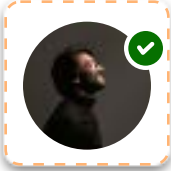


Status Message Mobile Key Screens Set Status

Accessibility text and UX breakdowns for key screens in CX

PLACEHOLDER



Phonetool overlap
Example of how presence signals will be incorporated with PT as a placeholder. Not part of OOO scope.

aria-label / <current status>, change status

aria-label / <current status>, change status message

New addition

Placeholder

Remove

< Variable text >

[Placeholder text]

0.1 Settings page

Settings

Sign out

Account

Grewal, Navreen

navgr@amazon.com

+1 (510) 283-9533

Status

Do not disturb

Out of office until July 15

X

Share presence status with

Everyone

No one

Choose 'no one' to hide your presence status and display a lock icon for all status states

Meetings and calls

Call this device for scheduled meetings

Play Amazon Chime ringtone

Prompt for feedback

NEW

REMOVE

aria-label / Clear status message

Mobile: Remove section for “sharing presence” that represents “Private”— add “Private” to status options to follow desktop pattern.

0.2 Status message + quick select

Status message

Enter an emoji and status below

I am currently...

aria-label / Enter a custom status

Quick select options

Be right back

aria-label / <text name>, set as status message

Commuting

On call

Out sick

Vacationing

0.3 settings show up once user inputs a value (either text or emoji)

Prefills 0.3 input field with emoji + text (replacing 🗨️)

0.3 Status message + settings

Status message

Save

Enter an emoji and status below

aria-label / Clear status message

🗨️ Out of office

X

aria-label / <Custom message text>, edit

Do not disturb

Silences incoming notifications and notifies others that you're busy

Add a message

Pin a custom “do not disturb” message for others see when they try to chat with you directly

Internal only

Hide this status from anyone outside your organization's Amazon Chime account

Mobile MVP: No seperate emoji input until we can support it in React Native (just text input). Emoji will be always be a static 🗨️ here.

User must at least select emoji to save status (save button appears). Text not required. Static save button.

Prepopulate 🗨️ as status emoji. After typing at least one character, clear status button appears to the right of field.

Hitting “X” clears text and takes user back to 0.2.

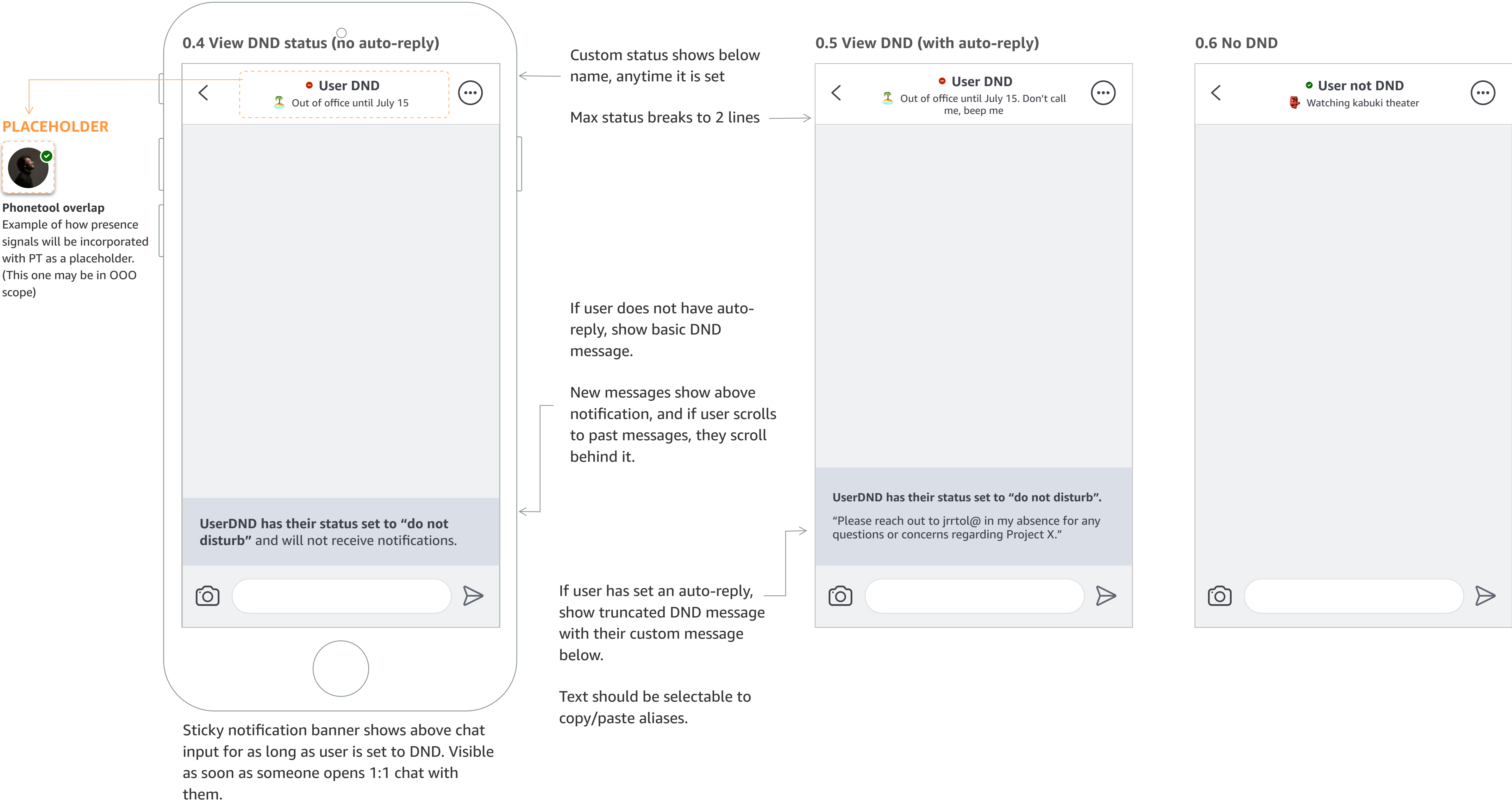
NOT pre-selected by default. Turning it on reveals “add a message” below.

