NyJay Nelson

(443) 690-8252 | nyjay.nelson@gmail.com | Baltimore, Maryland

EDUCATION

Davidson College Davidson, NC

Bachelor of Science, Computer Science, Minor in Mathematics

Expected May 2021

GPA: 3.33

Relevant Coursework: CSC 121 (Python Programming), CSC 221 (Data Structures), Calculus II, Calculus III, Econ 101

WORK EXPERIENCE

Davidson College Ticket Office

Davidson, NC

Student Assistant

August 2017- Present

- Successfully operate and manage computer ticket vending program, E-Tix
- Sold over 500 tickets for various events to students, faculty, staff, and community members of Davidson, North Carolina
- Deliver quality customer service to a host of individuals

Davidson College Technology & Information Services (T&I)

Davidson, NC

Summer Intern

May 2018- August 2018

- Served as frontline support on the User Success Team
- Troubleshoot and resolved faculty, staff and student technological issues
- Communicated and assisted technological information to non-technical users both verbally and in writing

Office Depot Timonium, Maryland

Sales Associate

August 2016- December 2017

- Provided customers with an exceptional customer service experience
- Assisted with and solved service technology related issues and questions
- Maintained store cleanliness and organization

LEADERSHIP & ORGANIZATIONS

Kappa Alpha Psi Fraternity Inc., Pi Mu Chapter

Davidson, NC

Member

November 2018- Present

- Facilitated 5+ fundraisers raising over \$5000 for Kappa Guide Right Foundation- a community service fund for children
- Raised over \$800 selling Krispy Kreme Donuts to supports the efforts at St. Jude Children's Research Hospital
- Clearing and cleaning debris from locally adopted highways in our efforts to keep both our campus and community clean

Davidson College NCAA Division I Football Team

Davidson, NC

Varsity Athlete

August 2017- Present

- Energetically and collaboratively work in tandem with a diverse team of peers to drive athletic excellence and achieve results
- Demonstrate excellent time management skills by balancing a full course load with 25+ hours of weekly football activities

Uplifting Athletes- Davidson College Chapter

Davidson, NC

Member

April 2017- Present

- Student run organization that uses college football as a platform to inspire the rare disease community with hope through the power of sport
- Accomplished goal of fundraising over \$10K for kids with rare diseases

Big Brothers Big Sisters of America

Davidson, NC

Mentor

December 2018- Present

- Provide children facing adversity with a strong, enduring, and professionally supported 1-to-1 relationship
- · Have positive relationship with children to help them discover their ability to succeed and thrive in life

SKILLS

- Computer Skills: Python & Java, Microsoft Office (Word, PowerPoint, Outlook), Zoom
- Languages: Working Proficiency Spanish