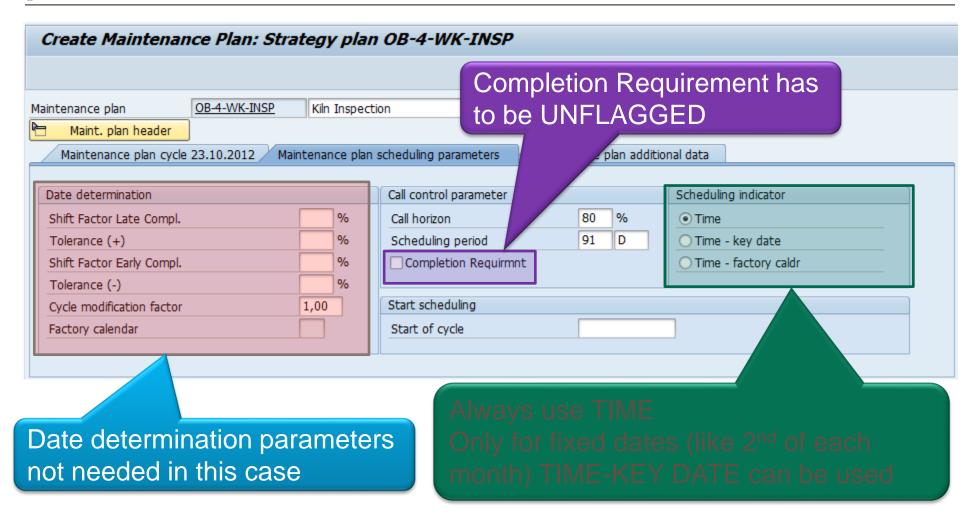
## If the execution date of a maintenance plan regularly moves the call should be done manually and set the date