Only available when do not disturb is selected. Selecting it brings up the text field.

Allows users to limit custom status viewing to “internal”/ same org’s Chime account.

Status Message Mobile Key Screens View Status

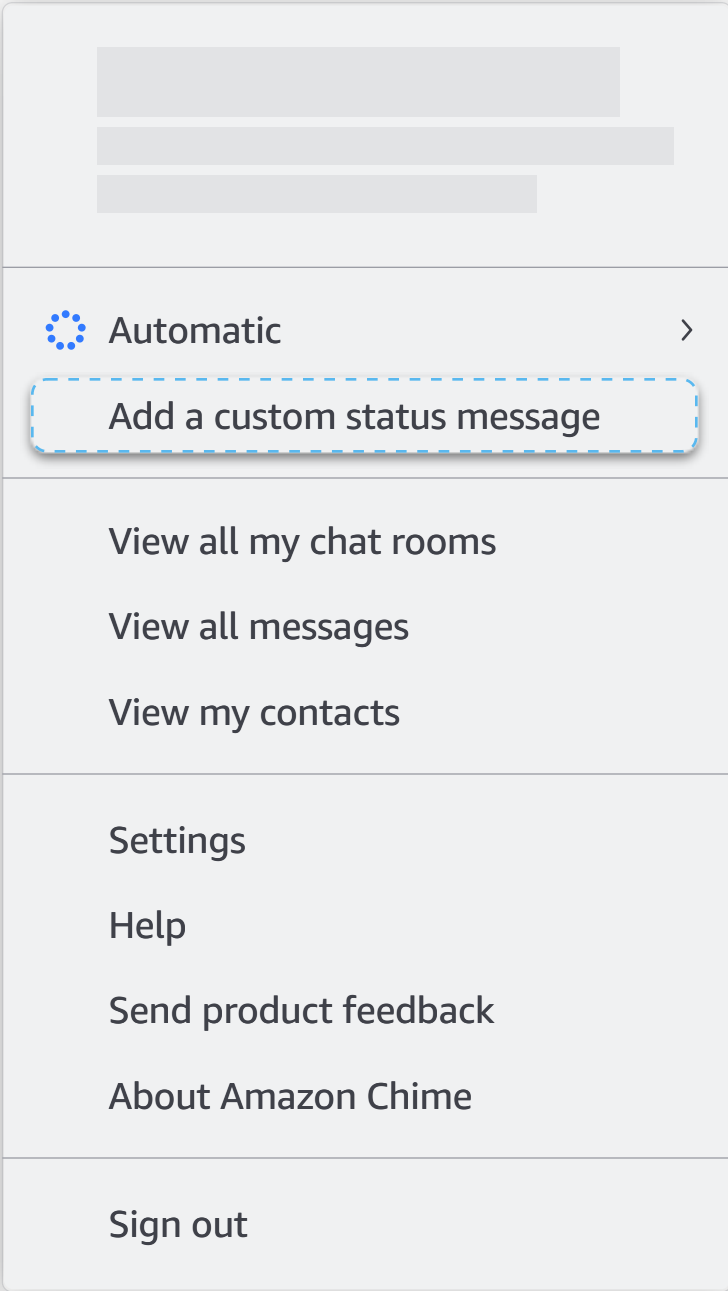
Different user tries to message a user that has custom message with DND.
Only 1:1 chats in scope for MVP.



