



출제기관 독점제공

토익® 정기시험 기출문제집

기출 7회 + ETS 예상문제 3회

TOEIC TRAINING GROUP
1000
READING



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기출 TEST

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READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Ms. Durkin asked for volunteers to help ----- with the employee fitness program.
(A) she
(B) her
(C) hers
(D) herself
102. Lasner Electronics' staff have extensive ----- of current hardware systems.
(A) know
(B) known
(C) knowledge
(D) knowledgeable
103. ----- a year, Tarrin Industrial Supply audits the accounts of all of its factories.
(A) Once
(B) Immediately
(C) Directly
(D) Yet
104. Ms. Pham requested a refund ----- the coffeemaker she received was damaged.
(A) despite
(B) why
(C) concerning
(D) because
105. Information ----- the artwork in the lobby is available at the reception desk.
(A) across
(B) about
(C) upon
(D) except
106. With the Gema XTI binoculars, users can ----- see objects that are more than 100 meters away.
(A) ease
(B) easy
(C) easily
(D) easier
107. The Physical Therapy Association is committed to keeping costs ----- for its certification programs.
(A) affordable
(B) permitted
(C) cutting
(D) necessary
108. Mr. Brennel ----- positions in various areas of the company before he became president.
(A) occupation
(B) occupational
(C) occupying
(D) occupied

109. To remain on schedule, editors must submit all ----- to the book to the authors by Friday.
- (A) ideas
(B) essays
(C) **revisions** sửa đổi
(D) suggestions
110. ----- industry professionals are allowed to purchase tickets to the Kuo Photography Fair.
- (A) Only
(B) Until
(C) Unless
(D) Quite
111. At Pharmbeck's banquet, Mr. Jones ----- a trophy for his performance in this year's quality-improvement initiative.
- (A) accepted
(B) congratulated
(C) nominated Được đề cử
(D) hoped
112. Ms. Suto claims that important market trends become ----- with the use of data analysis.
- (A) predict
(B) prediction
(C) predictable
(D) predictably
113. One of Grommer Consulting's goals is to enhance the relationship ----- salespeople and their customers.
- (A) inside
(B) within
(C) around
(D) between
114. Depending on your answers to the survey, we ----- you to collect additional information.
- (A) may call
(B) are calling
(C) have been called
(D) must be calling
115. ----- Jemburger opened its newest franchise, the first 100 customers were given free hamburgers.
- (A) Now
(B) When
(C) As if
(D) After all
116. Please include the serial number of your product in any ----- with the customer service department.
- (A) corresponds
(B) correspondence
(C) correspondingly
(D) correspondent
117. The award-winning film *Underwater Secrets* promotes awareness ----- ocean pollution and its effects on our planet.
- (A) of
(B) to
(C) from
(D) with
118. BYF Company specializes in ----- promotional items to help companies advertise their brand.
- (A) personally
(B) personalized
(C) personality
(D) personalizes
119. ----- the rent increase is less than 2 percent, Selwin Electrical Supply will continue to lease the space.
- (A) As long as
(B) Along with
(C) Not only
(D) Otherwise
120. Belden Hospital's chief of staff meets regularly with the staff to ensure that procedures ----- correctly.
- (A) to be performed
(B) would have performed
(C) had been performed
(D) are being performed

- 121.** Any requests for time off should be addressed to the ----- department supervisor.
(A) urgent
(B) appropriate
(C) subsequent
(D) deliverable
- 122.** World Fish Supply delivers the freshest fish possible thanks to innovative ----- and shipping methods.
(A) preserves
(B) preserved
(C) preserve
(D) preservation
- 123.** Company executives are currently reviewing the annual budget ----- submitted to them by the Financial Planning department.
(A) requirements
(B) deliveries
(C) developers
(D) qualities
- 124.** Even the CEO had to admit that Prasma Designs' win was ----- the result of fortunate timing.
(A) parts
(B) parted
(C) partly
(D) parting
- 125.** Mr. Singh took notes on ----- the focus group discussed during the morning session.
(A) each
(B) several
(C) another
(D) everything
- 126.** Last year, Tadaka Computer Solutions ranked third ----- in regional earnings.
(A) together
(B) overall
(C) consecutively
(D) generally
- 127.** ----- the popularity of the BPT39 wireless speaker, production will be increased fivefold starting next month.
(A) On behalf of
(B) Whether
(C) Moreover
(D) As a result of
- 128.** Zypo Properties has just signed a lease agreement with the law firm ----- offices are on the third floor.
(A) how
(B) what
(C) whose
(D) wherever
- 129.** ----- events this year caused profits in the second and third quarters to differ significantly from original projections.
(A) Total
(B) Marginal
(C) Representative
(D) Unforeseen
- 130.** The timeline for the pathway lighting project was extended to ----- input from the environmental commission.
(A) use up
(B) believe in
(C) make into
(D) allow for

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following advertisement.

With Global Strength Gym's 30-day trial period, you get the opportunity to try out our classes, equipment, and facilities. ----- . It's completely risk-free! To sign up, we require your contact **131**. information and payment details, but you will only be charged if you are a member for ----- 30 days. If you decide within this time that you no longer want to be a member of **132**. Global Strength, ----- visit our Web site at www.gsgym.com. On the Membership page, elect to **133**. ----- your membership and enter the necessary information. It's that easy! **134**.

131. (A) Throughout the trial, you pay nothing and sign no contract.
(B) Weight-lifting classes are not currently available.
(C) A cash deposit is required when you sign up for membership.
(D) All questions should be e-mailed to customerservice@gsgym.com.
132. (A) not even
(B) almost
(C) over
(D) less than
133. (A) justly
(B) regularly
(C) evenly
(D) simply
134. (A) extend
(B) renew
(C) cancel
(D) initiate

Questions 135-138 refer to the following instructions.

As a Hanson-Roves employee, you are entitled to sick absences, during which you will be paid for time off work for health ----- . To avoid deductions to your pay, you ----- to provide a physician-signed note as documentation of your illness. ----- should include the date you were seen by the doctor, a statement certifying that you are unable to perform the duties of your position, and your expected date of return. Your supervisor will then forward the documentation to Human Resources. ----- . Employee health records can be accessed only by those with a valid business reason for reviewing them.

135. (A) reasons

- (B) origins
- (C) senses
- (D) contributions

136. (A) were required

- (B) require
- (C) are required
- (D) are requiring

137. (A) Those

- (B) They
- (C) I
- (D) It

138. (A) Hanson-Roves ensures the privacy of your health information.

- (B) Absences may be caused by a number of factors.
- (C) You should then explain why a physician's note is not available.
- (D) Take note of the duties you were originally assigned.

Questions 139-142 refer to the following e-mail.

To: fcontini@attmail.com
From: btakemoto@arolischems.co.uk
Date: 15 July
Subject: Your first day at Arolis

Dear Mr. Contini,

Welcome to Arolis Chemicals! Thank you for ----- the full-time, permanent position of laboratory 139. assistant. We look forward to your arrival on 1 August in the Harris Building. Please report to the front desk and ask for Jack McNolan. He ----- you to the Human Resources office. There, you 140. will obtain your employee badge ----- all documents necessary to start work. Note that because 141. of its large size, the Leicester campus of Arolis can be difficult to navigate. Studying a campus map will help orient you to the location of the different buildings. ----- 142.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

Brandon Takemoto
HR Administrative Officer

139. (A) offering
(B) accepting
(C) discussing
(D) advertising
140. (A) accompany
(B) did accompany
(C) accompanies
(D) will accompany
141. (A) too
(B) also
(C) as well as
(D) additionally
142. (A) Please sign all the documents.
(B) I will provide you with a replacement.
(C) Construction will be completed next year.
(D) You can download one from our Web site.

Questions 143-146 refer to the following article.

(18 April)—MKZ Foods, Inc., the region's largest exporter of pecans, expects its outgoing shipments to increase significantly over the next few months. This ----- is based on the fact that **143.** the region's pecan farmers expanded their land area by 20 percent last year. According to spokesperson Katharina Seiler, MKZ's exports could reach a colossal 50,000 metric tons this year. **144.**

MKZ buys most of the yield from the region's pecan farms and processes it ----- export **145.** throughout the world. "The availability of new land for ----- in the region is creating opportunities **146.** for growth," said Ms. Seiler. "I believe MKZ is going to have a truly outstanding year."

- 143.** (A) cost
(B) delay
(C) decision
(D) forecast dự báo

- 144.** (A) Such a figure is unprecedented in the company's history.
(B) Moreover, Ms. Seiler holds an advanced degree in economics.
(C) Pecans are high in vitamins and minerals.
(D) Still, MKZ shares have been profitable in recent years.

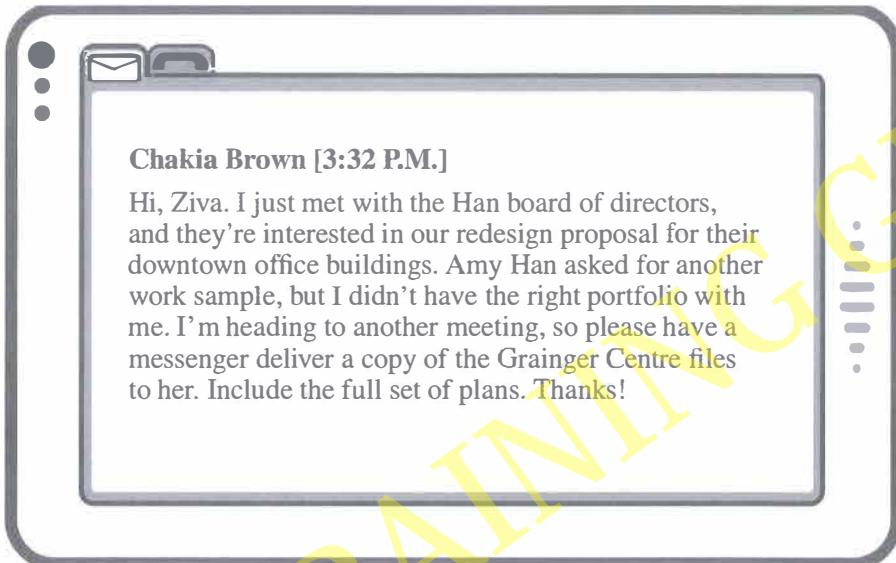
- 145.** (A) on
(B) for
(C) in
(D) by

- 146.** (A) farming
(B) farmer
(C) farmed
(D) farm

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following text message.



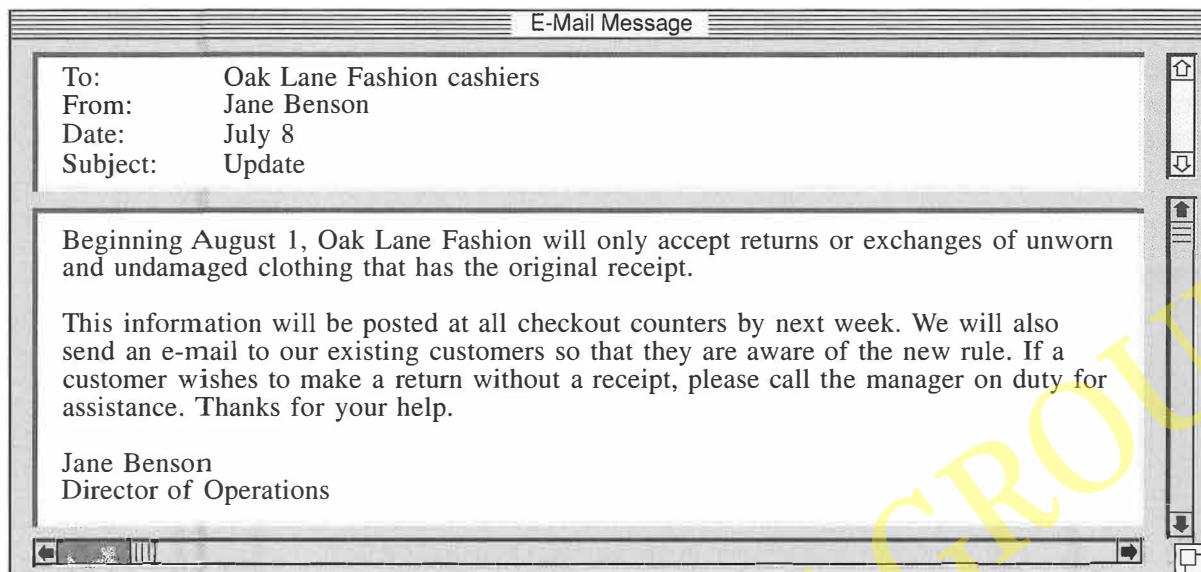
147. Where does Ms. Brown most likely work?

- (A) At an accounting firm
- (B)** At an architectural firm
- (C) At a Web design company
- (D) At a market research company

148. What is Ziva asked to do?

- (A) Reply to a text message
- (B) Create a portfolio
- (C) Set up a meeting
- (D)** Send a work sample

Questions 149-150 refer to the following e-mail.



149. What is the purpose of the e-mail?

- (A) To request a sales report
- (B)** To announce a new policy
- (C) To discuss a fashion trend
- (D) To describe an upcoming sale

150. According to the e-mail, what will managers do?

- (A) Decide how to display new merchandise
- (B) Train staff to use the cash register
- (C)** Help customers with special requests
- (D) Decide what items get price discounts

Questions 151-152 refer to the following Web page.

The screenshot shows a web browser window with the URL <https://www.carmontmedia.co.tt>. The title of the page is "Carmont Media's Culture". Below the title is a navigation menu with five items: Home, Programs, Services, **About Us**, and Contact Us. The "About Us" button is highlighted with a blue border. The main content area contains the following text:

At Carmont Media, our work culture is mission driven. We hire people who share a common goal of enriching listeners' minds through engaging and truthful news stories. We also actively recruit a diverse staff to reflect our Trinidadian and Tobagonian audiences. Carmont Media's diversity contributes to its Star teams. These teams, composed of workers from all levels of the organization, meet regularly to hold brainstorming sessions aimed at improving efficiency and productivity. Carmont Media offers opportunities for professional advancement and encourages work-life balance.

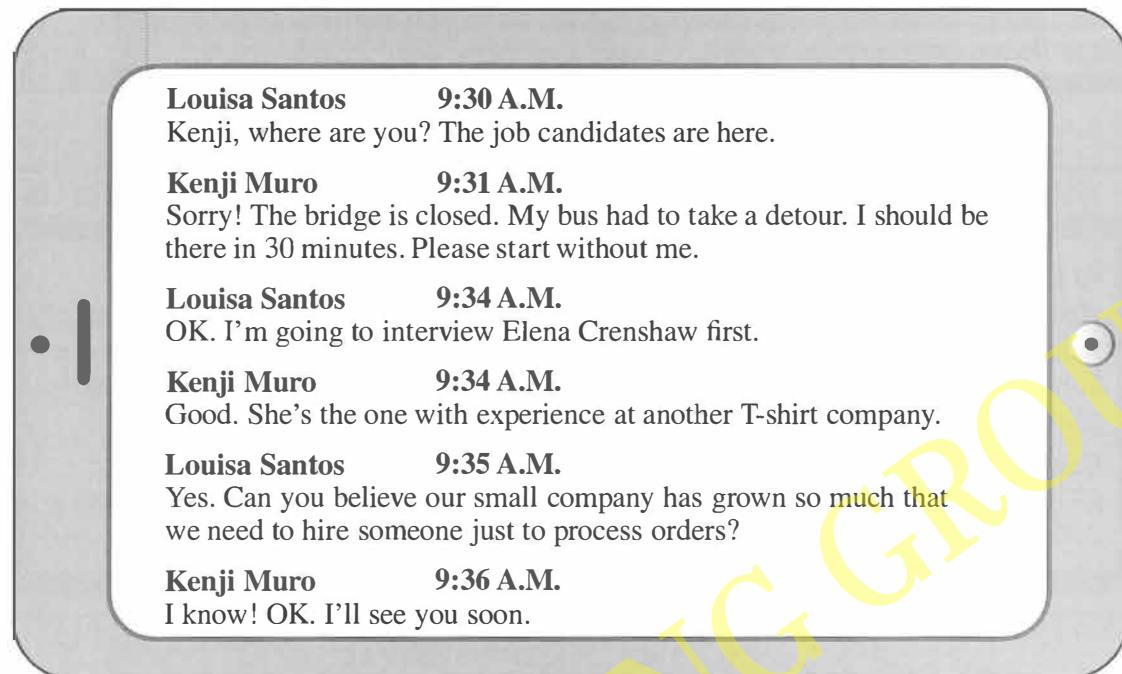
151. What is mentioned about Carmont Media's employees?

- (A) They get experience in various departments.
- (B) They enjoy working for the organization.
- (C)** They come from a variety of backgrounds.
- (D) They are recruited through a staffing agency.

152. What is a purpose of Carmont Media's Star teams?

- (A) Seeking new employees
- (B) Raising funds for projects
- (C) Promoting work-life balance
- (D)** Finding creative solutions

Questions 153-154 refer to the following text-message chain.



- 153.** What does Mr. Muro want Ms. Santos to do?

(A) Process some orders
(B) Make a hiring decision
(C) Reschedule a meeting
(D) Talk to a job candidate

- 154.** At 9:36 A.M., what does Mr. Muro mean when he writes, "I know"?

(A) He is also surprised by the company's growth.
(B) He thinks salaries should be higher.
(C) He has met Ms. Crenshaw before.
(D) He is certain his bus will arrive in 30 minutes.

Questions 155-157 refer to the following article from a company newsletter.

Mark Chandler is Back!

The Administrative Services Division welcomes back to headquarters Associate Director Mark Chandler. —[1]—. Mark spent the last month in Ottawa attending an advanced training session about corporate information security. Corporate-security training allows a company to safeguard its sensitive, confidential, and proprietary information.

Mark is among a growing number of corporate executives who have successfully graduated from this rigorous course. —[2]—. A member of the National Organization of Corporate Security Officers (NOCSO), Mark was formally recognized by the organization for his part in developing software that keeps electronic documents safe. —[3]—. Well done, Mark! —[4]—.

155. What is the purpose of the article?

- (A) To recognize an employee's accomplishments
- (B) To introduce a new staff member
- (C) To clarify what information is considered confidential
- (D) To describe the challenges of corporate security

156. How did Mr. Chandler improve corporate security?

- (A) He trained his company's security officers.
- (B) He helped design a system for securely storing documents.
- (C) He assisted in developing new safety guidelines.
- (D) He recruited employees who specialize in corporate security.

157. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"The training included 60 hours of instruction and a comprehensive written exam."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 158-160 refer to the following card.

Congratulations on purchasing Megagroome, the world's finest rechargeable shaver! To keep your shaver in top condition, clean your shaver weekly by running it under hot water. Once a month, disassemble the shaver and clean the internal portion thoroughly as shown in the owner's manual. The shaving heads should be replaced every year with the replacement parts listed in the manual.

The Megagroome shaver has a lithium ion battery that should last for several years. Please charge the shaver as often as needed. It is not necessary to fully discharge the battery before recharging it. Use only the included charger, because use of any other charger may void the warranty. Complete instructions and details can be found in the owner's manual.



158. Where would the card most likely be found?

- (A) Inside a box with a product
- (B) On a bulletin board
- (C) In a product display at a store
- (D) In the pages of a magazine

159. How often should the shaver be taken apart?

- (A) Daily
- (B) Weekly
- (C) Monthly
- (D) Annually

160. What is indicated about the shaver's battery?

- (A) It must run out before charging.
- (B) It may be charged whenever necessary.
- (C) It is able to hold a charge for a week.
- (D) It will work with different chargers.

Questions 161-163 refer to the following Web page.

DIVERSIFY MUSEUM

A Museum of Cross-Cultural History and Artifacts

We are proud to announce our newest exhibit: *South American Art*.

The exhibit will open on 7 June as part of the museum's ongoing Arts Around the World programme. All museum patrons who have paid the museum entrance fee may view the exhibit. It will feature historical and contemporary artwork displays from renowned South American artists.

The curator of the six-week exhibition, Julio Carrera, will bring his vast expertise to the museum. Before joining the museum's management in March of this year, Mr. Carrera was the curator for the Brazilian Institute of the Arts for six years and spent three years studying ancient artifacts for the Centro de la Historia del Arte, an art preservation centre in Venezuela.

The *South American Art* exhibit will include paintings, sculptures, crafting tools, clothing, jewellery, murals, and clay pottery from six South American countries. Visiting artists from these countries will provide art workshops on select dates in July. The cost for each workshop is £10 in addition to the regular admission fee and includes basic art supplies.

161. What is indicated about the *South American Art* exhibit?
- (A) It is the first exhibit in the Arts Around the World program.
 - (B) It will be on display only through the end of June.
 - (C)** It includes both old and new art.
 - (D) It focuses on wall hangings and murals.
162. Who is Mr. Carrera?
- (A)** A visiting artist
 - (B) An art journalist
 - (C)** A volunteer tour guide
 - (D)** A museum employee
163. According to the Web page, what can museum patrons do for an extra fee?
- (A) Watch a video on South America
 - (B)** Attend an art class
 - (C) Explore a new exhibit
 - (D) Sponsor an upcoming exhibit

Questions 164-167 refer to the following online chat discussion.

The screenshot shows a simulated online chat interface. At the top, there are three user icons. Below them, the messages are listed:

- Oliver Koh (10:15 A.M.)**: Hi, Aaron and Denise. Do you know if a package has arrived for me? I was supposed to get a delivery of some documents today, but maybe they were sent to someone else by mistake. It's from Schrantz Farm Organics and should be labeled urgent.
- Aaron Koskinen (10:17 A.M.)**: There's nothing for you here at the front desk. You might want to check with the print shop on the ground floor.
- Denise Matova (10:18 A.M.)**: There's a package from Schrantz Farm Organics here in the mail room, but there's no name on it.
- Oliver Koh (10:18 A.M.)**: That must be the one for me. Could you please look at the delivery slip again?
- Denise Matova (10:19 A.M.)**: Sorry, it does have your name on it. It was so small I didn't notice it.
- Oliver Koh (10:20 A.M.)**: Great! Could you have the package sent up to my office please?
- Denise Matova (10:20 A.M.)**: No problem. I'm going upstairs in a minute anyway.
- Oliver Koh (10:21 A.M.)**: OK, thanks for your help.

164. Why did Mr. Koh start the online chat discussion?
- (A) He received a damaged package.
 - (B) He has a meeting with a client soon.
 - (C) He is expecting some important documents.**
 - (D) He delivered a shipment to the wrong person.
165. What does Mr. Koskinen recommend doing?
- (A) Calling Schrantz Farm Organics
 - (B) Changing a meeting place
 - (C) Going to the front desk
 - (D) Checking a different location**
166. At 10:19 A.M., what does Ms. Matova most likely mean when she writes, "Sorry"?
- (A) She misplaced a delivery slip.
 - (B) She arrived late to work today.
 - (C) She would like Mr. Koh to repeat his instructions.
 - (D) She made a mistake reading a label.**
167. What will Ms. Matova probably do with the package?
- (A) Take it to Mr. Koh**
 - (B) Send it out by express mail
 - (C) Leave it at the front desk
 - (D) Remove the items from it

Questions 168-171 refer to the following e-mail.

From:	Won Ho Kim
To:	Management Team
Date:	12 August
Subject:	Improving employee satisfaction

Management Team:

— [1] — Over the next few months, the Human Resources department will be engaging with the Management Team in a variety of conversations about increasing productivity and employee satisfaction. — [2] —

Telecommuting, in which employees are permitted to work from home all or part of the time, is an approach that many companies are using because it allows employees to work on tasks that may be difficult to complete in an office full of disruptions. With the building reconfiguration project coming up in January, we would like to take the opportunity to consider whether telecommuting would be a good solution for our company. Our final decision on this matter will influence the way in which the work space is reorganized.

I am writing to ask for your feedback. — [3] — At this point, Human Resources is simply gathering information. Please complete the telecommuting survey, which is found on the Human Resources Web site. — [4] — Just look for the link on the left side of the home page.

Thank you in advance, and please let me know if you have any questions.

Won Ho Kim
Human Resources Manager
GHTY Engineering, Inc.

168. Why was the e-mail sent?

- (A) To remind employees about a policy
- (B)** To request participation in a survey
- (C) To discuss upcoming meetings
- (D) To encourage employees to attend an event

169. What is mentioned as a benefit of telecommuting?

- (A)** It helps employees work without interruptions.
- (B) It frees up space in the building for new workers.
- (C) It is good for the environment.
- (D) It saves the company money.

170. What is the company planning to do in the new year?

- (A) Hire a new human resources manager
- (B) Reorganize the management team
- (C)** Change the layout of its building
- (D) Introduce a new Web site

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"It should be noted that no decisions about telecommuting have been made."

- (A) [1]
- (B) [2]
- (C)** [3]
- (D) [4]

Questions 172-175 refer to the following schedule of events.

The Uppsala International Book Fair 22-24 September • Berglund Conference Hall • Uppsala, Sweden	
Schedule for Friday, 22 September	
<i>Outthinking Public Opinion</i>	12:00 noon–1:00 P.M., Salon A
Touring to promote his latest book, <i>Outthinking Public Opinion</i> , author Damian Schnauz makes a stop at the Uppsala International Book Fair to discuss his latest subject, take questions, and sign his books.	
<i>Introductory Course in Graphic Design</i>	1:30–2:30 P.M., Visual Media Centre
Professional digital designers Allen Doubek and Ivanette Lacasse will present useful techniques and provide attendees with hands-on practice opportunities.	
<i>Seminar on Online Publishing</i>	3:00–4:30 P.M., Lindqvist Auditorium
Releasing and promoting e-books and audiobooks on the Internet. Speakers: Kenneth Pulaski, editor-in-chief of Vendler Publishing, and Tina Savona, marketing manager at Vendler Publishing. All accompanying materials will be sold at the venue immediately before and after the seminar.	
<i>Readership in the Digital Age</i>	5:00–6:30 P.M., Room 210
Is literacy promoted or inhibited by digital media? Debate moderated by Greg Gunnarson.	
<ul style="list-style-type: none">• To attend these or any other sessions, purchase a daily admission ticket for 100 kr.• Note that reservations are not required for any session, but seating is limited, so please arrive a few minutes before the scheduled time to ensure a seat. Also note that while photos are permitted, no video recordings may be made of any presentation.• Meals are available for purchase at locations throughout Berglund Conference Hall. Information about accommodations may be obtained on our Web site at uibf.se/hotels.	