## If there is a maintenance program with reoccurring tasks SAP can take care about the timing

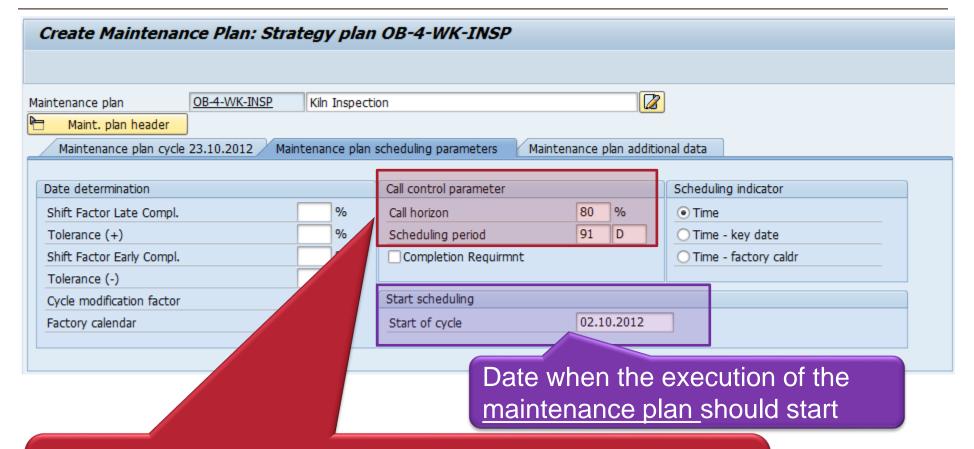


## For time based maintenance plans not all parameters are needed



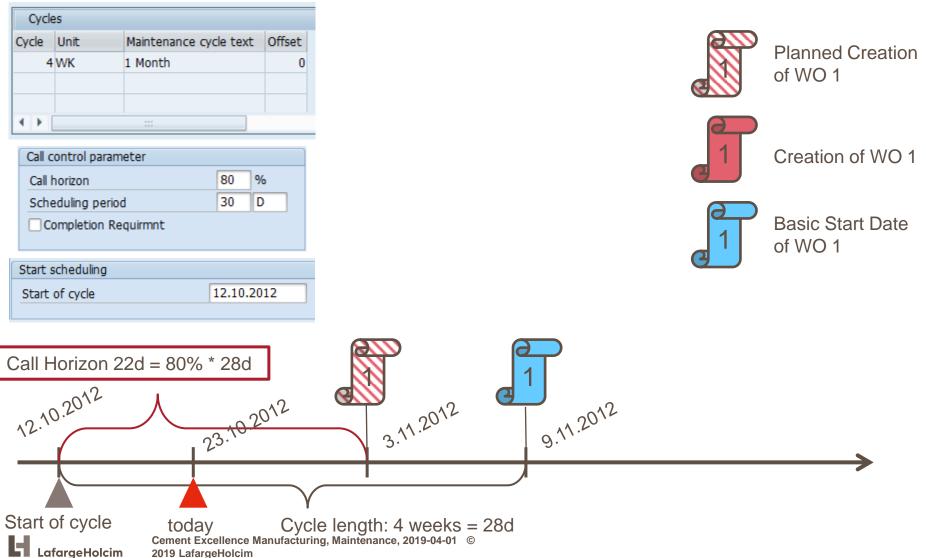


## The scheduling parameters should always have the same values

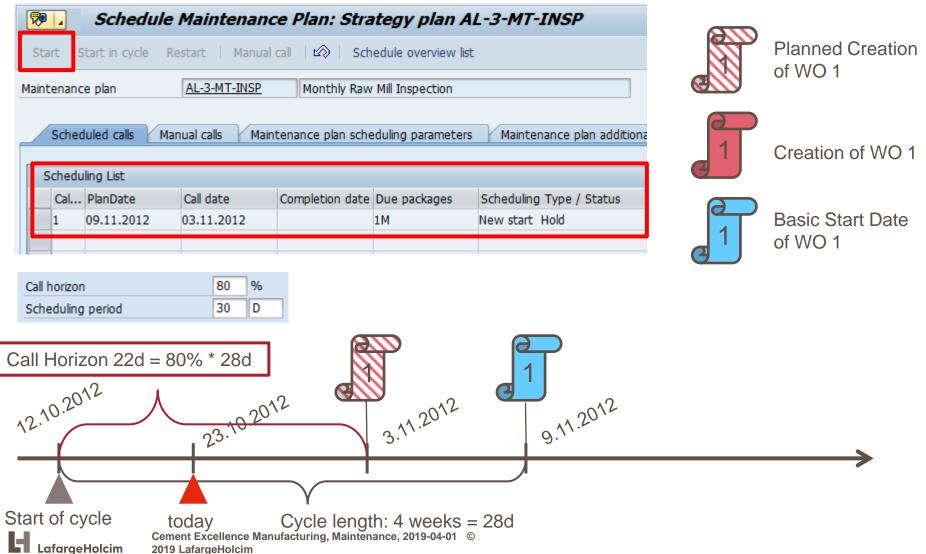


Call horizon: 80% (defined through strategy)
Scheduling period: 91 days (only if package length is
>3month a scheduling period of 1 year should be chosen

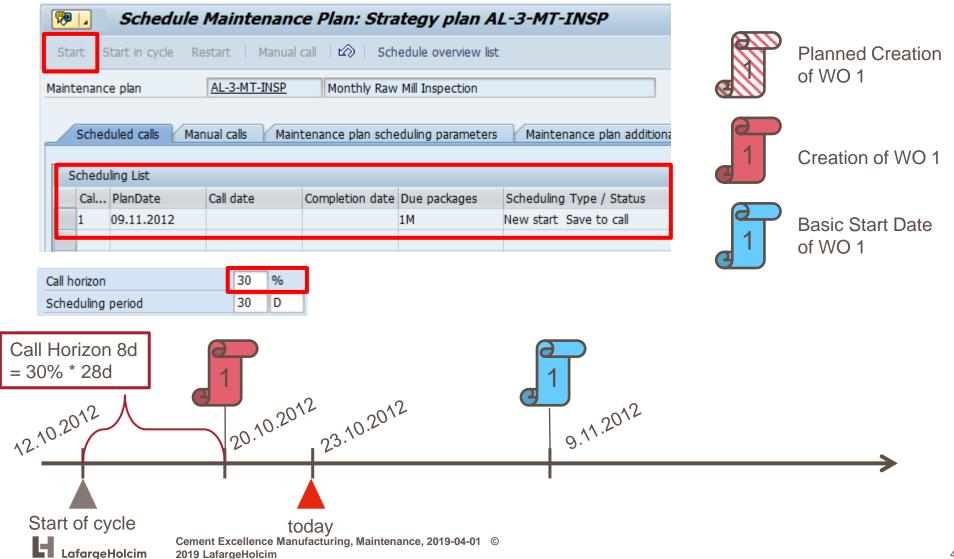
## Example to illustrate the parameters: basic parameters



