

Peter Njuguna

Contact

Address

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Email

njugunapm23@gmail.com

Portfolio

<https://njugunapm233.github.io/>

Additional Skills

- Operating Systems(windows/Linux)
- Software Engineering
- Computer Networks
- Cybersecurity
- Internet Applications
- Project Management
- Agile Development
- Teamwork
- Microsoft Office
- Technical Support
- Troubleshooting
- Social Media management
- UI/UX
- Database Management Systems
- Problem Solving
- Customer service
- Time Management
- Attention to Detail
- Adaptability
- Communication
- Planning and Organization

Professional Summary

Information and Communication Technology graduate passionate about Software Engineering, Networking and User Support. I have strong technical skills as well as excellent interpersonal skills, enabling me to interact with a wide range of clients. I am eager to be challenged in order to grow and further improve my IT skills. I would like to join an organization or an institution that offers both challenge as well as opportunity for personal initiative and career advancement, leading up to a position of responsibility as a result of giving service to the society with remarkable performance.

Work Experience

01/2021 - 03/2021

Kenya Power and Lighting Company Ltd (KPLC), Nakuru

Technical Support Attache

- Helped to ensure that information and communication technology(ICT) equipments are in good working condition and assists with maintenance and repairs
- Responding in a timely manner to service issues and requests
- Installing and configuring computer hardware, software, systems, networks, printers, and scanners
- Establish accounts for new users and assist with password or login problems

08/2019 - 09/2019

Kenya National Bureau of Statistics (KNBS), Naivasha

Enumerator

- Updated and prepared the layout map of the assigned enumeration block with the Census layout Map provided
- Enumerated the household's population on the designated days
- Ensured that the entire area assigned to me is covered by visiting all the buildings, houses and households falling within the enumeration Block
- Obtained and updated contact information from all subjects and verified data for accuracy

08/2017 - 08/2017

Independent Electoral and Boundaries Commission (IEBC), Naivasha

ICT Clerk

- Searched for the voters in the Kenya Integrated Election Management System (KIEMS)
- Ensured smooth flow of voters at the polling station, identifying voters with special needs and managing queues
- Kept physical files and digitized records organized for easy updating and retrieval by authorized team members
- Reviewed and streamlined digital file systems to reduce usage errors

01/2016 - 08/2016

Gituru Primary Schoool, Naivasha

Volunteer Teacher

- Organized the classroom and learning resources by creating displays to encourage a positive learning environment
- Developed and created programs that monitored effectiveness against individual pupil's needs
- Greatly improved pupils' performance from a class mean grade of C- to

C+

- Assess pupils performance and behavior and offered the necessary support and guidance

Education

09/2016 - 08/2021

Laikipia University, Laikipia County

Bachelor of Science in Information and Communication Technology (BSc ICT)

Second Class Honours Upper Division

Main coursework: Software Engineering, Artificial Intelligence, UI/UX, Project Management, E-commerce, Database Management Systems, Computer Networks, Cyber Security, User Support, Operating Systems, Web Design and Development

02/2012 - 11/2015

Gituru Secondary School, Naivasha

Kenya Certificate of Secondary Education (KSCE)

Mean grade B plain

Languages

English — Professional

Kiswahili — Professional

References

Dr. Kirori Mindo
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Department of Computing and Informatics
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