172. What is suggested about the first day of the Uppsala International Book Fair?
- (A) It is being organized by a team of publishers.
(B) No sessions are scheduled for the morning hours.
(C) Attendance is expected to be the highest on that day.
(D) Mr. Schnauz will announce the subject of his next book.
173. Where will book fair attendees be able to participate in interactive activities?
- (A) In Salon A
(B) In the Visual Media Centre
(C) In Lindqvist Auditorium
(D) In Room 210
174. What is mentioned about the accompanying materials for the seminar?
- (A) They can be purchased on-site.
(B) They can be downloaded online.
(C) They are available in limited numbers.
(D) They should be ordered from the presenters.
175. What are book fair attendees encouraged to do?
- (A) Ask questions after sessions
(B) Post photos on social media
(C) Rearrange seats as necessary
(D) Arrive early for sessions

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Questions 176-180 refer to the following Web page and e-mail.

http://www.mountainandforest.ca/custserv/shippinginfo

Clothing Gear **Customer Service** About Us

Mountain and Forest Company

The Leader in Quality Camping and Hiking Gear

Please note that most regular electronic or phone orders can be processed and made ready for shipping almost immediately. Custom and personalized orders may take up to five days for processing before they are shipped.

Please direct any questions or concerns to our customer service department at service@mountainandforest.ca. We will respond within 24 hours.

Our shipping rates:

Order cost with tax	Overnight shipping (1 day)	Express shipping (3 days)	Standard (6–8 days)
Under \$25	\$8	\$5	\$3
\$25 to \$100	\$13	\$7	\$5
Over \$100	\$18	\$15	FREE

To:

From:

Date:

Subject:

I recently placed an order for \$135 for hiking boots and a thermal jacket intended for a camping trip this weekend. According to the confirmation I received at the time of my purchase, my order should have arrived yesterday. Since I paid an additional fee for three-day shipping, I was expecting that my order would arrive in a timely fashion. As it has not, I am requesting a refund of the shipping cost. Additionally, if my order has not been delivered by tomorrow, please cancel my order as I will have to purchase similar items at a local shop.

Sincerely,

Jin-Hee Shin

176. In the Web page, what is indicated about Mountain and Forest's shipping?
- (A) Standard shipping is free for orders under \$25.
(B) Some shipped orders may take up to eight days to arrive.
(C) The shipping cost depends on the total weight of an order.
(D) Custom orders are not eligible for standard delivery.
177. In the Web page, the word "direct" in paragraph 2, line 1, is closest in meaning to
- (A) address
(B) supervise
(C) prescribe
(D) handle
178. What is the purpose of the e-mail?
- (A) To suggest a new service policy
(B) To inquire about an order packing error
(C) To request a personalized item
(D) To report a delivery problem
179. How much did Ms. Shin pay for shipping?
- (A) \$5
(B) \$8
(C) \$15
(D) \$18
180. According to the e-mail, why might Ms. Shin decide to visit a local shop?
- (A) She expects to purchase her items for a lower price.
(B) She wants to support businesses in her town.
(C) She needs to have her items before a certain date.
(D) She hopes to find a greater selection of sportswear.

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Questions 181-185 refer to the following schedule and e-mail.

Society for Trade and Industry (STI) “The Role of Distance Education in Professional Training” City University of Abu Dhabi, 11–13 October DRAFT: Schedule for Wednesday, 11 October	
7:30 A.M.–9:00 A.M.	Conference Registration
9:00 A.M.–9:10 A.M.	Welcome and Opening Remarks: Yasmin Al Gaood, Conference Chair
9:15 A.M.–10:00 A.M.	Opening Keynote Address: Ayumi Murakami, STI President
10:05 A.M.–10:50 A.M.	Title of presentation unknown: representative to be selected, Yaoundé College of Agriculture, Cameroon
10:55 A.M.–11:40 A.M.	Innovative Online Resources: Chia Po Cheng, Taipei Business Management Institute, Taiwan
11:45 A.M.–1:20 P.M.	Lunch (Turquoise Center, central campus)
1:30 P.M.–2:15 P.M.	Distance Education in the Film Industry: representative from Scotland to be selected
2:20 P.M.–3:05 P.M.	Improving Course Content Quality: Andrei Duchenko, Moscow Journalism Academy, Russia
3:10 P.M.–4:00 P.M.	Learner Support Systems: Marcel Peralta, School of Pediatric Dentistry, Asunción, Paraguay

From:	Ayumi Murakami <amurakami@sti.org>
To:	Yasmin Al Gaood <yasmin.algaood@cuad.ac.ae>
Subject:	Re: Draft conference schedule for Wednesday
Date:	25 August

Hello, Yasmin,

As per your request, I have filled the slots that were listed as still available on the **tentative** conference schedule for Wednesday. Dr. Alban Buchanan in Scotland says that he is **eager** to talk about distance education as it is practiced within the film academies in his country. Also, my contact in Yaoundé wrote to let me know that Ms. Marie-Thérèse Tchangou will be the school's representative.

Mr. Andrei Duchenko has informed me that he is withdrawing from the conference. His replacement from the same school, Ms. Melina Vakhitova, will submit the title of her presentation shortly.

I also wanted to add that I will be arriving in Abu Dhabi at 6:00 A.M. on Wednesday. That should give me plenty of time to set up for my presentation.

Regards,

Ayumi

181. What is indicated about Ms. Murakami?
- (A) She will speak on the first day of the conference.
(B) She was recently elected STI president.
(C) She will be available to answer questions.
(D) She is scheduled to present in the afternoon.
182. When will a specialist in business management be speaking?
- (A) At 10:05 A.M.
(B) At 10:55 A.M.
(C) At 2:20 P.M.
(D) At 3:10 P.M.
183. In the e-mail, in paragraph 1, line 1, the word "slots" is closest in meaning to
- ~~(A)~~ reservations
(B) machines
(C) openings
(D) buildings
184. What presentation will have to be canceled?
- (A) Innovative Online Resources
(B) Distance Education in the Film Industry
(C) Improving Course Content Quality
(D) Learner Support Systems
185. According to the e-mail, what information is Ms. Murakami expecting to receive?
- ~~(A)~~ The title of a presentation
~~(B)~~ The name of a replacement speaker
(C) The conference schedule for Thursday
(D) The contact information for Mr. Buchanan

TOEIC TRAINING GROUP

Questions 186-190 refer to the following e-mail, list, and article.

From:	mstoch@hesidionclinic.com
To:	lstawinski@nostilde.com
Date:	March 20
Subject:	Hesidion Clinic's Health Awareness Day

Dear Ms. Stawinski,

In appreciation of your loyalty as a long-time patient of Hesidion Clinic, we are pleased to invite you to our clinic's Health Awareness Day to be held at the clinic on Saturday, April 10. We would be **delighted** to see you attend, as we will offer a number of activities designed to promote health awareness in our community. If you sign up for this special event by responding to this e-mail by March 31, you will receive a code to present at the clinic for a surprise benefit.

Martin Stoch, Communications Director, Hesidion Clinic

Hesidion Clinic Health Awareness Day, April 10 Tasks and Responsibilities

- Communications: Martin Stoch
- Advertising: Adilene Walker
- Presentations: Jillian Opala (Nutrition), Lance Verhoeven (Fitness)
- Kids' Health Game: Susan Hayashi
- Health Checkups/Talks: Anne Spillane, Rami Al-Araj, Kurt Yin, Thierry Daumas

Health Day at Hesidion Clinic

by Shai Herzog on April 14

Hesidion Clinic hosted a successful Health Awareness Day this past Saturday. The event was held as a way to thank the community for supporting the clinic over the past 15 years. It was well attended by both Hesidion Clinic patients and members of the general public.

Attendees participated in a variety of presentations and everyone received free water bottles, notepads, and other items from event **sponsors**. Participants who provided a special code were offered a complimentary physical checkup from the team of clinic physicians.

During the event, a sizable line formed at Dr. Thierry Daumas' table. "I came out today to learn about skin care and advances in eye-care technology. But Dr. Daumas' talk about how to prevent **cavities** and improve

oral health provided me with the most helpful information," said attendee Liana Stawinski.

By far the most popular event was nutritionist Jillian Opala's presentation on healthy eating habits. More than 100 people, many of them retirees, **flocked** to hear the latest on super foods. The event took nearly twice as long as expected, as Ms. Opala answered a steady stream of participant questions.

Children were **delighted** to take part in a health contest involving questions about general health and **hygiene**. The winners received toys and certificates from the game host. The day was such a success that Hesidion Clinic director, Lance Verhoeven, is already considering making it an annual event.

- 186.** What is Ms. Stawinski encouraged to do?
- (A) Complete a survey
 - (B)** Go to an event
 - (C) Organize some activities
 - (D) Meet with Mr. Stoch
- 187.** How did some attendees get a free health checkup?
- (A) By arriving when the clinic opened
 - (B) By attending Dr. Daumas' talk
 - (C)** By responding to an e-mail from Mr. Stoch
 - (D) By winning a competition
- 188.** What does Dr. Daumas most likely specialize in?
- (A) Skin
 - (B) Ears
 - (C) Eyes
 - (D)** Teeth
- 189.** What is indicated about the presentation on food?
- (A) It was filmed.
 - (B) It was postponed.
 - (C)** It attracted a lot of attention.
 - (D) It was given by a retired clinic employee.
- 190.** Who most likely distributed certificates?
- (A) Mr. Stoch
 - (B)** Ms. Hayashi
 - (C) Ms. Spillane
 - (D) Mr. Verhoeven

Questions 191-195 refer to the following brochure, review, and e-mail.

STUDY BUSINESS IN SINGAPORE

The Singapore Business School (SBS) is located in the heart of Singapore's financial district. We offer a range of high-quality courses aimed at preparing students for graduate school. Between classroom sessions you can explore the city and cultivate business connections. We offer content-based classes, such as finance, economics, and international marketing, as well as classes on preparing graduate school applications, including developing CVs and writing personal statements.



We have helped thousands of students gain entry into graduate programmes around the world. We boast a number of high-profile part-time instructors who are experts in their fields, including Diara Rhodes, chief financial officer of Auto Drive Korea, and Farah Wan, vice president of the Kuala Lumpur Union Lenders. For more information about our impressive faculty and course offerings, or to enroll online, visit our Web site at www.sbs.edu.sg.

<http://www.sbs.edu.sg/reviews>

Home Classes **Reviews** Contact Us

What Our Students Are Saying

3 June by Atsushi Koshi

I took a finance course at SBS. The school I am now attending in the United Kingdom had a prerequisite that I had not fulfilled while earning my Bachelor's degree, so the eight-week course was convenient. However, I couldn't afford the high rent in the area, so I had to commute, and the traffic in that area is terrible. I wish SBS offered a dormitory for students at the school. The quality of instruction was superb. My lecturer was Diara Rhodes. Though she tended to rush through lectures, discussing a wide range of topics in a small amount of time, I did learn a lot from the reading and from her descriptions of real-world experiences. The way she solved business problems was a source of inspiration during my graduate school interview, and it is also helping me in my current classes.

E-mail

To:	atsushi.koshi@scholarmail.co.uk
From:	lsommersell@sbs.edu.sg
Subject:	Your review
Date:	15 August

Dear Mr. Koshi,

Thank you for your feedback. You're not the first person to voice this particular concern. Just so you know, we plan on addressing it by following your recommendation. Students who take classes with us starting as early as 1 January will be able to take advantage of this new benefit. Please be sure to mention this to anyone you know who is thinking about taking a class with us.

Kind regards,

Lauri Sommersell

191. Who is the brochure intended for?

- (A) Business professionals
- (B) Potential graduate students
- (C) Instructors seeking employment
- (D) Aspiring writers

192. What is indicated about SBS?

- (A) It is located in a busy area.
- (B) It offers financial assistance.
- (C) It provides internship opportunities.
- (D) It has employment-assistance services.

193. What does Mr. Koshi mention about his lecturer?

- (A) She required a lot of reading.
- (B) She covered topics quickly.
- (C) She provided few examples.
- (D) She encouraged in-class participation.

194. Where does Mr. Koshi's instructor work when she is not teaching?

- (A) At SBS
- (B) At a bank in Singapore's financial district
- (C) At Auto Drive Korea
- (D) At Kuala Lumpur Union Lenders

195. How will SBS be addressing Mr. Koshi's complaint?

- (A) By hiring more faculty
- (B) By reducing the length of classes
- (C) By adding more transportation options
- (D) By building student housing on campus

Questions 196-200 refer to the following advertisement, application, and letter.

SEEKING FULL-TIME LINE COOK

The Delphine Street Grill is a high-profile restaurant serving New Orleans since 1924. We are seeking a line cook to prepare select sautéed items and sauces under the supervision of the executive chef. The ideal candidate will have at least one year of related cooking experience or will have completed a two-year apprenticeship in a well-established restaurant. Demonstrated ability to prepare innovative dishes as well as classic Cajun-style cuisine is required. To apply, go to www.delphinestreetgrill.com/careers.

www.delphinestreetgrill.com/careers/line_cook/apply

Name: Anton Hoang
E-mail: antonh94@textmail.com
Phone: 504.555.0177

Related education: Associates degree in culinary arts, Boudreau Community College
Current employer/title: River Ferry Café, Line Cook **Time employed:** Six months
Previous employer/title: Hotel Lenoir, Apprentice **Time employed:** Two years
Previous employer/title: Picard Seafood, Intern **Time employed:** Three months

Résumé: Attached
Reference list: Attached

Cover letter:

I am very interested in the position of line cook at the Delphine Street Grill. For the past six months, I have been the line cook for a café serving traditional Cajun meals. Since the café has only recently been opened, I am responsible for preparing nearly all menu items. I completed my apprenticeship at the famous Hotel Lenoir, working side-by-side with Celebrity Chef Eugénie Mirone. In addition, as Ted Overbeck (my mentor and instructor at Boudreau Community College) can confirm, I am able to develop creative new recipes. In fact, while at the college, I was awarded the Excellence in Innovation Prize for a Vietnamese-style sandwich recipe I crafted, which is now on the menu at the college's cafeteria.

SUBMIT APPLICATION

BOUDREAU COMMUNITY COLLEGE
School of Culinary Arts

Marie Beaumont
Delphine Street Grill
3248 Delphine Street
New Orleans, LA 70117

Dear Ms. Beaumont:

I am writing in regard to Anton Hoang's application for employment. Since Mr. Overbeck is on leave this semester, he asked me to respond in his place. Mr. Hoang, who graduated in the top five of his class, demonstrated exceptional culinary skill and a strong desire to learn. He received a glowing review from Sabine Riou, the renowned chef who supervised his three-month internship. I am confident Mr. Hoang will be a valuable asset to your establishment.

Sincerely,

Liz Flores

Liz Flores
Associate Director of Culinary Arts

196. What is indicated about the line cook position?
- (A) It is a two-year contract.
 - (B) It requires working the late-night shift.
 - (C) It includes supervising the apprentices.
 - (D) It involves preparing a limited variety of dishes.
197. What is true about Mr. Hoang?
- (A) He is applying to work at several restaurants.
 - (B) He meets the requirements of the position.
 - (C) He has appeared on television with Ms. Mirone.
 - (D) He taught at a culinary school in Vietnam.
198. Who is Mr. Overbeck?
- (A) An executive chef
 - (B) An associate director
 - (C) A culinary teacher
 - (D) A restaurant owner
199. What is suggested about Boudreau Community College?
- (A) It gives out culinary awards.
 - (B) It offers free cooking workshops.
 - (C) It needs a new chef for its cafeteria.
 - (D) It invites celebrity chefs as guest speakers.
200. Where does Ms. Riou most likely work?
- (A) At the River Ferry Café
 - (B) At Hotel Lenoir
 - (C) At Picard Seafood
 - (D) At the Delphine Street Grill

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

RC

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02

TOEIC TRAINING GROUP

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READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Ms. Carpenter will be attending the conference with ----- marketing team.
(A) she
(B) her
(C) hers
(D) herself
102. ----- the last ten years, Bay City's population has grown by about 27 percent.
(A) As
(B) Against
(C) During
(D) Below
103. Please congratulate Alan Schmit, ----- of the Leadership Award in Nursing at Knoll Hospital.
(A) won
(B) wins
(C) winning
(D) winner
104. Ireland's largest software producer will ----- be opening a large facility in Cork.
(A) soon
(B) such
(C) ever
(D) like
105. Ashburn Bank's online service has been in high demand -----.
:Nhu cầu
(A) lateness
(B) later
(C) lately
(D) latest
- Press releases: Thông cáo báo chí
106. The ----- of videos to electronic press releases can help companies showcase :trưng bày their products.
(A) content
(B) addition
(C) pictures
(D) promotion
107. Ms. Hyun is reviewing the training manual to see if updates -----.
(A) have need
(B) needing
(C) are needed
(D) to be needed
108. When leaving the auditorium, please exit ----- the doors on the lower level.
(A) except
(B) inside
(C) without
(D) through

109. The judges for this year's screenplay competition include ----- from Hanovi Studios.
- (A) represents
 (B) representatives
 (C) represented
 (D) represent
110. I have attached my résumé detailing my ----- experience in the hotel industry.
- (A) extensive
 (B) punctual ? Đúng giờ = in time
 (C) prospective : Có triển vọng ~ potential
 (D) accepted
111. Remember to check the spelling of Mr. Kamashi's name when ----- the document.
- (A) revising
 (B) revises
 (C) revised
 (D) revise
112. Residents visited City Hall to ask ----- developers will preserve the historic properties.
- (A) although
 (B) since
 (C) whether
 (D) both
- Propose** = đề xuất
113. The Ford Group's proposed advertising campaign is by far the most ----- we have seen so far.
- (A) innovate
 (B) innovative
 (C) innovations
 (D) innovatively
114. Solei Landscaping announced that the design for the Cherry Hill building complex is ----- complete.
- (A) almost
 (B) nearby
 (C) anytime
 (D) yet
115. Daniel Nishida, the chief supply officer, asked that ----- be given full responsibility for approving all invoices. == bill : hóa đơn
- (A) he
 (B) him
 (C) his
 (D) himself
116. In preparation for Mr. Kumar's retirement at the end of March, the Carolex Corporation will need to ----- a new facilities director.
- (A) resume
 (B) compete
 (C) recruit
 (D) conduct = đạo đức, hạnh kiểm.
117. The team's contributions to the Ripton Group's marketing plan were very ----- acknowledged.
- (A) favor
 (B) favorably
 (C) favorable
 (D) favored
118. ----- receiving the engineering award, Ms. Kwon made a point of thanking longtime mentors.
- (A) Onto
 (B) Unlike
 (C) About
 (D) Upon
119. Please read the list of ----- qualifications to ensure that you have the necessary education and experience for the position.
- (A) slight
 (B) equal
 (C) obliged
 (D) essential
120. Choosing the best software tool to eliminate : loại bỏ computer viruses is rarely simple, ----- it is important to seek expert advice.
- (A) why
 (B) then
 (C) nor
 (D) so

ideal venue: địa điểm lý tưởng

121. Ms. Delgado would like to meet with all loan officers ----- reviewing any more loan applications.
- (A) now that
(B) as though
(C) before
(D) often
122. Cedar Branch Hill has a ----- as a business-friendly environment that provides efficient licensing and other legal processes.
- (A) prediction
(B) courtesy (n) = politeness: lịch sự
(C) reputation (n): sự uy tín.
(D) statement: tuyên bố
123. The actors held an additional rehearsal ----- perfect their performance in the final scene.
- (A) considerably
(B) in order to
(C) nevertheless
(D) as a result of
124. RZT Technology will double the size of its Toronto laboratory to ----- the organization's rapid growth.
- (A) assign
(B) investigate
(C) experience
(D) accommodate
125. Even though Smithton Electronics' second quarter was not -----, the company plans to invest large sums on research.
- (A)** profitable
(B) profiting
(C) profitability
(D) profitably
126. The Williamsport Hotel is an ideal venue for the conference because of its ----- to the airport.
- (A)** achievement
(B) proximity
(C) competence (n): năng lực
(D) exception
127. The second training session is for employees ----- responsibilities include processing payroll forms.
- (A)** whose
(B) which
(C) what
(D) who
128. ----- poorly the high-speed printer may be functioning, it is still making copies that are adequate for our purposes.
- (A) Rather
(B) Seldom
(C) However
(D) Thoroughly : triệt để
129. The long-awaited Weka 2XG digital camera will finally be ----- at a product exhibition on August 16.
- (A) reduced
(B) unveiled
(C) consulted
(D) resolved
130. Northeast Community Finance ----- an online system in order to shorten service lines at branch locations.
- (A)** has implemented
(B) to be implementing
(C) to have been implementing
(D) is implemented

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following advertisement.

Garden Shade Tree Landscaping

Garden Shade creates tree landscapes and **hedges** to suit every garden, no matter the size. Our designs have ----- small urban gardens as well as large-scale projects **commissioned** by **131.** architects and property developers. ----- . However, no single nursery can offer trees of all **132.** species and sizes. That is why Garden Shade has developed close relationships with many specialist growers ----- to provide us with the trees we need. Such resources give us the variety **133.** necessary to complete any ----- . In other words, whatever your landscape design dream, we can **134.** make it happen.

131. (A) transformed
 (B) related
 (C) collected
 (D) planted

132. (A) We are here to answer your landscaping questions.
 (B) For most projects, we use trees from our own **nurseries**.
 (C) Some trees have specific growing requirements.
 (D) Under normal conditions, nursery stock is guaranteed for one year.

133. (A) readiness
 (B) readies
 (C) readiest
 (D) ready

134. (A) study
 (B) form
 (C) order
 (D) survey

Questions 135-138 refer to the following e-mail.

To: Staff
From: Amy Henwith
Date: 15 January
Subject: Exciting news

Dear Staff,

Thanks for a great year! In case you haven't heard, Henwith Home Supply will be ----- our second store this spring. This additional retail site will be located in the shopping centre at the corner of Aberton Parkway and Sutton Avenue in Derbyshire.

We will be accepting applications for cashiers and sales positions ----- 1 April. The personnel director will review applicants' qualifications from 2 April to 6 April, and ----- is scheduled to begin one week later. ----- .

Best,

Amy Henwith, CEO
Henwith Home Supply

135. (A) moving
(B) renovating
(C) expanding
(D) opening

136. (A) until
(B) following
(C) according to
(D) for

137. (A) trainer
(B) training
(C) train
(D) trained

138. (A) Feel free to share this news with any interested friends.
(B) Make sure you have received all of the material.
(C) Contact Henwith Home Supply if you are still waiting for a response.
(D) Access to the main entrance will be blocked by construction.

Questions 139-142 refer to the following article.

Amon Donates to Music School in Grenel City

A spokesperson for Brenda Amon **139.** that the pianist made a sizeable donation toward the expansion of the Grenel City Conservatory of Music. "Without her generous support," said Marc Diaz, director of facility planning, "we would have been limited in our renovation plans going forward."

140. Now, a new wing will be constructed on the south end of the **141.** conservatory. Once completed, the building will boast a 700-seat auditorium, state-of-the-art recording studios, and new faculty and administrative offices. Additionally, private practice rooms will be located **142.** the current student lounge.

139. (A) confirm
(B) confirmation
(C) has confirmed
(D) will confirm

140. (A) Ms. Amon's performance at the conservatory was outstanding.
(B) The project had been delayed because of budget cuts.
(C) Student enrollment has decreased over the past few years.
(D) The original conservatory is being converted into student housing.

141. (A) temporary
(B) existing
(C) corrected
(D) proposed

142. **(A)** adjacent to
(B) even though
(C) instead of
(D) as well as

Questions 143-146 refer to the following e-mail.

Date: 11 January
To: Mitchell Parker <mparker@allmail.co.za>
From: Inez Lofaro <ilofaro@daqtex.co.za>
Subject: Product recall

Dear Mr. Parker,

Thank you for your recent ----- of the Daqtex Mini-V camera. We are contacting everyone who
143.

has recently bought this product to inform them that certain models are being recalled for repair.

In these models, the electronic chip that enables the digital conversion of light is faulty.

----- . Please ----- whether your camera has this problem by checking the serial number on the
144. **145.**

bottom of the camera. If it ends with the letters TVX, a repair will be required. Daqtex will pay all
shipping costs for sending your Mini-V back to us. In addition, we will repair ----- free of charge.
146.

Thank you,

Inez Lofaro, Customer Service Manager
Daqtex Industries

- 143.** (A) purchase
(B) review
(C) gift
(D) demonstration

- 145.** (A) verification
(B) verified
(C) verify
(D) verifies

- 144.** (A) We hope you will enjoy the product for many years to come.
(B) It is covered in the troubleshooting section of the manual.
(C) This defect will eventually interfere with the clarity of your images. **gây trở ngại**
(D) This special feature is unavailable on some older models.

- 146.** (A) mine
(B) it
(C) theirs
(D) these

troubleshooting:xử lý sự cố

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following notice.

Fastest Fleet

RATE OUR SERVICES AND WIN FREE TRAVEL!

Visit our Web site at www.fastestfleet.com/feedback and fill out the 5-minute questionnaire. You could win one of 10 FREE round-trip bus trips to any destination within the continental United States!

You must be 18 or older to participate. Only customers who have previously traveled with Fastest Fleet are eligible to enter.

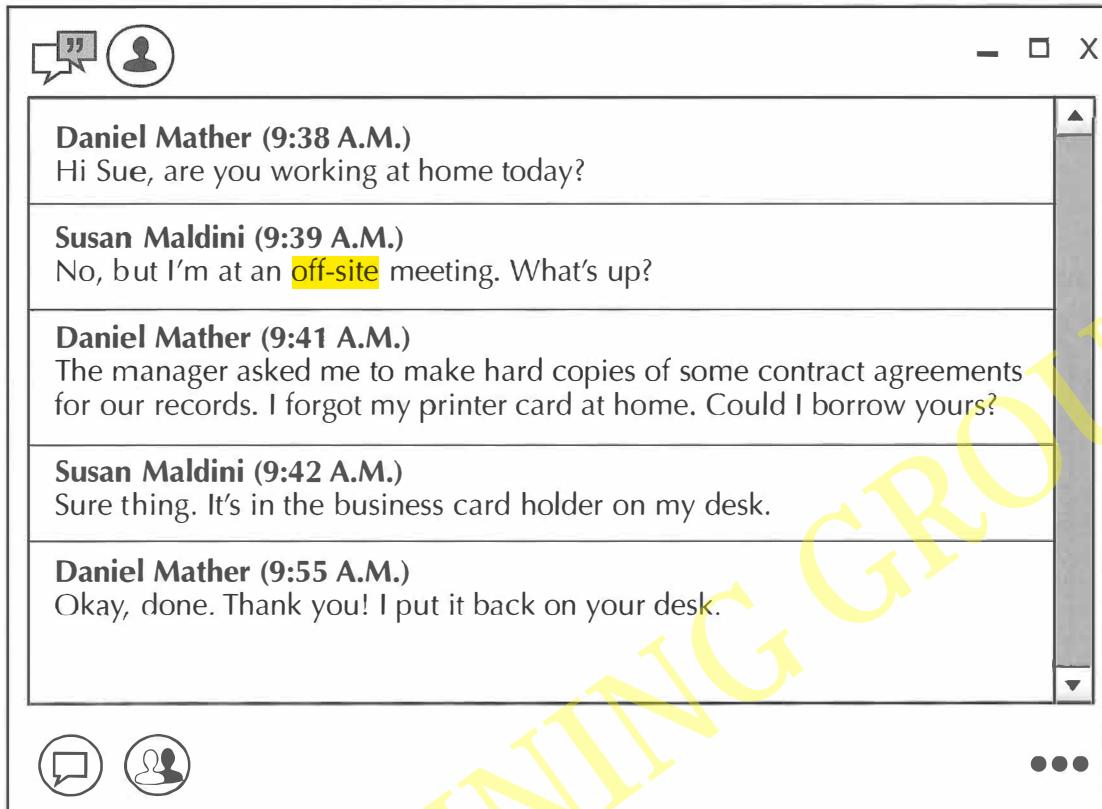
147. Where would the notice likely be seen?