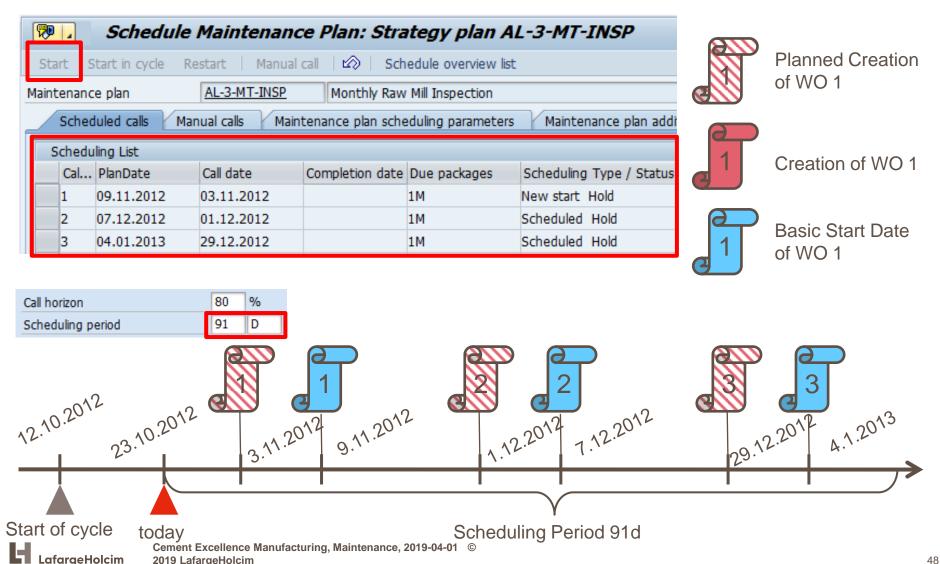
# If the plan is started with IP 10, all WO which fall within the scheduling period will be visible



## If the call date is beyond the call horizon, the WO will be created



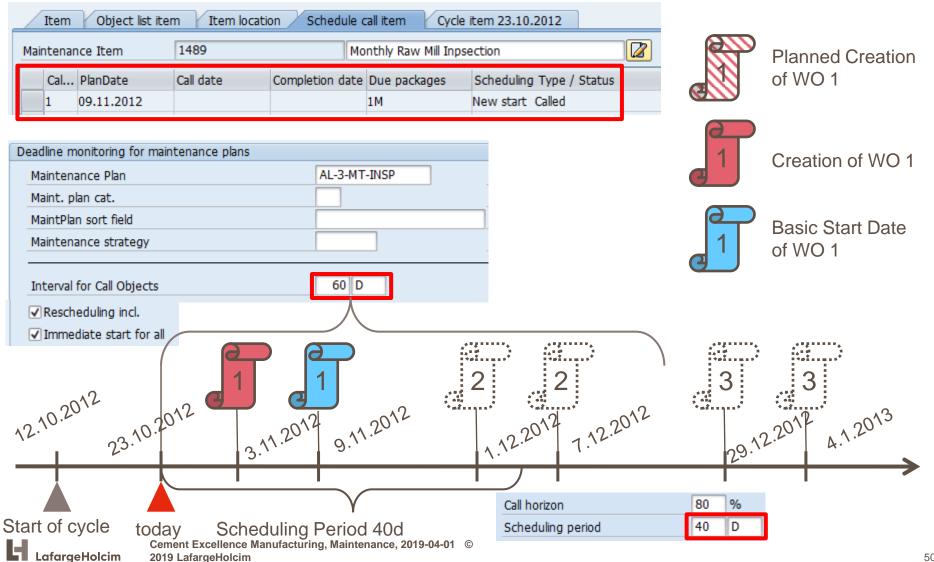
#### The scheduling period defines the period in the future where the WO should be visible



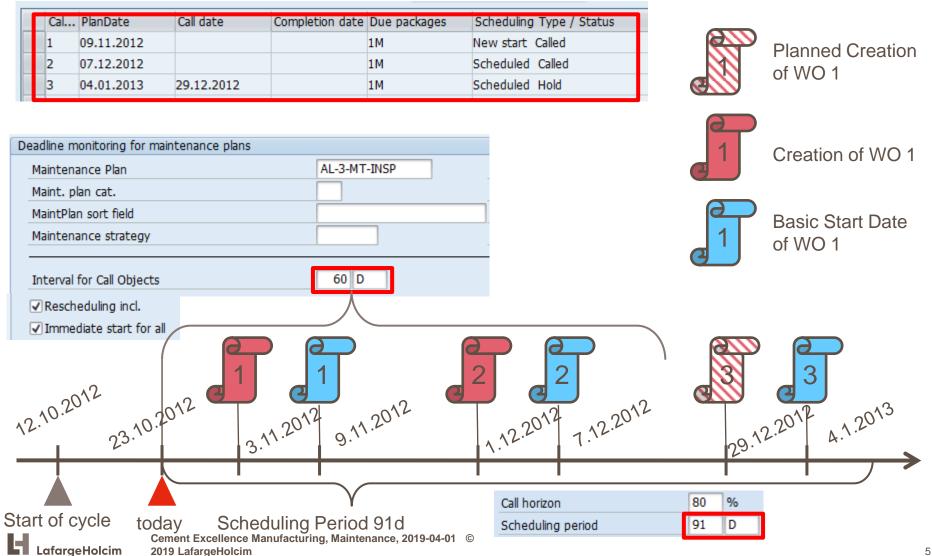
#### Deadline Monitoring is taking care about the calls by executing them automatically on the right time



