

From Provider to Portal - a chain of interoperability

Andy Powell UKOLN, University of Bath a.powell@ukoln.ac.uk
NetLab and Friends
April 2002

UKOLN is funded by Resource: The Council for Museums, Archives and Libraries, the Joint Information Systems Committee (JISC) of the Higher and Further Education Funding Councils, as well as by project funding from the JISC and the European Union. UKOLN also receives support from the University of Bath where it is based.



Contents

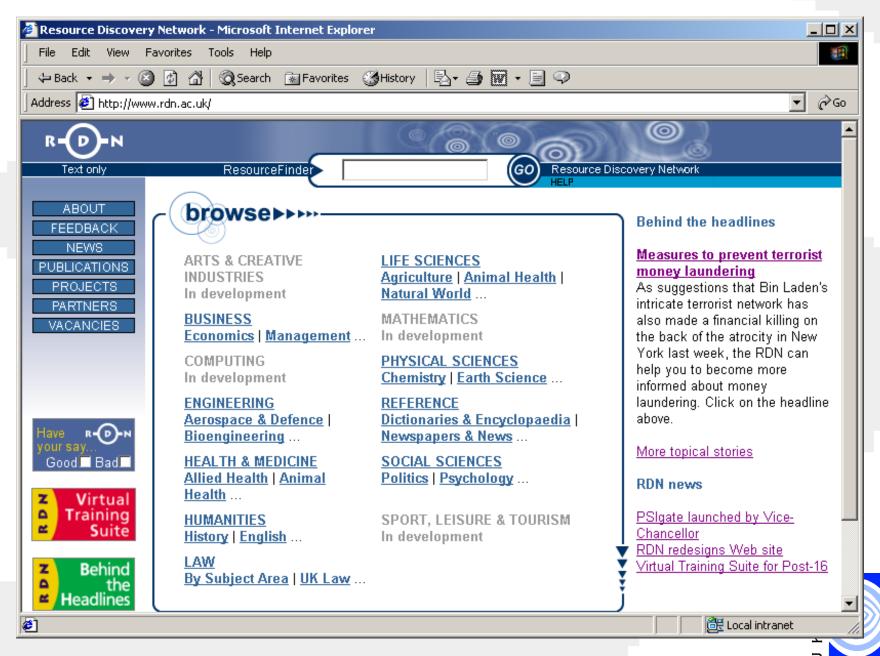
- current digital library technical standards
 - way those standards are being combined to support initiatives such as the UK JISC Information Environment (DNER)
- Web services
- trends in portal developments
- impact on development of digital library services
- not very 'in depth'

