(a) Multiserver queue
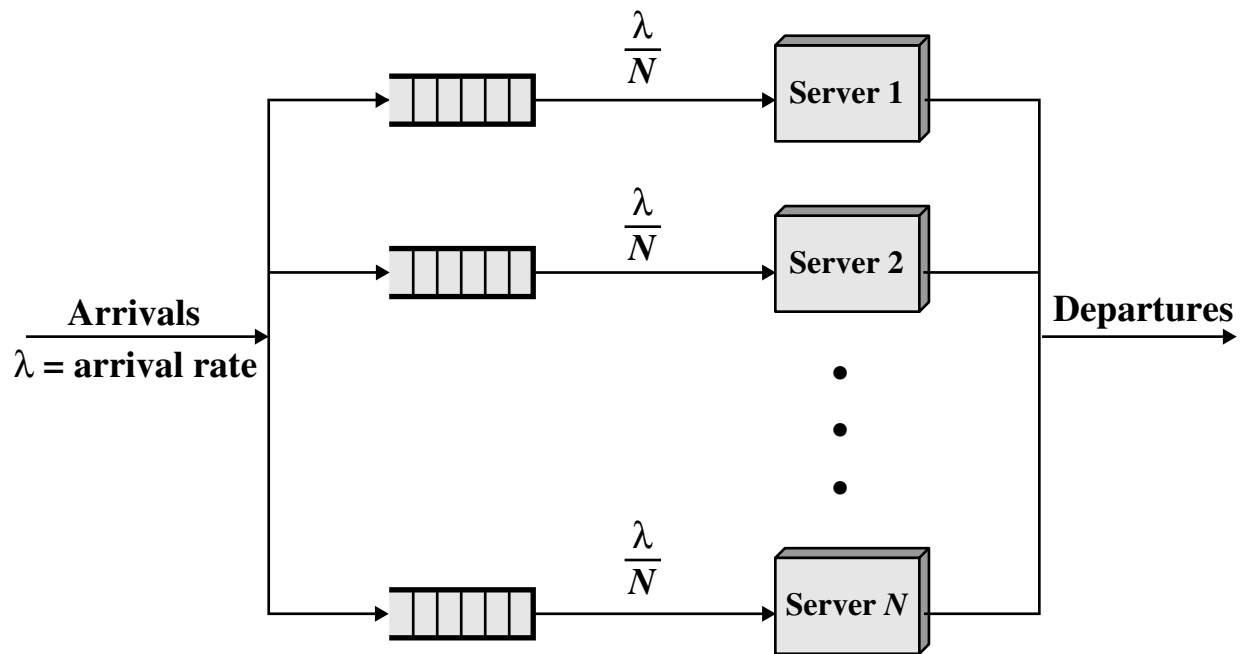

(b) Multiple Single-server queues

Figure 9.23 Multiserver Versus Multiple Single-Server Queues