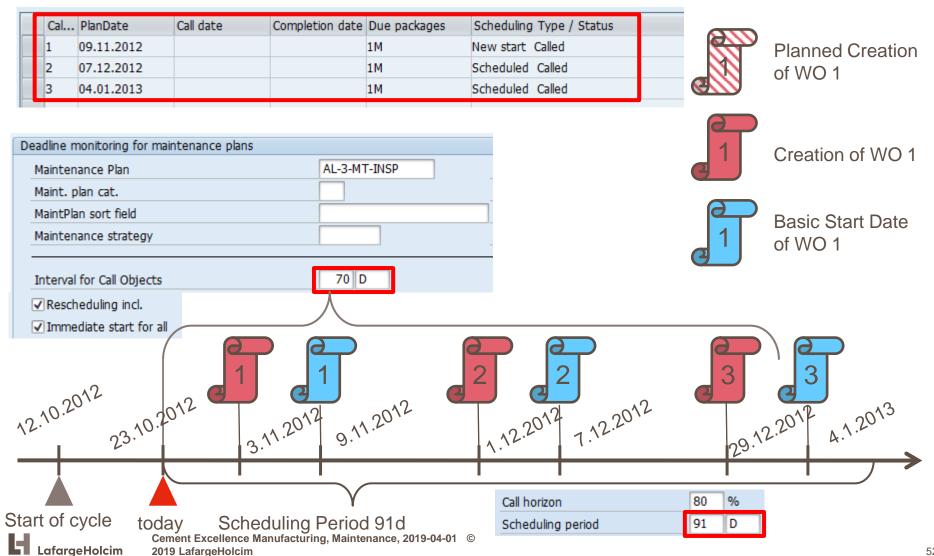
#### Dead line monitoring [IP30] is creating all visible WO within the Interval for Call Objects



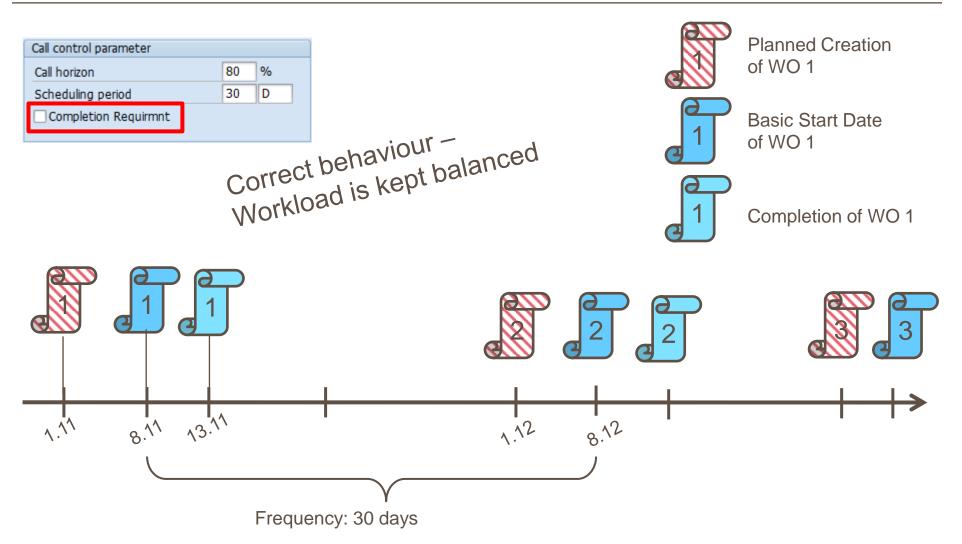
#### Dead line monitoring [IP30] is creating all visible WO within the Interval for Call Objects



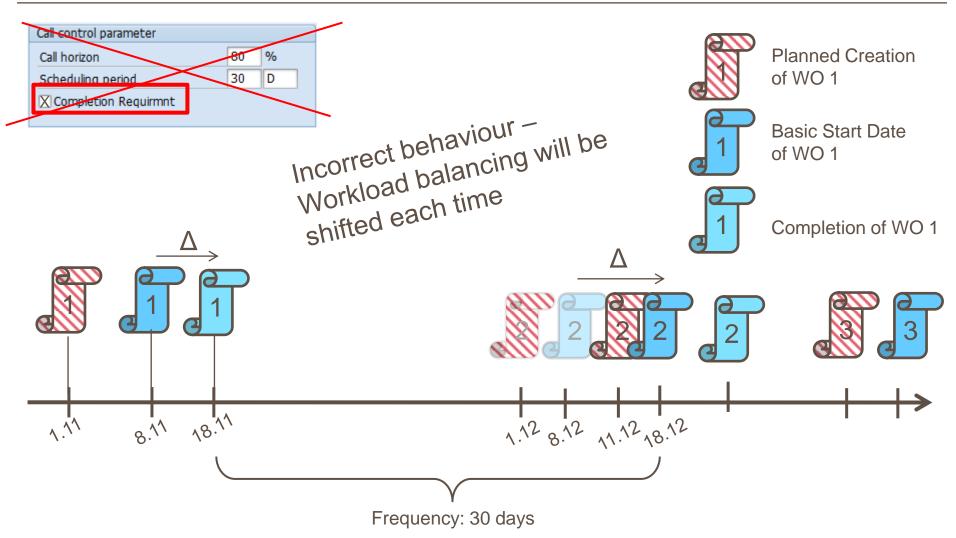
#### Dead line monitoring [IP30] is creating all visible WO within the Interval for Call Objects