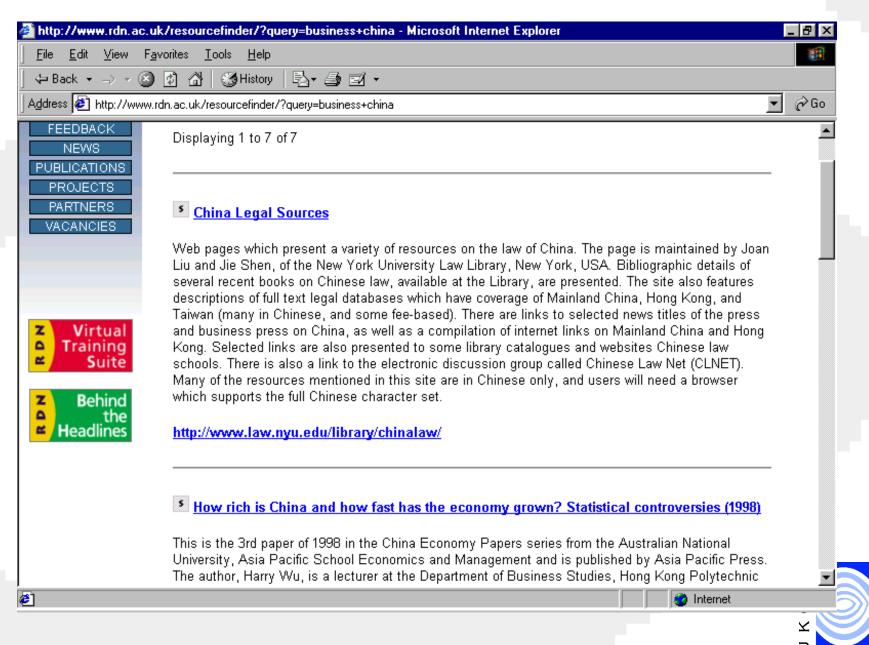


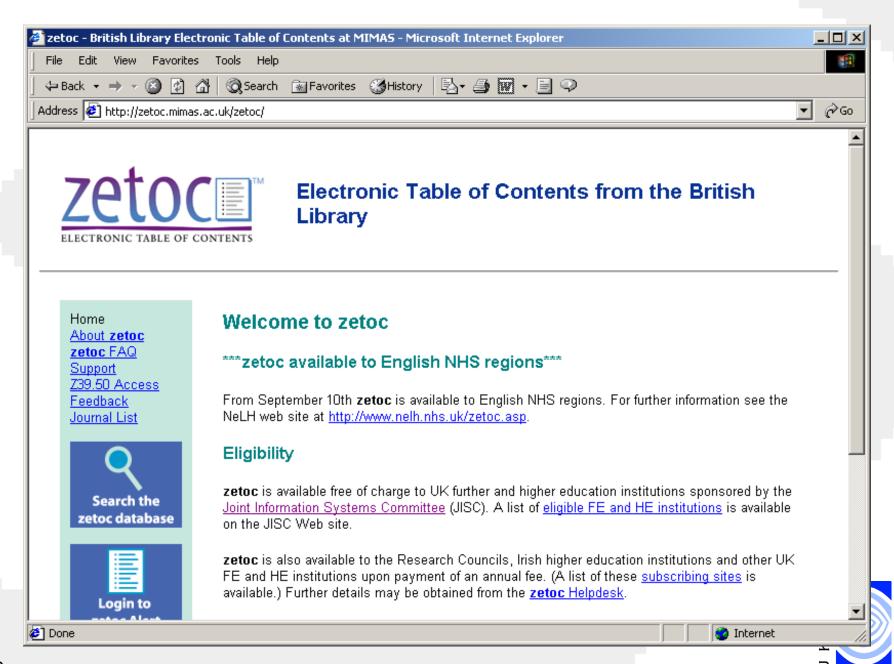
Simple scenario

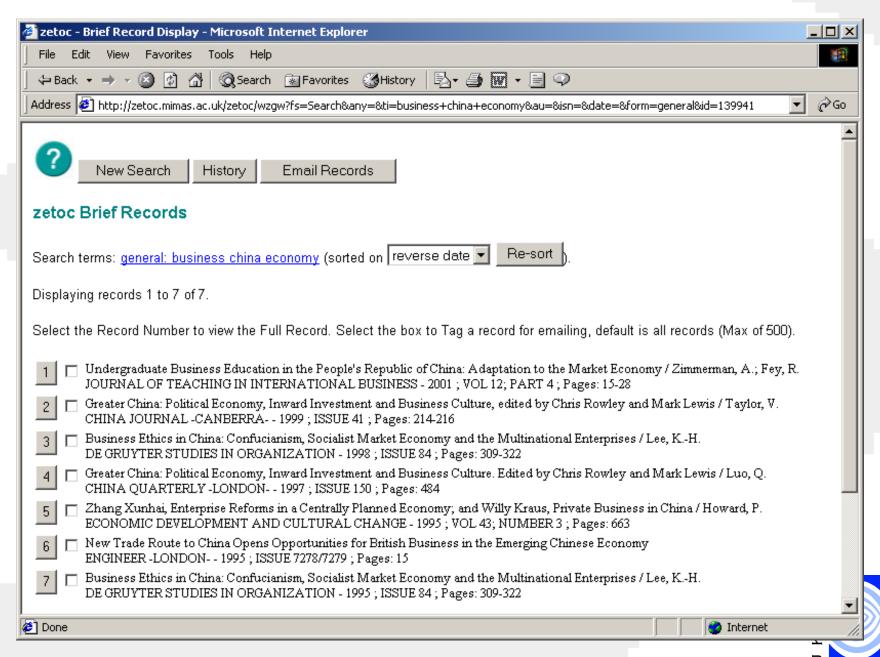
- consider a lecturer searching for materials for a course module covering the development of business in China
- the aim is to construct a hybrid reading list that can be given to students to support their coursework
- he or she searches for 'business china' using:
 - the RDN, to discover Internet resources
 - ZETOC, to discover recent journal articles











