

# Nicholas Iverson

User Experience Designer | Storyteller

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www.uxiverson.com

Seattle, WA

## STRENGTHS:

User Research  
Human-Centered Design  
Usability Testing  
Content Writing  
Wireframing  
Storyboarding

Project Planning  
Team Management  
Public Speaking  
Curriculum Development

## SOFTWARE:

Photoshop  
Illustrator  
InDesign  
Lightroom  
Axure  
Sketch  
InVision  
Omnigraffle  
Sublime

## LANGUAGES:

Fluent in English  
Intermediate Vietnamese  
(Resident of Vietnam 2012 - 2015).

## CERTIFICATIONS:

144 hour TESOL,  
LanguageCorps USA,  
License LC111209,  
December 2012.

## EXPERIENCE:

**Travel Writer and UX Contributor** (Freelance) | March 2016 - Current.  
The Curated Travel, Seattle, USA.

- Wrote travel content published online for The Curated Travel.
- Contributed high quality original photographs of travel destinations.
- Recommended user experience improvements across the site.

**User Experience Designer** | June 2016 - July 2016.

Capital One Investments, Seattle, USA.

- User research, planning, design, and testing for an IOS investing app for Capital One's Managed Portfolios product.
- Presented the prototype, design process, and deliverables to stakeholders at the Capital One offices in Seattle.

**English Teacher** | December 2012 - July 2015.

Vietnam USA Society, Ho Chi Minh City, Vietnam.

- Planned lessons to inspire learning for students of all ages and levels.
- Facilitated classrooms for learners of English as a second language.
- Designed innovative activities to enhance learning engagement.

**Professional Development Trainer** | June 2013 - June 2015.

FrieslandCampina Vietnam LTD., Ho Chi Minh City, Vietnam.

- Developed an English curriculum for FreislandCampina Vietnam LTD.
- Lead seminars to improve English interaction for professionals.
- Scaled assessments to help students understand their progress.

## EDUCATION:

**General Assembly, Seattle, USA. | May 2016 - July 2016.**

User Experience Design Immersive Student.

**University of Washington, Seattle, USA. | 2007 - 2012**

BA Community, Environment, and Planning (CEP); Interdisciplinary Visual Arts (IVA); Minors in Architecture and Landscape Architecture, University of Washington, Seattle.