- (A) In an airport
- (B)** In a bus station
- (C) In a train station
- (D) In a ferry terminal

148. What are customers asked to do?

- (A)** Provide feedback
- (B) Buy a round-trip ticket
- (C) Take advantage of a discount
- (D)** Join a customer loyalty program

Questions 149-150 refer to the following online chat discussion.



149. What task was Mr. Mather given?
- (A) To send out contracts
 - (B) To repair the photocopier
 - (C) To monitor employee attendance
 - (D) To make copies of some documents

150. At 9:42 A.M., what does Ms. Maldini most likely mean when she writes "Sure thing"?
- (A) She can lend Mr. Mather her card.
 - (B) She will return to the office.
 - (C) She will contact the manager.
 - (D) She can copy the agreements.

Questions 151-152 refer to the following memo.

MEMO

To: Westhauser Laboratories Staff
From: Area manager
Date: March 22
Re: Break-time beverages

Beginning immediately, staff members are asked to contribute toward the cost of hot **beverages** available in our **kitchenette**. For each cup of coffee or tea you pour for yourself, we are requesting that you leave fifty cents. Please note that this amount is still far less than what you would pay at the café next to our building.

Each time you prepare a beverage, just place your payment in the marked can on the counter next to the sink. As in the past, a variety of high-quality tea and coffee supplies will be made available, and products will be restocked monthly. Your understanding is appreciated so that everyone can continue to enjoy conveniently located hot beverages throughout the workday.

151. What is the purpose of the memo?

- (A) To explain a new policy
- (B) To discourage long breaks
- (C) To provide a budget update
- (D) To address staff complaints

152. What are staff members asked to do?

- (A) Bring their own beverages to work
- (B) Leave payments in a container
- (C) Submit requests for supplies
- (D) Keep the kitchenette tidy

Questions 153-155 refer to the following notice.

Attention Milwaukee Modern Art Museum Visitors

The Meacham Room is closed temporarily as we prepare the space for the Modern Artist Showcase, which will run from April 1 to June 30.

We encourage you to return to experience this much-anticipated exhibit that will feature paintings, sculpture, and multimedia works by acclaimed international artists such as Sally Acosta, Frank Kember, Kimberly Hong, and Matilda Breeland. Of note is newcomer Theodore Carmody's sculpture collection that was dubbed "most exciting debut of the decade" by Ethan Lerner, renowned and respected critic of the *Ireland Arts Chronicle*. More information about the featured artists and the exhibit can be found at www.milwaukeemodernart.org. Or download our museum app to keep current with all upcoming events.

153. What is indicated about the museum?

- (A) It is promoting an upcoming exhibit on its Web site.
- (B) It is known for its sculpture exhibits.
- (C) It will be closed for renovations in April.
- (D) Its upcoming exhibit is free for museum members.

154. Who is Ms. Breeland?

- (A) A journalist
- (B) An artist
- (C) A museum curator
- (D) An art critic

155. Who was praised by Mr. Lerner?

- (A) Ms. Acosta
- (B) Mr. Kember
- (C) Ms. Hong
- (D) Mr. Carmody

Questions 156-157 refer to the following form.

TEST 2

Change of Work Order

General Contractor:
Howard Kleiber, Mercrest Construction
106 Pickens Way, Columbus, OH 43211

Property Owner: Oscar Copeland, 866 Andell Road, Columbus, OH 43215

Project Start Date: July 10

Project End Date: July 15

The contractor is hereby instructed to make the following changes to the contract documents:

Description of Work Added/Deleted:
Client will now be supplying the countertops and faucet in addition to the kitchen cabinets. Therefore, the total project cost will be adjusted to only include the cost of installation.

Original Contract Price: \$3,496

Net Reduction from Previous Contract: -\$2,412

Total Project Cost with Approved Changes: \$1,084

Revised Payment Schedule:
15% of total project cost (\$162) is due upfront to secure contractor, \$222 is due on project start date, and the remainder (\$700) is due upon project completion.

Accepted by:

Contractor: Howard Kleiber

Property Owner: Oscar Copeland

156. Why has the price of a project been adjusted?
- (A) The client is providing all the materials.
(B) The client wants to match a competitor's price.
(C) The contractor installed countertops incorrectly.
(D) The contractor overestimated the cost of labor.

157. How much money will Mr. Copeland most likely give Mr. Kleiber on July 15 ?
- (A) \$162
(B) \$222
(C) \$700
(D) \$1,084

Questions 158-160 refer to the following e-mail.

To:	Dahlia Pawar <dpawar@bronsonco.ca>
From:	Anna Bondell <abondell@noaaa.com>
Subject:	Information
Date:	August 25

Dear Ms. Pawar:

Thank you for your continued membership in the North American Architects Association. I'm writing to remind you that preregistration for the annual conference closes on September 15. — [1] —. This year's conference features more than 100 sessions, an exhibit hall, and special workshops. — [2] —.

Preregistration will save you \$30 off the regular registration fee. — [3] —. At the same time, you'll be able to sign up in advance for a group tour of the city and for the VIP Banquet, which always fills up quickly. Visit our Web site to register online. — [4] —. If you prefer to register by telephone, contact us at 1-249-555-0177. Please have your membership number available.

Looking forward to seeing you in Mexico City!

Sincerely,

Anna Bondell
Membership Coordinator

158. What most likely is Ms. Pawar's occupation?

- (A) Architect
- (B) Writer
- (C) Travel agent
- (D) Conference organizer

159. What is NOT a benefit of conference preregistration?

- (A) A tour of Mexico City
- (B) A hotel room upgrade
- (C) Admission to a dinner
- (D) Reduced registration fees

160. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"You will also find the complete conference program there."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 161-164 refer to the following online chat discussion.

File Meet Now Tools Help

Kurt Webber (4:30 P.M.)
Jake and I are grabbing a bite to eat after work, around 5:30. Anyone care to join us?

Davi Avril (4:31 P.M.)
Maybe. I still have some work to do on the midyear report. Where are you planning to go?

Kurt Webber (4:32 P.M.)
We're thinking of trying the new Mexican place on Slate Road. It's called Ocho Coronas.

Tim Foxx (4:33 P.M.)
You're out of luck. That place closed a few days ago.

Kurt Webber (4:34 P.M.)
That's too bad. I heard great things about it.

Tim Foxx (4:36 P.M.)
How about Lotus Tacos around the corner? They always have a special menu on Fridays.

Kurt Webber (4:37 P.M.)
That would be great. Do you want to go to Lotus Tacos, Jake?

Davi Avril (4:38 P.M.)
OK, but I won't be able to get there till about six.

Jake Rivas (4:39 P.M.)
Sounds good to me. And Davi, I just sent you the updated **figures** for the report.

161. What are the writers discussing?
(A) Where to hold a company **banquet**
(B) What **restaurant** serves the best food
(C) What is on the **menu** at Ocho Coronas
(D) Where to go for dinner
162. What information does Mr. Foxx provide about Ocho Coronas?
(A) People have recommended it to him.
(B) It usually opens early on Fridays.
(C) The food there is not very authentic.
(D) It is no longer in business.

163. At 4:34 P.M., why most likely does Mr. Webber write, "That's too bad"?
(A) He wanted to try a new restaurant.
(B) Mr. Foxx cannot complete a project.
(C) Slate Road is too far away.
(D) He has a scheduling conflict.
164. What does Mr. Avril decide to do?
(A) Research nearby restaurants
(B) Work extra hours tomorrow
(C) Join his coworkers for a meal
(D) Have food delivered to the office

Questions 165-167 refer to the following letter.

Multinational Voice Magazine

PO Box 17999

Greenlane

Auckland 1546

Tuata Wehi

16 Page Street

Wellington 6023

Dear Mr. Wehi,

On 25 March, your three-month trial subscription to *Multinational Voice Magazine* will expire. To continue to receive this **vital** news resource, please fill out the **postage-paid renewal card** included with this letter and mail it in before the end of this month. You may select from a three-month, six-month, one-year, or two-year subscription. Do note that our two-year offer is by far the most economical. Also, the one- and two-year options include the “Notable People of the Year” special edition.

Thank you once again for choosing *Multinational Voice Magazine*. We continually **strive** to provide the best **commentary** on global **affairs** from a New Zealand perspective. To provide your feedback, please visit www.mvmagazine.co.nz and fill out our online comment form.

Sincerely,

Estelle **Pearson**, Customer Service Representative

165. Why was the letter sent to Mr. Wehi?

- (A) To report a late payment
- (B) To offer him a refund
- (C) To promote a new service
- (D)** To remind him to resubscribe

166. For about how long has Mr. Wehi been receiving *Multinational Voice Magazine*?

- (A) For three months
- (B) For six months
- (C) For one year
- (D)** For two years

167. What is one thing that Mr. Wehi is encouraged to do?

- (A) Call Ms. Pearson directly
- (B)** Offer his opinion
- (C) Attend an event
- (D) Confirm his address

Questions 168-171 refer to the following e-mail.

E-mail

From: info@morganairportshtuttle.com
To: tgrant@tivimail.com
Subject: re: Suitcase on board
Date: January 19

Dear Mr. Grant,

Thanks for your inquiry. There are a number of suitcases in our storeroom that match the description you provided, but we have not found one bearing a name tag identifying you as the owner. You will need to come over and find yours on-site at 620 Baker St. Please note that you will be asked to indicate what time your bus left the airport terminal or, better yet, to present your ticket if you still have it.

We are open 6 A.M.–10 P.M. every day. Please do not delay. Due to the large number of items found by our drivers, we have no choice but to limit storage time to 7 days only, after which we **dispose of** the item.

Regards,

Gina Steiner
Morgan Airport Shuttle

168. Where does Ms. Steiner work?

- (A) At a transportation service
- (B) At an insurance company
- (C) At a car rental company
- (D) At a travel agency

169. What did Mr. Grant most likely inquire about?

- (A) Reservation options
- (B) Luggage limitations
- (C) Travel expenses
- (D) Lost property

170. What information will Mr. Grant be asked to provide?

- (A) His address
- (B) His phone number
- (C) His departure time
- (D) His final destination

171. What is Mr. Grant advised to do?

- (A) Take advantage of a discount
- (B) Compare payment options
- (C) Visit the office as soon as possible
- (D) Print out an electronic ticket

Questions 172-175 refer to the following article.

Spectacular Bridge Created with Super Cranes

By *Marcia Brunon*

March 14

Five years ago, the town of Stonewell, situated at the foot of the Marshall Mountains, decided to finance the building of a bridge across the Stonewell River. It was planned as a much-needed northern route for the town. — [1] —. The efficiency of the project was directly attributable to two RWC451 cranes, manufactured by Ronsonworks, a company based in England.

The two identical tower cranes were owned by the construction firm Redding Builders. One crane was assembled at the south bank of the river, while the other one was placed on a concrete pylon in the center of the Stonewell River. — [2] —. The assembly of the second crane was particularly challenging, as it required the use of another crane on a floating barge.

“Any large project is going to require

unforeseen adjustments that may disrupt an official construction schedule,” said Roger Lee, chief engineer of Redding Builders. — [3] —. In this case, the metal anchors that connected the bridge to the pylons were determined to be too small. The new anchors weighed 22 tons, which is within the safe lifting capacity of an RWC451 crane. — [4] —. Engineers reinforced the existing cranes for extra security, and the cranes performed well.

Today, this postcard-worthy bridge is the pride of Stonewell, featuring viewing platforms for **pedestrians**, hikers, and visitors at the base of each pier overlooking the mountainous **valley**. Construction materials and colors harmonize beautifully with the local **environment**. All design elements, including the piers, viewing platforms, and railings, complement the natural **landscape**, making the bridge a hit with everyone from hikers to the truck drivers who now include it in their regular route.

172. What is mentioned about the cranes?
- (A) They are owned by Ronsonworks.
~~(B)~~ They were designed specifically for the Stonewell Bridge project.
(C) They were assembled on the Stonewell Bridge construction site.
(D) They weigh more than 22 tons.
173. What is indicated by Mr. Lee?
- ~~(A)~~ His professional specialty is bridge construction.
(B) He believes that projects like the Stonewell Bridge always present problems.
(C) He delayed the Stonewell Bridge project for budgetary reasons.
(D) His first project as a chief engineer was the Stonewell Bridge.

174. What is NOT suggested about the Stonewell Bridge?
- (A) It provides a northward exit out of town.
(B) It was designed for both pedestrians and vehicles.
(C) It was designed to blend with the natural setting.
(D) It required more workers than first estimated.

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"The project, which was expected to take four years, was completed in less than three."

- (A) [1]
(B) [2]
(C) [3]
(D) [4]

Questions 176-180 refer to the following memo and schedule.

To: Absalom and Twigg Law Firm employees
From: Shawna Montgomery, Office Manager
Subject: March plans
Sent: February 12
Attachment: Schedule

As most of you are aware, our schedule will be a bit challenging during the first week in March. Various rooms and offices will need to be vacated for certain periods to allow work crews to repaint, recarpet, and replace old furniture. Affected employees will need to box up *all* their office items by 3 P.M. on the day before their room is scheduled for work (please see the attached schedule). Two teams of workers will be on-site, so more than one room at a time will need to be vacated. Note that any rooms due for work on Monday must be packed up and vacated by Friday afternoon, February 27.

Boxes will be provided. Leave your boxes in the rooms for the work crews to remove. Please label them with your name and office number so that the crews can return them to the correct offices once the work is complete.

Please make arrangements to continue working on your assignments while the work crews are in your rooms. The conference room (Room 409) will remain available to be used as a workspace during the entire week. Another possible option is to request permission from your supervisor to telecommute for one or two days.

Please have patience with these temporary inconveniences and do not hesitate to contact me with any questions or concerns.

WORK SCHEDULE—March 2 to March 6		
MONDAY, March 2	Room 401 (Meeting room)	Room 403 (Allie Stevens & Matt Beale)
TUESDAY, March 3		
WEDNESDAY, March 4	Room 402 (Marlene Asbury & Luke Roe)	Room 408 (Meeting room)
THURSDAY, March 5		
FRIDAY, March 6	Room 407 (Jung Li)	Room 404 (Elliot Hagburg & Ana Keller)

176. Why was the memo sent to employees?
- (A) To alert them to upcoming renovations
(B) To announce that the firm will be relocating
(C) To request feedback about new workplace facilities
(D) To address their complaints about building maintenance
177. What are employees **instructed** to do?
- (A) Report for work early
(B) Schedule a meeting with a manager
(C) Indicate which office supplies are theirs
(D) Update their contact information online
178. What is stated about Room 409?
- (A) It will be available for videoconferencing.
(B) Employees may gather there for work.
(C) A scheduling meeting will be held there.
(D) Its furniture will be removed temporarily.
179. When should Ms. Asbury be ready to vacate her office?
- (A) On February 12
(B) On February 27
(C) On March 3
~~(C)~~ On March 4
180. What is suggested about Mr. Hagburg?
- (A) He shares an office with a colleague.
(B) He will work off-site on March 5.
~~(C)~~ He is the head of a department.
(D) He requested the use of a conference room.

TOEIC TRAINING GROUP

Questions 181-185 refer to the following flyer and form.

Livrou Farm 

Fresh Organic Produce—From Our Farm to Your Home

Livrou Farm in Bromont, Quebec, invites you to participate in its community-supported agriculture program. Members enjoy fresh farm produce during our growing season from June to November.

Sign up for a farm share and receive these benefits:

- More than 30 varieties of in-season vegetables, fruits, and herbs, harvested by our farm staff and prepared for you to pick up at our barn
- A selection of pick-your-own strawberries, apples, and other fruits
- Access to our member Web site with recipes, farm updates, and a farm newsletter
- Discounts on events at the farm, such as the annual summer music festival. Events typically cost \$15, but members pay \$10.

Members pick up their shares once a week at the farm. A full-size share is \$700 per season, and a half-size share is \$350. Half-size shareholders receive half the amount of produce each week. All other benefits remain the same.

Our farm produce is grown without the use of pesticides or herbicides, and we use only naturally occurring fertilizers. For more information or to register for a membership, please see our Web site at www.livroufarm.ca.

http://www.livroufarm.ca

Livrou Farm 

Membership **Home** **Locations** **Reviews**

Name: Julien Bernard

Address: 78 Dorion Street, Bromont, QC J2L 2K7

First choice pick-up day: Thursday Friday Saturday Sunday
Second choice pick-up day: Thursday Friday Saturday Sunday
Size of share: Full Half

NOTE: Pick-up is between 3 P.M. and 6 P.M.

Please provide the names of other individuals in your household. These are the only other individuals who will be permitted to pick up your weekly share.

Names: Margaux Bernard, Laurent Bernard

Click HERE to enter payment information on the next page.

181. What is the purpose of the flyer?
(A) To invite people to a farm festival
(B) To promote community service opportunities
(C) To share recipes for healthy eating
(D) To advertise a farm program
182. What is suggested about the workers at Livrou Farm?
(A) They collect farm produce from June to November.
(B) They update the farm's Web site once a week.
(C) They create meals using the farm's products.
(D) They sell farm products at several local markets.
183. What is NOT indicated about Livrou Farm?
(A) It publishes a newsletter.
~~(B)~~ It uses natural fertilizers.
(C) It hosts musical performances.
(D) It offers cooking classes.
184. What is true about Mr. Bernard's membership?
(A) He must pick up his produce on Sundays.
(B) He is the only person allowed to pick up his farm share.
(C) He will be allowed to pick some of his own fruit.
(D) He will be able to plant and grow his own vegetables.
185. How much should Mr. Bernard pay for the membership?
(A) \$10
(B) \$15
(C) \$350
(D) \$700

TOEIC TRAINING GROUP

Questions 186-190 refer to the following advertisements and e-mail.

<http://www.communitylinkforum.org/burlingtonvermont>

Professional Seeking Apartment in Burlington

Jorge Janssen <jjanssen@blitzer.com>

Topic: Real Estate and Housing

Date: June 23

I accepted a new position in Burlington and need to relocate near the downtown area before my start date on August 15. I'm seeking a simple, clean, one-bedroom rental or larger, depending on price. A relaxing location with outdoor seating for entertaining friends or family would be a plus. I do have a car, but I'd appreciate having good access to public transportation. I have a budget of around \$1,400 monthly to cover all housing costs, including utilities.

<http://www.communitylinkforum.org/burlingtonvermont>

Apartment for Rent in Burlington

Eloise McMahon <mcmahonrental@hmail.com>

Topic: Real Estate and Housing

Date: June 23

Be the first to rent this two-bedroom apartment upon completion of extensive renovations. This property is anticipated to be move-in ready on August 1. It will feature a clean modern look, new floors throughout, and all-new appliances. The apartment is situated downtown, and students are welcome as it's less than ten minutes by bus to Denton University. On-street parking is available with a decal from the City Transportation Office. Cats or small dogs are potentially permitted, but with conditions, so please inquire. \$1,400 rent also pays for water, sewer, garbage pickups, and general upkeep of the property. Electricity and natural gas will be the responsibility of the tenant. A one-time security deposit equal to one month's rent should be paid upon signing the rental agreement.

To:	Eloise McMahon <mcmahonrental@hmail.com>
From:	Jorge Janssen <jjanssen@blitzer.com>
Re:	Apartment
Date:	June 24

Dear Ms. McMahon,

I noticed your rental listing on communitylinkforum.org. From the description it sounds as if it may be just what I've been looking for. I'm eager to look over the apartment, and I just happen to be in Burlington all this week. My last day in town will be Sunday, June 30. If the place suits me, I'd want to move in the same day that it's expected to be available. The timing would be perfect! I hope to hear from you soon.

Thank you.

Jorge Janssen
(802) 555-0122

186. Why is Mr. Janssen relocating?

- (A) To begin a new job
- (B) To return to his hometown
- (C) To study part-time
- (D) To start his retirement

187. What aspect of the property does NOT match Mr. Janssen's **preferences**?

- (A) The location
- (B) The monthly costs
- (C) The parking availability
- (D) The size

188. For what situation does Ms. McMahon mention that she will need additional information?

- (A) When changes to the decor are preferred
- (B) When a tenant is ready to pay a security deposit
- (C) When repairs to the apartment are needed
- (D) When someone wants to keep an indoor pet

189. Why does Mr. Janssen send the e-mail?

- (A) To agree to the terms of a rental contract
- (B) To change the details of a residential advertisement
- (C) To ask about a feature of an apartment
- (D) To make arrangements to view a property

190. When does Mr. Janssen wish to start living in the residence?

- (A) On June 24
- (B) On June 30
- (C) On August 1
- (D) On August 15

Questions 191-195 refer to the following product description, customer review, and online response.

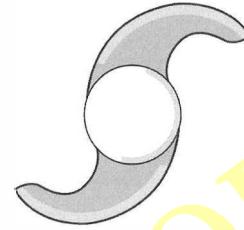
Kitchenware Utopia Food Processor—Model C3

You will never need to buy another food processor! Our best-selling model, the C3, is made of high-quality plastic and easy-to-clean stainless steel.

FEATURES The unique blade design and powerful motor make this a professional-grade appliance, ideal for busy restaurants of any size.

WARRANTY We include a seven-year warranty on all parts and labor—a reassurance to you that our food processor will last a long time.

Special purchase price: \$319.00/KU Club Members: \$299.00



www.kitchenwareutopia.com/C3/reviews/454

Rating: ★★★★★

Review: This product is amazing! I work as a caterer, and I've used a lot of different food processors. Kitchenware Utopia's C3 is by far the best I've found. Its motor is very powerful, and the many different blades and settings make it extremely **versatile**. The settings are also straightforward. It's expensive but well worth the investment, and since I'm a loyalty club member, the price was reasonable. My only complaint would be that it's very heavy and therefore not as portable as I'd hoped. Overall, though, I'm exceptionally satisfied with this product.

Posted by Eli Perles on March 27

We are very glad to hear you are happy with our C3 food processor. Customer satisfaction is our number one priority. We would like to respond to your complaint and provide a suggestion regarding your concerns. Our C2 processor might be better suited to your professional needs. The C2 offers the same motor size as the C3, but it is much smaller than the C3 in general. However, this model does cost slightly more than the C3. You can view the product description by visiting www.kitchenwareutopia.com/C2.

Posted by Kitchenware Utopia Customer Service on March 28

191. What is NOT mentioned in the product description as a feature of the C3 food processor?
- (A) It is very durable.
 - (B) It is suitable for commercial kitchens.
 - (C) It is larger than competitors' food processors.
 - (D) It is a popular model.
192. What is indicated in the customer review?
- (A) The C3 comes with detailed instructions.
 - (B) Mr. Perles is pleased with his purchase.
 - (C) Kitchenware Utopia's customer service is very good.
 - (D) Users find the C3 difficult to clean.
193. What is suggested about Mr. Perles?
- (A) He paid \$299 for the food processor.
 - (B) He purchased some optional parts for the processor.
 - (C) He catered a large-scale event on March 27.
 - (D) He has never used a food processor before.
194. Why would the C2 processor likely be recommended as more suitable for Mr. Perles?
- (A) It is inexpensive.
 - (B) It is dishwasher safe.
 - (C) It is easy to assemble.
 - (D) It is lightweight.
195. In the online response, the word "regarding" in paragraph 1, line 3, is closest in meaning to
- (A) looking after
 - (B) about
 - (C) in comparison
 - (D) admiring

Questions 196-200 refer to the following article, schedule, and news update.

Ment Hall to Host Piasek Cup Final

Thúc đẩy

Ment Hall, which is currently undergoing extensive renovation, will be ready to host the final game of the Piasek Cup Volleyball Championship to be held in Warsaw this June. Although the project has been in the works for some time, it was the opportunity to host this championship that provided the economic incentive to push the project to its completion. City officials have confirmed that the construction is progressing according to schedule and will be complete well before the finals of the championship.

Since Ment Hall is the only major arena in the country that has never hosted a Piasek Cup event, the hall's owners were proud to have been chosen to host this year's finale. The final game will inaugurate the refurbished hall. The event is expected to draw thousands of volleyball fans, and the organizers are confident that Ment Hall will live up to the occasion. Seating 19,000 spectators, Ment Hall will be double its previous size.

Piasek Cup Volleyball Championship			
Quarterfinal Games			
Venezuela-Australia 10 June, 3:00 P.M. Loave Arena, Bydgoszcz	Poland-France 10 June, 6:00 P.M. Timpani Hall, Katowice	Brazil-USA 11 June, 3:00 P.M. Polana Center, Cracow	Cuba-Egypt 11 June, 6:00 P.M. Mistrz Arena, Wroclaw
Semifinal Games			
Winners of 10 June games 13 June, 3:00 P.M. Timpani Hall, Katowice		Winners of 11 June games 13 June, 3:00 P.M. Polana Center, Cracow	
Final Game			
16 June, 6:00 P.M. Ment Hall, Warsaw			
NOTE: Tickets for the final game are selling fast, so don't wait until after the semifinal games to order. Reserved seating only, no general admission. No refunds.			

News Update HALLAX RADIO 108.3 FM

Sports—Volleyball, 10 June

At 3:00 P.M., Venezuela will take on Australia for qualification to the semifinals. Our guest announcer will be Vin Cote, retired coach of last year's winning team from Canada.

At 6:00 P.M., host team Poland will face off against France. The game will be covered live by Jeremy Bosko.