Issues

- different user interfaces
 - look-and-feel
 - subject classification, metadata usage
- everything is HTML human-oriented
 - difficult to merge results, e.g. combine into reading lists
 - difficult to build a reading list to pass on to students
- difficult to move from discovering journal article to having copy in hand (or on desktop)
- users need to manually join services together



UK DNER context...

206 collections and counting...
 (Hazel Woodward, e-ICOLC, Helsinki, Nov 2001)

• Books: 10,000 +

• Journals: 5,000 +

• Images: 250,000 +

• Discovery tools: 50 +

- A & I databases, COPAC, RDN, ...

- National mapping data & satellite imagery
- plus institutional content (e-prints, library content, learning resources, etc.)
- plus content made available thru projects 5/99,
 FAIR, X4L, ...
- plus ...



The problem(s)...

portal problem

 how to provide seamless discovery across multiple content providers

appropriate-copy problem

 how to provide access to the most appropriate copy of a resource (given access rights, preferences, cost, speed of delivery, etc.)



The solution...

- an information environment
- framework of machine-oriented services allowing the end-user to
 - discover, access, use, publish resources across a range of content providers
- move away from lots of stand-alone Web sites...
- ...towards more coherent whole
- remove need for use to interact with multiple content providers



JISC Information Env.

- discover
 - finding stuff across multiple content providers
- access
 - streamlining access to appropriate copy
- content providers expose metadata about their content for
 - searching
 - harvesting
 - alerting
- develop services that bring stuff together
 - portals (subject portals, media-specific portals, z geospatial portals, institutional portals, VLEs, s

Discovery

- technologies that allow providers to disclose metadata to portals
 - searching Z39.50 (Bath Profile)
 - harvesting OAI-PMH
 - alerting RDF Site Summary (RSS)
- fusion services may sit between provider and portal
 - broker (searching)
 - aggregator (harvesting and alerting)



Access

- in the case of books, journals, journal articles, enduser wants access to the most appropriate copy
- need to join up discovery services with access/delivery services (local library OPAC, ingentaJournals, Amazon, etc.)
- need localised view of available services
- discovery service uses the OpenURL to pass metadata about the resource to an 'OpenURL resolver'
- the 'OpenURL resolver' provides pointers to the most appropriate copy of the resource, given:
 - user and inst preferences, cost, access rights, location, etc.