# Completion Requirement would create workload balancing issues



# Completion Requirement would create workload balancing issues

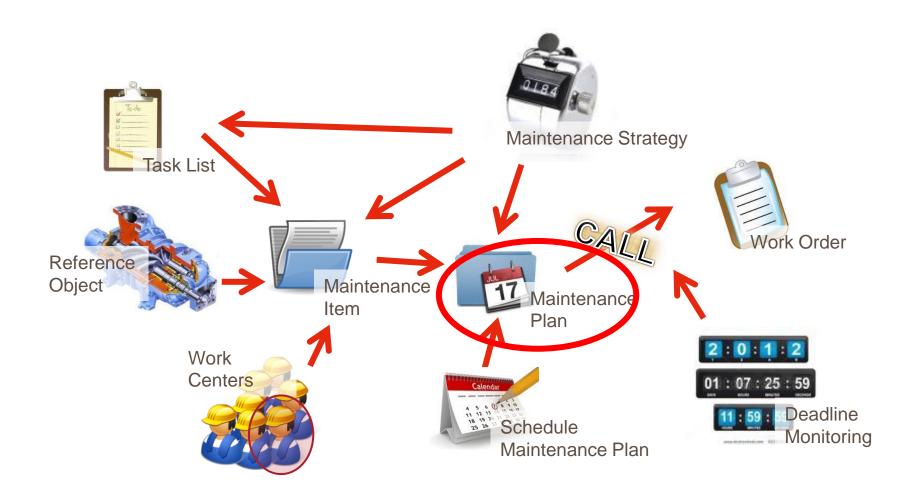


## The IT-Service Center can create 4 sort fields which can be assigned to a maintenance plan

Maintenance Plan Sort Field	Interval for Call Objects
Auto 30 days	30 days
Auto 13 weeks	13 weeks
Auto 1 year	52 weeks
Manual	-

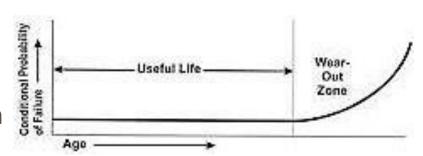
Dead line monitoring will be configured so that a maintenance plan with a "Sort Field" assigned get automatically linked to the corresponding *Interval for Call Objects*.

# How to use PERFORMANCE (COUNTERS) BASED strategy plans



## Not everything is about time based. It is also related with its performance...

- Wear-out characteristics are often found where equipment comes into direct contact with the product
- However, age-related failures are also often associated with fatigue, corrosion, abrasion and evaporation



- It has been demonstrated that compressors and mobile equipment show a clear degraded state before a failure state during their useful life
- A degraded state is associated with a requirement for maintenance.
   Therefore those equipment require a strict maintenance based in counters