196. In the article, the word "draw" in paragraph 2, line 7, is closest in meaning to
- (A) promote
 - (B) attract**
 - (C) sketch **Phác họa**
 - (D) remove
197. What will be changed about Ment Hall?
- (A) Its ownership
 - (B) Its ticket prices
 - (C) Its seating capacity**
 - (D) Its location
198. When will the first game be held at a new host venue?
- ~~(A)~~ On June 10
 - (B) On June 13
 - (C) On June 14
 - (D)** On June 16
199. In the schedule, what are people advised to do?
- (A) Request a refund for tickets that they do not plan to use
 - (B) Order tickets immediately after the **semifinal games**
 - (C) Buy tickets** for the final game as soon as possible
 - (D) Arrive at the final game early
200. Where will Mr. Cote be reporting from?
- (A)** Bydgoszcz
 - (B) Katowice
 - (C) Cracow
 - (D) Wroclaw

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

RC

기출 TEST

03

TOEIC TRAINING GROUP

TOEIC TRAINING GROUP

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. York Development Corporation marked the ----- of the Ford Road office complex with a ribbon-cutting ceremony.
(A) opens
(B) opening
(C) opened
(D) openly
102. Staff at the Bismarck Hotel were ----- helpful to us during our stay.
(A) quite
(B) enough
(C) far
(D) early
103. Ms. Luo will explain some possible consequences of the ----- merger with the Wilson-Peek Corporation.
(A) proposed
(B) proposal
(C) proposition
(D) proposing
104. The Springdale supermarket survey ----- will be released a week after they are evaluated.
(A) events
(B) stores
(C) results
(D) coupons
105. The new printer operates more ----- than the previous model did.
(A) quickest
(B) quickness
(C) quick
(D) quickly
106. Here at Vanguard Buying Club, ----- help members find quality merchandise at the lowest possible prices.
(A) us
(B) our
(C) we
(D) ourselves
107. Management announced that all salespeople would be receiving a bonus this year, ----- in time for summer vacations.
(A) just
(B) as
(C) only
(D) by
108. According to *Florida Digital Designer Magazine*, many graphic designers do not consider ----- to be traditional artists.
(A) it
(B) their
(C) themselves
(D) itself

109. A wooden bridge crossing the wading pond ----- to the hotel's nine-hole golf course.
- (A) prepares
(B) leads
(C) presents
(D) takes
110. A special sale on stationery ----- on the Write Things Web site yesterday.
- (A) was announced
(B) announced
(C) was announcing
(D) to announce
111. All produce transported by Gocargo Trucking is refrigerated ----- upon pickup to prevent spoilage.
- (A) lately
(B) promptly
(C) potentially
(D) clearly
112. The Ferrera Museum plans to exhibit a collection of Lucia Almeida's most ----- sculptures.
- (A) innovative
(B) innovation
(C) innovatively
(D) innovate
113. The bank's cashier windows are open daily from 8:00 A.M. to 4:00 P.M. ----- on Sundays.
- (A) except
(B) until
(C) nor
(D) yet
114. Inventory control and warehousing strategies ----- within the responsibilities of the supply chain manager.
- (A) have
(B) cover
(C) mark
(D) fall
115. Of all the truck models available today, it can be difficult to figure out ----- would best suit your company's needs.
- (A) when
(B) why
(C) which
(D) where
116. CEO Yoshiro Kasai has expressed complete faith in Fairway Maritime's ----- to deliver the product on time.
- (A) belief
(B) measure
(C) problem
(D) ability
117. At Derwin Securities, trainees alternate ----- attending information sessions and working closely with assigned mentors.
- (A) along
(B) against
(C) between
(D) near
118. Company Vice President Astrid Barreto had no ----- to being considered for the position of CEO.
- (A) objected
(B) objecting
(C) objects
(D) objection
119. Belinda McKay fans who are ----- to the author's formal writing style will be surprised by her latest biography.
- (A) fortunate
(B) readable
(C) comparable
(D) accustomed
120. The Southeast Asia Business Convention will feature ----- known and respected leaders from countries across the region.
- (A) widen
(B) wider
(C) widely
(D) wide

121. ----- the high cost of fuel, customers are buying smaller, more efficient cars.
- (A) Together with
(B) Instead of
(C) As well as
(D) Because of
122. Over the past ten years, Bellworth Medical Clinic ----- Atlan Protection officers for all security needs.
- (A) is hiring
(B) were hiring
(C) has hired
(D) was hired
123. The driver will make three ----- to deliver the package before it is returned to our warehouse.
- (A) attempts
(B) pursuits
(C) aims
(D) experiences
124. We congratulate all Riverside employees, whose ----- effort has resulted in a 20 percent reduction in waste disposal costs.
- (A) collect
(B) collective
(C) collects
(D) collector
125. Andrzej Ptak's photography Web site will be available online ----- we have finished organizing and cataloging his work.
- (A) how
(B) once
(C) so too
(D) not only
126. The initial feedback from early buyers of the Sunbell XC2 mobile phone indicates that they found it ----- to use.
- (A) conveniences
(B) conveniently
(C) convenience
(D) convenient
127. ----- space in the bathroom was limited, the contractor managed to fit in two sinks and a shower.
- (A) Both
(B) So that
(C) Whether
(D) Even though
128. The staff must ----- as much market-research data as possible before planning the advertising campaign.
- (A) equip
(B) compile
(C) endorse
(D) compose
129. ----- a national holiday falls on a Thursday, the Barstow Company allows employees to take off Friday as well.
- (A) Even
(B) For
(C) Nearly
(D) Whenever
130. ----- materials for the advanced Farsi course include an audio CD and a DVD.
- (A) Supplementary
(B) Consequential
(C) Persistent
(D) Cooperative

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following article.

(3 September)—Five years ago, Brian Trang signed a five-year lease to open his restaurant, Trang's Bistro, at 30 Luray Place. Mr. Trang admits that the first two years of operation were quite ----- . "We offer spicy food from Vietnam's central region," he explains. "We didn't do well at first 131. ----- the cuisine is based on unfamiliar herbs and hot flavors. It took a while to catch on with 132. customers." But Mr. Trang was confident the food would gain in popularity, and he was correct. 133. ----- . Mr. Trang has just signed another five-year lease, and he is planning ----- the space 134. next year.

131. (A) competitive
(B) potential
(C) challenging
(D) rewarding

132. (A) because
(B) unless
(C) despite
(D) besides

133. (A) Originally from Hue, Mr. Trang moved to London at age five with his family.
(B) Reservations at Trang's Bistro must now be made a week in advance.
(C) This situation was not expected to last so long.
(D) The restaurant will relocate in March.

134. (A) renovate
(B) being renovated
(C) renovates
(D) to renovate

Questions 135-138 refer to the following excerpt from a manual.

This manual provides guidelines for inventory control at Malanta facilities. Our advanced manufacturing procedures depend on ----- inventory control. Only by maintaining a precise flow of inventory ----- minimize costs and ensure prompt shipments. To achieve this goal, we must 135. 136. avoid shortages. When stock is in the correct location at the time it is ordered, shipments are made at regular shipping costs and within estimated time frames. ----- . Therefore, the 137. procedures in this manual must always be faithfully ----- . 138.

135. (A) accurate
(B) seasonal
(C) expensive
(D) industrialized

138. (A) implemented
(B) reproduced
(C) corrected
(D) recorded

136. (A) is able to
(B) to be able
(C) our ability to
(D) are we able to

137. (A) We have calculated the costs for you.
(B) Please allow at least two weeks for delivery.
(C) Unfortunately, some items are currently not in stock.
(D) However, this is not possible when unexpected shortages occur.

Questions 139-142 refer to the following e-mail.

To: Alan Porto <aporto@silverwing.ky>
From: Tuchman's Billing <billing@tuchmans.ky>
Subject: Autopay
Date: 19 February

Dear Mr. Porto:

Congratulations on your recent ----- in Tuchman's Autopay system. Thank you for signing up for
139. this convenient billing system. Your automatic payments will begin with the next billing cycle on
1 March. ----- . Your statements will come to you electronically and your payment will be
140. deducted from your designated bank account. You may ----- the account from which the funds
141. are withdrawn. Simply log in to the My Account section on our Web site <https://www.tuchmans.ky>,
select Autopay, and follow the instructions to enter the alternate account information. Please
contact customer service if you have ----- using Tuchman's Autopay.
142.

Tuchman's Billing Department

TEST
3

- 139.** (A) enroll
(B) enrolled
(C) enrolls
(D) enrollment
- 140.** (A) Our billing clerks are happy to serve you.
(B) You will no longer receive a bill by post.
(C) We appreciate our loyal customers.
(D) Take advantage of our special offers.

- 141.** (A) own
(B) settle
(C) open
(D) change
- 142.** (A) any difficulties
(B) more difficult
(C) the difficulty
(D) too difficult

Questions 143-146 refer to the following letter.

12 December
Lenny Howe
222 Easton Boulevard
Port Douglas QLD 4877

Dear Mr. Howe,

The Irwin Neighbourhood Association is proud to ----- a summer event called Park Fest, to be **143.** held at Fern Park on 10 January, from 1 P.M. to 8 P.M. Park Fest will feature numerous family-friendly activities and a delicious picnic dinner to be served at 6 P.M. A per person fee of ten dollars will be collected. The proceeds will ----- go towards a park enhancement project. **144.** The plan is to hire a contractor to landscape the park grounds, while a smaller portion will be spent on an advertising campaign. This event ----- to be great fun. **145.** **146.**

Regards,

Faye Mason-Jones
Director, Irwin Neighbourhood Association

- 143.** (A) announce
(B) admit
(C) recall
(D) state

- 144.** (A) entirely
(B) often
(C) primarily
(D) together

- 145.** (A) promise
(B) promises
(C) promising
(D) promised

- 146.** (A) You can help by disposing of all rubbish.
(B) The park was established 75 years ago.
(C) We hope you will be able to attend.
(D) Fern Park attracts over 20,000 visitors a year.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following form.

**Lastico Employee Badge
Application Form**

To receive a new Lastico employee badge, please fill out the following form.
Write in pen only. Please PRINT clearly.

Name LAURA CONSTANTINI Division CUSTOMER SUPPORT
Employee No. 2378 Employed at Lastico since FEB 10

My previous badge expired was lost was damaged
(Leave blank if you are applying for the first time)

Submitted AUG 2 Signed Constantini

147. Why did Ms. Constantini fill out the form?

- (A) To authorize a charge to her credit card
- (B) To be assigned to a new company division
- (C) To request a document renewal
- (D) To report lost equipment

148. What instructions are included?

- (A) Where to send the form
- (B) How to complete the form
- (C) When to submit the application
- (D) What documentation to attach

Questions 149-150 refer to the following advertisement.



VACANCY

The Golden Lagoon has been serving Montego Bay for 18 years. We are an award-winning restaurant with a reputation that spans the Caribbean. Currently we have vacancies for the position of waitstaff. Duties include taking customers' orders, serving food and beverages, preparing itemized bills, and accepting payments. Experience is preferred but not required. We offer an excellent hourly rate and flexible work schedule. Apply in person, supplying a résumé and three employment references.

The Golden Lagoon
Shahine Kincaid, Manager
135 Concertina Dr.
Montego Bay, Jamaica
Business hours: Monday–Friday, 11:00 A.M.–11:00 P.M.
Saturday and Sunday, noon–10:00 P.M.



149. What is stated about The Golden Lagoon?

- (A) It is closed on Sundays.
- (B) It regularly has positions available.
- (C) It has been in business for over a decade.
- (D) It was bought by Ms. Kincaid eighteen years ago.

150. What is mentioned about job applicants?

- (A) They will be working on a fixed schedule.
- (B) They must go to the restaurant to file their job request.
- (C) They must have worked in a restaurant before.
- (D) They will learn how to cook Jamaican dishes.

Questions 151-152 refer to the following e-mail.

E-mail

To:	Staff
From:	Asta Lindstrom
Subject:	Reminder
Date:	11 April

To All Staff:

This is a reminder that the water in the Tolliver building will be temporarily shut off tomorrow at 8 a.m. while repairs are completed. I understand that most employees who work in the building will be off-site at a software training session and will not be affected.

For those of you who will be working in Tolliver tomorrow, the Hillcrest Water Department has assured me that the water will be off for no more than four hours. We will provide complimentary bottled water in the lobby for all staff during this time. The cafeteria will remain closed until the water has been turned on again. At that point meal service and food sales will resume. I apologize for the inconvenience.

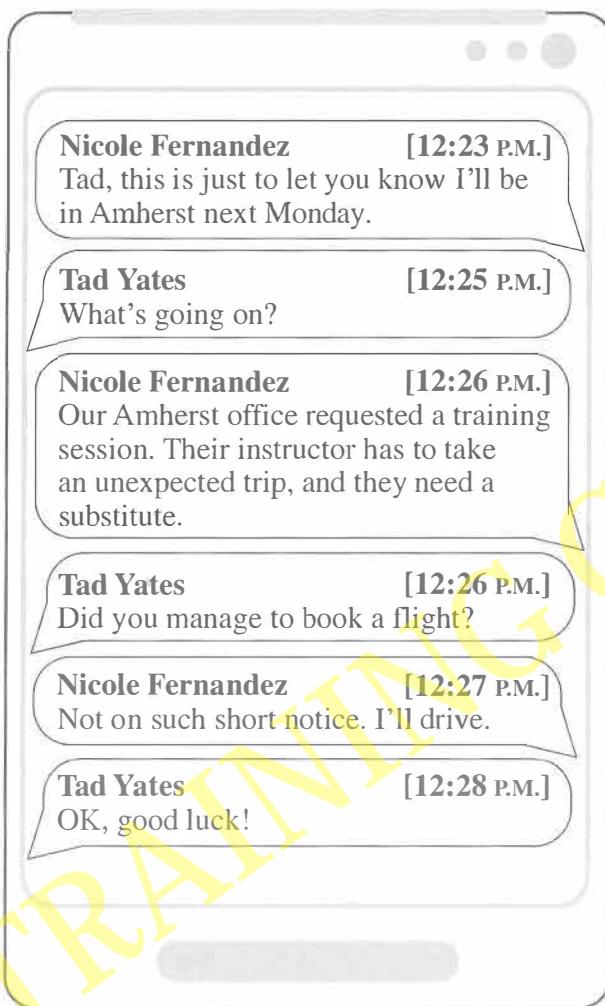
Sincerely,

Asta Lindstrom
Facilities Manager



151. What will happen tomorrow?
- (A) New computers will arrive.
 - (B) Maintenance work will be done.
 - (C) A new employment policy will take effect.
 - (D) The location of a training session will be announced.
152. What will employees NOT be able to do in the Tolliver building in the morning?
- (A) Use new software
 - (B) Drink bottled water
 - (C) Purchase food items
 - (D) Walk through the lobby

Questions 153-154 refer to the following text-message chain.



153. What will Ms. Fernandez do next Monday?

- (A) Teach a training course
- (B) Meet an instructor
- (C) Go on a vacation
- (D) Apply for a job

154. At 12:27 P.M., what does Ms. Fernandez mean when she writes, "Not on such short notice"?

- (A) She will not arrive on time.
- (B) She will not travel by plane.
- (C) She cannot accept an invitation.
- (D) She cannot make a payment.

Questions 155-157 refer to the following e-mail.

TEST 3

To:	Jake Taera <jtaera@tritmail.com>
From:	Natalie Satter <nsatter@coldings.com>
Subject:	Information
Date:	30 September
Attachment:	📎 Coldings1

Dear Mr. Taera:

Welcome to the Coldings Home Store family! You have been hired as a sales associate. Your training session begins on 8 October at 8:30 A.M. at the Auckland store, 42 Crossbill Road. Please report to Human Resources to begin your orientation as a Coldings Home Store team member. During your first two weeks with our company, you will learn about our team approach and the many benefits of working at Coldings Home Store. You will be working from 8:30 A.M. to 5:00 P.M. After training, you might be assigned to a different work shift and you will be eligible for benefits including flexible days off, sick days, and our employee discount.

Please sign and return the attached document indicating your willingness to accept the position as sales associate. Please let me know if you have any questions or need directions. I look forward to seeing you at the Auckland store on 8 October.

Sincerely,

Natalie Satter
Human Resources Coordinator

155. What is the purpose of the e-mail?

- (A) To thank an employee
- (B) To provide job information
- (C) To explain a new policy
- (D) To announce a special sales event

156. According to Ms. Satter, what might happen after two weeks?

- (A) Mr. Taera's work schedule might change.
- (B) Mr. Taera's might be transferred to another location.
- (C) The company might train Mr. Taera for a new responsibility.
- (D) The company might mail Mr. Taera new benefits information.

157. What did Ms. Satter send with the e-mail?

- (A) A store map
- (B) An events calendar
- (C) A list of benefits
- (D) An employment agreement

Questions 158-160 refer to the following press release.

For immediate release

Contact: Desmond Hawkes, Office of Public Relations
Telephone: (02) 5555 6506
E-mail: dhawkes@carlisle.org.au

**New Exhibition at Sydney's
Carlisle Art Museum**

SYDNEY (3 June)—The Carlisle Art Museum's latest exhibition, *Deep Waters*, will open on 15 June. The exhibition will feature 38 realist and abstract paintings portraying the beauty and vastness of the world's oceans. All the works were created by Australian artists based in Sydney, and among them will be six by the critically acclaimed oil painter Harold Bernstein.

The exhibition will run until 15 July. Tickets are \$10. Museum visitors may view the exhibition between 9 A.M. and 4 P.M. on Tuesdays, Wednesdays, and Thursdays, and between 2 P.M. and 9 P.M. on Fridays and Saturdays. On each day of the exhibition, at least one of the artists will be present and available to answer visitors' questions about the creative process. Mr. Bernstein will be available on 30 June only.

On 23 July, the exhibition will open at the Muriel Art Gallery in Melbourne, where ocean-themed paintings from Melbourne artists will be added to the collection.

158. What is one purpose of the press release?

- (A) To advertise an upcoming art show
- (B) To publicize paintings available for purchase
- (C) To profile an art gallery owner
- (D) To announce the opening of a new museum

159. Who is Mr. Bernstein?

- (A) An art critic
- (B) A museum director
- (C) A public relations specialist
- (D) An artist

160. What is implied about the exhibition in Melbourne?

- (A) It will be open to the public in the evenings only.
- (B) It will include more paintings than the exhibition in Sydney will.
- (C) It will feature demonstrations of painting techniques by artists.
- (D) It will include paintings of landscapes in addition to paintings of oceans.

Questions 161-163 refer to the following e-mail.

E-mail

From:	evaluation@crawfordds.com
To:	trosinsky@mailssen.com
Subject:	Crawford Design Contest
Date:	April 2

Dear Ms. Rosinsky,

Thank you for entering the Crawford Design Studio Awards Contest. Today we received your project titled "Old Rexto Factory Restoration," including a total of nine photographs and an 18-page description file. — [1] —. Your submission has been forwarded for further processing and has been assigned the entry number P1298. — [2] —.

Your project will now be reviewed by a panel of judges, which consists of our in-house experts as well as outside designers. — [3] —. You will be able to check on the status of your entry via the "Submissions Being Processed" link in our Web site's Main Menu.

Should you have any questions, please do not hesitate to call us. — [4] —.

Kind regards,

Crawford Design Studio

TEST 3

161. What is the purpose of the e-mail?
- (A) To report missing documents
 - (B) To inquire about building costs
 - (C) To confirm receipt of materials
 - (D) To request additional photographs
162. What is Ms. Rosinsky advised to do online?
- (A) Read the contest rules
 - (B) Obtain a map and directions
 - (C) Update her contact information
 - (D) Track the progress of her submission
163. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Please use it when you contact us regarding your entry."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 164-167 refer to the following article.

May 5—Boston law firm Warner and Arnes announced this morning that it is merging with the Philadelphia law firm Hamilton Jones to create Warner, Hamilton, and Associates. With more than 655 attorneys, the merger will make this the largest law firm in the northeastern United States.

“This is a welcome merger of two well-managed firms who share similar corporate cultures and philosophies,” said Andrea Warner, codirector of the former Warner and Arnes, who will serve as managing partner of Warner, Hamilton, and Associates. “Our combined expertise makes Warner, Hamilton, and Associates uniquely placed to

provide clients even higher levels of counsel and service. We look forward to continuing our practices in Boston and Philadelphia and expect to open yet another office in Hartford within the next twelve months.”

According to a press release, Ms. Warner has garnered attention through her representation of clients across the country in prominent cases involving workers’ rights, equal pay, and social justice.

The firm expects to keep all of its current lawyers and staff and will “combine management teams made up of partners from each firm to ensure a seamless transition,” the release said.

164. Why was the article written?

- (A) To profile the career of a prominent lawyer
- (B) To promote legal services
- (C) To discuss the joining of two firms
- (D) To announce a firm’s relocation

165. What does Warner, Hamilton, and Associates plan to do?

- (A) Hire additional lawyers
- (B) Expand to a third city
- (C) Change its leadership
- (D) Close its Philadelphia office

166. What is suggested about Ms. Warner?

- (A) She is based in Hartford.
- (B) She plans to retire soon.
- (C) She sometimes offers free legal counsel.
- (D) She is well-known nationally.

167. The word “seamless” in paragraph 4, line 4, is closest in meaning to

- (A) in a single piece
- (B) without problems
- (C) in close range
- (D) without hurry

Questions 168-171 refer to the following e-mail.

TEST 3

To:	maria_bellandini@pweb.net
From:	thomas.mclaren@delicatessenmag.com
Date:	Tuesday, October 2
Subject:	Food Photography Article

Dear Ms. Bellandini:

I have some news regarding your article that is scheduled to be published in the next issue of *Delicatessen Magazine*. — [1] —. Yesterday, we learned that a major advertiser canceled their contract with us, and as a result, we will have to reduce the number of pages in our upcoming issue. This is extremely unfortunate, but we just do not have enough money without these ads to publish the magazine in its current format. — [2] —.

We know that readers have enjoyed reading about your experiences in Italy. — [3] —. While your eight-page story about working as a food photographer is excellent, in order to fit in the slimmer issue, it will need to be cut by about thirty percent. Although I sincerely hope you agree to having your article published in our upcoming issue, I will understand if you would rather have the article published in full at a later time. However, I have to let you know that the magazine industry is not always the most stable business, and for this reason, I do not know if there will be space for your story in the future. — [4] —.

Please let me know as soon as possible what you would like to do. Should you agree to edit the story, I will need the new version by Monday.

Best regards,

Thomas McLaren, Editor-in-Chief

168. What is implied about *Delicatessen Magazine*?
- (A) It plans to merge with another magazine.
 - (B) It gives discounted subscriptions to staff.
 - (C) It relies on advertisements for funding.
 - (D) It offers long-term contracts to writers.
169. How would Ms. Bellandini most likely revise her article?
- (A) By making it shorter
 - (B) By changing the topic
 - (C) By adding more information
 - (D) By including more images of food
170. What does Mr. McLaren NOT suggest to Ms. Bellandini?
- (A) Her previous articles were well liked.
 - (B) She should submit her article to another magazine.
 - (C) Her article might not be published in full at a later date.
 - (D) She should notify him of her decision.

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Of course, this is your choice, and I will respect whatever decision you make."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 172-175 refer to the following text-message chain.

Delroy Gerew (1:29 P.M.):

Hi, Ms. Chichester, we'd like to order another 10 shirts, featuring the company's name, Magnalook, and its logo. We need four small, two medium, and four large sizes. Could you fill the order by Friday?

Nina Chichester (1:32 P.M.):

That's two days from today, so a \$75 rush-order fee will be added.

Delroy Gerew (1:34 P.M.):

How can we avoid the fee?

Nina Chichester (1:36 P.M.):

By choosing the standard 5-day production option. Your order would be ready Monday of next week.

Delroy Gerew (1:38 P.M.):

I guess it can't be helped. Since we have employees starting this Friday and you open at 8:00 A.M., can I pick up the shirts at that time?

Nina Chichester (1:39 P.M.):

Pick-up time is normally after 1:00 P.M., but I'll see to it they're ready by 8:00 A.M.

Delroy Gerew (1:41 P.M.):

Thank you. Actually, my assistant will be picking them up.

Nina Chichester (1:42 P.M.):

That's fine. Could you please e-mail me your logo again? The computer on which I had it stored crashed the other day and is awaiting repair.

Delroy Gerew (1:44 P.M.):

Will do. Thanks, and please charge the credit card you have on file for us.

172. What is suggested about the company Ms. Chichester works for?
- (A) It currently has no large-sized shirts in stock.
 - (B) It has filled an order for Mr. Gerew before.
 - (C) It offers discounts on large orders.
 - (D) It is open every evening.
173. Why is Mr. Gerew ordering new shirts?
- (A) Additional staff members have been hired.
 - (B) More were sold than had been anticipated.
 - (C) The company's logo has been changed.
 - (D) The style currently in use has become outdated.
174. At 1:38 P.M., what does Mr. Gerew mean when he writes, "I guess it can't be helped"?
- (A) He will pay a \$75 rush-order fee.
 - (B) He will ask his assistant to help him.
 - (C) He will meet Ms. Chichester at 1:00 P.M.
 - (D) He will select the standard production option.
175. What will Mr. Gerew likely do next?
- (A) Provide payment information to Ms. Chichester
 - (B) Schedule a meeting with Ms. Chichester
 - (C) Send an e-mail to Ms. Chichester
 - (D) Fix Ms. Chichester's computer

TOEIC TRAINING GROUP

Questions 176-180 refer to the following e-mail and notice.

E-Mail Message

To: staffmailinglist@coltonmedical.org
From: Melvin Myers <mmyers@coltonmedical.org>
Date: June 10
Subject: Parking area reassignment

Dear Colleagues:

I just want to remind everyone that crews will begin construction on the new Colton Medical Nutrition Center on June 18.

Effective June 15, parking areas F and G will be closed until August 20, when construction is expected to be completed. Staff currently assigned to park in areas F and G will be given temporary "guest" parking stickers and must park in the guest-parking garage. The Property Maintenance Office will place stickers in staff mailboxes by 4 P.M. today. The sticker should be displayed on the driver's side window of the vehicle.

A construction access road will be created by closing the entrance and exit roads to parking areas F and G. This will also block access to the security building and the pond. However, a temporary alternative entranceway to those locations will be created. To help eliminate excessive traffic, please visit those places only when absolutely necessary. Take note that the Information Center at the main entrance will remain open during construction.

Please e-mail me directly with any questions regarding parking stickers.

Sincerely,

Melvin Myers
Property Maintenance

**WELCOME TO COLTON MEDICAL CAMPUS INFORMATION CENTER
PLEASE CHECK IN BEFORE PROCEEDING**

ATTENTION STAFF:
PARKING AREAS F & G CLOSED UNTIL SEPTEMBER 10

Staff members who normally use these areas and who have not yet received a temporary parking sticker should request one at the security station. A valid access card and staff I.D. are required.

Cars will be immediately towed away if parked next to pedestrian areas, including all walkways, temporary rest areas, and construction tents. Owners of cars parked in the garage without a sticker displayed on the window will be fined \$25 per day.

Security officers are available to assist you.

