

## Implications for Reefer Vendors and 3PL Cold Chain Partners

Area	Requirements under Clause 7.5
Vendor Qualification	Maintain an Approved Vendor List with onboarding checks for reefer partners
SLA/Contract	Formal agreement covering temperature specs, contingency, traceability, hygiene, emergency response
Performance Monitoring	Documented KPI reviews (Delivery Schedule Adherence, Temperature Excursions, Cleanliness Score)
Audit & Verification	Periodic audits of vehicles, driver hygiene, tracking equipment, FSSAI license
Corrective Action Records	Maintain NC reports and CAPAs for deviations like temp abuse, late delivery, or spoiled goods
Calibration of Equipment	Ensure calibration traceability of temp data loggers used by transporter
HACCP Alignment	Transport temperature control identified as Critical Control Point (CCP); must be included in vendor's FSMS plan