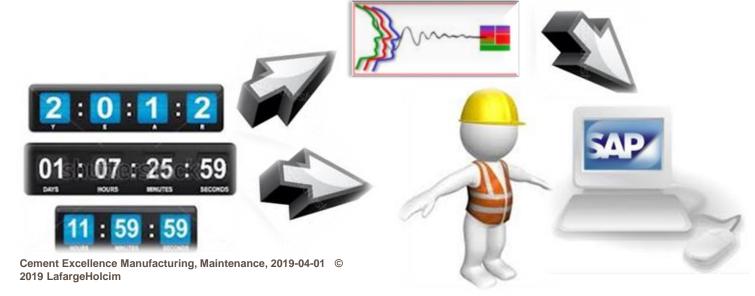




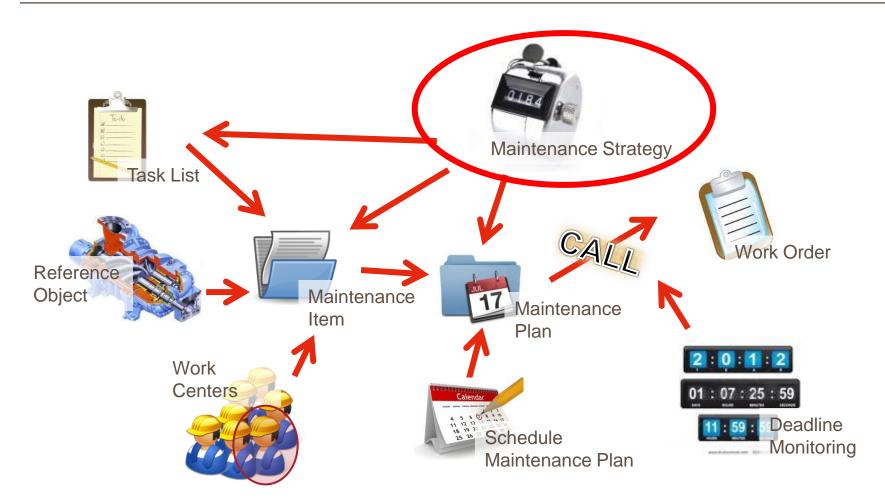
## Not everything is about time based. It is also related with its performance...

- A preventive maintenance plan can be scheduled on the basis of operating hours, kilometers traveled, and so on. For example, to schedule tasks at regular service intervals every 500 operating hours or every 1,000 km.
- (Compressors in our industry are therefore good candidates!)
- A counter system is required to measure the units needed. Such system is called Measuring Points

 The data (e.g. operating hours) can be fed either manually or automatically by TIS into SAP

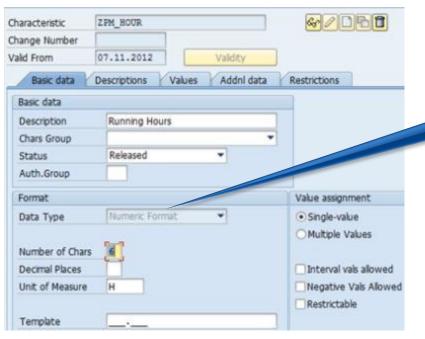


#### The difference in the Strategy



## A Characteristic is needed which specifies the properties of an object. First step, CT04.

- The system calculates the planned date in respect of the following counter data:
  - annual estimate
  - current counter reading
  - current date
- The values or units for a Counter are specified by a Characteristic in SAP

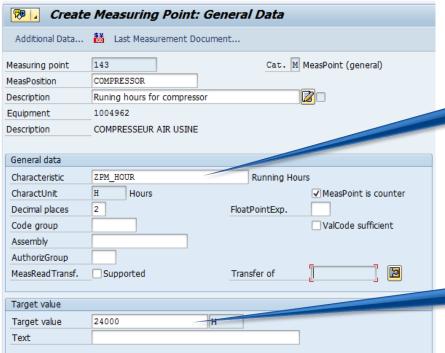


Format specifies the data format and unit of measure.

Numeric format must not be confused with TIME format for a "running-hours" strategy!!!

#### Measuring Points and Counters. IK03

- Measurement documents register the measurement and counter readings for the equipment.
- Standard Work Orders are performed when the counter of an equipment has reached a particular counter reading, for example, 1000 hours of operating hours of a air compressor