Status Message Desktop Key Screens Set Status

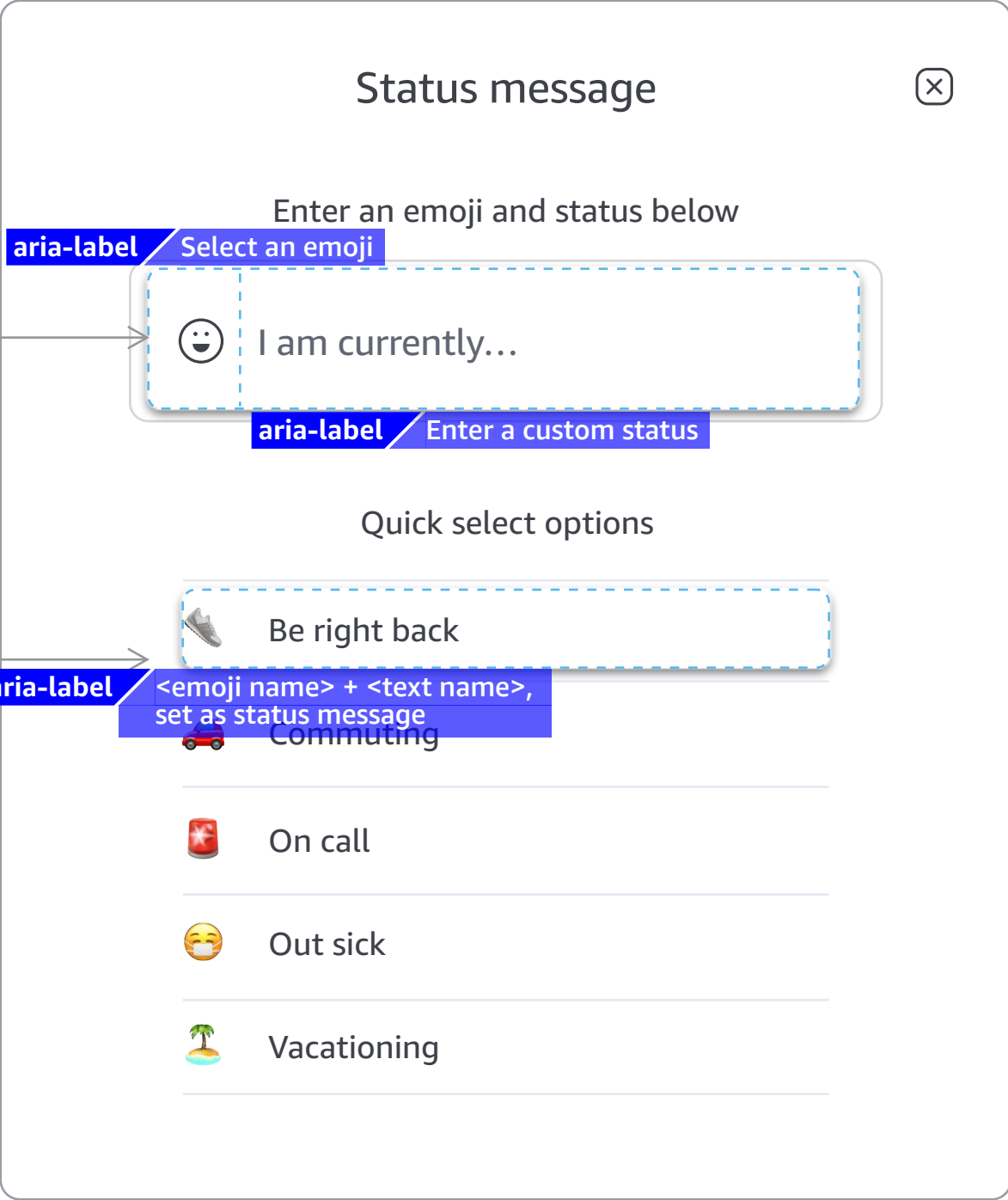
Accessibility text and UX breakdowns for key screens in CX

