Nomer Joshua P. Ramos

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CAREER OBJECTIVE

Acquire the necessary training to gain new and valuable skills in the field of Information Technology. Be able to work in a company where I can contribute my service to help the organization achieve its goals.

EDUCATIONAL BACKGROUND

MAPUA INSTITUTE OF TECHNOLOGY
Computer Engineering (April 2010 – March 2015)
With specialization on Microelectronics Technology
Intramuros, Manila

ERDA TECHNICAL AND VOCATIONAL SECONDARY SCHOOL
High School Academic Diploma (April 2007)
Pandacan, Manila

WORK EXPERIENCE

CLIENT AND QA SUPPORT, Flexisource Systems and Technologies, Inc. – Makati, Metro Manila

Manages customer contact pro-actively, handle questions and requests from inbound and outbound emails whilst giving the best customer service. Create written briefs for copywriters and designers to go into production and ensure to track and order management system up to date.

Primarily working with the Design, Operations and Copywriters that are based in Melbourne, and is responsible for testing and ensuring the quality and overall consistency of the built website drafts to be in line with the standard guidelines.

August 2016 – Present

WEB DESIGNER, Personiv – Alabang, Muntinlupa City

Responsible in creating exceptional UX and well-designed websites on state-of-the-art, responsive website building platforms using Content Management System (CMS). Worked with a cross-functional team to push the envelope of web design

October 2015 – August 2016

TECHNICAL SUPPORT REPRESENTATIVE, Iopex Technologies, Inc. – BGC, Taguig City

Email and chat support for a well-known eCommerce and shopping cart
solution software (BigCommerce).

April 2014 - February 2015

TRAININGS AND SEMINARS ATTENDED

EMBEDDED SYSTEMS DESIGN

Mapua Institute of Technology, Intramuros, Manila
(February 5, 2015)

JOOMLA: A Web-Base Content Manager

System Mapua Institute of Technology,
Intramuros, Manila (February 18, 2015)

PROJECT MANAGEMENT

Mapua Institute of Technology,
Intramuros, Manila (March 4, 2015)

Test of English for International Communication (TOEIC)
(February 2014)

RESEARCH PAPERS AND PROJECTS HANDLED

COMPLETE BLOOD COUNT ANALYSIS USING IMAGE PROCESSING THROUGH ANDROID APPLICATION

A system design and implementation of an image processing -based Complete Blood Count system that will be interfaced in a Zigbee module transmitter, as well as to perform a deficiency assessment

TECHNICAL SKILLS

- Advanced knowledge in website building foundation such as HTML5, CSS3, Bootstrap3. JavaScript and CMS platforms such as Wordpress and Duda.
- Efficiency in Microsoft Office application such as Word, Excel, Visual Studio, PowerPoint etc.
- Intermediate skills in image editing/enhancing tools such as Adobe Photoshop (PSD to HTML) and Illustrator.
- Intermediate skill in network, computer system and device trouble shooting and has a background in handling Cisco products.
- Proficient in English and Filipino language.
- Good presentation skills.

PERSONAL DETAILS

Born on the 26th of July, 1990 in Manila City, Philippines. Exhibits proficient oral and written communication skills, both in the English and Filipino language. Can work under pressure, perform well independently or in a team collaboration, can handle a team with confidence, perform multiple tasks and meet deadlines. Interested on new technologies and willing to be trained.

Place of Birth:	**Manila City, Philippines**
Citizenship:	**Filipino**
Religion:	**Born Again Christian**
Language Spoken:	**English, Filipino**
Civil Status:	**Single**

REFERENCES

Carlo Evangelista   **President and Founder**
CM Global Office
Los Baños, Laguna
Evangelista.carlom@gmail.com

Franklin Jayawon   **Team Leader**
Personiv
Alabang, Muntinlupa City
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Eric Abalaza   **Team Manager**
JP Morgan Chase
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