- 176.** Why are parking areas being closed?
- (A) They are being resurfaced.
 - (B) They are being reserved for guests.
 - (C) An outdoor event will be held on them.
 - (D) A construction project is scheduled to begin.
- 177.** According to the e-mail, who will receive a temporary parking sticker?
- (A) Anyone who is visiting the medical campus
 - (B) Anyone who usually parks in areas F and G
 - (C) Anyone who usually parks in the parking garage
 - (D) Anyone who requests one from the maintenance office
- 178.** Why should staff members limit their visits to the security building?
- (A) So that visitors can enjoy the pond
 - (B) So that fewer cars will be in the area
 - (C) So that security staff can monitor traffic
 - (D) So that visitors can get to the Information Center
- 179.** What changed after the e-mail was sent on June 10 ?
- (A) Which parking areas are being closed
 - (B) Where staff should park their vehicles
 - (C) Where parking stickers should be displayed
 - (D) How long some parking areas will be closed
- 180.** According to the notice, why might a staff member's car be towed?
- (A) If it is parked near a walkway
 - (B) If it is parked in the visitors' area
 - (C) If it does not display a parking sticker
 - (D) If it is parked in the garage after August 20

TOEIC TRAINING GROUP

Questions 181-185 refer to the following survey and e-mail.

SURVEY						
Please take a few minutes to complete this survey about your shopping experience at Woodruff's. Indicate your answer using the 5-point scale to the right of each statement. (1 = Strongly Disagree, 2 = Disagree, 3 = No Opinion, 4 = Agree, 5 = Strongly Agree)						
The store was clean and organized in appearance.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input checked="" type="checkbox"/> 4	<input type="checkbox"/> 5	
There was a wide selection of items in my size.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input checked="" type="checkbox"/> 4	<input checked="" type="checkbox"/> 5	
There were dressing rooms available for me to use.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input checked="" type="checkbox"/> 4	<input checked="" type="checkbox"/> 5	
The salespeople were courteous and attentive to me.	<input type="checkbox"/> 1	<input checked="" type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
The items were priced well compared to other stores.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input checked="" type="checkbox"/> 5	
I am satisfied overall with my experience at Woodruff's.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input checked="" type="checkbox"/> 4	<input type="checkbox"/> 5	
Amount you spent on this purchase:	\$60					
Age (optional):	<input type="checkbox"/> 16-25	<input type="checkbox"/> 26-35	<input checked="" type="checkbox"/> 36-45	<input type="checkbox"/> 46-55	<input type="checkbox"/> 56-65	<input type="checkbox"/> 66+
Name (optional):	Consuela Torres		E-mail (optional):			catorres81@aumail.co.au

E-Mail Message

From:	Customer Service <custserv@woodruff.co.au>
To:	Consuela Torres <catorres81@aumail.co.au>
Date:	Friday, 27 April 2:40 P.M.
Subject:	Survey
Attachment:	<input type="checkbox"/> Voucher

Dear Ms. Torres:

Thank you for taking the time to complete a survey about your recent experience at Woodruff's. We appreciate that so many people took the time to provide us with feedback since it helps us to improve the quality of our service.

We were happy to learn that your overall experience shopping at Woodruff's was a positive one. However, we were sorry to see that you shared one area of dissatisfaction with a significant proportion of the customers who responded to the survey. I want you to know that we are taking the survey results seriously. We plan to improve this area with training soon.

As an apology for our failure to meet high standards in all areas, I have attached a voucher for 15% off a future purchase (good for one year) at any of our three Clarksville locations. We look forward to serving you in the future.

Sincerely,

Marietta Passante

- 181.** What type of business is Woodruff's?
- (A) A computer software company
 - (B) A clothing store
 - (C) A mobile-phone service provider
 - (D) A consulting firm
- 182.** With what statement about Woodruff's would Ms. Torres most likely agree?
- (A) It is located close to her home.
 - (B) It has a large staff.
 - (C) It is relatively inexpensive.
 - (D) It is open later than other businesses.
- 183.** In the e-mail, the word "appreciate" in paragraph 1, line 2, is closest in meaning to
- (A) increase
 - (B) order
 - (C) understand
 - (D) value
- 184.** What is most likely is Woodruff's planning to do?
- (A) Teach its employees to be more friendly and helpful to customers
 - (B) Make the workplace cleaner and more organized
 - (C) Open an additional location in Clarksville
 - (D) Offer a discount voucher to all customers who complete a survey
- 185.** What is suggested about the survey?
- (A) It has been taken by many customers.
 - (B) It was created by Ms. Passante.
 - (C) It is accessible on the company Web site.
 - (D) It has been in use for one year.

TOEIC TRAINING GROUP

Questions 186-190 refer to the following invoice and e-mails.

McGivern Wholesale				
1486 Beden Trail, Brampton ON L6R 2K7 905-555-0158 • www.mcgivernwholesale.ca				
Ordered By: Deshauna's Creations Order Date: October 12				
Item	Item Name	Quantity	Price Each	Amount
14L	3 m table linens, cream	4	\$26.00	\$104.00
17P	25 cm dinner plates, pale blue	40	\$4.40	\$176.00
18S	50 cm serving dishes, white	20	\$7.95	\$159.00
21G	350 ml water goblets, amber	40	\$3.25	\$130.00
				Subtotal \$569.00
				Tax (HST) \$73.97
				Shipping \$30.00
				Total \$672.97
<i>Payment is due upon receipt.</i>				

E-mail

To:	Pete McGivern < pete.mcgivern@mcgivernwholesale.ca >
From:	Deshauna Jacques < deshaujacques@dshaunajacques.ca >
Subject:	October order
Date:	October 17
<p>Dear Mr. McGivern,</p> <p>I received my October order, but there were some errors. I received 20 dinner plates instead of 40, and seven water goblets arrived with cracks in the glass. Have you switched shipping carriers recently?</p> <p>I have been a loyal customer since you opened five years ago, and never before have I experienced problems with an order. Incidentally, you might like to know that I spoke this morning with Ed Salek, owner of nearby Salek's Café. He mentioned that his last delivery from you had some mistakes too.</p> <p>How soon can you fix my order? I have three parties coming up next week, so I need these items quickly.</p> <p>Sincerely,</p> <p>Deshauna Jacques</p>	

To: Deshauna Jacques <dshaunajacques@dshaunascreations.ca>

From: Pete McGivern <pete.mcgivern@mcgivernwholesale.ca>

Subject: Re: October order

Date: October 17

Dear Ms. Jacques,

I was very sorry to learn about your order, and about Mr. Salek's as well; I will extend my apology to him today. You are a valued customer, and I am embarrassed that you received such a poor shipment. We are in the middle of moving to a new warehouse, and it has not gone as smoothly as I had hoped. Regardless, I want to make amends as soon as possible. I have put in an order to correct the mistakes, and I hope you will accept a 15 percent discount on your next shipment. Just use code 15D when placing your order.

Please let me know if there is anything else I can do to correct this.

Yours sincerely,

Pete McGivern

TEST
3

- 186.** Why was the first e-mail sent?
- (A) To ask for customer feedback
 - (B) To seek a solution to a problem
 - (C) To request a refund on an item
 - (D) To cancel an order for tableware
- 187.** What item was received damaged?
- (A) 14L
 - (B) 17P
 - (C) 18S
 - (D) 21G
- 188.** In the second e-mail, the word "extend" in paragraph 1, line 1, is closest in meaning to
- (A) offer
 - (B) delay
 - (C) continue
 - (D) increase
- 189.** What is NOT indicated about McGivern Wholesale?
- (A) It does business with restaurants.
 - (B) It is changing the location of a facility.
 - (C) It has been operating for five years.
 - (D) It is revising its price list.
- 190.** What will McGivern Wholesale give to Ms. Jacques?
- (A) A rebate on shipping charges
 - (B) An extra package of table linens
 - (C) A reduced price on her next order
 - (D) An updated invoice

Questions 191-195 refer to the following form, notice, and e-mail.

Reddford Construction		Date: March 15
450 Matilda Drive		Cost Estimate No.: 50190
Lexington, Kentucky 40502		
Prepared for: Jenny Choi, 518 Buffalo Springs Road		
Prepared by: Gabriel Nunez		
Description	Amount	Cost
Unglazed ceramic floor tiles (@ \$2.49/tile)	400	\$996.00
Premium bright white grout (@ \$32.99/gallon)	5	\$164.95
Labor for preparation, installation, and cleanup (@ \$35/hour)	16	\$560.00
ESTIMATE TOTAL \$1,720.95		
All estimates are valid for one month unless otherwise specified.		

New Lexington City Ordinance

As of March 30, all construction companies must have a building permit (\$100 for residential buildings; \$300 for commercial buildings) before beginning a renovation project for each client. To complete an application for your construction project, contact City Hall at 859-555-0103.

To: Gabriel Nunez <gnunez@reddfordcon.com>

From: Jenny Choi <jchoi86@citymail.com>

Date: Friday, April 2 10:12 A.M.

Subject: Permits

Dear Mr. Nunez:

I'm writing concerning the job in my dining room that I'd like to contract you for. I'd like work to begin on April 10, but after looking at the estimate you sent me, I have a question about your calculation of the total cost. Specifically, does your estimate take into account any permits that would be needed for the job? A colleague told me that there is an ordinance that went into effect last month requiring building permits for any renovation project. I really liked the job you did installing carpeting and painting in my living room last year, and I would prefer to work with a company that I know. However, I am on a tight budget, so I need to consider the charge for the building permit in the overall cost of the project. Could you please get back to me at your earliest convenience?

Sincerely,

Jenny Choi

191. On April 10, what work does Ms. Choi want Mr. Nunez to do for her?
- Deliver furniture
 - Install tiles
 - Clean the living room carpets
 - Paint the dining room walls
192. What will happen after April 15 ?
- Ms. Choi's application will be reviewed.
 - Ms. Choi will receive a final bill.
 - The new city ordinance will go into effect.
 - The cost estimate will become invalid.
193. How much will likely be added to Ms. Choi's estimate?
- \$32.99
 - \$35.00
 - \$100.00
 - \$300.00
194. In the e-mail, the word "contract" in paragraph 1, line 1, is closest in meaning to
- reduce
 - retain
 - collect
 - purchase
195. What does Ms. Choi indicate about Reddford Construction?
- She has hired them for a job before.
 - She needs to reschedule an appointment with them.
 - She thinks that their prices are too high.
 - She believes that they bought too many tiles.

Questions 196-200 refer to the following article, e-mail, and text message.

Cardiff Daily Times

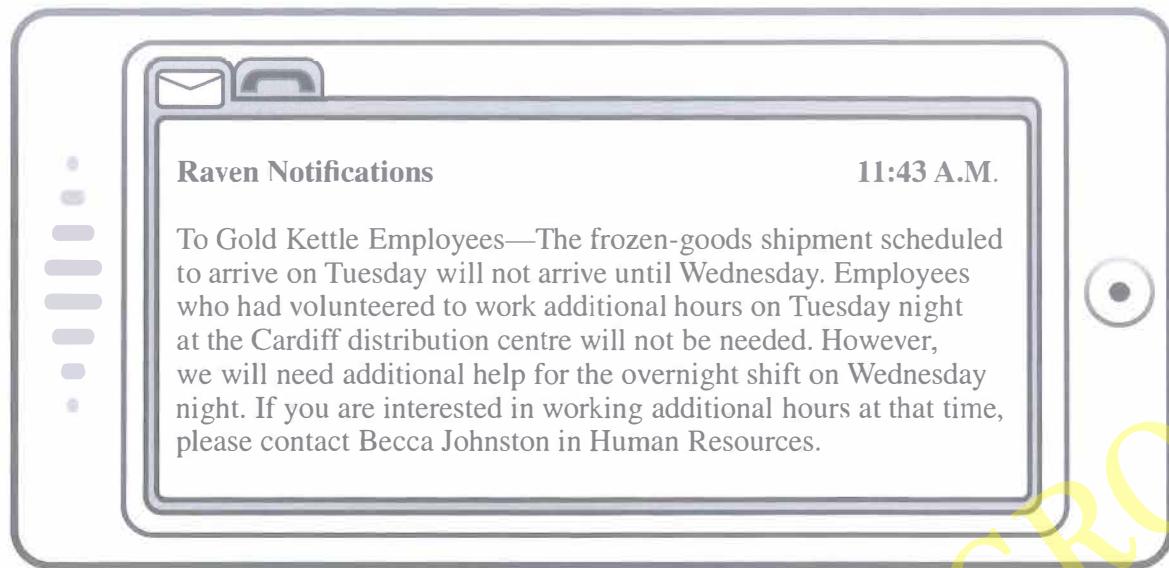
In Brief—20 March

As reported earlier this year, Gold Kettle Grocery is opening an additional regional distribution centre in Cardiff. Construction was postponed for a time because of an unanticipated problem related to the ground conditions on the site. However, the problem has been resolved, and the 40,000-square-metre centre should be fully operational in June. The grand opening is planned for the

fourth of June. The warehouse has a special area with state-of-the-art equipment to store foods that need to be kept frozen or cool. The site will also include loading bays and offices.

The distribution centre is expected to create more than 400 new jobs, according to Myles Simler, vice president of operations. Because of the size and scope of the project, a variety of jobs will be needed, from warehouse loaders and drivers to clerical positions.

E-mail	
To:	Myles Simler <msimler@goldkettle.co.uk>
From:	Raadhika Baral <rbaral@goldkettle.co.uk>
Subject:	Information
Date:	26 June
Attachment:	<input type="checkbox"/> Notification comparison
<p>Dear Myles:</p> <p>Thanks for giving me a lift to the grand opening earlier this month. I do not believe I have ever seen such a well-planned event. We should send Ping Chen something to show him our appreciation for organising it.</p> <p>Now that the centre in Cardiff has been open for a few weeks, I think we should consider hiring a company that forwards automatic notifications to employees' mobile phones. Such a service would allow us to get messages to them quickly and also prevent mistakes with shipments. I have a contact who has worked in customer service at Calls For You. I think it's a good company, but Raven Notifications also looks good, and their rates are lower. I have attached information about both companies to help you decide which one we might use. Let me know what you think.</p> <p>Sincerely,</p> <p>Raadhika Baral</p>	



196. What is the purpose of the article?
- (A) To provide an update on a local project
 - (B) To discuss state-of-the-art warehouse equipment
 - (C) To report on local businesses that plan to hire more workers
 - (D) To explain difficulties encountered on a construction project
197. In the article, the word “scope” in paragraph 2, line 4, is closest in meaning to
- (A) instrument used for viewing
 - (B) evaluation
 - (C) time of completion
 - (D) extent
198. What is most likely true about the Cardiff distribution center?
- (A) It had a problem with food storage.
 - (B) Its grand opening was successful.
 - (C) Mr. Simler was recently hired there.
 - (D) Ms. Baral was unhappy with its service.
199. What company was chosen by Mr. Simler?
- (A) The company that Ms. Baral's contact works for
 - (B) The company with the most reliable customer-service representatives
 - (C) The company that has lower rates than a competitor
 - (D) The company with an overnight call center
200. What does the text message ask employees who want additional work to do?
- (A) Arrive on Tuesday night
 - (B) Contact the personnel office
 - (C) Reply to the message with the hours they can work
 - (D) Go to a different distribution center

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

RC

기출 TEST

04

TOEIC TRAINING GROUP

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The regional manager will arrive tomorrow, so please ensure that all ----- documents are ready.
- (A) she
(B) her
(C) hers
(D) herself
102. The historic Waldridge Building was constructed nearly 200 years -----.
- (A) away
(B) enough
(C) ago
(D) still
103. Consumers ----- enthusiastically to the new colors developed by Sanwell Paint.
- (A) responding
(B) response
(C) responsively
(D) responded
104. The ----- files contain your employment contract and information about our company.
- (A) directed
(B) attached
(C) interested
(D) connected
105. Please submit each reimbursement request ----- according to its category, as outlined in last month's memo.
- (A) separately
(B) separateness
(C) separates
(D) separate
106. Customers can wait in the reception area ----- our mechanics complete the car repairs.
- (A) whether
(B) except
(C) while
(D) during
107. No one without a pass will be granted ----- to the conference.
- (A) admission
(B) is admitting
(C) admitted
(D) to admit
108. To receive an electronic reminder when payment is due, set up an online account ----- Albright Bank.
- (A) of
(B) about
(C) over
(D) with

109. The registration fee is ----- refundable up to two weeks prior to the conference date.
(A) fullest
(B) fuller
(C) fully
(D) full
110. All identifying information has been ----- from this letter of complaint so that it can be used for training purposes.
(A) produced
(B) extended
(C) removed
(D) resolved
111. ----- this time next year, Larkview Technology will have acquired two new subsidiaries.
(A) To
(B) By
(C) Quite
(D) Begin
112. Table reservations for ----- greater than ten must be made at least one day in advance.
(A) plates
(B) meals
(C) sizes
(D) parties
113. Because of ----- weather conditions, tonight's concert in Harbin Park has been canceled.
(A) worsening
(B) worsens
(C) worsen
(D) worst
114. Ms. Al-Omani will rely ----- team leaders to develop employee incentive programs.
(A) onto
(B) into
(C) within
(D) upon
115. Survey ----- analyze the layout of a land area above and below ground level.
(A) technicians
(B) technically
(C) technical
(D) technicality
116. ----- assemble your Gessen product, first read all instructions and gather all required tools.
(A) For the purpose of
(B) To be sure
(C) In order to
(D) For example
117. Online shoppers who experience long waits for their orders tend ----- the business low ratings.
(A) have given
(B) gave
(C) to give
(D) giving
118. ----- of the new Delran train station will begin in late September.
(A) Association
(B) Construction
(C) Violation
(D) Comprehension
119. The computing power of the new laptop is ----- to any desktop computer in the same price range.
(A) compare
(B) comparing
(C) comparison
(D) comparable
120. Dr. Yuina Hashimoto recently added another doctor to her practice, ----- allowing more patients to be seen.
(A) that
(B) thus
(C) which
(D) so that

121. Graden Hotel ----- its superior reputation thanks to the leadership of its president, Marcia Clemente.
- (A) practiced
(B) treated
(C) heard
(D) earned
122. Aki Katsuro's latest novel is his most exciting ----- and is sure to make Radin Books' best-seller list.
- (A) just
(B) later
(C) yet
(D) very
123. Thanks ----- to pastry chef Ana Villagra, Lauducci's Restaurant has become a favorite with local patrons.
- (A) largely
(B) larger
(C) large
(D) largest
124. At Crintack Manufacturing, we acknowledge our ----- to provide a safe workplace for our employees.
- (A) assumption
(B) valuation
(C) perception
(D) obligation
125. ----- Mr. Donovan had expected the charity event to be a success, the response from the community still overwhelmed him.
- (A) Whenever
(B) Although
(C) Even so
(D) In spite of
126. This free mobile app provides ----- calendar updates, so salespeople will never miss an appointment.
- (A) casual
(B) equal
(C) continual
(D) eventual
127. Most senior managers approved the architect's proposal for the office layout, although ----- expressed concerns about the cost.
- (A) one
(B) one another
(C) each other
(D) other
128. Greenville Library has hired an office assistant not only to perform general office duties ----- to support an ongoing special project.
- (A) but also
(B) only if
(C) other than
(D) as for
129. The lease with The Pawlicki Group ----- if modifications to the existing offices are made.
- (A) had continued
(B) will be continued
(C) was continuing
(D) has been continuing
130. Wrazen Associates ----- a summary with a list of recommendations as a routine part of any audit.
- (A) realizes
(B) induces
(C) causes
(D) issues

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following e-mail.

TEST 4

From: Facilities Department

To: All Staff

Subject: AC issues

Date: 4 February

Please be advised that an equipment contractor, Torrono Sheet Metal, is scheduled to start work on the chiller enclosure at the rear of the building tomorrow morning. The contractor will be installing a steel cover to ----- protect the inner workings of our heating and cooling equipment.

131.

Expect to see technicians entering and leaving the building repeatedly, carting large machine parts and tools. There will be some noise associated with this project, and we ask for your patience.

-----, you should probably look for on-street parking. The contractor's vans ----- much of the

132.

driveway. -----.

134.

Jorge Carreras, Facilities Director

131. (A) better
(B) quicker
(C) sooner
(D) harder

132. (A) As a result
(B) Also
(C) Nevertheless
(D) However

133. (A) are blocking
(B) will block
(C) had blocked
(D) block

134. (A) Send us your suggestions for a new facility.
(B) I am writing to let you know about a maintenance issue.
(C) Rather, they were not my first choice for this contract.
(D) The work is expected to be completed by 2:00 P.M.

Questions 135-138 refer to the following e-mail.

To: Melina Ramos Sandoval
From: welcome@sourcework.ca
Date: 25 October
Subject: Registration complete

Dear Ms. Sandoval,

Welcome to the Source Work jobs network, the leading online career matching service. Your e-mail address, work experience, and preferences ----- in our database. This information will be **135.** used to identify employers who are seeking job candidates just like ----- . In the future, **you** will **136.** receive periodic notifications about open positions in your area.

----- . Therefore, we will not share your name or address with anyone. At any point, you can **137.** select the link at the bottom of any e-mail you receive **from us** to unsubscribe or change your e-mail preferences.

Thank you for ----- . If you have any questions or comments, feel free to contact us. **138.**

Sincerely,

The Source Work team

- 135.** (A) they record
(B) are recording
(C) that the record
(D) have been recorded

- 136.** (A) us
(B) me
(C) you
(D) ours

- 137.** (A) Privacy is important to us.
(B) Finding the perfect job can be difficult.
(C) Our jobs database is updated weekly.
(D) Your résumé has recently been reviewed.

- 138.** (A) investing
(B) attending
(C) competing
(D) registering

Questions 139-142 refer to the following memo.

TEST 4

From: Noora Simola, Vice President of Operations

To: All Employees

Date: February 8

Re: Payroll changes

Beginning on March 15, we will be using a new payroll service that will affect a number of our current payroll processes. First, weekly payroll checks will be mailed on Thursday instead of Friday.

Direct-deposit payroll payments will also be processed a day ----- . Second, pay stubs for

139.

direct-deposit payments will no longer be e-mailed. Instead, employees will be able to

----- this information by accessing their payroll accounts online.

140.

Other processes will remain the same. All time cards will continue to be due to the payroll

department by Monday at 6:00 P.M. ----- . A complete, updated list of instructions for payroll

141.

procedures ----- to all employees on or before March 1. If you have any questions before then,

142.

please contact Leonti Belousov at ext. 5810.

139. (A) twice
(B) following
(C) earlier
(D) previously

142. (A) will distribute
(B) will be distributed
(C) was distributed
(D) distributing

140. (A) view
(B) correct
(C) reject
(D) enter

141. (A) Please note the change of day and time.
(B) Most employees begin work at 8:00 A.M.
(C) The payroll department is not operational.
(D) Old time card forms will also still be valid.

Questions 143-146 refer to the following article.

Tasty Treat in Kentron

Kentron's own Groovato Gelato was founded in 2010 when Luciano Algieri, an Italian immigrant to the United States, bought a ----- on Coverby Avenue. The building had previously housed the **143.** Hopscotch Ice Cream Company, and Algieri was able to hire many former Hopscotch employees. Teaching ----- ice-cream crafters to make gelato proved to be an easy task. **144.**

----- his product, Algieri started with an old family recipe. He then enhanced the flavor with **145.** secret ingredients plus unusual combinations of fruits and nuts. ----- **146.**

There are now three store locations in the Kentron area. Residents are lucky to have this gem!

- 143.** (A) dessert
(B) vehicle
(C) machine
(D) factory

- 144.** (A) experiences
(B) experience
(C) experiencing
(D) experienced

- 145.** (A) To create
(B) Creates
(C) Had created
(D) Creation

- 146.** (A) Banana walnut is slightly more expensive.
(B) Some people still prefer Hopscotch ice cream.
(C) The result is a rich and satisfying mixture of flavors.
(D) Please try a sample and give us your feedback.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following notice.

TEST 4

TASTE! SHARE! WIN!



Here at Sawadee World Bistro, our talented chefs bring the world to you by serving flavorful specialties from around the globe. Now with the click of a button, you can share your dining experience with the world!

Just take a picture of your meal and post it on our Web site. You will automatically be entered for a chance to win a \$100 gift card.

What are you waiting for?

www.sawadeeworldbistro.com/tastesharewin

147. Where would the notice most likely be posted?
(A) On the wall of a restaurant
(B) On the back page of a cookbook
(C) On the cover of a photography magazine
(D) On the door of a kitchen supply store

148. How can readers enter a contest?
(A) By writing a review
(B) By creating a recipe
(C) By making a donation
(D) By submitting a photograph

Questions 149-150 refer to the following text-message chain.



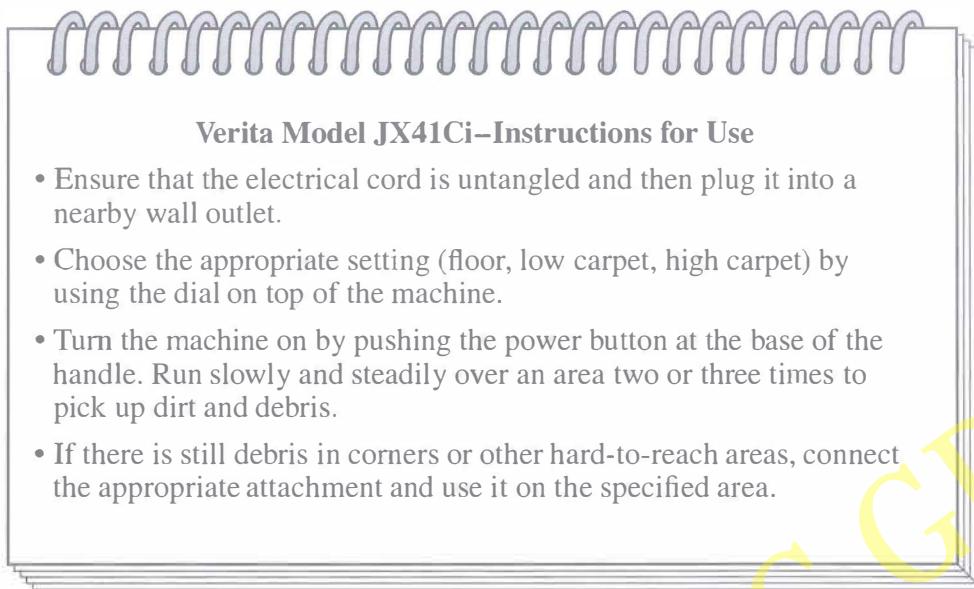
149. Where do the writers most likely work?

- (A) At a bank
- (B) At a glass factory
- (C) At an architectural firm
- (D) At a home-furnishings store

150. At 10:18 A.M., what does Mr. Hart mean when he writes, "Shouldn't be a problem"?

- (A) The project is well within the budget.
- (B) He is willing to draft an alternate plan.
- (C) He can meet with the Millers later today.
- (D) The Millers have agreed with a suggestion.

Questions 151-152 refer to the following instructions.