0.7 Flyout menu



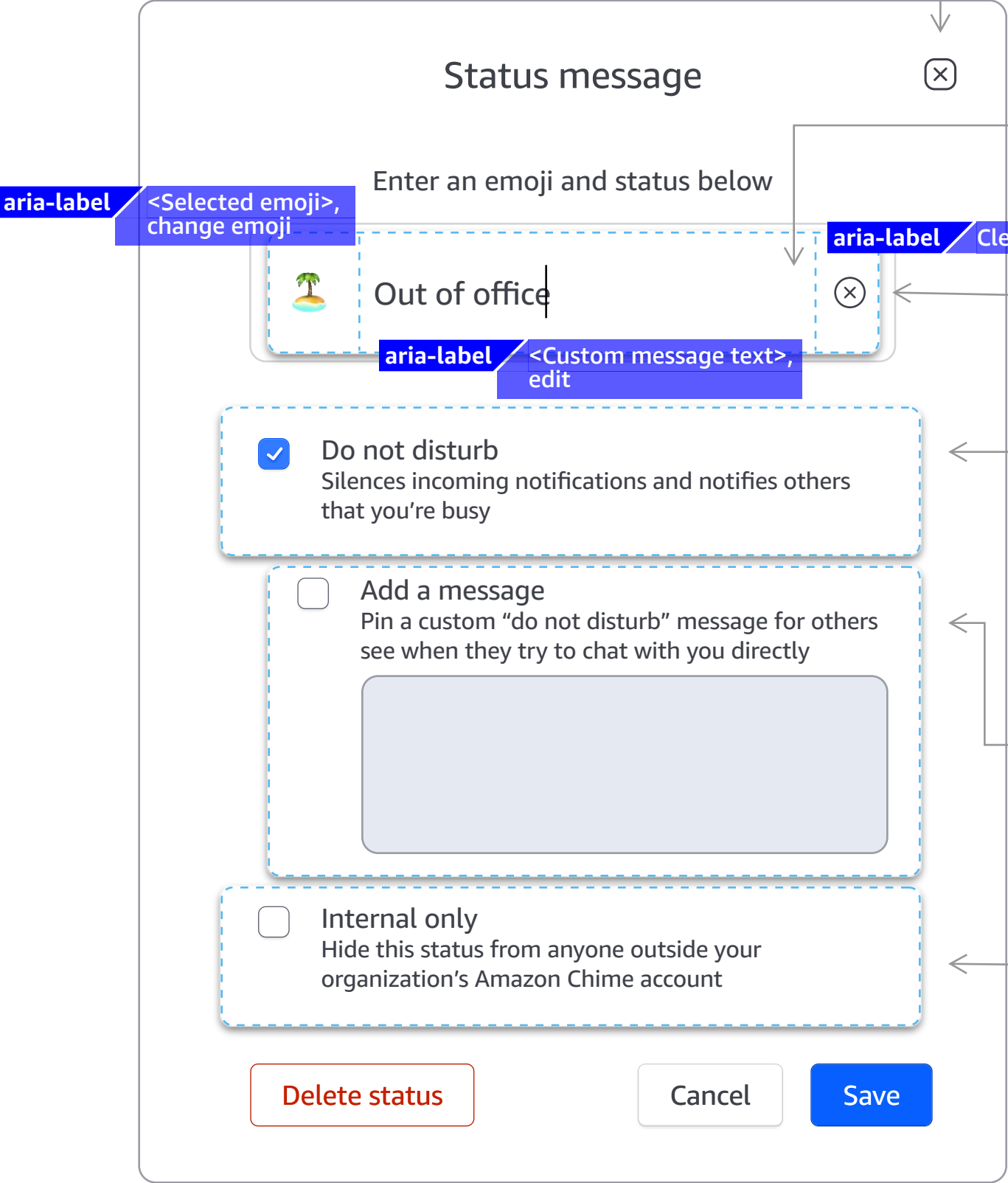
Use standard menu aria labels

0.8 Modal - Status message + quick select



Pre-select options show only on first pass when user selects "add a custom status message" (no message currently saved to their account).

