# Namra Joshi

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### **Education**

# San Jose State University, B.S Computer Science

Aug 2017 - May 2022

· **Relevant Coursework**: Data Structures and Algorithms, Object Oriented Design, DBMS, Web Development, System Design, Android Application Development, Enterprise Software Platforms.

# **Experience**

**Bank of America**Software Developer

Apr 2023 - Present

\*\*Remote\*

- · Developing and maintaining automated test scripts using industry-standard testing frameworks such as **Selenium**.
- · Boosting testing efficiency by 40% and reducing manual testing hours by 60%.
- · Utilizing Java to write robust and scalable test automation code, enabling efficient testing of functionalities.
- · Working with the CI/CD pipelines to automate the testing process and streamline the code deployment.
- · Conducting load and performance testing using **JMeter** to assess the application's scalability and optimization.
- · Managing test execution using **Jira** to document test cases, and collaborating with other teams to resolve issues.

Amazon.com
Software Development Engineer

Aug 2022 - Mar 2023

San Diego, CA

- · Owned business projects end to end, including design documents, back-end development, and integration testing.
- · Collaborated with PM and data scientists to address feature requests, bugs, and user acceptance tests.
- · Designed and deployed 15+ CI/CD pipelines, automating the code deployment process.
- · Created documentation, dashboards, and updated runbooks as on-call to improve the operational processes.
- · Developed 15 CI/CD automation pipelines for reducing **traffic flow** and efficiently handling client requests.
- Leveraged Knowledge in Core Java, SQL, DynamoDB, AWS Lambda, CloudFront, S3, API-Gateway.

#### **Skills**

**Programming Languages:** TypeScript, Java, JavaScript, Python, SQL **Web:** React.js, Node.js, Webpack, HTML, CSS, UI/UX

**Database:** MySQL, MongoDB, DynamoDB

**Data Visualization Tools:** PowerBI, Tableau ,R

Misc: Git, Unit Testing, RESTful API, CI/CD, Agile, MVC, Docker, AWS, ES6, S3
Soft Skills: Problem Solving, Leadership Skills, Teamwork, Communication Skills

**Projects** 

### Abuse Risk Prevention Plugin: Java | DynamoDB | A/B Testing | Git | AWS

Jan 2023

- Designed, developed, and executed the Advanced Return Resolutions platform in 22 countries.
- · Created CloudWatch metrics and Carnaval alarms to monitor key metrics based on defined thresholds.
- · Reduced Failed Returns Abuse in North America and European Union marketplaces by 78% in 2022.
- · Constructed and implemented A/B testing mechanism for assessing the ARP Plugin across 22 marketplaces.
- · Restructured the ARP Plugin Mechanism to rectify race conditions observed during **User Acceptance Testing**.

#### Amazon's Global ERA Expansion: TensorFlow2 | Sagemaker | AWS | Git

Oct 2022

- · Led ERA's global deployment: trained Email2Risk and Domain2Risk models with TensorFlow2 and Sagemaker.
- · Collaborated with a cross-functional team to deploy CNN-based neural network models worldwide.
- · Monitored AWS accounts, efficiently leveraged version control resources Brazil CLI and Git for ERA deployment.
- · Successfully deployed the Pangea model and pioneering neural network use cases within Amazon's ML Services.