Nick Brown

System Technician

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[www.ndbresume.com/](http://www.ndbresume.com/)

Certifications

CompTIA A+

CompTIA Network+

CompTIA Security+

CompTIA CySA+

Certified Wireless Technical Specialist

Networking Fundamentals MTA

Security Fundamentals MTA

Windows OS Fundamentals MTA

Windows 7: Configuration MCTS

Operating Systems

Windows 7 / 10

Windows Server 2008 / 2016

Raspberry Pi OS

Software

Cisco Prime

Cimplicity

SQL Management Studio

Remote desktop

AD Admin Center

Putty

TightVNC

Motorola CPS

Motorola Connect Plus

Macrium Reflect 7

VS Code

Hardware

Motorola XPR 7580e

Zebra ZT410

Cisco 3750

Cisco IE 2000 / 3000

Dell / HP PCs

Employment

**System Technician / Nissan / Decherd, TN**

**Jan 2016-Present**

This is a position in the System Engineering Technical Support group. I am contracted through Yates Services.

Tasks

* Perform SQL Queries on production databases
* Install Windows updates during shutdowns
* Reset user passwords via Active Directory
* Install and configure Cisco Switches
* Find info about network devices via Cisco Prime infrastructure
* Setup and troubleshoot Zebra manufacturing printers
* Datalogic scanner support
* Program and update Motorola radios
* Thin client setup and support (Wyse)
* Virtual Machines (Client side)
* Virus and Malware removal
* Troubleshoot Cimplicity software
* Check Cimplicity logs
* Setup and troubleshoot workstations
* Troubleshoot Microsoft Office suite
* Inventory and order supplies

**Line Technician / Nissan / Smyrna, TN**

**July 2015-Jan 2016**

This was a position on the car chassis line. I was contracted through Yates Services.

Tasks

* Cooling system hookup
* Exhaust system installation

**Production Technician / Calsonic Kansei / Shelbyville, TN**

**July 2012-June 2015**

This was a position at a leading automotive parts supplier. I was hired through their temp agency as a quality technician and became a permanent employee as a production technician.

Tasks

* Machine setup and checks
* Safe launch and second inspect checks

Education

##### IT Specialist / TCAT / Shelbyville, TN

##### Jan 2013-Dec 2014

##### I was in the Computer Information Technology program. I learned the fundamentals of computer repair, networking, and cyber security.