0.9 Modal - Status message + quick select



Closes out modal without saving changes.

After typing at least one character, clear status button appears to the right of field. Prepopulate 🗨 as status emoji if user starts typing without selecting their own. Other emojis allowed in text field.

Hitting "X" clears text only

NOT pre-selected by default. Turning it on reveals "add a message" below.

Only available when do not disturb is selected. Selecting it enables text field and brings it into focus.

Allows users to limit custom status viewing to "internal"/same org's Chime account.

User must at least select emoji to save status (save button appears). Text not required.

Closes out modal without saving changes.

Only shows when user currently has status saved to their account (not needed otherwise).

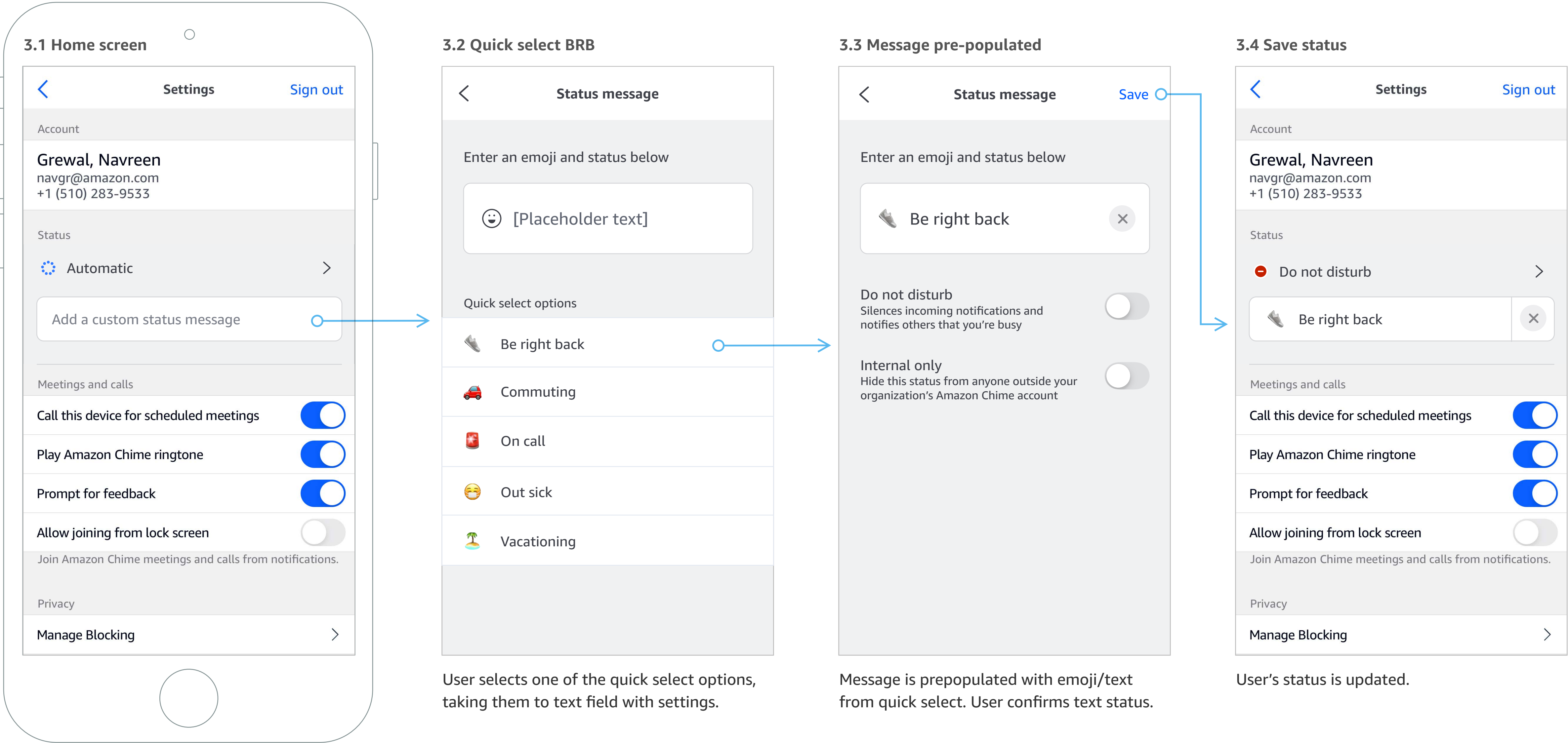
0.9 settings show up once user inputs a value (either text or emoji)

Prefills 0.9 input field with emoji + text.