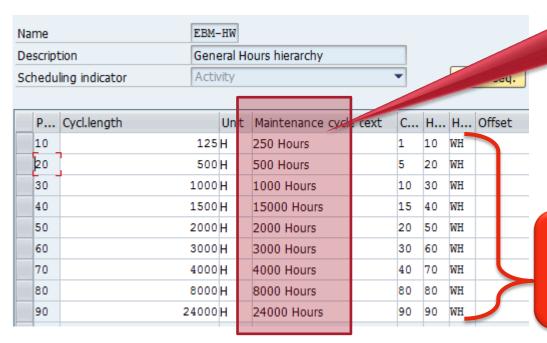


Measuring point must be linked with the characteristic

A target value (estimated annual reading) is also needed

#### The Maintenance Strategy

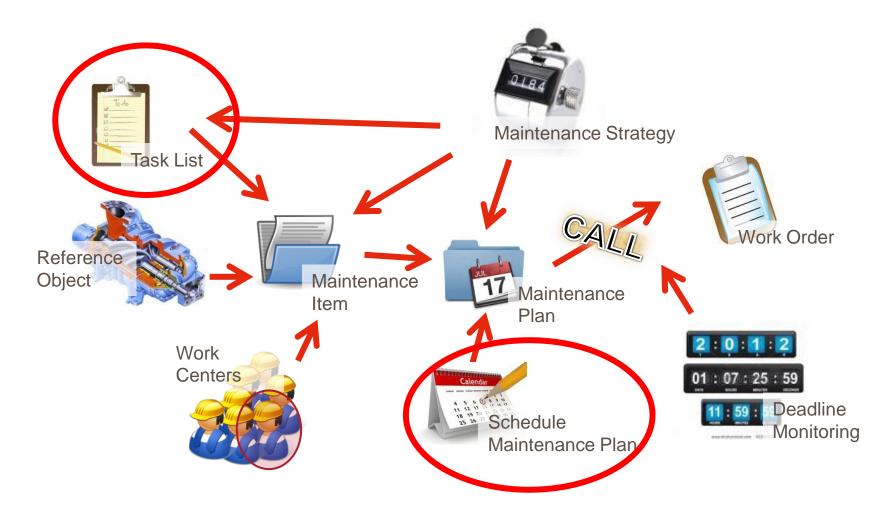
- Same principles like hierarchy are applicable to Performance-based Maintenance Strategy
- Packages could be linked or not to each other



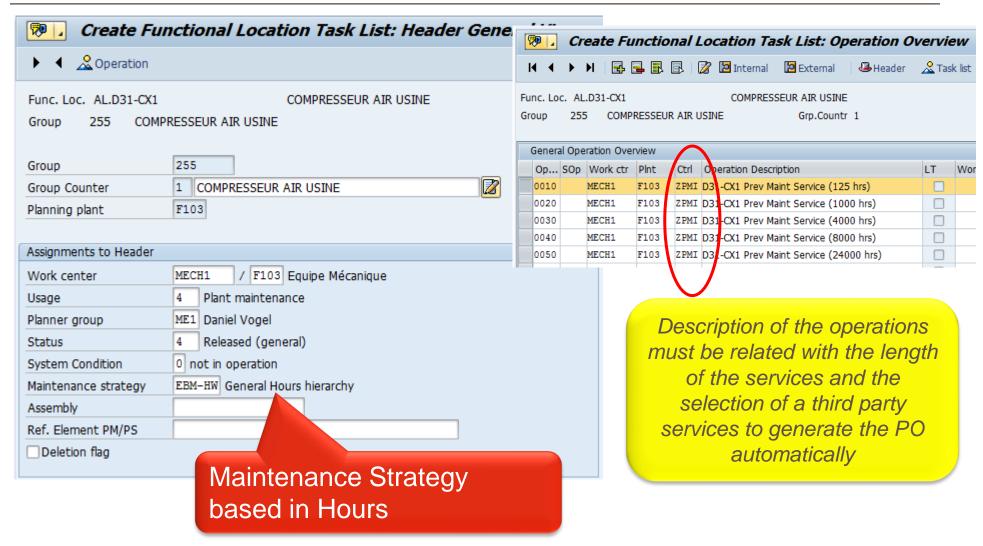
Packages are established according to pre-defined intervals (depending of the activity)

The usage of Hierarchy for running hours of compressors is highly recommended

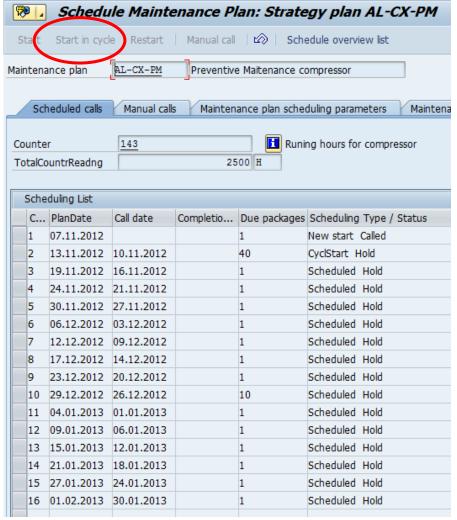
#### The Task List and the Scheduling Process

