

# Mykola Kolchenko

## CloudOps Engineer

This one-pager highlights my experience with Infrastructure as Code (IaC), Cloud Platforms, Ops/Support, performance optimization, and cost-efficiency improvements.

A detailed version of my CV is available at: <https://nkolchenko.github.io/>

### AREAS OF EXPERTISE

- Infrastructure as Code (IaC)
- Cloud Platforms and Infrastructure
- DevOps and Platform Engineering
- Technical Consulting
- Performance Optimisation
- Microsoft Environment (SCCM to Intune migration related)

### PROFESSIONAL

- Azure AI Fundamentals (2025)
- Terraform Associate (2024)
- GCP Associate Cloud Engineer
- Azure Fundamentals

### PERSONAL SKILLS

- Problem Solving & Troubleshooting
- Collaboration & Cross-Functional Communication
- Adaptability & Continuous Learning
- Ownership & Accountability
- Knowledge Transfer

### TOOLS

- AWS (common services)
- Terraform/CloudFormation
- Ansible
- Graphite/Grafana
- Kubernetes and Containers
- Git and .gitlab-ci.yml

### PERSONAL DETAILS

Visa Status: 482 (TSS)  
Location: Sydney, Australia  
Phone: +61 460 962 853

### PERSONAL SUMMARY

- Enthusiastic “everything-Ops” engineer with over 12 years of experience in IT infrastructure, CloudOps, and DevOps across banking, telecom and enterprise platforms
- Committed to continuous learning, documentation, and delivering scalable, reliable solutions that align with business goals
- Proven expertise in cloud platforms (mostly AWS and GCP), infrastructure-as-code and automation
- Comfortable working across technical and business layers – from hands-on scripting to engaging with stakeholders
- Keen on optimizing performance through tooling and process improvements

### WORK EXPERIENCE

2022 - Now - **Cognizant** (ex-Servian) - Consultant.  
2022 - 2022 - **Spryker** - Cloud Infrastructure Engineer  
2020 - 2022 - **GFT Group** - DevOps Engineer  
2019 - 2020 - **EPAM Systems** (for Google) - Systems Engineer  
2018 - 2019 - **Cisco** (contractor) - TAC Engineer  
2015 - 2018 - **StrikeAd** (acquired by Amazon) - L2 Tech Support Engineer  
2014 - 2015 - **Luxoft** - L2 Tech Support Engineer at UBS  
2010 - 2014 - **PortaOne** - Tech Support Engineer

### KEY SKILLS AND COMPETENCIES

- Long-standing support background, including enterprise support, troubleshooting, and stakeholder engagement
- Automation of periodical, routine tasks
- Cost/Performance optimisation
- Bash scripting from earlier Linux-heavy roles
- Expertise with the Intune, SCCM, Azure, Windows
- Container orchestration via Kubernetes
- Workloads prioritization and control.