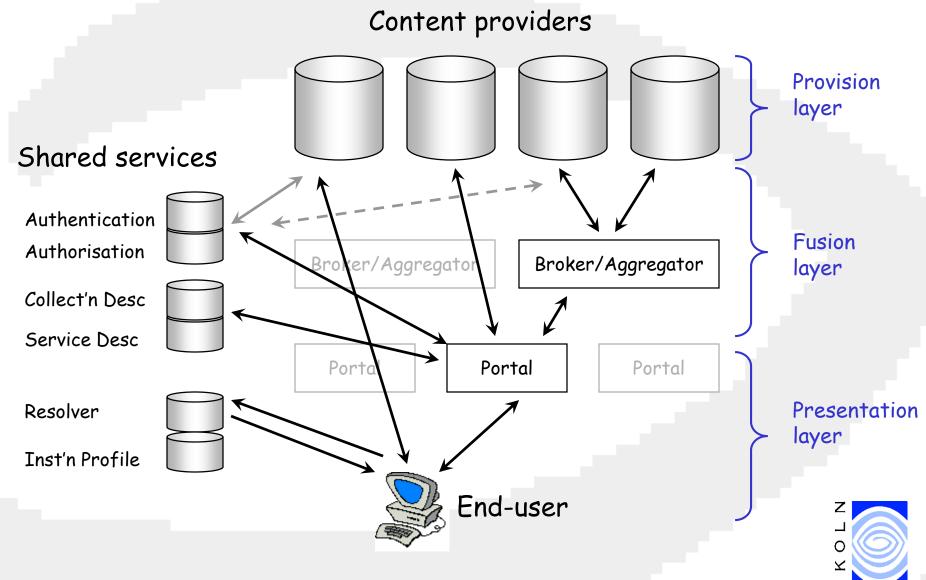
Shared services

- collection/service description service
 - information about collections (content) and services (protocol) that make that content available
- authentication and authorisation
- resolver services
- user preferences and institutional profiles
- terminology services
- metadata registries

•



JISC Information Env.



Summary

- Z39.50 (Bath Profile), OAI, RSS are key 'discovery' technologies...
 - ... and by implication, XML and simple/unqualified Dublin Core
- portals provide 'discovery' services across multiple content providers...
- access to resources via OpenURL and resolvers where appropriate
- Z39.50 and OAI not mutually exclusive
- general need for all services to know what zoother services are available to them

Common sense

- Z, OAI and RSS based on metadata 'fusion' merging metadata records from multiple content providers
- need shared understanding and metadata practice across DNER
- need to agree 'cataloguing guidelines' and terminology
- 4 key areas
 - subject classification what is this resource about?
 - audience level who is this resource aimed at?
 - resource type what kind of resource is this?
 - certification who has created this resource?



Web Services - IBM

"Web Services are self-contained, self-describing, modular applications that can be published, located and invoked across the Web".

IBM Web Services architecture overview

http://www-106.ibm.com/developerworks/web/library/w-ovr/?dwzone=ibm



Web Services - Microsoft

"A Web service is programmable application logic, accessible using standard Internet protocols".

A Platform for Web Services

http://msdn.microsoft.com/library/techart/websvcs_platform.htm

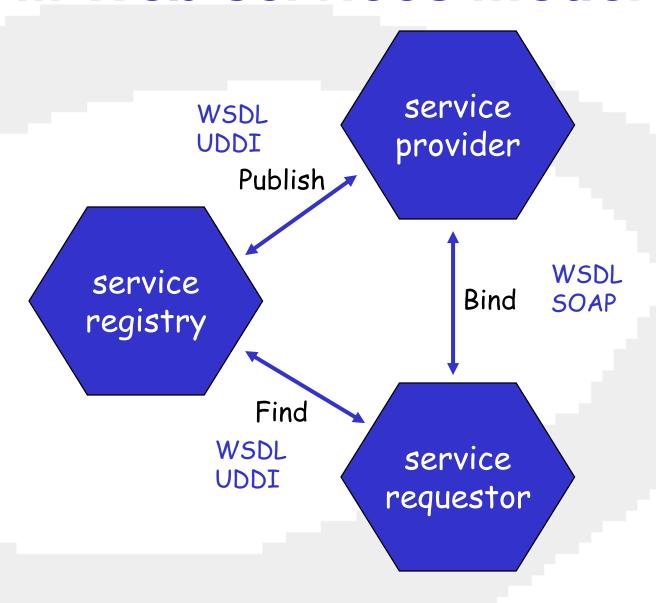


Web Services - principles

- small units of functionality
 - informational
 - transactional
- b2b (m2m)
- key technologies
 - XML, HTTP, SOAP, WSDL, UDDI
- supporting organisations
 - World Wide Web Consortium (W3C) Web Services Activity & 3 working groups http://www.w3.org/2002/ws/
 - Web Services Interoperability Working Group (WS-I) http://www.ws-i.org/