- New
- Placeholder
- Remove
- < Variable text >
- [Placeholder text]

Status Message Quick Select

User uses a quick select option to pre-populate a message



User opens Chime settings and taps the button to add custom status

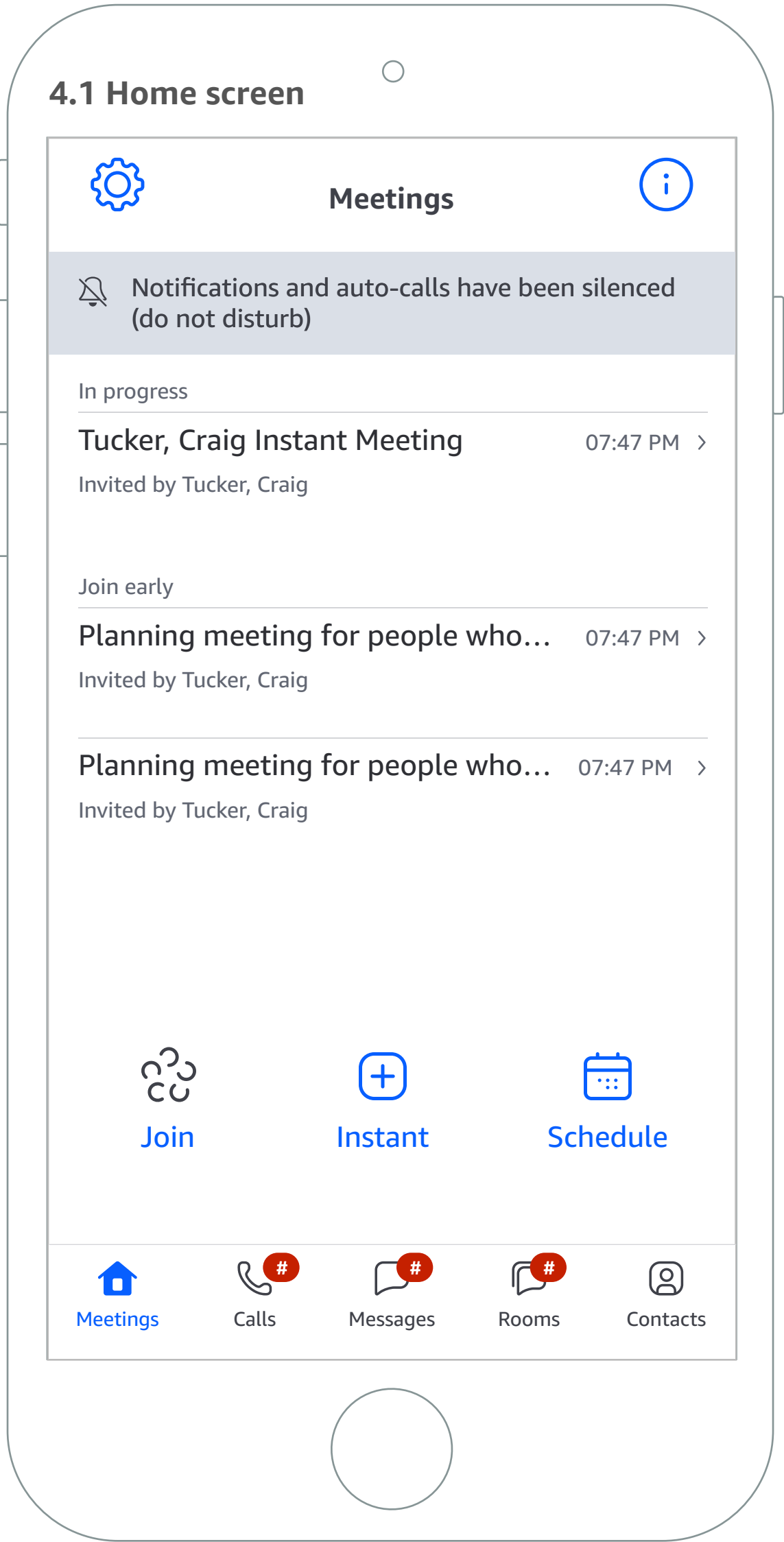
User selects one of the quick select options, taking them to text field with settings.