TEST
4

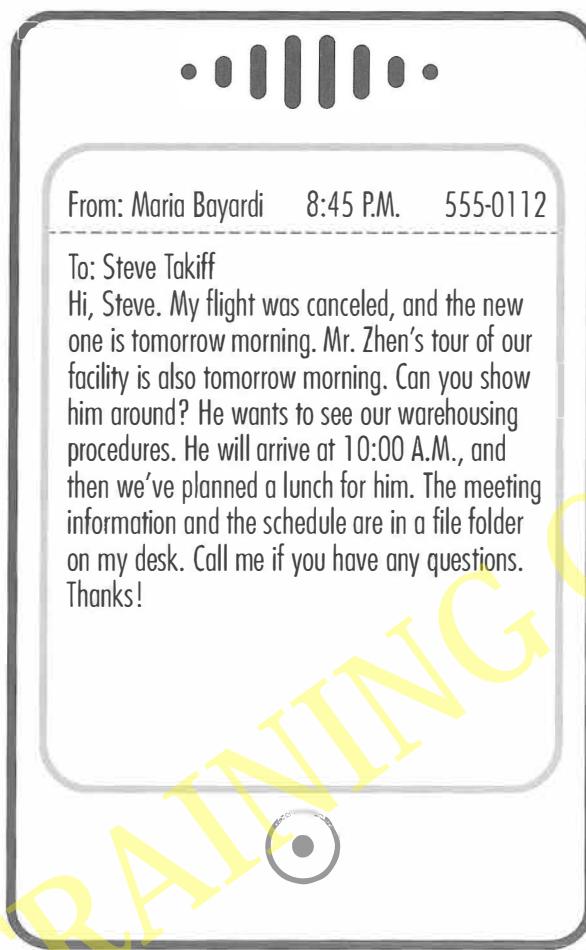
151. What is the purpose of the machine referred to in the instructions?

- (A) Preparing food
- (B) Heating
- (C) Packaging
- (D) Cleaning

152. What are users instructed to do each time before using the machine?

- (A) Connect all of the machine's attachments
- (B) Adjust the machine's controls
- (C) Clean every part of the machine
- (D) Allow the machine to warm up

Questions 153-154 refer to the following text message.



- 153.** Why did Ms. Bayardi send the text to Mr. Takiff?
- (A) To find out when his flight arrives
 - (B) To ask for directions to the warehouse
 - (C) To give him an update
 - (D) To cancel an appointment

- 154.** What does Ms. Bayardi ask Mr. Takiff to do?
- (A) Plan a lunch
 - (B) Give a tour
 - (C) Reschedule an event
 - (D) Call Mr. Zhen

Questions 155-157 refer to the following e-mail.

E-mail

To:	Bo Xiao
From:	David Morisseau
Date:	May 16
Re:	Order # 3A556

Dear Mr. Xiao,

Thank you very much for your recent purchase from Yippee.com! — [1] —. We are grateful for your business. We are proud to sell only high-quality products that we believe in and use ourselves. We also take pride in providing you with the best customer service possible. — [2] —.

To say thank you for your purchase, we would like to offer you 15% off your next order as well as free shipping. Visit our Web site at www.yippee.com to place your order. — [3] —. This offer expires 60 days from the date of this e-mail.

As part of our ongoing efforts to provide the best service available, Yippee.com routinely asks our customers for their feedback. Therefore, we invite you to visit www.yippee.com/survey to complete our customer-satisfaction survey. — [4] —.

Thank you again,

David Morisseau
Vice President of Customer Service
Yippee.com

TEST 4

155. What is the main purpose of the e-mail?

- (A) To offer a refund
- (B) To clarify some information
- (C) To express appreciation
- (D) To advertise a new product

156. What is Mr. Xiao asked to do?

- (A) Attend a celebratory event
- (B) Evaluate a company's service
- (C) Send an e-mail within 60 days
- (D) Visit a new store that is opening soon

157. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Please use code XB84RD when completing your order to receive the discount."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 158-160 refer to the following advertisement.

JON CHEUNG'S HOME REPAIR
No job is too small • Licensed and insured • Free estimates

- Laying and removal of carpet, tile, and wood flooring
- Installation of doors and replacement windows
- Construction and repair of decks and porches
- Installation of kitchen countertops and cabinets
- Minor plumbing and electrical work

For high-quality work at affordable prices, call 910-555-0148. If there is no answer, please leave a message, and someone will contact you by the following day. References available upon request.

158. What is indicated about Mr. Cheung?

- (A) He recently started a business.
- (B) His company is hiring.
- (C) His rates are reasonable.
- (D) He works part-time.

159. What is NOT mentioned as a task Mr. Cheung can do?

- (A) Fixing porches
- (B) Painting houses
- (C) Replacing floor coverings
- (D) Putting in new windows

160. According to the advertisement, what may a customer ask for?

- (A) Tile and carpet samples
- (B) Recommendations from other clients
- (C) Bigger work crews for rush jobs
- (D) Discounts for large-scale work

Questions 161-163 refer to the following article.

Washington State to Introduce Its Very Own Apple

By Julia Richards for *The Agri Monthly*

Scientists at Scales University reported last month that they have completed the development of the “Shiner Crisp,” the first apple that Washington state farmers will have trademarked all to themselves. — [1] —. The first Shiner Crisp is expected to become available to consumers as early as next year. — [2] —.

Apple breeders design new apples especially to better compete with such traditional apple varieties as Reds and Juiceys. The development process involves a

considerable investment of time and money in repeated taste tests for their new fruits. — [3] —. Whereas Reds and Juiceys average \$1.29 per pound, new types of apples (such as the hugely popular Branburs and Honey-Sweets) are raking in at least three times as much.

These additions have major long-term impacts on the market, too. Two decades ago, Reds and Juiceys comprised over 50 percent of all apple sales; now their sales are less than 25 percent of the market. It is no wonder that apple breeders are racing to come up with the next popular apple! — [4] —.

TEST 4

161. What is the purpose of the article?

- (A) To give an opinion on Shiner Crisp prices
- (B) To recruit students for Scales University
- (C) To provide a detailed explanation of price differences in the apple industry
- (D) To announce the design of a new apple

162. According to the article, what is true about Reds and Juiceys?

- (A) They are uniquely trademarked to Washington state.
- (B) They are less expensive than Honey-Sweets.
- (C) They have increased their sales recently.
- (D) They were bred by university scientists.

163. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“In other words, these new types of apples are designed for big flavor and big profits.”

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 164-167 refer to the following e-mail.

To:	Theresa Pearle <tpearle@praguequarterly.cz>
From:	Marek Koubek <mkoubek@bistrokoubek.cz>
Re:	Press release
Date:	15 March

Dear Ms. Pearle,

Per our phone call earlier today, please find the press release for my new restaurant, Bistro Koubek, below. Thank you again for offering to print it in your magazine. It was interesting to hear your views on the growing English-speaking community in Prague that your publication caters to. We hope the restaurant will appeal to Czech citizens as well as Americans and other foreigners residing in or visiting Prague.

Best regards,

Marek Koubek

FOR IMMEDIATE RELEASE: CZECH-AMERICAN BISTRO OPENING ITS DOORS

PRAGUE (15 March)—Bistro Koubek, located at V Celnici 437/4, 110 00 Prague 1, will celebrate its grand opening with a party on Friday, 21 May, beginning at 6:00 P.M.

According to owner and head chef Marek Koubek, the restaurant will feature Cajun-Czech fusion cooking, combining popular menu items from New Orleans, Louisiana, such as gumbo and jambalaya, with traditional Czech cuisine.

Complimentary samples and beverages will be available during the grand opening event, but full meals will not be served. Normal hours of operation are 5:00 P.M. until midnight, seven days a week, beginning on 22 May. The menu can be viewed at www.bistrokoubek.cz.

Chef Koubek lived in Prague until age sixteen, when he moved with his family to New Orleans, where his father opened a restaurant. There, he worked in the kitchen while studying at the Louisiana Academy of Culinary Arts. After graduating, he was hired as head chef at Crescent City Eatery, where he earned four major awards for his unique menus and flair for meal presentation. He is thrilled to return to his childhood home and share the culinary heritage of two cultures with the city's diners.

- 164.** Why did Mr. Koubek e-mail Ms. Pearle?
- (A) To invite her to a party
 - (B) To provide content for an article
 - (C) To announce the launch of a new Web site
 - (D) To request her assistance in editing some text
- 165.** The phrase “appeal to” in paragraph 1, line 4, is closest in meaning to
- (A) attract
 - (B) join together
 - (C) benefit
 - (D) call upon
- 166.** What is indicated about the event on May 21?
- (A) It will begin at 5:00 P.M.
 - (B) Only a few people have been invited.
 - (C) All items will be served free of charge.
 - (D) Patrons must have a ticket to enter.
- 167.** What is NOT stated about Mr. Koubek?
- (A) He grew up in Prague.
 - (B) He has traveled extensively in Europe.
 - (C) He worked in his father’s restaurant.
 - (D) He has won several cooking prizes.

Questions 168-171 refer to the following online chat discussion.

TEST 4

Peter Harrer [9:30 A.M.] Hi, everyone. I'll make this brief as I know you're all busy reading the manuscripts for the editorial meeting on Friday.

Cora Grant [9:31 A.M.] Did we change the time for that?

Peter Harrer [9:32 A.M.] It's still at 2:00, right?

Meili Shu [9:32 A.M.] Yes. At first we talked about having it in the morning, but I have an appointment at 10:00.

Peter Harrer [9:33 A.M.] OK. I'm glad we got that sorted out. I'd like to share Kwang's idea. Kwang, do you want to explain it?

Kwang Chun [9:35 A.M.] Sure. What if we encourage our customers to sign up to receive a newsletter each month by e-mail? We would include information about our special promotions or book giveaway contests. We could even have some of our authors write occasional articles.

Cora Grant [9:36 A.M.] Yes, they could give insights into their work or maybe discuss a favorite book.

Meili Shu [9:37 A.M.] It's a great idea! This kind of thing is getting more popular in business these days. And people always like a chance to win free books.

Peter Harrer [9:38 A.M.] Well, keep in mind we are a small press with a small budget. Would one of you like to get this idea off the ground?

Kwang Chun [9:39 A.M.] I suppose I should, since I'm proposing it. Maybe Meili would help?

Meili Shu [9:40 A.M.] Of course.

Peter Harrer [9:41 A.M.] OK, thanks everyone. See you all on Friday.

168. Who most likely are the participants in the online chat discussion?

(A) Staff at a marketing firm
(B) Reporters at a local newspaper
(C) Presenters at a conference
(D) Colleagues at a publishing company

169. At 9:33 A.M., what does Mr. Harrer mean when he writes, "we got that sorted out"?

(A) The manuscripts have all been assigned.
(B) A meeting time has been agreed upon.
(C) An appointment has been canceled.
(D) New work policies have been followed.

170. What project is Mr. Chun taking on?

(A) Developing a newsletter
(B) Revising a budget
(C) Reviewing a book
(D) Writing an advice column

171. What does Ms. Shu agree to do?

(A) Assist a colleague
(B) Change her schedule
(C) Interview an author
(D) Take a business trip

Questions 172-175 refer to the following document.

Haswell Tire Company Maintenance Warranty

At Haswell Tire Company, we know you depend on your tires to take you where you want to go. That's why we offer a lifetime warranty on tire maintenance for every tire you purchase from us. It covers tire inspection, rotation, and repairs free of charge.

Inspection: Our service crew will check the pressure, inflate the tires if necessary, and let you know when the tread is getting low.

Rotation: It's important to rotate your vehicle's tires periodically. Our team can perform this service for you in less than half an hour.

Repair: If you have a flat tire, our team will make every effort to repair the damage. If the tire can't be repaired, we'll offer you 20 percent off the regular price when you purchase a new tire.

Bring in your vehicle during regular business hours and our friendly service staff will help you get back on the road quickly. No appointment is necessary. Just show the receipt from your tire purchase. This warranty covers service for the life of the tires under the original purchaser and is not transferrable to other vehicles or owners.

Your satisfaction is our top priority. Unlike our competitors, we do not just sell tires. During our three decades as a local family-owned business, we have developed lasting relationships with our customers by providing outstanding service. Thank you for your business.

172. The word “perform” in paragraph 3, line 2, is closest in meaning to
(A) entertain
(B) operate
(C) portray
(D) complete
173. According to the document, when will Haswell Tire Company provide a discount?
(A) When a customer buys a replacement tire
(B) When service takes longer than half an hour
(C) When the company holds a special sale day
(D) When a customer purchases tires for more than one vehicle
174. What must a customer have in order to receive a service covered by the warranty?
(A) Proof of tire purchase
(B) Documentation of a previous inspection
(C) A copy of the warranty
(D) A scheduled appointment
175. What is suggested about Haswell Tire Company?
(A) It offers lower prices than other tire stores.
(B) It emphasizes good customer relations.
(C) It manufactures the tires that it sells.
(D) It is an international corporation.

TOEIC TRAINING GROUP

Questions 176-180 refer to the following e-mail and article.

To:	Michael Kaelo <mkaelo@hawthorneclinic.bw>
From:	Sophie Thabado <sstabado@Gaboronestar.bw>
Date:	20 February
Subject:	RE: Event
Attachment:	Dinner and lunch menu options

Dear Mr. Kaelo,

Thank you for considering the Gaborone Star Hotel for your event. Regarding your inquiry, we have four ballrooms that accommodate large groups: Jupiter, Saturn, Neptune, and Venus. They seat 400, 300, 200, and 100 guests respectively.

I've attached some lunch and dinner menu options, but we are happy to work with you regarding specific requests. We can arrange a sit-down meal or buffet-style service. We also provide audiovisual equipment for business presentations or celebrations.

Please let me know if you need any additional information.

Sincerely,

Sophie Thabado, Director of Events

Gaborone Times

20 May

Local Happenings

On 15 May, family members, friends, and colleagues of Dr. Patrick Matambo gathered at the Gaborone Star Hotel to celebrate his retirement, which will take effect on 1 June. For twenty years, Dr. Matambo has been the director of the Hawthorne Clinic, located near Hawthorne City University. Among the nearly 180 well-wishers in attendance were also some former patients who attested to the honoree's kindness and professionalism.

Dr. Matambo has also been a familiar face at local charity events, and in particular, he has helped to raise money for many area schools. His immediate plans are to take a month-long vacation on a cruise ship with his wife, Alicia Matambo.

Although Dr. Matambo is retiring, he will remain involved with the clinic as a consultant. A new director has been approved by the Hawthorne Clinic's board of trustees and is expected to be announced later this week.

176. Why did Ms. Thabado send the e-mail?
- (A) To promote a new hotel
 - (B) To offer special hotel discounts
 - (C) To confirm her attendance at an event
 - (D) To respond to a request for information
177. What was sent with the e-mail?
- (A) Photographs of event ballrooms
 - (B) Information about meal choices
 - (C) A list of hotel services
 - (D) A form for ordering audio equipment
178. In what ballroom was the celebration most likely held?
- (A) Jupiter
 - (B) Saturn
 - (C) Neptune
 - (D) Venus

179. What is NOT mentioned about Dr. Matambo?
- (A) He is planning leisure travel.
 - (B) He moved to Hawthorne City twenty years ago.
 - (C) He was in charge of a medical facility.
 - (D) He has helped many local schools.
180. According to the article, what does Dr. Matambo plan to do?
- (A) Remain professionally active
 - (B) Spend more time on hobbies
 - (C) Teach some classes
 - (D) Interview his replacement

Questions 181-185 refer to the following e-mail and schedule.

To:	Vincent Reister <vreister@hexagonmail.com>
From:	Florence Zhang <fzhang@zhtours.com.hk>
Re:	Hong Kong Tour
Date:	3 May
Attachment:	Tour Schedule

Dear Mr. Reister:

Thank you for your inquiry about tours with Zhang Hong Kong Tours, Inc. Thank you also for the compliment—I am very happy to hear that your business partner, Mr. Brown, was satisfied with our Creative HK tour last month and that he recommended our services to you.

We have a number of tours scheduled during your short visit to our city during the week of 24 May. I gather from your e-mail that you are most interested in viewing historical landmarks. We have a couple of options that I believe you would especially enjoy. As you can see from the attached schedule, one of those tours is already fully booked. I suggest that you book soon if you would like to secure a place on the other tour. I will be more than happy to reserve a seat for you as soon as you confirm. I look forward to your reply.

Sincerely,

Florence Zhang, Zhang Hong Kong Tours, Inc.

Zhang Hong Kong Tours, Inc.—May Tour Schedule					
*For more information about these and other tours, visit www.zhtours.com.hk *					
Date	Tour	Primary Stops	Hours/Duration	Price (US\$)	Availability
25 May	HK for Shoppers	✓ Mall of Hong Kong ✓ Hong Kong Markets	9 A.M.–3 P.M. (6 hours)	\$45.00	4 spaces left
26 May	Creative HK	✓ Film Archive ✓ Gallery of Modern Art	12 noon–5 P.M. (5 hours)	\$45.00	3 spaces left
27 May	HK History (Central District)	✓ Lo Pan Temple ✓ Bishop's House ✓ Queen's Pier	10 A.M.–2 P.M. (4 hours)	\$45.00	Sold out
28 May	HK Outdoors	✓ Kowloon Park ✓ Cheung Sha Beach	1 P.M.–6 P.M. (5 hours)	\$35.00	3 spaces left
30 May	HK History (Islands District)	✓ Tin Hau Temple ✓ Yeung Hau Temple ✓ Yuk Hui Temple	10 A.M.–2 P.M. (4 hours)	\$50.00	2 spaces left

181. What is the purpose of the e-mail?
- (A) To provide a referral
 - (B) To answer a question about a company's service
 - (C) To update an itinerary for a new customer
 - (D) To confirm a booking
182. How did Mr. Reister hear about Zhang Hong Kong Tours?
- (A) From a colleague
 - (B) From a travel agent
 - (C) From an advertisement
 - (D) From an Internet search
183. What did Mr. Brown most likely see on his tour?
- (A) Markets
 - (B) Temples
 - (C) Paintings
 - (D) Parks and beaches
184. What is suggested about Mr. Reister?
- (A) He is on a limited budget.
 - (B) He will soon start a business.
 - (C) He is interested in Chinese cuisine.
 - (D) He will be in Hong Kong temporarily.
185. According to Ms. Zhang, what tour is most suitable for Mr. Reister?
- (A) HK Outdoors
 - (B) HK for Shoppers
 - (C) HK History (Islands District)
 - (D) HK History (Central District)

TOEIC TRAINING GROUP

Questions 186-190 refer to the following Web page and e-mails.

http://www.aeolusovens.com/commercial

Home **Instructions** **Service** **Reviews**

The Aeolus Jetbake 3 Convection Oven

This high-yield commercial oven uses circulated, heated air to cook food evenly and efficiently.

Features:

- Flexible user-installable options
- Spacious interior—104 cm deep
- 5 racks and 11 different positions
- Removable wheels
- Bright internal LED lighting
- Selectable fan modes

From:	Aldo Castro <aldoc@businessdining.com>
To:	<customerservice@aeolusovens.com>
Subject:	Temperature question
Date:	May 1

To Whom It May Concern,

I'd like to share some feedback about the Aeolus Jetbake 3. Our company runs the dining service for the businesses located in the Red Umbrella Complex in downtown Austin. We purchased an Aeolus Jetbake 3 last month. This oven is by far the most efficient oven we've encountered, with its large capacity and rapid cooking times. This is critical, as my employees prepare meals for a large number of people each day. The lighting is great, so we can easily see what we're cooking, even with three or more racks in use at once. However, our croissants—a favorite, but tricky to make—are not turning out right and our pastry chef can't seem to find the right temperature settings. Also, why are the units on wheels? They are heavy, and we don't need to move ours around the kitchen, but the wheels take up space unnecessarily. I am not exactly sure what, if anything, we are doing incorrectly. Please let me know at your earliest convenience how we can bake more effectively.

Thank you for your prompt reply,

Aldo Castro

From: Iris Martz <imartz@aeolusovens.com>

To: Aldo Castro <aldoc@businessdining.com>

Subject: Your question

Date: May 5

Dear Mr. Castro,

Thank you for your recent e-mail about the Aeolus Jetbake 3. My guess is that the trouble you are having is related to the 1.0 control panel that is standard on most of our models. This is interchangeable with panel 2.0, which allows for finer adjustments and includes a feature to set the heat-circulating fan to three different modes. I will ship one to you without charge. Please reply with your shipping address and the serial number of your oven. It is located on the back, just under the factory inspection certificate.

Thank you for your purchase!

Yours sincerely,

Iris Martz
Customer Care

TEST 4

186. In the first e-mail, the word “critical” in paragraph 1, line 4, is closest in meaning to
- judgmental
 - important
 - dangerous
 - unexpected
187. What feature of the oven listed on the Web page is NOT referred to in Mr. Castro’s e-mail?
- Ability to select fan modes
 - Spacious interior
 - Use of multiple racks
 - Bright internal LED lighting
188. What does Mr. Castro’s company do?
- Prepare meals for business employees
 - Design food service equipment
 - Supply baked goods to local restaurants
 - Publish an online food magazine
189. Why does Ms. Martz write to Mr. Castro?
- To provide information on how to remove the oven’s wheels
 - To give him guidance in addressing an installation issue
 - To request his assistance with a cooking seminar
 - To offer a solution to a baking problem
190. What does Ms. Martz ask Mr. Castro to do?
- Ship a part to her
 - Send her some product information
 - Consult an online resource
 - Write a follow-up review

Questions 191-195 refer to the following e-mails and Web page.

To:	jacknajarian@sellomail.com
From:	guestservices@pamakanihotel.com
Subject:	Surfing lessons
Date:	May 10

Dear Mr. Najarian,

Thank you for writing to us at the Pamakani Hotel to ask if we could recommend a surfing school nearby. You will be happy to know that Lauloa Surf School (www.lauloasurfschool.com) is located on the beach just a few steps from our hotel. The prices are fair, and their lessons are quite good. Having taken a 4-hour lesson with the legendary Alana Kapaku myself, I can personally recommend them.

We look forward to greeting you and your daughter when you arrive on June 4. Please let us know if you have any further questions or needs before or during your stay. We are at your service.

Sincerely,

Regina Manibog
Representative, Guest Services, Pamakani Hotel

<http://www.lauloasurfschool.com/lessons>

Lauloa Surf School • 2495 Kekau Road, Honolulu, HI 96815 • 808-555-0142

Group Lesson
For beginning and lower-intermediate surfers. Group lessons consist of 3 instructors and a maximum of 12 students. We'll form a group for you if you don't already have one.
• 2-hour lesson / \$75 per person
• Must be at least 13 years old.

Family and Friends Lesson
For beginning to upper-intermediate surfers. No more than 4 people. This lesson is for those who want one instructor just for themselves. You will surf more waves than in our regular Group Lesson.
• 2-hour lesson / \$100 per person
• Must be at least 13 years old.

Private Lesson
For all levels, beginning through advanced. You'll have our instructor all to yourself, and you'll learn whatever you want to learn about how to surf.
• 2-hour lesson / \$125 per person
• For safety reasons, children under 13 years old require a private lesson.

Professional Lesson
For advanced surfers. Learn advanced techniques from former professional surfer Alana Kapaku. Alana competed professionally for over 10 years. Her students have included famous movie stars!
• One-on-one 4-hour lesson/\$200 per person
• Must be at least 13 years old.

All surf lessons include: protective swim shirt, reef shoes, board leash, and surfboard rental.



E-mail	
To:	information@lauloasurfschool.com
From:	jacknajarian@sellomail.com
Subject:	Surfing lessons
Date:	June 17
<p>Greetings,</p> <p>I'm writing to thank you on behalf of my 12-year-old daughter for the wonderful surfing lesson she had during the week when she and I visited Hawaii. I've already told her that when we visit again, I'll purchase another lesson and even sign up with her this time, so we can both learn more about how to surf.</p> <p>Thank you again. We can't wait to get back and enjoy the beach and waves together at Lauloa Surf School.</p> <p>Sincerely,</p> <p>Jack Najarian</p>	

- 191.** Why did Ms. Manibog write the first e-mail?
- To confirm a reservation
 - To reply to an inquiry
 - To obtain a recommendation
 - To introduce an instructor
- 192.** In the first e-mail, the word "fair" in paragraph 1, line 4, is closest in meaning to
- generous
 - objective
 - reasonable
 - light
- 193.** What is most likely true about Ms. Manibog?
- She is an advanced-level surfer.
 - She is the manager of Guest Services at Pamakani Hotel.
 - She previously worked for Lauloa Surf School.
 - She is a close friend of Mr. Najarian's family.
- 194.** How much did Mr. Najarian pay for his daughter's lesson?
- \$75
 - \$100
 - \$125
 - \$200
- 195.** What is indicated about Mr. Najarian and his daughter?
- They met Ms. Kapaku on the beach.
 - They travel on vacation to Hawaii every year.
 - They plan to stay at the Pamakani Hotel again.
 - They expect to take a surfing lesson together.

Questions 196-200 refer to the following articles and program notes.

Pop Superstar Coming Home

LAFONT (May 23)—Sonia Benitez is coming back to where it all started, and she's giving back. The international pop superstar announced that she has added a free concert in Lafont to her Long Road tour, which begins on June 2. Benitez will perform in Lafont on July 17.

Born in nearby Ollender, Benitez moved to Lafont with her family when she was five years old. She graduated from Jasper High School, where she first caught the attention of peers and teachers by winning the school-wide talent show at the age of fourteen, the first time she ever set foot on a stage. Since then, she has embarked on a professional career that has taken her to five continents and has won her millions of fans all over the world.

Benitez made the decision to add a concert in Lafont when her manager, Jeremy Hampton, brought to her attention a three-day break after a show in Chicago. "It was obvious to both of us," Benitez said in a

phone call from her recording studio in Los Angeles. "To be so close to Lafont with an extra three days and not do a show would be unthinkable. It was a very easy decision to make."

The only challenge was finding a venue that would accommodate all of Benitez' hometown fans. The town's largest theater seats only 1,200. Lafont Mayor Ellis Swanson came up with a creative solution. "He suggested an outdoor concert," said Benitez. "Not at a stadium, but at a local farm outside of town. That way there won't be a limit on how many people can attend. We'll just set up a stage in the middle of a huge field."

Local radio DJ Taylor Wendel estimates that as many as 8,000 fans might turn out for the concert.

"Considering how popular Sonia is around here, and considering the concert is free, I think that's a conservative estimate," says Wendel. "It's going to be a memorable event."

Benitez Plays to Big Crowd

LAFONT (July 18)—Sonia Benitez' homecoming concert last night in a field at Gingham Hills Farm was nothing short of phenomenal. The crowd of 10,000-plus was delighted to welcome the hometown hero, who was making her first trip back to Lafont in more than 12 years. Benitez put on quite a show, extending her usual two-hour set of songs by another hour with an additional eight songs.