IBM Web services model



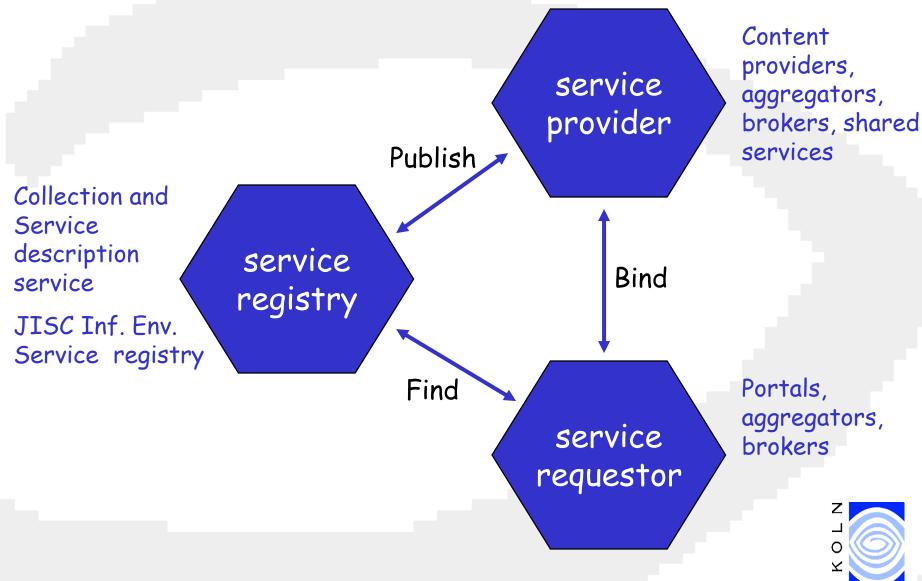


WSDL, UDDI and SOAP

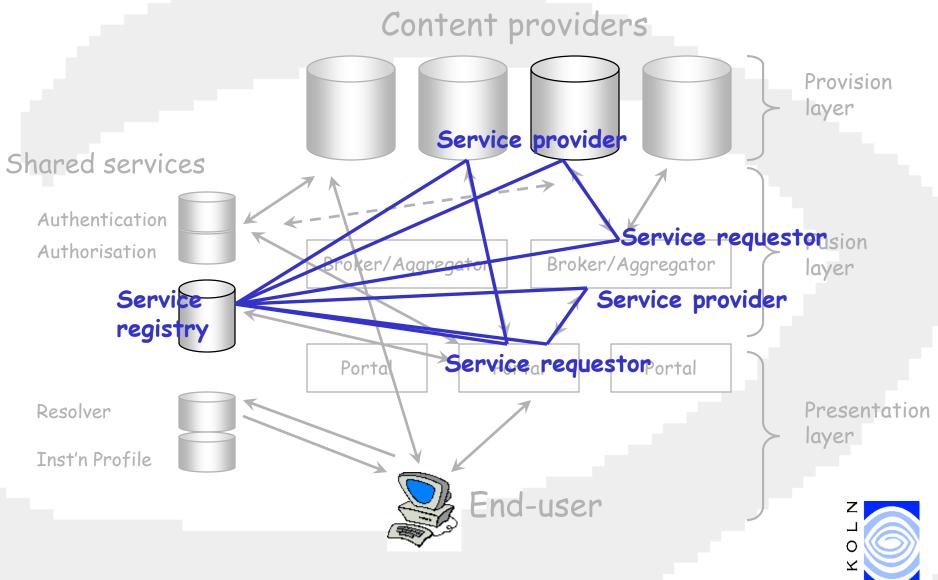
- Web Service Description Language
 - XML descriptions of Web services
 - note: limited scope for describing content of collections
- Universal Discovery, Description and Integration
 - technology for building distributed registry of Web services
- Simple Object Access Protocol
 - remote procedure calls based on XML and HTTP



JISC IE - Web services



JISC Information Env.



