

MTTR (Mean Time to Repair) is a key maintenance and reliability metric that measures time duration between down time to up time

For cold chain distribution

Scenario	What MTTR Tracks
Reefer van breakdown	Time from breakdown to when van is repaired and ready for next trip
Blast freezer failure	Time to restore freezer to operational temp (-18°C or lower)
Genset repair at warehouse	Downtime till genset is functional again for backup