The evening's most memorable moment (of which there were many) came when Benitez was joined onstage by pianist Genevieve Parker, another native of Lafont and friend of Sonia's since the age of six. While perhaps not as well known as Benitez, Parker is an equally accomplished musician, having studied classical piano in Vienna and having toured internationally with the Vienna Touring Orchestra.


Sonia Benitez in Lafont
Special Notes

Gingham Hills Farm is proud to host Sonia Benitez' homecoming concert. Among the songs that Sonia will perform tonight are those listed below, which have special significance for Sonia and the Lafont community.

“The Butterfly Song”	Sonia’s first composition, cowritten with her sister when she was eleven years old
“Dinner by the Riverbank”	A song about the Walton River, which runs through Lafont, with backing vocals by the Jasper High School Choir
“A Single Morning”	Sung by Sonia at her first-ever performance during high school
“Everybody Smiles”	Sonia will be accompanied by a childhood friend on the piano

196. What is suggested about Lafont?
- (A) It has a new mayor.
 - (B) It is Ms. Benitez’ birthplace.
 - (C) It is located near Chicago.
 - (D) It will be the first stop on a concert tour.
197. According to the first article, what problem with the concert had to be addressed?
- (A) Finding extra musicians
 - (B) Locating a large enough space
 - (C) Determining a possible date
 - (D) Setting an affordable ticket price
198. What is indicated about the song “A Single Morning”?
- (A) It is about life in Lafont.
 - (B) It is usually performed with a choir.
 - (C) It was Ms. Benitez’ first song played on the radio.
 - (D) It was sung by Ms. Benitez at a talent show.
199. How did the concert in Lafont differ from Ms. Benitez’ usual concerts?
- (A) It was an hour longer.
 - (B) It was held in the daytime.
 - (C) Attendees were seated in a stadium.
 - (D) The Vienna Touring Orchestra opened the show.
200. What song did Ms. Parker perform in?
- (A) “The Butterfly Song”
 - (B) “Dinner by the Riverbank”
 - (C) “A Single Morning”
 - (D) “Everybody Smiles”

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

TOEIC TRAINING GROUP

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05

TOEIC TRAINING GROUP

TOEIC TRAINING GROUP

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Ms. Tillinghast has received several awards ----- her innovative ideas.
(A) away
(B) for
(C) often
(D) across
102. Using proper techniques to ----- items drastically reduces the risk of back injury.
(A) select
(B) lift
(C) damage
(D) attract
103. Restaurants in Rondale must follow all ----- health guidelines.
(A) local
(B) locals
(C) locally
(D) localize
104. Sinee's Catering is always ----- to deliver outstanding food to your special events.
(A) ready
(B) skillful
(C) complete
(D) delicious
105. A ----- way to support economic growth in Ludlow City is to shop at area businesses.
(A) practice
(B) practicing
(C) practical
(D) practically
106. A record number of appliance ----- came into the Port of Reece last month.
(A) shipments
(B) shipping
(C) shipment
(D) shipped
107. At Sloat Publishing, interns are assigned to a ----- of positions with increasing responsibility.
(A) frequency
(B) length
(C) shortage
(D) series
108. The conference fee ----- admittance to more than twenty workshops and seminars.
(A) include
(B) includes
(C) is included
(D) including

109. Cabinetmaker Finley Orcheta uses the finest woodworking machines imported ----- Denmark.
- (A) from
(B) against
(C) about
(D) before
110. Senior hotel manager salaries differ ----- by company, location, and experience.
- (A) great
(B) greater
(C) greatly
(D) greatest
111. Pantep, Inc., works ----- with customers to establish long-term partnerships.
- (A) nearly
(B) closely
(C) recently
(D) newly
112. Adalet Farm's unique method of irrigating vegetables has proved to be ----- effective.
- (A) far
(B) correctly
(C) highly
(D) much
113. Customers who submit payments ----- March 10 will be charged a late fee.
- (A) after
(B) behind
(C) quite
(D) almost
114. The poll shows how often company executives make financial decisions that are ----- by employee opinions.
- (A) acted
(B) trained
(C) reminded
(D) influenced
115. Prices at Taylor City Books are ----- lower than at other online bookstores.
- (A) more significant
(B) significant
(C) significance
(D) significantly
116. The ----- of this workshop is to equip business leaders with the tools to make prudent financial decisions.
- (A) guide
(B) experience
(C) aim
(D) solution
117. A marketing campaign was designed to target ----- of the three demographics we identified.
- (A) which
(B) other
(C) either
(D) each
118. ----- food critics recommend ZJ's Bistro as the best restaurant in the area, most local residents prefer Dree's Café.
- (A) Whenever
(B) Although
(C) So that
(D) Among
119. Green Grocer customers should request assistance from staff instead of removing products from the top shelves -----.
- (A) themselves
(B) their own
(C) them
(D) their
120. Skovent Products' sales revenue showed a ----- improvement at the end of last quarter.
- (A) respective
(B) crowded
(C) marked
(D) diverse

121. Before work can begin at the construction site, the ----- permit applications must be processed.
- (A) relevant
(B) relevantly
(C) relevance
(D) relevancies
122. During negotiations, Mr. DuPont insisted that price ----- be implemented without delay.
- (A) expectations
(B) institutions
(C) sensations
(D) reductions
123. After the team meeting next week, Ms. Li ----- whether the project deadline needs to be changed.
- (A) to decide
(B) deciding
(C) will decide
(D) has decided
124. ----- the proposal for the Southside Library garden was incomplete and had an unclear timetable, it was rejected.
- (A) Until
(B) Because
(C) While
(D) Unless
125. As the rental agreement with the Smith Group is set ----- soon, the available office space can be advertised.
- (A) expired
(B) to expire
(C) will have expired
(D) expiring
126. Any furniture purchased at Marty's Superstore throughout February will be delivered ----- five business days.
- (A) since
(B) between
(C) within
(D) above
127. The manager presented data on employee performance with ----- on measurable achievements.
- (A) emphatic
(B) emphasis
(C) emphasize
(D) emphasized
128. Even employees who ----- were not familiar with the new software program have found it easy to use.
- (A) initially
(B) annually
(C) successfully
(D) inadvertently
129. Supervisors will not ----- approve time off for employees during peak operational months.
- (A) generalization
(B) generalize
(C) generally
(D) general
130. Toronto is one of three cities being ----- as the host for the next convention of the Global Society of Accountants.
- (A) found
(B) categorized
(C) known
(D) considered

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following announcement.

We are pleased to announce that the installation of the new manufacturing equipment in our main plant has been completed. The new machines ----- work flow by allowing for flexibility in **131.** production. With six mixing tanks of ----- sizes, we expect to be able to fill a wider range of **132.** orders, from small to very large. This ----- is an important way to ensure that Balm **133.** Manufacturing continues to be a leader in the fragrance industry.

----- . Jim Martel, who is organizing this effort, will contact each of you soon with details. **134.**

TEST
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131. (A) have been improved
(B) were improving
(C) will improve
(D) improved

132. (A) varying
(B) varies
(C) vary
(D) variation

133. (A) proposal
(B) contract
(C) impression
(D) upgrade

134. (A) Supervisors completed a tour of the plant yesterday.
(B) Unfortunately, the installation cost more than we had anticipated.
(C) As you are aware, our industry is increasingly competitive.
(D) All personnel must be trained on the new equipment by the end of the month.

Questions 135-138 refer to the following Web page.

www.kateweicommunications.com

Marketing your business can be confusing. Newspapers and magazines are ----- useful venues 135. for advertising. ----- , social media platforms have become even more critical marketing outlets. 136. Kate Wei Communications utilizes both traditional outlets and the latest communication platforms. ----- . In addition to exceptional print services, Kate Wei Communications has the 137. expertise to help you ----- your online presence. Why wait? Choose our award-winning firm to 138. strengthen your company's image today!

135. (A) still
(B) nowhere
(C) soon
(D) evenly

136. (A) As a result
(B) To demonstrate
(C) Otherwise
(D) However

137. (A) Marketing professionals give conflicting advice.
(B) Traditional methods have the best impact.
(C) We will develop a diverse plan for your business.
(D) We have recently changed our terms of service.

138. (A) optimal
(B) optimize
(C) optimization
(D) optimum

Questions 139-142 refer to the following e-mail.

To: Emily Swanton <eswanton@swantonfarmfeed.com>
From: Arnold Hansen <AHansen@poltonfairgrounds.org>
Subject: Polton Farm Fair
Date: June 2

This e-mail serves as a receipt for your registration ----- confirms your participation in the **139.**

Seventeenth Annual Polton County Farm Fair from July 14 to July 16. As a returning exhibitor,

Swanton Farm Feed will be offered ----- space at a discounted rate. **140.**

Please be aware of a new requirement when preparing your space. This year, all booths must be completely ready by 8 P.M. on July 13. ----- . Tables will be provided by the organizer, as in past **141.** years.

Thank you once again for your participation in our ----- . **142.**

Arnold Hansen, Assistant Coordinator
Polton County Farm Fair

TEST 5

- 139.** (A) whereas
(B) rather than
(C) in case
(D) and also

- 142.** (A) discovery
(B) survey
(C) event
(D) vote

- 140.** (A) rent
(B) rental
(C) rents
(D) renting

- 141.** (A) This includes the removal of trash and packing materials.
(B) The number of food vendors has increased in recent years.
(C) The exact schedule will be announced later.
(D) The Livestock Pavilion will be located next to the south exit.

Questions 143-146 refer to the following article.

Sparkle Pro Enterprises Opens American Factory

Worldwide News

MANCHESTER (10 April)—Sparkle Pro Enterprises, a leading Belgium-based ----- of cleaning products, is expanding its territory. The company has just opened its first plant in the United States, in Indianapolis. For more than forty years, Sparkle Pro has been making and distributing household and industrial cleaners to a wide range of vendors, including retail outlets and hotel chains, throughout Europe. ----- .

144.

The Indianapolis facility will require the company to hire 300 additional employees ----- the end of this year in order for it to achieve full capacity. According to Egon Bretz, the new director of North American operations, Sparkle Pro is confident that it will be able to train a large number of personnel quickly. Mr. Bretz expects no significant ----- in meeting these needs.

145.

- 143. (A) produced
- (B) producing
- (C) producer
- (D) produce

- 145. (A) by
- (B) despite
- (C) as
- (D) except

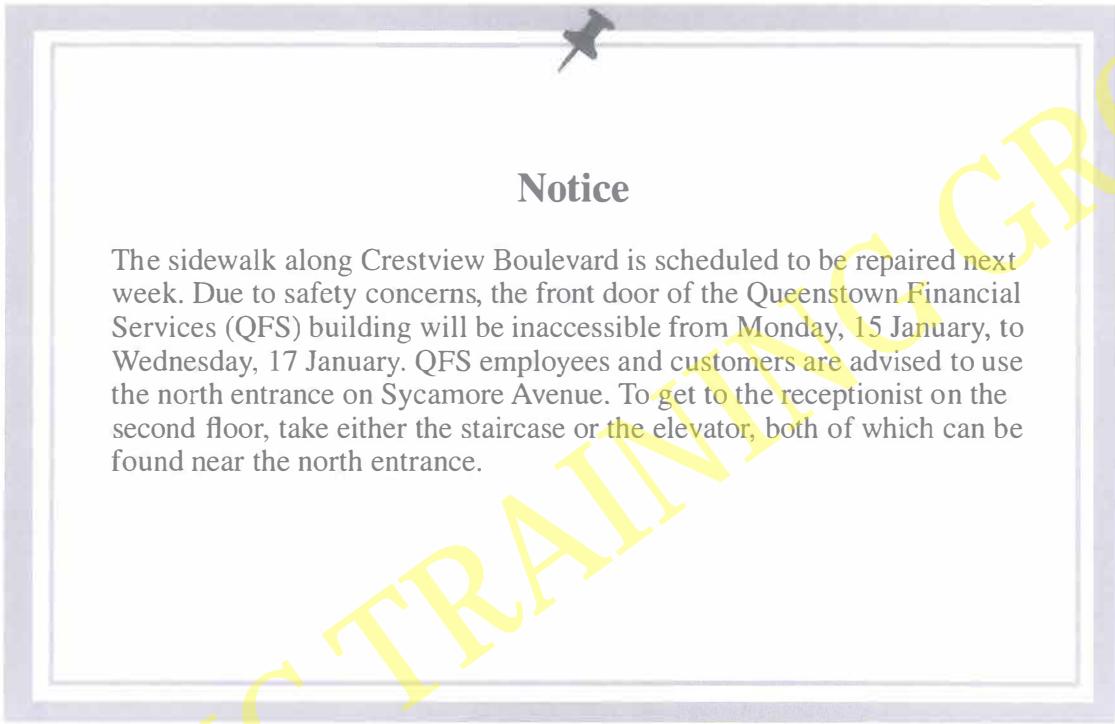
- 144. (A) Water-based cleaners have become more expensive.
- (B) The company's Web site lists all of its major vendors.
- (C) The hotels are conveniently located in most cities.
- (D) Other factory facilities were gradually sold.

- 146. (A) decrease
- (B) challenges
- (C) project
- (D) candidates

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following notice.



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147. What is the purpose of the notice?

- (A) To introduce changes to certain safety regulations
- (B) To announce the temporary closure of an entryway
- (C) To report the installation of a new elevator
- (D) To disclose the new location of a company

148. What is suggested about the QFS building?

- (A) Many employees work there.
- (B) It will reopen on Thursday.
- (C) The main entrance is on Crestview Boulevard.
- (D) The renovation project will take more than a week.

Questions 149-150 refer to the following e-mail.

E-mail

To:	Corporate Resource Team
From:	Junko Shigeno, Team Lead
Date:	January 27
Subject:	Support issues

Hi, Team,

At next week's strategy session, we will address the specific needs of our company representatives working at our new overseas retail locations. Our goal is to have each employee fully trained in marketing our products and in client retention. I'm requesting that each of you be ready to present two ideas on the best way to provide them with training and logistical support at levels comparable to their domestic counterparts.

Thanks,

Junko Shigeno
Team Lead, Integra Optics

149. According to the e-mail, what is true about Integra Optics?

- (A) It markets corrective eyewear.
- (B) It has an international presence.
- (C) It plans to open several more stores.
- (D) It just produced a new line of products.

150. What does Ms. Shigeno ask employees to do?

- (A) Evaluate a proposal
- (B) Contact clients
- (C) Attend training sessions
- (D) Prepare for a meeting

Questions 151-152 refer to the following information.

Important Information

At the Froehling Company, we take great pride in our high-quality, easy-to-assemble furniture, and we want you to be completely satisfied with your purchase.

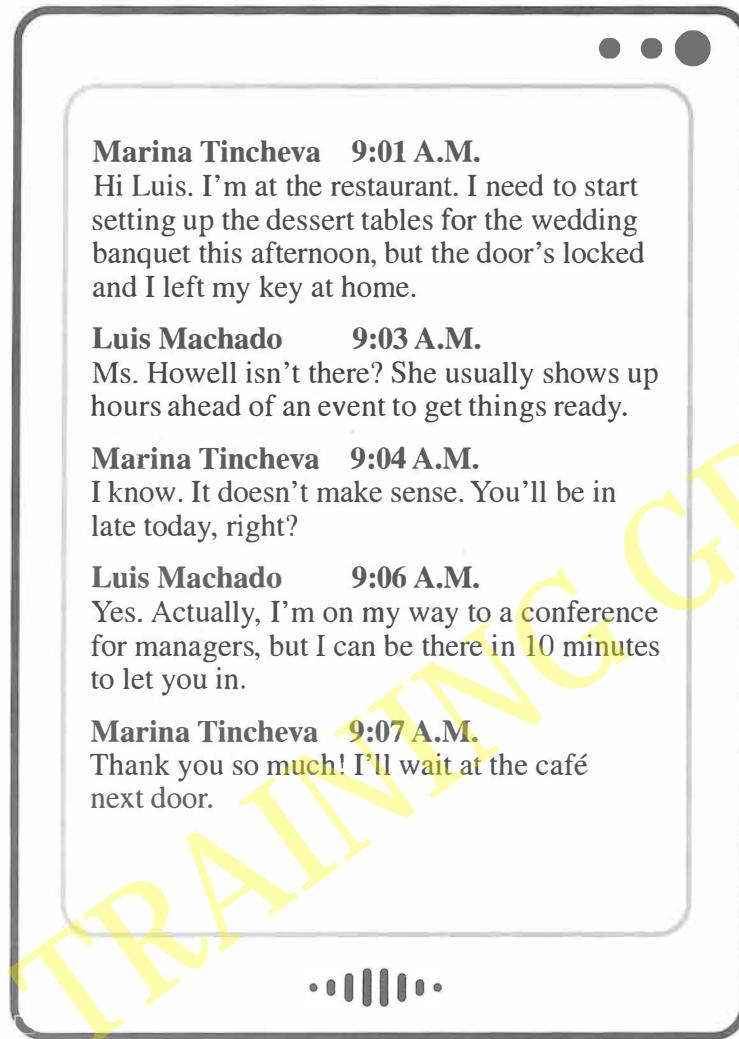
Before beginning to assemble the product, check the parts list to make sure that all parts have been included in the box.

If your item is missing parts or assembly hardware, or if it has been damaged during shipping, do not return the product to the store from which you purchased it; stores do not stock replacement parts. Rather, contact us directly and we will send you the item(s) required free of charge. You can reach us by

- visiting us at www.froehlingco.com to order replacement parts online;
- sending us an e-mail at parts@froehlingco.com; or
- calling us anytime at 555-0128.

- 151.** What is the purpose of the information?
- (A) To inform customers where to obtain product assembly instructions
(B) To notify customers how to resolve a problem involving their purchase
(C) To offer a gift to loyal customers of a company
(D) To help customers find nearby retail stores
- 152.** What is suggested about the Froehling Company?
- (A) It has customer service representatives available at all times.
(B) It recommends returning damaged goods to the retailer.
(C) It has a new system for keeping track of inventory.
(D) It supplies a product catalog with each order.

Questions 153-154 refer to the following text-message chain.



- 153.** Who most likely is Mr. Machado?
(A) A café waiter
(B) A dessert chef
(C) A wedding florist
(D) A restaurant manager

- 154.** At 9:04 A.M., what does Ms. Tincheva most likely mean when she writes, "It doesn't make sense"?
(A) The bride should be there already.
(B) Her coworker usually arrives early.
(C) She received the wrong paperwork.
(D) She does not know where her key is.

Questions 155-157 refer to the following information from a brochure.

Visiting Carlin County? Don't miss these points of interest!

Avevo Botanical Garden

Open daily, 9 A.M.–6 P.M.; \$8 admission

With stunning views of Gull Bay, the Avevo Botanical Garden is a beautiful place to examine and learn about the region's abundant and diverse plant life.

Rever Concert Hall

Open to the public Monday to Friday, 10 A.M.–4 P.M.

Designed by renowned architect Ang Zhao, the Rever Concert Hall has striking architecture and is well worth a visit. Guided tours are available for \$2 per person.

Carlin County Museum of Art

Open daily, 10 A.M.–7 P.M.; \$5 admission

This lovely art museum focuses on works by local artists. Special exhibits rotate monthly.

The Maritime Museum

Open Wednesday to Sunday, 9 A.M.–4 P.M.; no fee, but donations are welcome

An impressive collection of historical artifacts makes the Maritime Museum a wonderful place to learn about the region's seafaring history. This museum is located on a retired ship on East Beach.

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155. What is the purpose of the information?
- (A) To provide a schedule of events
 - (B) To give directions to notable landmarks
 - (C) To highlight the accomplishments of local artists
 - (D) To describe tourist destinations
156. What is indicated about Carlin County Museum of Art?
- (A) It is closed on Mondays.
 - (B) It was designed by a famous architect.
 - (C) It features collections from around the world.
 - (D) It changes some exhibits periodically.
157. According to the information, what do the Avevo Botanical Garden and the Maritime Museum have in common?
- (A) Both charge a small admission fee.
 - (B) Both are located near water.
 - (C) Both display historical artifacts.
 - (D) Both offer guided tours.

Questions 158-160 refer to the following article.

Bingham Man Receives Award

by Timur Kardos

9 October—A Bingham native received this year's Contributors Award from the Association for the Construction of Steel Bridges (ACSB), a trade organisation. Scott Moore, 66, was presented the award during yesterday's annual ACSB meeting in Norwalk.

According to an ACSB press release, the award is given every year to "an individual who has contributed significantly to the betterment of the steel industry." ACSB spokesperson Cora Schroeder said, "Mr. Moore devotes his spare time to ensuring quality in our industry. For the past decade, he has

dedicated himself to helping the ACSB monitor and refine steel-production standards and practices. This year, he chaired a committee that created an improved set of standards for structural steel used in the construction of bridges."

Mr. Moore was born and raised in Bingham and received his engineering degree from Bingham University. After graduating, he worked as a construction manager during the building of Bingham's new city hall. He joined Marshall Steel 39 years ago as a building supervisor, ultimately rising to his current position of senior project engineer.

158. What is suggested about Mr. Moore?

- (A) He led efforts to raise standards for steel use.
- (B) He designed a new type of bridge.
- (C) He serves on a committee with Ms. Schroeder.
- (D) He has received several awards from the ACSB.

159. According to the article, what happened ten years ago?

- (A) Mr. Moore moved to Norwalk.
- (B) Mr. Moore began to help the ACSB.
- (C) The ACSB revised its membership requirements.
- (D) The ACSB first presented its award.

160. What was Mr. Moore's first job at Marshall Steel?

- (A) Senior project engineer
- (B) Company spokesperson
- (C) Construction manager
- (D) Building supervisor

Questions 161-164 refer to the following Web page.

<http://www.goldendayimages.com>



Golden Day Stock Photographs

Using stock images in your materials can significantly improve your company's ability to communicate—not only with external clients but with employees as well. A well-chosen image can serve many functions, from increasing employee engagement with internal communications, to catching the attention of potential clients, to helping readers of documents better understand complex ideas.

Golden Day's images come from a unique international network of contributors, so our selection is not only large but also truly diverse. No matter the size of your organization, and no matter where you are located and with whom you do business, you will find the perfect photo to enhance your message.

Our monthly subscription plans range from \$49 to \$495 based on the quantity and resolution of the images you download. Once you download an image, there are no limits on its usage.

Don't miss our special introductory offer: first-time subscribers qualify for consultations with our branding experts for six months at no extra cost! Our experts will help you ensure that all your client-facing materials are cohesive and make your company stand out.

TEST 5

161. What reason to use stock images is NOT mentioned in the advertisement?
- (A) To encourage employees to read company newsletters
 - (B) To keep current customers interested in a company's brand
 - (C) To attract new customers
 - (D) To help clarify written information
162. According to the advertisement, why are Golden Day's images special?
- (A) They are a larger size than is typically offered.
 - (B) They are created by famous photographers.
 - (C) They are used by multinational companies.
 - (D) They are sourced from all over the world.
163. The word "resolution" in paragraph 3, line 1, is closest in meaning to
- (A) level of detail
 - (B) statement of agreement
 - (C) subject matter
 - (D) firmness of purpose
164. What is Golden Day offering to new customers?
- (A) Free marketing advice
 - (B) Discounts on subscription plans
 - (C) Limited-time access to additional photo collections
 - (D) Introductions to potential new clients

Questions 165-167 refer to the following article.

We're Doing Something Right

by Ariel Garman

SUSTERN (November 8)—According to a recent study conducted by the Mid-Atlantic Hotel Association, tourism at our beaches improved significantly this past summer, and the hotel industry showed greater profits this year than last. Hotel occupancy averaged 94 percent during the peak summer months. — [1] —.

Sustern saw the opening of the area's largest hotel, The Glaston, last spring. The new hotel was at full capacity nearly every weekend during the summer. Weekday occupancy also exceeded expectations.

The hotel's manager, Anika Bastien, said, "Tourists were thrilled with the array of

amenities offered, including 24-hour dining options, a free shuttle to nearby beaches, and free Wi-Fi. In fact, many have already reserved rooms for next summer. — [2] —."

Sustern has become the most popular tourist destination in the region, with about 20 percent more beachgoers than the Delmire shore, its biggest competitor. — [3] —. Experts attribute this to the growing number of outlet stores in Sustern, overall lower prices, and an abundance of new restaurants, hotels, and community events. Tourists continue to visit the area after the prime beach months, keeping hotel rooms occupied longer. — [4] —.

- 165.** What is the purpose of the article?
- (A) To announce the opening of a new hotel
 - (B) To provide information about the local tourism industry
 - (C) To discuss job opportunities in the hotel industry
 - (D) To compare the quality of beaches in two locations
- 166.** What is NOT indicated about Sustern?
- (A) Its beach is more popular than Delmire's.
 - (B) Its new hotel employs Ms. Bastien.
 - (C) It hosts a wide variety of events.
 - (D) It recently held a beach cleanup weekend.
- 167.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- “This was a big increase from last summer’s average of just 77 percent.”
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

TEST
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TOEIC TRAINING GROUP

Questions 168-171 refer to the following e-mail.

E-mail

To:	All staff
From:	Jessica Perry
Subject:	Conference
Date:	19 July
Attachment:	<input type="button"/> Workshop application

Hello everyone,

The fourth annual Australian National Sales and Marketing Conference (ANSMC) will take place from 18 to 22 November here in Perth. Conference organizers have asked local marketing specialists to help out by giving a keynote speech, leading a workshop, or working in the exhibition hall. — [1] —.

Our chief executive officer, Martin Hughes, wants us to take advantage of this excellent opportunity for Hughes Australia Marketing to achieve visibility on a national stage. It is sure to help us to expand our client base. Mr. Hughes has already agreed to give a keynote speech about using survey results to create successful marketing campaigns. — [2] —. I am designing our company's booth for the exhibition hall. If you would like to help, please come to Room C556 at 2:00 P.M. next Tuesday, 23 July, for a planning meeting. — [3] —.

If you would like to lead a workshop, please complete the attached proposal form and return it to me by 26 July. — [4] —. You may present alone or with a partner. Workshop ideas will be discussed and approved at a managers' meeting on 29 July.

Thanks,
Jessica

- 168.** What is the purpose of the e-mail?
- (A) To remind staff to register for a conference
 - (B) To apologize for missing a deadline
 - (C) To invite staff to submit an application
 - (D) To request responses to a marketing survey
- 169.** What is suggested about Hughes Australia Marketing?
- (A) It is hosting the ANSMC.
 - (B) It is located in Perth.
 - (C) It has been in business for four years.
 - (D) It serves clients throughout Australia.
- 170.** According to the e-mail, why does Mr. Hughes want employees to participate in the ANSMC?
- (A) So they can learn new marketing strategies
 - (B) So they can share the results of a survey
 - (C) So they can attract new clients
 - (D) So they can listen to his keynote speech
- 171.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- “This will help me ensure that none of our workshop topics overlap.”
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

TOEIC TRAINING GROUP

Questions 172-175 refer to the following online chat discussion.



