# Assessment 1
# Use Case Descriptions

nl253 — Norbert Logiewa

November 7, 2017

# Browse booked services

| Use case name | browse booked services |
| --- | --- |
| **Participating actors** | user |
| **Flow of events: Normal flow** | 1. press "my bookings" button in the top right corner of the main webpage<br><br>2. select a booking from the list |
| **Flow of events: Alternative flow** | — |
| **Pre-condition** | • being logged in<br><br>• having an account |
| **Post-condition** | — |

# Modify a booking

| Use case name | modify a booking |
| --- | --- |
| **Participating actors** | user |
| **Flow of events: Normal flow** | 1. browse booked services<br><br>2. press the yello "modify" button next to a booking<br><br>3. change time or date by selecting from a dropdown |
| **Flow of events: Alternative flow** | — |
| **Pre-condition** | • being logged in<br><br>• having made a booking |
| **Post-condition** | — |

# Cancel a booking

| Use case name | cancel a booking |
|---|---|
| Participating actors | user |
| Flow of events: Normal flow | 1. browse booked services<br><br>2. press the yello "modify" button next to a booking<br><br>3. press the red "cancel" button<br><br>4. read a confirmation message asking whether you really want to do it<br><br>5. confirm by pressing "yes" |
| Flow of events: Alternative flow | — |
| Pre-condition | • being logged in<br><br>• having made a booking |
| Post-condition | — |

# Pay using prefrered method

| Use case name | pay using prefrered method |
|---|---|
| Participating actors | user |
| Flow of events: Normal flow | 1. chose whether to pay using a debit or credit card or pay using bank transfer by clicking on the appropriate button<br><br>2. input personal details and credentials<br><br>3. press "confirm" to send the money |
| Flow of events: Alternative flow | — |
| Pre-condition | • having a bank account<br><br>• being logged in<br><br>• having chosen to book, modify or cancel a booking |
| Post-condition | — |

# Browse the available services

| Use case name | browse the available services |
|---|---|
| Participating actors | user |
| Flow of events: Normal flow | 1. navigate to the main website<br><br>2. press the "Services" button |
| Flow of events: Alternative flow | — |
| Pre-condition | • having internet connection |
| Post-condition | — |

# Browse the forum (read posts)

| Use case name | browse the forum (read posts) |
|---|---|
| **Participating actors** | user |
| **Flow of events: Normal flow** | 1. navigate to the main website<br><br>2. press the "Forum" button<br><br>3. press on any of the post subjects |
| **Flow of events: Alternative flow** | — |
| **Pre-condition** | • having internet connection<br><br>• being logged in |
| **Post-condition** | — |

# Reply to posts

| Use case name | reply to posts |
|---|---|
| **Participating actors** | user |
| **Flow of events: Normal flow** | 1. browse the forum<br><br>2. select a post<br><br>3. press on the "reply" button below a post<br><br>4. enter message<br><br>5. confirm by pressing "submit" |
| **Flow of events: Alternative flow** | — |
| **Pre-condition** | • being logged in |
| **Post-condition** | — |

# Create an account (register)

| Use case name | create an account (register) |
|---|---|
| Participating actors | user |
| Flow of events: Normal flow | 1. navigate to the main website<br><br>2. press the "Register" button<br><br>3. enter personal details<br><br>4. confirm by pressing "submit" |
| Flow of events: Alternative flow | — |
| Pre-condition | • having internet connection |
| Post-condition | — |

# Log in

| Use case name | log in |
|---|---|
| **Participating actors** | user |
| **Flow of events: Normal flow** | 1. navigate to the main website<br><br>2. press the "log in" button<br><br>3. select prefrered authentication method by clicking either "Facebook" or "Google".<br><br>4. enter credentials<br><br>5. confirm by pressing "log in" |
| **Flow of events: Alternative flow** | — |
| **Pre-condition** | • having internet connection<br><br>• having an account |
| **Post-condition** | — |

# Finding what services are available

| Use case name | finding what services are available |
| --- | --- |
| Participating actors | user |
| Flow of events: Normal flow | 1. press the "find services" button in the main navbar<br><br>2. select desired time and day from a dropdown<br><br>3. confirm by pressing the "confirm" button<br><br>4. scroll down to find a service |
| Flow of events: Alternative flow | — |
| Pre-condition | • being logged in |
| Post-condition | — |