Message is prepopulated with emoji/text from quick select. User confirms text status.

User's status is updated.

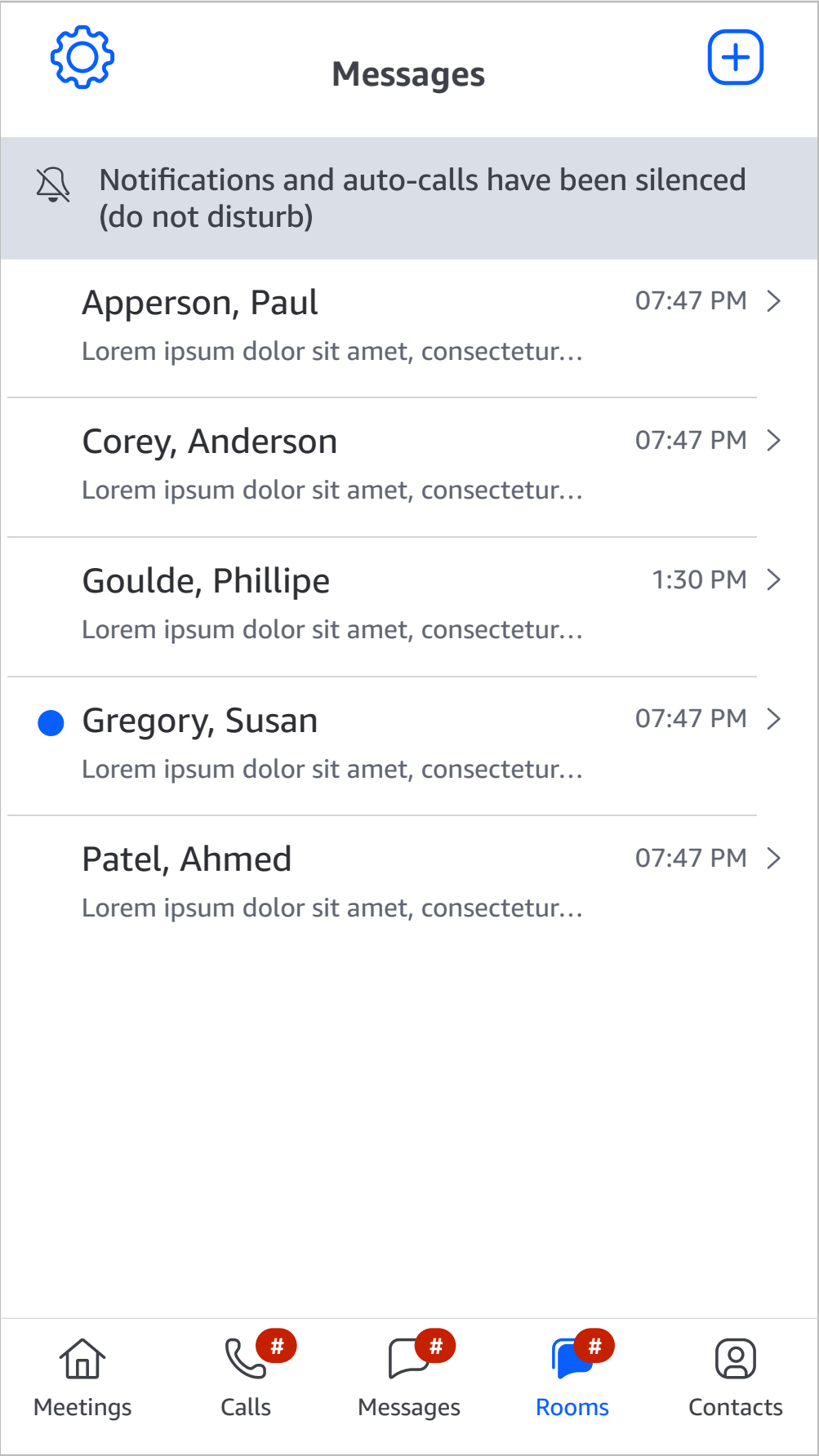
Status Message DND Reminder Signals

Additional reminders to users to let them know they are set to DND



User opens Chime to home screen

4.2 Messages



4.3 Chat rooms