Alberto Ovando [11:15 A.M.]

When we met last week, production was nearly finished on the boxes and other packaging for Redmond's. Rani, where are we now?

Rani Verma [11:16 A.M.]

The refrigerator and dishwasher boxes were supposed to arrive at Redmond's warehouse on Wednesday, but the snowstorm really backed up our delivery schedule.

Alberto Ovando [11:17 A.M.]

Have you told them this?

Stacy Pfeiffer [11:18 A.M.]

I will, but I was waiting to hear from the drivers. George, can you help?

George Kellerman [11:19 A.M.]

I spoke with them ten minutes ago. They're back on the road now, so they only lost a day. They should have everything before the end of the week.

Stacy Pfeiffer [11:21 A.M.]

OK. I'll tell them to expect delivery by Friday at the very latest.

Rani Verma [11:22 A.M.]

At least the packaging materials for the smaller appliances shipped before the storm; only the larger boxes are affected.

Alberto Ovando [11:23 A.M.]

The contract is for us to provide packaging materials for all of Redmond's products, not just the smaller ones. Let's make sure we stay on the revised schedule.

172. For what type of business do the people most likely work?
- (A) A restaurant supply company
 - (B) An appliance repair shop
 - (C) A packaging manufacturer
 - (D) A furniture delivery service
173. What problem are the people discussing?
- (A) A shipment was delayed.
 - (B) A warehouse was closed.
 - (C) An order was incorrect.
 - (D) A driver did not report for work.
174. What will Ms. Pfeiffer most likely do next?
- (A) Cancel a shipment
 - (B) Sign the contract
 - (C) Call a driver
 - (D) Contact the client
175. At 11:18 A.M., what does Ms. Pfeiffer most likely mean when she writes, "can you help"?
- (A) She thinks Mr. Kellerman should load some boxes.
 - (B) She needs Mr. Kellerman to drive to the warehouse.
 - (C) She wants Mr. Kellerman to provide delivery information.
 - (D) She expects Mr. Kellerman to pay the drivers.

TOEIC TRAINING GROUP

Questions 176-180 refer to the following flyer and e-mail.

PAGA's Seventeenth Annual Botanical and Horticultural Expo, July 10-13
Starkey Convention Center, Pittsburgh, Pennsylvania

The Pittsburgh Area Garden Association (PAGA) invites companies to support its garden exhibition, which last year was attended by nearly 40,000 visitors. This is a cost-effective means of reaching home gardeners and outdoor enthusiasts and enhances your firm's commercial performance.

PAGA is pleased to offer the following levels of corporate sponsorship with corresponding benefits. (For inquiries, contact Ms. Carita Aragon, PAGA's Event Coordinator, at 925-555-0142. To register, e-mail sponsors@paga.org.)

Workshop Patron—\$1,250

A representative of your company will have the honor of introducing the presenter(s) of a workshop, to be conducted on the second day of the event.

Charging Station Patron—\$2,000

There will be eight mobile-device charging stations in the exhibition hall, each with a sponsor sign next to it.

Bag Patron—\$3,500

Your company's emblem will be on all fabric tote bags, to be distributed to every visitor.

General Program Patron—\$5,000

Two executives of your company will attend the PAGA Gala Banquet on the opening night of the expo.

From:	caragon@paga.org
To:	mkeee@wimosol.com
Date:	May 15
Subject:	Thank you

Dear Mr. Kee:

Thank you for registering Wireless Monitoring Solutions as a sponsor of the Pittsburgh Area Garden Association (PAGA) Expo. Your sponsorship not only helps to make this year's event possible, but also to generate interest in gardening.

Your contribution of \$2,000 has been processed. Additionally, we are offering you sponsorship of our expo bags at no additional cost. This offer is a token of our appreciation for the long-standing support of PAGA and its programs. To finalize the promotional materials, please send us the artwork of your company's logo.

Carita Aragon, PAGA Event Coordinator

176. What is the purpose of the flyer?
- (A) To promote the benefits of participating in an event
 - (B) To present a breakdown of the costs of hosting an activity
 - (C) To report on the financial success of a fund-raising campaign
 - (D) To encourage community members to join a nature preservation project
177. According to the flyer, when should a call be placed to PAGA's office?
- (A) When a contribution cannot be processed
 - (B) When a payment has not been received
 - (C) When additional information is required
 - (D) When a change in sponsorship level must be made
178. What will happen on July 10 ?
- (A) Attendance figures from last year's expo will be released.
 - (B) Mobile-device charging stations will be installed.
 - (C) A workshop will be presented.
 - (D) A formal dinner will be held.
179. What is suggested about PAGA's event?
- (A) It is partially funded by the Pittsburgh city government.
 - (B) It is held at a different venue every year.
 - (C) It is intended to promote enthusiasm for gardening.
 - (D) It attracts more than 40,000 visitors annually.
180. What is NOT indicated about Wireless Monitoring Solutions?
- (A) Its name will be featured in various locations at the convention center.
 - (B) It will install wireless monitoring devices in the exhibition hall.
 - (C) It has sponsored PAGA's exhibition on various occasions.
 - (D) Its logo will be displayed on souvenir bags.

Questions 181-185 refer to the following product reviews.

<https://www.buyforbusiness.com/projectors0102>

Buy for Business Reviews Miniprojectors

HJ6 Miniprojector by Collierpro

The HJ6 is a top-of-the-line miniprojector, which is no surprise to those familiar with Collierpro. As usual, the company spared no expense in making sure this projector is easy to take almost anywhere: it is lightweight and comes with its own carrying case, which includes a remote control and a tripod. Its internal lamp is much brighter than that of other projectors its size. Due to its brightness, the HJ6 was able to project the sharpest picture of all the miniprojectors that we tested.

The major weakness of the HJ6 is its speakers. They are not nearly as loud as one would expect, given the superiority of all the other features. You can easily plug in different speakers. It is a miniprojector, however, and its small size means it is not the best choice for giving presentations in lecture halls or large conference rooms.

Overall, this is a fantastic projector for travelers, and we recommend it. This is a new model, though, and the sticker price is quite high. It may be best to hold off making a purchase right away. Projectopro will introduce the Pico P17 projector next month, so the HJ6's price may drop in order to remain competitive.

<https://www.buyforbusiness.com/projectors0103>

Buy for Business Reviews Miniprojectors

The Pocket Mini C by Excellentronics

The Pocket Mini C is a reliable projector and a good buy for those who aren't interested in spending a lot of money. Like its competitors, it is lightweight and compact. The feature we were most impressed with is its battery: it can run for up to six hours, which is much longer than the other battery-powered projectors that we tested.

There are a few downsides, as could be expected from a budget projector. The ports are in awkward locations and the menu organization is confusing, so setting up the projector is not straightforward. The audio capabilities are also limited; when the volume is turned up, the audio can sound muffled. But overall, it's a decent miniprojector for a reasonable price.

- 181.** What is suggested about Collierpro?
- (A) It is owned by *Buy for Business*.
 - (B) It makes high-quality electronics.
 - (C) It is a new company.
 - (D) It offers discounts for business travelers.
- 182.** What is mentioned as a feature of the HJ6 Miniprojector?
- (A) It is less expensive than the Pico P17.
 - (B) It is sold with a spare power cord.
 - (C) It has a rechargeable battery.
 - (D) It produces a very clear image.
- 183.** Why should customers wait before purchasing the HJ6 Miniprojector?
- (A) The model's features will be updated soon.
 - (B) The projector might become less expensive soon.
 - (C) Minor problems with the machine will be fixed soon.
 - (D) Another company will buy the projector's manufacturer soon.
- 184.** What criticism do both of the reviewed projectors receive?
- (A) They are too heavy.
 - (B) They are not easy to set up.
 - (C) Their sound systems do not work well.
 - (D) Their projections are not large enough.
- 185.** According to the second review, what is the best feature of the Pocket Mini C?
- (A) Its design is attractive.
 - (B) It is easier to carry than other projectors.
 - (C) It has more ports than other projectors.
 - (D) Its battery lasts for a long time.

Questions 186-190 refer to the following e-mails and form.

From:	Alan Grady <agrady@st.pro.com>
To:	Jaco Neves <owner@neveslocal.com>
Date:	Monday, August 7, 9:31 A.M.
Subject:	Contract addendum

Mr. Neves,

Thanks for calling to discuss your progress on the house construction. To summarize our conversation, even with the delay until September 22, the house should be ready for me to move into before my apartment lease expires on October 10. I've thought more about the status reports we discussed, and twice a week would be best. My understanding is that you will now document these changes to the contract so that I can sign off on them this week.

Thanks, as always, for your careful attention to this project.

Alan Grady

E-mail

From:	Jaco Neves <owner@neveslocal.com>
To:	Alan Grady <agrady@st.pro.com>
Date:	Monday, August 7, 4:16 P.M.
Subject:	RE: Contract addendum
Attachment:	0 Addendum

Mr. Grady,

I have drawn up the revisions we discussed to the June 5 contract and attached it to this message. The recent bad weather set us back, but not by much. As we near the end of the project, many pieces will need to come together at once. I will keep you informed to the best of my ability, but as always, my first priority will be to make sure the work itself is done.

If the document looks acceptable to you, sign and return a copy to me. Please don't hesitate to contact me or Evan Baurkot with any questions or concerns about how our business can serve you.

Regards,

Jaco Neves

CONTRACT ADDENDUM

1. Because of work that could not be performed due to unavoidable circumstances from July 24 to July 28, the completion date for all construction will be moved from September 17 to September 22. The Client will not be charged any additional labor costs as a result of this change. Any charges resulting from an extension of building permits will be paid by the Contractor.
2. Effective immediately, the Contractor will submit a report of all work completed (including any delays incurred or anticipated) once every week, beginning on Monday, August 12.

186. Who is Mr. Grady?
- (A) A business partner of Mr. Neves'
 - (B) A client of Mr. Neves'
 - (C) An assistant to Mr. Baurkot
 - (D) A legal advisor of Mr. Baurkot's
187. What is planned for October?
- (A) A lease will be extended.
 - (B) A contract will be changed.
 - (C) A project schedule will be revised.
 - (D) A house will be occupied.
188. In the second e-mail, the phrase "drawn up" in paragraph 1, line 1, is closest in meaning to
- (A) raised
 - (B) sketched
 - (C) prepared
 - (D) straightened
189. When was the work most likely affected by bad weather?
- (A) On June 5
 - (B) On July 24
 - (C) On August 12
 - (D) On September 22
190. What information in the contract is different from what Mr. Grady requested?
- (A) The frequency of the reports
 - (B) The charge for additional labor
 - (C) The date of completion
 - (D) The number of permits required

Questions 191-195 refer to the following article and e-mails.

More Improvements Ahead

At its meeting on Tuesday, the Eldonbury Town Council voted to explore options for additional work to be done on town facilities. According to Charles Gruber, town clerk, the renovation of the Eldonbury Community Centre came in well under budget. The council, therefore, decided to compile a list of smaller improvement projects that could be done with the leftover funds.

Some suggested projects include adding a covered entryway to the Eldonbury Public Library, improving lighting in Westfall Park, and replacing floors in the Town Hall. According to Mr. Gruber, the council will solicit ideas from members of the public. Interested parties may voice their opinions at the council's meeting on Tuesday, 20 March, at 4:00 P.M. or send an e-mail to the council office before 31 March. After the period of public comment, the planning committee will put forth a final list for the council to discuss, with a decision expected by 15 April.

E-mail	
From:	mccaffrey32@citymail.co.uk
To:	towncouncil@eldonbury.org.uk
Date:	25 March
Subject:	Additional Project
<p>Dear Town Council Members,</p> <p>I read that you are accepting suggestions for the use of the leftover money from the Community Centre renovation. Because of a previously scheduled appointment, I was not able to attend the council meeting, but I would like to express my support for the idea of expanding the lighting in the park. While the cost of that project is likely to be reasonable compared to that of the other possibilities, the improved lighting would increase the usability of Westfall Park and would benefit many people, especially in the dark winter months. A well-lit, nicely maintained park is an obvious source of civic pride, and something we could all appreciate. I hope the council will seriously consider this project.</p> <p>Sincerely,</p> <p>Heather McCaffrey</p>	

From: sunil.pai@hgnetworks.co.uk

To: towncouncil@eldonbury.org.uk

Date: 27 March

Subject: Town projects

Dear Mr. Gruber,

I was glad to hear that the latest renovation project was completed with money to spare. Although the Community Centre does sponsor activities for citizens of all ages, it is, for the most part, visited by adolescents and parents with children. Therefore, I would like to suggest that the next project focus on a place more often used by Eldonbury's older people.

The public library is a natural gathering place for older adults, and a new entryway would provide a dry, protected place for people to chat or wait for transportation. It would be a noticeable improvement, likely to be applauded by citizens who did not feel that they gained much from the improvements to the Community Centre. In April, when the votes are cast, please consider this suggestion to balance the interests of all members of the Eldonbury public.

Thank you,

Sunil Pai

TEST
5

191. Why does the town of Eldonbury have funds available?
- The town council has canceled a project.
 - The town has raised the tax rate.
 - A group of citizens has donated money.
 - An earlier project cost less than expected.
192. In the article, the phrase "put forth" in paragraph 2, line 12, is closest in meaning to
- grow
 - exert
 - propose
 - request
193. When did Ms. McCaffrey have an appointment?
- On March 20
 - On March 25
 - On March 31
 - On April 15
194. What does Mr. Pai mention in his e-mail about the Eldonbury Community Centre?
- It is located near public transportation.
 - It is used mainly by younger residents.
 - Its building previously served another purpose.
 - Its programs will run year-round.
195. On what point would Ms. McCaffrey and Mr. Pai most likely agree?
- The chosen project should be beneficial to the entire community.
 - The town should spend as little money as possible on its next project.
 - The town council should extend the deadline for public comment.
 - The patrons of the library and the park should work together to raise money.

Questions 196-200 refer to the following form, e-mail, and Web page.



Delayed Luggage Form

Dear Tahara Air Customer,

We regret that the arrival of your luggage has been delayed. Please provide the following details to help us track down and return your luggage more quickly. A Tahara Air representative will contact you by phone as soon as your luggage is located. Should your luggage remain missing for more than three days, please visit www.tahara-air.com/baggage for further instructions.

Date: 12 October
Name: Marzena Majewska
Local Address: Hotel Dantes, Rua Jau, 1300 Lisbon, Portugal
Telephone: +44 1632 812110
Flight Number: J77FG2

Delayed Luggage Information

	Quantity	Description
<input checked="" type="checkbox"/> Suitcase	1	small black suitcase with wheels; "Marzena Majewska" on the name tag
<input type="checkbox"/> Backpack		
<input type="checkbox"/> Purse		
<input checked="" type="checkbox"/> Box	1	small cardboard box with "Marzena Majewska, Saltoni Foods" written on it
<input type="checkbox"/> Other		

From:	hgilbert@saltonifoods.co.uk
To:	mmajewska@saltonifoods.co.uk
Subject:	Re: Sauce samples
Date:	12 October, 2:03 P.M.

Dear Marzena,

I'm sorry to hear about your luggage. At least the airline has located your suitcase.

Since it's impossible to determine when the rest of your luggage will be found and returned, I've sent you more samples by overnight shipping. That way, you will not have to go empty-handed to tomorrow's meeting with the clients. There are five packets of each flavour as well as two small sauce jars with labels. I sent the items by BDW Shipping to your hotel. The package will be delivered by 8:30 a.m. so that you are sure to have the sauce samples and packaging to show when you speak at the meeting at 11.

Take care,

Harry Gilbert

<https://www.bdwshipping.co.uk/overnight>

BDW SHIPPING
The Fast and Reliable Delivery Corporation

Submit an Overnight Shipment

Your shipment information:

Ship from: Saltoni Foods, 27 Aston Street, Oxford OX1 1HD, UK
Ship to: Hotel Dantes, Rua Jau, 1300 Lisbon, Portugal
Weight: 0.75 kg

Envelope Box Custom packaging

Your overnight shipment options:

BDW Early Morning	Delivery by 8:30 A.M. tomorrow	£52 Ship Now
BDW Morning	Delivery by 11:00 A.M. tomorrow	£45 Ship Now
BDW Afternoon	Delivery by 2:00 P.M. tomorrow	£39 Ship Now
BDW Evening	Delivery by 8:00 P.M. tomorrow	£31 Ship Now

TEST 5

196. What is indicated about Tahara Air?

- (A) It requires customers to include name tags on all pieces of luggage.
- (B) It guarantees that missing luggage will be returned in three days.
- (C) It will notify Ms. Majewska when her luggage is found.
- (D) It will reimburse Ms. Majewska for her lost luggage.

197. Where did Ms. Majewska most likely pack her samples?

- (A) In a box
- (B) In a purse
- (C) In a suitcase
- (D) In a backpack

198. What is implied about Mr. Gilbert?

- (A) He is meeting with clients in Portugal.
- (B) He travels frequently for Saltoni Foods.
- (C) He is a Tahara Air customer service agent.
- (D) He wants the clients to review some products.

199. According to the e-mail, what will Ms. Majewska do tomorrow at 11 A.M.?

- (A) Accept a delivery
- (B) Make a presentation
- (C) Check out of the hotel
- (D) Confirm her return flight

200. How much was Mr. Gilbert charged for shipping?

- (A) £31.00
- (B) £39.00
- (C) £45.00
- (D) £52.00

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

기출 TEST 1

- | | | | | |
|----------------|----------------|----------------|----------------|----------------|
| 101 (B) | 102 (C) | 103 (A) | 104 (D) | 105 (B) |
| 106 (C) | 107 (A) | 108 (D) | 109 (C) | 110 (A) |
| 111 (A) | 112 (C) | 113 (D) | 114 (A) | 115 (B) |
| 116 (B) | 117 (A) | 118 (B) | 119 (A) | 120 (D) |
| 121 (B) | 122 (D) | 123 (A) | 124 (C) | 125 (D) |
| 126 (B) | 127 (D) | 128 (C) | 129 (D) | 130 (D) |
| 131 (A) | 132 (C) | 133 (D) | 134 (C) | 135 (A) |
| 136 (C) | 137 (D) | 138 (A) | 139 (B) | 140 (D) |
| 141 (C) | 142 (D) | 143 (D) | 144 (A) | 145 (B) |
| 146 (A) | 147 (B) | 148 (D) | 149 (B) | 150 (C) |
| 151 (C) | 152 (D) | 153 (D) | 154 (A) | 155 (A) |
| 156 (B) | 157 (B) | 158 (A) | 159 (C) | 160 (B) |
| 161 (C) | 162 (D) | 163 (B) | 164 (C) | 165 (D) |
| 166 (D) | 167 (A) | 168 (B) | 169 (A) | 170 (C) |
| 171 (C) | 172 (B) | 173 (B) | 174 (A) | 175 (D) |
| 176 (B) | 177 (A) | 178 (D) | 179 (C) | 180 (C) |
| 181 (A) | 182 (B) | 183 (C) | 184 (C) | 185 (A) |
| 186 (B) | 187 (C) | 188 (D) | 189 (C) | 190 (B) |
| 191 (B) | 192 (A) | 193 (B) | 194 (C) | 195 (D) |
| 196 (D) | 197 (B) | 198 (C) | 199 (A) | 200 (C) |

기출 TEST 2

- | | | | | |
|---------|---------|---------|---------|---------|
| 101 (B) | 102 (C) | 103 (D) | 104 (A) | 105 (C) |
| 106 (B) | 107 (C) | 108 (D) | 109 (B) | 110 (A) |
| 111 (A) | 112 (C) | 113 (B) | 114 (A) | 115 (A) |
| 116 (C) | 117 (B) | 118 (D) | 119 (D) | 120 (D) |
| 121 (C) | 122 (C) | 123 (B) | 124 (D) | 125 (A) |
| 126 (B) | 127 (A) | 128 (C) | 129 (B) | 130 (A) |
| 131 (A) | 132 (B) | 133 (D) | 134 (C) | 135 (D) |
| 136 (A) | 137 (B) | 138 (A) | 139 (C) | 140 (B) |
| 141 (B) | 142 (A) | 143 (A) | 144 (C) | 145 (C) |
| 146 (B) | 147 (B) | 148 (A) | 149 (D) | 150 (A) |
| 151 (A) | 152 (B) | 153 (A) | 154 (B) | 155 (D) |
| 156 (A) | 157 (C) | 158 (A) | 159 (B) | 160 (D) |
| 161 (D) | 162 (D) | 163 (A) | 164 (C) | 165 (D) |
| 166 (A) | 167 (B) | 168 (A) | 169 (D) | 170 (C) |
| 171 (C) | 172 (C) | 173 (B) | 174 (D) | 175 (A) |
| 176 (A) | 177 (C) | 178 (B) | 179 (C) | 180 (A) |
| 181 (D) | 182 (A) | 183 (D) | 184 (C) | 185 (C) |
| 186 (A) | 187 (B) | 188 (D) | 189 (D) | 190 (C) |
| 191 (C) | 192 (B) | 193 (A) | 194 (D) | 195 (B) |
| 196 (B) | 197 (C) | 198 (D) | 199 (C) | 200 (A) |

기출 TEST 3

- | | | | | |
|----------------|----------------|----------------|----------------|----------------|
| 101 (B) | 102 (A) | 103 (A) | 104 (C) | 105 (D) |
| 106 (C) | 107 (A) | 108 (C) | 109 (B) | 110 (A) |
| 111 (B) | 112 (A) | 113 (A) | 114 (D) | 115 (C) |
| 116 (D) | 117 (C) | 118 (D) | 119 (D) | 120 (C) |
| 121 (D) | 122 (C) | 123 (A) | 124 (B) | 125 (B) |
| 126 (D) | 127 (D) | 128 (B) | 129 (D) | 130 (A) |
| 131 (C) | 132 (A) | 133 (B) | 134 (D) | 135 (A) |
| 136 (D) | 137 (D) | 138 (A) | 139 (D) | 140 (B) |
| 141 (D) | 142 (A) | 143 (A) | 144 (C) | 145 (B) |
| 146 (C) | 147 (C) | 148 (B) | 149 (C) | 150 (B) |
| 151 (B) | 152 (C) | 153 (A) | 154 (B) | 155 (B) |
| 156 (A) | 157 (D) | 158 (A) | 159 (D) | 160 (B) |
| 161 (C) | 162 (D) | 163 (B) | 164 (C) | 165 (B) |
| 166 (D) | 167 (B) | 168 (C) | 169 (A) | 170 (B) |
| 171 (D) | 172 (B) | 173 (A) | 174 (A) | 175 (C) |
| 176 (D) | 177 (B) | 178 (B) | 179 (D) | 180 (A) |
| 181 (B) | 182 (C) | 183 (D) | 184 (A) | 185 (A) |
| 186 (B) | 187 (D) | 188 (A) | 189 (D) | 190 (C) |
| 191 (B) | 192 (D) | 193 (C) | 194 (B) | 195 (A) |
| 196 (A) | 197 (D) | 198 (B) | 199 (C) | 200 (B) |

기출 TEST 4

- | | | | | |
|----------------|----------------|----------------|----------------|----------------|
| 101 (B) | 102 (C) | 103 (D) | 104 (B) | 105 (A) |
| 106 (C) | 107 (A) | 108 (D) | 109 (C) | 110 (C) |
| 111 (B) | 112 (D) | 113 (A) | 114 (D) | 115 (A) |
| 116 (C) | 117 (C) | 118 (B) | 119 (D) | 120 (B) |
| 121 (D) | 122 (C) | 123 (A) | 124 (D) | 125 (B) |
| 126 (C) | 127 (A) | 128 (A) | 129 (B) | 130 (D) |
| 131 (A) | 132 (B) | 133 (B) | 134 (D) | 135 (D) |
| 136 (C) | 137 (A) | 138 (D) | 139 (C) | 140 (A) |
| 141 (D) | 142 (B) | 143 (D) | 144 (D) | 145 (A) |
| 146 (C) | 147 (A) | 148 (D) | 149 (C) | 150 (B) |
| 151 (D) | 152 (B) | 153 (C) | 154 (B) | 155 (C) |
| 156 (B) | 157 (C) | 158 (C) | 159 (B) | 160 (B) |
| 161 (D) | 162 (B) | 163 (C) | 164 (B) | 165 (A) |
| 166 (C) | 167 (B) | 168 (D) | 169 (B) | 170 (A) |
| 171 (A) | 172 (D) | 173 (A) | 174 (A) | 175 (B) |
| 176 (D) | 177 (B) | 178 (C) | 179 (B) | 180 (A) |
| 181 (B) | 182 (A) | 183 (C) | 184 (D) | 185 (C) |
| 186 (B) | 187 (A) | 188 (A) | 189 (D) | 190 (B) |
| 191 (B) | 192 (C) | 193 (A) | 194 (C) | 195 (D) |
| 196 (C) | 197 (B) | 198 (D) | 199 (A) | 200 (D) |

기출 TEST 5

- | | | | | |
|----------------|----------------|----------------|----------------|----------------|
| 101 (B) | 102 (B) | 103 (A) | 104 (A) | 105 (C) |
| 106 (A) | 107 (D) | 108 (B) | 109 (A) | 110 (C) |
| 111 (B) | 112 (C) | 113 (A) | 114 (D) | 115 (D) |
| 116 (C) | 117 (D) | 118 (B) | 119 (A) | 120 (C) |
| 121 (A) | 122 (D) | 123 (C) | 124 (B) | 125 (B) |
| 126 (C) | 127 (B) | 128 (A) | 129 (C) | 130 (D) |
| 131 (C) | 132 (A) | 133 (D) | 134 (D) | 135 (A) |
| 136 (D) | 137 (C) | 138 (B) | 139 (D) | 140 (B) |
| 141 (A) | 142 (C) | 143 (C) | 144 (B) | 145 (A) |
| 146 (B) | 147 (B) | 148 (C) | 149 (B) | 150 (D) |
| 151 (B) | 152 (A) | 153 (D) | 154 (B) | 155 (D) |
| 156 (D) | 157 (B) | 158 (A) | 159 (B) | 160 (D) |
| 161 (B) | 162 (D) | 163 (A) | 164 (A) | 165 (B) |
| 166 (D) | 167 (A) | 168 (C) | 169 (B) | 170 (C) |
| 171 (D) | 172 (C) | 173 (A) | 174 (D) | 175 (C) |
| 176 (A) | 177 (C) | 178 (D) | 179 (C) | 180 (B) |
| 181 (B) | 182 (D) | 183 (B) | 184 (C) | 185 (D) |
| 186 (B) | 187 (D) | 188 (C) | 189 (B) | 190 (A) |
| 191 (D) | 192 (C) | 193 (A) | 194 (B) | 195 (A) |
| 196 (C) | 197 (A) | 198 (D) | 199 (B) | 200 (D) |