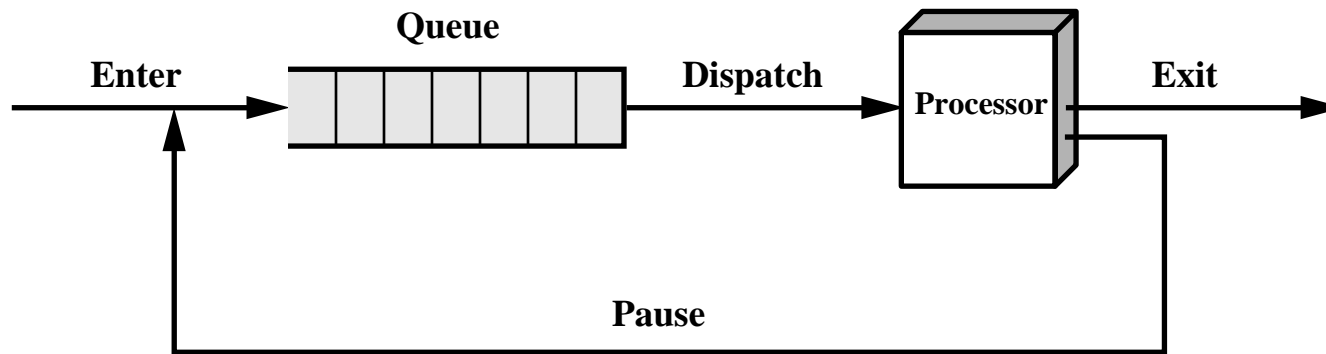


(a) State transition diagram



(b) Queuing diagram

Figure 3.4 Two-State Process Model