Nick Brown

System Technician
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Certifications

CompTIA A+
CompTIA Network+
CompTIA Security+
CompTIA CySA+
Certified Wireless Technical Specialist
Networking Fundamentals MTA
Security Fundamentals MTA
Windows OS Fundamentals MTA
Windows 7: Configuration MCTS

Operating Systems

Windows 7 / 10
Windows Server 2008 / 2016
Raspberry Pi OS

Software

Cisco Prime
Cimplicity
SQL Management Studio
Remote desktop
AD Admin Center
Putty
TightVNC
Motorola CPS
Motorola Connect Plus
Macrium Reflect 7
VS Code

Hardware

Motorola XPR 7580e
Zebra ZT410
Cisco 3750
Cisco IE 2000 / 3000
Dell / HP PCs

Employment

System Technician / Nissan / Decherd, TN

Jan 2016-Present

This is a position in the System Engineering Technical Support group. I am contracted through Yates Services.

Tasks
- Perform SQL Queries on production databases
- Install Windows updates during shutdowns
- Reset user passwords via Active Directory
- Install and configure Cisco Switches
- Find info about network devices via Cisco Prime infrastructure
- Setup and troubleshoot Zebra manufacturing printers
- Datalogic scanner support
- Program and update Motorola radios
- Thin client setup and support (Wyse)
- Virtual Machines (Client side)
- Virus and Malware removal
- Troubleshoot Cimplicity software
- Check Cimplicity logs
- Setup and troubleshoot workstations
- Troubleshoot Microsoft Office suite
- Inventory and order supplies

Line Technician / Nissan / Smyrna, TN

July 2015-Jan 2016

This was a position on the car chassis line. I was contracted through Yates Services.

Tasks
- Cooling system hookup
- Exhaust system installation

Production Technician / Calsonic Kansei / Shelbyville, TN

July 2012-June 2015

This was a position at a leading automotive parts supplier. I was hired through their temp agency as a quality technician and became a permanent employee as a production technician.

Tasks
- Machine setup and checks
- Safe launch and second inspect checks

Education

IT Specialist / TCAT / Shelbyville, TN

Jan 2013-Dec 2014

I was in the Computer Information Technology program. I learned the fundamentals of computer repair, networking, and cyber security.