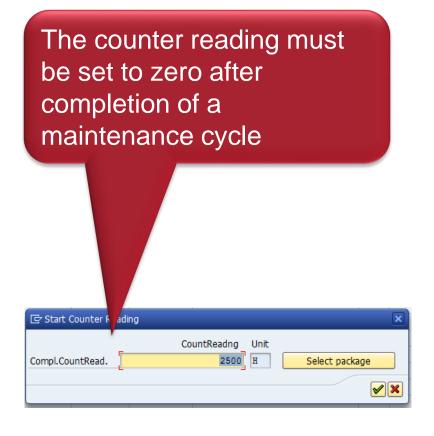


## Tasks List of Performed based Strategy do not differ so much of the others



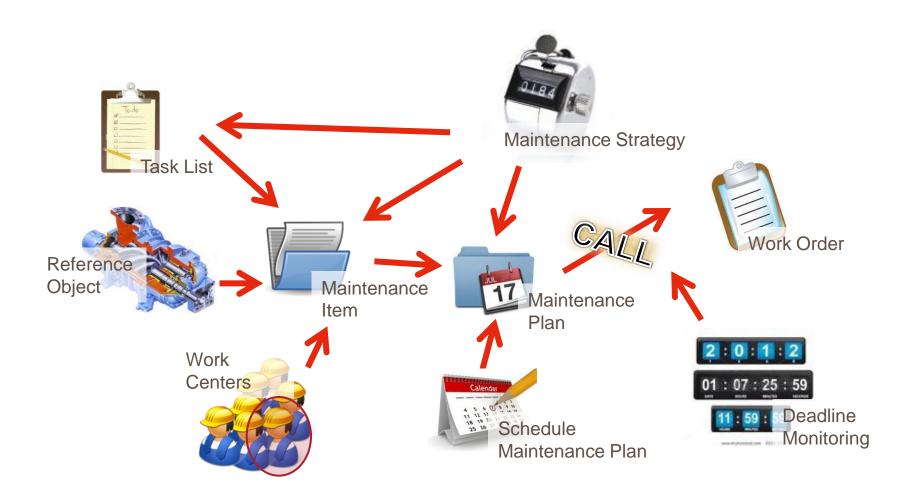
#### Neither the scheduling process differs





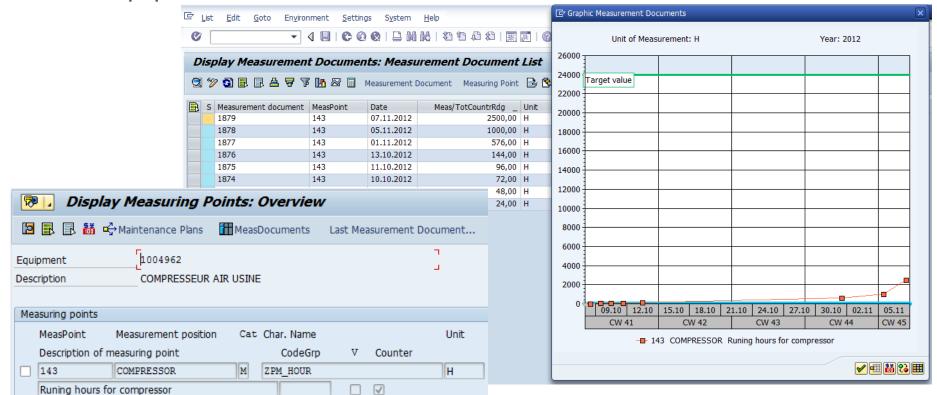


#### Neither the scheduling process differs

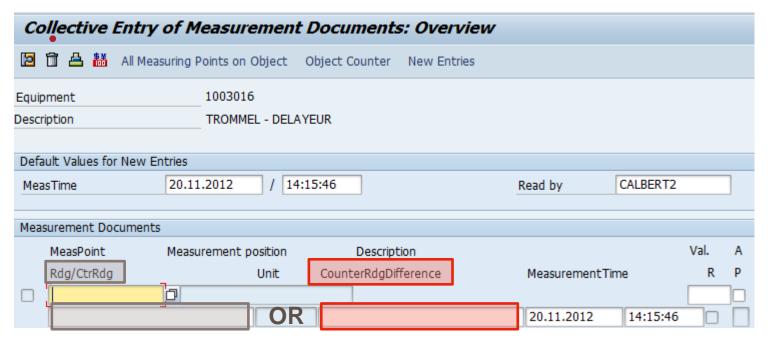


#### Measuring Points and Counters. IK03

- Measuring points and counters are created as master records. This enables to make reference to the equipment.
- Measurement documents register the measurement and counter readings for the equipment



#### Recording single measurement – IK22



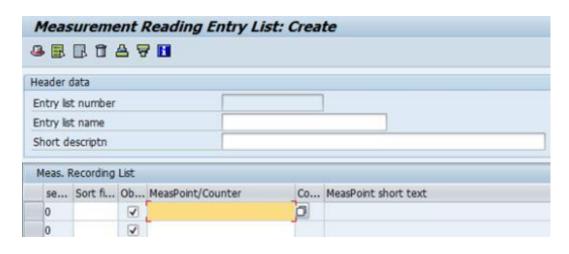
- Select the equipment (Selection screen)
- Select measuring point
- 3. Enter reading (see picture)

#### 2 ways to enter data:

- Absolute reading: e.g total running hours of the equipment
- Differential reading: e.g running hours since last measurement (in case of a "reset" of the counting device)



# Creation of a reading entry list – IK31 & Measure recording – IK34



- 1. Enter a name and description
- List all measuring points which have to be recorder at once (e.g. during a route or a PMR)
   ("Obligatory" field to select if measurement is compulsory)
- 3. Save



- Enter the list name (Selection Screen)
- 2. All measurements from the list are displayed and can be entered
- 3. Save

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