P₃P

- Portal Proliferation Problem
- if intention of portals is to reduce the need to interact with multiple Web sites
 - proliferation may mean that portals are part of the problem not part of the solution
- typical campus may have 3 portals
 - library (external focus)
 - admin/computing (MIS, finance, room booking,...)
 - virtual learning environment (I&t)
- plus external subject, media and commercial portals, ...
 NetLab and Friends - April 2002

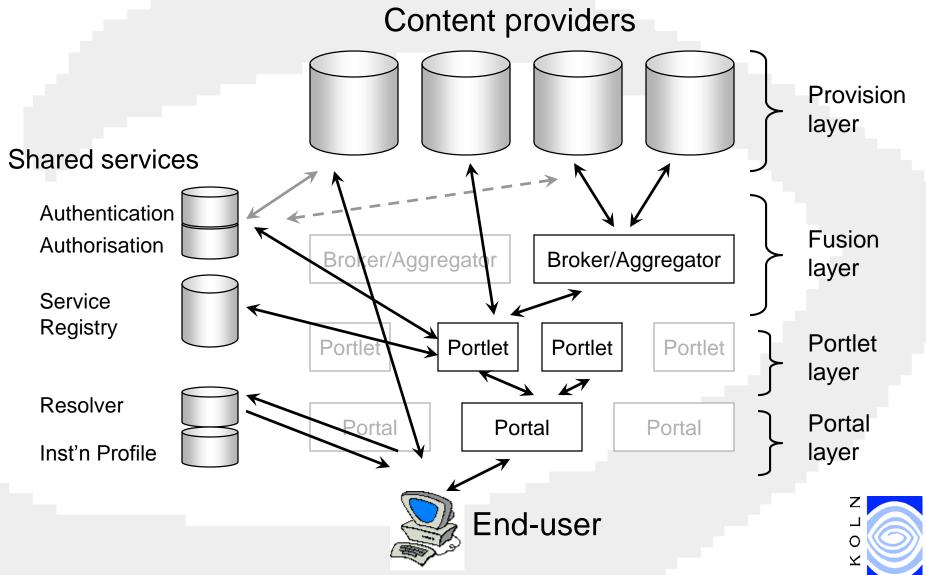


From portals to portlets

- Portlets provide the building blocks for portals
 - re-usable, display-oriented functional chunks
- Apache Jetspeed, IBM WebSphere Portal Server, Oracle Application Server Portal, ...
 - ...but ongoing standardisation currently
- portlet approach being adopted by the RDN Subject Portal Project
 - portlets underpinned by Web services crosssearch, display news feed, ...
 - portlets can be embedded into institutional portals
- portlets will need registering in service registry

 NetLab and Friends - April 2002

4 layer model?



NetLab and Friends - April 2002

Conclusions

- current digital library technologies
 - fairly well understood
 - fairly slow moving
 - Z39.50, OAI, OpenURL, ...
- future Web service technologies
 - largely driven by commercial portal sector and b2b requirements
 - fast moving, new set of acronyms and terms
 - UDDI, WSDL, SOAP, portlet, ...
- semantic Web and RDF
 - how do these fit in?



Impact

- increased use of XML and SOAP as carrier technologies
 - OAI experimental implementation using SOAP
 - ZiNG SRW (Search/Retrieve Web service) (Z39.50 using SOAP)
- use of WSDL to describe services
 - probably supplemented by other standards to describe content of collections
- use of portlet technologies
 - demise of monolithic portal applications
 - small, reusable functional building blocks
 - sharing of portlets between portals

 NetLab and Friends April 2002



Questions...

